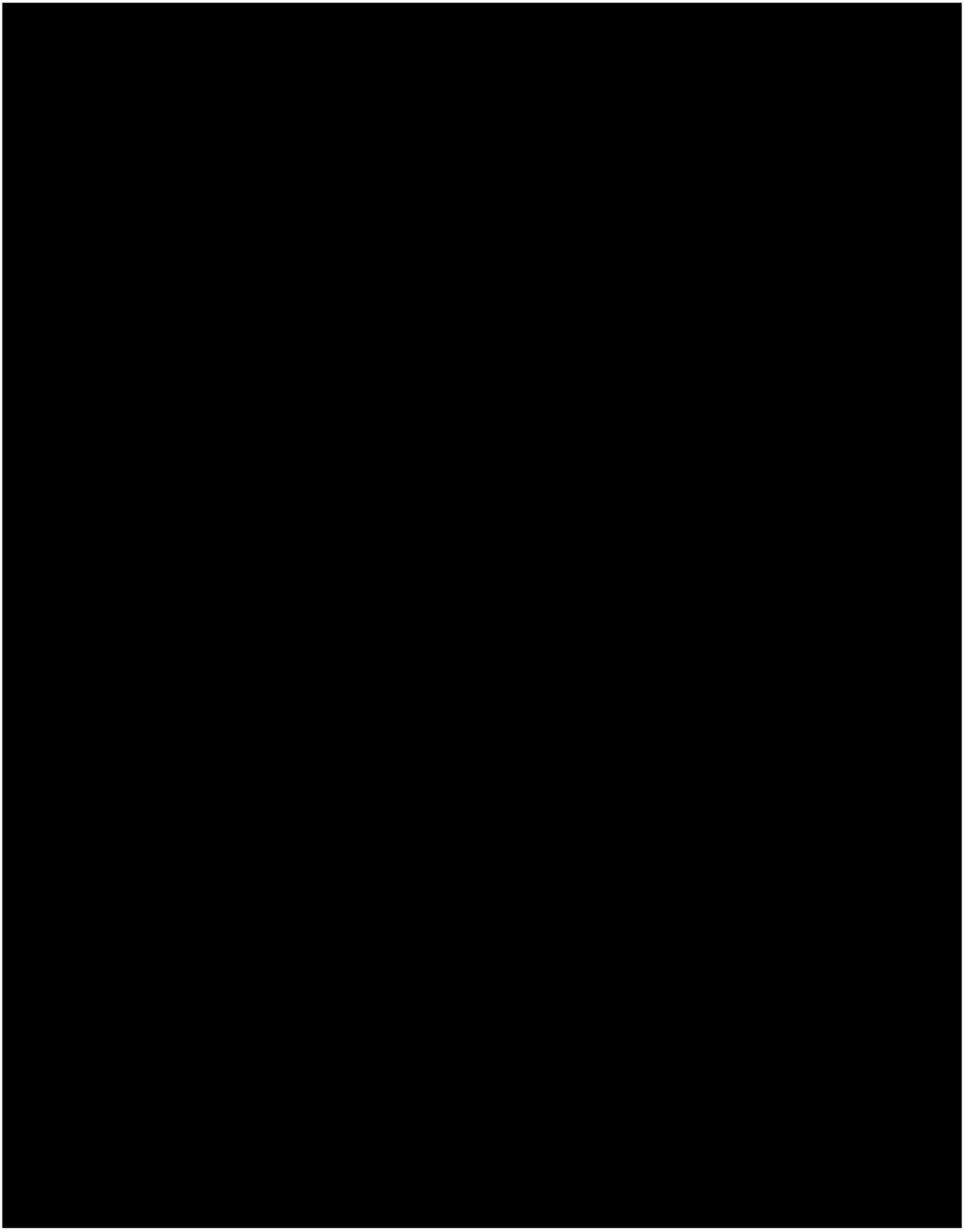


[redacted]

2018-2021MY Expedition/ Navigator

Faulty Seatbelt Retractor / Inadvertent Pretensioner Deployment CCRG – 21-576

Awareness TRG Review
Aug-04th, 2022

Turn Around Automotive Operations

Modernize Everywhere

Disrupt Ourselves

PE23-021 003854 RC

Appendix

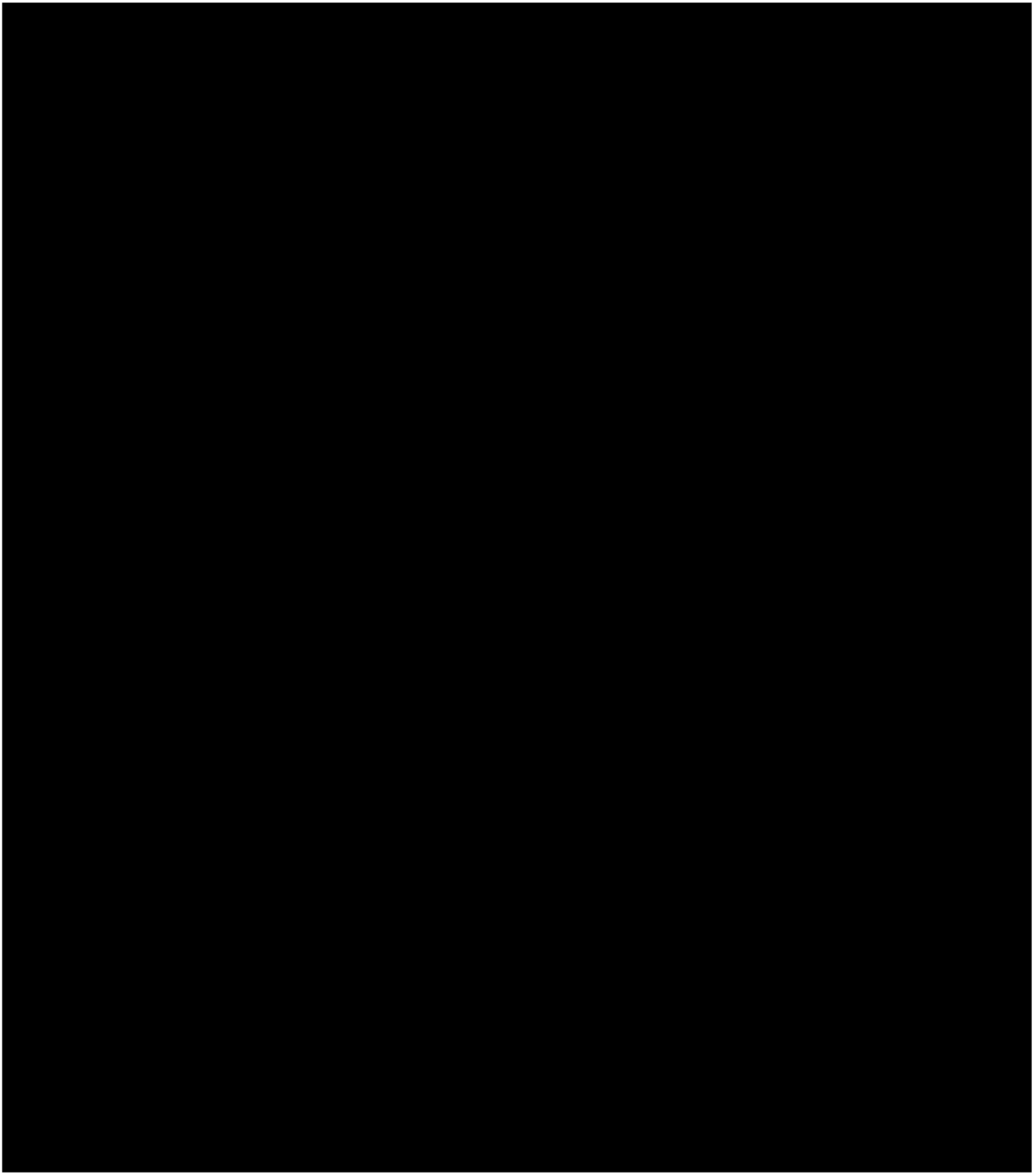
Back-Up

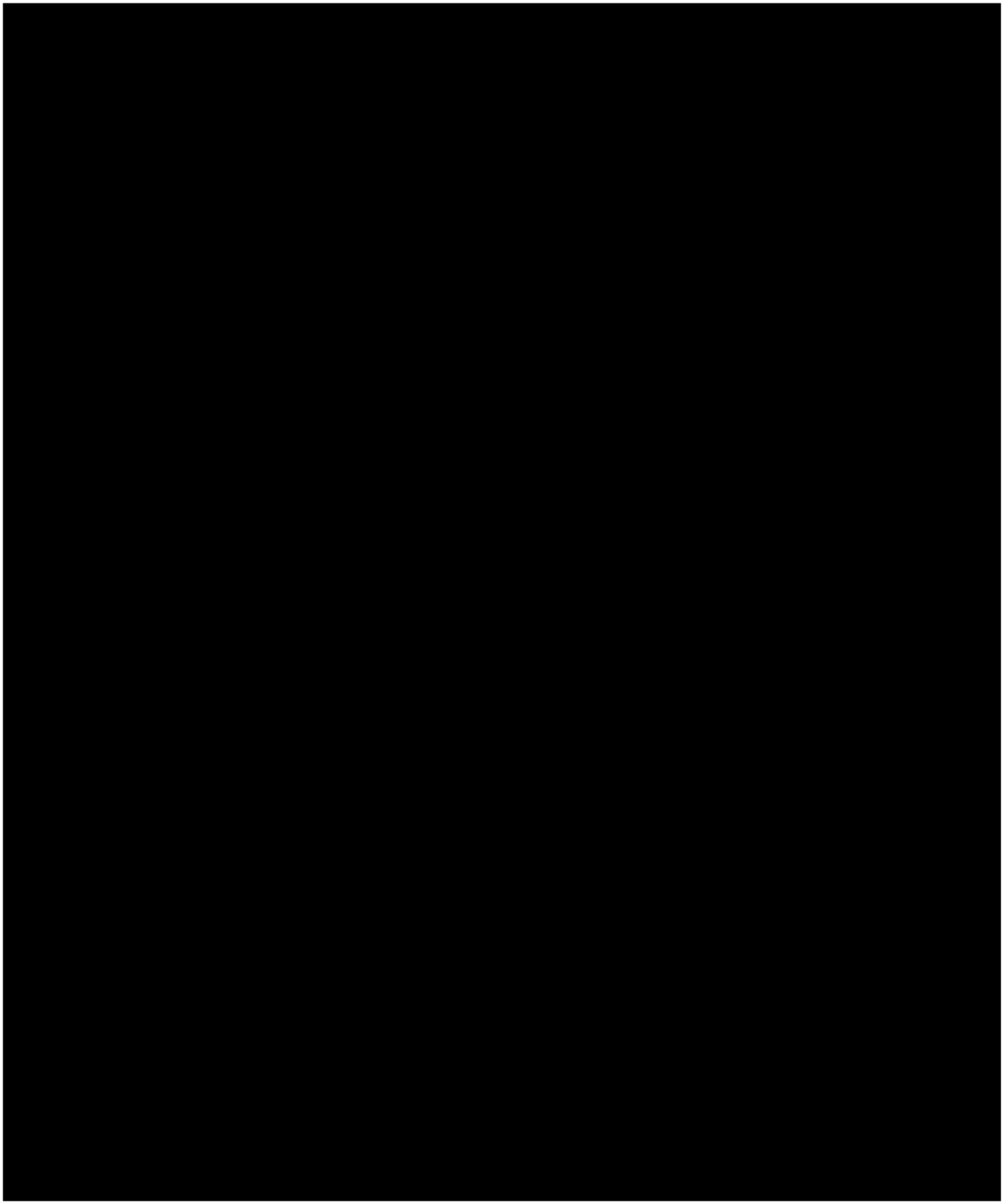
Retractor Pretensioners Inadvertent Deployments

#	VIN #	Driver	Passenger	Production Date	In production Time window? Jan – May 2019	Repair Date	In repair Time window? Jun-Nov 2021	Time in service (Months)	Region Sold in
1	1FMJU1MT6KE[redacted]	x (IAD)	-	Mar 20, 2019	Y	Jun 20, 2021	Y	27	United Arab Emirates (ARE)
2	1FMJU1MT8KE[redacted]	x (IAD)	-	Feb 21, 2019	Y	Aug 14, 2021	Y	30	United Arab Emirates (ARE)
3	1FMJU1JT1KE[redacted]	x (IAD)	-	Jan 16, 2019	Y	Aug 16, 2021	Y	31	United Arab Emirates (ARE)
4	1FMJU1JT3KE[redacted]	x (IAD)	-	Jan 22, 2019	Y	Aug 30, 2021	Y	31	United Arab Emirates (ARE)
5	1FMJU1JT5KE[redacted]	-	x (IAD)	Feb 14, 2019	Y	Jun 28, 2021	Y	29	Saudi Arabia (SAU)
6	1FMJU1JT2KE[redacted]	-	x (IAD)	Feb 16, 2019	Y	Jun 28, 2021	Y	28	Saudi Arabia (SAU)
7	1FMJU1KT4KE[redacted]	-	x (IAD)	Nov 27, 2018	N (just outside of window)	July 02, 2021	Y	31	Arizona, USA

7 Inadvertent Deployments (IAD)

140 cases reviewed in CDR search on Feb 28, 2022





Join Meeting

Meeting number (access code): [redacted] Meeting password: [redacted]
Tap to join from a mobile device (attendees only)
[redacted] FordNet 248-3668 / Toll
[redacted] US Toll Free Number

Join by phone
[redacted] FordNet 248-3668 / Toll
[redacted] US Toll Free Number
Global call-in numbers | Toll-free calling restrictions

Join from a video system or application
Dial [redacted]
You can also dial [redacted] and enter your meeting number.

If you are a host, click here to view host information.

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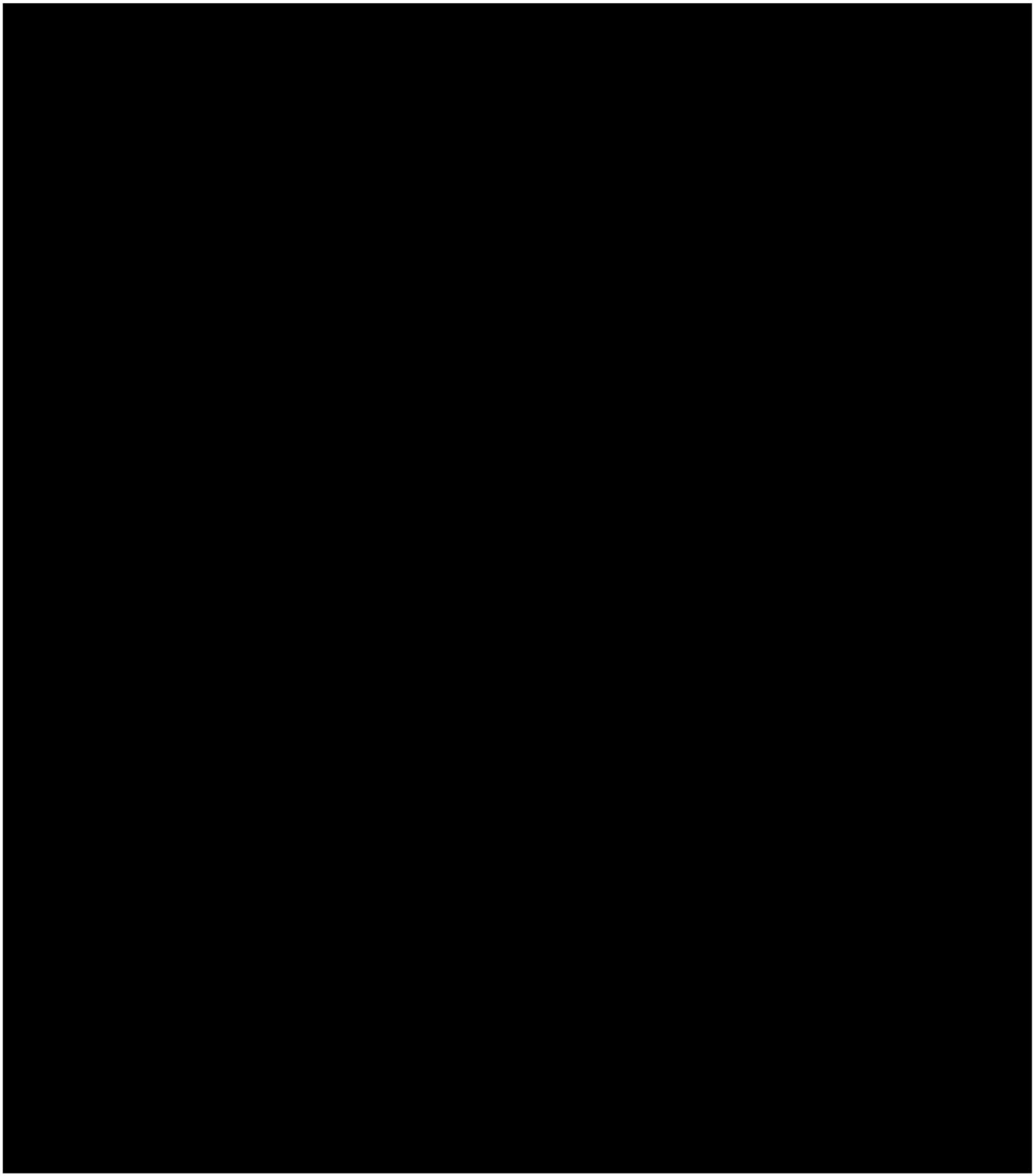
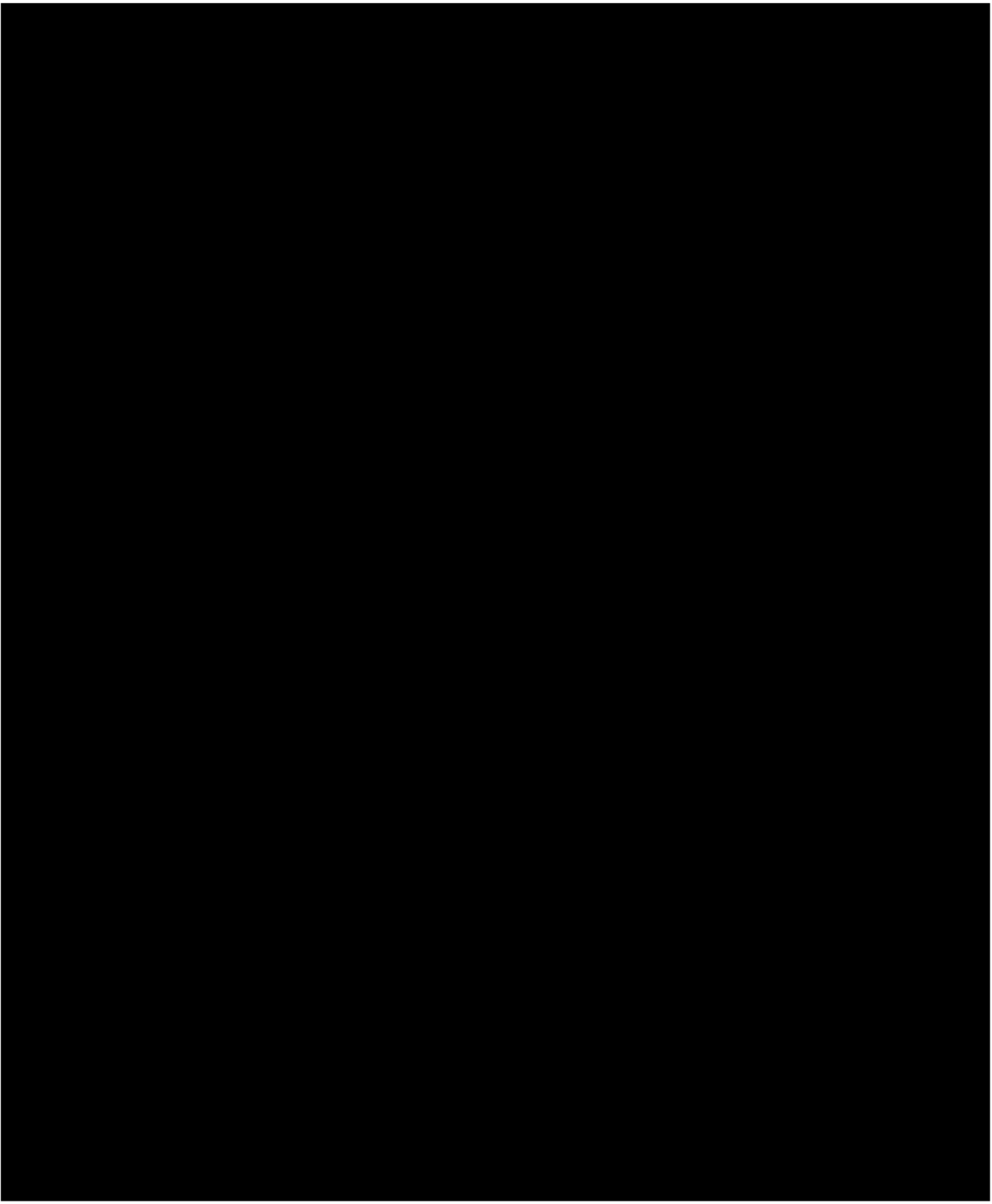
For additional help with WebEx, Ford users can click on the Digital Worker link: WebEx Support

Can't join the meeting? Contact support.

T32MC04





From: Kutchey Jeff MSA RDIR1 <jeff.kutchey@zf.com>
Sent: Tuesday, January 25, 2022 10:36 AM
To: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: U55X Initiator

Hi Jim,

Has Ford Motor completed a deep-dive into the build & service history of the subject warranty vehicles – where/when built, shipping/storage history and customer use data (i.e. similar to CarFax vehicle history data available here in the U.S.)?

I understand that all parts came out of Saudi Arabia, but any other common threads?

Thanks,
Jeff

Jeff Kutchey
Engineering Manager
N.A. Inflator Engineering

ZF Group
Passive Safety Systems US Inc
11202 E. Germann Rd
Mesa, AZ 85212 USA
Phone: [redacted]
Jeff.Kutchey@zf.com

-----Original Appointment-----
From: Glenn Gruner <Glenn.Gruner@dssa.daicel.com>
Sent: Friday, January 21, 2022 12:52 PM
To: Glenn Gruner; Raub, George (G.); Jadhav, Nitesh (N.C.); Pineda, Mauricio (MPC.); DeSmet, Edward (E.J.); Kutchey Jeff MSA RDIR1; Chascsa, Jim (JRCII.); Philip Henthorn; Tim Edwards; Karl Einstein; Ankrom Joshua WSH RDBN3; Redman Aaron WSH RDBN3; Sorensen Wade WSH RDBN3; Casey Honaker
Cc: Chad Ritz
Subject: FW: U55X Initiator
When: Monday, January 24, 2022 9:00 AM-10:00 AM (UTC-07:00) Arizona.
Where: Microsoft Teams Meeting

-----Original Appointment-----
From: Glenn Gruner <Glenn.Gruner@dssa.daicel.com>
Sent: Friday, January 21, 2022 2:40 PM
To: Glenn Gruner; Chascsa, Jim (JRCII.); Philip Henthorn; Tim Edwards; Karl Einstein; Ankrom Joshua WSH RDBN3; Redman Aaron WSH RDBN3; Sorensen Wade WSH RDBN3; Casey Honaker
Cc: Chad Ritz
Subject: FW: U55X Initiator
When: Monday, January 24, 2022 9:00 AM-10:00 AM (UTC-07:00) Arizona.
Where: Microsoft Teams Meeting

WARNING: This message originated outside of Ford Motor Company. Use caution when opening attachments, clicking links, or responding.

-----Original Appointment-----
From: Glenn Gruner <Glenn.Gruner@dssa.daicel.com>
Sent: Friday, January 21, 2022 1:36 PM
To: Glenn Gruner; Philip Henthorn; Tim Edwards; Karl Einstein; Ankrom Joshua WSH RDBN3; Redman Aaron WSH RDBN3; Sorensen Wade WSH RDBN3; Casey Honaker
Subject: U55X Initiator
When: Monday, January 24, 2022 9:00 AM-10:00 AM (UTC-07:00) Arizona.
Where: Microsoft Teams Meeting

Casey,

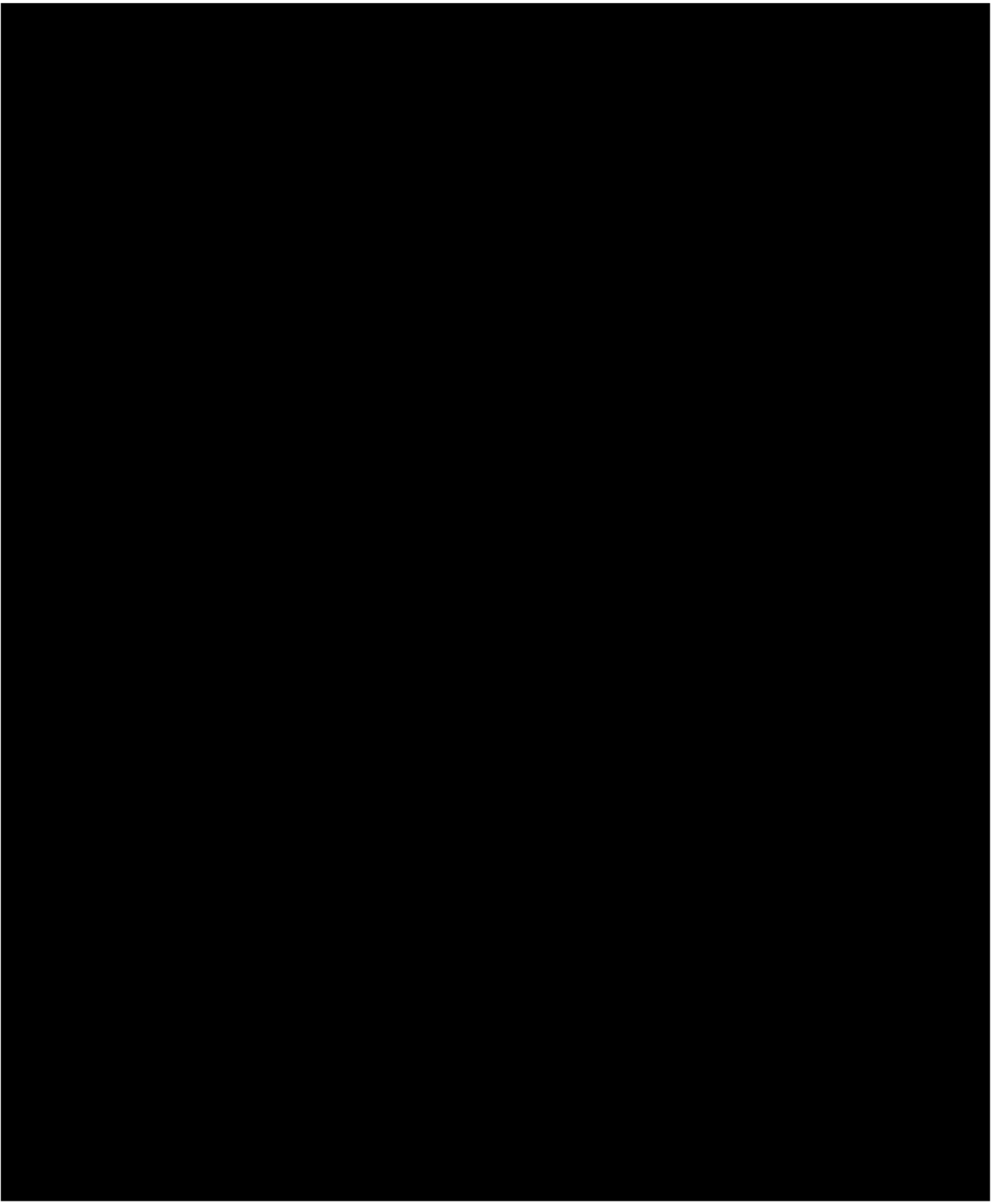
Please forward to Jim Chascsa.

Microsoft Teams meeting

Join on your computer or mobile app

[redacted]

Learn More | Meeting options



WARNING: This message originated outside of Ford Motor Company. Use caution when opening attachments, clicking links, or responding.

-----Original Appointment-----
From: Glenn Gruner <Glenn.Gruner@dssa.daicel.com>
Sent: Friday, January 21, 2022 1:36 PM
To: Glenn Gruner; Philip Henthorn; Tim Edwards; Karl Einstein; Ankrom Joshua WSH RDBN3; Redman Aaron WSH RDBN3; Sorensen Wade WSH RDBN3; Casey Honaker
Subject: U55X Initiator
When: Monday, January 24, 2022 9:00 AM-10:00 AM (UTC-07:00) Arizona.
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Casey,

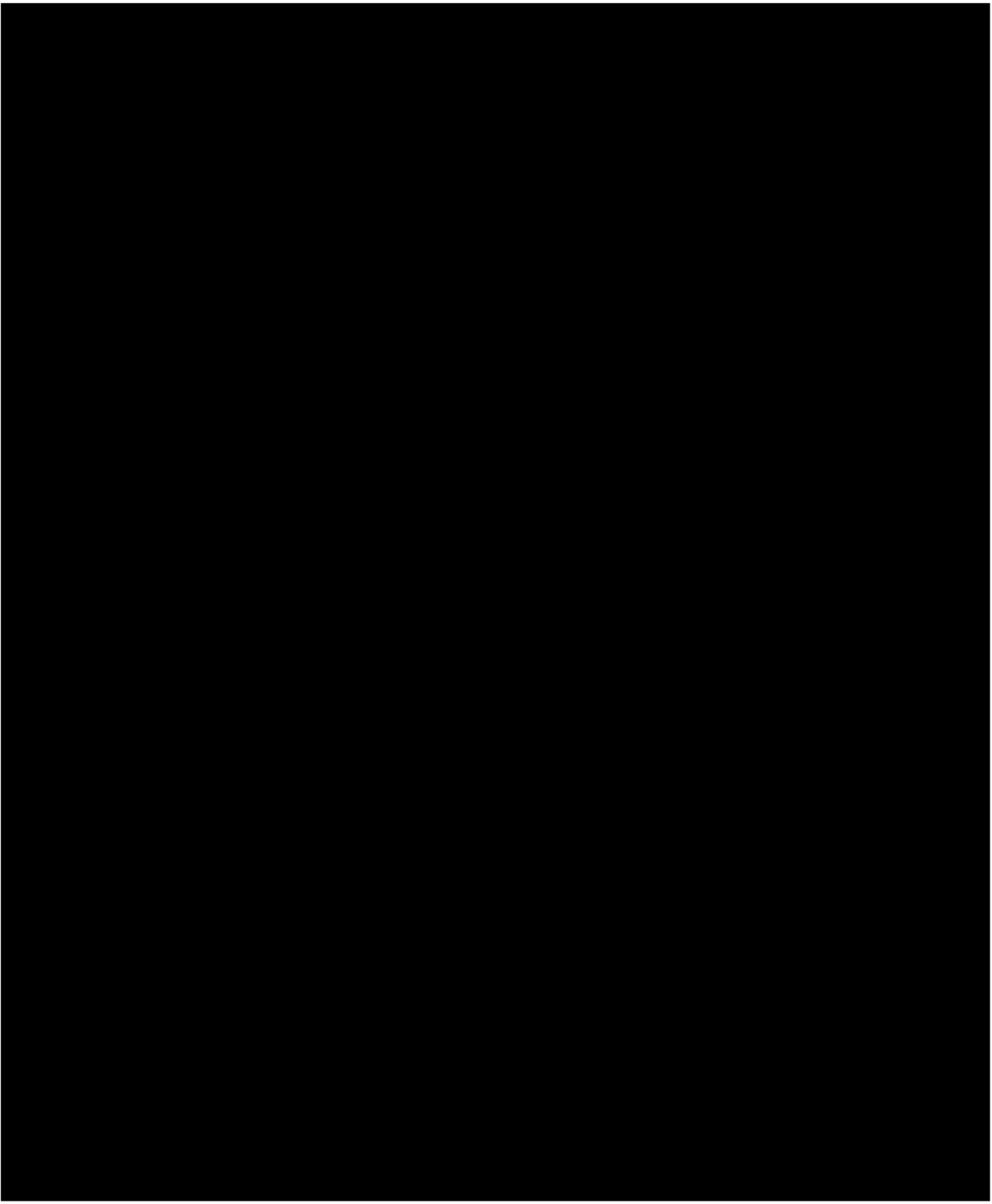
Please forward to Jim Chascsa.

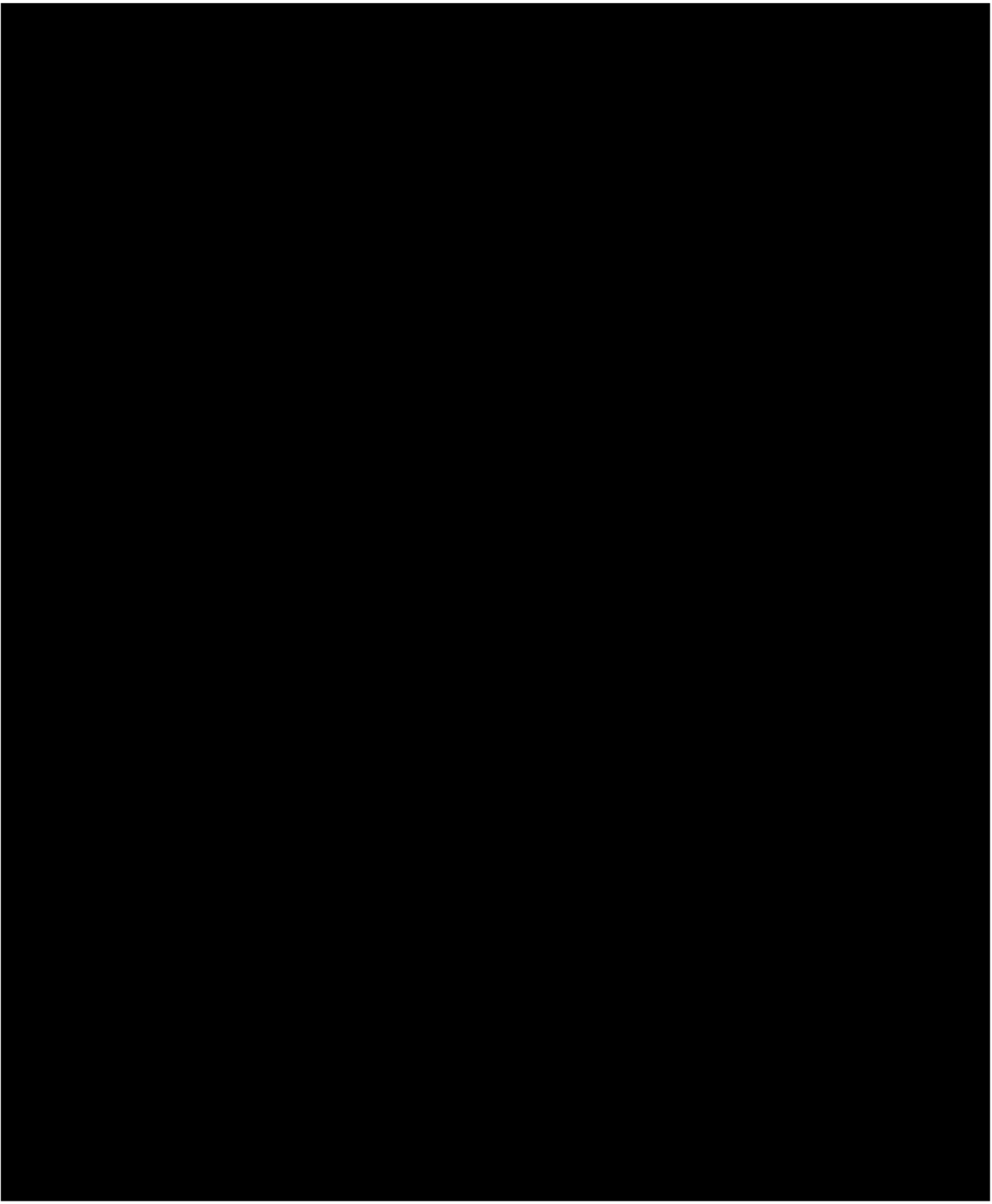
Microsoft Teams meeting

Join on your computer or mobile app

[redacted]

Learn More | Meeting options





2018-2021MY Expedition/ Navigator

Faulty Seatbelt Retractor / Inadvertent Pretensioner Deployment CCRG – 21-576

Awareness TRG Review
Sep 09th, 2022

Turn Around
Automotive Operations

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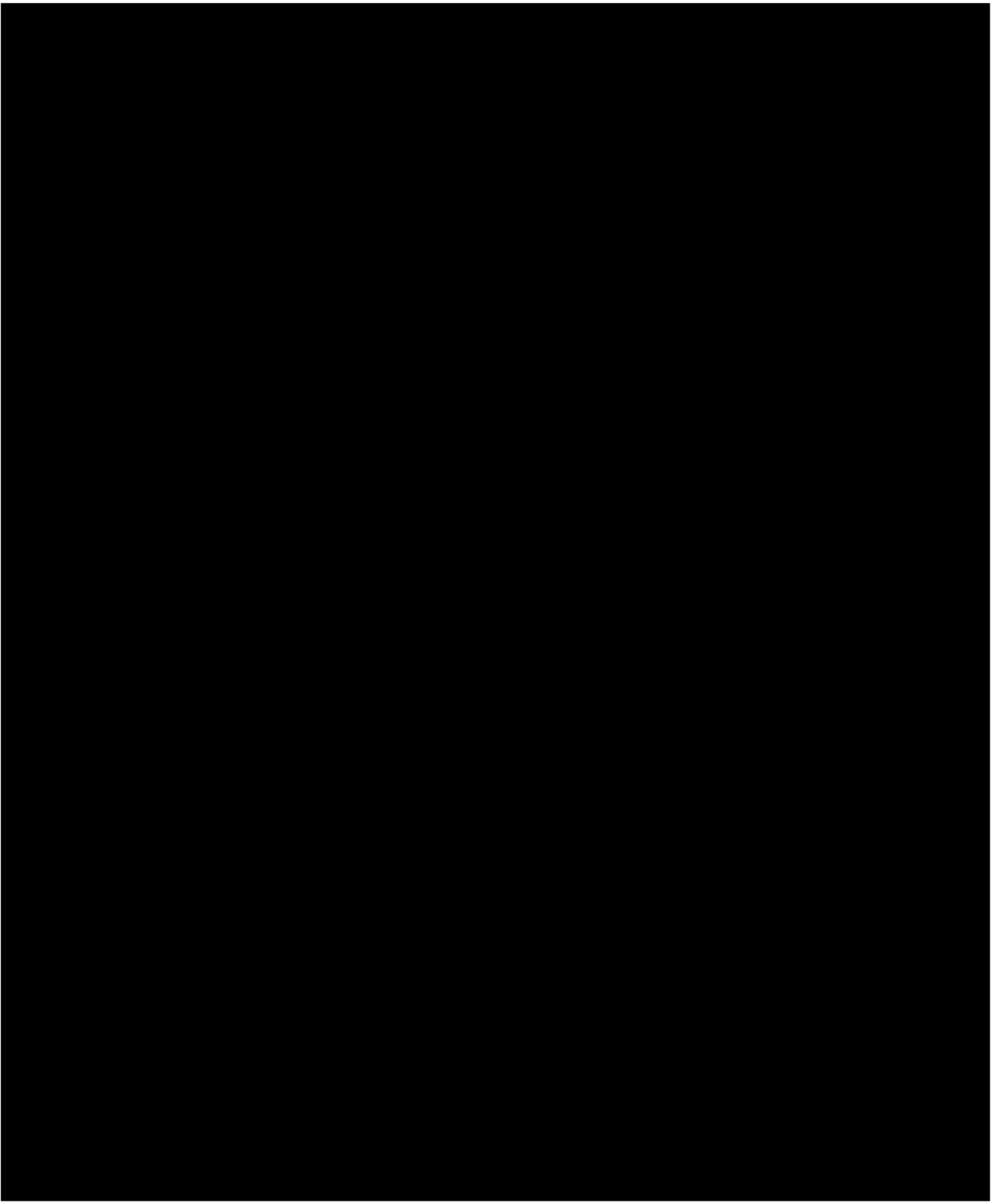

