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March 23, 2020

Global Warranty Management: Main > Interface With Customer > View Vehicle Transaction History Detail

INTERFACE WITH CUSTOMER

View Vehicle Transaction History Detail



This screen allows IVH users to view the available information on individual transaction for the VIN selected.

Vehicle Information

VIN: [REDACTED] Model: 1RF68-2017 VOLT
Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
Order Type: 70 - RETAIL - STOCK
Field Actions: [0 Open](#) [REQUEST ANOTHER VIN](#)

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Job Card Date: 08/22/2019	Job Card Number: [REDACTED]
Repair Service Agent: 115361 ELM CHEVROLET COMPANY, INC. 301 E CHURCH ST ELMIRA NY 14901-2703 6077344141	Odometer Reading: 39,401 MI Authorization Code: [REDACTED]

Process Date: 01/28/2020
Transaction Type: ZREG---Regular Vehicle Transaction
Transaction Expense Category: Warranty
Customer Complaint Code: 0327-Engine/Fuel/Exhaust - Fluid Leaks
Job Card Line #: 3 Transaction Adjustment: Cause Code: 4061-Interface (Gasket, Seal, Hose, Weld..) - Leaks
Labour Op 4065910-Lower Oil Pan Replacement
Causal Part Number

Job Card Date: 08/22/2019	Job Card Number: [REDACTED]
Repair Service Agent: 115361 ELM CHEVROLET COMPANY, INC. 301 E CHURCH ST ELMIRA NY 14901-2703 6077344141	Odometer Reading: 39,401 MI Authorization Code: [REDACTED]

Process Date: 01/28/2020
Transaction Type: ZREG---Regular Vehicle Transaction
Transaction Expense Category: Warranty
Customer Complaint Code: 0321-Engine/Fuel/Exhaust - "Check Engine" Light
Job Card Line #: 1 Transaction Adjustment: Cause Code: 9094-Other - Follow operation
Labour Op 5031010-Battery Energy Control Module Replacement
Causal Part Number 00000000024294960-MODULE ASM-BAT ENGY CONT (W/O CALN & OP
→ [See other Parts and/or Net Items](#)



Job Card Date: 11/07/2017**Job Card Number:** [REDACTED]

Repair Service Agent: 115361
 ELM CHEVROLET COMPANY, INC.
 301 E CHURCH ST
 ELMIRA NY 14901-2703
 6077344141

Odometer Reading: 19,369 MI
 Authorization Code:

Process Date:
 11/08/2017

Transaction Type:
 ZREG---Regular Vehicle Transaction

Transaction Expense Category:
 Warranty

Customer Complaint Code:
 0390-Engine/Fuel/Exhaust - Other issues

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9099-Other - Not Duplicated

Labour Op 4029959-Emissions - Customer Concern Not Duplicated (CCND)

Causal Part Number

Job Card Date: 08/28/2017**Job Card Number:** [REDACTED]

Repair Service Agent: 115361
 ELM CHEVROLET COMPANY, INC.
 301 E CHURCH ST
 ELMIRA NY 14901-2703
 6077344141

Odometer Reading: 16,361 MI
 Authorization Code:

Process Date:
 08/31/2017

Transaction Type:
 ZFAT----Field Action Recall

Transaction Expense Category:
 Field Action Recall

Customer Complaint Code:

-

Job Card Line #: 3 Transaction Adjustment: Cause Code: -

Labour Op 9103186-17197 - Inspect Evaporative Emission Pipe and/or Install Evaporative Emission Hose Protector - No Fu

Causal Part Number 000000000084308760-PROTECTOR-EVAP EMIS HOSE

→[See other Parts and/or Net Items](#)

Job Card Date: 08/28/2017**Job Card Number:** [REDACTED]

Repair Service Agent: 115361
 ELM CHEVROLET COMPANY, INC.
 301 E CHURCH ST
 ELMIRA NY 14901-2703
 6077344141

Odometer Reading: 16,361 MI
 Authorization Code:

Process Date:
 10/16/2017

Transaction Type:
 ZFAT----Field Action Recall

Transaction Expense Category:
 Field Action Recall

Customer Complaint Code:

-

Job Card Line #: 2 Transaction Adjustment: Cause Code: -

Labour Op 9102930-Replace Fuse and Reprogram Hybrid Powertrain Control Module 2 - For use with IVH Ref # N162070470

Causal Part Number 000000000024278473-FUSE-HIGH VOLTAGE BAT DISCONNECT RELAY (

→[See other Parts and/or Net Items](#)

Job Card Date: 08/28/2017

Job Card Number: [REDACTED]

Repair Service Agent: 115361
ELM CHEVROLET COMPANY, INC.
301 E CHURCH ST
ELMIRA NY 14901-2703
6077344141

Odometer Reading: 16,361 MI
Authorization Code:

Process Date:
08/31/2017

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0021-No Customer Complaint - Maintenance

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9098-Other - Maintenance

Labour Op 0600723-Chevrolet Factory Maintenance

Causal Part Number

→[See other Parts and/or Net Items](#)

Job Card Date: 02/27/2017

Job Card Number: [REDACTED]

