



301 East Church Street - Elmira, NY
 (807) 734-1414 (800) 453-4646
 NYS Reg. Repair Shop #4080014

Handwritten: CUB 5

Handwritten: SW 8/29/19 10:49 - part unaval.

STATEMENT OF DISCLAIMER: All warranties on these parts are the manufacturers. The selling dealer hereby expressly disclaims all warranties, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of these parts. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, or income, or any other incidental damages.

LIMITED EXPRESS WARRANTY: GM parts and accessories are guaranteed for 24 months or 24,000 miles, whichever comes first. All other parts installed are warranted for 3,000 miles or 30 days as is all labor performed. Warranty repairs to be performed at seller

CREDIT TERMS: Payments due not later than the 10th of each month for all invoices covering charges made during the previous month. Finance charges on past due accounts are computed by a single periodic rate of 2.5% per month (minimum charge of \$5.00), which is an annual rate of 30%. Customer signature on this invoice signifies agreement with these terms.

place of business. The follow are not covered by warranty: Front end alignment, coolant and coolant leaks, Air Conditioning, Seal leaks, Polishes, Electrical wiring and shorts (when not related to original repair), fuel system-when due to contamination, Tires and batteries warranted at manufacturers option. This warranty does not cover conditions resulting from misuse, negligence, accidents, or alterations.

Handwritten: Y30 APT

VEHICLE ID		MILES IN	MILES OUT	DATE TIME IN	DATE OUT	RO NO.
[REDACTED]		39401		08/22/19 14:07		[REDACTED]
VEHICLE DESCRIPTION					TAG NO.	STATUS
2017 CHEVROLET VOLT LT (GR)					02876	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES
[REDACTED]	[REDACTED]			08/22/16	03/18/19	32372
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.	ENGINE	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	JAMIE POSTEN (479)		

All parts are new unless otherwise indicated. Replaced parts will be discarded unless specified.
 Save replaced parts: Yes [] No [] Initials _____
 A daily storage fee of \$10.00 will be charged if the vehicle is not picked up within 24 hours after you have been notified work has been completed.
 Terms: Strictly cash unless credit arrangement made.

I authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments. I hereby grant you permission to operate the vehicle herein on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto.
 X _____ CASH _____ CHARGE

Service Contract

Company	Description	Deduction Amount	Term Months	Term Miles	Expiration Miles	Expiration Date
CNA	\$500 DISAPPEAR DED	\$0	72	110000	110000	03/18/25

Line	Type	Op-Code	Tech
A	Customer	20CTZSES	
Concern	CUSTOMER STATES THERE IS A LARGE PUDDLE OF OIL UNDER THE VEHICLE AND THE CHECK ENGINE LIGHT IS ILLUMINATED - PLEASE CHECK AND ADVISE (CUSTOMER STATED THE BATTERY WENT TO ZERO AND RAN ON GAS. AFTER LEAVING THE PARK AND STARTING THE VEHICLE, THE VEHICLE STATED TO SHIFT TO PARK WHEN TAKING IT OUT OF GEAR AND WILL NOT SHIFT TO ANOTHER GEAR)		
B	Customer	01CVZMPV	
Concern	PERFORM A COMPLETE MULTI-POINT VEHICLE INSPECTION AND FILL OUT MPVI FORM		

Handwritten: NO E.F.A
3day

ELM CHEVROLET

301 East Church Street
 Elmira, NY 14901
 Toll Free 1 (800) 453-4646



Handwritten: car down
 call w/ update 8/29

DATE 9-29-19
 TECH or R.O. [REDACTED]
 PHONE # [REDACTED]
 ADVISOR [REDACTED]

OUR VEHICLE
 COMPUTER, NEEDS TO BE RELEARNED - A64
 BATTERY THAT NEEDS TO BE REPLACED.
 ESTIMATE. (LEFT FRONT , AND LEFT REAR C

PLACE DAILY TIME/JOB TICKET

STRAIGHT TIME (HRS.)	FLAT RATE PRICE	R.O. NO.	EMP. NO.	DATE	TIME
0.8	1.7	[REDACTED]	[REDACTED]	19AUG23	11.2
0.9	1.9	[REDACTED]	[REDACTED]	19AUG23	10.4
1.5	3.0	[REDACTED]	[REDACTED]	19AUG23	9.5
0.4	0.8	[REDACTED]	[REDACTED]	19AUG23	9.5

