



PO BOX 100
Williamsville, NY 14231

FOR CUSTOMER SERVICE, PLEASE
CALL 1-800-369-5212
SEND MONTHLY PYMNTS TO: 75 REMITTANCE DR
SUITE 1738 CHICAGO, IL 60675-1738

GM FINANCIAL LEASING ACCOUNT STATEMENT

Due Date: **08-20-17** Billing Date: **07-31**

Account Number

JOHNSTOWN, NY

MAKE CHECK PAYABLE TO:

GM FINANCIAL LEASING

VEHICLE INFORMATION	DESCRIPTION OF CHARGES	AMOUNT	TAX	TOTAL
17 CHEVROLET VOLT	BASE RENT	400.89	.00	400.89

MANAGING YOUR GM FINANCIAL LEASE
ACCOUNT JUST GOT EASIER. YOU NOW
HAVE 24/7 ACCOUNT AND PAYMENT
ACCESS. VISIT GM FINANCIAL.COM
AND REGISTER FOR MYACCOUNT.

Detach at perforation and return bottom portion with payment. DO NOT SEND CASH

TOTAL DUE

400.89

Keep this document to show to the police and courts.

MV-639TR (1/15)

NEW YORK STATE REGISTRATION DOCUMENT



G PAS

[REDACTED]

2017 CHEVR NONTRANSFERABLE

[REDACTED]

Expires 07/19/19

[REDACTED]

28.25

JOHNSTOWN

NY [REDACTED]

ANNUAL CHG
AMT PAID (INCL ADD CHG)

[REDACTED]

DePaula

CHEVROLET INC


Certified Service

785 Central Avenue • Albany, NY 12206
(518) 489-5551 FAX (518) 292-1529

mygmrewards.com

CELL: [REDACTED]

ADVISOR ROBERT JANSEN	130705	TAG NO 009B	INVOICE DATE 05/23/19
LABOR RATE	[REDACTED]	MILEAGE 22,102	COLOR C11859
YEAR / MAKE / MODEL 17 / CHEVROLET / VOLT / 5DR HB PREMIER		DELIVERY DATE 07/20/17	DELIVERY MILES 354
		SELLING DEALER NO.	PRODUCTION DATE
F.T.E. NO.	P. O. NO.	R. O. DATE 05/20/19	REPRINT# 2
COMMENTS			MO: 22114

LABOR-----
J# 1 01CVZ13 COURTESY INSPECTION HOURS: 0.00 TECH(S):152 0.00
 CUSTOMER REQUESTS CERTIFIED SERVICE MULTI-POINT VEHICLE INSPECTION
 COMPLIMENTARY CHECK
 PERFORMED CERTIFIED SERVICE MULTI-POINT VEHICLE INSPECTION

JOB# 1 TOTALS-----
 JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00
 JOB# 2 CHARGES-----

LABOR-----
J# 2 22CVZDIAG4 CHECK ENGINE LIGHT HOURS: TECH(S):152 WARRANTY
 C/S WHILE DRIVING C.E.L. CAME ON SOLID AND VEHICLE SWITCH OUT OF ELECTRIC. ELECTRIC RANGE DROPPED TO 0 MILES. CHECK AN ADVISE
 SCANNED VEHICLE FOUND U007A, U185A, U185B - CHECKED COMMAND CIRCUITS FROM BECM TO RELAY BLOCK AND FOUND CONTAMINATED CONNECTION AT RELAY BLOCK.
 REPAIRED CONNECTION. CLEARED CODES. ALL OK

SUBLET-----
 [REDACTED] VENDOR INV#-INV. DATE-DESCRIPTION-----
 05/23/19 LOANER
 TOTAL - SUBLET WARRANTY 0.00

JOB# 2 TOTALS-----
 JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00
 JOB# 3 CHARGES-----

LABOR-----
J# 3+02CVZ10 4 WHEEL ALIGNMENT HOURS: TECH(S):152 112.95
 CUSTOMER REQUESTS FOUR WHEEL ALIGNMENT
 ALIGNMENT OUT OF SPEC
 PERFORMED FOUR WHEEL ALIGNMENT

JOB# 3 TOTALS-----
 LABOR 112.95
 JOB# 3 JOURNAL PREFIX CVCS JOB# 3 TOTAL 112.95
 JOB# 4 CHARGES-----

LABOR-----
J# 4+01CVZ11 REPLACE CABIN FILTER HOURS: TECH(S):152 29.95
 CUSTOMER REQUESTS CABIN AIR FILTER REPLACED
 CABIN AIR FILTER DIRTY
 REPLACED CABIN AIR FILTER

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	1	13508023	FILTER 9.786 Y	34.65	32.00	32.00
TOTAL - PARTS						32.00

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED.
 THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THE SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE.

