

INFORMATION REDACTED
 PURSUANT TO THE FREEDOM OF
 INFORMATION ACT (FOIA), 5 U.S.C.
 552(B)(6)



1701 West Tilghman Street · Allentown, PA 18104
 610-434-4201 Fax: 610-434-0479 www.outtencars.com

VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.	
[REDACTED]		40486	40525	07/09/21 15:00	07/14/21	[REDACTED]	
VEHICLE DESCRIPTION				TAG NO.	STATUS		
2018 CHEVROLET VOLT PREMI				08850	PARTIAL-COMPLETE-W		
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS
[REDACTED]	[REDACTED]			05/25/18			No Charge
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.		FO COMMENT	
		[REDACTED]		SCOTT HOWER (31)			

THANK YOU FOR CHOOSING OUTTENT CHEVROLET. COMPLETE CUSTOMER
 SATISFACTION IS OUR #1 GOAL! PLEASE VISIT US ONLINE AT
 WWW.OUTTENCARS.COM

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A *	DR1		A04		Warranty	
Concern	CUSTOMER STATES TOW IN. VEHICLE WILL NOT START					
Cause	CHECKED WITH GDSII, CODE POAFA-00 HYBRID EV BATTERY SYSTEM VOLTAGE LOW. USE DOCUMENT 2420054-BATTERY PACK 390.00 VOLTS. 1-96 BATTERY ARE 4.06 VOLTS TO 4.07 VOLTS. SPEC 3.46 TO 4.05 VOLTS. ALL WITHIN 0.121 VOLTS OF EACH OTHER, OK. SOFTWARE UPDATE FOR HYBRID POWERTRAIN CONTROL MODULE 2					
Correction	CLEARED SECURED HIGH VOLTAGE DTC BY REPROM HYBRID POWERTRAIN CONTROL MODULE 2. RECHARGED HIGH VOLTAGE BATTERY. PROGRAM CLAIM CODE [REDACTED]					

Non-Customer Totals

Charge Description	Acct #	Amount
W - Labor	462	\$46.86
TOTAL WARRANTY	263	\$46.86

Customer Totals

Charge Description	Acct #	Amount
Total Amount Due		\$0.00
		\$0.00

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence, or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.

 CUSTOMER SIGNATURE

 (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON