



Rydell Chevrolet Northridge
 18600 Devonshire St. * Northridge, CA 91324
 (818) 832-1600
SERVICE (818) 832-1616 PARTS (818) 832-1660
 Mailing Address P.O. Box 2189 Van Nuys, CA 91404

CELL/PAGER	C		
ADV/SOR	JOHN MURTH	6052	3502
TAG NO.	6052	3502	08/23/18
INVOICE DATE			
MILEAGE	29,685	COLOR	WHITE/
YEAR / MAKE / MODEL	17/CHEVROLET/VOLT/5DR HB LT	DELIVERY DATE	09/06/16
STOCK NO.		DELIVERY MILES	
SELLING DEALER NO.		PRODUCTION DATE	
DATE		08/15/18	
COMMENTS			
MO: 29687			

LABOR-----
J# 1 15CVZ 15-A & ELECTRICAL TECH(S):9948 WARRANTY

CUSTOMER STATES VEHICLE WOULD NOT CRANK OR START
 FOUND VEHICLE WONT START CHECKED FOR CODES FOUND DTC U2603
 U2604 00,U2605 00,U2617 00 PER DOC#4138410 WITH GDS CHECKED
 BATTERY 1-96 PARAMETERS ARE WITH IN SPECS 3.45V-4.05V AND
 0.03V OF EACH OTHER BATTERY 1-96 WITHIN SPECS 4.05V BATTERY
 ENERGY CONTROL MODULE FAILED
 REPLACED BATTERY ENERGY CONTROL MODULE DISCONNECTED
 CONNECTORS IN PROPER SEQUENCE PER DOC#4163312 AND RE-
 CONNECTED IN PROPER SEQUENCE PROGRAM BATTERY ENERGY CONTROL
 MODULE FILLED COOLANT LEVEL AND PERFORMED SMOKE TEST 5031010
 5.8 CODE-CD667

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	24294960	MODULE 2.210		WARRANTY
	1	12378390	COOLANT 8.800		WARRANTY
				TOTAL - PARTS	0.00

MISC	CODE	DESCRIPTION	CONTROL NO	WARRANTY	
	SR	SHOP RENTAL SVC		WARRANTY	
				TOTAL - MISC	0.00

JOB# 1 TOTALS-----
 JOB# 1 JOURNAL PREFIX C2CS JOB# 1 TOTAL 0.00

LABOR-----
J# 2 30CVZ *MPVI TECH(S):9730 WARRANTY

PERFORM MULTI POINT VEHICLE INSPECTION
 CHECK AND SET TIRE PRESSURE
 CONSENT GIVEN TO RECEIVE TEXT MESSAGES FROM RYDELL CHEVROLET
 MPVI ARE BRIEF VISUAL INSPECTIONS ONLY. FURTHER DETAILED
 INSPECTIONS OR DIAGNOSIS MAY BE NECESSARY
 PERFORM MPVI AS DIRECTED ABOVE
 PLEASE SEE YOUR SERVICE CONSULTANT FOR DETAILS
 38PSI
 38PSI
 38PSI
 38PSI

JOB# 2 TOTALS-----
 JOB# 2 JOURNAL PREFIX C2CS JOB# 2 TOTAL 0.00

LABOR-----
J# 3+15CVZE03 15-A & ELECTRICAL TECH(S):9948 0.00

Added Operation (2JMURTH @ 08/21/2018 12:00)
 ADDED ON - CUSTOMER STATES OIL LIFE MONITER WENT FROM 50% TO
 100% ON OWN

EPA #AM202745
EPA #CAD981384969

CELL/PAGER		CELL	
ADVISOR JOHN MURTH	6052	TAG NO. 3502	INVOICE DATE 08/23/18
MILEAGE 29,685		COLOR WHITE/	STOCK NO.
YEAR / MAKE / MODEL 17/CHEVROLET/VOLT/5DR HB LT		DELIVERY DATE 09/06/16	DELIVERY MILES
COMMENTS		SELLING DEALER NO.	PRODUCTION DATE
		R.O. DATE 08/15/18	
			MO: 29687

CHECKED FOR CODES NO DTC'S FOUND OR SERVICE BULLETINES
 NO PROBLEM FOUND AT THIS TIME

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX C2CS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES-----

LABOR-----
 J# 4+15CVZE04 15-A & ELECTRICAL TECH(S):9948 0.00

Added Operation (2JMURTH @ 08/21/2018 12:00)
 ADDED OP: CUSTOMER STATES AT TIMES WHEN PHONE ON BT AND RING
 CUST IS UNABLE TO ANSWER & RADIO VOLUME INCREASES
 BLUETOOTH WORKING OK AT THIS TIME NO SCFTWARE UPDATES
 FOUND COULD NOT DUPLICATE CUSTOMERS CONCERN AT THIS TIME

