

ELM CHEVROLET
 301 EAST CHURCH STREET
 ELMIRA, NY 14901
 607-734-4141 800-453-4646 FAX: 607-732-3877
 WWW.ELMCHEVROLET.COM

VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
[REDACTED]		7766	7766	02/06/17 07:06	02/06/17	[REDACTED]
VEHICLE DESCRIPTION				TAG NO.	STATUS	
2017 CHEVROLET VOLT LT (GR)				03037	PARTIAL-COMPLETE-P	
CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
		08/22/16	08/22/16	436	No Charge	
CELL PHONE	STOCK NO.	SERV. ADV.			ENGINE	
	C8975	RJ WEST (102)				

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR GOAL TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION.

IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED, PLEASE CALL MICHAEL THEETGE, SERVICE MANAGER IMMEDIATELY. YOU ARE A VALUED CUSTOMER!

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount	
A *	0600723		A04	0.90	Warranty	\$13.02	
Concern	MY CHEVROLET MAINTENANCE PROGRAM						
Cause	SCHEDULED MAINTENANCE						
Correction	Scheduled maintenance to include oil and filter change (excludes SparkeV), 4-wheel Tire Rotation (excludes dual rear wheel vehicles, all Corvette models and select Camaro models - ZL1 and Z/28 models and 1LE package cars - due to their unidirectional tires; see Owners Manual for details), and a 27-Point Vehicle Inspection						
Part Number		Description			Qty.	Unit Price	Ext. Price
12640445		FILTER			1	\$4.98	\$4.98
19293002		DEXOS 5W30			5	\$3.40	\$17.00
Parts Total...						\$21.98	
Total Hours:				0.90	Line Total...	\$35.00	
B *	9102609		A04	0.40	Warranty	\$37.96	
Concern	16055: ZCSP - Customer Satisfaction Program - Reduced Propulsion Power- (12/05/2016)						
Correction	16055: ZCSP - Customer Satisfaction Program - Reduced Propulsion Power- (12/05/2016)						
Total Hours:				0.40	Line Total...	\$37.96	

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Is		Customer Totals	
Acct.	Amount	TOTAL CUSTOMER	Acct. Amount No Charge

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

TERMS: STRICTLY CASH UNLESS CREDIT ARRANGEMENTS ARE MADE.
 "GENUINE GENERAL MOTORS" PARTS AND ACCESSORIES ARE GUARANTEED FOR 12 MONTHS OR 12,000 MILES WHICHEVER COMES FIRST.
 * NO PORTION OF THIS SURCHARGE INCLUDES THE COST OF RECYCLED USED OIL.

 CUSTOMER SIGNATURE