

Luis Palomo (C)

From: Matt Norris <matt@lemonlawnc.com>
Sent: Saturday, January 12, 2019 8:38 AM
To: Luis Palomo (C)
Subject: [EXTERNAL] [REDACTED]
Attachments: [REDACTED]

Hi Luis, we are settled. The registration is attached. Thank you.

Matt

From: Luis Palomo (C) <luis.1.palomo@gm.com>
Sent: Friday, January 11, 2019 11:08 AM
To: Matt Norris <matt@lemonlawnc.com>
Subject: [REDACTED]

Hello Matt,

Please see attached. Also can you send me a copy [REDACTED] registration so I can generate the release.

Sincerely,
Luis | – Legal Advisor
Business Resource Center
Alorica on behalf of General Motors, LLC
PHONE: 800-231-1841, [REDACTED]
Fax: 866-215-6750

From: Matt Norris [<mailto:matt@lemonlawnc.com>]
Sent: Thursday, January 10, 2019 5:13 PM
To: Luis Palomo (C)
Subject: [EXTERNAL] RE: RE: [REDACTED]

Luis, he will compromise and agree to meet you in the middle at \$10,000.00, even. We are bending over backwards to get this done here. Please confirm.

From: Luis Palomo (C) <luis.1.palomo@gm.com>
Sent: Thursday, January 10, 2019 12:53 PM
To: Matt Norris <matt@lemonlawnc.com>
Subject: RE: [REDACTED]

Hello Matt,

I apologize for the delay; however please see attached for our next offer.

Sincerely,
Luis | – Legal Advisor
Business Resource Center
Alorica on behalf of General Motors, LLC
PHONE: 800-231-1841, [REDACTED]
Fax: 866-215-6750

From: Matt Norris [<mailto:matt@lemonlawnc.com>]
Sent: Thursday, January 03, 2019 5:49 AM
To: Luis Palomo (C)
Subject: [EXTERNAL] RE: [REDACTED]

Luis, good morning. Following up on this. Thank you.

Matt

From: Matt Norris
Sent: Friday, December 28, 2018 10:53 AM
To: 'Luis Palomo (C)' <luis.1.palomo@gm.com>
Subject: RE: [EXTERNAL] [REDACTED]

Luis, good morning. He will resolve the matter for \$16,000.00. Please advise when you can. Thank you.

Matt

From: Luis Palomo (C) <luis.1.palomo@gm.com>
Sent: Thursday, December 27, 2018 8:34 AM
To: Matt Norris <matt@lemonlawnc.com>
Subject: RE: [REDACTED]

Please see attached.

Sincerely,
Luis | – Legal Advisor
Business Resource Center
Alorica on behalf of General Motors, LLC
PHONE: 800-231-1841, [REDACTED]
Fax: 866-215-6750

From: Matt Norris [<mailto:matt@lemonlawnc.com>]
Sent: Monday, December 24, 2018 12:25 PM
To: Luis Palomo (C)
Subject: [REDACTED]

He has authorized me to settle the matter for \$17,000.

Sent from my iPhone

On Dec 24, 2018, at 11:57 AM, Luis Palomo (C) <luis.1.palomo@gm.com> wrote:

Hello Matt,

I am following up on the offer sent to you on 12/20/18. Please advise.

Sincerely,

Luis | – Legal Advisor
Business Resource Center
Alorica on behalf of General Motors, LLC
PHONE: 800-231-1841, [REDACTED]
Fax: 866-215-6750

From: Matt Norris [<mailto:matt@lemonlawnc.com>]

Sent: Thursday, December 20, 2018 2:56 PM

To: Luis Palomo (C); Matt Norris

Subject: [REDACTED]

Hi Luis, thanks. We would need to get higher than that. He will settle it for \$18,000.00. Please advise. Thanks.

From: Luis Palomo (C) <luis.1.palomo@gm.com>

Sent: Thursday, December 20, 2018 3:30 PM

To: Matt Norris <matt@lemonlawnc.com>

Subject: [REDACTED]

Please see attached.

Sincerely,

Luis | – Legal Advisor
Business Resource Center
Alorica on behalf of General Motors, LLC
PHONE: 800-231-1841, [REDACTED]
Fax: 866-215-6750

From: Matt Norris [<mailto:matt@lemonlawnc.com>]

Sent: Thursday, December 20, 2018 1:23 PM

To: Luis Palomo (C); Matt Norris

Subject: [EXTERNAL] RE: [REDACTED]

Hi Luis, [REDACTED] has authorized a settlement of \$18,500.00. Please advise when you can. Thank you.

Matt

From: Luis Palomo (C) <luis.1.palomo@gm.com>
Sent: Wednesday, December 19, 2018 4:10 PM
To: Matt Norris <matt@lemonlawnc.com>
Subject: RE: [REDACTED]

Please see attached.

Sincerely,
Luis | – Legal Advisor
Business Resource Center
Alorica on behalf of General Motors, LLC
PHONE: 800-231-1841, [REDACTED]
Fax: 866-215-6750

From: Matt Norris [<mailto:matt@lemonlawnc.com>]
Sent: Wednesday, December 19, 2018 1:17 PM
To: Luis Palomo (C)
Subject: [EXTERNAL] [REDACTED]

Luis, good afternoon. My client has authorized me to resolve the matter for \$19,000.00, inclusive of fees and costs. Please advise when you can.

Thank you,

Matt

From: Luis Palomo (C) <luis.1.palomo@gm.com>
Sent: Friday, December 7, 2018 10:22 AM
To: Matt Norris <matt@lemonlawnc.com>
Subject: [REDACTED]

[REDACTED]

Y,M,M: 2017 Chevrolet Volt

Hello Matthew,

Please see attached.

Sincerely,
Luis | – Legal Advisor
Business Resource Center
Alorica on behalf of General Motors, LLC
PHONE: 800-231-1841, [REDACTED]
Fax: 866-215-6750

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