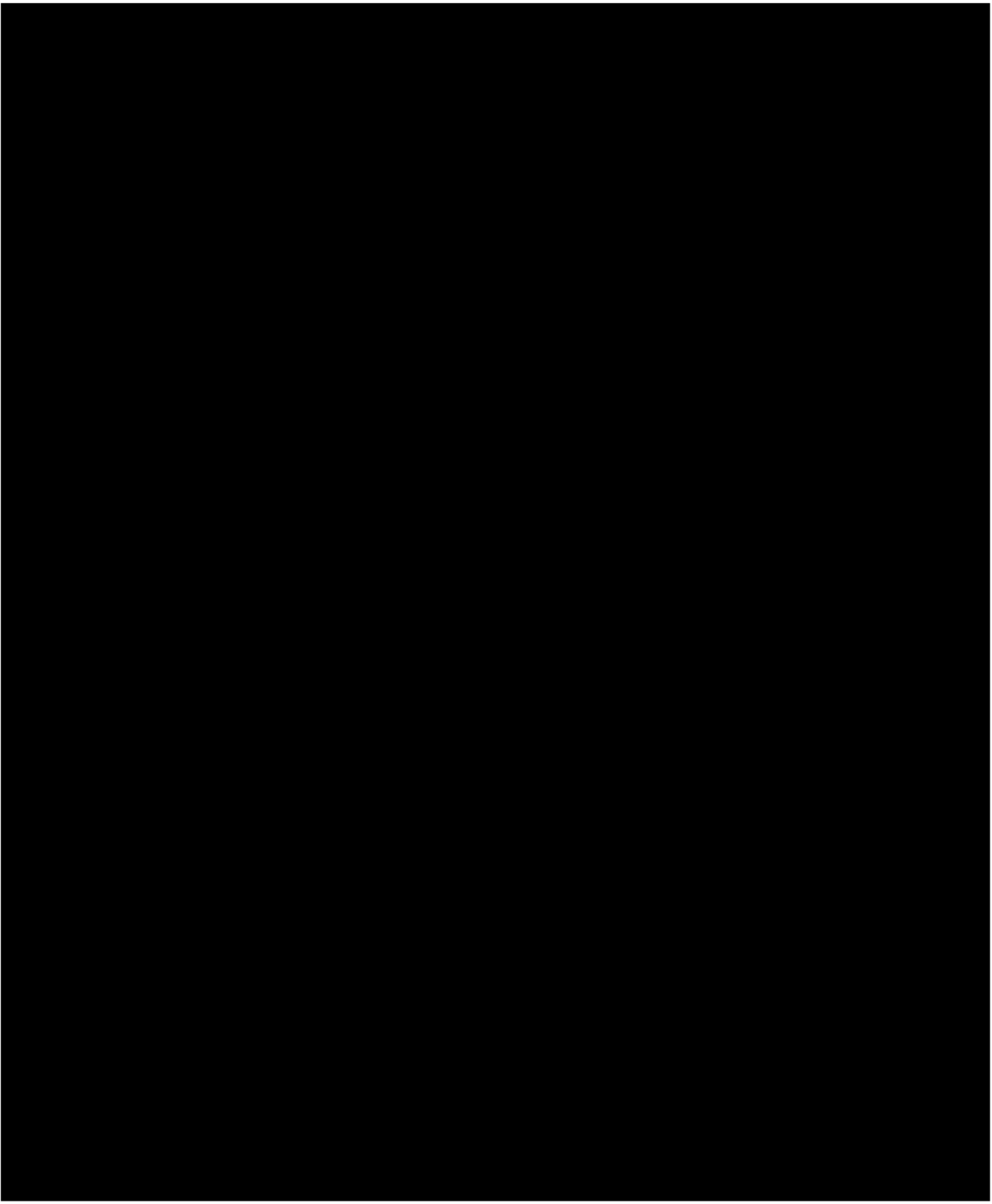

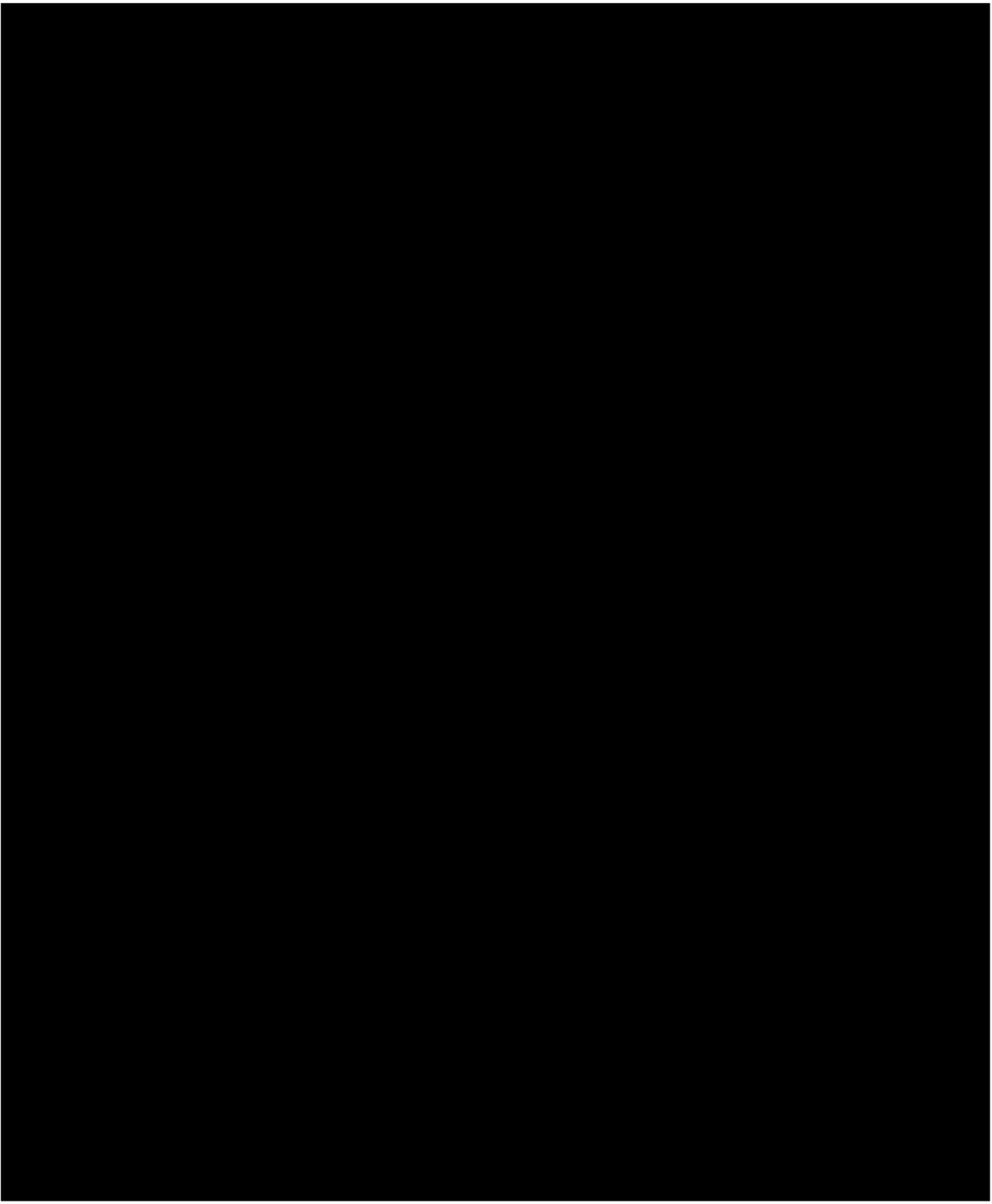

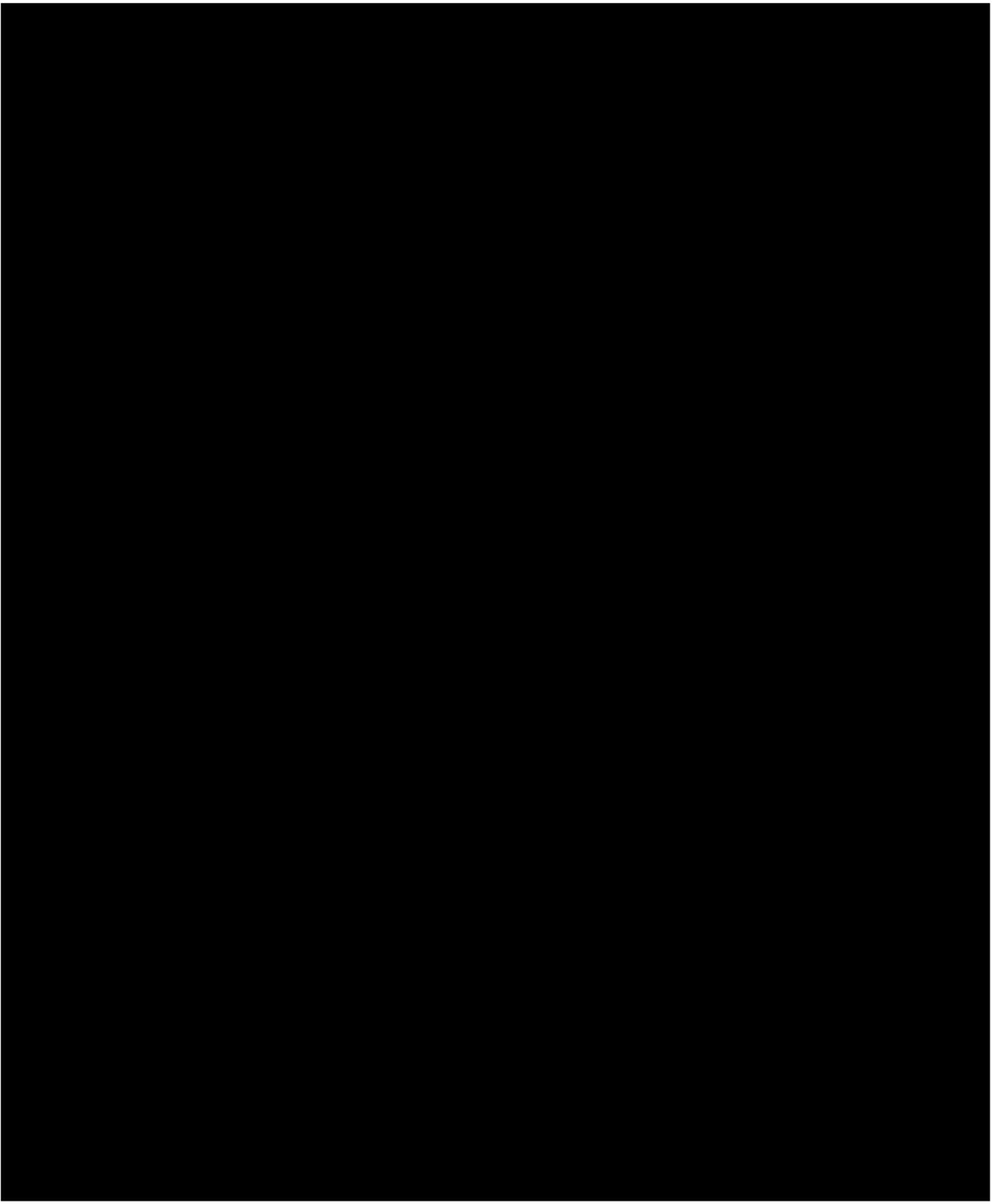

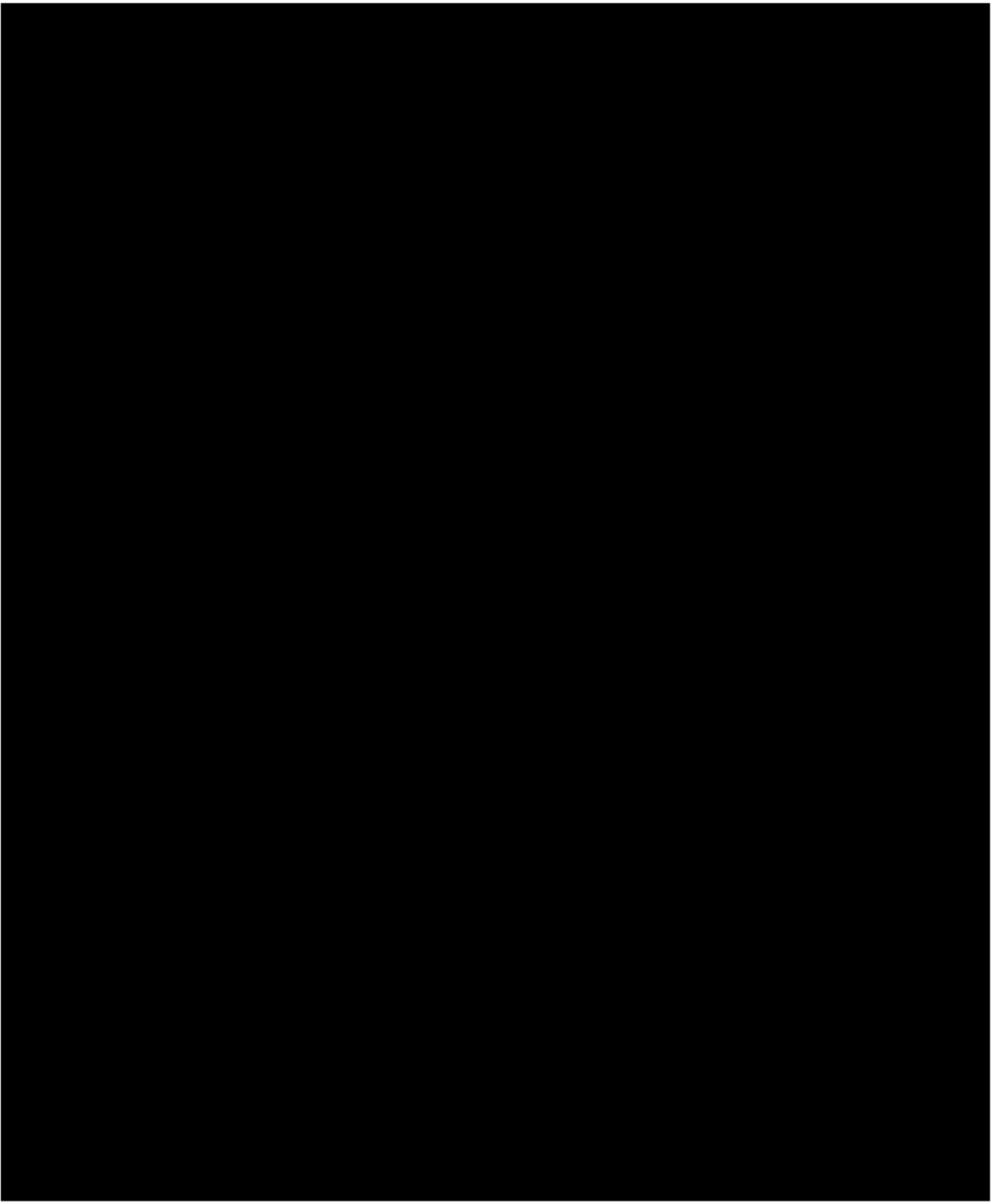

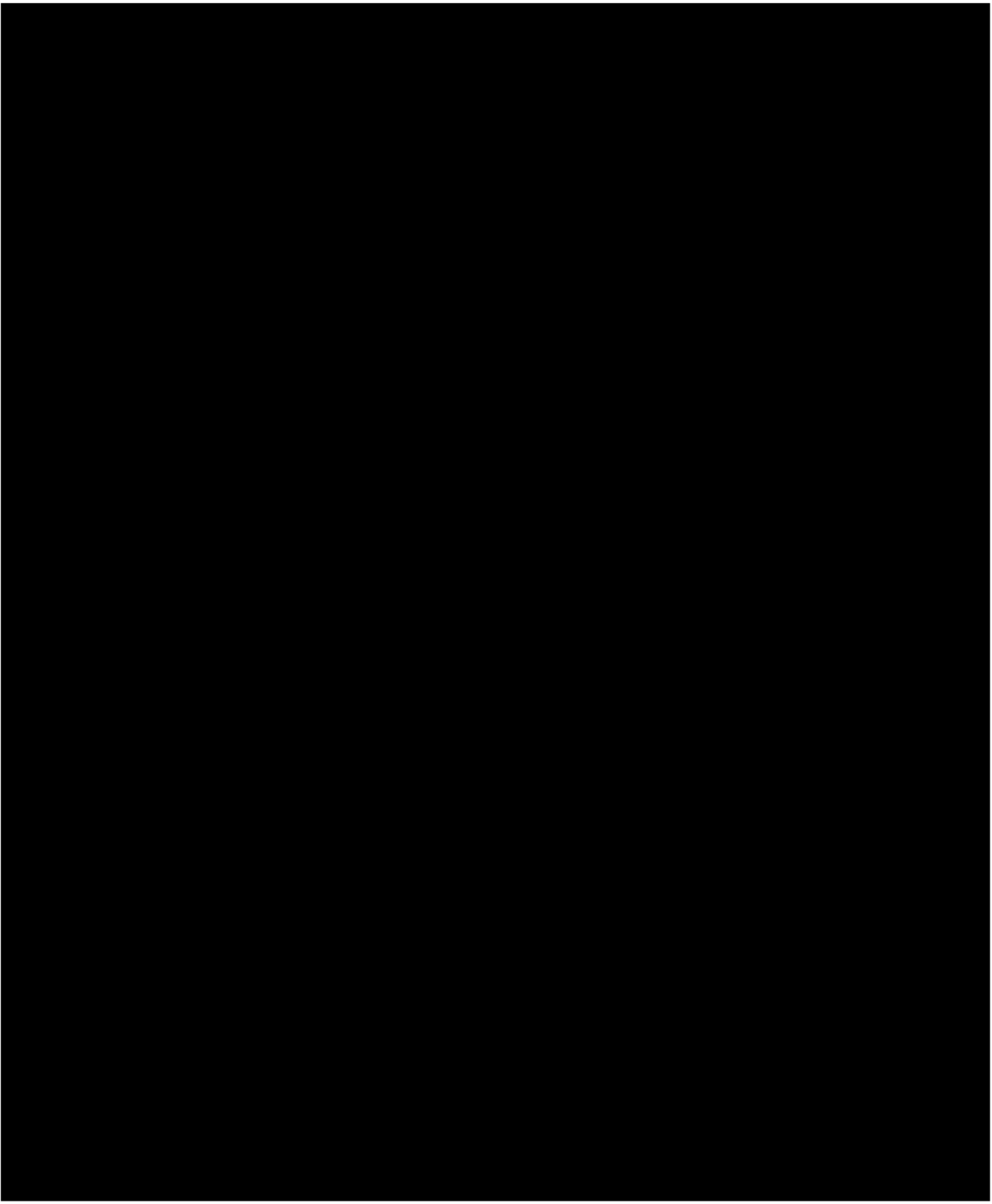

Ford

2018-2021MY Expedition/ Navigator

Faulty Seatbelt Retractor / Inadvertent Pretensioner Deployment CCRG – 21-576

Awareness TRG Review
Aug-04th, 2022

Turn Around Automotive Operations

Modernize Everywhere

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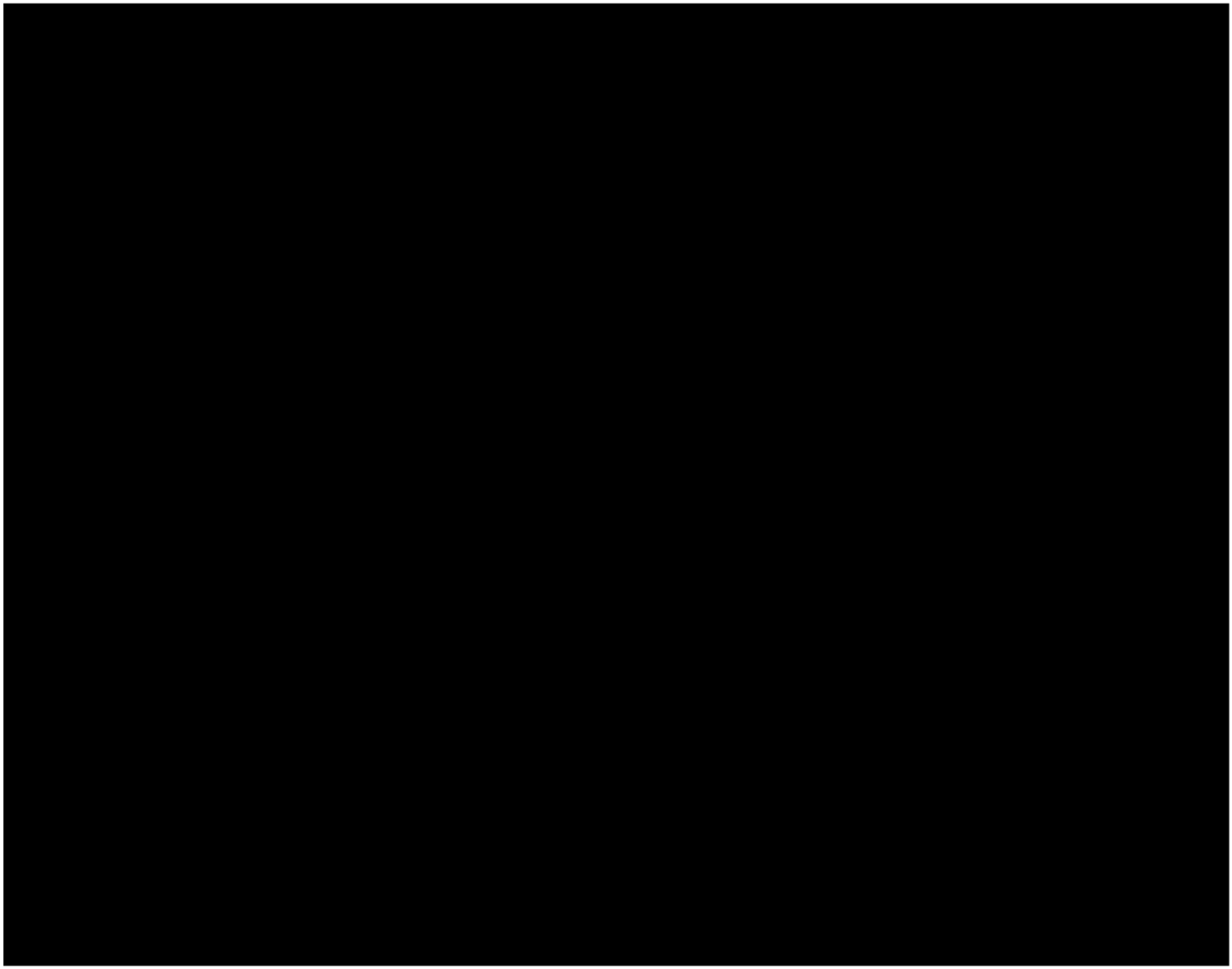
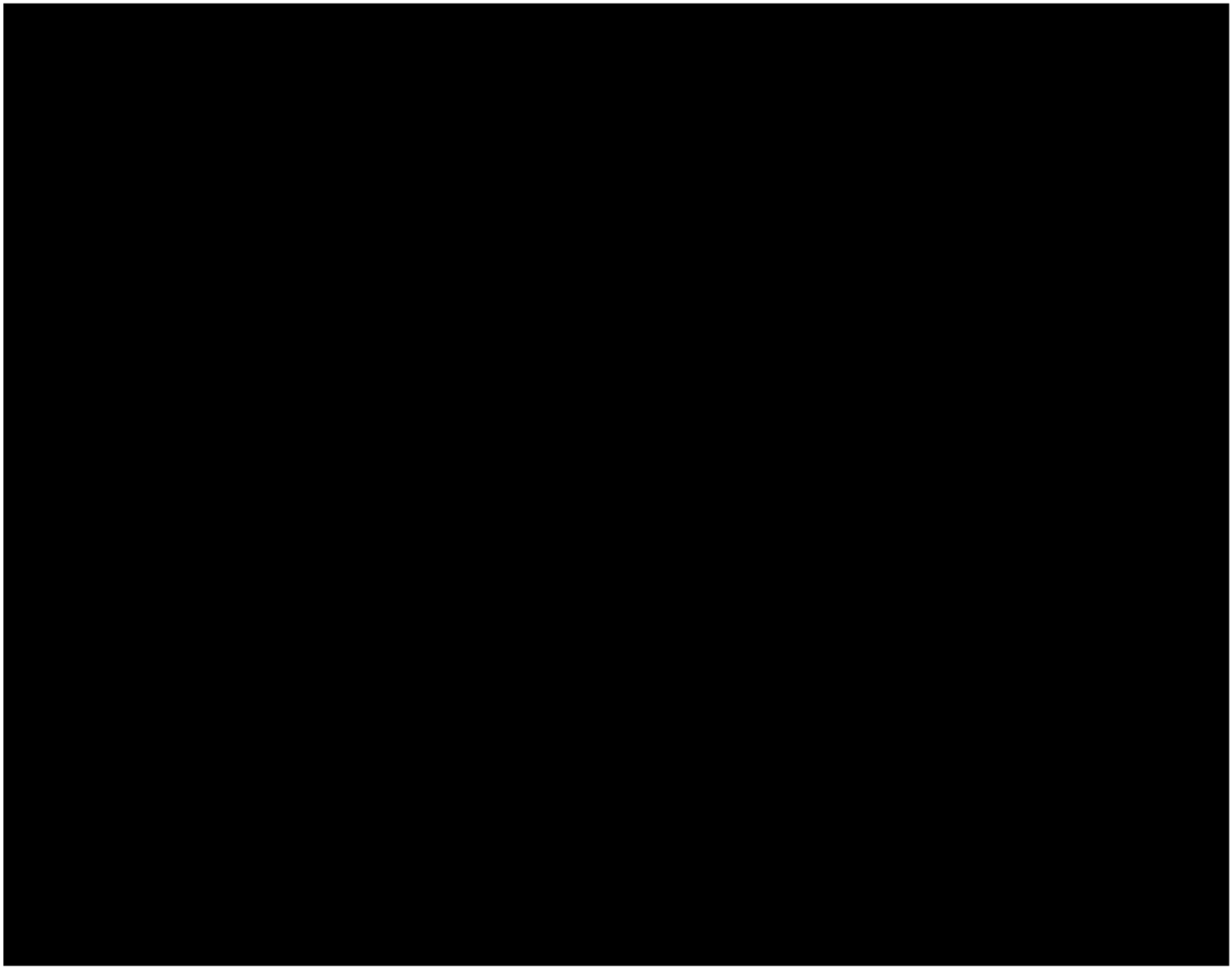
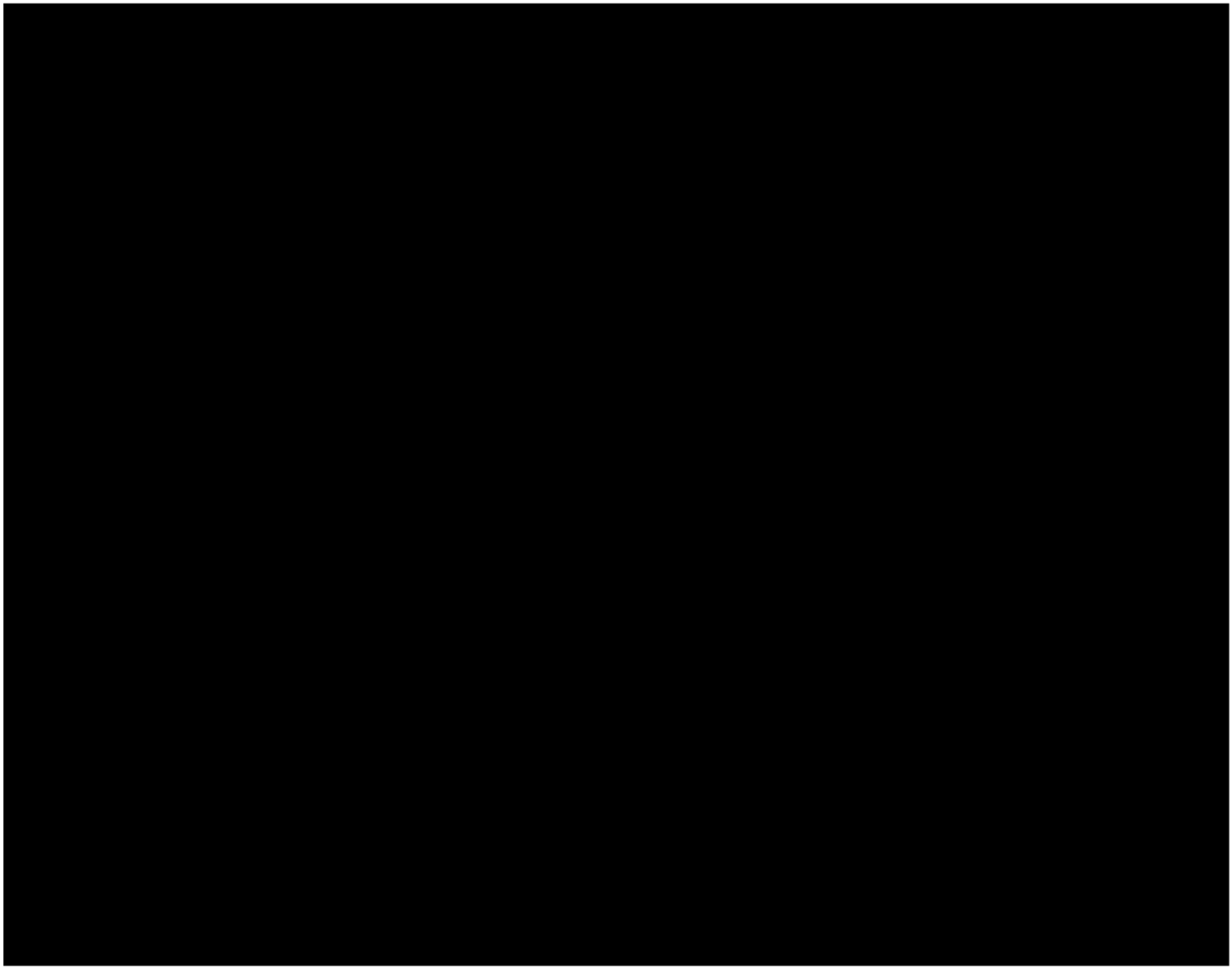
Appendix

