



March 23, 2020

Global Warranty Management: [Main](#) > [Interface With Customer](#) > [View Vehicle Transaction History Detail](#)

INTERFACE WITH CUSTOMER

View Vehicle Transaction History Detail



This screen allows IVH users to view the available information on individual transaction for the VIN selected.

Vehicle Information

VIN [REDACTED] Model: 1RF68-2017 VOLT
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 70 - RETAIL - STOCK
 Field Actions: [0 Open](#) [REQUEST ANOTHER VIN](#)

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Job Card Date: 08/22/2019	Job Card Number: [REDACTED]
Repair Service Agent: 115361 ELM CHEVROLET COMPANY, INC. 301 E CHURCH ST ELMIRA NY 14901-2703 6077344141	Odometer Reading: 39,401 MI Authorization Code: [REDACTED]

Process Date: 01/28/2020
 Transaction Type: ZREG---Regular Vehicle Transaction
 Transaction Expense Category: Warranty
 Customer Complaint Code: 0327-Engine/Fuel/Exhaust - Fluid Leaks
 Job Card Line #: 3 Transaction Adjustment: Cause Code: 4061-Interface (Gasket, Seal, Hose, Weld..) - Leaks
 Labour Op 4065910-Lower Oil Pan Replacement
 Causal Part Number

Job Card Date: 08/22/2019	Job Card Number: [REDACTED]
Repair Service Agent: 115361 ELM CHEVROLET COMPANY, INC. 301 E CHURCH ST ELMIRA NY 14901-2703 6077344141	Odometer Reading: 39,401 MI Authorization Code: [REDACTED]

Process Date: 01/28/2020
 Transaction Type: ZREG---Regular Vehicle Transaction
 Transaction Expense Category: Warranty
 Customer Complaint Code: 0321-Engine/Fuel/Exhaust - "Check Engine" Light
 Job Card Line #: 1 Transaction Adjustment: Cause Code: 9094-Other - Follow operation
 Labour Op 5031010-Battery Energy Control Module Replacement
 Causal Part Number 00000000024294960-MODULE ASM-BAT ENGY CONT (W/O CALN & OP
 → [See other Parts and/or Net Items](#)



Job Card Date: 11/07/2017**Job Card Number:** [REDACTED]Repair Service Agent: 115361
ELM CHEVROLET COMPANY, INC.
301 E CHURCH ST
ELMIRA NY 14901-2703
6077344141Odometer Reading: 19,369 MI
Authorization Code:Process Date:
11/08/2017Transaction Type:
ZREG---Regular Vehicle TransactionTransaction Expense Category:
WarrantyCustomer Complaint Code:
0390-Engine/Fuel/Exhaust - Other issues

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9099-Other - Not Duplicated

Labour Op 4029959-Emissions - Customer Concern Not Duplicated (CCND)

Causal Part Number

Job Card Date: 08/28/2017**Job Card Number:** [REDACTED]Repair Service Agent: 115361
ELM CHEVROLET COMPANY, INC.
301 E CHURCH ST
ELMIRA NY 14901-2703
6077344141Odometer Reading: 16,361 MI
Authorization Code:Process Date:
08/31/2017Transaction Type:
ZFAT---Field Action RecallTransaction Expense Category:
Field Action RecallCustomer Complaint Code:
-

Job Card Line #: 3 Transaction Adjustment: Cause Code: -

Labour Op 9103186-17197 - Inspect Evaporative Emission Pipe and/or Install Evaporative Emission Hose
Protector - No Fu

Causal Part Number 000000000084308760-PROTECTOR-EVAP EMIS HOSE

→[See other Parts and/or Net Items](#)**Job Card Date:** 08/28/2017**Job Card Number:** [REDACTED]Repair Service Agent: 115361
ELM CHEVROLET COMPANY, INC.
301 E CHURCH ST
ELMIRA NY 14901-2703
6077344141Odometer Reading: 16,361 MI
Authorization Code:Process Date:
10/16/2017Transaction Type:
ZFAT---Field Action RecallTransaction Expense Category:
Field Action RecallCustomer Complaint Code:
-

Job Card Line #: 2 Transaction Adjustment: Cause Code: -

Labour Op 9102930-Replace Fuse and Reprogram Hybrid Powertrain Control Module 2 - For use with IVH Ref #
N162070470

Causal Part Number 000000000024278473-FUSE-HIGH VOLTAGE BAT DISCONNECT RELAY (

→[See other Parts and/or Net Items](#)

Job Card Date: 08/28/2017

Job Card Number: [REDACTED]

Repair Service Agent: 115361
ELM CHEVROLET COMPANY, INC.
301 E CHURCH ST
ELMIRA NY 14901-2703
6077344141

Odometer Reading: 16,361 MI
Authorization Code:

Process Date:
08/31/2017

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0021-No Customer Complaint - Maintenance

