

ELM CHEVROLET
 301 EAST CHURCH STREET
 ELMIRA, NY 14901
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 WWW.ELMCHEVROLET.COM

STATEMENT OF DISCLAIMER: All warranties on these parts are the manufacturer's. The selling dealer hereby expressly disclaims all warranties, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of these parts. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, or income, or any other incidental damages.

LIMITED EXPRESS WARRANTY: GM parts and accessories are guaranteed for 12 months or 12,000 miles, whichever comes first. All other parts installed are warranted for 3,000 miles or 30 days as is all labor performed. Warranty repairs to be performed at seller's place of business. The follow are not covered by warranty: Front end alignment, coolant and coolant leaks, Air Conditioning, Seal leaks, Polishes, Electrical wiring and shorts (when not related to original repair), fuel system-when due to contamination. Tires and batteries warranted at manufacturers option. This warranty does not cover conditions resulting from misuse, negligence, accidents, or alterations.

CREDIT TERMS: Payments due not later than the 10th of each month for all invoices covering charges made during the previous month. Finance charges on past due accounts are computed by a single periodic rate of 1 3/4% per month (minimum charge of 50 cents), which is an annual rate of 21%. Customer signature on this invoice signifies agreement with credit terms above.

| | | | | | | | | | |
|----------------------|-------------------|-----------------------------|------------|-------------------|-------------|----------------|----------|-------------|--|
| [REDACTED] | | VEHICLE ID | | MILES IN | MILES OUT | DATE/TIME IN | DATE OUT | INVOICE NO. | |
| [REDACTED] | | [REDACTED] | | 21535 | 21535 | 01/11/18 07:00 | 02/01/18 | [REDACTED] | |
| AVOCA, NY [REDACTED] | | VEHICLE DESCRIPTION | | | | TAG NO. | STATUS | | |
| [REDACTED] | | 2017 CHEVROLET VOLT LT (GR) | | | | 00831 | COMPLETE | | |
| CONTROL NO. | LICENSE PLATE NO. | CUST. LABOR RATE | PROD. DATE | IN-SERV DATE | DELIV. DATE | DELIV. MILES | TERMS | | |
| [REDACTED] | [REDACTED] | | | 08/22/16 | 08/22/16 | 436 | Cash | | |
| HOME PHONE | WORK PHONE | CELL PHONE | STOCK NO. | SERV. ADV. | | | ENGINE | | |
| [REDACTED] | | | C8975 | ROY BURDICK (251) | | | | | |

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR GOAL TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION.

IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED, PLEASE CALL JONATHAN YEARICK, OUR BODY SHOP MANAGER, IMMEDIATELY. YOU ARE A VALUED CUSTOMER!

| Line | Op-Code | Fail Code | Tech | Hours | Type | Amount | Cost |
|--|---------|-----------------|------|-------|---------------|------------|----------|
| A | 59 | | A37 | 6.60 | Customer | \$316.80 | |
| Concern REPAIR PER ERIE DRP ESTIMATE (REAR END DAMAGE) CLAIM | | | | | | | |
| Correction #37 REPAIRED PER ERIE INSURANCE | | | | | | | |
| Part Number | | Description | | Qty. | Unit Price | Ext. Price | Cost |
| 23385455 | | BAR | | 1 | \$319.22 | \$319.22 | \$191.53 |
| P11213 | | LICENSE PLT NUT | | 1 | \$0.30 | \$0.30 | \$0.15 |
| P10615 | | CHEM WELD E-P | | 2 | \$17.50 | \$35.00 | \$26.04 |
| Parts Total... | | | | | | \$354.52 | \$217.72 |
| Misc. Code | | Description | | Qty. | Unit Price | Ext. Price | Cost |
| | | PAINT | | 1.0 | \$186.50 | \$186.50 | \$185.92 |
| Misc Total... | | | | | | \$186.50 | \$185.92 |
| Total Hours: | | | | 6.60 | Line Total... | \$857.82 | \$403.64 |

| | | | | | | | |
|----------------------------|-------|--|-----|------|---------------|----------|--------|
| B + | PAINT | | A37 | 5.80 | Customer | \$278.40 | |
| Concern PAINT PER ESTIMATE | | | | | | | |
| Total Hours: | | | | 5.80 | Line Total... | \$278.40 | \$0.00 |

| | | | | | | | |
|----------------------------|-------------------|------------------|------------|-------------------|-------------|--------------|-------|
| VEHICLE ID | | MILES IN | MILES OUT | DATE/TIME IN | DATE OUT | INVOICE NO. | |
| [REDACTED] | | 21535 | 21535 | 01/11/18 07:00 | 02/01/18 | [REDACTED] | |
| VEHICLE DESCRIPTION | | | | TAG NO. | STATUS | | |
| 017 CHEVROLET VOLT LT (GR) | | | | 00831 | COMPLETE | | |
| CONTROL NO. | LICENSE PLATE NO. | CUST. LABOR RATE | PROD. DATE | IN-SERV DATE | DELIV. DATE | DELIV. MILES | TERMS |
| [REDACTED] | [REDACTED] | | | 08/22/16 | 08/22/16 | 436 | Cash |
| HOME PHONE | WORK PHONE | CELL PHONE | STOCK NO. | SERV. ADV. | | ENGINE | |
| [REDACTED] | | | C8975 | ROY BURDICK (251) | | | |

Non-Customer Totals

Customer Totals

Acct. Amount Cost

Acct. Amount Cost

| | | | |
|-------------------|------|------------|----------|
| Labor | 471 | \$316.80 | \$125.40 |
| Parts | 477 | \$319.22 | \$191.53 |
| HAZ MAT WASTE | 069E | \$3.00 | |
| SalesTax | 324A | \$91.14 | |
| Labor-Other | 470 | \$278.40 | \$110.20 |
| Misc.Chg | 479A | \$186.50 | \$185.92 |
| Parts-Other | 479 | \$35.30 | \$26.19 |
| Total Amount Due | | \$1,230.36 | |
| <hr/> | | | |
| TOTAL CREDIT CARD | 225 | \$1,230.36 | |

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

TERMS: STRICTLY CASH UNLESS CREDIT ARRANGEMENTS ARE MADE.

"GENUINE GENERAL MOTORS" PARTS AND ACCESSORIES ARE GUARANTEED FOR 12 MONTHS OR 12,000 MILES WHICHEVER COMES FIRST.

* NO PORTION OF THIS SURCHARGE INCLUDES THE COST OF RECYCLED USED OIL.

CUSTOMER SIGNATURE