



Close Window

## View Field Action Details



This screen allows IVH users to view the detail information for the selected VIN on Filed Action.

### Vehicle Information

VIN: [REDACTED] Model: 1RF68-2017 VOLT  
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes  
 Order Type: 70 - RETAIL - STOCK  
 Field Actions: [0 Open](#)

### Field Action Details

Type	Number	Description	Release Date
Customer Satisfaction Program	N162048200	Reduced Propulsion Power	12/05/2016
Status:	Closed		
Group:			
Sub-Group:	95944		
Expires:	11/30/2018		
Original Number:	16055		
Labour Ops:	9102609 16055 - Hybrid Powertrain Control Module 2 Reprogramming with SPS		
Government Agency #:			
Field Action Description:	Certain 2016 and 2017 model year Chevrolet Volt vehicles, equipped with an automatic transmission (RPO MKV), may exhibit a condition where the driver notices a "Propulsion Power is Reduced" message in the driver information center. This condition is sometimes accompanied by the diagnostic trouble code P0A7F or a significant decrease in actual electric vehicle range. The driver may also notice the engine running at consistently higher power than normal to propel the vehicle and acceleration is slower than expected.		
Safety Risk Description:			
Repair Description:	Dealers are to reprogram the hybrid powertrain control module 2.		