



Service Request Activities – UCC PAR

Report Date: Monday, March 23, 2020

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Service Request Detail

SR No.	[REDACTED]	Ref No.	[REDACTED]	Cost Ast.	No Goodwill Offered	BRC Type	N/A
Account		Site/BAC		GW SubType		Business Unit	CCC - CAC Tier 2
Address	[REDACTED]			Approval	Not Initiated	Area	Complaint Vehicle - Operable
City	Elmira	Zip	[REDACTED]	State	NY	UCC	Electrical - Fuse Block / Fuses / Relays
Last Name	[REDACTED]	First Name	[REDACTED]	Involved Dir	Elm Chevrolet Company, Inc.	Safety	N/A
Daytime #	[REDACTED]	Evening #	[REDACTED]	Source	Phone	Updated	12/04/2019 13:15:02
Serial/VIN #	[REDACTED]	Mileage	38000	Priority	Medium	License #	[REDACTED]
Model	Volt	Model Year	2017	Status	Closed	Owner	RZJRLW
Make	Chevrolet	Warranty Start	08/22/2016 00:00:00	Sub Status	Parts Ordered	Opened	Nov 18, 2019 3:08 PM
Cust Concern	Relay/Part delay						
Customer Description	LAST NAMES PRONOUNCED: [REDACTED]						

Pre-Par

PAR Notifier	Incident Date/Time	Injuries	# Other Veh	# People in Veh	Road Surface	Road Cond	Fire Report#	Police Report#
Driver Last Name	Driver First Name	Height	DOB	Disabilities				
Insurance Agent Last Name	Insurance Agent First Name	Phone #	Insurance Agency					



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Incident Loc		Incident Desc	
Component		Damage Desc	
Vehicle Loc		Add'l Info	
Emergency Svc Names		Maint Loc	

PAR Detail

Collision	Non Collision	Property Damage	Thermal Event	Spec Equip	
Vehicle Speed		Weather Condition		Prop Owner	Property Type
Last Service Date		Loc Last Service		Property Location	Prop Est Repair Cost
Veh Est Repair Cost		Spec Equip Installer		Prop Damage Description	



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Primary Veh Use	Inspection Type	Inspected By	Inspection Date/Time
Veh Damage Description	Explain Other		

Activities							
Created	Created By	Assigned To	Activity Type	Sub-Type	Status	Actual Completion	Description
Dec 4, 2019 1:15 PM	RZJRLW	RZJRLW	SR Closed - Parts Ordered		Done	12/04/2019 13:15:02	Service Request has been Closed Parts Ordered.
Last Name		First Name		Account	BAC Code		
█		█					
Comments							
Confidential Comments							

UCC Information		
UCC Code	Description	Symptom
N04	Electrical - Fuse Block / Fuses / Relays	Inoperative

End of Report



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