



301 East Church Street - Elmira, NY
 (807) 734-1414 (800) 453-4646
 NYS Reg. Repair Shop #4080014

CWD 5

slw 8/29/19 10:49 - part unaval.

STATEMENT OF DISCLAIMER: All warranties on these parts are the manufacturers. The selling dealer hereby expressly disclaims all warranties, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of these parts. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, or income, or any other incidental damages.

LIMITED EXPRESS WARRANTY: GM parts and accessories are guaranteed for 24 months or 24,000 miles, whichever comes first. All other parts installed are warranted for 3,000 miles or 30 days as is all labor performed. Warranty repairs to be performed at seller

CREDIT TERMS: Payments due not later than the 10th of each month. Invoices covering charges made during the previous month. Finance charges on past due accounts are computed by a single periodic rate of 2.5% per month (minimum charge of \$5.00), which is an annual rate of 30%. Customer signature on this invoice signifies agreement with these terms.

place of business. The follow are not covered by warranty: Front end alignment, coolant and coolant leaks, Air Conditioning, Seal leaks, Polishes, Electrical wiring and shorts (when not related to original repair), fuel system-when due to contamination, Tires and batteries warranted at manufacturers option. This warranty does not cover conditions resulting from misuse, negligence, accidents, or alterations.

Y130 AP1

VEHICLE ID	MILES IN	MILES OUT	DATE TIME IN	DATE OUT	RO NO.
[REDACTED]	39401		08/22/19 14:07		[REDACTED]
VEHICLE DESCRIPTION				TAG NO.	STATUS
2017 CHEVROLET VOLT LT (GR)				02876	
SENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES
			08/22/16	03/18/19	32372
WORKPHONE	CELL PHONE	STOCK NO.	SERV. ADV.	ENGINE	
		C2394A	JAMIE POSTEN (479)		

Save replaced parts: Yes [] No [] Initials _____
 A daily storage fee of \$10.00 will be charged if the vehicle is not picked up within 24 hours after you have been notified work has been completed.
 Terms: Strictly cash unless credit arrangement made.

I authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments. I hereby grant you permission to operate the vehicle herein on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto.
 X _____ CASH _____ CHARGE

Service Contract

Description	Deduction Amount	Term Months	Term Miles	Expiration Miles	Expiration Date
\$500 DISAPPEAR DED	\$0	72	110000	110000	03/18/25
Op-Code					Tech

A * Customer 20CTZSES
 Concern CUSTOMER STATES THERE IS A LARGE PUDDLE OF OIL UNDER THE VEHICLE AND THE CHECK ENGINE LIGHT IS ILLUMINATED - PLEASE CHECK AND ADVISE (CUSTOMER STATED THE BATTERY WENT TO ZERO AND RAN ON GAS. AFTER LEAVING THE PARK AND STARTING THE VEHICLE, THE VEHICLE STATED TO SHIFT TO ANOTHER GEAR)

B * Customer 01CVZMPV
 Concern PERFORM A COMPLETE MULTI-P

ELM CHEVROLET
 301 East Church Street
 Elmira, NY 14901
 Toll Free 1 (800) 453-4646



*car down
 call w/ update 8/29*

DATE _____
 TECH or P _____
 PHONE # _____
 ADVISOR _____

OUR VEHICLE
 COMPUTER, NEEDS TO BE RELEARNED - A64
 ESS THAT NEEDS TO BE REPLACED.
 ESTIMATE. (LEFT FRONT , AND LEFT REAR C

PLACE DAILY TIME/JOB TICKET

STRAIGHT TIME (HRS.)	FLAT RATE PRICE	R.O. NO.
0.8	1.7	19
0.9	1.9	19
1.5	1.9	19
1.9	1.5	19
1.9	1.5	19

ROAD TEST MILEAGE

OUT
IN

TECHNICIANS COMMENTS
INCLUDE DESCRIPTION OF CAUSE

EMPLOYEE NUMBER

TECHNICIANS COMMENTS
INCLUDE DESCRIPTION OF CAUSE

STRAIGHT TIME (HRS.)
FLAT RATE PRICE
R.O. NO.

COMPLAINT IS Aced CAR W/11 NOT START HAS many u-codes stored. sheet attached

JOB

COMPLAINT

STRAIGHT TIME (HRS.)
FLAT RATE PRICE
R.O. NO.