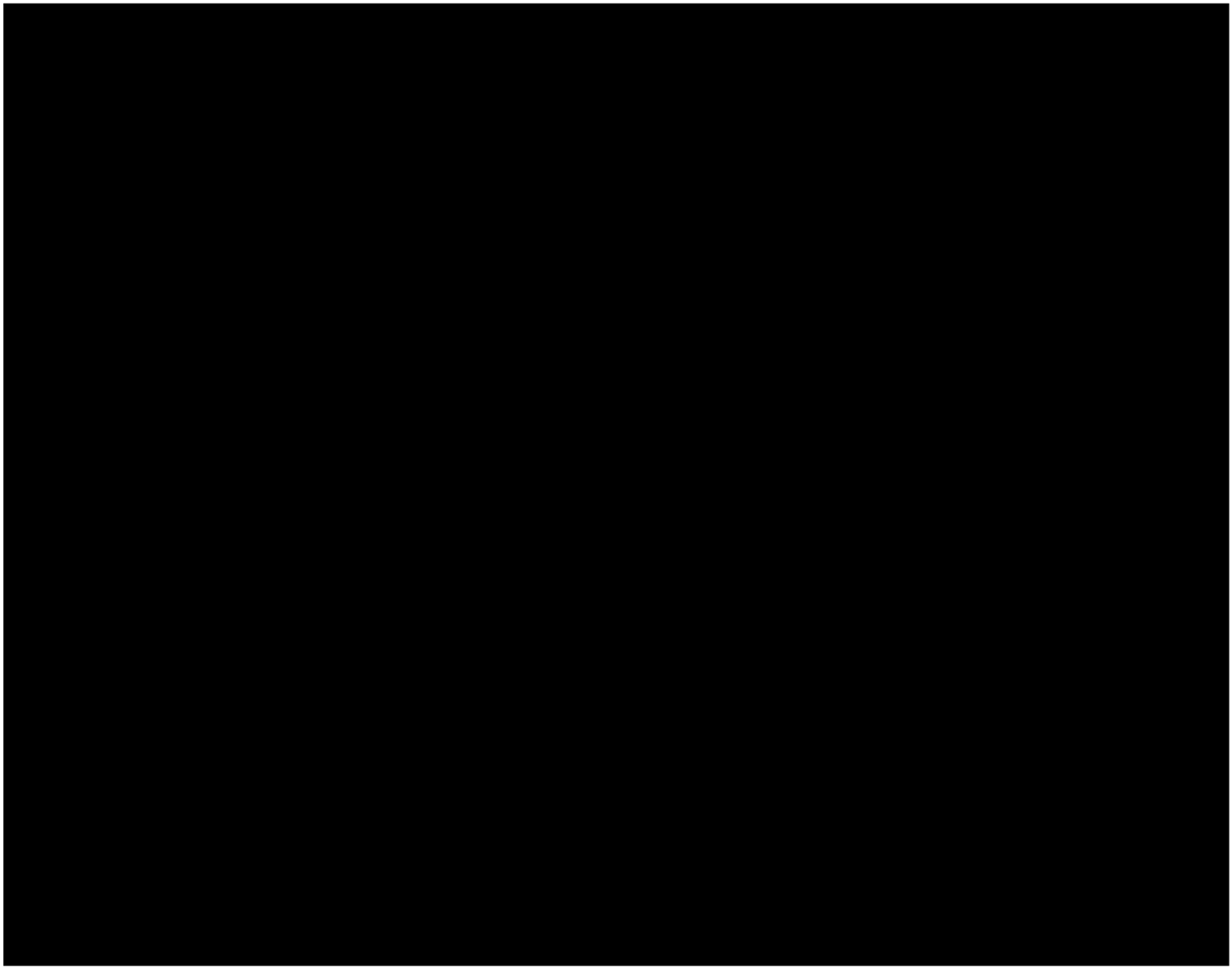
Back-Up

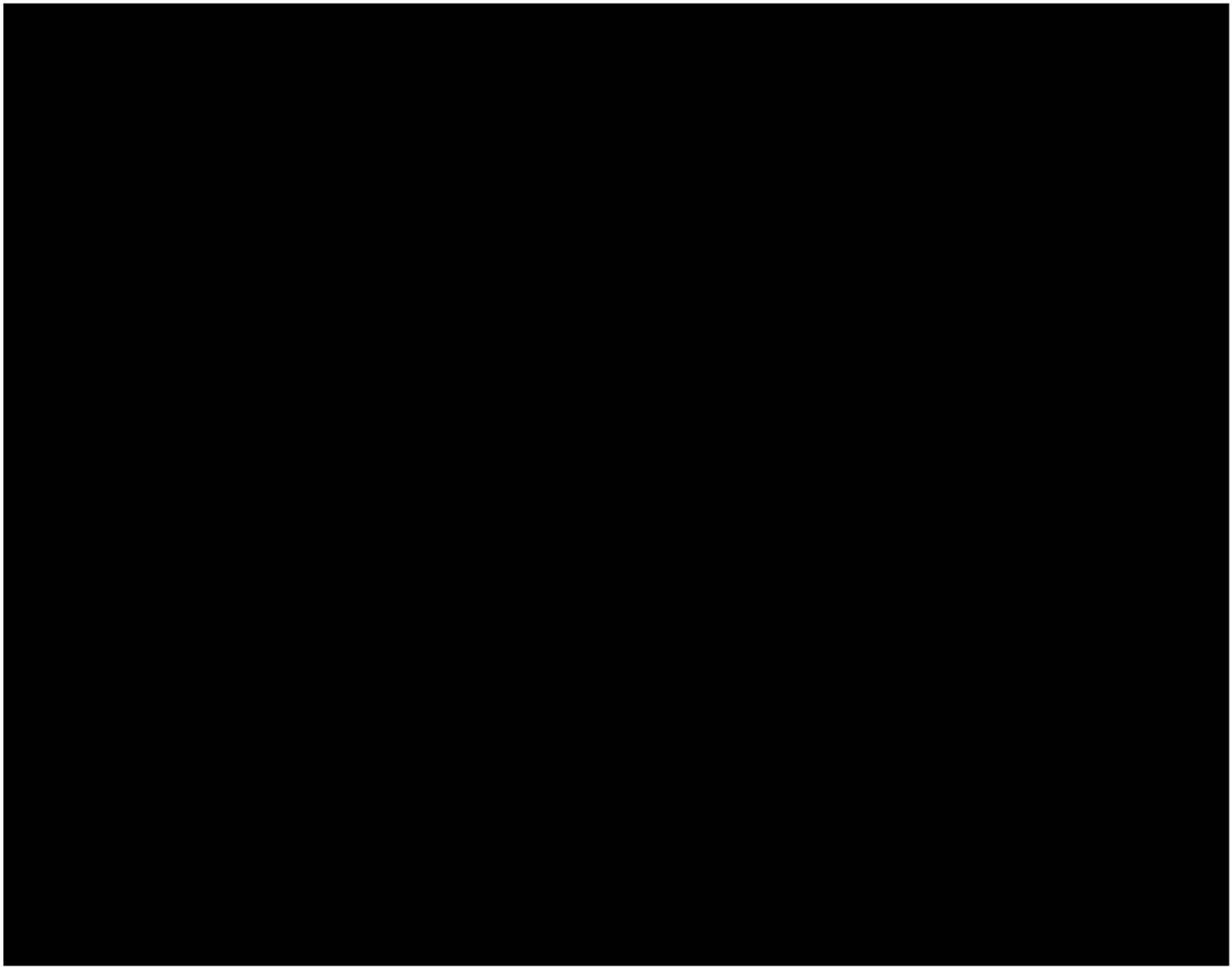
- Back Up

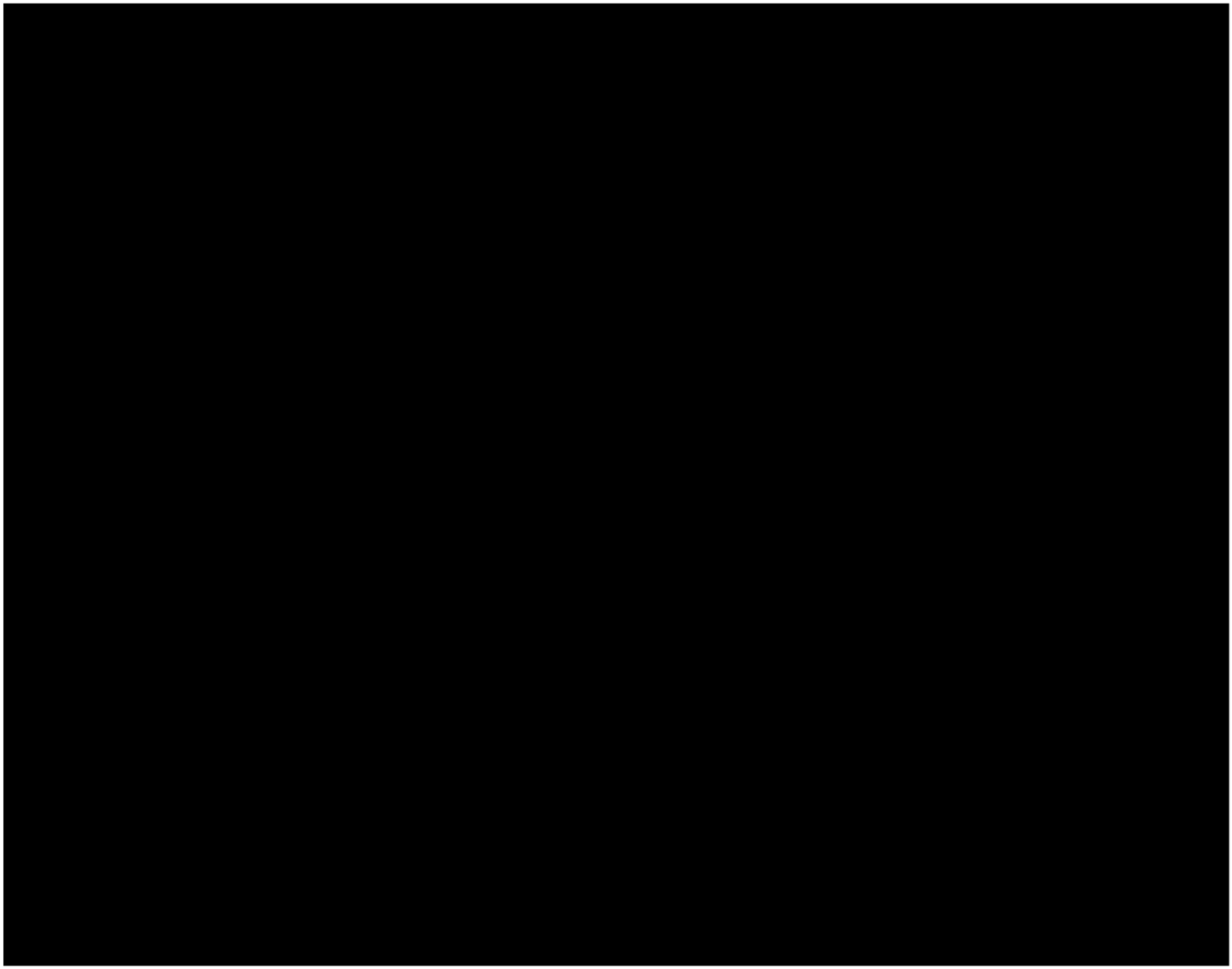


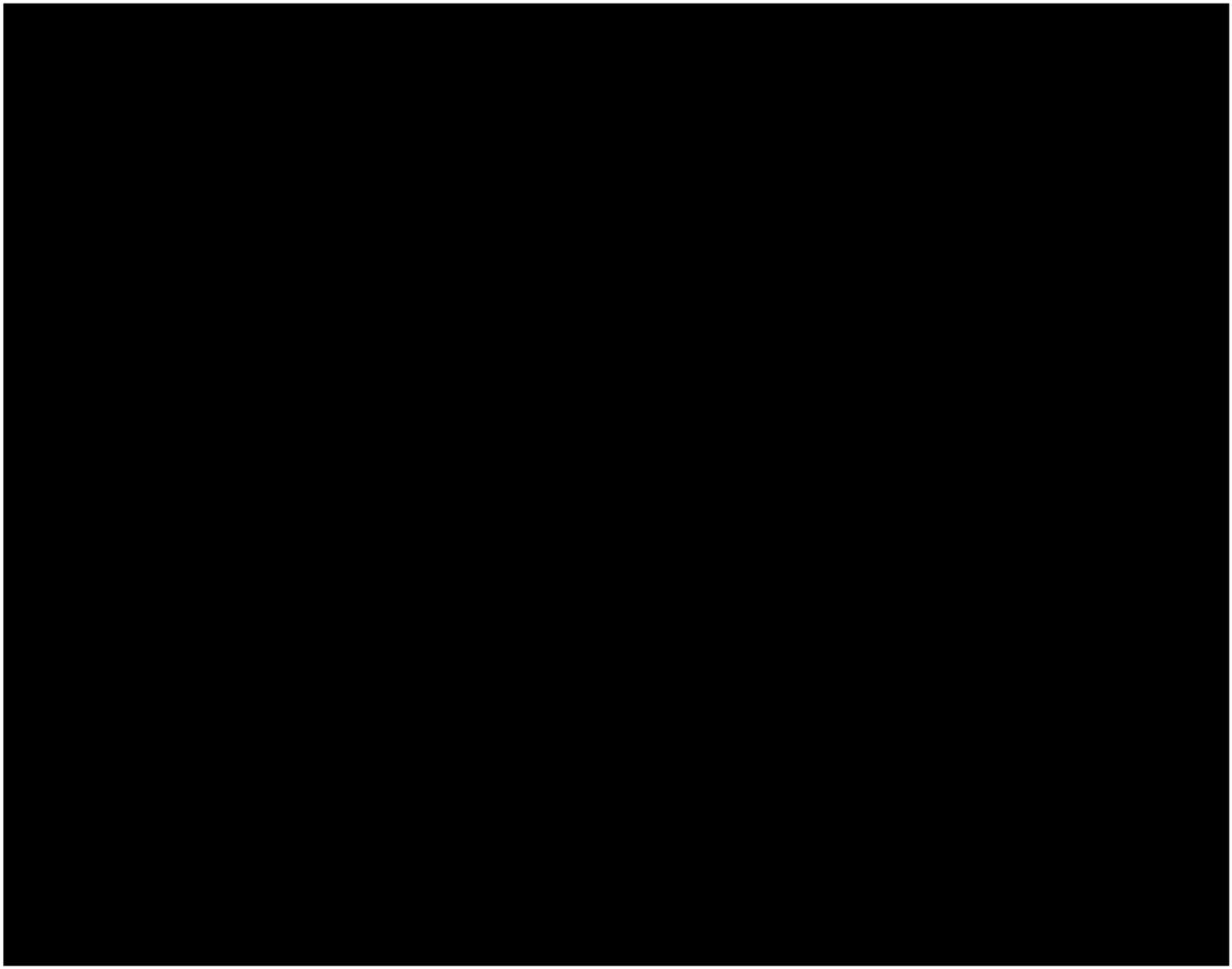


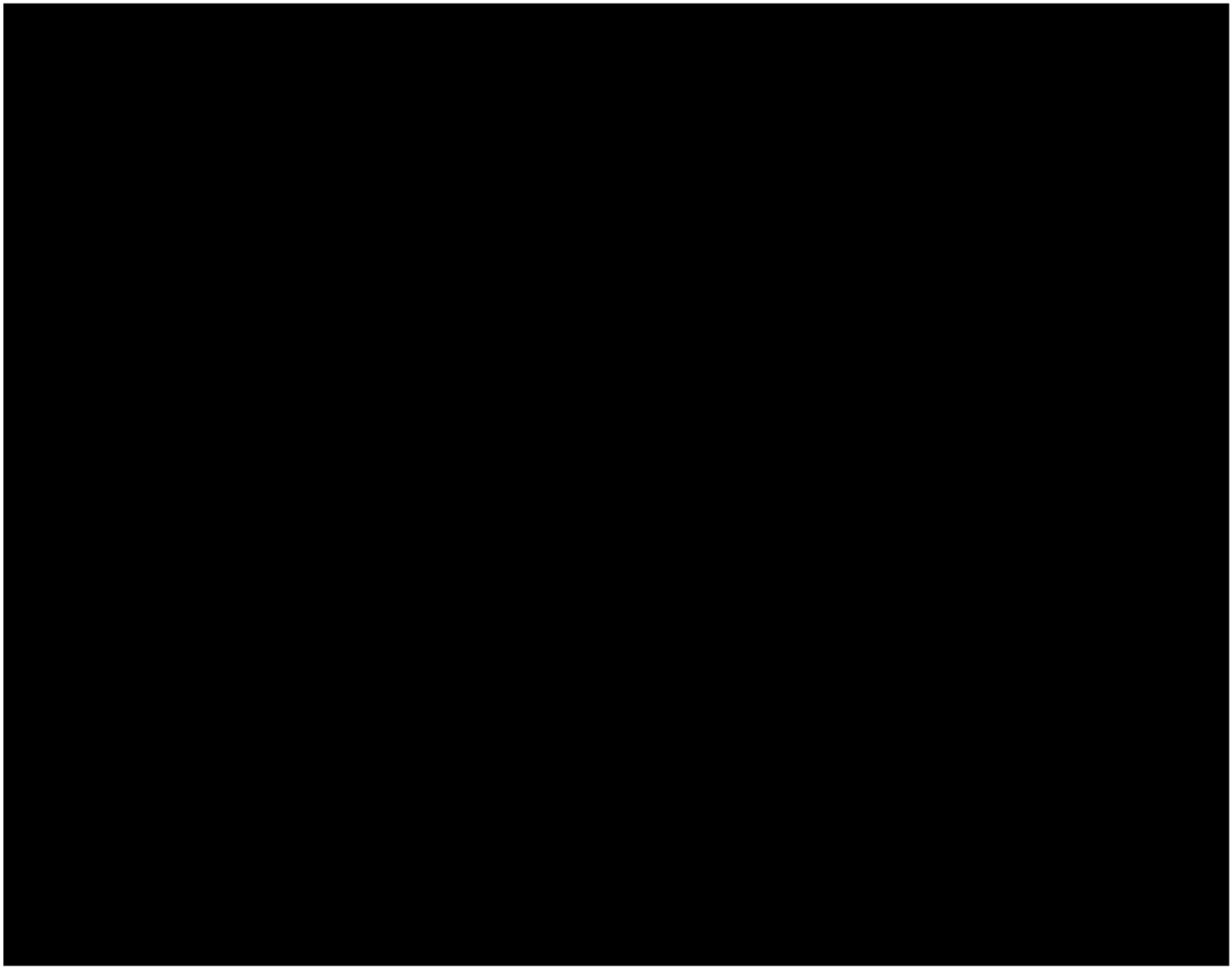


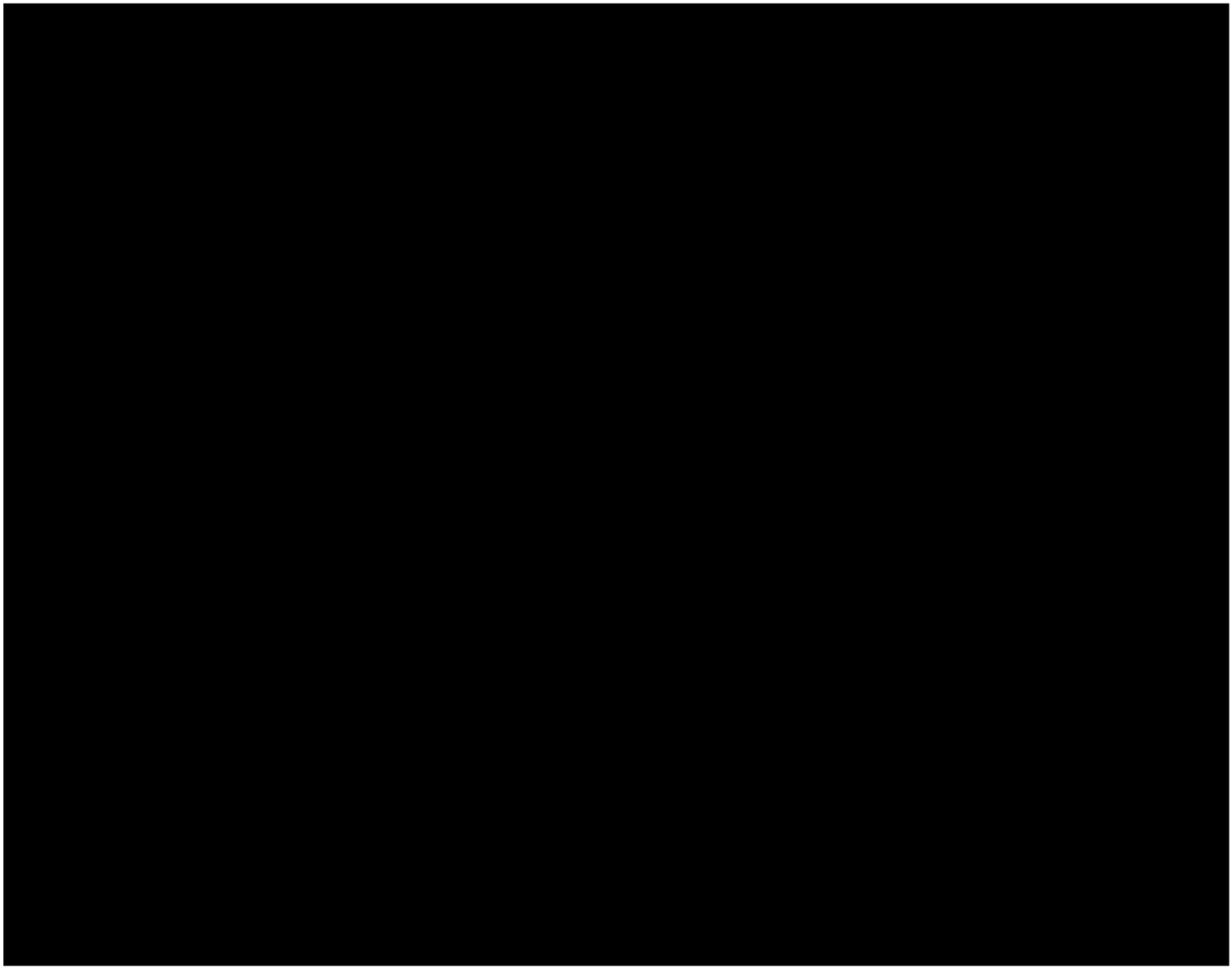


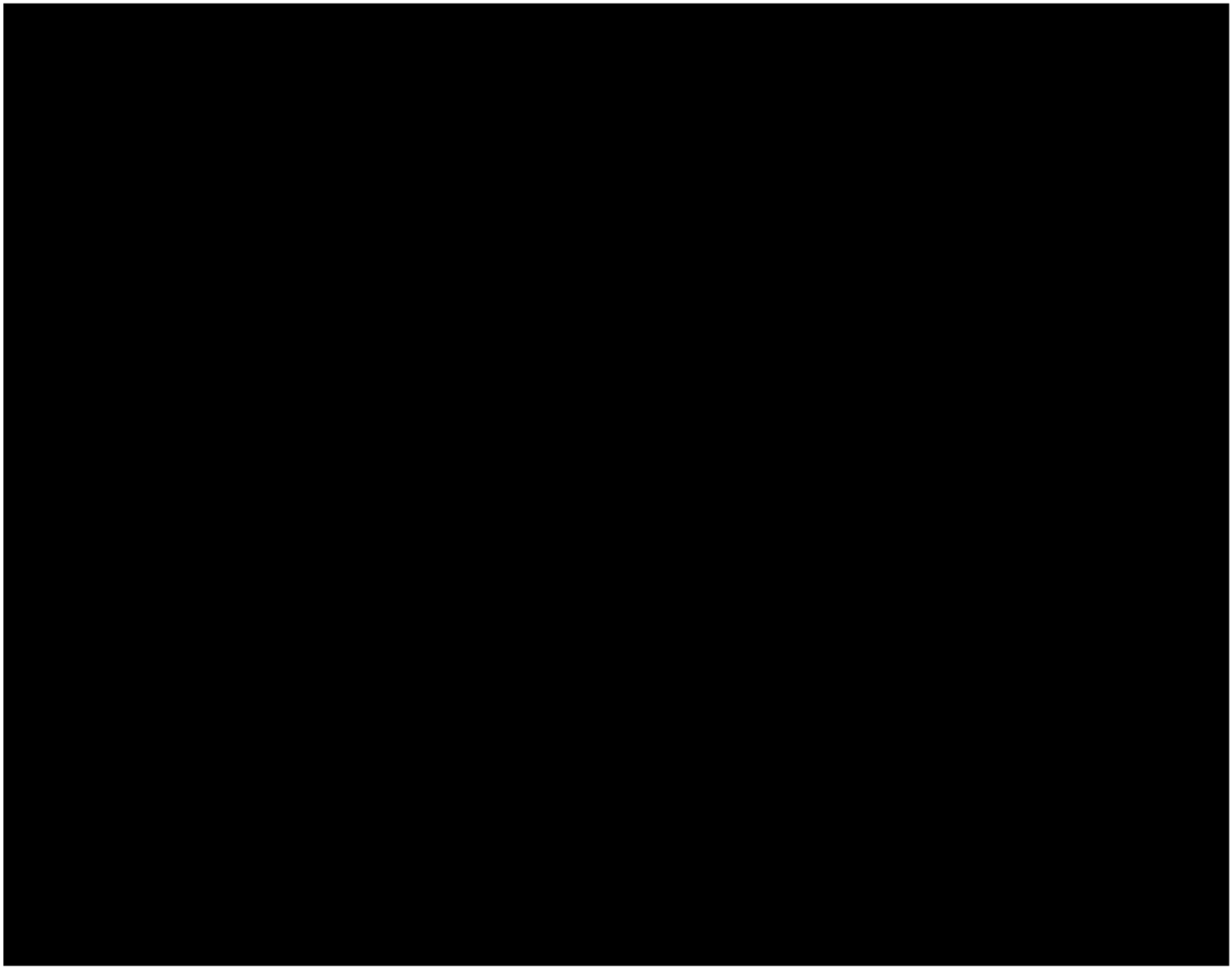


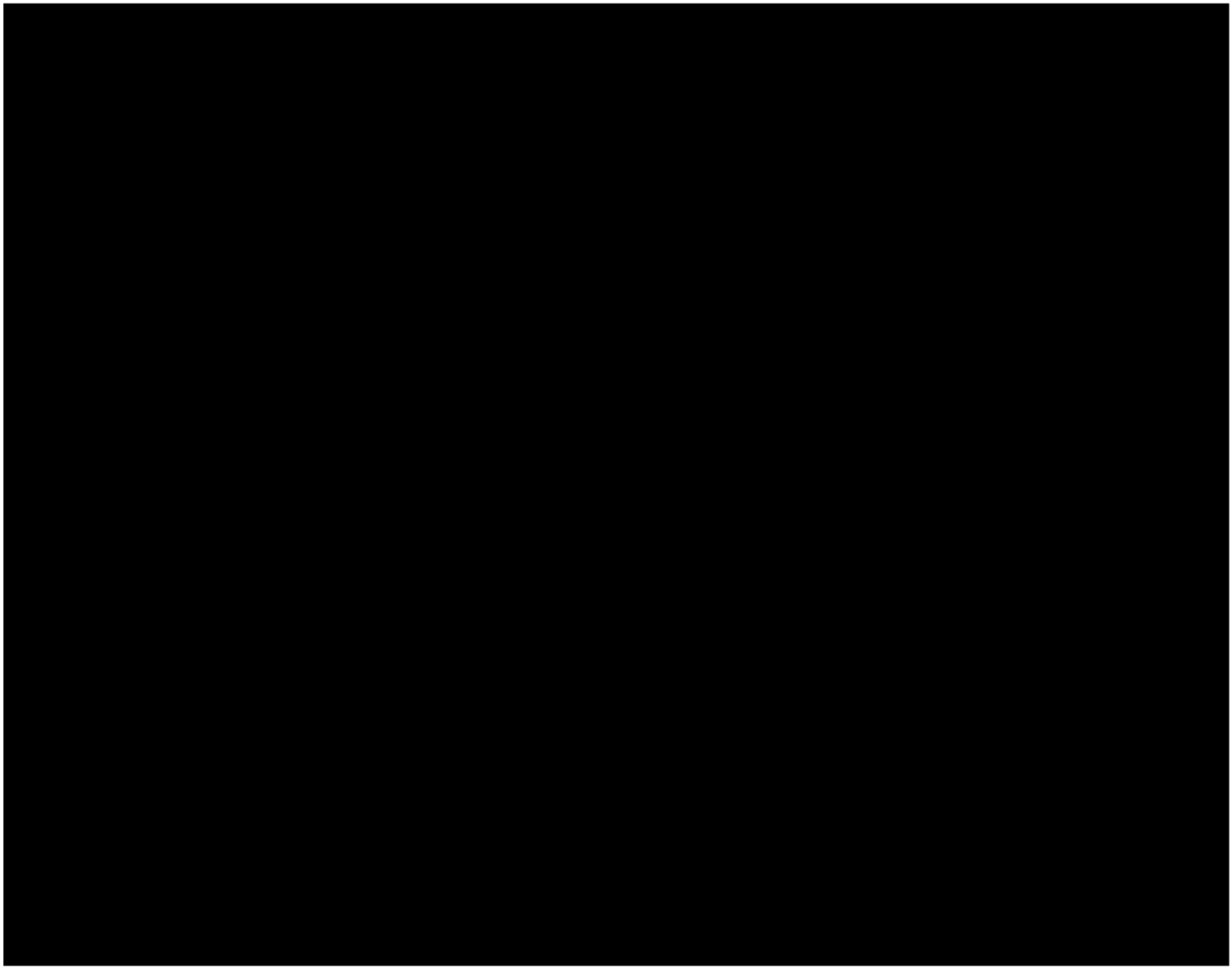


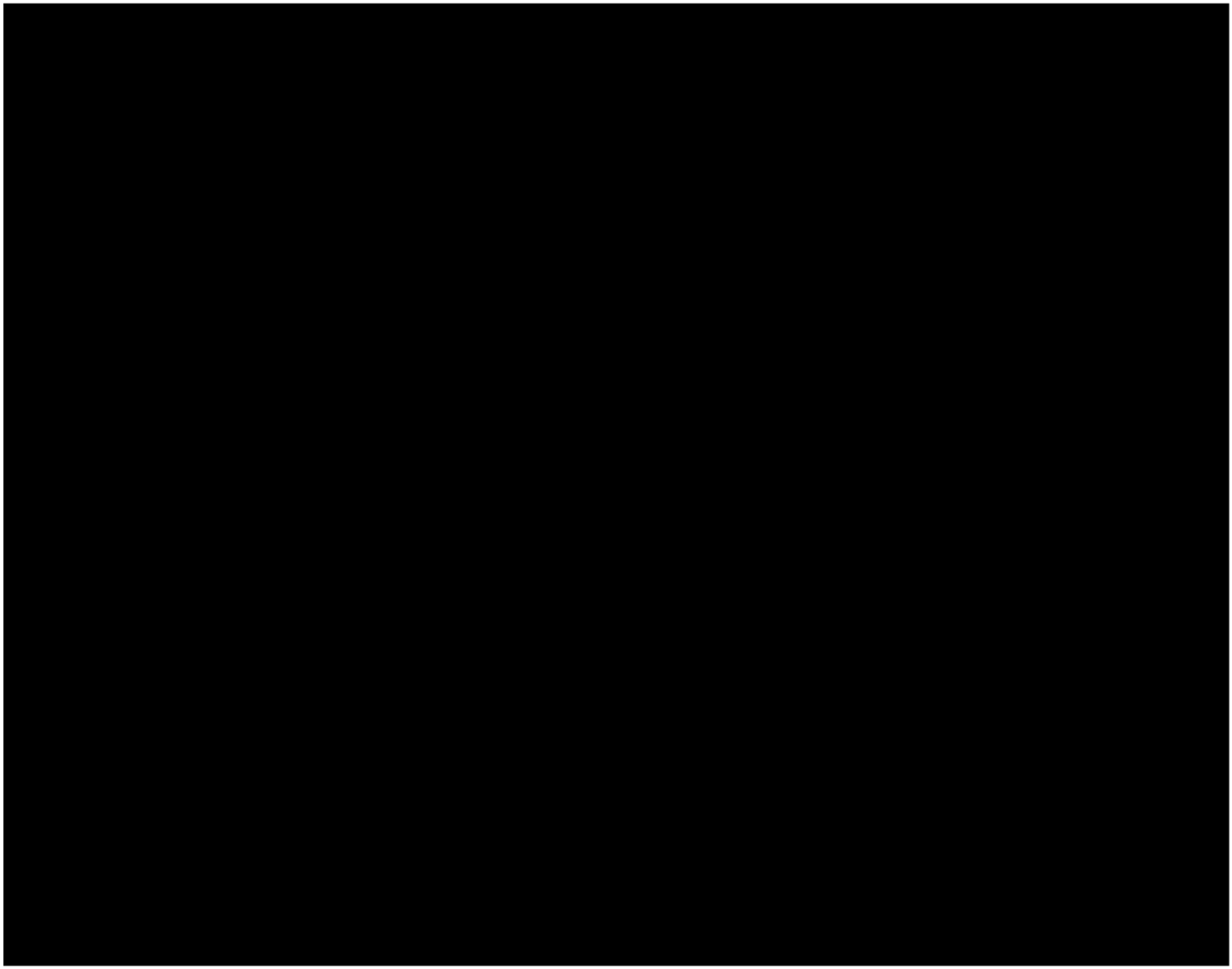


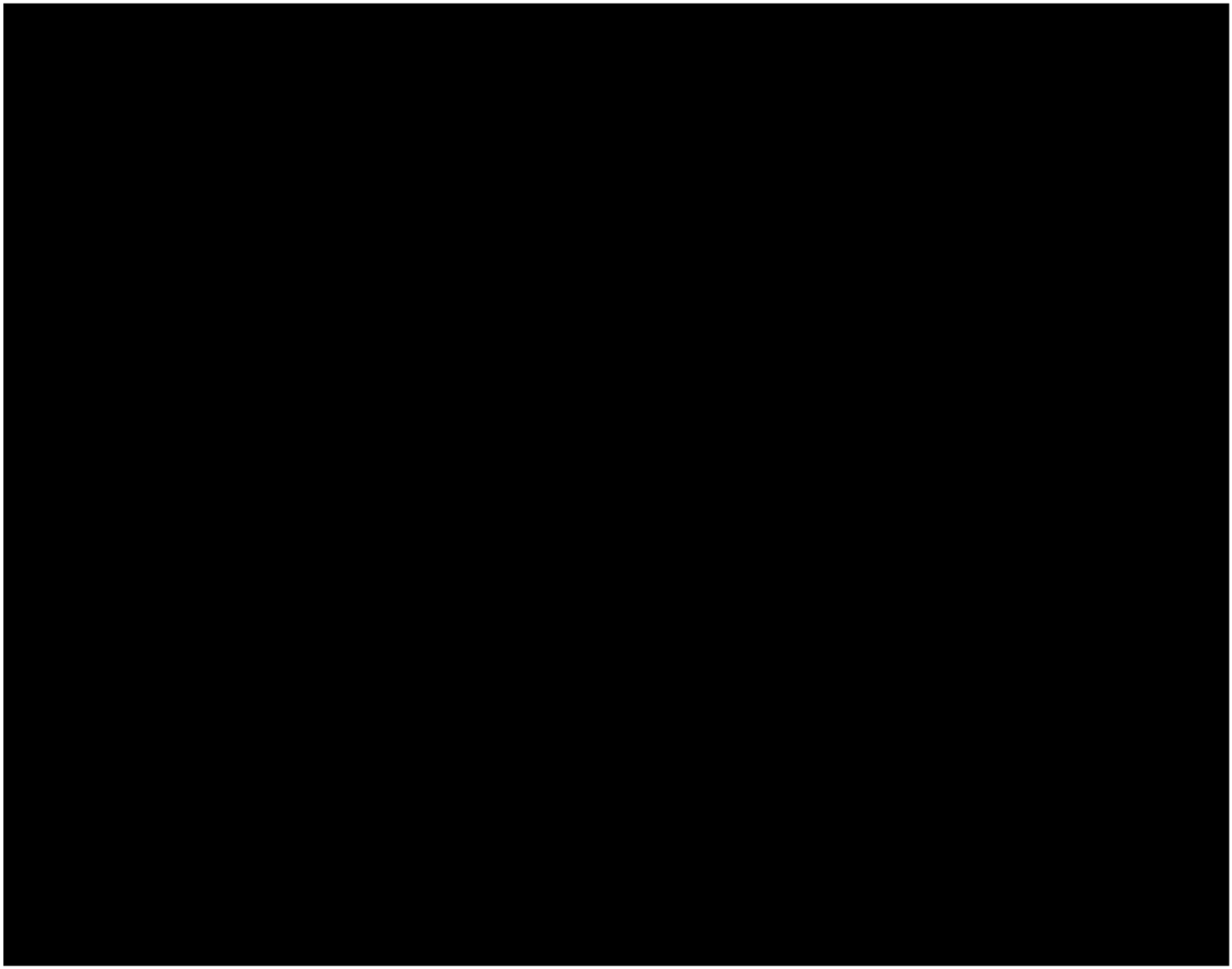


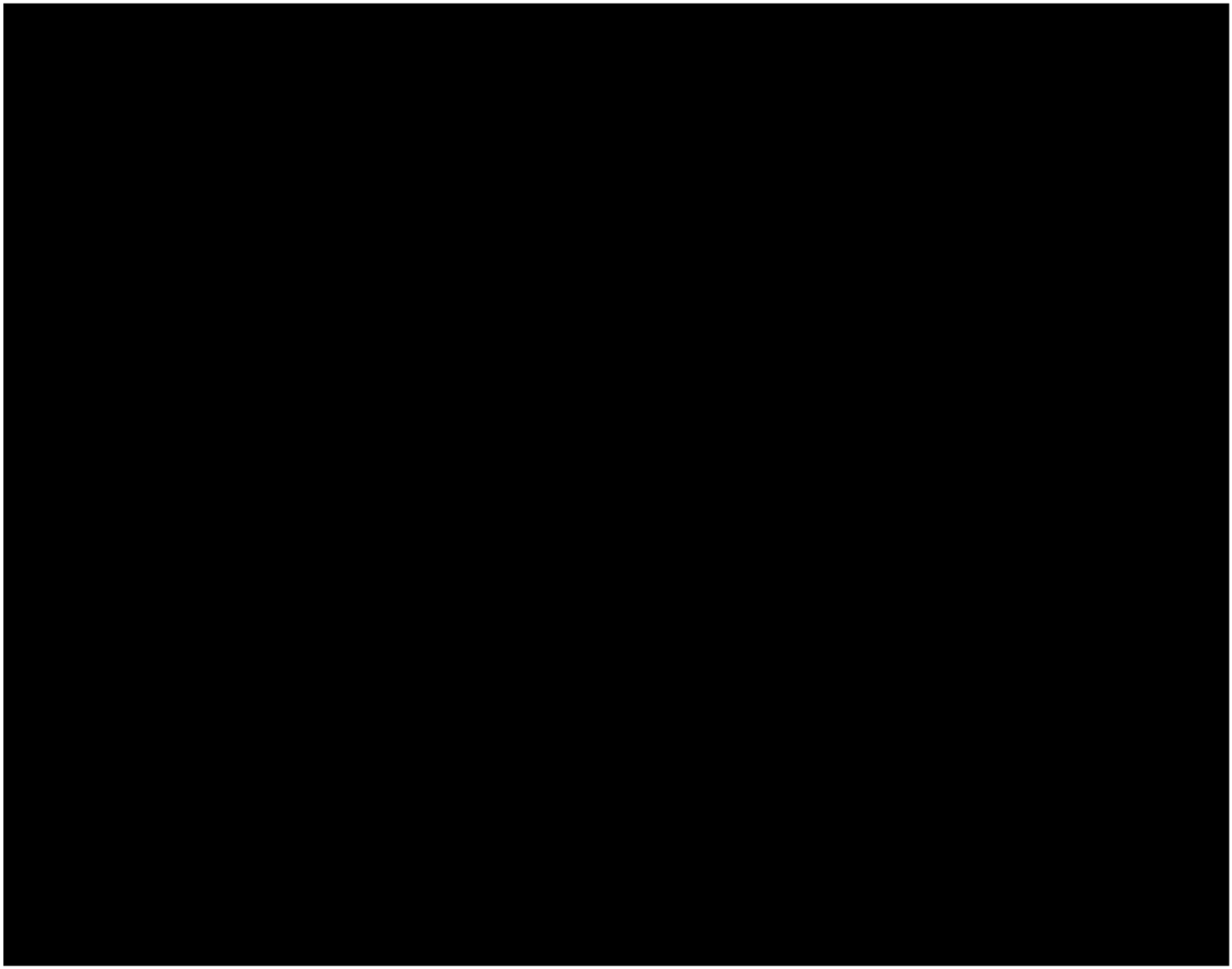


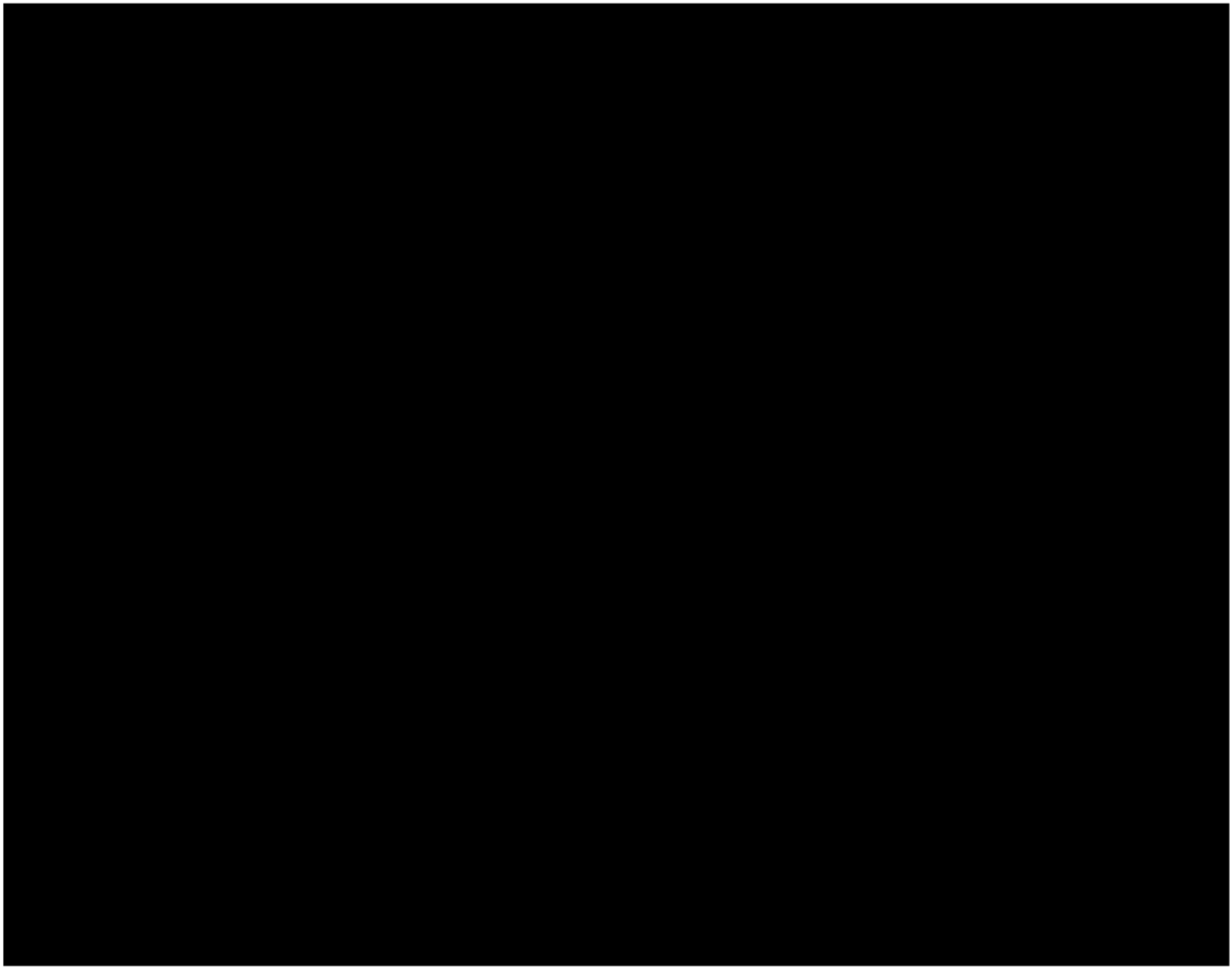


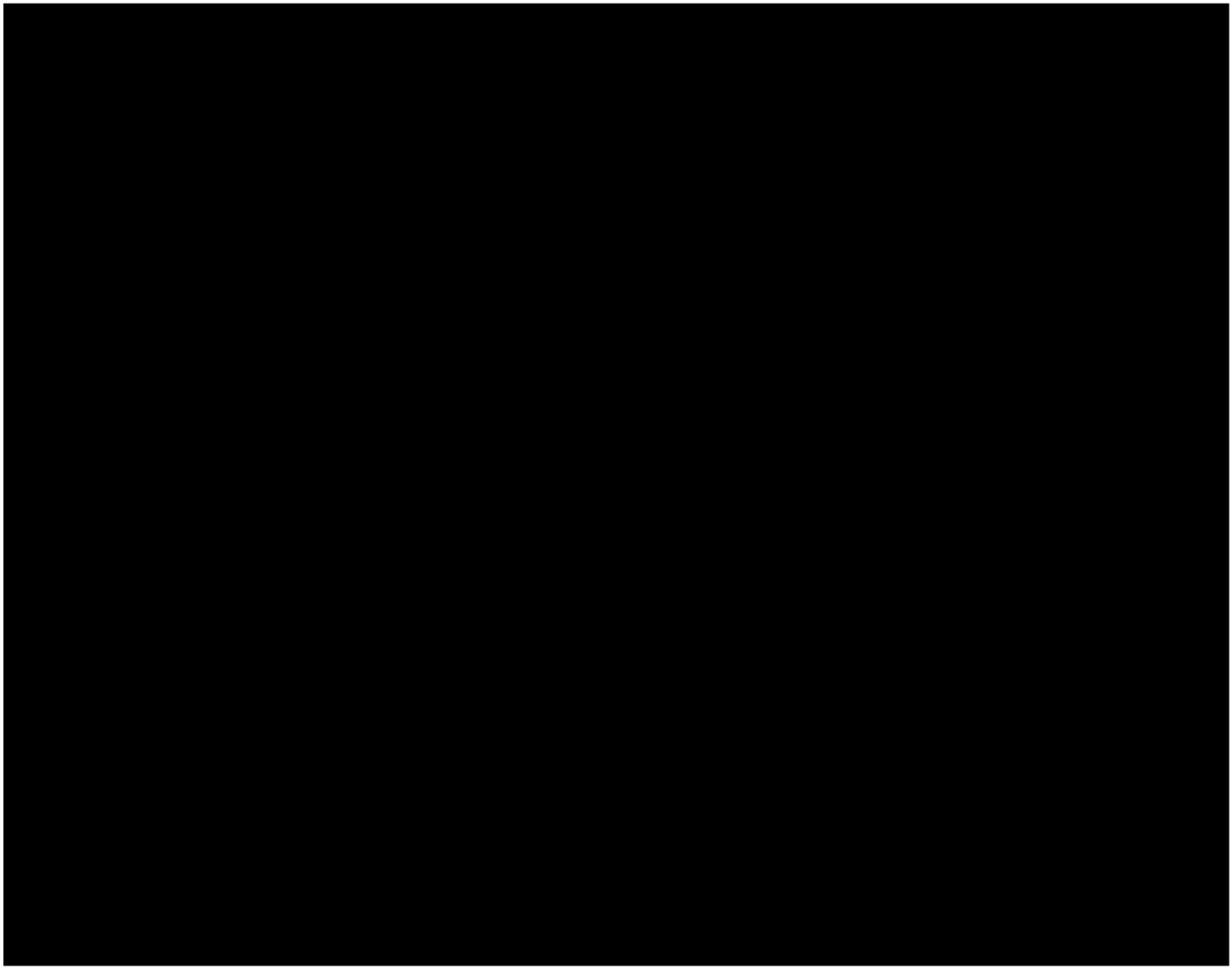


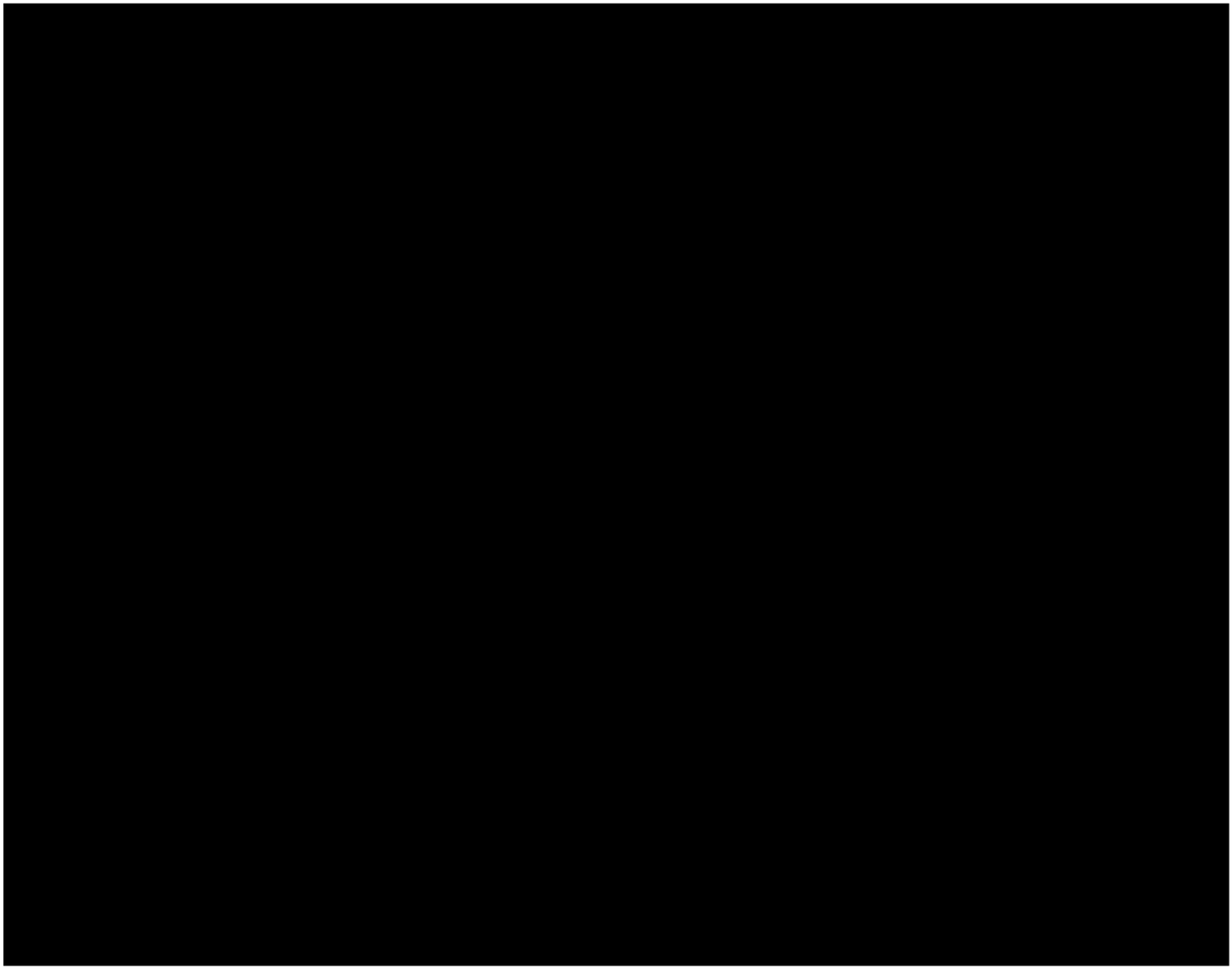


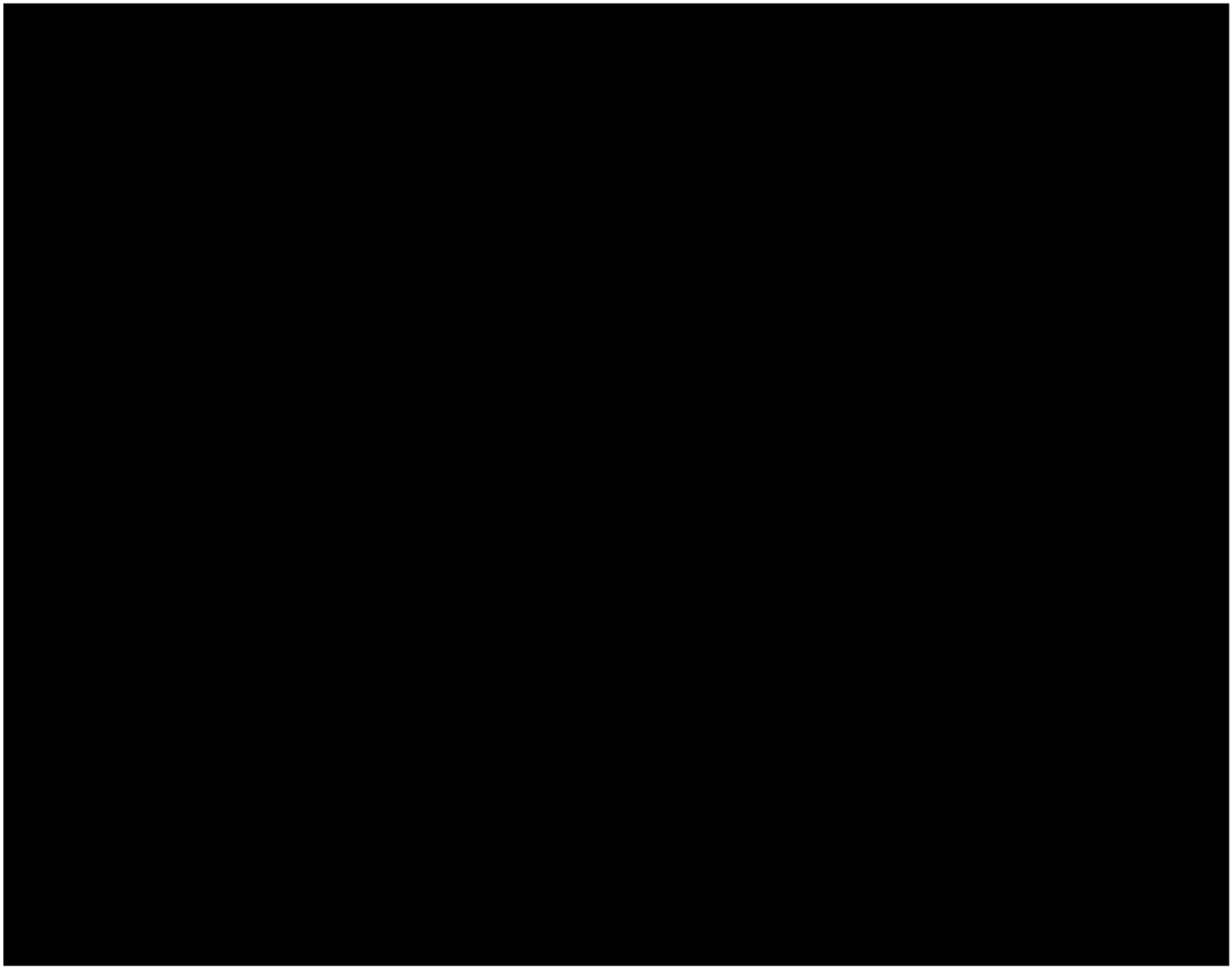


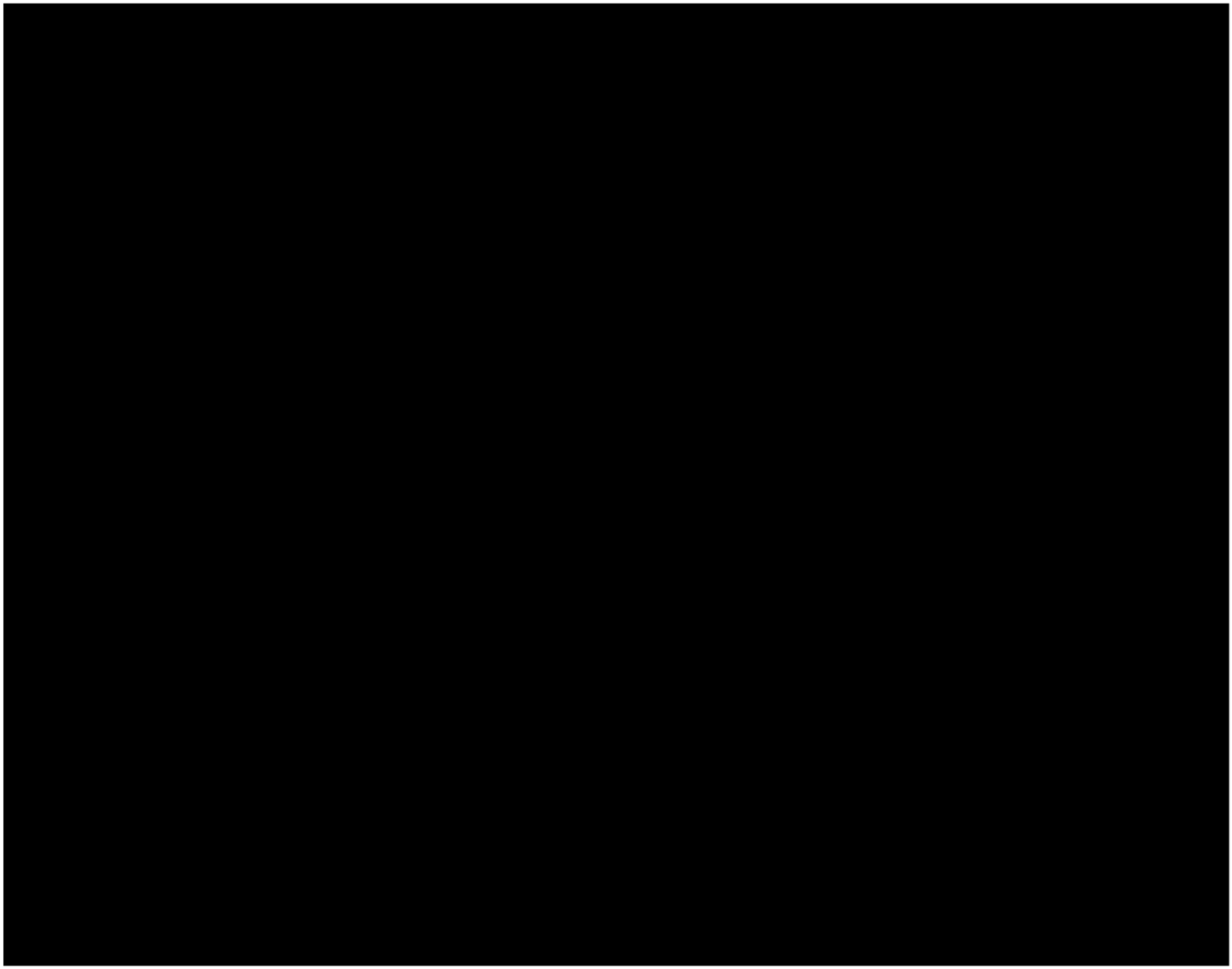


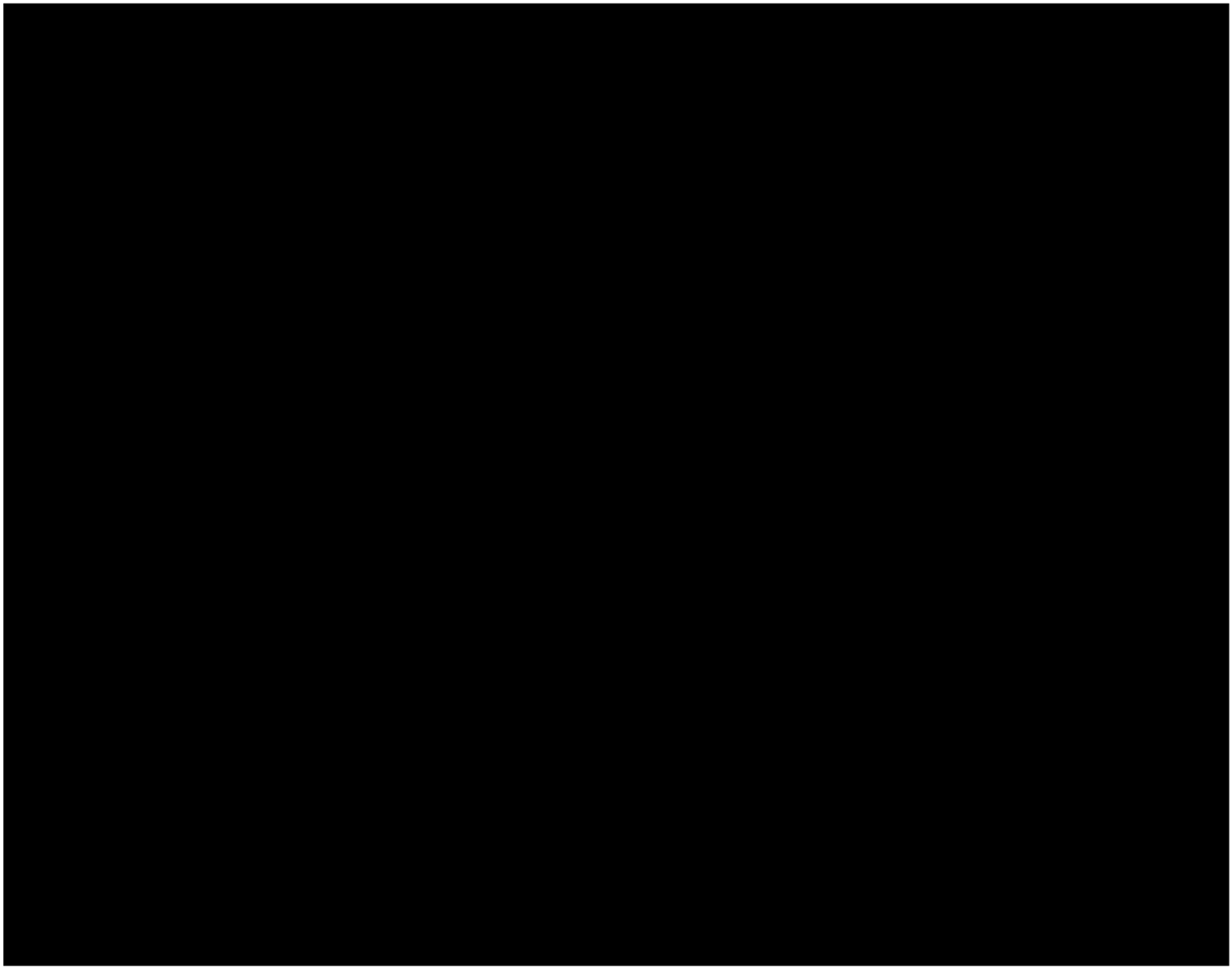


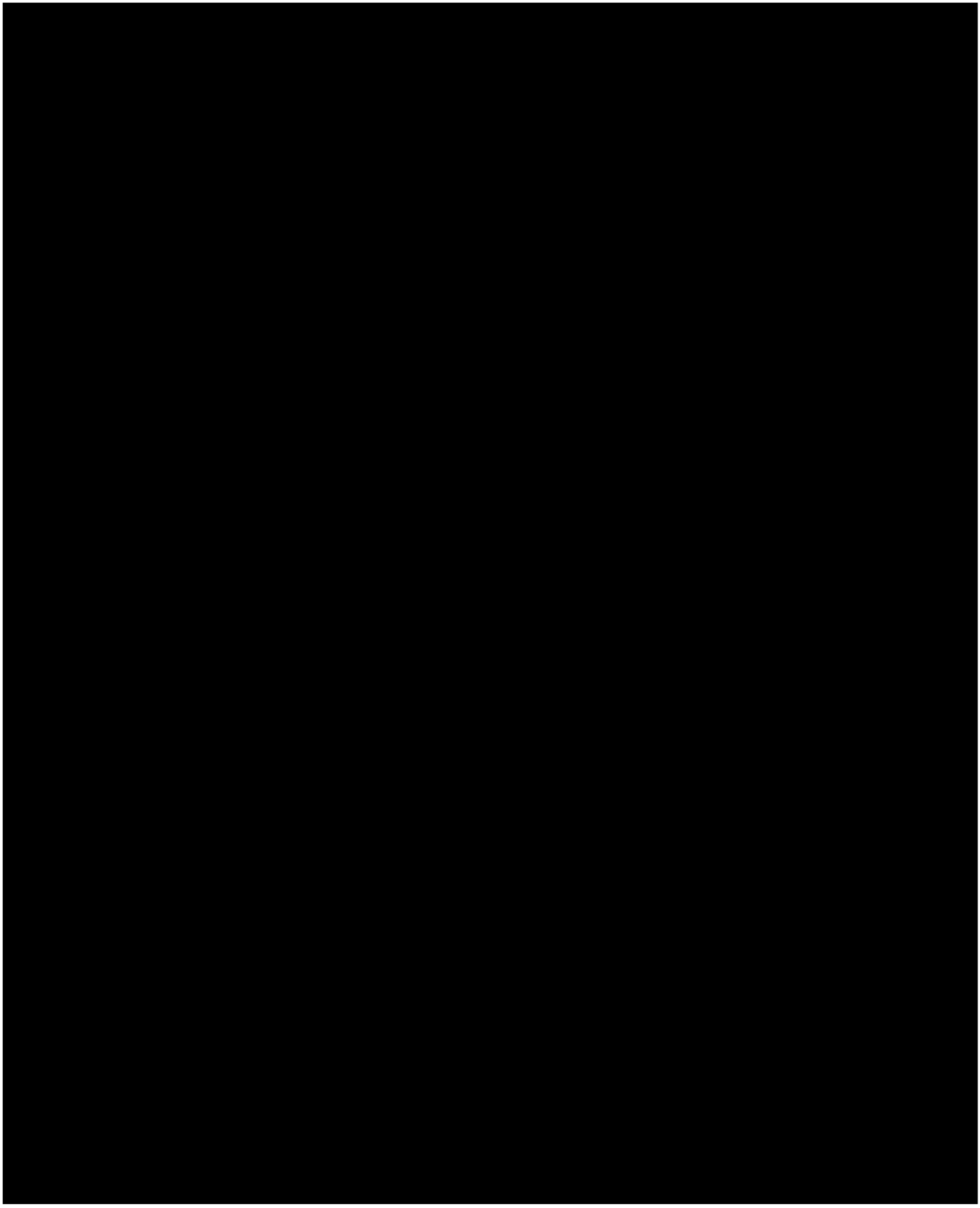


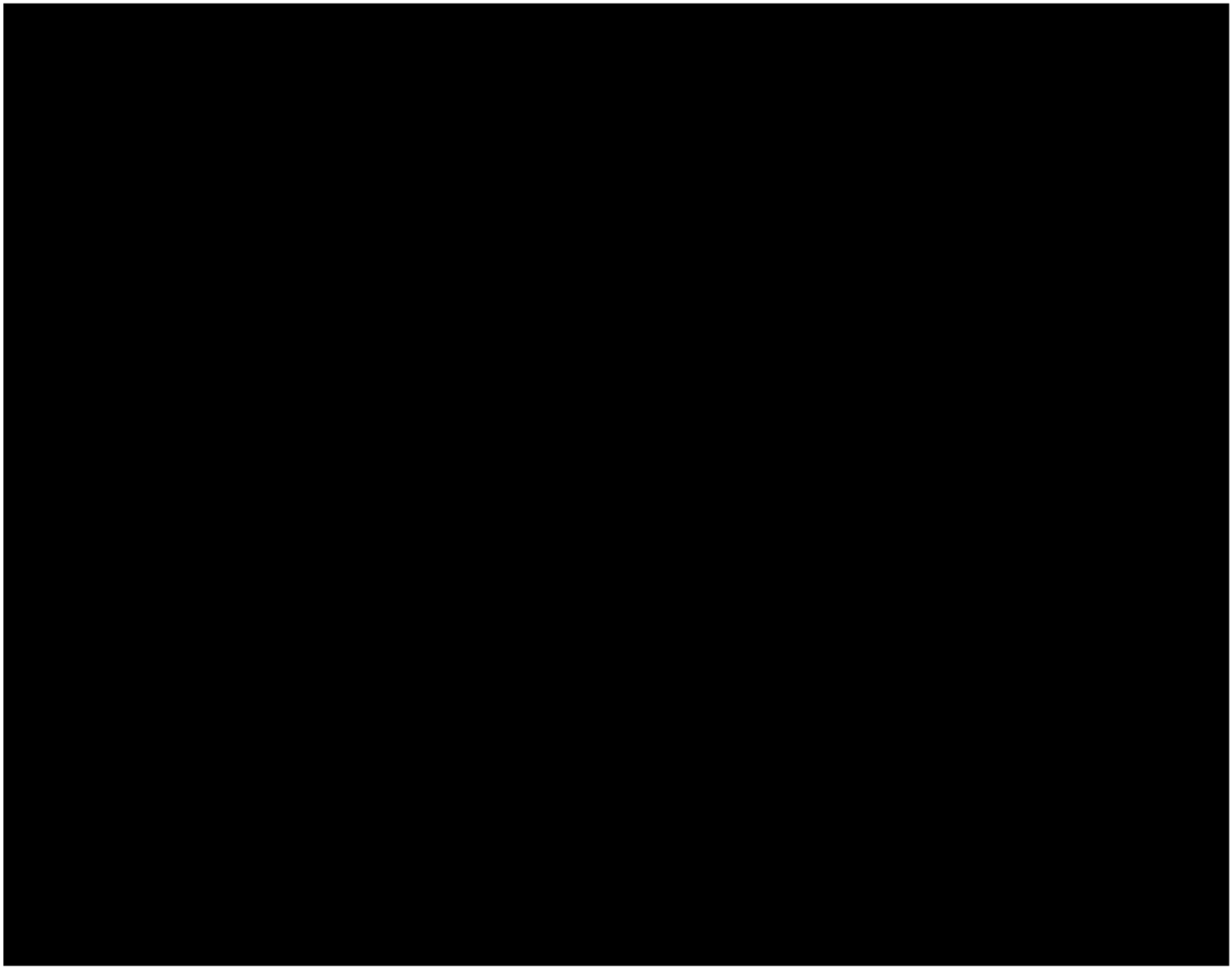












From: Pineda, Mauricio (MPC.)
Sent: Tuesday, October 5, 2021 10:21 AM
To: Grazioli, Alicia (A.B.); Yilma, Benjamin (B.); Mueller, John (F.); Raub, George (G.); DeSmet, Edward (E.J.)
Cc: Sanchez, Monica (MGSB.)
Subject: RE: U553 Deployed PT
Attachments: RE: 21-398: 2018-2019 Expedition seat belt retractors

Hi Alicia, please find it attached in the email attached.

Regards,

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: [redacted]
Mobile MX: [redacted]
Mail to: mpineda6@ford.com

From: Grazioli, Alicia (A.B.) <agraziol@ford.com>
Sent: Tuesday, October 5, 2021 10:02 AM
To: Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Yilma, Benjamin (B.) <byilma@ford.com>; Mueller, John (F.) <jmuell36@ford.com>; Raub, George (G.) <graub@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Cc: Sanchez, Monica (MGSB.) <msanc162@ford.com>
Subject: RE: U553 Deployed PT

Hi Mauricio,

Can you please share the warranty claim file that you said has the 4 matching VINs? I don't see these 4 VINs in the files I have and I want to make sure I'm not missing something. Thanks.

Alicia B. Grazioli
Sr. Safety Investigations Engineer
Critical Concern Review Group (CCRG)
Automotive Safety Office
[redacted]

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: Thursday, September 30, 2021 9:36 AM
To: Yilma, Benjamin (B.) <byilma@ford.com>; Mueller, John (F.) <jmuell36@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Raub, George (G.) <graub@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Cc: Sanchez, Monica (MGSB.) <msanc162@ford.com>
Subject: RE: U553 Deployed PT
Importance: High

I have crossed reference this to the other VIN list I have and these 4 vehicles are contained within that VIN list of warranty claims.

Ben and Ed, please see the calls below, as well as the attached PPT. I think we will need the RCM of all this (ideally), or at least one to analyze all the event logged. Please advise any next steps you think are needed to take.

VIN	MODEL YEAR	ODOMETER	VEHICLE LINE DESC	DEALER COUNTRY ISO3	BUILD DATE	REPORT ENTRY DATE	PLANT ABBREV	ENGINE DESC	B
1FMJU1JT3KE[redacted]	2019	7507	EXPDX4	ARE	01/22/2019	08/30/2021	LKTYTRK	3.5L-GTDI	
1FMJU1MT6KE[redacted]	2019	17187	EXPDX4	ARE	03/20/2019	08/16/2021	LKTYTRK	3.5L-GTDI	4
1FMJU1JT1KE[redacted]	2019	19658	EXPDX4	ARE	01/16/2019	08/19/2021	LKTYTRK	3.5L-GTDI	
1FMJU1MT8KE[redacted]	2019	22984	EXPDX4	ARE	02/21/2019	08/17/2021	LKTYTRK	3.5L-GTDI	4

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: [redacted]
Mobile MX: [redacted]
Mail to: mpineda6@ford.com

From: Mueller, John (F.) <jmuell36@ford.com>
Sent: Thursday, September 30, 2021 9:21 AM
To: Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Raub, George (G.) <graub@ford.com>
Cc: Lindner, Paul (P.) <plindner@ford.com>
Subject: RE: U553 Deployed PT

Mauricio

Attached is all what I have on this particular concern and some of the pre tensioner are with the supplier.
Please confirm if the RCM can be handled from your side if not please let me know I will see what can be done to get to WHQ

If there is any additional data required here in the middle east please let me know.

Regards
John Mueller

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: Thursday, September 30, 2021 4:55 PM

To: Mueller, John (F.) <jmuell36@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Raub, George (G.) <graub@ford.com>
Subject: U553 Deployed PT

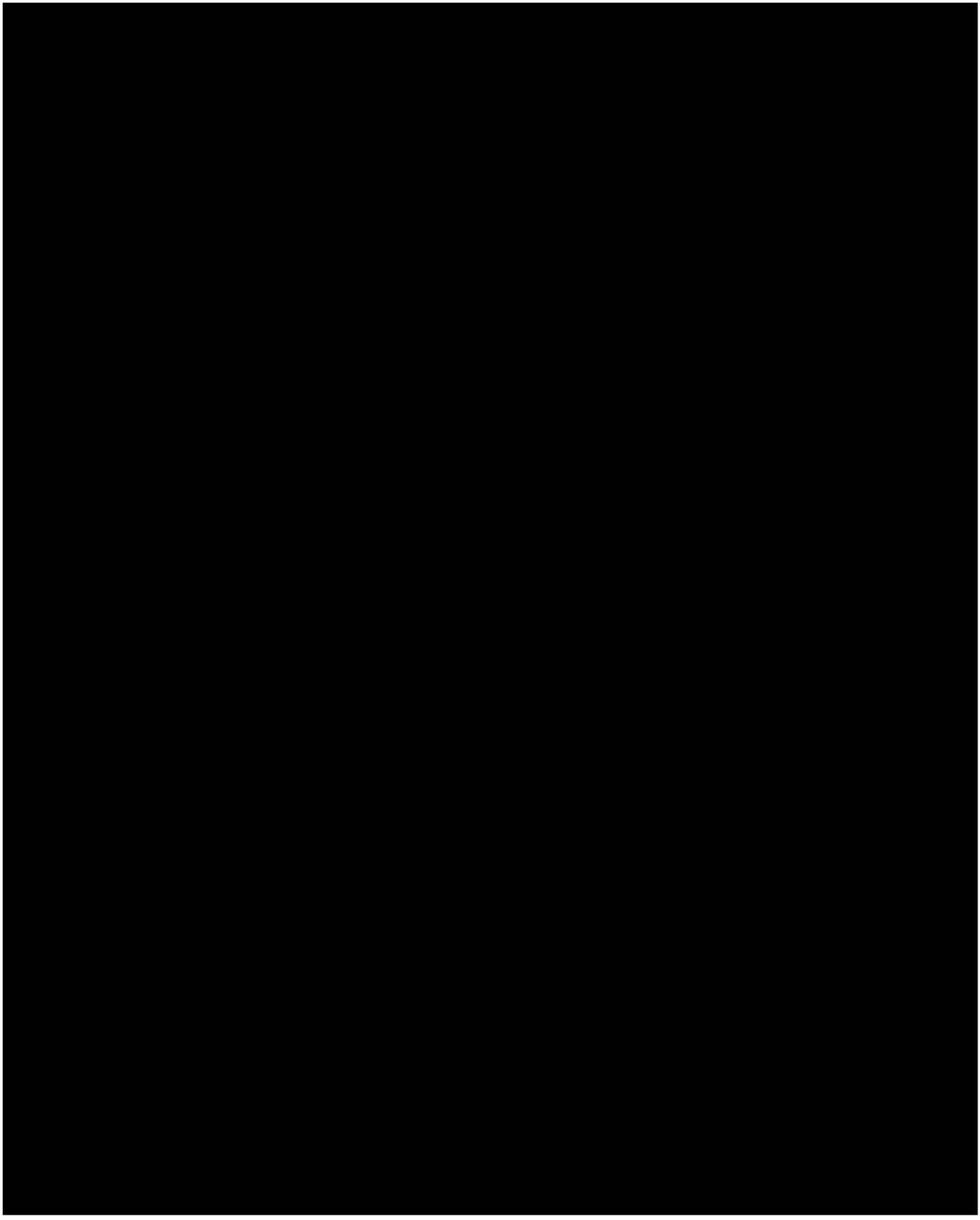
Can you please share the VINs identified for the 4 deployed PTs. Also, I think the parts received by ZF maybe only for the other issue with the retractors, and not this PT's / RCM.

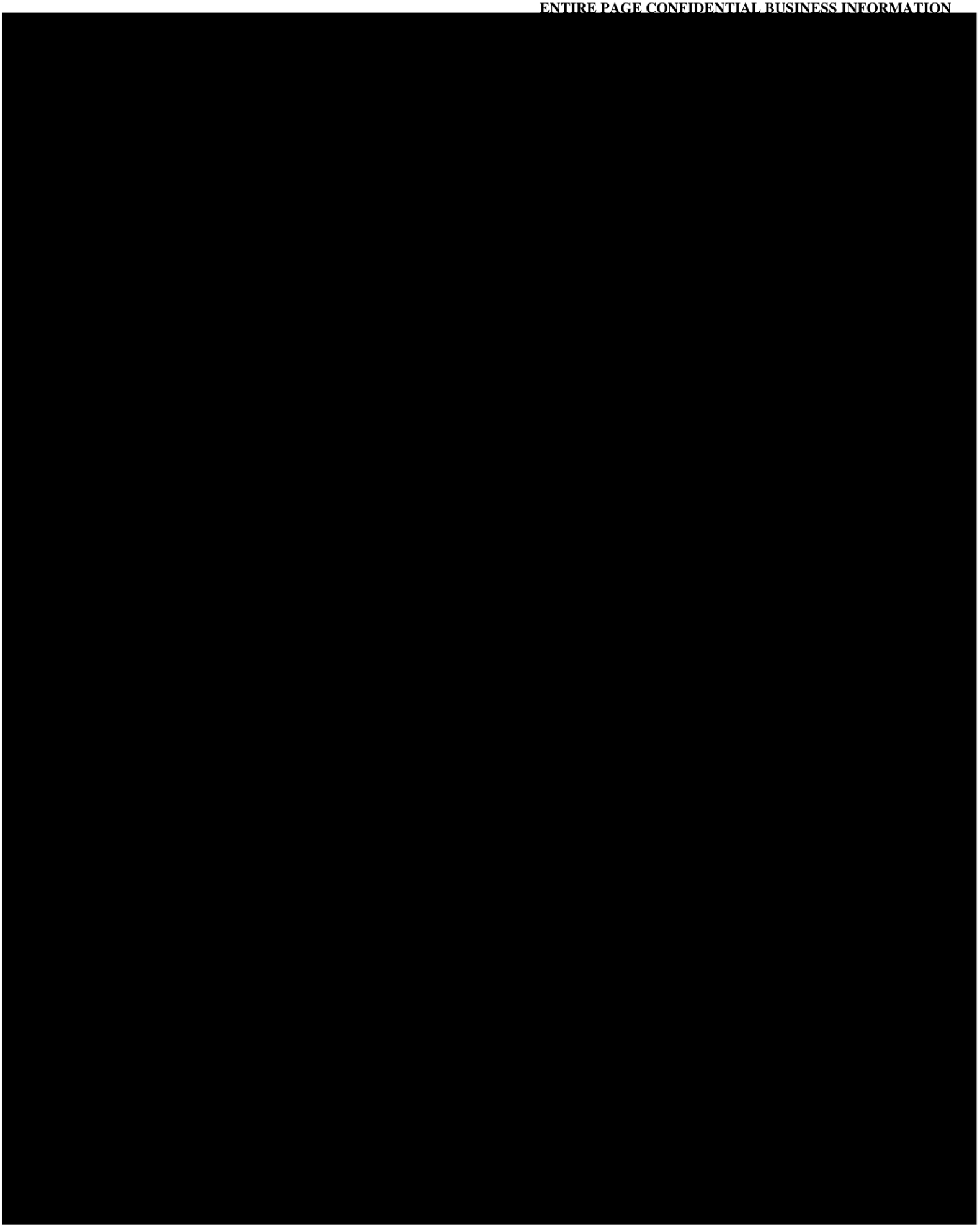
Alicia / John, do you have any tracking information that can be used to know if the parts have indeed been delivered to the supplier, or just a parts depot?

Regards,

Go Further

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: +1[redacted]
Mobile MX: +[redacted]
Mail to: mpineda6@ford.com





From: Mejia, Victor (V.)
Sent: Friday, September 17, 2021 5:41 PM
To: Shafer Wayne WSH QPR; Vojnovski, Petar; DeSmet, Edward (E.J.)
Cc: Maharaj, Randhir (R.); Grazioli, Alicia (A.B.)
Subject: RE: SEATBELT RETRACTOR
Attachments: FedEx Shipment [redacted]. This shipment was tendered to FedEx Express

Hi Wayne, Petar

Taking a look to FedEx website, it indicates that the shipment of the seatbelt retractors has already been delivered. (see attachment)

We have sent 9 seat belt retractors, 3 of them are deployed.

Can you please confirm of receipt?

Victor Mejía
Product Concern Engineer
Ford Motor Company
VMEJIA5@ford.com

From: Shafer Wayne WSH QPR <wayne.shafer@zf.com>
Sent: viernes, 10 de septiembre de 2021 09:19 a. m.
To: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>; Vojnovski, Petar <petar.vojnovski@zf.com>
Cc: DeSmet, Edward (E.J.) <edesmet@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>
Subject: RE: SEATBELT RETRACTOR

Hello,
This issue I believe is already being addressed by Victor. Please see the attached email.

From: Grazioli, Alicia (A.B.) <agraziol@ford.com>
Sent: Friday, September 10, 2021 10:17 AM
To: Shafer Wayne WSH QPR <wayne.shafer@zf.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>; Vojnovski Petar WSH RQIG <petar.vojnovski@zf.com>
Cc: DeSmet, Edward (E.J.) <edesmet@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>
Subject: RE: SEATBELT RETRACTOR

From the attachment in the previous note, it looks like the account holder can provide a signed letter stating that shipper has the authority to use the account and create the label. Then that letter is provided to FedEx when they pick up the package.

In this case, it would be Petar writing a letter that says Al Tayer Motors is authorized to use the ZF account. Could we try that perhaps?

Alicia B. Grazioli
Sr. Safety Investigations Engineer
Critical Concern Review Group (CCRG)
Automotive Safety Office
[redacted]

From: Shafer Wayne WSH QPR <wayne.shafer@zf.com>
Sent: Thursday, September 9, 2021 9:57 AM
