



Close Window

View Field Action Details



This screen allows IVH users to view the detail information for the selected VIN on Filed Action.

Vehicle Information

VIN: [REDACTED] Model: 1RF68-2017 VOLT
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 70 - RETAIL - STOCK
 Field Actions: [0 Open](#)

Field Action Details

Type	Number	Description	Release Date
Customer Satisfaction Program	N162070470	No Start or Loss of Propulsion - Expires 9/30/19	08/15/2017
Status:	Closed		
Group:			
Sub-Group:	2279		
Expires:	09/30/2019		
Original Number:	16185		
Labour Ops:	9102930 Replace Fuse and Reprogram Hybrid Powertrain Control Module 2 - For use with IVH Ref # N162070470 9103355 Replace Fuse and Module Programming Not Required - For use with IVH Reference # N162070470		

Government Agency #:

Field Action Description: On certain 2017 model year Chevrolet Volt vehicles, the high voltage interlock connector behind the high voltage battery disconnect relay fuse block cover may be susceptible to becoming recessed back into the high voltage battery disconnect relay assembly. This may cause an electrical disconnect which could result in a loss of vehicle propulsion and/or a no start condition. The malfunction indicator lamp may be illuminated and DTC P0A0C – “high voltage system inter-lock circuit low” may be set. A “Shift To Park” message may also be displayed. Additionally, a subset of these vehicles may have a condition in which the 15A fuse in the high voltage battery disconnect relay may prematurely open. The open fuse may prevent the low voltage battery from being charged by the 14v DC power module. If this were to occur, the vehicle will provide warning to the driver and eventually lose electrical power. Once power is drained from the 12 volt battery, the vehicle may lose propulsion and will not start.

Safety Risk Description:

Repair Description: Reprogram the hybrid powertrain control module 2; and if applicable, replace the 15 amp high voltage battery disconnect relay fuse.