CAUSE When trying to replace pedal in the Driver Motor EV cable would not unlatch called them to see if they had a solution Connector would not come unlatched

CORRECTION Oil pan leaking Lower pan needs Resealed. Reseal pan fill oil

COMPLAINT

JOB

COMPLAINT

JOB

CAUSE

2

CAUSE

4

CORRECTION

CORRECTION

WARRANTY PARTS RETURNED TO PARTS DEPT.

WARRANTY APPROVAL

Warranty Parts Returned

ON	OFF	ON	OFF	ON	OFF	ON	OFF	ON	OFF
----	-----	----	-----	----	-----	----	-----	----	-----

DATE	TIME	STATUS	EMPLOYEE
19 AUG 22	15.5	OFF	19
19 AUG 22	14.6	OFF	19
19 AUG 22	14.1	ON	19
19 AUG 22	15.1	ON	19
19 AUG 22	15.5	OFF	19

Certified Service

ELM CHEVROLET SERVICE

Genuine Parts

301 East Church Street - Elmira, NY
14901
(807) 734-4141 - (800) 453-4646
NYS Reg. Repair Shop R4080014

including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of these parts. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, or income, or any other incidental damages.

LIMITED EXPRESS WARRANTY: Limited Express Warranty is guaranteed for 24 months or 24,000 miles or 30 days as is all labor performed. Warranty repairs to be performed at seller's place of business. The following are not covered by warranty: Front end alignment, coolant and coolant leaks, Air Conditioning, Seal leaks, Polishes, Electrical wiring and shorts (when not related to original repair), fuel system-when due to contamination. Tires and batteries warranted at manufacturer's option. This warranty does not cover conditions resulting from misuse, negligence, accidents, or alterations.

CREDIT TERMS: Payments due not later than the 10th of each month for all invoices covering charges made during the previous month. Finance charges on past due accounts are computed by a single periodic rate of 1.5% per month (minimum charge of 50 cents), which is an annual rate of 21%. Customer's liability is hereby acknowledged on the vehicle to the extent shown above.

VEHICLE ID	MILES IN	MILES OUT	DATE/TIME
[REDACTED]	3916		08/30/19 09:10
VEHICLE DESCRIPTION			TAG NO.
2017 CHEVROLET VOLT LT (GR)			
PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE
			08/22/16
			03/18/19
			32372
PHONE	CELL PHONE	STOCK NO.	SERV. ADV.
		C2394A	JAMIE POSTEN (479)

Replaced parts will be discarded unless specified.

I authorize the repair work herein set forth to be done along with the necessary material and agree that you shall be held liable in case of fire, theft or any other unavailability of parts or delays in parts shipments. This liability is hereby acknowledged on the vehicle to the extent shown above.

A daily storage fee of \$10.00 will be charged if the vehicle is not picked up within 24 hours after you have been notified work has been completed.

Terms: Strictly cash unless credit arrangement made.

9/19 Appt 100

CASH CHARGE

Service

Description	Deduction Amount	Term Months	Term Miles	Expiration Miles	Expiration Date
\$500 DISAPPEAR DED	\$0	72	110000	110000	03/18/25

Op-Code	Tech

Customer: 20CTZSES

Concern: C/S: CUSTOMER STATES LARGE PUDDLE OF OIL UNDER THE VEHICLE AND CEL IS ON -0 CHECK AND ADVISE

SHOWN BELOW ARE THE MOST RECENT SERVICES PERFORMED ON YOUR VEHICLE

P/T	Date	Miles	Adv.	Op-Code	Tech	Description
I	03/18/19	34334	474	01CVZNYE	A49	NEW YORK STATE INSPECTION
C	01/02/19	34316	479		A64	CUSTOMER STATES WE INSTALLED NEW COMPUTER, NEEDS TO BE RELEARNED - A64
C	12/13/18	34316	479		A64	CUSTOMER STATES THERE IS A WIRE HARNESS THAT NEEDS TO BE REPLACED.
C	11/19/18	34316	134	59	A87	REPAIR PER PROGRESSIVE INSURANCE CO ESTIMATE. (LEFT FRONT , AND LEFT REAR C
				PAINT	A87	PAINT PER ESTIMATE
I	09/10/18	32372	178	M&BALTRF	A07	Mount and Balance 4 tires
				AVO	A07	USED CAR PREDELIVERY INSPECTION
				02CTZDEX	A07	DEXOS OIL CHANGE

BATTERY WENT TO ZERO, RAN ON GAS

When starting vehicle it states shift to park, won't change gear.