To: Mejia, Victor (V.) <VMEJIA5@ford.com>; Vojnovski, Petar <petar.vojnovski@zf.com>
Cc: DeSmet, Edward (E.J.) <edesmet@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>
Subject: RE: SEATBELT RETRACTOR

Hello,
Is there anyone within Ford who can create this label? If the faulty parts are at Ford can your shipping department create the label?

Thanks.

From: Mejia, Victor (V.) <VMEJIA5@ford.com>
Sent: Thursday, September 9, 2021 9:53 AM
To: Shafer Wayne WSH QPR <wayne.shafer@zf.com>; Vojnovski Petar WSH RQIG <petar.vojnovski@zf.com>
Cc: DeSmet, Edward (E.J.) <edesmet@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>
Subject: RE: SEATBELT RETRACTOR

Hi Wayne,

Thanks for your reply.

We have followed your advices and reached out FedEx. Unfortunately FedEx keep a firm line on this point. (please see attached), stating that the shipping label can be created only by the account owner and not by the dealer.

Is there someone else withing ZF who may assist by creating the shipping label? Otherwise, we could try another way to send back the faulty parts.

B.R/

Victor Mejía
Product Concern Engineer
Ford Motor Company
VMEJIA5@ford.com

From: Shafer Wayne WSH QPR <wayne.shafer@zf.com>
Sent: martes, 7 de septiembre de 2021 11:30 a. m.
To: Mejia, Victor (V.) <VMEJIA5@ford.com>; Vojnovski, Petar <petar.vojnovski@zf.com>
Cc: DeSmet, Edward (E.J.) <edesmet@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>
Subject: RE: SEATBELT RETRACTOR

Hello,
I do not create shipping labels for shipments. These must be made by the shipper. If you have further questions you can contact the FedEx support line listed below.

From: Mejia, Victor (V.) <VMEJIA5@ford.com>
Sent: Tuesday, September 7, 2021 11:43 AM
To: Shafer Wayne WSH QPR <wayne.shafer@zf.com>; Vojnovski Petar WSH RQIG <petar.vojnovski@zf.com>
Cc: DeSmet, Edward (E.J.) <edesmet@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>
Subject: RE: SEATBELT RETRACTOR

Hi Wayne,

This is just a following up email.

Regarding to the last mail from FedEx, I wonder if do you have any news about the shipping label? Do you need any further information to create it ?

I will appreciate your soon answer.

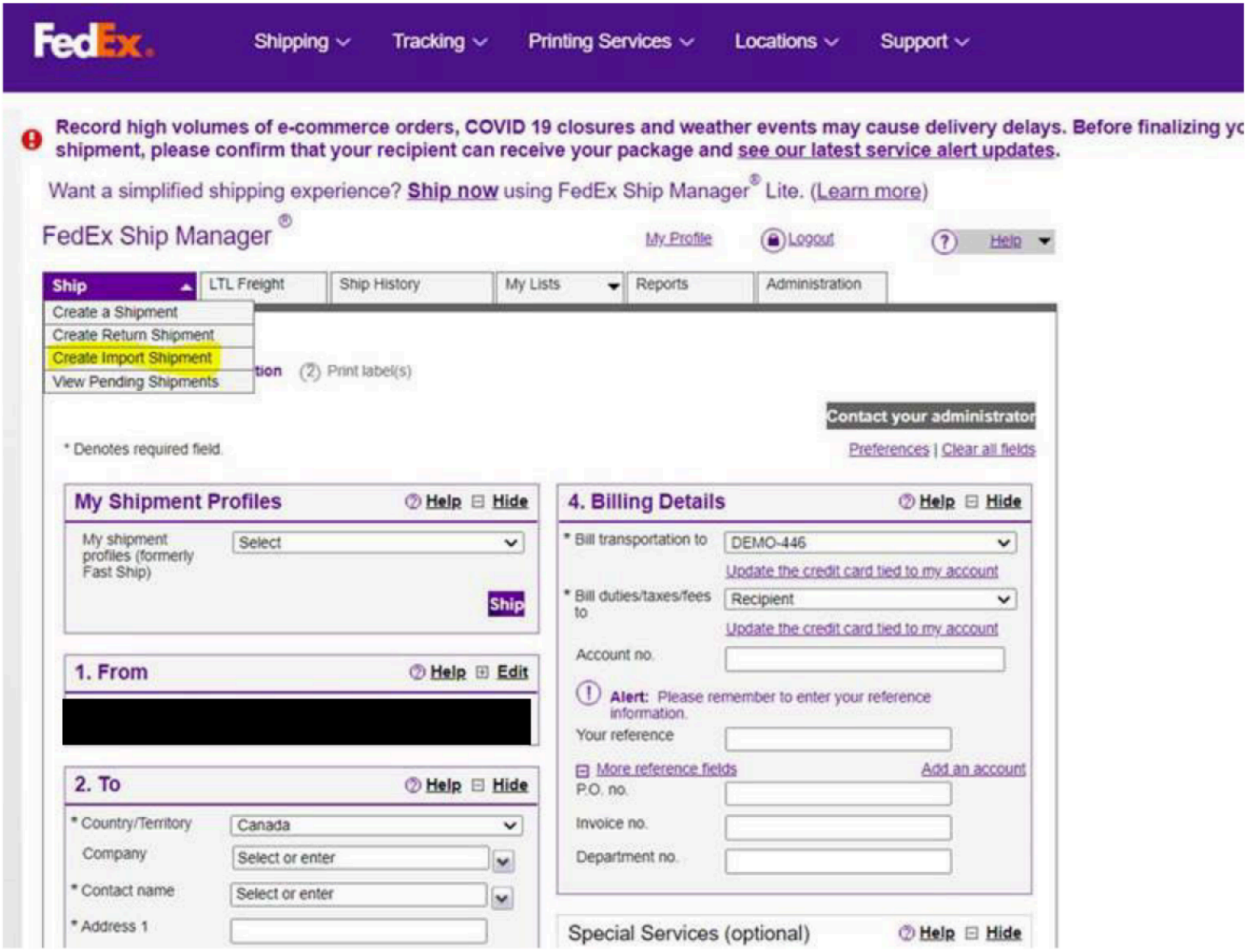
B.R/

Victor Mejía
Product Concern Engineer
Ford Motor Company
VMEJIA5@ford.com

From: Jeff Gray <jagray@fedex.com>
Sent: jueves, 2 de septiembre de 2021 03:39 p. m.
To: Shafer Wayne WSH QPR <wayne.shafer@zf.com>; Gary Delay <gdelay@accusortinc.com>
Cc: Mejia, Victor (V.) <VMEJIA5@ford.com>; Vojnovski, Petar <petar.vojnovski@zf.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>
Subject: RE: SEATBELT RETRACTOR

Hi Wayne.

You can create the shipping label and send it to your supplier by using the Create Import feature available on FedEx.com. You can choose to print the labels and send them to your customer as an attachment via e-mail or you can send them directly from the website. If you have any questions you can contact FedEx Tech Support at (877)339-2774 and they should be able to assist.



From: Shafer Wayne WSH QPR <wayne.shafer@zf.com>
Sent: Thursday, September 2, 2021 10:55 AM
To: Gary Delay <gdelay@accusortinc.com>; Jeff Gray <jagray@fedex.com>
Cc: Mejia, Victor (V.) <VMEJIA5@ford.com>; Vojnovski Petar WSH RQIG <petar.vojnovski@zf.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>
Subject: [EXTERNAL] FW: SEATBELT RETRACTOR

Caution! This email originated outside of FedEx. Please do not open attachments or click links from an unknown or suspicious origin.

Hi Gary & Jeff,
Can you please review this email string and the attached file regarding a FedEx shipment. Any insight you can provide to help get this shipped is appreciated.

Thank you

From: Mejia, Victor (V.) <VMEJIA5@ford.com>
Sent: Thursday, September 2, 2021 10:43 AM
To: Shafer Wayne WSH QPR <wayne.shafer@zf.com>; Vojnovski Petar WSH RQIG <petar.vojnovski@zf.com>
Cc: DeSmet, Edward (E.J.) <edesmet@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>
Subject: RE: SEATBELT RETRACTOR

Wayne, Petar,

We are still struggling to send faulty parts to you.

There are many restrictions from FedEx. In addition to the DOT approval and the MSDS, They need a document like the attached one which is the shipping label. FedEx stated that the attached needs to come from the account holder to which this shipment is being dispatched. (The dealer is not allowed to use your FedEx account to create the shipping label).

Is this something you can assist with? If so, this is the dealer information:

Contact Name : John Jose
Email: jjose@altayer.com
Company: Al Tayer Motors
ATMC Tool Room
SZR Near Time Square Bldng
Dubai, United Arab Emirates, AW

Please let us know any feedback on this matter.

B.R/

Victor Mejía
Product Concern Engineer
Ford Motor Company
VMEJIA5@ford.com

From: Shafer Wayne WSH QPR <wayne.shafer@zf.com>
Sent: jueves, 26 de agosto de 2021 12:27 p. m.
To: DeSmet, Edward (E.J.) <edesmet@ford.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>
Subject: RE: SEATBELT RETRACTOR

Hi,
Attached is the U.S. DOT approval that may help shipping.

From: DeSmet, Edward (E.J.) <edesmet@ford.com>
Sent: Thursday, August 26, 2021 1:24 PM
To: Mejia, Victor (V.) <VMEJIA5@ford.com>; Shafer Wayne WSH QPR <wayne.shafer@zf.com>
Subject: RE: SEATBELT RETRACTOR

SPR8 retractor.

Regards,

Edward DeSmet
Ford Global Seatbelt Technical Specialist and Core OCS Supervisor
Cell Phone [redacted]

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From: Mejia, Victor (V.) <VMEJIA5@ford.com>
Sent: Thursday, August 26, 2021 1:23 PM
To: Shafer Wayne WSH QPR <wayne.shafer@zf.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Subject: RE: SEATBELT RETRACTOR

@DeSmet, Edward (E.J.)

Do you have the answer for the question below?

Wayne is asking for the type of seatbelt retractor. All I know is the PN: JL1Z-78611B08-AC (AF;AE and AG).

B.R/

Victor Mejía
Product Concern Engineer
Ford Motor Company
VMEJIA5@ford.com

From: Shafer Wayne WSH QPR <wayne.shafer@zf.com>
Sent: jueves, 26 de agosto de 2021 12:12 p. m.
To: Mejia, Victor (V.) <VMEJIA5@ford.com>
Subject: RE: SEATBELT RETRACTOR

Do you know what type of seatbelt retractor it is (SPR4, SPR8 ect)?

From: Mejia, Victor (V.) <VMEJIA5@ford.com>
Sent: Thursday, August 26, 2021 1:10 PM
To: Shafer Wayne WSH QPR <wayne.shafer@zf.com>; Vojnovski Petar WSH RQIG <petar.vojnovski@zf.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Durdle Steven WSH RQIG <steve.durdle@zf.com>; Rosso Jeffrey WSH RDBN1 <jeff.rosso@zf.com>; Phillips Tyler WSH RDBN1 <tyler.phillips1@zf.com>
Cc: Sangines, Daniel (D.S.) <dsangine@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>; Ishaq, Osman (O.) <oishaq@ford.com>; Naidoo, Paramananda (P. P.) <pnaidoo2@ford.com>
Subject: RE: SEATBELT RETRACTOR

Thanks Wayne,

Will try the shipment again with the MSDS.

I hope this time it works.