LIMITED WARRANTY
 DEPAULA CHEVROLET INC. WARRANTS LABOR AND GM PARTS FOR 12 MONTHS OR 12,000 MILES WHICHEVER COMES FIRST, AND LIMITS ANY IMPLIED WARRANTIES TO SAME PERIOD.

NYSRRSHOP NO.:
R347-0408

THE DEPAULA CHEVROLET SERVICE DEPARTMENT MAKES EVERY ATTEMPT TO INSURE THAT EVERY CUSTOMER IS COMPLETELY SATISFIED AND WE THANK YOU FOR YOUR PATRONAGE!

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CELL [REDACTED]

ADVISOR ROBERT JANSEN	130705	TAG NO 009B	INVOICE DATE 05/23/19
LABOR RATE	[REDACTED]	MILEAGE 22,102	COLOR
YEAR / MAKE / MODEL 17/CHEVROLET/VOLT/5DR HB PREMIER		DELIVERY DATE 07/20/17	STOCK NO C11859
		DELIVERY MILES 354	
		SELLING DEALER NO.	PRODUCTION DATE
		R.O. DATE 05/20/19	REPRINT# 2
LINE	COMMENTS	MO: 22114	

LABOR		29.95
PARTS		32.00
JOB# 4 JOURNAL PREFIX CVCS JOB# 4 TOTAL		61.95
JOB# 5 CHARGES-----		
LABOR-----		
J# 5+10CVZ	5,000 MILE SERVICE HOURS: TECH(S): 152	WARRANTY
CUSTOMER REQUESTS ENGINE OIL AND FILTER CHANGE AND TIRE ROTATION MAINTENANCE PERFORMED ENGINE OIL AND FILTER CHANGE AND TIRE ROTATION		
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-		WARRANTY
1 12696048	FILTER 1.836 Y	
5 88865646	OIL 8.800 N	
TOTAL - PARTS		0.00
JOB# 5 TOTALS-----		
JOB# 5 JOURNAL PREFIX CVCS JOB# 5 TOTAL		0.00
COMMENTS-----		
DELETED OPERATION(S)-----		
10CVZ 5,000 MILE SERVICE		
TECHNICIAN CERTIFICATION-----		
152	GENE WETHERINGTON	719P
TOTALS-----		

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\$ 150 credit GC customer Pay

** 38.89*

THANK YOU FOR LETTING US SERVE YOUR AUTOMOTIVE NEEDS. IF YOU HAVE ANY QUESTIONS FEEL FREE TO CONTACT WAYNE SLINGERLAND SERVICE MANAGER, 518-489-5551

TOTAL LABOR....	142.90
TOTAL PARTS....	32.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	13.99
TOTAL INVOICE \$	188.89

* PLEASE VISIT MY REWARDS.COM TO ENROLL FOR THE NEW GM *
* REWARDS PROGRAM AND START EARNING SAVINGS TOWARDS YOUR *
* NEXT SERVICE VISIT. *

CUSTOMER SIGNATURE _____

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CELL [REDACTED]

ADVISOR ROBERT JANSEN	130705	TAG NO. 013B	INVOICE DATE 05/13/19
LABOR RATE	[REDACTED]	MILEAGE 21,654	COLOR /
YEAR / MAKE / MODEL 17/CHEVROLET/VOLT/5DR HB PREMIER		DELIVERY DATE 07/20/17	DELIVERY MILES 354
		SELLING DEALER NO.	PRODUCTION DATE
		R.O. DATE 03/27/19	REPRINT# 1
PHONE	COMMENTS		MO: 21658