JOB# 4 TOTALS-----

JOB# 4 JOURNAL PREFIX C2CS JOB# 4 TOTAL 0.00

JOB# 5 CHARGES-----

LABOR-----
 J# 5+01CVZ0600723 2YR MAINTENANCE PLAN TECH(S):9730 15.95

Added Operation (2JMURTH @ 08/21/2018 12:09)
 2YR MAINTENANCE OIL CHANGE, TIRE ROTATION (IF APPLICABLE)
 AND 30 POINT INSPECTION
 PERFORMED OIL CHANGE, 30 POINT INSPECTION, TOPPED OFF ALL
 FLUIDS, CHECKED TIRE PRESSURE. (ROTATION OF TIRES IF
 APPLICABLE)

PARTS-----	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
	1	12640445	FILTER 1.836	6.25	6.25
				TOTAL - PARTS	6.25

G.O.G. & SUPPLIES-----	5.0	OW20 DEXOS1 88865700	@	3.890	/UNIT	19.45
					TOTAL - GOG	19.45

MISC-----	CODE	DESCRIPTION	CONTROL NO	PRICE	
	H0	HAZARDOUS OIL		1.50	
	CPC	COUPON DISCOUNT-CARS		-10.00	
				TOTAL - MISC	-8.50

JOB# 5 TOTALS-----

LABOR 15.95
 PARTS 6.25
 G.O.G. 19.45
 MISC -8.50

JOB# 5 JOURNAL PREFIX C2CS JOB# 5 TOTAL 33.15

JOB# 6 CHARGES-----

LABOR-----

CELL/PAGER		CELL :	
ADVISOR JOHN MURTH	6052	TAG NO 3502	INVOICE DATE 08/23/18
LICENSE NO. RMGGNM	MILEAGE 29,685	COLOR WHITE/	
YEAR / MAKE / MODEL 17/CHEVROLET/VOLT/5DR HB LT		DELIVERY DATE 09/06/16	DELIVERY MILES
SELLING DEALER NO.		PRODUCTION DATE	
COMMENTS		MO : 29687	

BAR #AM202745

EPA #CAD981384969

LABOR
J# 6+01CVZM34 AIR FILTER SERVICE TECH(S):9730 0.00
 Added Operation (2JMURTH @ 08/21/2018 12:09)
 SERVICE AIR FILTER - REPLACE AS NECESSARY
 ROUTINE MAINTENANCE
 SERVICED AIR FILTER - REPLACED AS NECESSARY

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-		
1 23437180 ELEMENT 3.410	45.55	45.55
TOTAL - PARTS		45.55

JOB# 6 TOTALS-----
 PARTS 45.55
 JOB# 7 CHARGES-----
 JOB# 6 JOURNAL PREFIX C2CS JOB# 6 TOTAL 45.55

LABOR
J# 7+01CVZM74 *CABIN AIR FILTER TECH(S):9730 31.67
 Added Operation (2JMURTH @ 08/21/2018 12:09)
 INSPECT AND REPLACE CABIN AIR FILTER
 INSTALL PART # 708 FRIGI FRESH
 MAINTENANCE INTERVAL
 INSPECTED AND REPLACED CABIN AIR FILTER

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-		
1 13508023 FILTER 9.786	28.35	28.35
1 7083 FRIGI-FRE BG	6.31	6.31
TOTAL - PARTS		34.66

JOB# 7 TOTALS-----
 LABOR 31.67
 PARTS 34.66
 JOB# 7 JOURNAL PREFIX C2CS JOB# 7 TOTAL 66.33

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)
 APPROVED REVISED ESTIMATE (# 1) OF \$150.00 (+TAX) ON 08/21/18 AT 09:30am
 B [REDACTED] COMMENTS OK SERVICE & ADDED W COMPLAINTS-EMAIL
 C [REDACTED]

IN HOUSE RENTAL [REDACTED]
 MODULE ON BACK [REDACTED]

Rydell AUTOMOTIVE GROUP

San Fernando Valley

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				MO: 29687

WELCOME TO RYDELL SERVICE DEPARTMENT
 EPA # CAL000236177
 WE ARE OPEN FROM 6:00AM TO 7:00 PM MONDAY THROUGH FRIDAY
 SATURDAYS WE ARE OPEN FROM 8:00AM TO 5:00 PM. CLOSED SUNDAYS

 RYDELL AUTOMOTIVE GROUP IS A GM GOODWRENCH SERVICE PLUS
 DEALER. SEE YOUR SERVICE CONSULTANT FOR MORE INFORMATION

TOTAL LABOR....	47.62
TOTAL PARTS....	86.46
TOTAL SUBLET....	0.00
TOTAL G.O.G....	19.45
TOTAL MISC CHG.	1.50
TOTAL MISC DISC	-10.00
TOTAL TAX.....	10.06
TOTAL INVOICE \$	155.09

COMPLETELY SATISFIED ??
 * You may receive a survey from General Motors regarding *
 * your service experience at RYDELL'S. If you cannot rate *
 * it "COMPLETELY SATISFIED" please call our service depart-*
 * ment at (818) 832-1616, so we can assist and better serve*
 * you. We appreciate your business.

CUSTOMER SIGNATURE



BAR #AM202745

EPA #CAD981384969