Victor Mejía
Product Concern Engineer
Ford Motor Company
VMEJIA5@ford.com

From: Shafer Wayne WSH QPR <wayne.shafer@zf.com>
Sent: jueves, 26 de agosto de 2021 09:48 a. m.
To: Vojnovski, Petar <petar.vojnovski@zf.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Durdle Steven WSH RQIG <steve.durdle@zf.com>; Rosso Jeff <jeff.rosso@zf.com>; Phillips Tyler WSH RDBN1 <tyler.phillips1@zf.com>
Cc: Sangines, Daniel (D.S.) <dsangine@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>; Ishaq, Osman (O.) <oishaq@ford.com>; Naidoo, Paramananda (P. P.) <pnaidoo2@ford.com>
Subject: RE: SEATBELT RETRACTOR

Hi,
I've attached the MSDS for your shipment.

From: Vojnovski Petar WSH RQIG <petar.vojnovski@zf.com>
Sent: Thursday, August 26, 2021 10:41 AM
To: Mejia, Victor (V.) <VMEJIA5@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Durdle Steven WSH RQIG <steve.durdle@zf.com>; Rosso Jeffrey WSH RDBN1 <jeff.rosso@zf.com>; Phillips Tyler WSH RDBN1 <tyler.phillips1@zf.com>; Shafer Wayne WSH QPR <wayne.shafer@zf.com>
Cc: Sangines, Daniel (D.S.) <dsangine@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>; Ishaq, Osman (O.) <oishaq@ford.com>; Naidoo, Paramananda (P. P.) <pnaidoo2@ford.com>
Subject: RE: SEATBELT RETRACTOR

Hi Victor,

I am unfortunately not sure how to tackle this. I am reaching out to our MOT Compliance Manager for some direction.

@Shafer Wayne WSH QPR Hello Wayne, I was hoping you could provide some input on what we can do to get some Ford Warranty Parts from a dealer in the middle east to our 26 mile road office. We provided the Ford team our fedex account number and address to ship to, however, the hazmat parts are held at customs. Our Ford colleagues are stating that the ZF team needs to prepare a Material Safety Data Sheet (MSDS) because the shipping dealer is not the owner of the FedEx account. Who and how would ZF be able to provide these documents to the team on this email chain to deliver to the dealer in the middle east so that we can successfully ship these parts to our 26 mile road office?

Thank you in advance!

Regards,
Petar Vojnovski

From: Mejia, Victor (V.) <VMEJIA5@ford.com>
Sent: Thursday, August 26, 2021 10:26 AM
To: Vojnovski Petar WSH RQIG <petar.vojnovski@zf.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Durdle Steven WSH RQIG <steve.durdle@zf.com>; Rosso Jeffrey WSH RDBN1 <jeff.rosso@zf.com>; Phillips Tyler WSH RDBN1 <tyler.phillips1@zf.com>
Cc: Sangines, Daniel (D.S.) <dsangine@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>; Ishaq, Osman (O.) <oishaq@ford.com>; Naidoo, Paramananda (P. P.) <pnaidoo2@ford.com>
Subject: RE: SEATBELT RETRACTOR

Hi Petar,

Thanks for your reply.

We are still stuck with the shipment since FedEx is asking for some paperwork.

They are asking for clearance documentation due to these component are related to safety. One of this document is called "Material Safety Data Sheet" (MSDS).

In addition, our colleagues are unable to do the booking due to the dealer is not the owner of the FedEx account #. Is there any possibility that you (ZF) could do the booking and arrange the clearance documentation from your end?

Regards,

Victor Mejía

Product Concern Engineer
Ford Motor Company
VMEJIA5@ford.com

From: Vojnovski Petar WSH RQIG <petar.vojnovski@zf.com>
Sent: lunes, 23 de agosto de 2021 12:19 p. m.
To: Mejia, Victor (V.) <VMEJIA5@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Durdle Steven WSH RQIG <steve.durdle@zf.com>; Rosso Jeff <jeff.rosso@zf.com>; Phillips Tyler WSH RDBN1 <tyler.phillips1@zf.com>
Cc: Sangines, Daniel (D.S.) <dsangine@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>
Subject: RE: SEATBELT RETRACTOR

Hello Victor,

The only shipping company we have an account with is FedEx. Unfortunately, what I have noticed from my part reviews at the Ford WPAC is with parts required to come through customs; they are often delayed and/or the customs officers take the tag and information sheets that are in the packages. This causes problems with identifying where the part came, Vehicle line, VIN etc.

For what it's worth, I've had 2 personal packages (brake rotors) shipped from Germany via DHL that have been stuck in Chicago and New York customs for over 2 months. I've called DHL multiple times to attempt to resolve this, but they cannot help with the speed of customs.

It is within our best interest to have the dealer ship out the parts again and ensure that they include multiple TAG sheets so that if/when customs officials take the TAG for documentation we have another copy to identify the part.

Regards,
Petar Vojnovski

From: Mejia, Victor (V.) <VMEJIA5@ford.com>
Sent: Monday, August 23, 2021 12:55 PM
To: Vojnovski Petar WSH RQIG <petar.vojnovski@zf.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Durdle Steven WSH RQIG <steve.durdle@zf.com>; Rosso Jeffrey WSH RDBN1 <jeff.rosso@zf.com>; Phillips Tyler WSH RDBN1 <tyler.phillips1@zf.com>
Cc: Sangines, Daniel (D.S.) <dsangine@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>
Subject: RE: SEATBELT RETRACTOR

Hi Petar, Edward

One of our dealers has sent the faulty retractors to your offices. Unfortunately today I got the notice that the parts were stuck in customs during the clearance process due lack of paperwork. For this case, I wonder if do you handle another account of another shipping company such as DHL or UPS or any other similar?

Meanwhile, In order to not delay this too much, I have requested asked to another dealer to send the faulty retractors (I hope this second option will have a successful shipment).

Please let us know if you have any other alternative shipping company account.

B.R/

Victor Mejía
Product Concern Engineer
Ford Motor Company
VMEJIA5@ford.com

From: Vojnovski Petar WSH RQIG <petar.vojnovski@zf.com>
Sent: jueves, 5 de agosto de 2021 06:59 a. m.
To: Durdle Steven WSH RQIG <steve.durdle@zf.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>; Rosso Jeff <jeff.rosso@zf.com>; Phillips Tyler WSH RDBN1 <tyler.phillips1@zf.com>
Cc: Sangines, Daniel (D.S.) <dsangine@ford.com>
Subject: RE: SEATBELT RETRACTOR
Importance: High

WARNING: This message originated outside of Ford Motor Company. Use caution when opening attachments, clicking links, or responding.

Hello Team,

Victor you can use the following information for shipping of the parts.

Attention: Petar Vojnovski
4505 26 Mile Road
Washington, MI 48094

FedEx Account Number [redacted]

Please provide the tracking number for the shipment once it is sent out so that I can keep my eye out for its delivery. Once it arrives to our ZF offices I can inform the team and we can agree on a meeting time.

If anything else is needed, please let me know.

Regards,
Petar Vojnovski

From: Durdle Steven WSH RQIG <steve.durdle@zf.com>
Sent: Wednesday, August 4, 2021 4:04 PM
To: DeSmet, Edward (E.J.) <edesmet@ford.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>; Rosso Jeffrey WSH RDBN1 <jeff.rosso@zf.com>
Cc: Sangines, Daniel (D.S.) <dsangine@ford.com>; Vojnovski Petar WSH RQIG <petar.vojnovski@zf.com>
Subject: RE: SEATBELT RETRACTOR

Ed,

Pete Vojnovski is now our lead warranty engineer for Ford programs. Pete will coordinate with Victor regarding this part.

Best Regards,

Steve Durdle
Technical Specialist - Warranty

ZF Group
Passive Safety Systems
4505 West 26 Mile Road, Washington, MI 48094
Phone [redacted], Mobile [redacted]

From: DeSmet, Edward (E.J.) <edesmet@ford.com>
Sent: Wednesday, August 4, 2021 12:48 PM

To: Mejia, Victor (V.) <VMEJIA5@ford.com>; Rosso Jeffrey WSH RDBN1 <jeff.rosso@zf.com>; Durdle Steven WSH RQIG <steve.durdle@zf.com>
Cc: Sangines, Daniel (D.S.) <dsangine@ford.com>
Subject: RE: SEATBELT RETRACTOR

Hello Victor – based on the back and forth I think it would be best for the part to go back to the supplier and then we (Restraints) could go see the part teardown with them. Jeff Rosso is the engineering manager and Steve Durdle is the warranty return engineer. The address for ZF is 4505 W. 26 Mile, Washington, MI 48094. Contact at ZF would be Steve, I don't know who they use for shipping or any shipping information.

Jeff or Steve – please let Victor know who you prefer to use for shipping and subsequent information, thanks.

Regards,

Edward DeSmet
Ford Global Seatbelt Technical Specialist and Core OCS Supervisor
Cell Phone [redacted]

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From: Mejia, Victor (V.) <VMEJIA5@ford.com>
Sent: Wednesday, August 04, 2021 12:30 PM
To: DeSmet, Edward (E.J.) <edesmet@ford.com>; Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Sangines, Daniel (D.S.) <dsangine@ford.com>
Cc: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>; Torres, Ricardo (R.) <RTORRE87@ford.com>; Ishaq, Osman (O.) <oishaq@ford.com>
Subject: RE: SEATBELT RETRACTOR

Hi Edward,

I have spoked with Edwin, who suggested to contact the warranty part expeditor (Kumar Praveen), unfortunately any of them do not handle the process to sent you the faulty retractors.

I wonder if is it possible for you to provide the following information so we can expedite the shipment of faulty parts?

- Shipping Address
- Contact information of the personnel who will receive the package.
- Shipping company (FedEx, DHL, UPS, etc.)
- Shipping company account number.

I think this will be the best way to proceed.

B.R/

Victor Mejía
Product Concern Engineer
Ford Motor Company
VMEJIA5@ford.com

From: DeSmet, Edward (E.J.) <edesmet@ford.com>
Sent: lunes, 2 de agosto de 2021 02:29 p. m.
To: Mejia, Victor (V.) <VMEJIA5@ford.com>; Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Sangines, Daniel (D.S.) <dsangine@ford.com>; Chiu, Edwin (E.C.) <echiu@ford.com>

Cc: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>; Torres, Ricardo (R.) <RTORRE87@ford.com>; Ishaq, Osman (O.) <oishaq@ford.com>
Subject: RE: SEATBELT RETRACTOR

Edwin Chiu in our quality group knows the process well and would be able to assist. I don't know about all the VINs but if they have all been repaired recently we can request them.

Regards,

Edward DeSmet
Ford Global Seatbelt Technical Specialist and Core OCS Supervisor
PDC Cube [redacted] Cell Phone [redacted]

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From: Mejia, Victor (V.) <VMEJIA5@ford.com>
Sent: Monday, August 02, 2021 3:18 PM
To: DeSmet, Edward (E.J.) <edesmet@ford.com>; Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Sangines, Daniel (D.S.) <dsangine@ford.com>
Cc: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>; Torres, Ricardo (R.) <RTORRE87@ford.com>; Ishaq, Osman (O.) <oishaq@ford.com>
Subject: SEATBELT RETRACTOR

Hi Edward,

Regarding to our today´s meeting, please refer to the attached file, it shows VINs and parts replaced.

In addition, here is more information:

[redacted]

Finally, can you please send us the process in order to send the failed retractors?

B.R/

Victor Mejía
Product Concern Engineer
Ford Motor Company
VMEJIA5@ford.com

From: Grazioli, Alicia (A.B.) <agraziol@ford.com>
Sent: domingo, 1 de agosto de 2021 11:10 a. m.
To: Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Sangines, Daniel (D.S.) <dsangine@ford.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>
Cc: Torres, Ricardo (R.) <RTORRE87@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Subject: Re: SEATBELT RETRACTOR

By process, since this was brought to CCRG a couple weeks ago, it's already in our system and needs to be closed out one way or another. I will add Ed to the touchpoint.

Alicia Grazioli
Automotive Safety Office
[redacted]

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: Sunday, August 1, 2021 11:00 AM
To: Grazioli, Alicia (A.B.); Sangines, Daniel (D.S.); Mejia, Victor (V.)
Cc: Torres, Ricardo (R.); Maharaj, Randhir (R.); DeSmet, Edward (E.J.)
Subject: RE: SEATBELT RETRACTOR

Alicia, just to be clear, we are not aligned that this is a CCRG item. Invite Ed, who is our core Leader SME. We should not bring items to CCRG that have not being discussed within the function, as that drives confusion. We can talk tomorrow in our touch point as you said.

Regards,

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: [redacted]
Mobile MX: [redacted]
Mail to: **mpineda6@ford.com**

From: Grazioli, Alicia (A.B.) <agraziol@ford.com>
Sent: Sunday, August 1, 2021 11:21 AM
To: Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Sangines, Daniel (D.S.) <dsangine@ford.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>
Cc: Torres, Ricardo (R.) <RTORRE87@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Subject: Re: SEATBELT RETRACTOR

Thank you Daniel and Mauricio. Let's still talk in our touchpoint tomorrow. Now that it's in CCRG, we'll need to disposition it at some point.

Alicia Grazioli
Automotive Safety Office
[redacted]

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: Friday, July 30, 2021 4:48 PM
To: Sangines, Daniel (D.S.); Mejia, Victor (V.); Grazioli, Alicia (A.B.)
Cc: Torres, Ricardo (R.); Maharaj, Randhir (R.); DeSmet, Edward (E.J.)
Subject: RE: SEATBELT RETRACTOR

Agreed, we will, however, review with our Manager next week and will continue to work with ZF to see if they have received parts for following up on root cause analysis, etc.

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: +[redacted]
Mobile MX: [redacted]

Mail to: **mpineda6@ford.com**

From: Sangines, Daniel (D.S.) <dsangine@ford.com>
Sent: Friday, July 30, 2021 5:02 PM
To: Mejia, Victor (V.) <VMEJIA5@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>
Cc: Torres, Ricardo (R.) <RTORRE87@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>; Pineda, Mauricio (MPC.) <mpineda6@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Subject: RE: SEATBELT RETRACTOR

Alicia/Victor,

I reviewed this topic with our core team, at this moment we don't think this is an item to be reviewed in the CCRG meeting. This is a warranty item that we are review with ZF supplier. We will let you know when we have additional information from ZF.

Regards
Daniel Sanginés

From: Mejia, Victor (V.) <VMEJIA5@ford.com>
Sent: Thursday, July 29, 2021 10:42 AM
To: Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Sangines, Daniel (D.S.) <dsangine@ford.com>
Cc: Torres, Ricardo (R.) <RTORRE87@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>
Subject: RE: SEATBELT RETRACTOR

Hi Mauricio,

Yes, all of the VINS have the present the same symptoms and failure mode.

B.R/

Victor Mejía
Product Concern Engineer
Ford Motor Company
VMEJIA5@ford.com

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: jueves, 29 de julio de 2021 08:44 a. m.
To: Mejia, Victor (V.) <VMEJIA5@ford.com>; Sangines, Daniel (D.S.) <dsangine@ford.com>
Cc: Torres, Ricardo (R.) <RTORRE87@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>
Subject: RE: SEATBELT RETRACTOR

Thanks Victor, so we can assume the same failure mode on all the VINS of this list, correct?

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: [redacted]
Mobile MX: [redacted]
Mail to: **mpineda6@ford.com**

From: Mejia, Victor (V.) <VMEJIA5@ford.com>
Sent: Wednesday, July 28, 2021 7:35 PM

To: Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Sangines, Daniel (D.S.) <dsangine@ford.com>
Cc: Torres, Ricardo (R.) <RTORRE87@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Maharaj, Randhir (R.) <rmaharaj@ford.com>
Subject: RE: SEATBELT RETRACTOR

Hi Daniel, Mauricio.

Regarding to our today meeting, this is the information requested:

[redacted]

Please let us know if you need any further information.

Victor Mejía
Product Concern Engineer
Ford Motor Company
VMEJIA5@ford.com

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: lunes, 19 de julio de 2021 02:26 p. m.
To: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Sangines, Daniel (D.S.) <dsangine@ford.com>
Cc: Mejia, Victor (V.) <VMEJIA5@ford.com>; Torres, Ricardo (R.) <RTORRE87@ford.com>; Stanley, Daniel (D.J.) <dstanle1@ford.com>
Subject: RE: SEATBELT RETRACTOR

Alicia and team, can you please confirm the exact part number replaced on these cases?

1FMJU1JT2KE[redacted]
1FMJU1JTXKE[redacted]
1FMJU1JT5KE[redacted]
1FMJU1JT5KE[redacted]
1FMJU1JT3KE[redacted]
1FMJU1JT7KE[redacted]
1FMJU1JT2KE[redacted]
1FMJU1JT5KE[redacted]
1FMJU1MT6KE[redacted]
1FMJU1MT2KE[redacted]
1FMJU1MT9KE[redacted]
1FMJK1MTXKE[redacted]
1FMJK1JT4LE[redacted]
1FMJU1HT5LE[redacted]
5LMJJ2HT8JE[redacted]
1FMJU1MT8KE[redacted]
1FMJU2AT8JE[redacted]
5LMJJ2LTXJE[redacted]
1FMJU1MT6KE[redacted]

We will also need the DTC reported, If you have the link to the GCQIS Link to those reports, it would help. My team and I don't typically have access to warranty reports, so we need help with some of the basic details.

Regards,

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: [redacted]
Mobile MX: [redacted]
Mail to: mpineda6@ford.com

From: Grazioli, Alicia (A.B.) <agraziol@ford.com>
Sent: Monday, July 19, 2021 3:09 PM
To: Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Sangines, Daniel (D.S.) <dsangine@ford.com>
Subject: FW: SEATBELT RETRACTOR

Alicia B. Grazioli
Sr. Safety Investigations Engineer
Critical Concern Review Group (CCRG)
ASO - Internal Investigations
[redacted]

From: Mejia, Victor (V.) <VMEJIA5@ford.com>
Sent: Thursday, July 15, 2021 11:34 AM
To: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Stanley, Daniel (D.J.) <dstanle1@ford.com>
Cc: Torres, Ricardo (R.) <RTORRE87@ford.com>
Subject: SEATBELT RETRACTOR

Hi Alicia, Daniel

Regarding to our today's presentation, I am attaching the information regarding to the seat belt concern:

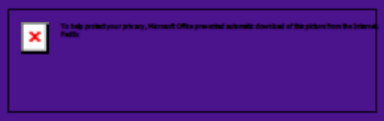
[redacted]

I will try to request a failed retractor/pretensioner to our dealers in MEA for further inspections. I will get back to you once I got it.

B.R/

Victor Mejía
Product Concern Engineer
Ford Motor Company
VMEJIA5@ford.com

From: TrackingUpdates@fedex.com
Sent: Wednesday, September 15, 2021 4:54 AM
To: Jose, John
Subject: FedEx Shipment [redacted]. This shipment was tendered to FedEx Express



Hi. This shipment was tendered to FedEx Express on Wed 9/15/2021.

PICKED UP
DUBAI CITY, DU

MANAGE DELIVERY

TRACKING NUMBER [redacted]

FROM
AL TAYER MOTORS
ATMC TOOL ROOM
SZR NEAR TIME SQUARE BLDNG
DUBAI, AE

TO
PETAR VOJNOVSKI
4505 26 MILE ROAD
WASHINGTON MI 48094
WASHINGTON, MI, US, 48094

REFERENCE	T4P-23490
SHIPPER REFERENCE	T4P-23490
SHIP DATE	Wed 9/15/2021 12:53 PM
PACKAGING TYPE	Your Packaging
ORIGIN	DUBAI
DESTINATION	WASHINGTON, MI, US, 48094
SPECIAL HANDLING	Deliver Weekday Electronic Trade Documents
STANDARD TRANSIT	Monday, 20/09/2021 by 10:30
NUMBER OF PIECES	1
TOTAL SHIPMENT WEIGHT	17.00 KG
SERVICE TYPE	FedEx International Priority

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Thank you for your business.

Folder Number : [redacted]									
VIN	MODEL YEAR	ODOMETER	VEHICLE LINE DESC	DEALER COUNTRY ISO3	BUILD DATE	REPORT ENTRY DATE	PLANT ABBREV	ENGINE DESC	BODY MODEL DESC
1FMJU1MT8KE[redacted]	2019	11	EXPDX4	SAU	04/30/2019	03/14/2020	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1MT6KE[redacted]	2019	13	EXPDX4	SAU	03/04/2019	10/13/2019	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1MT1KE[redacted]	2019	2583	EXPDX4	ARE	03/02/2019	09/07/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1JT3KE[redacted]	2019	5837	EXPDX4	ARE	03/20/2019	08/18/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV
1FMJU1JT3KE[redacted]	2019	7479	EXPDX4	SAU	02/12/2019	08/08/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV
1FMJU1JT3KE[redacted]	2019	7507	EXPDX4	ARE	01/22/2019	08/30/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV
1FMJU1MT9KE[redacted]	2019	7990	EXPDX4	ARE	01/13/2019	08/16/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1MT5KE[redacted]	2019	9306	EXPDX4	ARE	03/18/2019	08/16/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1MT0KE[redacted]	2019	9793	EXPDX4	ARE	02/20/2019	08/21/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1MT7KE[redacted]	2019	9998	EXPDX4	ARE	03/24/2019	08/25/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1MT7KE[redacted]	2019	9999	EXPDX4	ARE	03/24/2019	08/25/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1MT9KE[redacted]	2019	10327	EXPDX4	ARE	03/19/2019	05/27/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1MT1KE[redacted]	2019	11152	EXPDX4	ARE	03/18/2019	08/21/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1MT2KE[redacted]	2019	11194	EXPDX4	ARE	01/30/2019	06/09/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1JT5KE[redacted]	2019	12820	EXPDX4	SAU	02/14/2019	07/05/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV

1FMJU1MT0KE[redacted]	2019	13535	EXPDX4	ARE	02/20/2019	09/03/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1JT7KE[redacted]	2019	14118	EXPDX4	ARE	03/07/2019	08/11/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV
1FMJU1JT8KE[redacted]	2019	14625	EXPDX4	ARE	03/01/2019	08/16/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV
1FMJU1JT6KE[redacted]	2019	14968	EXPDX4	ARE	03/14/2019	08/18/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV
1FMJU1JT5KE[redacted]	2019	16946	EXPDX4	ARE	03/24/2019	07/03/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV
1FMJU1JT4KE[redacted]	2019	17034	EXPDX4	ARE	03/15/2019	08/18/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV
1FMJU1MT6KE[redacted]	2019	17187	EXPDX4	ARE	03/20/2019	08/16/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1MT6KE[redacted]	2019	17187	EXPDX4	ARE	03/20/2019	08/16/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1MT6KE[redacted]	2019	17187	EXPDX4	ARE	03/20/2019	06/22/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1MT2KE[redacted]	2019	18055	EXPDX4	ARE	02/21/2019	09/09/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1MT1KE[redacted]	2019	18362	EXPDX4	ARE	03/18/2019	09/03/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1JT3KE[redacted]	2019	19625	EXPDX4	ARE	11/11/2018	08/16/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV
1FMJU1JT1KE[redacted]	2019	19658	EXPDX4	ARE	01/16/2019	08/19/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV
1FMJU1MT0KE[redacted]	2019	20023	EXPDX4	ARE	03/18/2019	08/18/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJK1JT1KE[redacted]	2019	21360	EXPDX4	ARE	01/27/2019	09/20/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV
1FMJU1MT8KE[redacted]	2019	22984	EXPDX4	ARE	02/21/2019	08/17/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV

1FMJU1MT8KE[redacted]	2019	22984	EXPDX4	ARE	02/21/2019	08/17/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1MT8KE[redacted]	2019	22984	EXPDX4	ARE	02/21/2019	08/15/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1MT2KE[redacted]	2019	23894	EXPDX4	ARE	03/21/2019	08/07/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1MT4KE[redacted]	2019	24880	EXPDX4	ARE	01/08/2019	08/17/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1JT2KE[redacted]	2019	25910	EXPDX4	SAU	02/17/2019	07/05/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV
1FMJU1JT7KE[redacted]	2019	27341	EXPDX4	ARE	03/15/2019	09/09/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV
1FMJU1JT4KE[redacted]	2019	35586	EXPDX4	ARE	03/03/2019	08/17/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV
1FMJU1JT3KE[redacted]	2019	45632	EXPDX4	SAU	02/09/2019	07/05/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV
1FMJU1JT7KE[redacted]	2019	46207	EXPDX4	SAU	02/16/2019	07/05/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV
1FMJU1MT0KE[redacted]	2019	56511	EXPDX4	ARE	01/27/2019	08/16/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV
1FMJU1JT2KE[redacted]	2019	70065	EXPDX4	SAU	02/16/2019	07/05/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV
1FMJU1JT5KE[redacted]	2019	92360	EXPDX4	SAU	02/07/2019	07/05/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV
1FMJU1JTXKE[redacted]	2019	116483	EXPDX4	SAU	02/08/2019	07/05/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV

VEHICLE TYPE CODE	SYMPTOM FULL CODE	DEALER NAME
TRUCK	2-27-4-68	AJVA- Al Kharj PDI
TRUCK	2-27-4-68	AJVA- Al Kharj PDI
TRUCK	2-27-4-68	Al Tayer Motors LLC
TRUCK	2-27-4-68	Al Tayer Motors LLC
TRUCK	2-27-4-68	AJVA Operational Leasing
TRUCK	8-85-1-21	Al Tayer Motors LLC - Abu Dhab
TRUCK	2-27-4-68	Al Tayer Motors LLC
TRUCK	2-27-4-68	Al Tayer Motors LLC
TRUCK	2-27-4-68	Al Tayer Motors LLC - Abu Dhab
TRUCK	2-27-4-68	Al Tayer Motors LLC - Abu Dhab
TRUCK	2-27-4-68	Al Tayer Motors LLC - Abu Dhab
TRUCK	8-84-2-00	Al Tayer Motors LLC
TRUCK	2-27-4-68	Al Tayer Motors LLC - Abu Dhab
TRUCK	8-84-2-00	Al Tayer Motors LLC
TRUCK	2-27-4-68	AJVA Operational Leasing

TRUCK	2-27-4-68	Al Tayer Motors LLC - Abu Dhab
TRUCK	2-27-4-68	Al Tayer Motors LLC
TRUCK	2-27-4-68	Al Tayer Motors LLC - Abu Dhab
TRUCK	2-27-4-68	Al Tayer Motors LLC
TRUCK	2-27-4-68	Al Tayer Motors- Northern Emir
TRUCK	2-27-4-68	Al Tayer Motors LLC
TRUCK	2-27-4-68	Al Tayer Motors LLC
TRUCK	8-85-1-65	Al Tayer Motors LLC
TRUCK	8-84-1-03	Al Tayer Motors LLC
TRUCK	2-27-4-68	Al Tayer Motors LLC
TRUCK	2-27-4-68	Al Tayer Motors LLC - Abu Dhab
TRUCK	2-27-4-68	Al Tayer Motors LLC
TRUCK	8-85-1-21	Al Tayer Motors LLC - Abu Dhab
TRUCK	2-27-4-68	Al Tayer Motors LLC
TRUCK	8-85-1-00	Al Tayer Motors LLC
TRUCK	8-84-1-21	Al Tayer Motors LLC

TRUCK	8-85-2-00	Al Tayer Motors LLC
TRUCK	8-85-1-71	Al Tayer Motors LLC
TRUCK	2-27-4-68	Al Tayer Motors LLC - Abu Dhab
TRUCK	2-27-4-68	Al Tayer Motors LLC
TRUCK	2-27-4-68	AJVA Operational Leasing
TRUCK	2-27-4-68	Al Tayer Motors LLC
TRUCK	2-27-4-68	Al Tayer Motors LLC
TRUCK	2-27-4-68	AJVA Operational Leasing
TRUCK	2-27-4-68	AJVA Operational Leasing
TRUCK	8-85-1-65	Al Tayer Motors LLC
TRUCK	2-27-4-68	AJVA Operational Leasing
TRUCK	2-27-4-68	AJVA Operational Leasing
TRUCK	2-27-4-68	AJVA Operational Leasing

COMMENTS
CAUSE:VERIFIED/INSPECT AIRBAG LAMP ON FOUND PERFORMED SELF-TEST FOR RCM RETRIEVE DTC B007:E:1A:8A DRIVER SEAT BELT PRETENSIONER C DEPLOYMENT CONTROL BELOW THRESHOLD.FOLLOW PIN POINT TEST DTC-L PPT-A1 RETRIEVE RCM **DTC B007E:1A**,PPT A2-DRIVER SEAT BELT RETRACTOR PRETENSIONER PIDS(DEPLOY-23-R)WHILE CARRYING OUT HARNESS TEST RESULTS 0.43 ohms.PPTA4-CHECK DRIVER SEAT BELT RETRACTOR DEPLOYMENT CONTROL DTC FOR FAULT STATUS CHANGE.RESULTS B007E:13 DRIVER SEAT BELT PRETENSIONER C OPEN CIRCUIT.PPTA11-CONFIRM DRIVER SEAT BELT RETRACTOR PRETENSIONER FAULT-RESULT DTC RETURN TO ORIGINAL DTC B007E:1A.FOUND AIR BAG LAMP ON DUE TO DRIVER SEAT BELT RETRACTOR INTERNAL FAULT . REPAIR:REMOVE AND REPLACE DRIVER SEAT BELT RETRACTOR-OK
VERIFIED CONCERN AIRBAG MIL ON IPC PINPOINT REST DTC "L" RETRIEVED **DTC B0075-1A** DRIVER SEATBELT PRETENSIONER "C" DEPLOYMENT CONTROL CKT RESISTANCE BELOW THRESHOLD PINPOINT TEST A1 YES, A2 NO,A3 NO, A4 YES, ALL CONFIRM THE DRIVER SEAT RETRACTOR PRETENSIONER FAULT YES. REPAIR: INSTALLED A NEW DRIVER SEAT BELT RETRACTOR PRETENSIONER DUE TO INTERNAL LOAD RESISTANCE RERUN RCM SELF TEST: PASSED.
Verified concern found DTC **B007E**, checked OASIS No TSB/SSM found followed PPT A to A11 found driver seatbelt retractor faulty. Need to replace seat belt retractor to resolve the concern.
Air Bag warning light on always- Verified the concern, no SSM / TSB found related this concern. No misuse or vehicle modification or no aftersales fitment found in the vehicle. Retrieved DTC in SRS module-B007E:13- Driver Seatbelt Pretensioner "C" Deployment Control: Circuit Open- carried out pinpoint test L- only DTC **B007E:13** retrieved- then GO to PPT-A2-check the driver seatbelt retractor pretensioner deployment control resistance (deploy_23_r) PID-no-a3 check the driver seatbelt retractor pretensioner deployment control resistance (deploy_23_r) PID while carrying out the harness test- NO- For PID value greater than 3.52 -7ohms-GO to A6-check the driver seatbelt retractor pretensioner circuits for an OPEN- Are the resistances less than 0.5 ohm? - YES- GO to A7 -A7 check the driver seatbelt retractor pretensioner deployment control DTC for a fault status change (open indicated)- Did the on-demand DTC change from B007E:13 to B007E:1A2-YES- REMOVE the fused jumper wire and GO to A11. Remove the fused jumper wire and GO to A11-Was the original DTC
VERIFY CONCERN,PERFORMED INSPECTION AND VERIFICATION TEST, FOUND AIRBAG LIGHTS ALWAYS ON. NO ACCIDENT RELATED ON VEHICLE, NO ELECTRICAL MODIFICATION, NO NEW FLOOR MAT WAS INSTALLED. CHECK SELFTEST USING IDS FOUND DTC ON THE RCM STORED : **B007E:13:8B** - DRIVER SEAT BELT PRETENSIONER "C" DEPLOYMENT CONTROL AND B007F:13:8B - PASSENGER SEAT BELT PRETENSIONER "C" DEPLOYMENT CONTROL. PERFORMED PINPOINT TEST FOR DRIVER & PASSENGER SEAT BELT, A1-RETRIEVE DTC - YES FOUND DTC B007E:13:8B GO TO A2, A2-CHECK SEAT BELT RETRACTOR PRETENSIONER CONTROL RESISTANCE, DOES THE PID VALUE READING IS BETWEEN 1.44 AND 3.52 OHMS? - NO - FOUND 65.54 OHMS- GO TO A3, A3-CHECK DRIVER SEAT BELT RETRACTOR PRETENSIONER DEPLOYMENT CONTROL RESISTANCE - DOES THE PID VALUE READING IS BETWEEN 1.44 AND 3.52 OHMS? -NO FOUND 65.54 OHMS- GO TO A6, A6-CHECK DRIVER SEAT
Verified the customer concern,Air bag warning lamp on in IC , and driver side seat belt deployed and stuck up.As per customer while driving in high way ,he heard loud explosion noise from driver seat belt area and seat belt become stuck up . No SSM/TSB no any external impact present.checked DTC found,**B007 E-13-8B** RCM Driver seat belt pre-tensioner C Deployment control circuit open.Performed pinpoint test A, A1-yes, A2-No, A3-No, A6-yes, A7-yes, A 11-Yes.Install new driver seat belt retractor. waiting for Part(VOR).
CONCERN DUPLICATED AIR BAG WARNING ON ALL THE TIME .NO SSM OR TSB FO R THIS CONCERN .DTC RETRIEVED **B007E-13** DRIVER SEAT BELT PRETENSIONER DEPLOYEMENT CONTROL CIRCUIT OPEN.SEAT BELT FUNCTIONING WAS INTACT AS RETRACTION WAS NORMAL TO THE END AND AN PULL OUT WAS SMOOTH. FOLLOWED PPT , L, L1 TO L11 AS PER PPT RESULT,DRIVER SEAT BELT RETRACTOR PRETENSIONER INTERNAL FAULTY. REPLACED DRIVER SEAT BELT PRETENSIONER AND RECHECKED THE CONCERN AND CONCERN RESOLVED.
VERIFIED THE CONCERN.CARRIED OUT IDS SELF TEST RETRIVED DTC **B007E:13**.CHECKED OASIS NO TSB OR SSM CARRIED OUT PPT A TO A11 FOUND DRIVER SEAT BELT RETRACTOR INTERNAL FAULTY.REPLACED DRIVER SEAT BELT RETRACTOR.
Verified the customer concern present. Checked the DTC found **B007E 13 8B** is logged.No TSB are SSM available. Performed pinpoint test as per the DTC PPT A, A1-yes, A2-no, A3-no, A6-yes,A7-yes, A11-yes. As per the pinpoint test A11 yes, Need to replace Front LH seat belt retractor. Part VOR order.
Verified the customer concern, Air bag warning lamp on in IC , and passenger side seat belt stuck up unable to unlatch the belt. No SSM/TSB no any external impact present. Checked DTC Found, **B007 F-13-8B** RCM Passenger seat belt pre-tensioner C Deployment control circuit Open. Performed pinpoint test A, A1-yes, A2-No, A3-No, A6 -yes, A7-yes, A 11-Yes.Install new passenger Seat belt retractor pretensioner. Waiting for Parts.(VOR)
Verified the customer concern, Air bag warning lamp on in IC , and passenger side seat belt stuck up unable to unlatch the belt. No SSM/TSB no any external impact present. Checked DTC Found, **B007 F-13-8B** RCM Passenger seat belt pre-tensioner C Deployment control circuit Open. Performed pinpoint test A, A1-yes, A2-No, A3-No, A6 -yes, A7-yes, A 11-Yes.Install new driver Seat belt retractor pretensioner. Waiting for Parts.(VOR)
Verified the concern air bag light on all the time . Retrieved **DTC B007F-13** , visual inspection not found any abnormalities. Further followed PPT - A , From A1 - Yes, A2 -No , A3 - No, A6- Yes, A7-Yes dtc changed to B007F-1A,then A11- Yes at step A11 Install a new passenger seat belt retractor includes retractor pretensioner , Replaced passenger seat belt retractor includes retractor pretensioner and verified the repair ,concern fully resolved.
Verified the customer concern present. Checked the DTC found **B007E 13 8B** is logged.No TSB are SSM available. Performed pinpoint test as per the DTC PPT A, A1-yes, A2-no, A3-no, A6-yes,A7-yes, A11-yes. As per the pinpoint test A11 yes, Need to replace Front LH seat belt retractor. Part VOR order.
Verified the concern air bag light on all the time . Retrieved **DTC B007F-13** , visual inspection not found any abnormalities. Further followed PPT - A , From A1 - Yes, A2 -No , A3 - No, A6- Yes, A7-Yes dtc changed to B007F-1A,then A11- Yes at step A11 Install a new passenger seat belt retractor includes retractor pretensioner , Replaced passenger seat belt retractor includes retractor pretensioner and verified the repair ,concern fully resolved.
VERIFY CONCERN,PERFORMED INSPECTION AND VERIFICATION TEST, FOUND AIRBAG LIGHTS ALWAYS ON. NO ACCIDENT RELATED ON VEHICLE, NO ELECTRICAL MODIFICATION, NO NEW FLOOR MAT WAS INSTALLED. CHECK SELFTEST USING IDS FOUND DTC ON THE RCM STORED : **B007F:13:8B** - PASSENGER SEAT BELT PRETENSIONER "C" DEPLOYMENT CONTROL. PERFORMED PINPOINT TEST, A1-RETRIEVE DTC - YES FOUND DTC B007F:13:8B GO TO A2, A2-CHECK SEAT BELT RETRACTOR PRETENSIONER CONTROL RESISTANCE, DOES THE PID VALUE READING IS BETWEEN 1.44 AND 3.52 OHMS? - NO - FOUND 65.54 OHMS- GO TO A3, A3-CHECK DRIVER SEAT BELT RETRACTOR PRETENSIONER DEPLOYMENT CONTROL RESISTANCE - DOES THE PID VALUE READING IS BETWEEN 1.44 AND 3.52 OHMS? -NO FOUND 65.54 OHMS- GO TO A6, A6-CHECK DRIVER SEAT BELT PRENTENSIONER CIRCUITS FOR OPEN - ARE THE RESISTANCE LESS THAN 0.5 OHM? -YES FOUND 0.0 OHMS -GO TO

Verified the customer concern present. Checked the DTC found **B007E 13 8B** is logged.No TSB are SSM available. Performed pinpoint test as per the DTC PPT A, A1 -yes, A2-no, A3-no, A6-yes,A7- yes, A11-yes. As per the pinpoint test A11-yes, replaced Front LH seat belt retractor.Verified repair found ok.
Verified the concern, no external damage no aftermarket modification, carried out self-test found DTC B007E checked oasis no TSB/SSM, carried out PPT A-1 to A-11 it leads to replace driver seatbelt retractor so need to replace the driver seatbelt retractor assembly.
Concern verified ,air bag light always ON ,no TSB,FSA ,SSM .**DTC B0007E** preset. CARRIED OUT ppt AS per DTC B0007E.PPT done A1 YES A2 A3 NO A6 YES A7 YES A11 YES.Renewed DRIVER SEAT BELT RETRACTOR
RCM: B007E,B007F Concern present with above mentioned DTC's followed WSM and performed pinpoint test and confirmed Seat belt faulty Replaced both seat belt and resolved the concern
Verified the concern found air bag warning lamp on. Retrieved DTC B**007E and B007F**. Carried out PPT and found both driver and passenger side seat belt pre-tensioners internal faulty. No any external damage or other misuse noticed. No related TSB or SSM found. Replaced front both pre-tensioners to rectify the concern.
Concern verified, Air bag warning on. Found **DTC B007F**-Passenger seat belt pre tensioner C deploy control. No tsb/ssm/fsa related concern as per VIN symptom. Also no evident of any external damage or aftermarket modification, Carried out pin point test A1, A2,A3,A6,A7,A11 , Need to replace passenger seat belt retractor.
Verified the concern, airbag warning light stays on in cluster. Checked and retrieved the **DTC B007F:13** no TSB/SSM related to this concern and no external damage and nor aftermarket modification on the vehicle. Further carried out Pinpoint test for DTC- B007F:13 A1, A2- 10.50Ohm, A3-10.50ohm, A6- 0.1ohm, in step A7 confirmed that the DTC changes from B007F:13 to B007F:1A and A11- leads to replace Passenger seatbelt retractor assembly So replaced the front RHS seat belt assembly and verified the repair.
Verified the concern, driver seat belt completely stuck and not possible to retract and airbag warning light on in cluster. Checked and retrieved the **DTC B007E:13** no TSB/SSM related to this concern and no external damage and nor aftermarket modification on the vehicle. Further carried out Pinpoint test for DTC- B007E:13 A1, A2- 65.54 Ohm, A3- 65.54ohm, A6- 0.1ohm, in step A7 confirmed that the DTC changes from B007E:13 to B007E:1A and A11- leads to replace Driver seatbelt retractor assembly. So replaced the front LHS seat belt assembly and verified the repair.
CONCER 06/22/2021 05:09AM [redacted] - WDMO - SOUTH AFRICAN OPS Web Form Data(118211947) Description of Vehicle Concern: Inspect for driver seat belt stuck and airbag warning light stays on in cluster. Please list any diagnostics already performed: Verified the concern, driver seat belt completely stuck and not possible to retract and airbag warning light on in cluster. Checked and retrieved the D**TC B007E:13 and B007F:13,** no TSB/SSM related to this concern and no external damage and no aftermarket modification on the vehicle. Further carried out Pinpoint test for DTC- B007F:13 A1, A2- 10.50Ohm, A3-10.50ohm, A6- 0.1ohm, A11- leads to replace Passenger seatbelt retractor, DTC- B007E:13 A1, A2- 65.54 Ohm, A3- 65.54ohm, A6- 0.1ohm, A11- leads to replace Driver seatbelt retractor. Kindly find attached pictures for your reference. Parts Replaced: No Your Question:
Concern verified observed Air bag light stays ON. No related TSB or SSm present. Retrieved **DTC B007F**, followed DTc chart carried out PPT A - A11 found pretensioner faulty and leads to replace. Replaced seat belt assy and concern rectified.
Verified the customer concern present. Checked the DTC found **B007E 13 8B** is logged.No TSB are SSM available. Performed pinpoint test as per the DTC PPT A, A1-yes, A2-no, A3-no, A6-yes,A7-yes, A11 -yes. As per the pinpoint test A11- yes, Replaced Front LH seat belt retractor. Verified repair working fine.
CONCERN VERIFIED AIR BAG LIGHT IS ON ALWAYS.NO TSB OR SSM FOUND.DTC RETRIEVED **B007E** DRIVER SEAT BELT PRETENSIONER DEPLOYEMENT CONTROL CIRCUIT OPEN.SEAT BELT FUNCTIONING WAS INTACT AS RETRACTION WAS NORMAL TO THE END AND AN PULL OUT WAS SMOOTH. FOLLOWED PPT , A1 TO A11 AS PER PPT RESULT,FRONT LHS SEAT BELT RETRACTOR PRETENSIONER INTERNAL FAULTY.AS PER PPT REPLACED FRONT LHS SEAT BELT PRETENSIONER
Verified the customer concern,Air bag warning lamp on in IC , and driver side seat belt deployed and stuck up.As per customer while driving in high way ,he heard loud explosion noise from driver seat belt area and seat belt become stuck up and unable to unlatch the belt. But customer managed to unbuckle the belt and came out. No SSM/TSB no any external impact present.checked DTC found,**B007 E-13-8B** RCM Driver seat belt pre-tensioner C Deployment control circuit open.Performed pinpoint test A, A1-yes, A2-No, A3-No, A6-yes, A7-yes, A 11-Yes.Install new driver seat belt retractor pretensioner. Erased the DTC and retested found system working fine.
Concern verified, Air bag warning on. Found **DTC B007E**-driver seat belt pre tensioner C deploy control. No tsb/ssm/fsa related concern as per VIN symptom. Also no evident of any external damage or aftermarket modification, Carried out pin point test A1, A2,A3,A6,A7,A11 , Need to replace driver seat belt retractor.
Verified the customer concern, Air bag warning lamp on in IC. No SSM/TSB no any external impact present, driver seat belt working fine.Checked DTC found,**B007 E-13-8B** RCM Driver seat belt pre-tensioner C Deployment control circuit open. Performed pinpoint test A, A1-yes, A2-No, A3-No, A6-yes, A7-yes, A11-Yes.Installed new driver seat belt retractor. Customer concern rectified.
Verified the concern air bag warning light on all the time and noticed drive side seat belt stuck in closed Retract position fully and not able to pull extract as per customer. Customer noticed while sitting in the driver seat and start to move the vehicle some burst king of noise from the driver seat belt area and also some smoke fumes coming from driver seat belt mount area at the same time burning smell was also there. After that the seat belt is not able to pull and wear extract and not working at all fully stuck in closed position. Visual inspection not found any abnormalities. No any accident history or any modification noticed. Battery voltage checked found normal. Retrieved DTC **B007E 13 8B** Further followed PPT A From A1 Yes A2 No 65.54 ohms A3 No A6 Yes A7 Yes dtc changed to B007F-1A : 8B then A11- Yes and received the same original dtc then at step A11 need to Install a new driver seat belt retractor includes retractor pretensioner and noticed driver side belt pret ensioners were deployed as well and images attached

Verified the concern air bag light on all the time . Retrieved **DTC B007F-13** , visual inspection not found any abnormalities on the passenger seat belt . Further followed PPT - A , From A1 - Yes, A2 -No , A3 - No, A6- Yes, A7-Yes dtc changed to B007F-1A,then A11- Yes at step A 11 Install a new passenger seat belt retractor includes retractor pretensioner , Replaced passenger seat belt retractor includes retractor pretensioner and verified the repair ,concern fully resolved. Note Driver seat belt side only smoke came noticed.