JOB# 1 CHARGES

LABOR			
# 1 01CVZ13	COURTESY INSPECTION	HOURS: 0.00	TECH(S): 152
	CUSTOMER REQUESTS CERTIFIED SERVICE MULTI-POINT VEHICLE INSPECTION COMPLIMENTARY CHECK PERFORMED CERTIFIED SERVICE MULTI-POINT VEHICLE INSPECTION		

SUBLET	PO#	VEND	INV#	INV. DATE	DESCRIPTION	INTERNAL
	[REDACTED]			05/02/19	LOANER	0.00
				05/13/19	LOANER	0.00
					TOTAL - SUBLET	0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES

LABOR			
# 2 22CVZDIAG4	CHECK ENGINE LIGHT	HOURS: 5.40	TECH(S): 152
	C/S C.E.L. IS ON SOLID. STATES SERVICE HIGH VOLTAGE BATTERY SYSTEM. CHECK AND ADVISE SCANNED VEHICLE FOUND P1FFF, P0ABC, P1AE6. FOUND LOW COOLANT LEVEL IN HYBRID SYSTEM - PRESSURE TEST HV COOLANT SYSTEM FOUND LEAK FROM FRONT OF RELAY BLOCK ASSEMBLY. ORDERED RELAY BLOCK ASSEMBLY. REPLACED RELAY BLOCK - REFILLED HV COOLANT SYSTEM AND RECHECKED TO VERIFY FOR ANY LEAKS. ALL OK		

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
	1	24286362	RELAY 2.210 Y			WARRANTY
	1	23209745	SEAL 2.210 Y			WARRANTY
	1	12378390	COOLANT 8.800 N			WARRANTY
			TOTAL - PARTS			0.00

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR			
# 3 22CVZDIAG5	ELECTRICAL SYSTEMS	HOURS: [REDACTED]	TECH(S): 152
	DIAGNOSIS- ELECTRICAL SYSTEMS AFTER ROAD TESTING FOUND MIL LAMP RETURNED WITH SEVERAL U2604, U2604, U2605, U2605, U2606, U2619, U262, U2621 U2622, U2623 - CONTACTED TECH ASSISTENCE CASE # [REDACTED] WAS ADVISED PER BULLETIN 18-NA-261 TO REPLACE AND PROGRAM BATTERY ENERGY CONTROL MODULE [REDACTED] TEST DROVE. ALL OK +		

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
	1	24294960	MODULE 2.210 Y			WARRANTY

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NYSRRSHOP NO.:
R347-0408

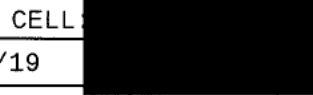
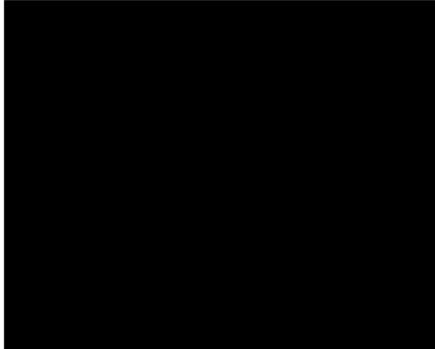
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ADVISOR ROBERT JANSEN	130705	TAG NO. 013B	INVOICE DATE 05/13/19
LABOR RATE		MILEAGE 21,654	COLOR C11859
YEAR / MAKE / MODEL 177 CHEVROLET / VOLT / 5DR HB PREMIER		DELIVERY DATE 07/20/17	DELIVERY MILES 354
		SELLING DEALER NO.	PRODUCTION DATE
F.I.E. NO.	P. O. NO.	R. O. DATE 03/27/19	REPRINT# 1
COMMENTS			MO: 21658

TOTAL - PARTS 0.00

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX CVCS JOB# 3 TOTAL 0.00

COMMENTS-----
X0864KF7M3:CC created 2019-03-26 10:12:00am taken by Emily Vanleuve

TECHNICIAN CERTIFICATION-----
152 GENE WETHERINGTON 719P

TOTALS-----

THANK YOU FOR LETTING US SERVE YOUR AUTOMOTIVE NEEDS. IF YOU
HAVE ANY QUESTIONS FEEL FREE TO CONTACT WAYNE SLINGERLAND
SERVICE MANAGER, 518-489-5551

