

**SILVER STAR CADILLAC  
SILVER STAR BUICK GMC  
SILVER STAR CHEVROLET**

3601 Auto Mall Drive  
Thousand Oaks, CA 91362  
PH (805) 267-3200 (818) 889-2126  
www.silverstarcadillac.com  
www.silverstarbuickgmc.com  
www.silverstarchevrolet.com

CUSTOMER [REDACTED]

\*ACCOUNTING\*

DUPLICATE 1  
PAGE 1

\* PRE-INVOICE \*\*

SERVICE ADVISOR: 950123 DOUGLAS BONKOWSKI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
SUMMIT WHI	17	CHEVROLET VOLT	[REDACTED]		22926/22929	T3124	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
28NOV16 DD			17:00 26FEB19			CASH	28FEB19
R.O. OPENED		READY		OPTIONS:			
10:44 26FEB19		09:14 28FEB19		SOLD-STK:85802 ENG:L3A_1.5L_VVT_DI_DOHC_4-CYLINDER_RANGE_EXTENDER			

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
A customer states- check engine light is on, battery drains very fast now											

CAUSE: .  
CONCERN CODE:

MISC replaced battery energy controp module											
	950313	W		3.30	5.30	17490	72833			728.33	728.33
1	24294960	F-(S)	MODULE			30968	43355	0	543.30	433.55	433.55
1	12378390	COOLANT				644	902	0	12.88	9.02	9.02
						31612	44257		TPARTS		
						17490	72833		TLABOR		

VERSION 1 (EMP# 950313,27FEB19 17:41): 22926 5031010 5.30 multiple u codes related to #18-NA-261 for and internal failure inside the BECM. replaced BECM, performed smoke test and programmed module.

B PERFORM MULTI-POINT INSPECTION AND CHECK AND INFLATE ALL TIRES PER PLACARD AND CARB REGULATION AB32

CAUSE: .  
CONCERN CODE:

MPI PERFORM MULTI-POINT INSPECTION AND CHECK AND INFLATE ALL TIRES PER PLACARD AND CARB REGULATION AB32											
	950313	W		0.00	0.00	0	0			0.00	0.00
						0		0	TPARTS		
						0		0	TLABOR		

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
02-27-19	14:23	17:41	3.30	W	950313	A	

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
4462	72833	17490		4480	44257	31612	
4263	117090	*****					

COST, SALE, & COMP TOTALS 49102 117090 0

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED ABOVE.

I ACKNOWLEDGE WRITTEN AND/OR ORAL APPROVAL OF ALL REPAIRS OR SERVICES LISTED ABOVE.

X

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

BAR# AB191759 EPA# CAD98572159

CUSTOMER #:

WORKORDER

PAGE 1



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SERVICE ADVISOR: 950123 BONKOWSKI, DOUGLAS

Table with columns: VIN, LICENSE, MILEAGE IN/OUT, TAG, DEL DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes vehicle info: SUMMIT WHI 17 CHEVROLET VOLT, 28NOV16 DD, 26FEB2019 10:44.

LINE OP CODE FRH TECH... TYPE DESCRIPTIONS/INSTRUCTIONS
# A 0.00 W customer states- check engine light is on, battery drains very fast now |CC:

# B MPI 0.00 W PERFORM MULTI-POINT INSPECTION AND CHECK AND INFLATE ALL TIRES PER PLACARD AND CARB REGULATION AB32 |CC:

OUR CHARGES ARE NOT BASED ON ACTUAL TIME BUT ARE ESTABLISHED BY INDUSTRY FLAT RATE ALLOWANCES OR OUR OWN EXPERIENCE OF THE AVERAGE REQUIRED TIME.

PARTS REMOVED WILL BE DISCARDED AT TIME OF WRITE UP UNLESS INSTRUCTED OTHERWISE [ ] SAVE

Receipt of vehicle described hereon for repair or alteration is hereby acknowledged by dealer. Said customer is hereby notified that the said property is not insured or protected to the amount of the actual cash value thereof, or otherwise, by the dealer against loss occasioned by theft, fire, or vandalism while the property remains with the dealer.