08/15/2021 02:52AM [redacted] - WDMO - SOUTH AFRICAN OPS

Web Form Data(118330743) Description of Vehicle Concern: Airbag warning light remain on in the cluster and customer saw some smoke coming from seat belt area and burning smell was also there. after that the seat belt is not working at all. stuck in closed position only , not extracting at all . Please list any diagnostics already performed: Verified the concern air bag warning light on all the time and noticed drive side seat belt stuck in closed (Retract) position fully and not able to extract ,as per customer , customer noticed while sitting in the driver seat and start to move the vehicle , some burst king of noise from the driver seat belt area and also saw some smoke fumes coming from driver seat belt mount area at the same time burning smell was also there. after that the seat belt is not able to wear (extract) and

Verified customer concern present SRS Warning lamp on in IPC. Connected IDS inspected DTC present. No any accident repair or external impact or aftermarket modification noticed. Carried out pin point test A. At step A11 recommend to replace driver seat belt assembly. Removed and replaced driver seat belt assembly as per workshop manual. Rechecked found customer concern rectified and no any DTC retrieved.

Verified customer concern and duplicated. Checked visually for any damage or after-market fitment but not found. Carried out IDS self-test and found **DTC B007E:13:8B**. Checked concern oasis but not found any TSB/SSM related to this concern. Then carried out pinpoint test A and followed pinpoint test A1, A2, A3, A6, A7 and A11. as per pinpoint test A11 result replaced driver side seat belt assembly.

VERIFY CONCERN,PERFORMED INSPECTION AND VERIFICATION TEST, FOUND AIRBAG LIGHTS ALWAYS ON. NO ACCIDENT RELATED ON VEHICLE, NO ELECTRICAL MODIFICATION, NO NEW FLOOR MAT WAS INSTALLED. CHECK SELFTEST USING IDS FOUND DTC ON THE RCM STORED : **B007E:13:8B** - DRIVER SEAT BELT PRETENSIONER "C" DEPLOYMENT CONTROL. PERFORMED PINPOINT TEST, A1-RETRIEVE DTC - YES FOUND DTC B007E:13:8B GO TO A2, A2-CHECK SEAT BELT RETRACTOR PRETENSIONER CONTROL RESISTANCE, DOES THE PID VALUE READING IS BETWEEN 1.44 AND 3.52 OHMS? - NO - FOUND 65.54 OHMS- GO TO A3, A3-CHECK DRIVER SEAT BELT RETRACTOR PRETENSIONER DEPLOYMENT CONTROL RESISTANCE - DOES THE PID VALUE READING IS BETWEEN 1.44 AND 3.52 OHMS? -NO FOUND 65.54 OHMS- GO TO A6, A6-CHECK DRIVER SEAT BELT PRENTENSIONER CIRCUITS FOR OPEN - ARE THE RESISTANCE LESS THAN 0.5 OHM? -YES FOUND 0.2 OHMS -GO TO

Verified Customer concern, Visually inspection found ok, Retrieved ODDTC code-**B007F:13:8B** Passenger seat belt pretensioner C Deployment Control circuit open, Carried out PPT-A1 to A11 No Concern with circuits & connector, Found Passenger Seat belt Pre-tensioner faulty. Replaced Passenger Seat belt retractor Concern resolved.

Concern verified noticed air bag light stays on instrument cluster always. Retrieved **DTC B007F:13-RCM**. Referred to oasis for ssm or tsb, nothing found related to dtc or symptom. carried out diagnosis steps as wsm procedure, followed ppt-A, at step A9 fault out comes as passenger seat belt retractor. to rectify the concern replaced front rh seat belt retractor assembly.

VERIFY CONCERN,PERFORMED INSPECTION AND VERIFICATION TEST, FOUND AIRBAG LIGHTS ALWAYS ON. NO ACCIDENT RELATED ON VEHICLE, NO ELECTRICAL MODIFICATION, NO NEW FLOOR MAT WAS INSTALLED. CHECK SELFTEST USING IDS FOUND DTC ON THE RCM STORED : **B007E:13:8B** - DRIVER SEAT BELT PRETENSIONER "C" DEPLOYMENT CONTROL. PERFORMED PINPOINT TEST, A1-RETRIEVE DTC - YES FOUND DTC B007E:13:8B GO TO A2, A2-CHECK SEAT BELT RETRACTOR PRETENSIONER CONTROL RESISTANCE, DOES THE PID VALUE READING IS BETWEEN 1.44 AND 3.52 OHMS? - NO - FOUND 65.54 OHMS- GO TO A3, A3-CHECK DRIVER SEAT BELT RETRACTOR PRETENSIONER DEPLOYMENT CONTROL RESISTANCE - DOES THE PID VALUE READING IS BETWEEN 1.44 AND 3.52 OHMS? -NO FOUND 65.54 OHMS- GO TO A6, A6-CHECK DRIVER SEAT BELT PRENTENSIONER CIRCUITS FOR OPEN - ARE THE RESISTANCE LESS THAN 0.5 OHM? -YES FOUND 0.2 OHMS -GO TO

VERIFY CONCERN,PERFORMED INSPECTION AND VERIFICATION TEST, FOUND AIRBAG LIGHTS ALWAYS ON. NO ACCIDENT RELATED ON VEHICLE, NO ELECTRICAL MODIFICATION, NO NEW FLOOR MAT WAS INSTALLED. CHECK SELFTEST USING IDS FOUND DTC ON THE RCM STORED **:** **B007E:13:8B** - DRIVER SEAT BELT PRETENSIONER "C" DEPLOYMENT CONTROL. PERFORMED PINPOINT TEST, A1-RETRIEVE DTC - YES FOUND DTC B007E:13:8B GO TO A2, A2-CHECK SEAT BELT RETRACTOR PRETENSIONER CONTROL RESISTANCE, DOES THE PID VALUE READING IS BETWEEN 1.44 AND 3.52 OHMS? - NO - FOUND 65.54 OHMS- GO TO A3, A3-CHECK DRIVER SEAT BELT RETRACTOR PRETENSIONER DEPLOYMENT CONTROL RESISTANCE - DOES THE PID VALUE READING IS BETWEEN 1.44 AND 3.52 OHMS? -NO FOUND 65.54 OHMS- GO TO A6, A6-CHECK DRIVER SEAT BELT PRENTENSIONER CIRCUITS FOR OPEN - ARE THE RESISTANCE LESS THAN 0.5 OHM? -YES FOUND 0.2 OHMS -GO TO

checked concern verified noticed driver seat belt not return back original position, not retracting completely as per wsm procedure functional test found seat belt mechanism internal faulty , replaced seat belt assembly and resolve the concern.

VERIFY CONCERN,PERFORMED INSPECTION AND VERIFICATION TEST, FOUND AIRBAG LIGHTS ALWAYS ON. NO ACCIDENT RELATED ON VEHICLE, NO ELECTRICAL MODIFICATION, NO NEW FLOOR MAT WAS INSTALLED. CHECK SELFTEST USING IDS FOUND DTC ON THE RCM STORED : **B007F:13:8B** - PASSENGER SEAT BELT PRETENSIONER "C" DEPLOYMENT CONTROL. PERFORMED PINPOINT TEST, A1-RETRIEVE DTC - YES FOUND DTC B007F:13:8B GO TO A2, A2-CHECK SEAT BELT RETRACTOR PRETENSIONER CONTROL RESISTANCE, DOES THE PID VALUE READING IS BETWEEN 1.44 AND 3.52 OHMS? - NO - FOUND 65.54 OHMS- GO TO A3, A3-CHECK DRIVER SEAT BELT RETRACTOR PRETENSIONER DEPLOYMENT CONTROL RESISTANCE - DOES THE PID VALUE READING IS BETWEEN 1.44 AND 3.52 OHMS? -NO FOUND 65.54 OHMS- GO TO A6, A6-CHECK DRIVER SEAT BELT PRENTENSIONER CIRCUITS FOR OPEN - ARE THE RESISTANCE LESS THAN 0.5 OHM? -YES FOUND 0.0 OHMS -GO TO

VERIFY CONCERN,PERFORMED INSPECTION AND VERIFICATION TEST, FOUND AIRBAG LIGHTS ALWAYS ON. NO ACCIDENT RELATED ON VEHICLE, NO ELECTRICAL MODIFICATION, NO NEW FLOOR MAT WAS INSTALLED. CHECK SELFTEST USING IDS FOUND DTC ON THE RCM STORED : **B007E:13:8B** - DRIVER SEAT BELT PRETENSIONER "C" DEPLOYMENT CONTROL. PERFORMED PINPOINT TEST, A1-RETRIEVE DTC - YES FOUND DTC B007E:13:8B GO TO A2, A2-CHECK SEAT BELT RETRACTOR PRETENSIONER CONTROL RESISTANCE, DOES THE PID VALUE READING IS BETWEEN 1.44 AND 3.52 OHMS? - NO - FOUND 65.54 OHMS- GO TO A3, A3-CHECK DRIVER SEAT BELT RETRACTOR PRETENSIONER DEPLOYMENT CONTROL RESISTANCE - DOES THE PID VALUE READING IS BETWEEN 1.44 AND 3.52 OHMS? -NO FOUND 65.54 OHMS- GO TO A6, A6-CHECK DRIVER SEAT BELT PRENTENSIONER CIRCUITS FOR OPEN - ARE THE RESISTANCE LESS THAN 0.5 OHM? -YES FOUND 0.2 OHMS -GO TO

VERIFY CONCERN,PERFORMED INSPECTION AND VERIFICATION TEST, FOUND AIRBAG LIGHTS ALWAYS ON. NO ACCIDENT RELATED ON VEHICLE, NO ELECTRICAL MODIFICATION, NO NEW FLOOR MAT WAS INSTALLED. CHECK SELFTEST USING IDS FOUND DTC ON THE RCM STORED : **B007F:13:8B** - PASSENGER SEAT BELT PRETENSIONER "C" DEPLOYMENT CONTROL. PERFORMED PINPOINT TEST, A1-RETRIEVE DTC - YES FOUND DTC B007F:13:8B GO TO A2, A2-CHECK SEAT BELT RETRACTOR PRETENSIONER CONTROL RESISTANCE, DOES THE PID VALUE READING IS BETWEEN 1.44 AND 3.52 OHMS? - NO - FOUND 65.54 OHMS- GO TO A3, A3-CHECK DRIVER SEAT BELT RETRACTOR PRETENSIONER DEPLOYMENT CONTROL RESISTANCE - DOES THE PID VALUE READING IS BETWEEN 1.44 AND 3.52 OHMS? -NO FOUND 65.54 OHMS- GO TO A6, A6-CHECK DRIVER SEAT BELT PRENTENSIONER CIRCUITS FOR OPEN - ARE THE RESISTANCE LESS THAN 0.5 OHM? -YES FOUND 0.0 OHMS -GO TO

From: Chascsa, Jim (JRCII.) [jchascsa@ford.com]
Sent: 6/30/2023 11:46:07 AM
To: Ankrom Joshua WSH RDBN1 [Joshua.Ankrom@zf.com]
CC: Nick Kim WSH RDBN1 [kim.nick@zf.com]; DeSmet, Edward (E.J.) [edesmet@ford.com]; Jadhav, Nitesh (N.C.) [njadhav@ford.com]; Yilma, Benjamin (B.) [byilma@ford.com]; Casey Honaker [Casey.Honaker@dssa.daicel.com]; Rosso Jeff [jeff.rosso@zf.com]
Subject: RE: U55x Retractor Pretensioners

Josh,

Good morning; yes, the w/o of July 10th will be fine.

Jim Chascsa
Global Restraints Technical Leader
Ford Motor Company
Cell: [redacted]

From: Ankrom Joshua WSH RDBN1 <Joshua.Ankrom@zf.com>
Sent: Friday, June 30, 2023 6:56 AM
To: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Cc: Nick Kim WSH RDBN1 <Kim.Nick@zf.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Yilma, Benjamin (B.) <byilma@ford.com>; Casey Honaker <Casey.Honaker@dssa.daicel.com>; Rosso Jeff <Jeff.Rosso@zf.com>
Subject: RE: U55x Retractor Pretensioners

ZF Confidential

Hi Jim,
Sure, of course we can set something up. With the holiday week next week, can we do something the week of July 10? I'll contact Daicel in the meantime and confirm their availability.

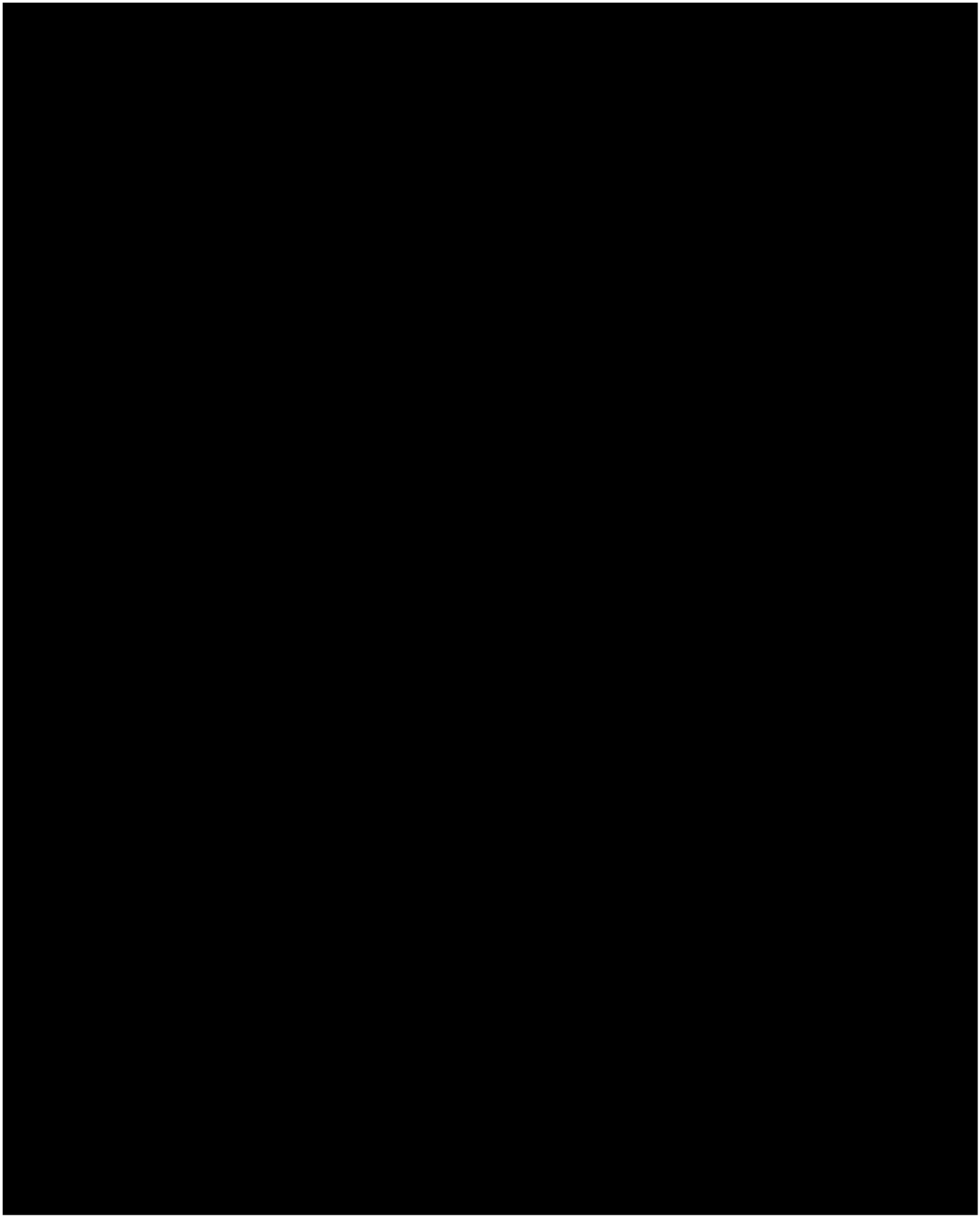
Thanks,
Joshua Ankrom
Engineering Supervisor
Seatbelt Applications

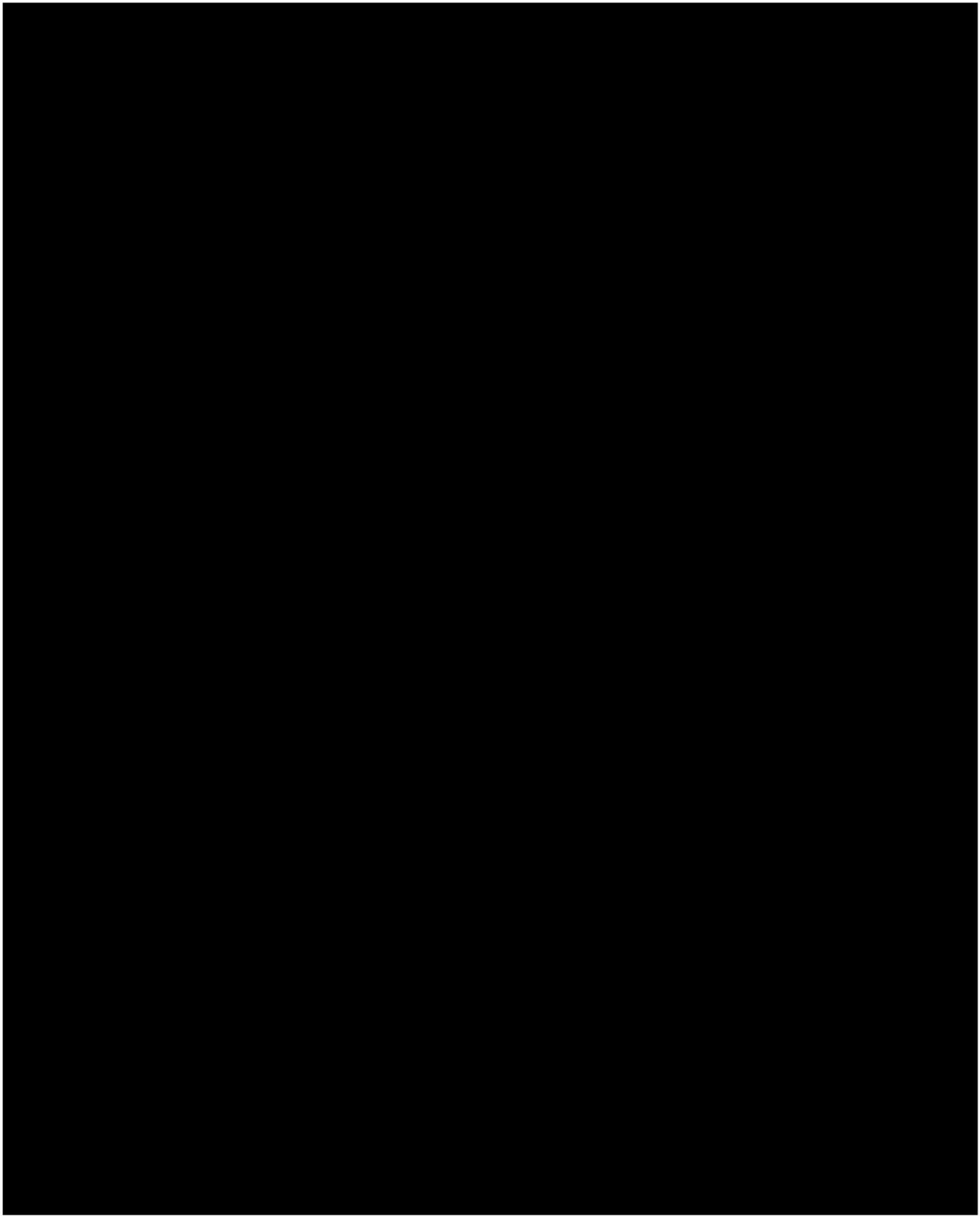
ZF Group
Passive Safety Systems
4505 West 26 Mile Rd.
Washington, MI 48094
joshua.ankrom@zf.com

From: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Sent: Thursday, June 29, 2023 1:40 PM
To: Ankrom Joshua WSH RDBN1 <Joshua.Ankrom@zf.com>
Cc: Nick Kim WSH RDBN1 <Kim.Nick@zf.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Yilma, Benjamin (B.) <byilma@ford.com>; Casey Honaker <Casey.Honaker@dssa.daicel.com>
Subject: RE: U55x Retractor Pretensioners

Josh,

Good afternoon, how are you?





From: Pineda, Mauricio (MPC.) [mpineda6@ford.com]
Sent: 9/30/2021 1:35:58 PM
To: Yilma, Benjamin (B.) [byilma@ford.com]; Mueller, John (F.) [jmuell36@ford.com]; Grazioli, Alicia (A.B.) [agraziol@ford.com]; Raub, George (G.) [graub@ford.com]; DeSmet, Edward (E.J.) [edesmet@ford.com]
CC: Sanchez, Monica (MGSB.) [msanc162@ford.com]
Subject: RE: U553 Deployed PT
Attachments: GCCRG Presentation - Expedition Pre Tensioner 28Sept2021.pptx

Importance: High

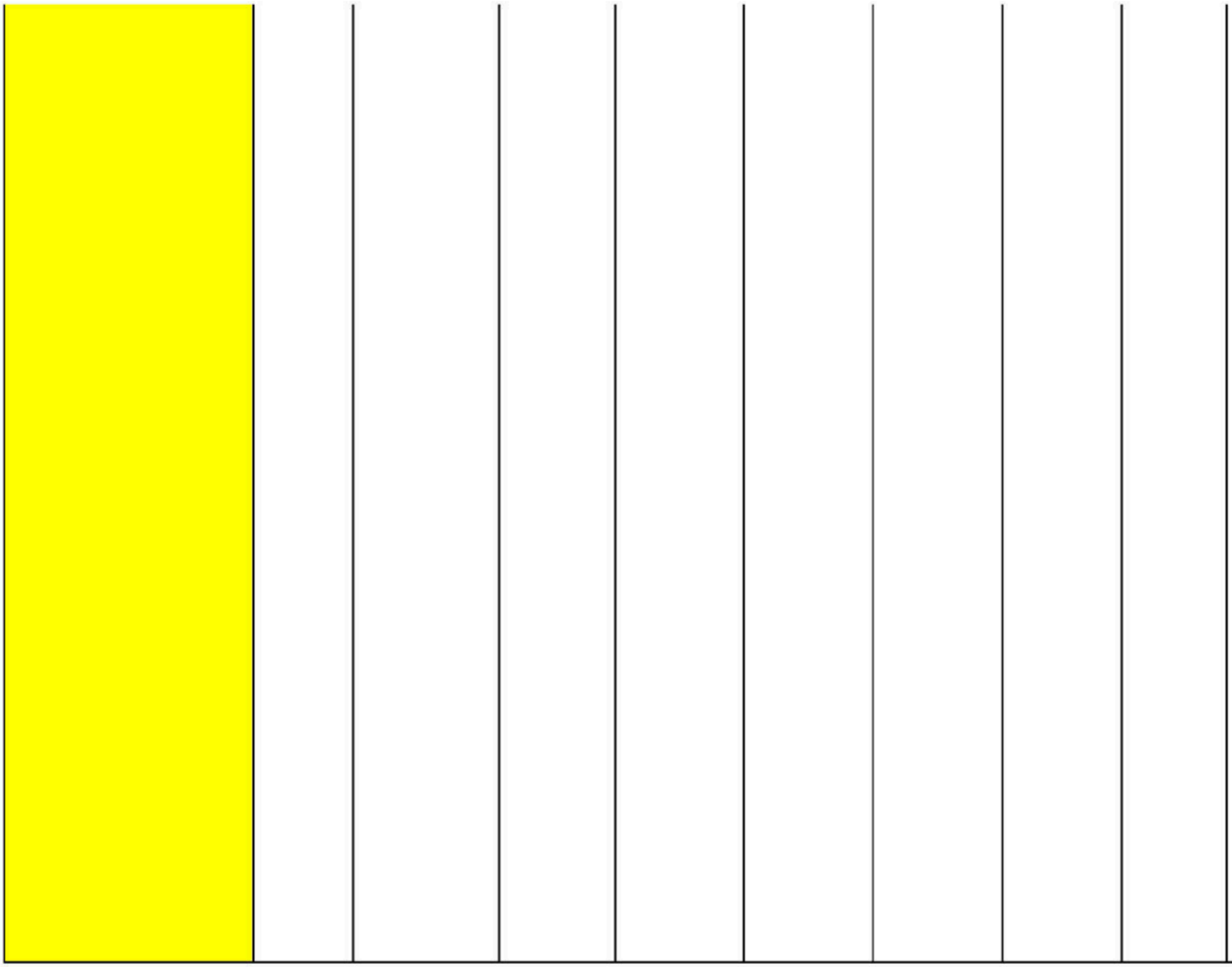
I have crossed reference this to the other VIN list I have and these 4 vehicles are contained within that VIN list of warranty claims.

Ben and Ed, please see the calls below, as well as the attached PPT. I think we will need the RCM of all this (ideally), or at least one to analyze all the event logged. Please advise any next steps you think are needed to take.

VIN	MODEL YEAR	ODOMETER	VEHICLE LINE DESC	DEALER COUNTRY ISO3	BUILD DATE	REPORT ENTRY DATE	PLANT ABBREV	ENGINE DESC
1FMJU1JT3KE[redacted]	2019	7507	EXPDX4	ARE	01/22/2019	08/30/2021	LKTYTRK	3.5L-GTDI

1FMJU1MT6KE[redacted]	2019	17187	EXPDX4	ARE	03/20/2019	08/16/2021	LKTYTRK	3.5L-GTDI
1FMJU1JT1KE[redacted]	2019	19658	EXPDX4	ARE	01/16/2019	08/19/2021	LKTYTRK	3.5L-GTDI

1FMJU1MT8KE[redacted]	2019	22984	EXPDX4	ARE	02/21/2019	08/17/2021	LKTYTRK	3.5L-GTDI



Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: [redacted]
Mobile MX: [redacted]
Mail to: mpineda6@ford.com

From: Mueller, John (F.) <jmuell36@ford.com>
Sent: Thursday, September 30, 2021 9:21 AM
To: Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Raub, George (G.) <graub@ford.com>
Cc: Lindner, Paul (P.) <plindner@ford.com>
Subject: RE: U553 Deployed PT

Mauricio

Attached is all what I have on this particular concern and some of the pre tensioner are with the supplier.

Please confirm if the RCM can be handled from your side if not please let me know I will see what can be done to get to WHQ

If there is any additional data required here in the middle east please let me know.

Regards
John Mueller

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: Thursday, September 30, 2021 4:55 PM
To: Mueller, John (F.) <jmuell36@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Raub, George (G.) <graub@ford.com>
Subject: U553 Deployed PT

Can you please share the VINs identified for the 4 deployed PTs. Also, I think the parts received by ZF maybe only for the other issue with the retractors, and not this PT's / RCM.

Alicia / John, do you have any tracking information that can be used to know if the parts have indeed been delivered to the supplier, or just a parts depot?

Regards,

Ford
Go Further

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: [redacted]
Mobile MX: [redacted]
Mail to: **mpineda6@ford.com**

GUIDELINES
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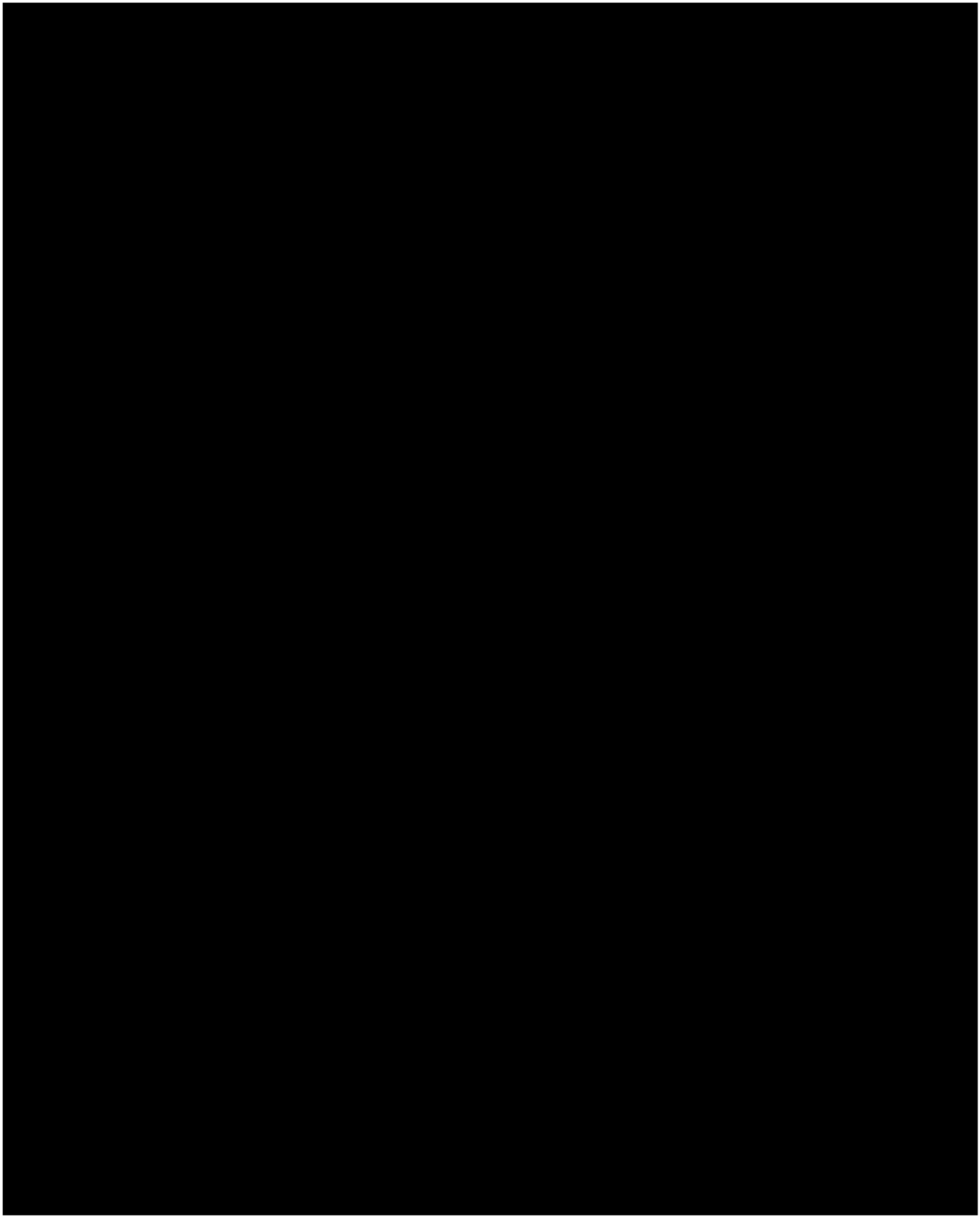

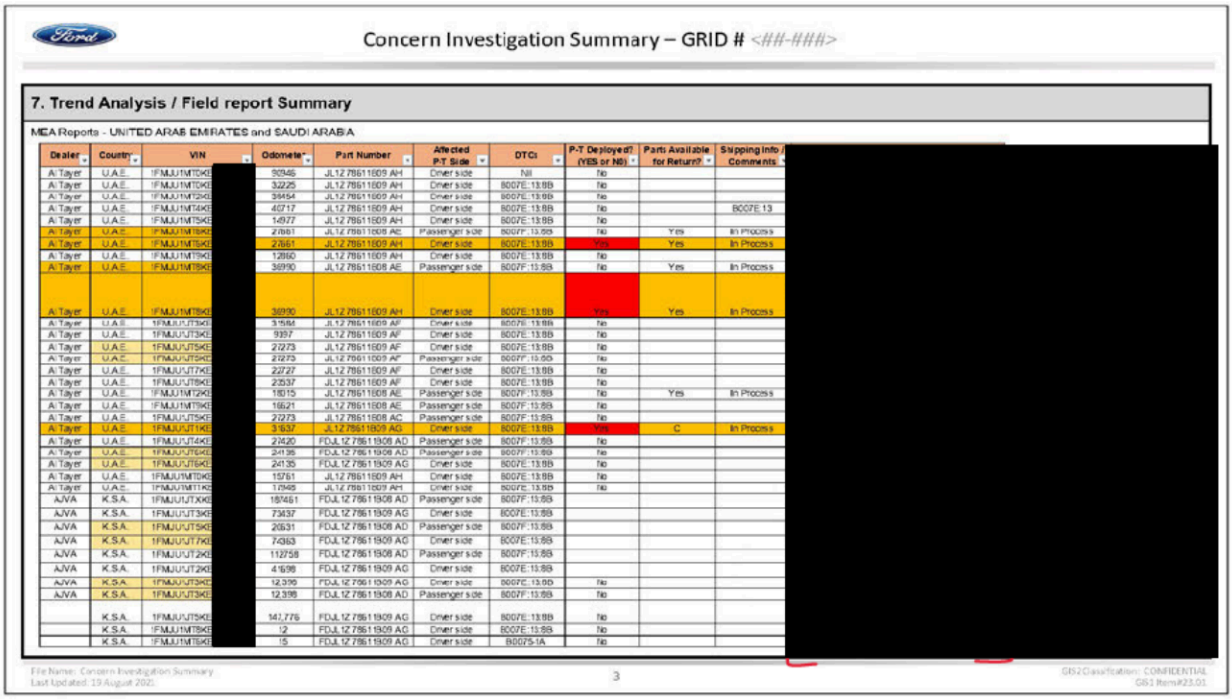

Concern Investigation Summary – GRID # <##-###>

7. Trend Analysis / Field report Summary

MEA Reports - UNITED ARAB EMIRATES and SAUDI ARABIA

Dealer	Country	VIN	Odometer	Part Number	Affected P-T Side	DTCs	P-T Deployed? (YES or NO)	Parts Available for Return?	Shipping Info / Comments
Al Tayer	U.A.E.	1FMJU1MT0KE	92946	JL1Z 7B611B09 AH	Driver side	Nil	No		
Al Tayer	U.A.E.	1FMJU1MT0KE	32225	JL1Z 7B611B09 AH	Driver side	B007E:13:BB	No		
Al Tayer	U.A.E.	1FMJU1MT2KE	38454	JL1Z 7B611B09 AH	Driver side	B007E:13:BB	No		
Al Tayer	U.A.E.	1FMJU1MT4KE	40717	JL1Z 7B611B09 AH	Driver side	B007E:13:BB	No		B007E:13
Al Tayer	U.A.E.	1FMJU1MT5KE	14977	JL1Z 7B611B09 AH	Driver side	B007E:13:BB	No		
Al Tayer	U.A.E.	1FMJU1MT6KE	27861	JL1Z 7B611B09 AD	Passenger side	B007F:13:BB	No	Yes	In Process
Al Tayer	U.A.E.	1FMJU1MT5KE	23661	JL1Z 7B611B09 AH	Driver side	B007E:13:BB	Yes	Yes	In Process
Al Tayer	U.A.E.	1FMJU1MT9KE	12860	JL1Z 7B611B09 AH	Driver side	B007E:13:BB	No		
Al Tayer	U.A.E.	1FMJU1MT8KE	36990	JL1Z 7B611B08 AE	Passenger side	B007F:13:BB	No	Yes	In Process
Al Tayer	U.A.E.	1FMJU1MT8KE	36990	JL1Z 7B611B09 AH	Driver side	B007E:13:BB	Yes	Yes	In Process
Al Tayer	U.A.E.	1FMJU1MT3KE	31584	JL1Z 7B611B09 AF	Driver side	B007E:13:BB	No		
Al Tayer	U.A.E.	1FMJU1MT3KE	9397	JL1Z 7B611B09 AF	Driver side	B007E:13:BB	No		
Al Tayer	U.A.E.	1FMJU1MT5KE	27273	JL1Z 7B611B09 AF	Driver side	B007E:13:BB	No		
Al Tayer	U.A.E.	1FMJU1MT5KE	27273	JL1Z 7B611B09 AF	Passenger side	B007F:13:BB	No		
Al Tayer	U.A.E.	1FMJU1MT7KE	22727	JL1Z 7B611B09 AF	Driver side	B007E:13:BB	No		
Al Tayer	U.A.E.	1FMJU1MT8KE	22537	JL1Z 7B611B09 AF	Driver side	B007E:13:BB	No		
Al Tayer	U.A.E.	1FMJU1MT2KE	18015	JL1Z 7B611B08 AE	Passenger side	B007F:13:BB	No	Yes	In Process
Al Tayer	U.A.E.	1FMJU1MT9KE	16621	JL1Z 7B611B08 AE	Passenger side	B007F:13:BB	No		
Al Tayer	U.A.E.	1FMJU1MT5KE	27273	JL1Z 7B611B08 AC	Passenger side	B007F:13:BB	No		
Al Tayer	U.A.E.	1FMJU1MT1KE	31637	JL1Z 7B611B09 AC	Driver side	B007E:13:BB	Yes	C	In Process
Al Tayer	U.A.E.	1FMJU1MT4KE	27420	FDJL1Z 7B611B08 AD	Passenger side	B007F:13:BB	No		
Al Tayer	U.A.E.	1FMJU1MT6KE	24136	FDJL1Z 7B611B08 AD	Passenger side	B007F:13:BB	No		
Al Tayer	U.A.E.	1FMJU1MT6KE	24135	FDJL1Z 7B611B09 AG	Driver side	B007E:13:BB	No		
Al Tayer	U.A.E.	1FMJU1MT0KE	15761	JL1Z 7B611B09 AH	Driver side	B007E:13:BB	No		
Al Tayer	U.A.E.	1FMJU1MT1KE	17945	JL1Z 7B611B09 AH	Driver side	B007E:13:BB	No		
AJVA	K.S.A.	1FMJU1JT1KE	187451	FDJL1Z 7B611B08 AD	Passenger side	B007F:13:BB			
AJVA	K.S.A.	1FMJU1JT3KE	73437	FDJL1Z 7B611B09 AG	Driver side	B007E:13:BB			
AJVA	K.S.A.	1FMJU1JT5KE	26531	FDJL1Z 7B611B08 AD	Passenger side	B007F:13:BB			
AJVA	K.S.A.	1FMJU1JT7KE	74363	FDJL1Z 7B611B09 AG	Driver side	B007E:13:BB			
AJVA	K.S.A.	1FMJU1JT2KE	112758	FDJL1Z 7B611B08 AD	Passenger side	B007F:13:BB			
AJVA	K.S.A.	1FMJU1JT2KE	41698	FDJL1Z 7B611B09 AG	Driver side	B007E:13:BB			
AJVA	K.S.A.	1FMJU1JT3KE	12,396	FDJL1Z 7B611B09 AG	Driver side	B007E:13:BB	No		
AJVA	K.S.A.	1FMJU1JT3KE	12,396	FDJL1Z 7B611B08 AD	Passenger side	B007F:13:BB	No		
	K.S.A.	1FMJU1JT5KE	141,776	FDJL1Z 7B611B09 AG	Driver side	B007E:13:BB	No		
	K.S.A.	1FMJU1MT8KE	12	FDJL1Z 7B611B09 AG	Driver side	B007E:13:BB	No		
	K.S.A.	1FMJU1MT6KE	15	FDJL1Z 7B611B09 AG	Driver side	B0075-1A	No		

