

PE23-021 Figure 1 - 2018 Ford Expedition (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A	0	0	0	0	0	0	0	0	0	0
B	0	0	17	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>17</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	0	17	0	0	0	0	0	0	0

Total of 17 reports (17 unique VINs)

PE23-021 Figure 1 - 2019 Ford Expedition (Subject Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A	9	11	74	0	10	3	10	0	4	1
B	2	0	283	0	0	0	0	0	0	0
<b>Total</b>	<b>11</b>	<b>11</b>	<b>357</b>	<b>0</b>	<b>10</b>	<b>3</b>	<b>10</b>	<b>0</b>	<b>4</b>	<b>1</b>
Unique VINs	10	11	337	0	10	3	10	0	4	1

Total of 392 reports (346 unique VINs)

PE23-021 Figure 1 - 2020 Ford Expedition (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A	0	0	0	0	0	0	0	0	0	0
B	0	0	35	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>35</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	0	33	0	0	0	0	0	0	0

Total of 35 reports (33 unique VINs)

PE23-021 Figure 1 - 2021 Ford Expedition (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A	0	0	0	0	0	0	0	0	0	0
B	0	0	11	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>11</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	0	10	0	0	0	0	0	0	0

Total of 11 reports (10 unique VINs)

PE23-021 Figure 1 - 2022 Ford Expedition (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A	0	0	0	0	0	0	0	0	0	0
B	0	1	14	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>1</b>	<b>14</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	1	14	0	0	0	0	0	0	0

Total of 15 reports (15 unique VINs)

PE23-021 Figure 1 - 2023 Ford Expedition (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A	0	0	0	0	0	0	0	0	0	0
B	0	3	6	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>3</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	3	6	0	0	0	0	0	0	0

Total of 9 reports (9 unique VINs)

PE23-021 Figure 1 - 2024 Ford Expedition (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A	0	0	0	0	0	0	0	0	0	0
B	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	0	0	0	0	0	0	0	0	0

Total of 0 reports (0 unique VINs)

PE23-021 Figure 1 - 2018 Lincoln Navigator (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A	0	0	0	0	0	0	0	0	0	0
B	0	1	5	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>1</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	1	5	0	0	0	0	0	0	0

Total of 6 reports (6 unique VINs)

PE23-021 Figure 1 - 2019 Lincoln Navigator (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A	7	7	42	0	0	1	1	0	2	2
B	1	2	151	0	0	0	0	0	0	0
<b>Total</b>	<b>8</b>	<b>9</b>	<b>193</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>2</b>
Unique VINs	8	8	183	0	0	1	1	0	1	2

Total of 211 reports (187 unique VINs)

PE23-021 Figure 1 - 2020 Lincoln Navigator (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A	0	0	0	0	0	0	0	0	0	0
B	0	0	6	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	0	6	0	0	0	0	0	0	0

Total of 6 reports (6 unique VINs)

PE23-021 Figure 1 - 2021 Lincoln Navigator (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A	0	0	0	0	0	0	0	0	0	0
B	0	0	1	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	0	1	0	0	0	0	0	0	0

Total of 1 report (1 unique VIN)

PE23-021 Figure 1 - 2022 Lincoln Navigator (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A	0	0	0	0	0	0	0	0	0	0
B	0	0	4	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	0	4	0	0	0	0	0	0	0

Total of 4 reports (4 unique VINs)

PE23-021 Figure 1 - 2023 Lincoln Navigator (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A	0	0	0	0	0	0	0	0	0	0
B	0	0	1	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	0	1	0	0	0	0	0	0	0

Total of 1 report (1 unique VIN)

PE23-021 Figure 1 - 2024 Lincoln Navigator (Peer Vehicle)

Category	Consumer Complaints (GCCT/FMC360)	Field Reports (GCQIS)	Warranty Claims (GSAR)	Customer Surveys (QNPS)	VOQs	Lawsuits & Legal Claims	Injury	Fatality	Fire	Property Damage
A	0	0	0	0	0	0	0	0	0	0
B	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Unique VINs	0	0	0	0	0	0	0	0	0	0

Total of 0 reports (0 unique VINs)