

Certified Service



Genuine Parts

301 East Church Street - Elmira, NY
14901
(607) 734-4141 • (800) 453-4646
NYS Reg. Repair Shop R4080014

43828 KJA

STATEMENT OF DISCLAIMER: All warranties on these parts are the manufacturers. The selling dealer hereby expressly disclaims all warranties, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of these parts. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, or income, or any other incidental damages.

LIMITED EXPRESS WARRANTY: GM parts and accessories are guaranteed for 24 months or 24,000 miles, whichever comes first. All other parts installed are warranted for 3,000 miles or 30 days as is all labor performed. Warranty repairs to be performed at seller.

CREDIT TERMS: Payments due not later than the 10th of each month for all invoices covering charges made during the previous month. Finance charges on past due accounts are computed by a single periodic rate of 1.5% per month (minimum charge of 50 cents), which is an annual rate of 21%. Customer signature on this invoice signifies agreement with credit terms above.

place of business. The follow are not covered by warranty: Front end alignment, coolant and coolant leaks, Air Conditioning, Seal leaks, Polishes, Electrical wiring and shorts (when not related to original repair), fuel system-when due to contamination, Tires and batteries warranted at manufacturers option. This warranty does not cover conditions resulting from misuse, negligence, accidents, or alterations.

VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.	
[REDACTED]		39401	39401	08/22/19 14:07	01/20/20	[REDACTED]	
VEHICLE DESCRIPTION					TAG NO.	STATUS	
2017 CHEVROLET VOLT LT (GR)					02876	PARTIAL-COMPLETE-P	
MONITOR NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN SEEV DATE	DELIV. DATE	DELIV. MILES	TERMS
[REDACTED]	[REDACTED]			08/22/16	03/18/19	32372	No Charge
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.	ENGINE		
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	JAMIE POSTEN (479)			

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR GOAL TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION.

IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED PLEASE CONTACT OUR SERVICE MANAGER NICOLE SCHILLER IMMEDIATELY AT (607) 378-1320. YOU ARE A VALUED CUSTOMER!

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A *	5031010		A19		Warranty	
Concern	CUSTOMER STATES THERE IS A LARGE PUDDLE OF OIL UNDER THE VEHICLE AND THE CHECK ENGINE LIGHT IS ILLUMINATED - PLEASE CHECK AND ADVISE (CUSTOMER STATED THE BATTERY WENT TO ZERO AND RAN ON GAS. AFTER LEAVING THE PARK AND STARTING THE VEHICLE, THE VEHICLE STATED TO SHIFT TO PARK WHEN TAKING IT OUT OF GEAR AND WILL NOT SHIFT TO ANOTHER GEAR)					
Cause	TECH VERIFIED CHECK ENGINE LIGHT IS ON AND CAR WILL NOT START HAS MANY U-CODES STORED (SHEET ATTACHED)- U2603,U2604,U2605,U2606 THROUGH TESTING AND FOLLOWING FLOW CHARTS TECH FOUND THAT THE BATTERY ENERGY CONT. MODULE IS BAD AND NEEDS REPLACED					
Correction	WHEN TRYING TO REPLACE MODULE THE DRIVE MOTOR EV CABLE WOULD NOT UNLOCK HAD TO CALL TAN TO SEE IF THERE WAS A SOLUTION WHEN PUSHING ON LEVER AND HOLDING RELEASE THE LOCKING PINS ON THE RELAY JUNCTION CONNECTOR BREAK OFF AND NEED REPLACED. TECH REPLACED RELAY AND HAD TO REMOVE BATTERY OUT OF CAR BECAUSE PART WERE SO FAR FROM HAD TO BE SECURED BATTERY AND SAFETY. TECH REINSTALLED BATTERY AND PROGRAMMED MODULE AND RESET CODES. RECHARGED BATTERY TEST DROVE OK					

Part Number	Description	Qty.
24294960	MODULE	1
12696048	FILTER	1
88865700	DEXOS 0W20	5
88864346	SEALANT	1



VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO
[REDACTED]		39401	39401	08/22/19 14:07	01/20/20	[REDACTED]
VEHICLE DESCRIPTION				TAG NO.	STATUS	
2017 CHEVROLET VOLT LT (GR)				02876	PARTIAL-COMPLETE-P	
LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS
[REDACTED]			08/22/16	03/18/19	32372	No Charge
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV	ENGINE	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	JAMIE POSTEN (479)		

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A *	Continued					
	Part Number	Description			Qty.	
	24299153	RELAY			1	
	23120475	INSULATOR			1	
	12378390	COOLANT			1	
B +					Warranty	
Concern	CUSTOMER REQUESTS RENTAL VEHICLE					
Correction	90 days rental vin# [REDACTED] 2019 CHEVY BLAZER					
C +	4065910		A19		Warranty	
Concern	Customer states vehicle is leaking oil					
Cause	TECH FOUND LOWER OIL PAN IS LEAKING AND NEEDS RESEALED					
Correction	TECH RESEALED LOWER OIL PAN AND REFILLED WITH OIL (4065910) (1.9)					

Authorized Estimates

Date/Time	Amount	Authorized By	Authorization Method	Phone/Email
08/22/2019 14:07	\$105.00		Initial Estimate	

Totals

Total Amount Due Amount \$0.00

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

TERMS: STRICTLY CASH UNLESS CREDIT ARRANGEMENTS ARE MADE.
 "GENUINE GENERAL MOTORS" PARTS AND ACCESSORIES ARE GUARANTEED 24 MONTHS OR 24,000 MILES WHICHEVER COMES FIRST.
 * NO PORTION OF THIS SURCHARGE INCLUDES THE COST OF RECYCLED OIL.

CUSTOMER SIGNATURE _____