File Name: Concern Investigation Summary
Last Updated: 19 August 2021

3

GIS2 Classification: CONFIDENTIAL
GIS1 Item#23.01

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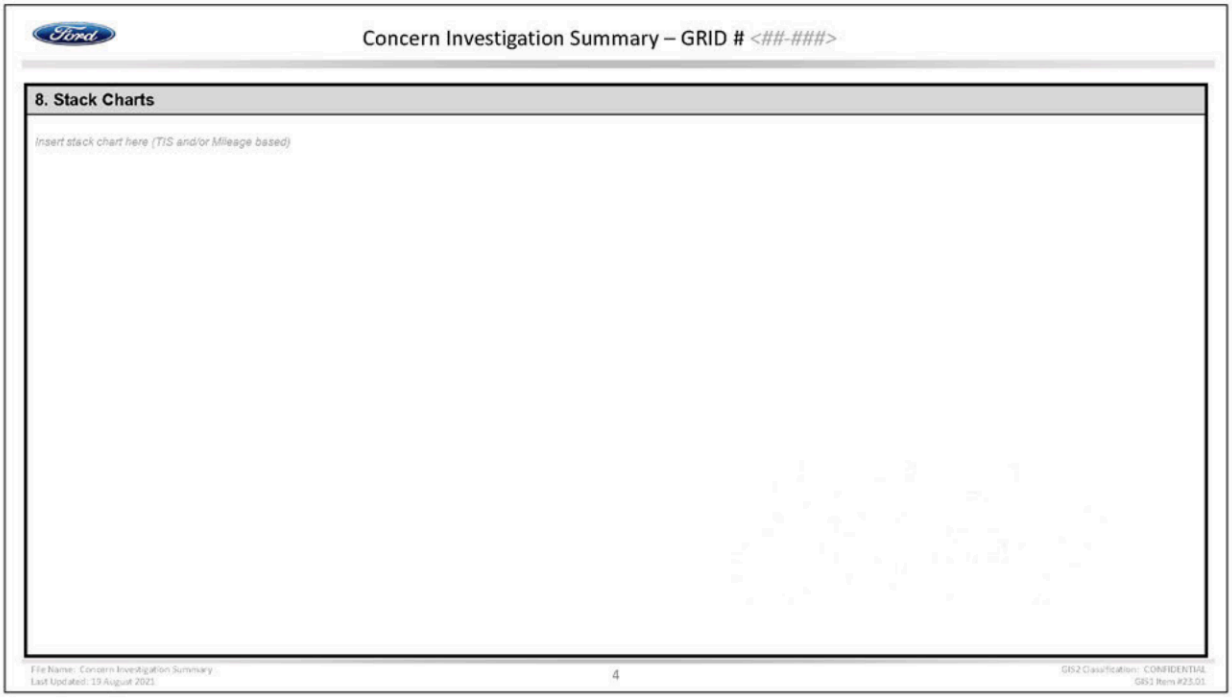

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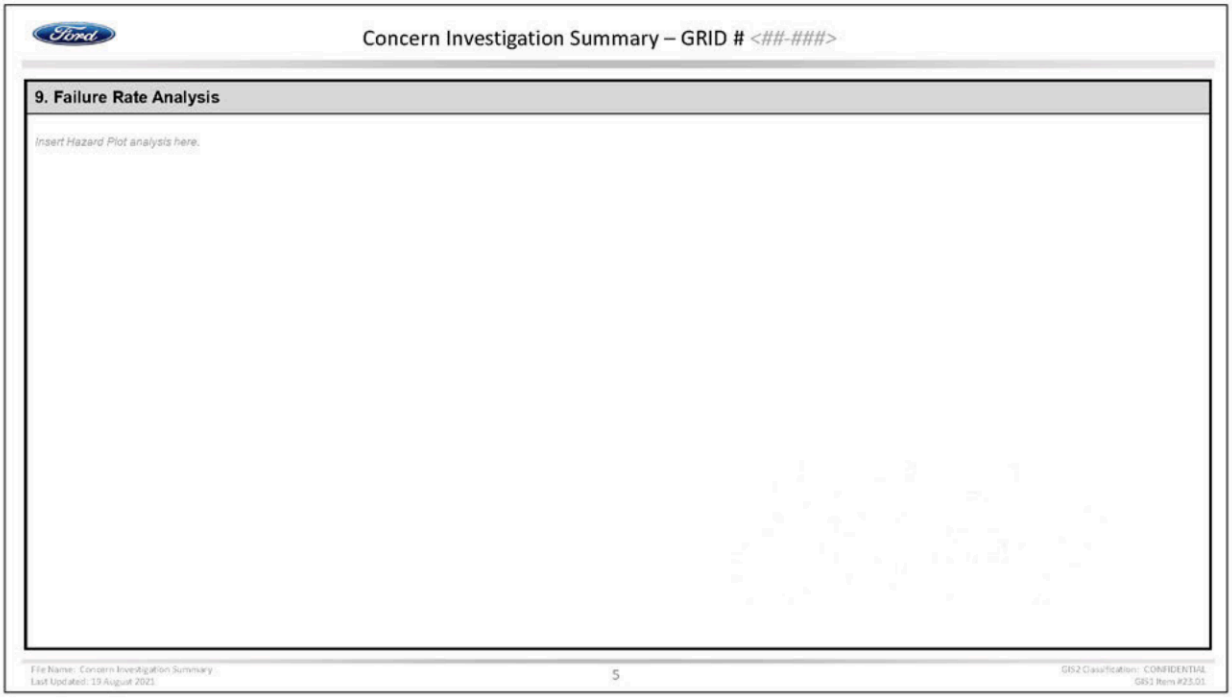
Nil



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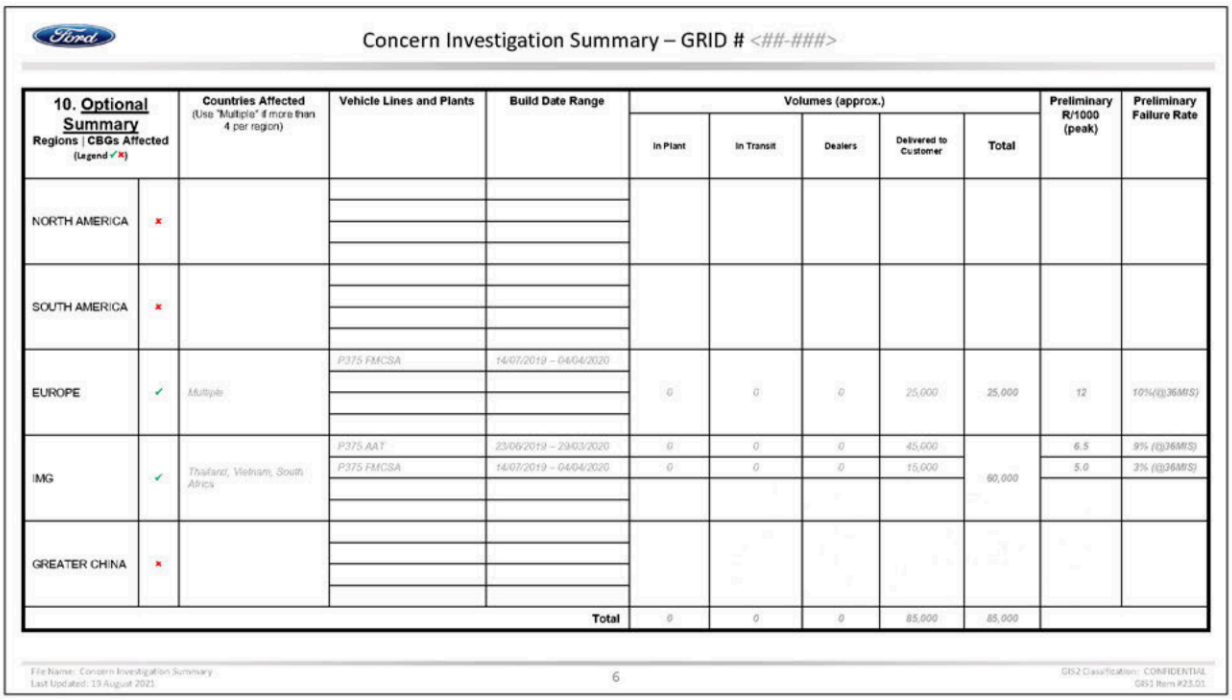


Concern Investigation Summary – GRID # <##-###>

10. Optional Summary Regions | CBGs Affected (Legend ✓/x)		Countries Affected (Use "Multiple" if more than 4 per region)	Vehicle Lines and Plants	Build Date Range	Volumes (approx.)					Preliminary R/1000 (peak)	Preliminary Failure Rate
					In Plant	In Transit	Dealers	Delivered to Customer	Total		
NORTH AMERICA	x										
SOUTH AMERICA	x										
EUROPE	✓	Multiple	P375 FMCSA	14/07/2019 – 04/04/2020	0	0	0	25,000	25,000	12	10%(@36MIS)
IMG	✓	Thailand, Vietnam, South Africa	P375 AAT	23/09/2019 – 29/03/2020	0	0	0	45,000	60,000	6.5	9% (@36MIS)
			P375 FMCSA	14/07/2019 – 04/04/2020	0	0	0	15,000		5.0	3% (@36MIS)
GREATER CHINA	x										
				Total	0	0	0	85,000	85,000		

GUIDELINES
Where needed populate table 10 with as much detail for each region that is affected. Volumes are approximations only.
Grey text is an example of how to populate. Grey text to be deleted once fully populated.
Additional rows can be added by inserting / splitting table.
Rows not required can be deleted if required.

Please Add additional Back up info as/if required

2019MY Expedition Pretensioner Failures

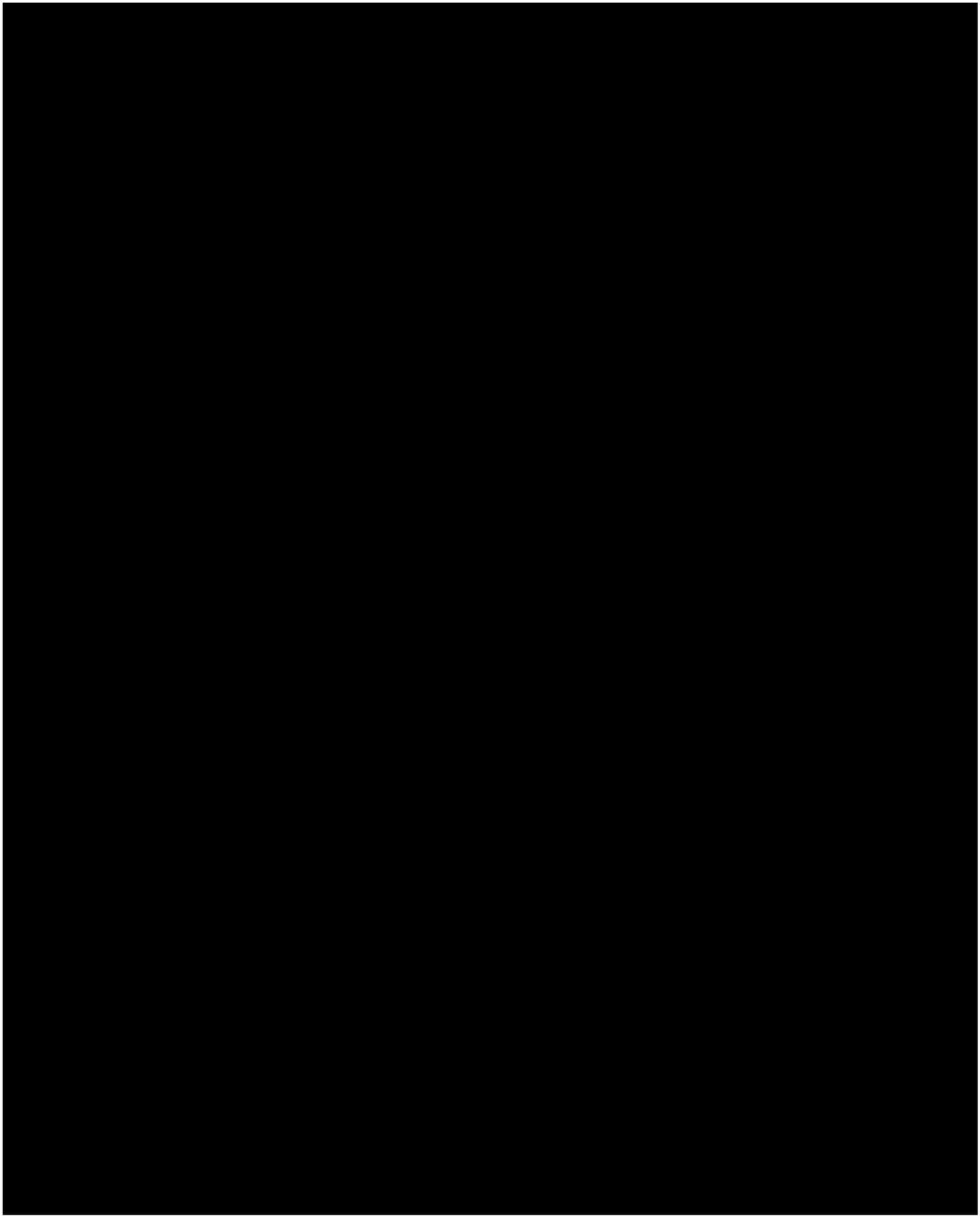
CCRG 21-576 Review
12-Jan-2022

Turn Around
Automotive Operations

Modernize
Everywhere

Disrupt
Ourselves

Ford



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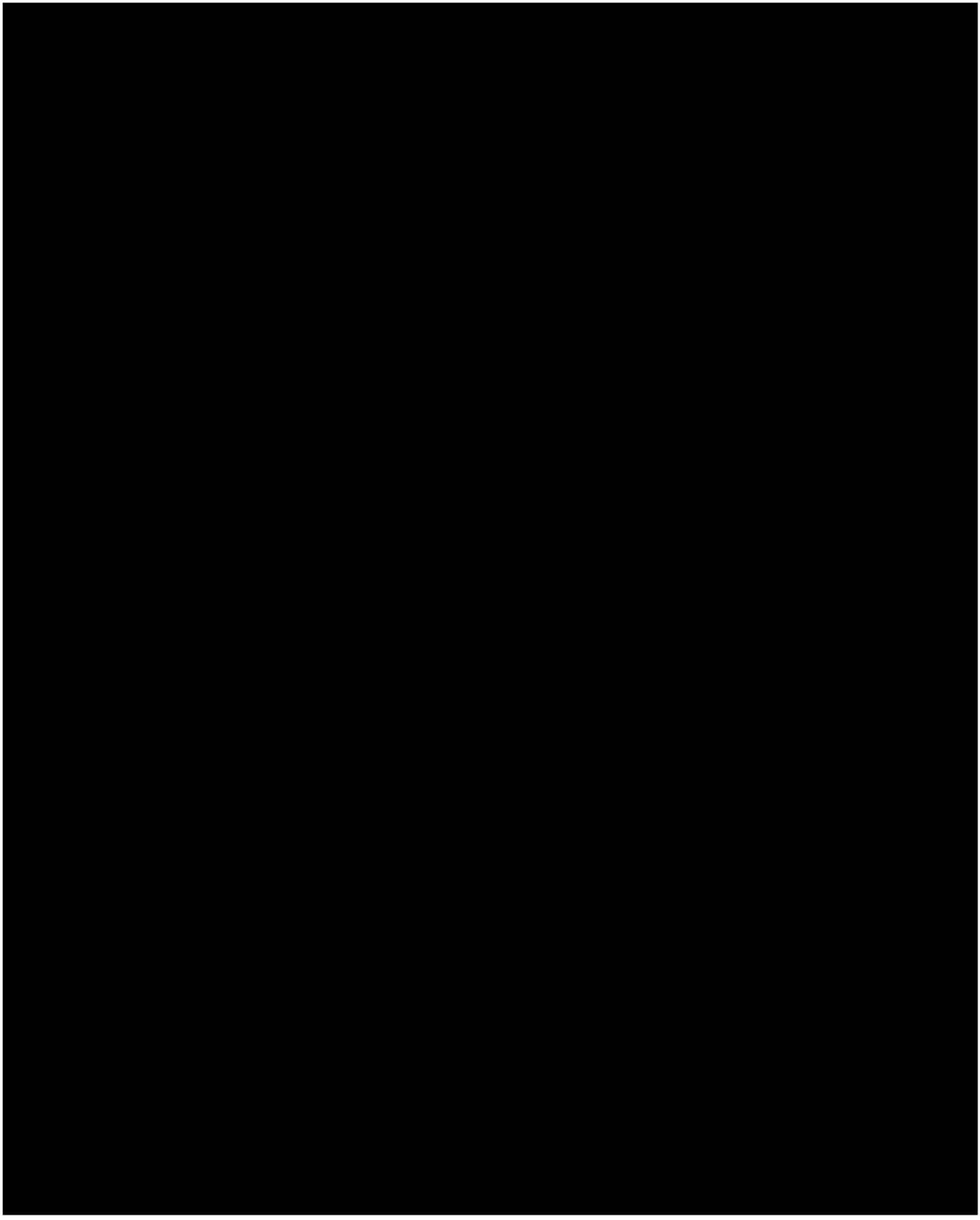

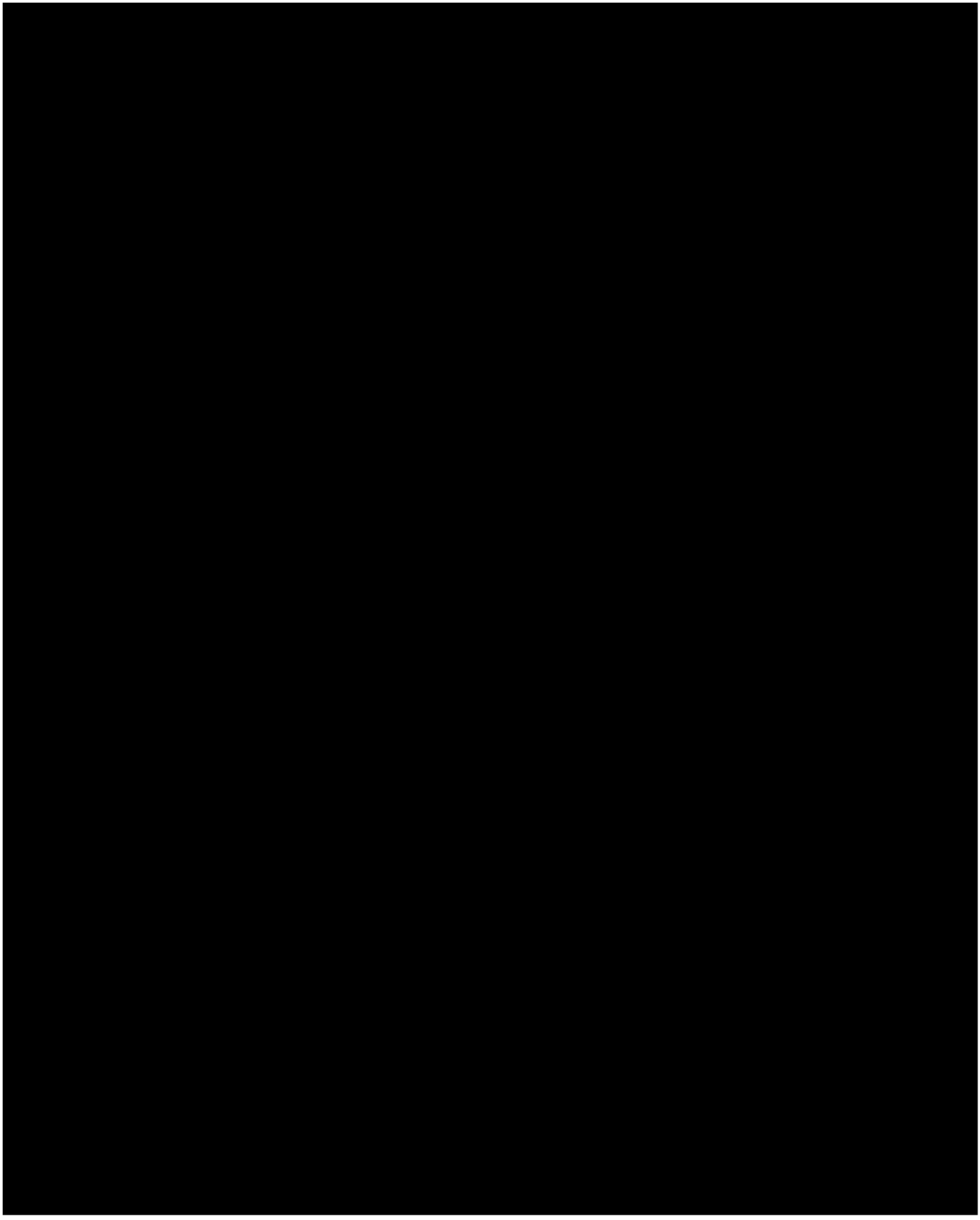

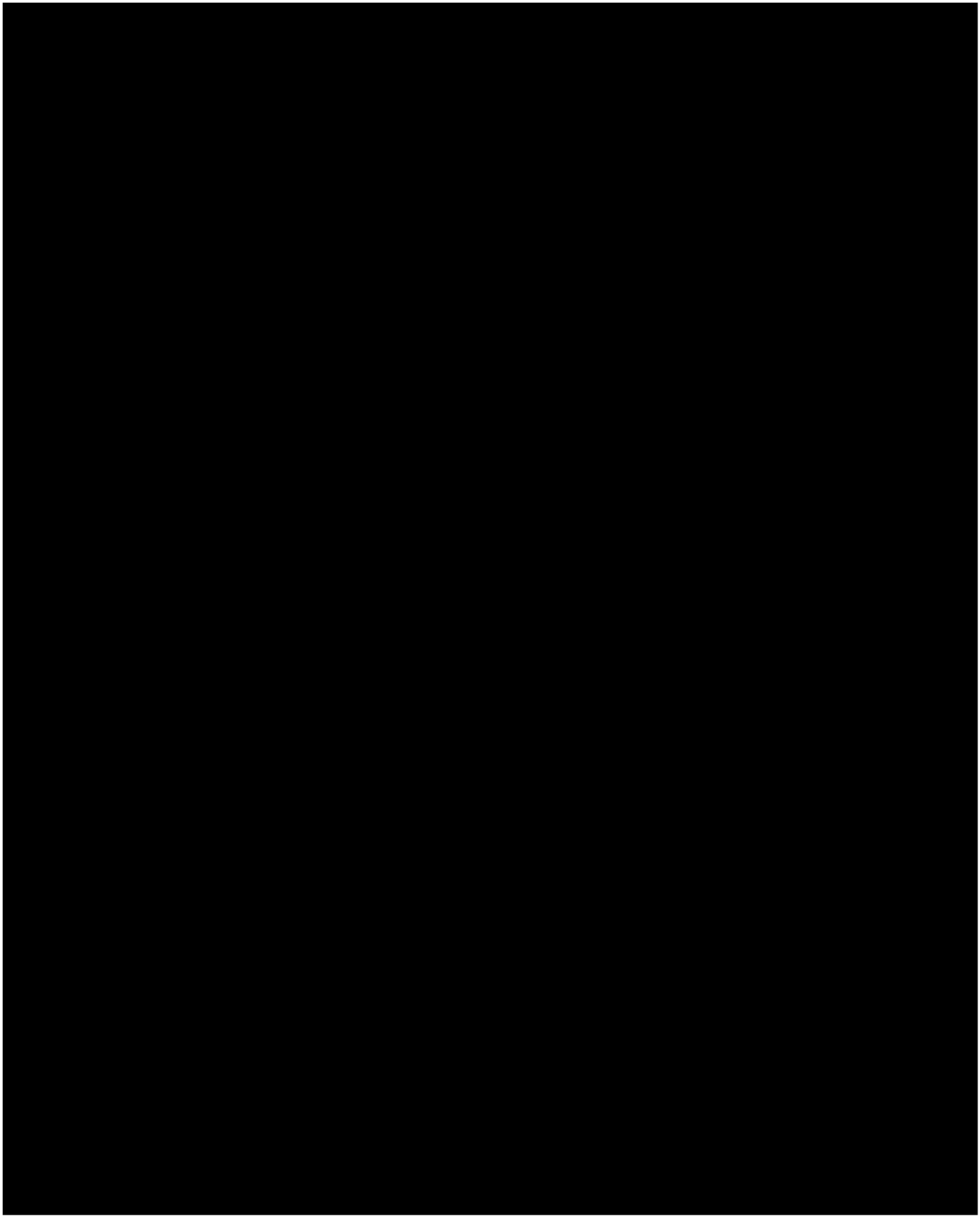

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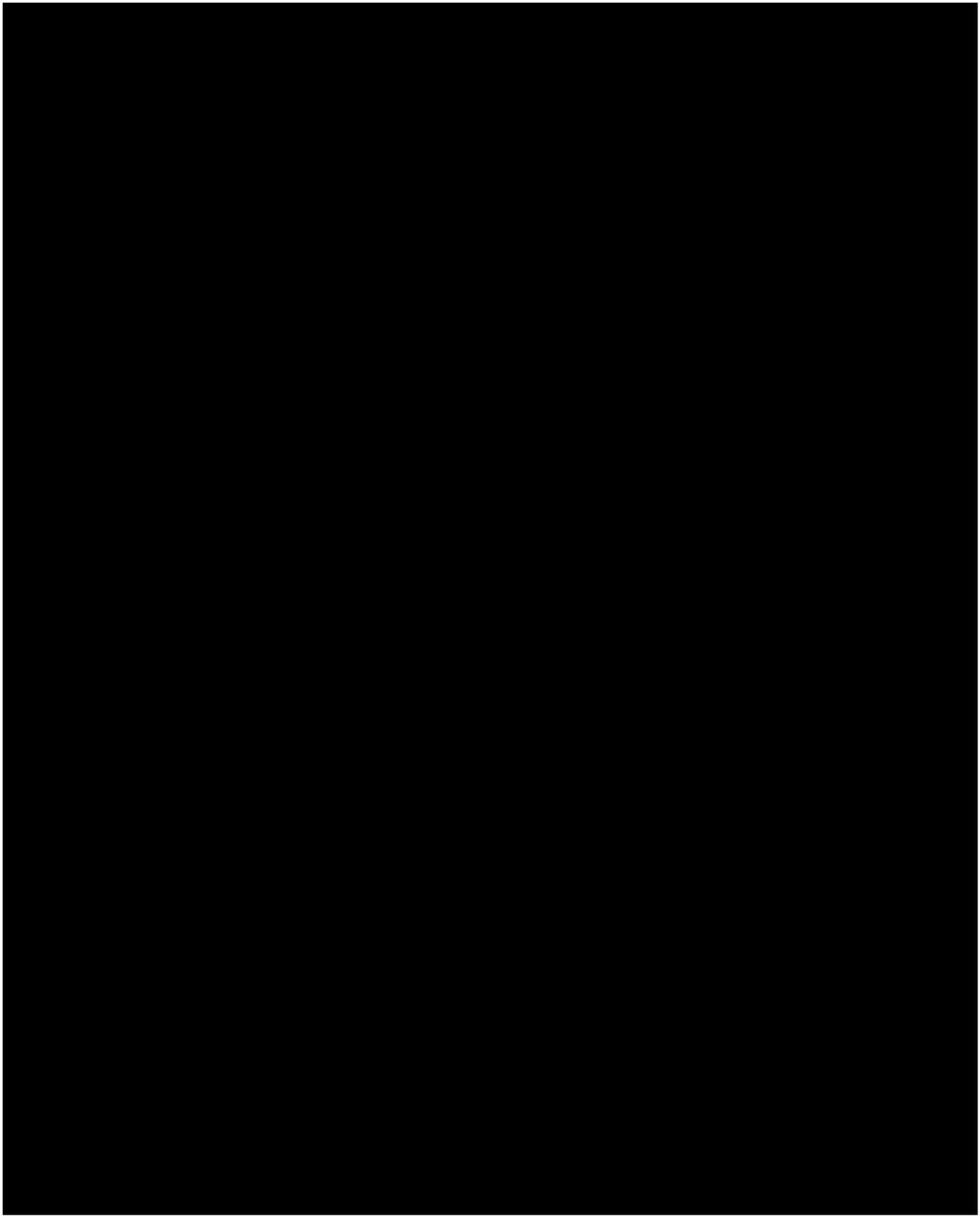

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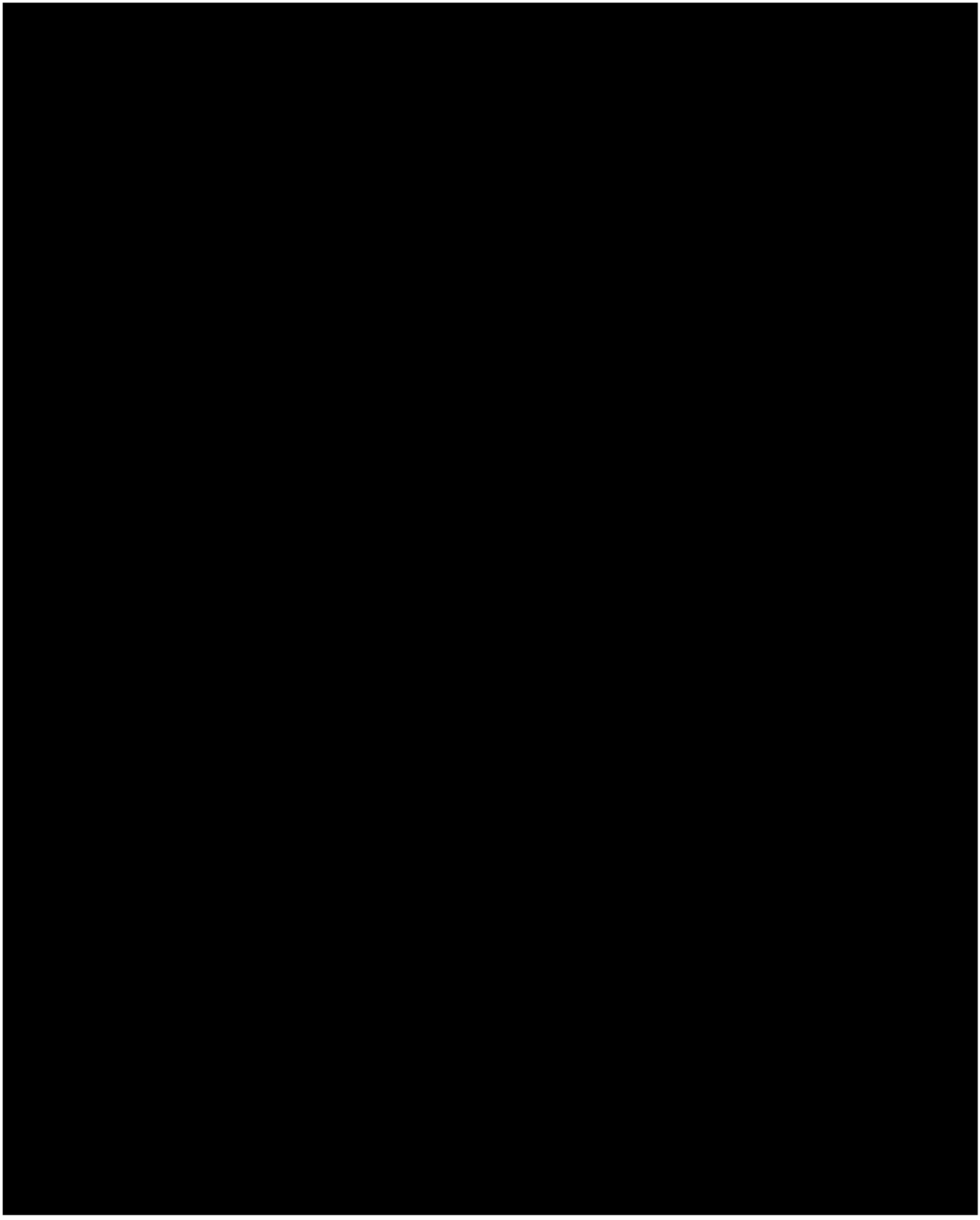
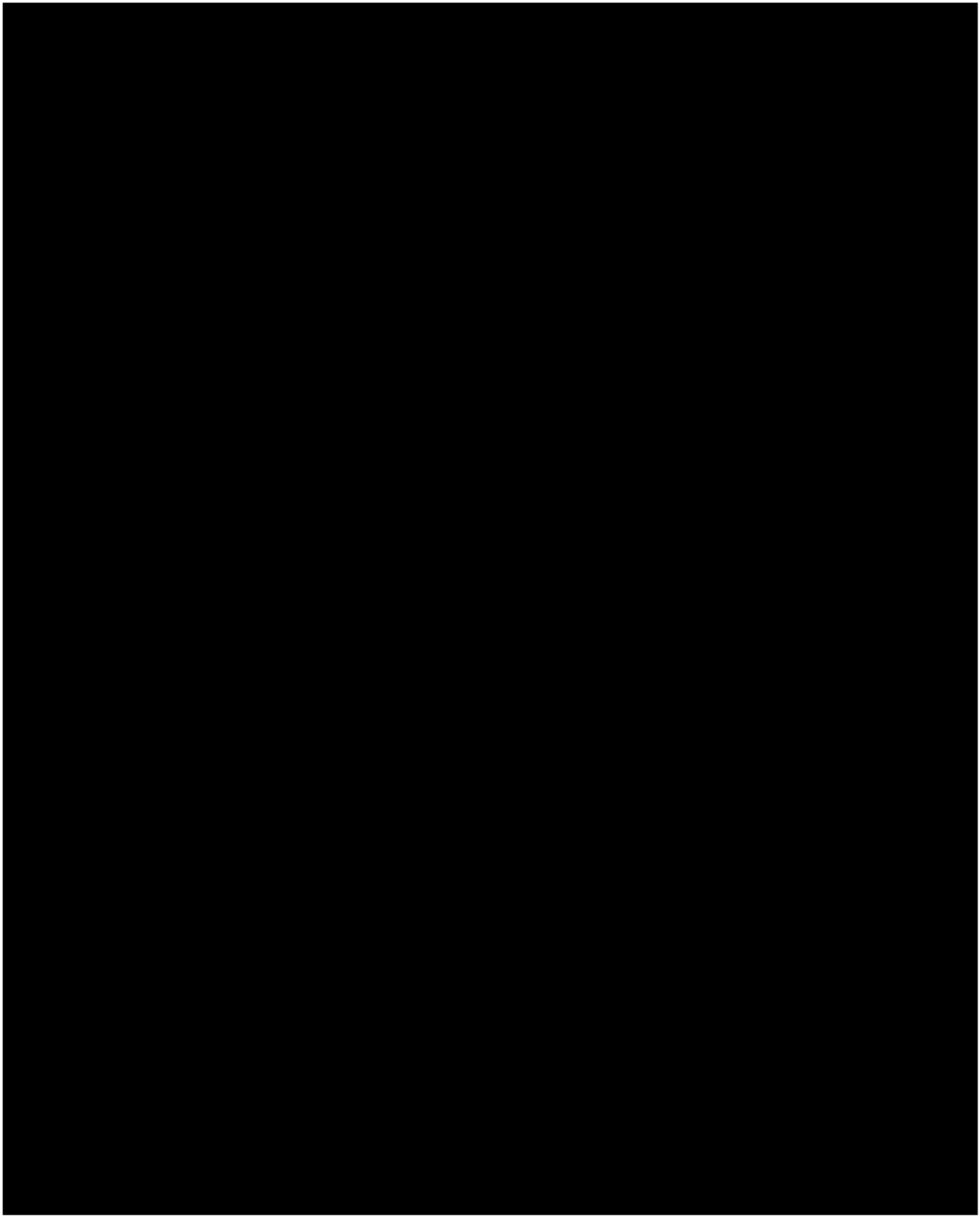


Temperature and humedity

- fewq



Appendix

Investigation Summary 14-Oct-2021

2019 Expedition – Pretensioner Failures

Repair Date	14-AUG-2021
Distance	22984 Miles
Time In Service	20

Vehicle Information

Model Year	2019
Market Derived Code	F - FORD
Body/Cab Type	T/WD-4 DOOR WAGON
Version/Series	T/EF-FORD SERIES
Drive Type	T/E-4 WHL L/H PART TIME DRIVE
Vehicle Line	T/B8-U553N EXPEDITION [18-22]
Warranty Start Date	25-DEC-2019
Production Date	21-FEB-2019
VIN	1FMJU1MT8KE[redacted]

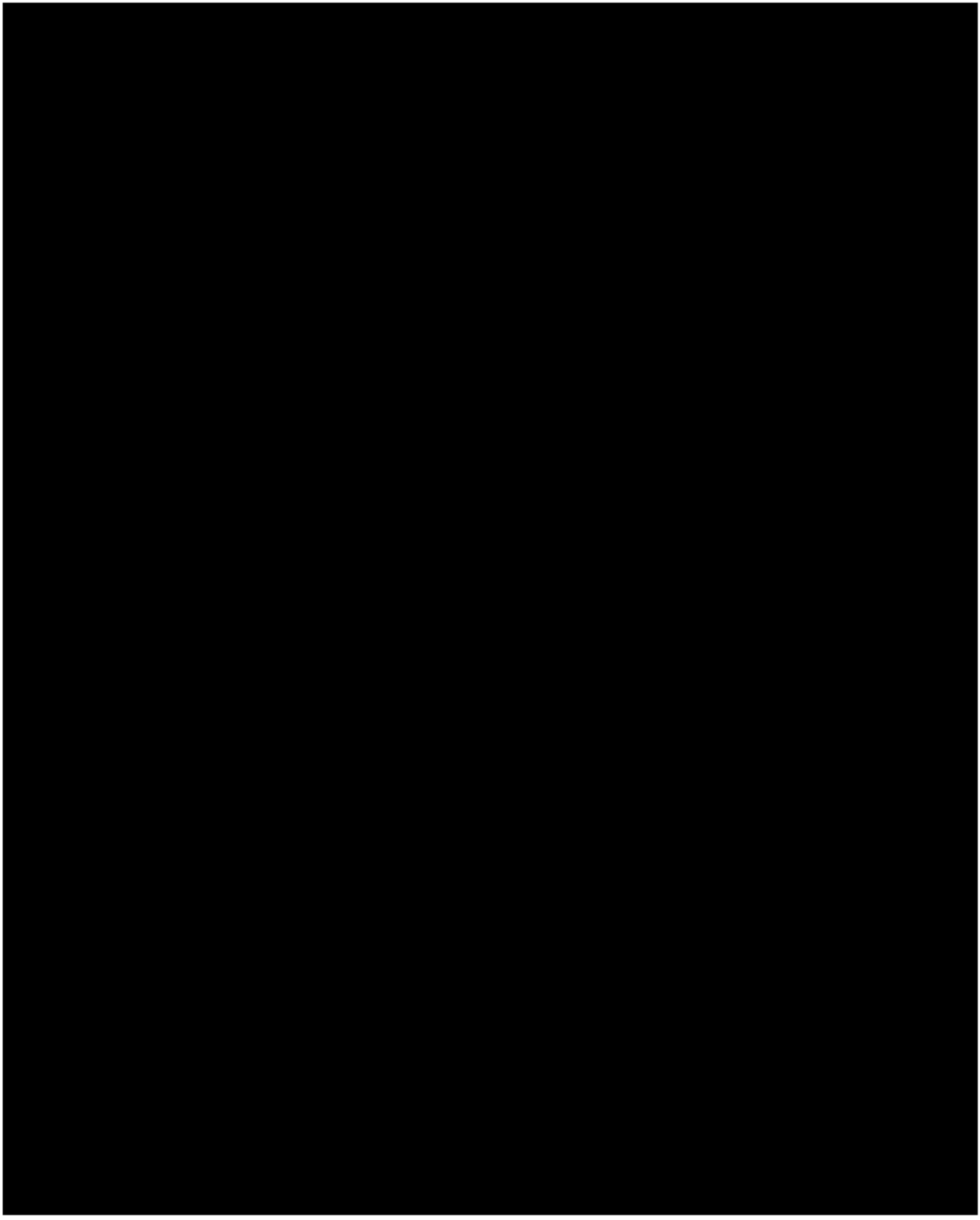
Customer Concern Code	S38-AIR BAG (SRS) TROUBLES
Condition Code	42-DOES NOT OPERATE PROPERLY
Technician Comment	Verified the concern air bag light on all the time. Retrieved DTC B007F-13 , visual inspection not found any abnormalities on the passenger seat belt . Further followed PPT - A, From A1 - Yes,A2 -No , A3 - No, A6- Yes, A7-Yes dtc changed to B007F-1A, then A11- Yes at step A 11 Install a new passenger seat belt retractor includes retractor pretensioner , Replaced passenger seat belt retractor includes retractor pretensioner and verified the repair .noticed drive side seat belt stuck in closed Retract position fully and not able to pull extract as per customer. Customer noticed while sitting in the driver seat and start to move the vehicle some burst kind of noise from the driver seat bel area and also some smoke fumes coming from driver seat belt mount area at the same time burning smell was also there. After that the seat belt is not able to pull and wear extract and not working at all fully stuck in closed position. Visual inspection not found any abnormalities. No any accident history or any modification noticed. Battery voltage Checked found normal. Retrieved DTC B007E 13 8B Further followed PPT A From A1 Yes A2 No 65.54 ohms A3 No A6 Yes A7 Yes dtc changed to B007F-1A 8B then A11- Yes and received the same original dtc then at step A11 need to Install a new driver seat belt retractor includes retractor pretensioner and noticed driver side belt pretensioners were deployed as well. As per the hotline assistance replaced RCM also While replacing inspected the all wiring/wiring strain and terminals/terminal fit in the seat belts and RCM connector as well , Not found any abnormalities. While replacing driver seat belt noticed , the seat belt height adjuster mechanism stuck hence replaced as well. HAR 118330743 GCR 2021937773 MT used for diagnosis
Customer Comment	Check for Airbag warning light remains on in the cluster and customer saw some smoke coming from seat belt area and burning smell was also there after that the seat belt is not work.