I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection.

Subject to terms and conditions on reverse side. Please read before signing. Customer acknowledges a copy hereof including a copy of the Song-Beverly Warranty Act.

SIGNED AND RECEIPTED [X]

PRELIMINARY ESTIMATE \$ \_\_\_\_\_

AUTHORIZED BY X

Table with columns: REVISED ESTIMATE (1), DATE, TIME, BY. Includes REVISED ESTIMATE (2) and REVISED ESTIMATE (3).

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X \_\_\_\_\_

CUSTOMER SIGNATURE

CUSTOMER #: [REDACTED]

[REDACTED]



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\*INVOICE\*

DUPLICATE 1  
PAGE 1

SERVICE ADVISOR: 950123 DOUGLAS BONKOWSKI

SUMMIT WHI 17		CHEVROLET VOLT		VIN	LICENSE	MILEAGE IN / OUT	TAG
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
28NOV16 DD			17:00 26FEB19			CASH	28FEB19

R.O. OPENED	READY	OPTIONS:	SOLD-STK:85802
10:44 26FEB19	09:14 28FEB19	ENG:L3A_1.5L_VVT_DI_DOHC_4-CYLINDER_RANGE_EXTENDER	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A customer states- check engine light is on, battery drains very fast now

CAUSE: .

MISC replaced battery energy controp module

950313	W		(N/C)
1 24294960	F-(S)MODULE		(N/C)
1 12378390	COOLANT		(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

22926 5031010 multiple u codes related to #18-NA-261 for and internal failure inside the BECM. replaced BECM, performed smoke test and programmed module.

B PERFORM MULTI-POINT INSPECTION AND CHECK AND INFLATE ALL TIRES PER PLACARD AND CARB REGULATION AB32

CAUSE: .

MPI PERFORM MULTI-POINT INSPECTION AND CHECK AND INFLATE ALL TIRES PER PLACARD AND CARB REGULATION AB32

950313	W		(N/C)
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PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

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X

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

BAR# AB191759 EPA# CAD98572159

CUSTOMER #: [REDACTED]

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\*WARRANTY\*

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PAGE 1

SERVICE ADVISOR: 950123 DOUGLAS BONKOWSKI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
SUMMIT WHI	17	CHEVROLET VOLT	[REDACTED]		22926/22929	T3124	
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28NOV16 DD			17:00 26FEB19			CASH	28FEB19

R.O. OPENED      READY      OPTIONS: SOLD-STK:85802  
 10:44 26FEB19      09:14 28FEB19      ENG:L3A\_1.5L\_VVT\_DI\_DOHC\_4-CYLINDER\_RANGE\_EXTENDER

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A customer states- check engine light is on, battery drains very fast now

CAUSE: .

CONCERN CODE:

MISC replaced battery energy controp module

950313	W	5.30			728.33	728.33
1 24294960	F-(S)	MODULE			543.30	433.55
1 12378390	COOLANT				12.88	9.02

31612      44257 TPARTS  
 17490      72833 TLABOR

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 PLACARD AND CARB REGULATION AB32

CAUSE: .

CONCERN CODE:

MPI PERFORM MULTI-POINT INSPECTION AND CHECK AND  
 INFLATE ALL TIRES PER PLACARD AND CARB  
 REGULATION AB32

950313	W	0.00			0.00	0.00
--------	---	------	--	--	------	------

0      0 TPARTS  
 0      0 TLABOR

\*\*\*\*\*

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
02-27-19	14:23	17:41	3.30	W	950313	A	

COST, SALE, & COMP TOTALS      49102      117090      0

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X

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	728.33
PARTS AMOUNT	442.57
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	1170.90
LESS INSURANCE	0.00
SALES TAX	0.00
<b>PLEASE PAY THIS AMOUNT</b>	<b>1170.90</b>

BAR# AB191759 EPA# CAD98572159