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

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JAMES CHEVROLET OF JOHNSTOWN LLC
 108-118 SO.COMRIE AVE.
 JOHNSTOWN,NY 12095
 PHONE (518) 762-5555 FAX (518) 762-4012
 FACILITY NO. 7087178

[REDACTED]		VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	[REDACTED]	
		[REDACTED]	21599	21609	03/11/19 17:16	03/26/19	[REDACTED]	
		DESCRIPTION				TAG NO.	STATUS	
		2017 CHEVROLET VOLT PREMI (GREY)				08702	COMPLETE	
CUST. LABOR RATE		PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS		
95.00			07/20/17			No Charge		
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.		ACCESSORIES		
		[REDACTED]		MATT MALEC (A29)				
Line	Op-Code	Fail Code	Tech	Hours	Type	Amount		
A	CEL		A80		Internal			
Concern	CHECK ENGINE LIGHT ON.....DIAGNOSE AND ADVISE following codes stored...p041e,p1e00,u2619,u2620,p1fd1,p1fd2,p1fd3,p1							
Cause	fd4,p3033 and p3042. tech assist case [REDACTED] ordered battery energy control module p/n 24294960, advised by technical assistance not							
Correction	to replace, due to lack of high voltage certification							
B			A80		Customer	\$0.00		
Concern	Customer states about a month ago, 12v battery as dead, had to jump, and now intermittantly when turning car on wont start and says shift to park,when this happens ev range is only 1 mile, thebn when started range goes back to normal							
						Line Total...	\$0.00	
C			A80		Customer	\$0.00		
Concern	Customer states when leaving work ev range went to zero and engine started, was at full charge before leaving, ck andf advise							
						Line Total...	\$0.00	
Totals								
						Total Amount Due	\$0.00	
						TOTAL CUSTOMER	No Charge	



JAMES CHEVROLET OF JOHNSTOWN LLC
 108-118 SO.COMRIE AVE.
 JOHNSTOWN,NY 12095
 PHONE (518) 762-5555 FAX (518) 762-4012
 FACILITY NO. 7087178

VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
[REDACTED]		21509	21513	03/02/19 09:35	03/05/19	[REDACTED]
VEHICLE DESCRIPTION				TAG NO.	STATUS	
2017 CHEVROLET VOLT PREMI (GREY)				08658	COMPLETE	
CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
95.00		07/20/17			No Charge	
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.	ACCESSORIES	
		[REDACTED]		MATT MALEC (A29)		

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A *	4021510		A80		Warranty	
Concern	Customer states ck engine light came back on one day after last visit, and has been on since, diag and repair					
Cause	scanned found code p2119, ck and found throttle body not fully closing, staying at 16%, ordered and replaced throttle body, cleared codes and					
Correction	d roadtested, all ok					
Part Number		Description			Qty.	
12673013		BODY			1	

Totals	
	Amount
Total Amount Due	\$0.00
TOTAL CUSTOMER	No Charge



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 JOHNSTOWN,NY 12095
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 FACILITY NO. 7087178

VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
[REDACTED]		21169	21181	02/21/19 09:28	02/21/19	[REDACTED]
VEHICLE DESCRIPTION				TAG NO.	STATUS	
2017 CHEVROLET VOLT PREMI (GREY)				08612	COMPLETE	
CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
95.00		07/20/17			No Charge	
CELL PHONE	STOCK NO.	SERV. ADV.			ACCESSORIES	
	[REDACTED]	MATT MALEC (A29)				

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A *	CEL		A80		Warranty	
Concern	CHECK ENGINE LIGHT ON.....DIAGNOSE AND ADVISE scanned found history code p041e, egr coolant temp sensor, ck sensor,					
Cause	good, ck connector, all ok, applied dielectric grease to cconnector and re-connected sensor, cleared code, coldstarted and roadtest4ed, all ok					
Correction	at this time, advised customer to return if light comes back on. no problem found at this time					
B +	21PT		A80		Internal	
Concern	COMPLIMENTARY CERTIFIED MULTI-POINT INSPECTION complete					

Totals					
					Amount
Total Amount Due					\$0.00
TOTAL CUSTOMER					No Charge