

ELM CHEVROLET  
 301 EAST CHURCH STREET  
 ELMIRA, NY 14901  
 607-734-4141 800-453-4646 FAX: 607-732-3877  
 WWW.ELMCHEVROLET.COM

[REDACTED]		VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
[REDACTED]		[REDACTED]	16361	16361	08/28/17 07:18	08/28/17	[REDACTED]
AVOCA, NY [REDACTED]					VEHICLE DESCRIPTION	TAG NO.	STATUS
[REDACTED]					2017 CHEVROLET VOLT LT (GR)	01106	PARTIAL-COMPLETE-P
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS
[REDACTED]	[REDACTED]			08/22/16	08/22/16	436	Cash
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.		ENGINE	
[REDACTED]			[REDACTED]	RJ WEST (102)			

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR GOAL TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION.

IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED, PLEASE CALL MICHAEL THEETGE, SERVICE MANAGER IMMEDIATELY. YOU ARE A VALUED CUSTOMER!

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
<b>A +</b>	0600723		A04	0.90	Warranty	<b>\$12.77</b>
Concern	MY CHEVROLET MAINTENANCE PROGRAM					
Cause	SCHEDULED MAINTENANCE					
Correction	Scheduled maintenance to include oil and filter change (excludes SparkeV), 4-wheel Tire Rotation (excludes dual rear wheel vehicles, all Corvette models and select Camaro models - ZL1 and Z/28 models and 1LE package cars - due to their unidirectional tires; see Owners Manual for details), and a 27-Point Vehicle Inspection					
<b>Part Number</b>		<b>Description</b>		<b>Qty.</b>	<b>Unit Price</b>	<b>Ext. Price</b>
12640445		FILTER		1	\$4.98	\$4.98
88865635		5W30 DEXOS 1		5	\$3.45	\$17.25
<b>Parts Total...</b>						<b>\$22.23</b>
<b>Total Hours:</b>				<b>0.90</b>	<b>Line Total...</b>	<b>\$35.00</b>
<b>B *</b>	9102929		A04	0.40	Warranty	<b>\$37.96</b>
Concern	16185: ZCSP - Customer Satisfaction Program - No Start or Loss of Propulsion - Expires 9/30/19 - (08/15/2017)					
Correction	16185: ZCSP - Customer Satisfaction Program - No Start or Loss of Propulsion - Expires 9/30/19 - (08/15/2017)					
<b>Part Number</b>		<b>Description</b>		<b>Qty.</b>	<b>Unit Price</b>	<b>Ext. Price</b>
84308760		PROTECTOR		1	\$3.64	\$3.64
<b>Parts Total...</b>						<b>\$3.64</b>
<b>Total Hours:</b>				<b>0.40</b>	<b>Line Total...</b>	<b>\$41.60</b>
<b>C *</b>	9103186		A04	0.20	Warranty	<b>\$18.98</b>
Concern	17197: ZSUB - Service Update Bulletins - Malfunction Indicator Lamp - (06/28/2017)					

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AVOCA, NY [REDACTED]		VEHICLE DESCRIPTION				TAG NO.	STATUS		
[REDACTED]		2017 CHEVROLET VOLT LT (GR)				01106	PARTIAL-COMPLETE-P		
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS		
[REDACTED]	[REDACTED]			08/22/16	08/22/16	436	Cash		
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.			ENGINE		
[REDACTED]			[REDACTED]	RJ WEST (102)					

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
<b>C *</b>	Continued					
Correction 17197: ZSUB - Service Update Bulletins - Malfunction Indicator Lamp - (06/28/2017)						
				<b>Total Hours:</b>	<b>0.20</b>	<b>Line Total... \$18.98</b>
<b>D *</b>	01CVZSAF		A04	0.30	Customer	<b>\$10.00</b>
Concern	NEW YORK STATE VEHICLE INSPECTION--SAFETY ONLY					
Cause	NEW YORK STATE VEHICLE INSPECTION--SAFETY ONLY					
Correction	COMPLETED NEW YORK STATE VEHICLE INSPECTION--SAFETY ONLY [REDACTED]					
				<b>Total Hours:</b>	<b>0.30</b>	<b>Line Total... \$10.00</b>

**Authorized Estimates**

Date/Time	Amount	Authorized By	Authorization Method	Phone/Email
08/28/2017 07:18	\$29.95		Initial Estimate	

Non-Customer Totals			Customer Totals		
Acct.	Amount		Acct.	Amount	
			Labor	460	<b>\$10.00</b>
			TOTAL CREDIT CARD	225	<b>\$10.00</b>

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

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CUSTOMER SIGNATURE

TERMS: STRICTLY CASH UNLESS CREDIT ARRANGEMENTS ARE MADE.

"GENUINE GENERAL MOTORS" PARTS AND ACCESSORIES ARE GUARANTEED FOR 12 MONTHS OR 12,000 MILES WHICHEVER COMES FIRST.

\* NO PORTION OF THIS SURCHARGE INCLUDES THE COST OF RECYCLED USED OIL.