

Luis Palomo (C)

From: Matt Norris <matt@lemonlawnc.com>
Sent: Friday, December 28, 2018 9:53 AM
To: Luis Palomo (C)
Subject: [EXTERNAL] [REDACTED]

Luis, good morning. He will resolve the matter for \$16,000.00. Please advise when you can. Thank you.

Matt

From: Luis Palomo (C) <luis.1.palomo@gm.com>
Sent: Thursday, December 27, 2018 8:34 AM
To: Matt Norris <matt@lemonlawnc.com>
Subject: RE: [EXTERNAL] [REDACTED]

Please see attached.

Sincerely,
Luis | – Legal Advisor
Business Resource Center
Alorica on behalf of General Motors, LLC
PHONE: 800-231-1841, [REDACTED]
Fax: 866-215-6750

From: Matt Norris [<mailto:matt@lemonlawnc.com>]
Sent: Monday, December 24, 2018 12:25 PM
To: Luis Palomo (C)
Subject: [REDACTED]

He has authorized me to settle the matter for \$17,000.

Sent from my iPhone

On Dec 24, 2018, at 11:57 AM, Luis Palomo (C) <luis.1.palomo@gm.com> wrote:

Hello Matt,

I am following up on the offer sent to you on 12/20/18. Please advise.

Sincerely,
Luis | – Legal Advisor
Business Resource Center
Alorica on behalf of General Motors, LLC
PHONE: 800-231-1841, [REDACTED]
Fax: 866-215-6750

From: Matt Norris [<mailto:matt@lemonlawnc.com>]
Sent: Thursday, December 20, 2018 2:56 PM
To: Luis Palomo (C); Matt Norris
Subject: [EXTERNAL] [REDACTED]

Hi Luis, thanks. We would need to get higher than that. He will settle it for \$18,000.00. Please advise. Thanks.

From: Luis Palomo (C) <luis.1.palomo@gm.com>
Sent: Thursday, December 20, 2018 3:30 PM
To: Matt Norris <matt@lemonlawnc.com>
Subject: RE: [REDACTED]

Please see attached.

Sincerely,
Luis | – Legal Advisor
Business Resource Center
Alorica on behalf of General Motors, LLC
PHONE: 800-231-1841, [REDACTED]
Fax: 866-215-6750

From: Matt Norris [<mailto:matt@lemonlawnc.com>]
Sent: Thursday, December 20, 2018 1:23 PM
To: Luis Palomo (C); Matt Norris
Subject: [EXTERNAL] [REDACTED]

Hi Luis, [REDACTED] has authorized a settlement of \$18,500.00. Please advise when you can. Thank you.

Matt

From: Luis Palomo (C) <luis.1.palomo@gm.com>
Sent: Wednesday, December 19, 2018 4:10 PM
To: Matt Norris <matt@lemonlawnc.com>
Subject: RE: [REDACTED]

Please see attached.

Sincerely,
Luis | – Legal Advisor
Business Resource Center
Alorica on behalf of General Motors, LLC
PHONE: 800-231-1841, [REDACTED]
Fax: 866-215-6750

From: Matt Norris [<mailto:matt@lemonlawnc.com>]
Sent: Wednesday, December 19, 2018 1:17 PM
To: Luis Palomo (C)
Subject: [EXTERNAL] [REDACTED]

Luis, good afternoon. My client has authorized me to resolve the matter for \$19,000.00, inclusive of fees and costs. Please advise when you can.

Thank you,

Matt

From: Luis Palomo (C) <luis.1.palomo@gm.com>
Sent: Friday, December 7, 2018 10:22 AM
To: Matt Norris <matt@lemonlawnc.com>
Subject: [REDACTED]

[REDACTED]

Y,M,M: 2017 Chevrolet Volt

Hello Matthew,

Please see attached.

Sincerely,
Luis | – Legal Advisor
Business Resource Center
Alorica on behalf of General Motors, LLC
PHONE: 800-231-1841, [REDACTED]
Fax: 866-215-6750

Nothing in this message is intended to constitute an electronic signature unless a specific statement to the contrary is included in this message.

Confidentiality Note: This message is intended only for the person or entity to which it is addressed. It may contain confidential and/or privileged material. Any review, transmission, dissemination or other use, or taking of any action in reliance upon this message by persons or entities other than the intended recipient is prohibited and may be unlawful. If you received this message in error, please contact the sender and delete it from your computer.

Nothing in this message is intended to constitute an electronic signature unless a specific statement to the contrary is included in this message.

Confidentiality Note: This message is intended only for the person or entity to which it is addressed. It may contain confidential and/or privileged material. Any review, transmission, dissemination or other

use, or taking of any action in reliance upon this message by persons or entities other than the intended recipient is prohibited and may be unlawful. If you received this message in error, please contact the sender and delete it from your computer.

Nothing in this message is intended to constitute an electronic signature unless a specific statement to the contrary is included in this message.

Confidentiality Note: This message is intended only for the person or entity to which it is addressed. It may contain confidential and/or privileged material. Any review, transmission, dissemination or other use, or taking of any action in reliance upon this message by persons or entities other than the intended recipient is prohibited and may be unlawful. If you received this message in error, please contact the sender and delete it from your computer.

Nothing in this message is intended to constitute an electronic signature unless a specific statement to the contrary is included in this message.

Confidentiality Note: This message is intended only for the person or entity to which it is addressed. It may contain confidential and/or privileged material. Any review, transmission, dissemination or other use, or taking of any action in reliance upon this message by persons or entities other than the intended recipient is prohibited and may be unlawful. If you received this message in error, please contact the sender and delete it from your computer.

Nothing in this message is intended to constitute an electronic signature unless a specific statement to the contrary is included in this message.

Confidentiality Note: This message is intended only for the person or entity to which it is addressed. It may contain confidential and/or privileged material. Any review, transmission, dissemination or other use, or taking of any action in reliance upon this message by persons or entities other than the intended recipient is prohibited and may be unlawful. If you received this message in error, please contact the sender and delete it from your computer.