

ELM CHEVROLET  
 301 EAST CHURCH STREET  
 ELMIRA, NY 14901  
 607-734-4141 800-453-4646 FAX: 607-732-3877  
 WWW.ELMCHEVROLET.COM

VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
[REDACTED]		9152	9152	02/27/17 08:10	02/27/17	[REDACTED]
VEHICLE DESCRIPTION				TAG NO.	STATUS	
2017 CHEVROLET VOLT LT (GR)				03294	PARTIAL-COMPLETE-P	
CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
		08/22/16	08/22/16	436	No Charge	
CELL PHONE	STOCK NO.	SERV. ADV.			ENGINE	
	C8975	RJ WEST (102)				

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR GOAL TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION.

IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED, PLEASE CALL MICHAEL THEETGE, SERVICE MANAGER IMMEDIATELY. YOU ARE A VALUED CUSTOMER!

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A *	2449919		A04	0.30	Warranty	\$28.47
Concern	C/S: AT SLOW SPEEDS AND APPLYING THE BRAKES THERE IS A SCUFFING NOISE					
Cause	TEST DROVE - NO ABNORMAL NOISES HEARD. INSPECTED BRAKES- ALL LOOK OK.MAY BE CONDENSATION ON ROTOR SURFACE AND PADS ARE SCRUBBING OFF					
Correction	COULD NOT DUPLICATE CONCERN. (2449919, 0.30)					
				<b>Total Hours:</b>	<b>0.30</b>	<b>Line Total... \$28.47</b>
B *	9102988		A04	0.40	Warranty	\$37.96
Concern	17058: ZSUB - Service Update Bulletins - P2097 (Post O2 Trim Diagnostic) False Failing - (02/10/2017)					
Correction	17058: ZSUB - Service Update Bulletins - P2097 (Post O2 Trim Diagnostic) False Failing - (02/10/2017)					
				<b>Total Hours:</b>	<b>0.40</b>	<b>Line Total... \$37.96</b>

Non-Customer Totals		Customer Totals	
Acct.	Amount	Acct.	Amount
		TOTAL CUSTOMER	No Charge

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

TERMS: STRICTLY CASH UNLESS CREDIT ARRANGEMENTS ARE MADE.  
 "GENUINE GENERAL MOTORS" PARTS AND ACCESSORIES ARE GUARANTEED FOR 12 MONTHS OR 12,000 MILES WHICHEVER COMES FIRST.  
 \* NO PORTION OF THIS SURCHARGE INCLUDES THE COST OF RECYCLED USED OIL.

CUSTOMER SIGNATURE