



301 East Church Street - Elmira, NY
14901
(607) 734-4141 - (800) 453-4646
NYS Reg. Repair Shop R4080014

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

STATEMENT OF DISCLAIMER: All warranties on these parts are the manufacturers. The selling dealer hereby expressly disclaims all warranties, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of these parts. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, or income, or any other incidental damages.

LIMITED EXPRESS WARRANTY: GM parts and accessories are guaranteed for 24 months or 24,000 miles, whichever comes first. All other parts installed are warranted for 3,000 miles or 30 days as is all labor performed. Warranty repairs to be performed at seller's place of business. The follow are not covered by warranty: Front end alignment, coolant and coolant leaks, Air Conditioning, Seal leaks, Polishes, Electrical wiring and shorts (when not related to original repair), fuel system-when due to contamination. Tires and batteries warranted at manufacturers option. This warranty does not cover conditions resulting from misuse, negligence, accidents, or alterations.

CREDIT TERMS: Payments due not later than the 10th of each month for all invoices covering charges made during the previous month. Finance charges on past due accounts are computed by a single periodic rate of 1.5% per month (minimum charge of 50 cents), which is an annual rate of 21%. Customer signature on this invoice signifies agreement with credit terms above.

USED INVENTORY - TRADE-IN		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
		[REDACTED]		34316	34316	12/13/18 13:24	12/17/18	[REDACTED]
VEHICLE DESCRIPTION						TAG NO	STATUS	
2017 CHEVROLET VOLT (GR)							COMPLETE	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
[REDACTED]				08/22/16		436	No Charge	
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.			ENGINE	
[REDACTED]			[REDACTED]	JAMIE POSTEN (479)				

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR GOAL TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION.

IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED PLEASE CONTACT OUR SERVICE MANAGER NICOLE SCHILLER IMMEDIATELY AT (607) 378-1320. YOU ARE A VALUED CUSTOMER!

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A			A64		Customer	\$129.00
Concern	CUSTOMER STATES THERE IS A WIRE HARNESS THAT NEEDS TO BE REPLACED.					
Cause	BROKEN AT ECM					
Correction	TECH REPLACED THE WIRE HARNESS CONNECTOR ENDS THAT WERE BROKEN AT THE ECM. VERIFIED REPAIR. VEHICLE OPERATING AS EXPECTED					

Part Number	Description	Qty.	Unit Price	Ext. Price
12640445	FILTER	1	\$8.60	\$8.60
88865635	5W30 DEXOS 1	5	\$5.16	\$25.80
Parts Total...				\$34.40
Line Total...				\$163.40