ROAD TEST MILEAGE

OUT
IN

TECHNICIANS COMMENTS INCLUDE DESCRIPTION OF CAUSE	EMPLOYEE NUMBER	COMPLAINT	TECHNICIANS COMMENTS				EMPLOYEE
			STRAIGHT TIME (HRS.)	FLAT RATE PRICE	R.O. NO.	DATE	
COMPLAINT IS Aired CAR W/11 NOT START HAS many u-codes stored. sheet attached	JOB	COMPLAINT	0.4	0.7	[REDACTED]	[REDACTED]	19AUG22 15.5 19AUG22 14.6
CAUSE When trying to replace pedal in the Driver Motor EV cable would not unlatch and called team to see if there was a solution Connector would not come unlatched	JOB	COMPLAINT	1.3	1.9	[REDACTED]	[REDACTED]	19AUG22 14.1
CORRECTION DIL pan leaking Lower pan needs Resealed. Reseal pan fill oil	JOB	CORREC	DIL PAN 1.9	1.9	[REDACTED]	[REDACTED]	19AUG22 14.1 19AUG22 15.5
COMPLAINT	COMPLAINT	COMPLAINT					
CAUSE	JOB	CAUSE					
CORRECTION	JOB	CORRECTION					
2		4					
WARRANTY PARTS RETURNED TO PARTS DEPT.	WARRANTY APPROVAL						
Warranty Parts Returned							

Certified Service

ELM CHEVROLET SERVICE

Genuine Parts

301 East Church Street - Elmira, NY 14901
(807) 734-4141 - (800) 453-4646
NYS Reg. Repair Shop R4080014

Pre RO

STATEMENT OF DISCLAIMER: All warranties on these parts are the manufacturers. The selling dealer hereby expressly disclaims all warranties, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of these parts. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, or income, or any other incidental damages.

LIMITED EXPRESS WARRANTY: All parts and accessories are guaranteed for 24 months or 24,000 miles, whichever comes first. All other parts installed are warranted for 3,000 miles or 30 days as is all labor performed. Warranty repairs to be performed at seller

place of business. The follow are not covered by warranty: Front end alignment, coolant and coolant leaks, Air Conditioning, Seal leaks, Polishes, Electrical wiring and shorts (when not related to original repair), fuel system-when due to contamination. Tires and batteries warranted at manufacturers option. This warranty does not cover conditions resulting from misuse, negligence, accidents, or alterations.

CREDIT TERMS: Payments due not later than the 10th of each month for all invoices covering charges made during the previous month. Finance charges on past due accounts are computed by a single periodic rate of 1.5% per month (minimum charge of 50 cents), which is an annual rate of 21%. Customer agrees to credit terms above.

VEHICLE ID		MILES IN	MILES OUT	D		RO NO	
[REDACTED]		3916		08/30/19 09:10		Pre RO	
VEHICLE DESCRIPTION						TAC NO.	STATUS
2017 CHEVROLET VOLT LT (GR)							
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	PROMISED
[REDACTED]	[REDACTED]			08/22/16	03/18/19	32372	
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.		ENGINE	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	JAMIE POSTEN (479)			

All parts are new unless otherwise indicated. Replaced parts will be discarded unless specified. Save replaced parts Yes No Initials _____

I authorize the repair work herein set forth to be done along with the necessary material and agree that you articles left in vehicle in case of fire, theft or any other by unavailability of parts or delays in parts shipments. herein on streets, highways or elsewhere for the mechanic's lien is hereby acknowledged on the vehicle to

A daily storage fee of \$10.00 will be charged if the vehicle is not picked up within 24 hours after you have been notified work has been completed.

Terms: Strictly cash unless credit arrangement made.

9/19 Appt 100

CASH CHARGE

Service

Company	Description	Deduction Amount	Term Months	Term Miles	Expiration Miles	Expiration Date
CNA COP	\$500 DISAPPEAR DED	\$0	72	110000	110000	03/18/25

Line	Type	Op-Code	Tech
------	------	---------	------

A Customer 20CTZSES
 Concern C/S: CUSTOMER STATES LARGE PUDDLE OF OIL UNDER THE VEHICLE AND CEL IS ON -0 CHECK AND ADVISE

SHOWN BELOW ARE THE MOST RECENT SERVICES PERFORMED ON YOUR VEHICLE

R.O. #	P/T	Date	Miles	Adv.	Op-Code	Tech	Description
39218	I	03/18/19	34334	474	01CVZNYE	A49	NEW YORK STATE INSPECTION
37104	C	01/02/19	34316	479		A64	CUSTOMER STATES WE INSTALLED NEW COMPUTER, NEEDS TO BE RELEARNED - A64
36617	C	12/13/18	34316	479		A64	CUSTOMER STATES THERE IS A WIRE HARNESS THAT NEEDS TO BE REPLACED.
4943	C	11/19/18	34316	134	59	A87	REPAIR PER PROGRESSIVE INSURANCE CO ESTIMATE. (LEFT FRONT , AND LEFT REAR C
							PAINT A87 PAINT PER ESTIMATE
33895	I	09/10/18	32372	178	M&BALTRF	A07	Mount and Balance 4 tires
							AVO A07 USED CAR PREDELIVERY INSPECTION
							02CTZDEX A07 DEXOS OIL CHANGE

BATTERY WENT TO ZERO, RAN ON GAS

When starting vehicle it states shift to park, won't change gear.