Repair Service Agent: 115361
ELM CHEVROLET COMPANY, INC.
301 E CHURCH ST
ELMIRA NY 14901-2703
6077344141

Odometer Reading: 9,152 MI
Authorization Code:

Process Date:
02/28/2017

Transaction Type:
ZFAT----Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:
-

Job Card Line #: 2 Transaction Adjustment: Cause Code: -

Labour Op 9102988-FA 17058 - Drive Motor Power Inverter Module Reprogramming with SPS

Causal Part Number

Job Card Date: 02/27/2017

Job Card Number: [REDACTED]

Repair Service Agent: 115361
ELM CHEVROLET COMPANY, INC.
301 E CHURCH ST
ELMIRA NY 14901-2703
6077344141

Odometer Reading: 9,152 MI
Authorization Code:

Process Date:
02/28/2017

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0132-Brakes - Noise

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9099-Other - Not Duplicated

Labour Op 2449919-Brakes - Customer Concern Not Duplicated (CCND)

Causal Part Number

Job Card Date: 02/06/2017**Job Card Number:** [REDACTED]

Repair Service Agent: 115361
 ELM CHEVROLET COMPANY, INC.
 301 E CHURCH ST
 ELMIRA NY 14901-2703
 6077344141

Odometer Reading: 7,766 MI
 Authorization Code:

Process Date:
 02/07/2017

Transaction Type:
 ZREG---Regular Vehicle Transaction

Transaction Expense Category:
 Warranty

Customer Complaint Code:
 0021-No Customer Complaint - Maintenance

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9098-Other - Maintenance

Labour Op 0600723-Chevrolet Factory Maintenance

Causal Part Number

→[See other Parts and/or Net Items](#)

Job Card Date: 02/06/2017**Job Card Number:** [REDACTED]

Repair Service Agent: 115361
 ELM CHEVROLET COMPANY, INC.
 301 E CHURCH ST
 ELMIRA NY 14901-2703
 6077344141

Odometer Reading: 7,766 MI
 Authorization Code:

Process Date:
 02/07/2017

Transaction Type:
 ZFAT---Field Action Recall

Transaction Expense Category:
 Field Action Recall

Customer Complaint Code:

-

Job Card Line #: 2 Transaction Adjustment: Cause Code: -

Labour Op 9102609-16055 - Hybrid Powertrain Control Module 2 Reprogramming with SPS

Causal Part Number

Job Card Date: 06/29/2016**Job Card Number:** [REDACTED]

Repair Service Agent: 115361
 ELM CHEVROLET COMPANY, INC.
 301 E CHURCH ST
 ELMIRA NY 14901-2703
 6077344141

Odometer Reading: 405 MI
 Authorization Code:

Process Date:
 07/20/2016

Transaction Type:
 ZFAT---Field Action Recall

Transaction Expense Category:
 Field Action Recall

Customer Complaint Code:

-

Job Card Line #: 1 Transaction Adjustment: Cause Code: -

Labour Op 9102296-2043940 - Inspect Brake Transmission Shift Interlock Function

Causal Part Number

Job Card Date: 04/27/2016**Job Card Number:** [REDACTED]

Repair Service Agent: 115361
 ELM CHEVROLET COMPANY, INC.
 301 E CHURCH ST
 ELMIRA NY 14901-2703
 6077344141

Odometer Reading: 3 MI
 Authorization Code:

Process Date:
 04/29/2016

Transaction Type:
 ZFAT----Field Action Recall

Transaction Expense Category:
 Field Action Recall

Customer Complaint Code:
 -

Job Card Line #: 1 Transaction Adjustment: Cause Code: -
 Labour Op 9102143-N340510 - Hybrid Powertrain Control Module 2 Reprogramming with SPS
 Causal Part Number

Job Card Date: 04/04/2016**Job Card Number:** [REDACTED]

Repair Service Agent: 115361
 ELM CHEVROLET COMPANY, INC.
 301 E CHURCH ST
 ELMIRA NY 14901-2703
 6077344141

Odometer Reading: 3 MI
 Authorization Code:

Process Date:
 04/07/2016

Transaction Type:
 ZPDI----Pre-Delivery Inspection

Transaction Expense Category:
 Pre-Delivery Inspection

Customer Complaint Code:
 -

Job Card Line #: 1 Transaction Adjustment: Cause Code: -
 Labour Op 0590052-PDI Related Fluid Adds
 Causal Part Number

→ [See other Parts and/or Net Items](#)

Job Card Date: 03/25/2016**Job Card Number:** [REDACTED]

Repair Service Agent: 115361
 ELM CHEVROLET COMPANY, INC.
 301 E CHURCH ST
 ELMIRA NY 14901-2703
 6077344141

Odometer Reading: 1 MI
 Authorization Code:

Process Date:
 03/25/2016

Transaction Type:
 ZPDI----Pre-Delivery Inspection

Transaction Expense Category:
 Pre-Delivery Inspection

Customer Complaint Code:
 -

Job Card Line #: 1 Transaction Adjustment: Cause Code: -
 Labour Op 0590072-Pre-Delivery Inspection - Base Time

Causal Part Number

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