

ELM CHEVROLET  
 301 EAST CHURCH STREET  
 ELMIRA, NY 14901  
 607-734-4141 800-453-4646 FAX: 607-732-3877  
 WWW.ELMCHEVROLET.COM

[REDACTED]		VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
[REDACTED]		[REDACTED]	31935	31935	08/27/18 07:21	08/27/18	[REDACTED]
AVOCA, NY [REDACTED]					VEHICLE DESCRIPTION	TAG NO.	STATUS
[REDACTED]					2017 CHEVROLET VOLT LT (GR)	02131	COMPLETE
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS
[REDACTED]	[REDACTED]	99.00		08/22/16	08/22/16	436	Cash
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.		ENGINE	
[REDACTED]			[REDACTED]	BRYAN WHITE (47)			

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR GOAL TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION.

IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED PLEASE CONTACT OUR SERVICE MANAGER NICOLE SCHILLER IMMEDIATELY AT (607) 378-1320. YOU ARE A VALUED CUSTOMER!

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
<b>A +</b>	PDEXO		A07	0.90	Customer	<b>\$27.72</b>
Concern	Promotional Dexos LOF/MPVI/Rotation ( heavy duty and performance vehicles are extra)					
Correction	Promotional Dexos LOF/MPVI/Rotation ( heavy duty and performance vehicles are extra)					
<b>Part Number</b>		<b>Description</b>		<b>Qty.</b>	<b>Unit Price</b>	<b>Ext. Price</b>
12640445		FILTER		1	\$4.98	\$4.98
88865635		5W30 DEXOS 1		5	\$3.45	\$17.25
<b>Parts Total...</b>						<b>\$22.23</b>
<b>Total Hours:</b>				<b>0.90</b>	<b>Line Total...</b>	<b>\$49.95</b>
<b>B +</b>	46CTZBAL		A07	0.50	Customer	<b>\$28.95</b>
Concern	BALANCE 2 WHEELS					
<b>Total Hours:</b>				<b>0.50</b>	<b>Line Total...</b>	<b>\$28.95</b>
<b>C</b>	01CTZMPV		A07	0.20	Customer	<b>\$6.00</b>
Concern	PERFORM A COMPLETE MULTI-POINT VEHICLE INSPEC TION AND FILL OUT MPVI FORM					
Cause	CHECK INTERIOR, TIRES WIPER BLADES, BATTERY, FLUID LEVELS, CHECK AND MEASURE BRAKES,ADDITIONAL CHEKS ON FORM. MARK IN GREEN(OK), YELLOW(MAYREQUIRE ATTENTION SO ON), RED (REQUIRES IMMEDIATE ATTENTION)					
Correction	TEAM SERVICE MGR REVIEW TECHNICIAN FINDINGS W ITH CUSTOMER					
<b>Misc. Code</b>		<b>Description</b>		<b>Qty.</b>	<b>Unit Price</b>	<b>Ext. Price</b>
		COUPON		1.0	-\$6.00	-\$6.00
<b>Misc Total...</b>						<b>-\$6.00</b>
<b>Total Hours:</b>				<b>0.20</b>	<b>Line Total...</b>	<b>\$0.00</b>

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[REDACTED]			[REDACTED]	BRYAN WHITE (47)			

**Authorized Estimates**

Date/Time	Amount	Authorized By	Authorization Method	Phone/Email
08/27/2018 07:21	\$102.85		Initial Estimate	

**Non-Customer Totals**

**Customer Totals**

Acct.    **Amount**

Acct.    **Amount**

Labor	460	<b>\$62.67</b>
Parts	467	<b>\$4.98</b>
SalesTax	324A	<b>\$6.79</b>
Misc.Chg	065%	<b>-\$6.00</b>
Parts-Other	491	<b>\$17.25</b>
Total Amount Due		<b>\$85.69</b>
<hr/>		
TOTAL CREDIT CARD	225	<b>\$85.69</b>

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

TERMS: STRICTLY CASH UNLESS CREDIT ARRANGEMENTS ARE MADE.

"GENUINE GENERAL MOTORS" PARTS AND ACCESSORIES ARE GUARANTEED FOR 12 MONTHS OR 12,000 MILES WHICHEVER COMES FIRST.

\* NO PORTION OF THIS SURCHARGE INCLUDES THE COST OF RECYCLED USED OIL.

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CUSTOMER SIGNATURE