



301 East Church Street - Elmira, NY
 (807) 734-1414 (800) 453-4646
 NYS Reg. Repair Shop #4080014

CUB 5
Y30 APT

slw 8/29/19 10:49 - part unaval.

STATEMENT OF DISCLAIMER: All warranties on these parts are the manufacturers. The selling dealer hereby expressly disclaims all warranties, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of these parts. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, or income, or any other incidental damages.

LIMITED EXPRESS WARRANTY: GM parts and accessories are guaranteed for 24 months or 24,000 miles, whichever comes first. All other parts installed are warranted for 3,000 miles or 30 days as is all labor performed. Warranty repairs to be performed at seller

CREDIT TERMS: Payments due not later than the 10th of each month for all invoices covering charges made during the previous month. Finance charges on past due accounts are computed by a single periodic rate of 2.5% per month (minimum charge of \$5.00), which is an annual rate of 30%. Customer signature on this invoice signifies agreement with these terms.

place of business. The follow are not covered by warranty: Front end alignment, coolant and coolant leaks, Air Conditioning, Seal leaks, Polishes, Electrical wiring and shorts (when not related to original repair), fuel system-when due to contamination, Tires and batteries warranted at manufacturers option. This warranty does not cover conditions resulting from misuse, negligence, accidents, or alterations.

VEHICLE ID	MILES IN	MILES OUT	DATE TIME IN	DATE OUT	RO NO.	
[REDACTED]	39401		08/22/19 14:07		[REDACTED]	
VEHICLE DESCRIPTION			TAG NO.	STATUS		
2017 CHEVROLET VOLT LT (GR)			02876			
LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	PROMISED
[REDACTED]			08/22/16	03/18/19	32372	
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.	ENGINE	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	JAMIE POSTEN (479)		

All parts are new unless otherwise indicated. Replaced parts will be discarded unless specified. Save replaced parts - Yes [] No [] Initials _____

A daily storage fee of \$10.00 will be charged if the vehicle is not picked up within 24 hours after you have been notified work has been completed.

Terms: Strictly cash unless credit arrangement made.

I authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments. I hereby grant you permission to operate the vehicle herein on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto.

X _____ CASH _____ CHARGE

Service Contract

Company	Description	Deduction Amount	Term Months	Term Miles	Expiration Miles	Expiration Date
[REDACTED]	\$500 DISAPPEAR DED	\$0	72	110000	110000	03/18/25

Line	Type	Op-Code	Tech
A	Customer	20CTZSES	
Concern	CUSTOMER STATES THERE IS A LARGE PUDDLE OF OIL UNDER THE VEHICLE AND THE CHECK ENGINE LIGHT IS ILLUMINATED - PLEASE CHECK AND ADVISE (CUSTOMER STATED THE BATTERY WENT TO ZERO AND RAN ON GAS. AFTER LEAVING THE PARK AND STARTING THE VEHICLE, THE VEHICLE STATED TO SHIFT TO PARK WHEN TAKING IT OUT OF GEAR AND WILL NOT SHIFT TO ANOTHER GEAR)		
B	Customer	01CVZMPV	
Concern	PERFORM A COMPLETE MULTI-POINT VE [REDACTED] AND FILL OUT MPVI FORM		

ELM CHEVROLET

301 East Church Street
 Elmira, NY 14901
 Toll Free 1 (800) 453-4646



*car down
 call w/ update 8/29*

DATE 9-29-19
 TECH or R.O. # 43828
 PHONE # _____
 ADVISOR _____



OUR VEHICLE

COMPUTER, NEEDS TO BE RELEARNED - A64
 BATTERY THAT NEEDS TO BE REPLACED.
 ESTIMATE. (LEFT FRONT , AND LEFT REAR C

Certified Service

ELM CHEVROLET SERVICE

Genuine Parts

301 East Church Street - Elmira, NY 14901
(807) 734-4141 - (800) 453-4646
NYS Reg. Repair Shop R4080014

Pre R

manufacturers. The selling dealer hereby expressly disclaims all warranties, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of these parts. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, or income, or any other incidental damages.

LIMITED EXPRESS WARRANTY: 24 months or 24,000 miles, whichever comes first. This warranty is void if the vehicle is used for commercial purposes. Repairs to be performed at seller's place of business. The following are not covered by warranty: Front end alignment, coolant and coolant leaks, Air Conditioning, Seal leaks, Polishes, Electrical wiring and shorts (when not related to original repair), fuel system-when due to contamination. Tires and batteries warranted at manufacturer's option. This warranty does not cover conditions resulting from misuse, negligence, accidents, or alterations.

CREDIT TERMS: Payments due not later than the 10th of each month for all invoices covering charges made during the previous month. Finance charges on past due accounts are computed by a single periodic rate of 1.5% per month (minimum charge of 50 cents), which is an annual rate of 21%. Customer credit terms above.

VEHICLE ID		MILES IN	MILES OUT	RO NO			
[REDACTED]		39K		08/30/19 09:10			
VEHICLE DESCRIPTION		TAC NO.	STATUS				
2017 CHEVROLET VOLT LT (GR)			Pre RO				
CUSTOMER NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	PROMISED
[REDACTED]	[REDACTED]			08/22/16	03/18/19	32372	
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.	ENGINE		
[REDACTED]	[REDACTED]	[REDACTED]	C2394A	JAMIE POSTEN (479)			

All parts are new unless otherwise indicated. Replaced parts will be discarded unless specified. Save replaced parts Yes No Initials _____

I authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for the condition of the vehicle in case of fire, theft or any other availability of parts or delays in parts shipments. on streets, highways or elsewhere for the lien is hereby acknowledged on the vehicle to

A daily storage fee of \$10.00 will be charged if the vehicle is not picked up within 24 hours after you have been notified work has been completed.

Terms: Strictly cash unless credit arrangement made.

9/19 Appt to

CASH CHARGE

Company	Description	Amount	Term Months	Term Miles	Expiration Miles	Expiration Date
[REDACTED]	\$500 DISAPPEAR DED	\$0	72	110000	110000	03/18/25

Line	Type	Op-Code	Tech
A	Customer	20CTZSES	
Concern	C/S: CUSTOMER STATES LARGE PUDDLE OF OIL UNDER THE VEHICLE AND CEL IS ON -0 CHECK AND ADVISE		

SHOWN BELOW ARE THE MOST RECENT SERVICES PERFORMED ON YOUR VEHICLE

RO #	P/T	Date	Miles	Adv.	Op-Code	Tech	Description
[REDACTED]	I	03/18/19	34334	474	01CVZNYE	A49	NEW YORK STATE INSPECTION 1845574
[REDACTED]	C	01/02/19	34316	479		A64	CUSTOMER STATES WE INSTALLED NEW COMPUTER, NEEDS TO BE RELEARNED - A64
[REDACTED]	C	12/13/18	34316	479		A64	CUSTOMER STATES THERE IS A WIRE HARNESS THAT NEEDS TO BE REPLACED.
[REDACTED]	C	11/19/18	34316	134	59	A87	REPAIR PER PROGRESSIVE INSURANCE CO ESTIMATE. (LEFT FRONT , AND LEFT REAR C
[REDACTED]						PAINT	PAINT PER ESTIMATE
[REDACTED]	I	09/10/18	32372	178	M&BALTRF	A07	Mount and Balance 4 tires
[REDACTED]						AVO	USED CAR PREDELIVERY INSPECTION
[REDACTED]						02CTZDEX	DEXOS OIL CHANGE

BATTERY WENT TO ZERO, RAN on gas
When starting vehicle it states shift to park, won't change gear.