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9098-Other - Maintenance

Labour Op 0600723-Chevrolet Factory Maintenance

Causal Part Number

→[See other Parts and/or Net Items](#)

Job Card Date: 02/27/2017

Job Card Number: [REDACTED]

Repair Service Agent: 115361
ELM CHEVROLET COMPANY, INC.
301 E CHURCH ST
ELMIRA NY 14901-2703
6077344141

Odometer Reading: 9,152 MI
Authorization Code:

Process Date:
02/28/2017

Transaction Type:
ZFAT----Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:
-

Job Card Line #: 2 Transaction Adjustment: Cause Code: -

Labour Op 9102988-FA 17058 - Drive Motor Power Inverter Module Reprogramming with SPS

Causal Part Number

Job Card Date: 02/27/2017

Job Card Number: [REDACTED]

Repair Service Agent: 115361
ELM CHEVROLET COMPANY, INC.
301 E CHURCH ST
ELMIRA NY 14901-2703
6077344141

Odometer Reading: 9,152 MI
Authorization Code:

Process Date:
02/28/2017

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0132-Brakes - Noise

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9099-Other - Not Duplicated

Labour Op 2449919-Brakes - Customer Concern Not Duplicated (CCND)

Causal Part Number

Job Card Date: 02/06/2017**Job Card Number:** [REDACTED]

Repair Service Agent: 115361
ELM CHEVROLET COMPANY, INC.
301 E CHURCH ST
ELMIRA NY 14901-2703
6077344141

Odometer Reading: 7,766 MI
Authorization Code:

Process Date:
02/07/2017

Transaction Type:
ZREG---Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0021-No Customer Complaint - Maintenance

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9098-Other - Maintenance

Labour Op 0600723-Chevrolet Factory Maintenance

Causal Part Number

→ [See other Parts and/or Net Items](#)

Job Card Date: 02/06/2017**Job Card Number:** [REDACTED]

Repair Service Agent: 115361
ELM CHEVROLET COMPANY, INC.
301 E CHURCH ST
ELMIRA NY 14901-2703
6077344141

Odometer Reading: 7,766 MI
Authorization Code:

Process Date:
02/07/2017

Transaction Type:
ZFAT---Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:

-

Job Card Line #: 2 Transaction Adjustment: Cause Code: -

Labour Op 9102609-16055 - Hybrid Powertrain Control Module 2 Reprogramming with SPS

Causal Part Number

Job Card Date: 06/29/2016**Job Card Number:** [REDACTED]

Repair Service Agent: 115361
ELM CHEVROLET COMPANY, INC.
301 E CHURCH ST
ELMIRA NY 14901-2703
6077344141

Odometer Reading: 405 MI
Authorization Code:

Process Date:
07/20/2016

Transaction Type:
ZFAT---Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:

-

Job Card Line #: 1 Transaction Adjustment: Cause Code: -

Labour Op 9102296-2043940 - Inspect Brake Transmission Shift Interlock Function

Causal Part Number

Job Card Date: 04/27/2016**Job Card Number:** [REDACTED]

Repair Service Agent: 115361
ELM CHEVROLET COMPANY, INC.
301 E CHURCH ST
ELMIRA NY 14901-2703
6077344141

Odometer Reading: 3 MI
Authorization Code:

Process Date:
04/29/2016

Transaction Type:
ZFAT----Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:
-

Job Card Line #: 1 Transaction Adjustment: Cause Code: -
Labour Op 9102143-N340510 - Hybrid Powertrain Control Module 2 Reprogramming with SPS
Causal Part Number

Job Card Date: 04/04/2016**Job Card Number:** [REDACTED]

Repair Service Agent: 115361
ELM CHEVROLET COMPANY, INC.
301 E CHURCH ST
ELMIRA NY 14901-2703
6077344141

Odometer Reading: 3 MI
Authorization Code:

Process Date:
04/07/2016

Transaction Type:
ZPDI----Pre-Delivery Inspection

Transaction Expense Category:
Pre-Delivery Inspection

Customer Complaint Code:
-

Job Card Line #: 1 Transaction Adjustment: Cause Code: -
Labour Op 0590052-PDI Related Fluid Adds
Causal Part Number
→[See other Parts and/or Net Items](#)

Job Card Date: 03/25/2016**Job Card Number:** [REDACTED]

Repair Service Agent: 115361
ELM CHEVROLET COMPANY, INC.
301 E CHURCH ST
ELMIRA NY 14901-2703
6077344141

Odometer Reading: 1 MI
Authorization Code:

Process Date:
03/25/2016

Transaction Type:
ZPDI----Pre-Delivery Inspection

Transaction Expense Category:
Pre-Delivery Inspection

Customer Complaint Code:
-

Job Card Line #: 1 Transaction Adjustment: Cause Code: -
Labour Op 0590072-Pre-Delivery Inspection - Base Time

Causal Part Number

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