Casual Flag	Prefix	Base	Suffix	Part Description
N	JL1Z	78602B62	B	ADJUSTER FRT ST STRP
N	LL1Z	14B321	A	SENS & BRKT ASY-AIR BAG FRT
Y	JL1Z	78611B09	AH	S/BELT FRT/SEAT RETR
N	JL1Z	78611B08	AE	S/BELT FRT/SEAT RETR

15

Back Up

[redacted]



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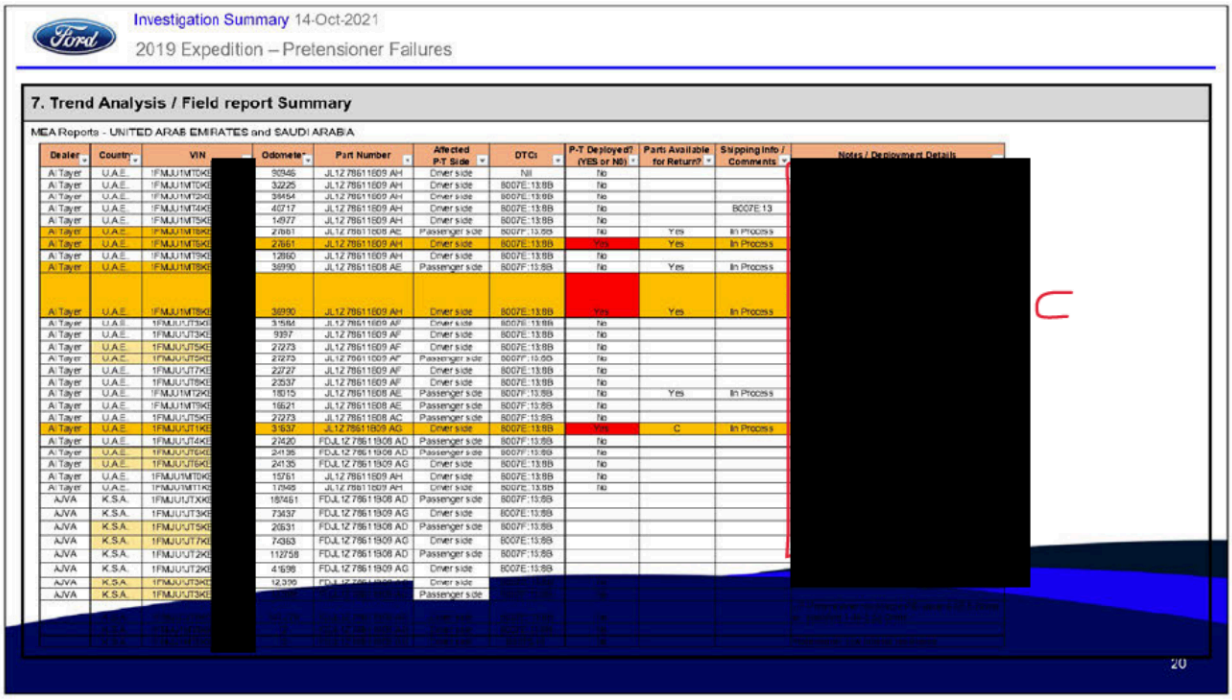


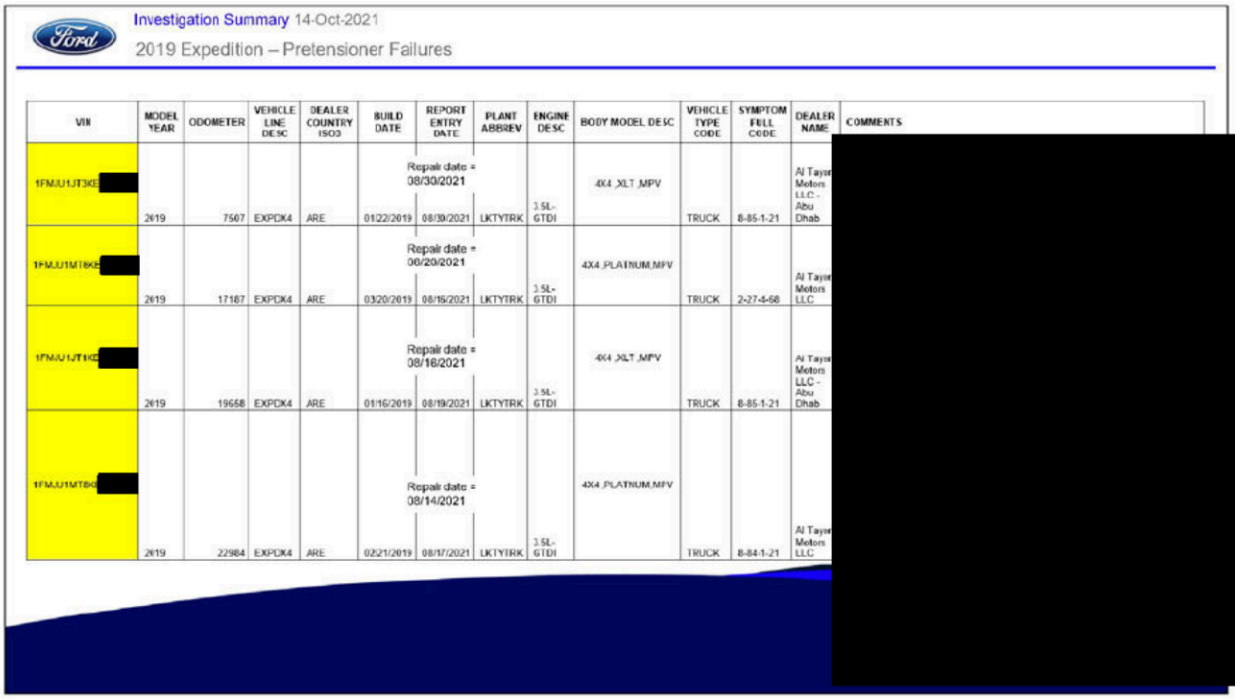
Investigation Summary 14-Oct-2021

2019 Expedition – Pretensioner Failures

7. Trend Analysis / Field report Summary

MEA Reports - UNITED ARAB EMIRATES and SAUDI ARABIA

Dealer	Country	VIN	Odometer	Part Number	Affected P-T Side	DTCs	P-T Deployed? (YES or NO)	Parts Available for Return?	Shipping Info / Comments	Notes / Deployment Details
Al Tayer	U.A.E.	1FMJU1MT0K	30945	JL1Z 78611609 AH	Driver side	Nil	No			
Al Tayer	U.A.E.	1FMJU1MT0K	32225	JL1Z 78611609 AH	Driver side	B007E:13:BB	No			
Al Tayer	U.A.E.	1FMJU1MT2K	38454	JL1Z 78611609 AH	Driver side	B007E:13:BB	No			
Al Tayer	U.A.E.	1FMJU1MT4K	40717	JL1Z 78611609 AH	Driver side	B007E:13:BB	No		B007E:13	
Al Tayer	U.A.E.	1FMJU1MT5K	14977	JL1Z 78611609 AH	Driver side	B007E:13:BB	No			
Al Tayer	U.A.E.	1FMJU1MT6K	27861	JL1Z 78611608 AE	Passenger side	B007F:13:BB	No	Yes	In Process	
Al Tayer	U.A.E.	1FMJU1MT5K	23661	JL1Z 78611609 AH	Driver side	B007E:13:BB	Yes	Yes	In Process	
Al Tayer	U.A.E.	1FMJU1MT9K	12860	JL1Z 78611609 AH	Driver side	B007E:13:BB	No			
Al Tayer	U.A.E.	1FMJU1MT8K	36990	JL1Z 78611608 AE	Passenger side	B007F:13:BB	No	Yes	In Process	
Al Tayer	U.A.E.	1FMJU1MT8K	36990	JL1Z 78611609 AH	Driver side	B007E:13:BB	Yes	Yes	In Process	
Al Tayer	U.A.E.	1FMJU1JT3K	31584	JL1Z 78611609 AF	Driver side	B007E:13:BB	No			
Al Tayer	U.A.E.	1FMJU1JT3K	9397	JL1Z 78611609 AF	Driver side	B007E:13:BB	No			
Al Tayer	U.A.E.	1FMJU1JT5K	27273	JL1Z 78611609 AF	Driver side	B007E:13:BB	No			
Al Tayer	U.A.E.	1FMJU1JT5K	21273	JL1Z 78611609 AF	Passenger side	B007F:13:BB	No			
Al Tayer	U.A.E.	1FMJU1JT7K	22727	JL1Z 78611609 AF	Driver side	B007E:13:BB	No			
Al Tayer	U.A.E.	1FMJU1JT8K	23537	JL1Z 78611609 AF	Driver side	B007E:13:BB	No			
Al Tayer	U.A.E.	1FMJU1MT2K	18015	JL1Z 78611608 AE	Passenger side	B007F:13:BB	No	Yes	In Process	
Al Tayer	U.A.E.	1FMJU1MT9K	16521	JL1Z 78611608 AE	Passenger side	B007F:13:BB	No			
Al Tayer	U.A.E.	1FMJU1JT5K	21273	JL1Z 78611608 AC	Passenger side	B007F:13:BB	No			
Al Tayer	U.A.E.	1FMJU1JT1K	31637	JL1Z 78611609 AC	Driver side	B007E:13:BB	Yes	C	In Process	
Al Tayer	U.A.E.	1FMJU1JT4K	27420	FDJL1Z 78611908 AD	Passenger side	B007F:13:BB	No			
Al Tayer	U.A.E.	1FMJU1JT6K	24136	FDJL1Z 78611908 AD	Passenger side	B007F:13:BB	No			
Al Tayer	U.A.E.	1FMJU1JT6K	24135	FDJL1Z 78611909 AG	Driver side	B007E:13:BB	No			
Al Tayer	U.A.E.	1FMJU1MT0K	15761	JL1Z 78611609 AH	Driver side	B007E:13:BB	No			
Al Tayer	U.A.E.	1FMJU1MT1K	17945	JL1Z 78611609 AH	Driver side	B007E:13:BB	No			
AJVA	K.S.A.	1FMJU1JTXK	187451	FDJL1Z 78611908 AD	Passenger side	B007F:13:BB				
AJVA	K.S.A.	1FMJU1JT3K	73437	FDJL1Z 78611909 AG	Driver side	B007E:13:BB				
AJVA	K.S.A.	1FMJU1JT5K	20531	FDJL1Z 78611908 AD	Passenger side	B007F:13:BB				
AJVA	K.S.A.	1FMJU1JT7K	74363	FDJL1Z 78611909 AG	Driver side	B007E:13:BB				
AJVA	K.S.A.	1FMJU1JT2K	112758	FDJL1Z 78611908 AD	Passenger side	B007F:13:BB				
AJVA	K.S.A.	1FMJU1JT2K	41696	FDJL1Z 78611909 AG	Driver side	B007E:13:BB				
AJVA	K.S.A.	1FMJU1JT3K	12,016	FDJL1Z 78611909 AG	Driver side					
AJVA	K.S.A.	1FMJU1JT3K			Passenger side					



Investigation Summary 14-Oct-2021

2019 Expedition – Pretensioner Failures

VIN	MODEL YEAR	ODOMETER	VEHICLE LINE DESC	DEALER COUNTRY ISO3	BUILD DATE	REPORT ENTRY DATE	PLANT ABBREV	ENGINE DESC	BODY MODEL DESC	VEHICLE TYPE CODE	SYMPTOM FULL CODE	DEALER NAME	COMMENTS
1FMJU1JT3KE[redacted]	2019	7507	EXPDX4	ARE	01/22/2019	Repair date = 08/30/2021 08/30/2021	LKTYTRK	3.5L-GTDI	4X4,XLT,MPV	TRUCK	8-85-1-21	Al Tayer Motors LLC - Abu Dhab	[redacted]
1FMJU1MT8KE[redacted]	2019	17187	EXPDX4	ARE	03/20/2019	Repair date = 08/20/2021 08/16/2021	LKTYTRK	3.5L-GTDI	4X4,PLATINUM,MPV	TRUCK	2-27-4-68	Al Tayer Motors LLC	
1FMJU1JT1KE[redacted]	2019	19658	EXPDX4	ARE	01/16/2019	Repair date = 08/16/2021 08/19/2021	LKTYTRK	3.5L-GTDI	4X4,XLT,MPV	TRUCK	8-85-1-21	Al Tayer Motors LLC - Abu Dhab	
1FMJU1MT8K[redacted]	2019	22984	EXPDX4	ARE	02/21/2019	Repair date = 08/14/2021 08/17/2021	LKTYTRK	3.5L-GTDI	4X4,PLATINUM,MPV	TRUCK	8-84-1-21	Al Tayer Motors LLC	

Investigation Summary 14-Oct-2021

2019 Expedition – Pretensioner Failures

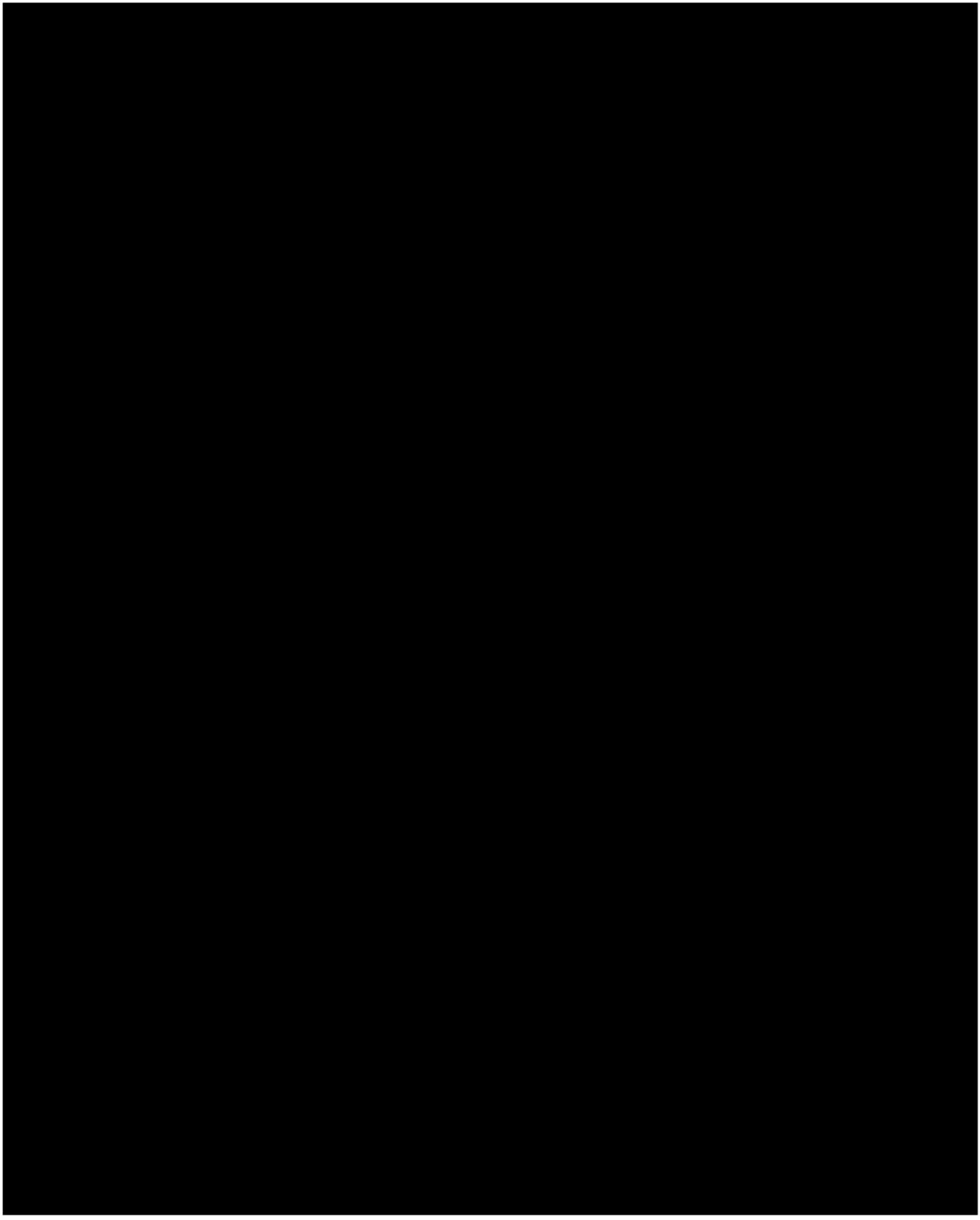
U553 Deployed Devices Claims List

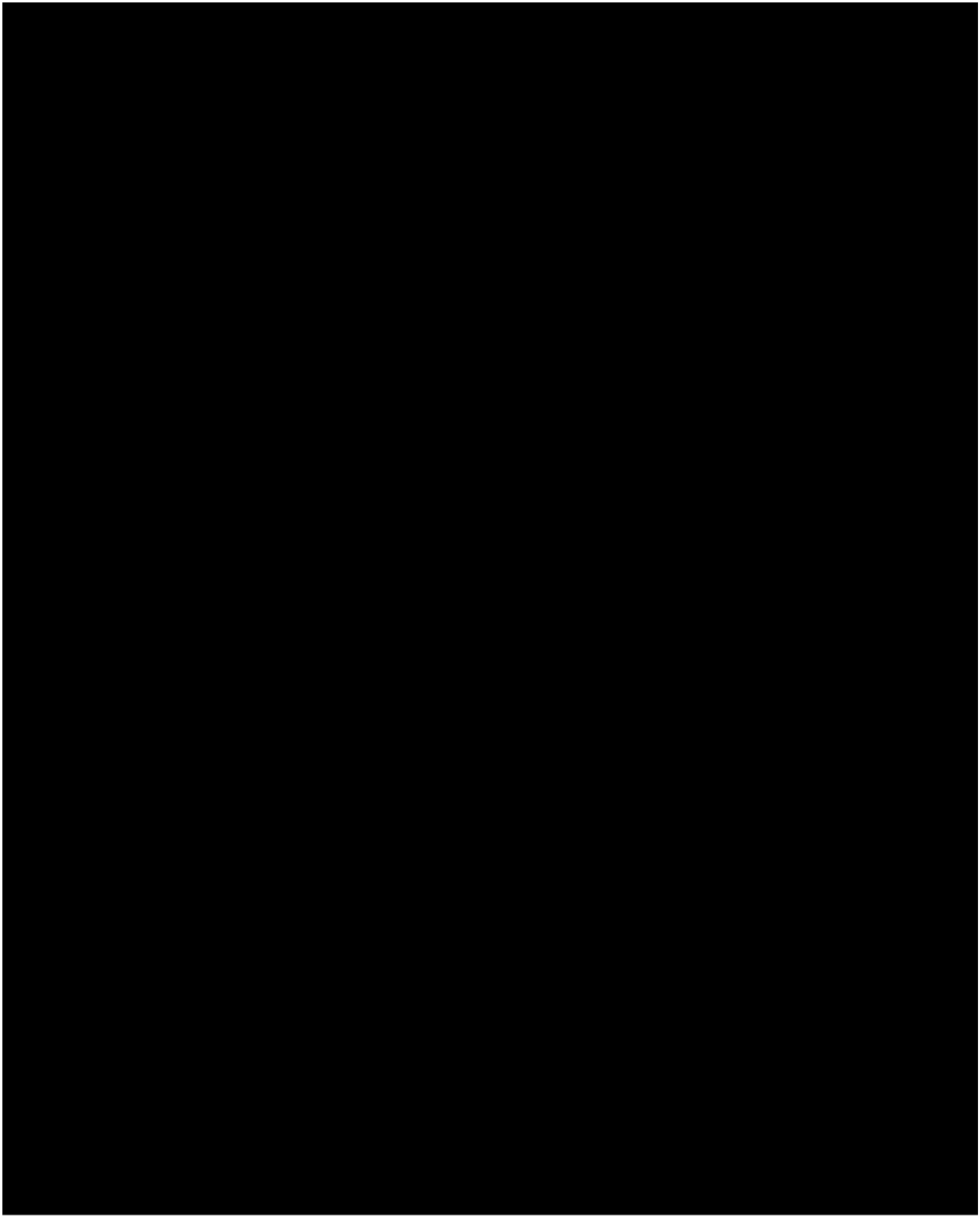
VIN	Mileage	Market	Repeat Failure	GCR	Part Number	Notes	DTC's	Deployed	Retractor Available	RCM Available	Ambient Temp
1FMUU1MT6K[redacted]	27641	UAE	No	2021937769S5	JL1Z 78611809 AH	Driver side	B007E 11 5B	Yes	Yes	No	43°C +
1FMUU1MT8K[redacted]	36950	UAE	No	2021937771Z0	JL1Z 78611809 AH	Driver side	B007E 11 5B	Yes	Yes	No	43°C +
1FMUU3T1K[redacted]	31617	UAE	No	2021937792D0	JL1Z 78611809 AG	Driver side	B007E 11 5B	Yes	Yes	No	45°C +
1FMUU3T5K[redacted]	12052	UAE	No	2021937859A6	JL1Z 78611809 AG	Driver side	B007E 11 5B	Yes	Yes	Yes	42°C +
1FMUU3KT4K[redacted]	21114	USA	No	xxx	JL1Z 78611808 AD	Passenger side	B007F13	Yes	No	Requested	105°F (40.5°C)

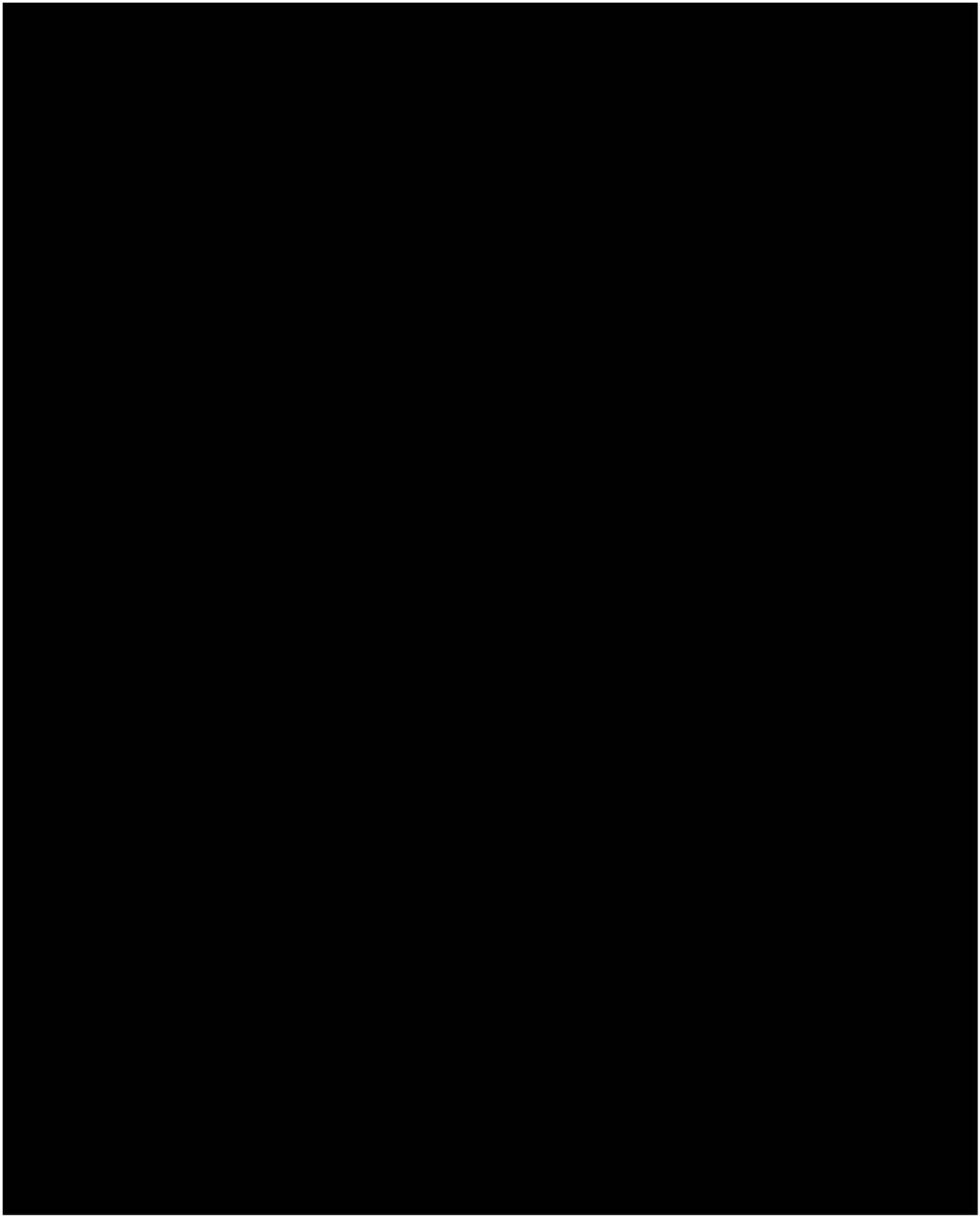
4 Seatbelt Pretensioners In MEA / 1 In NA

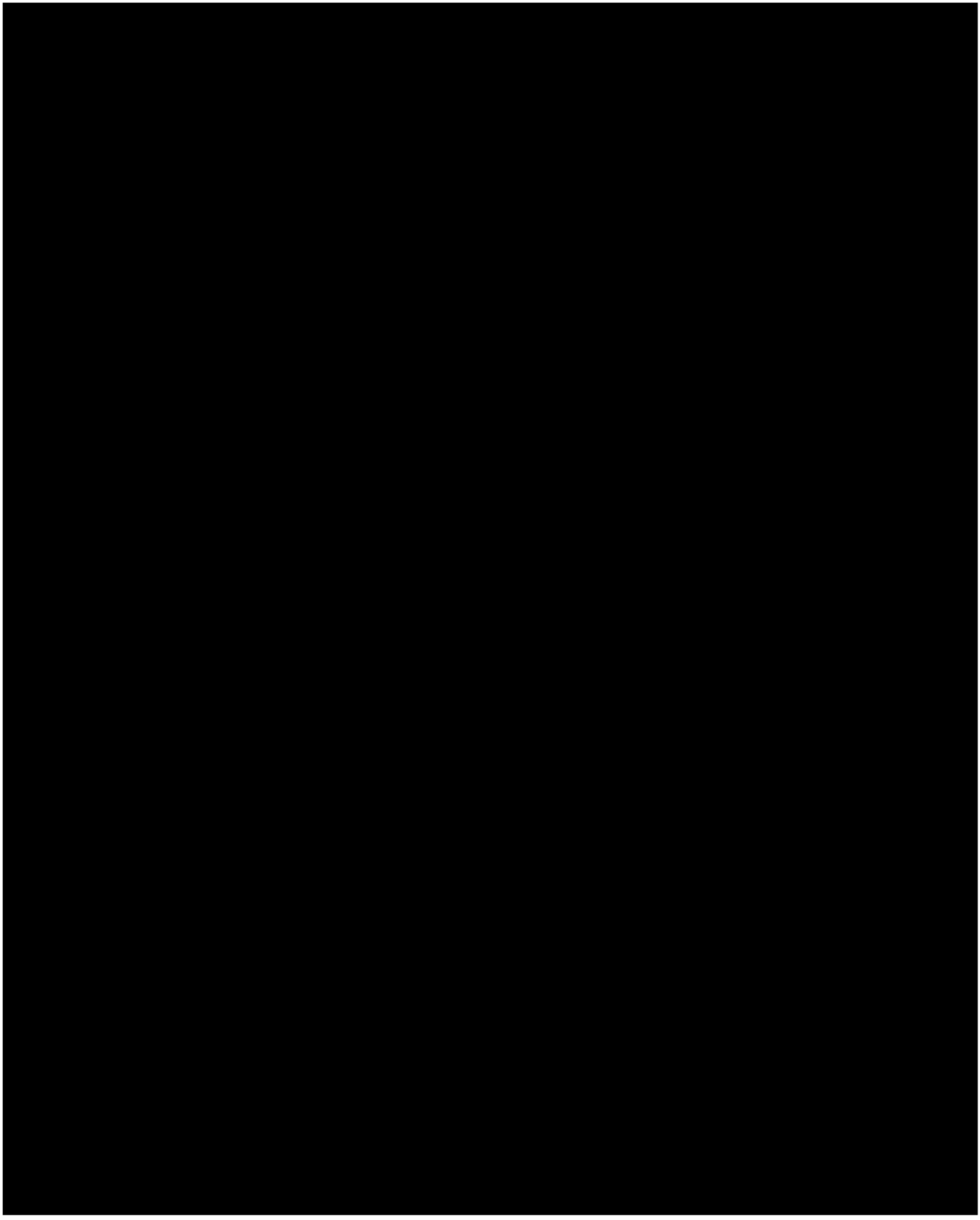
SECRET

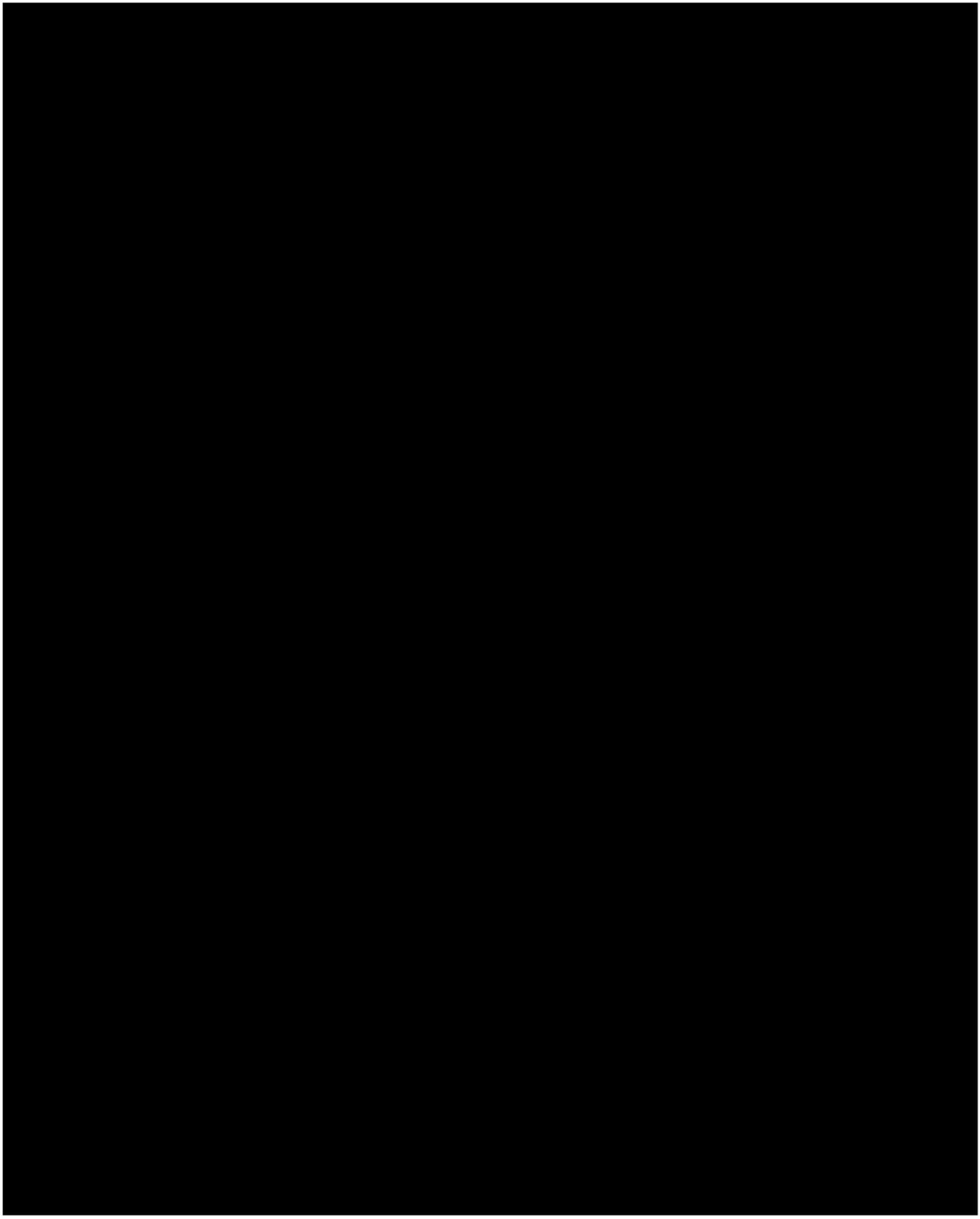
[redacted]

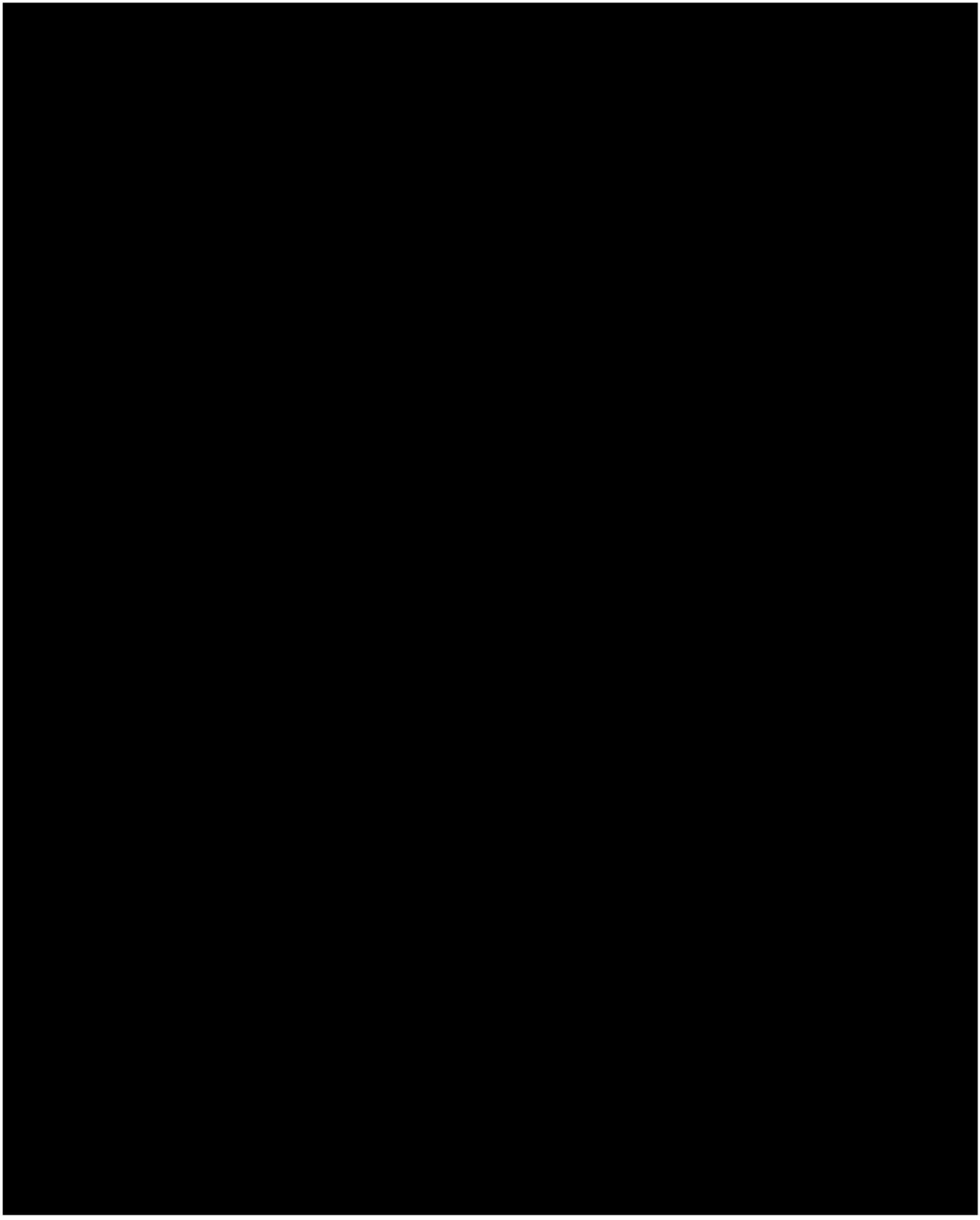


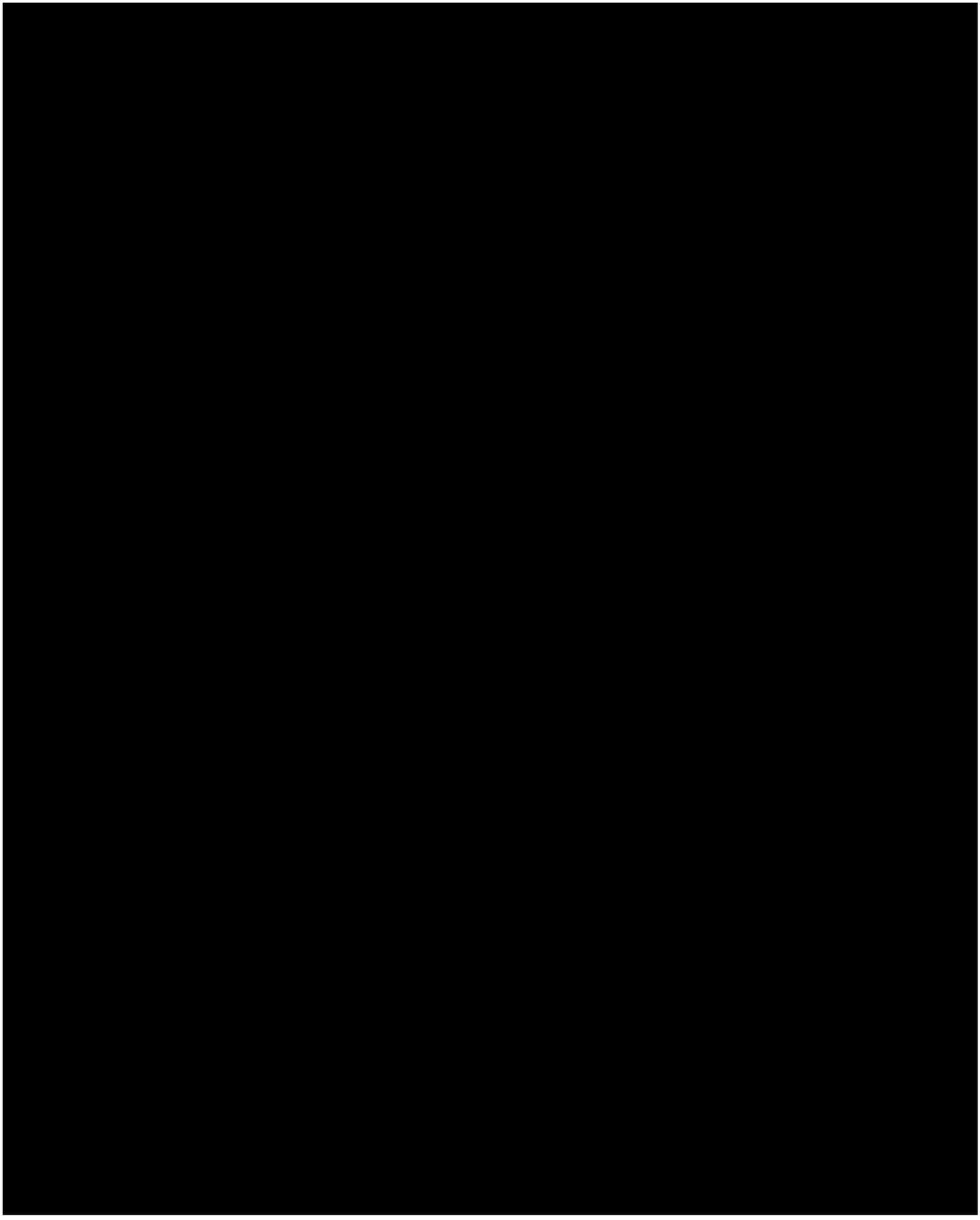


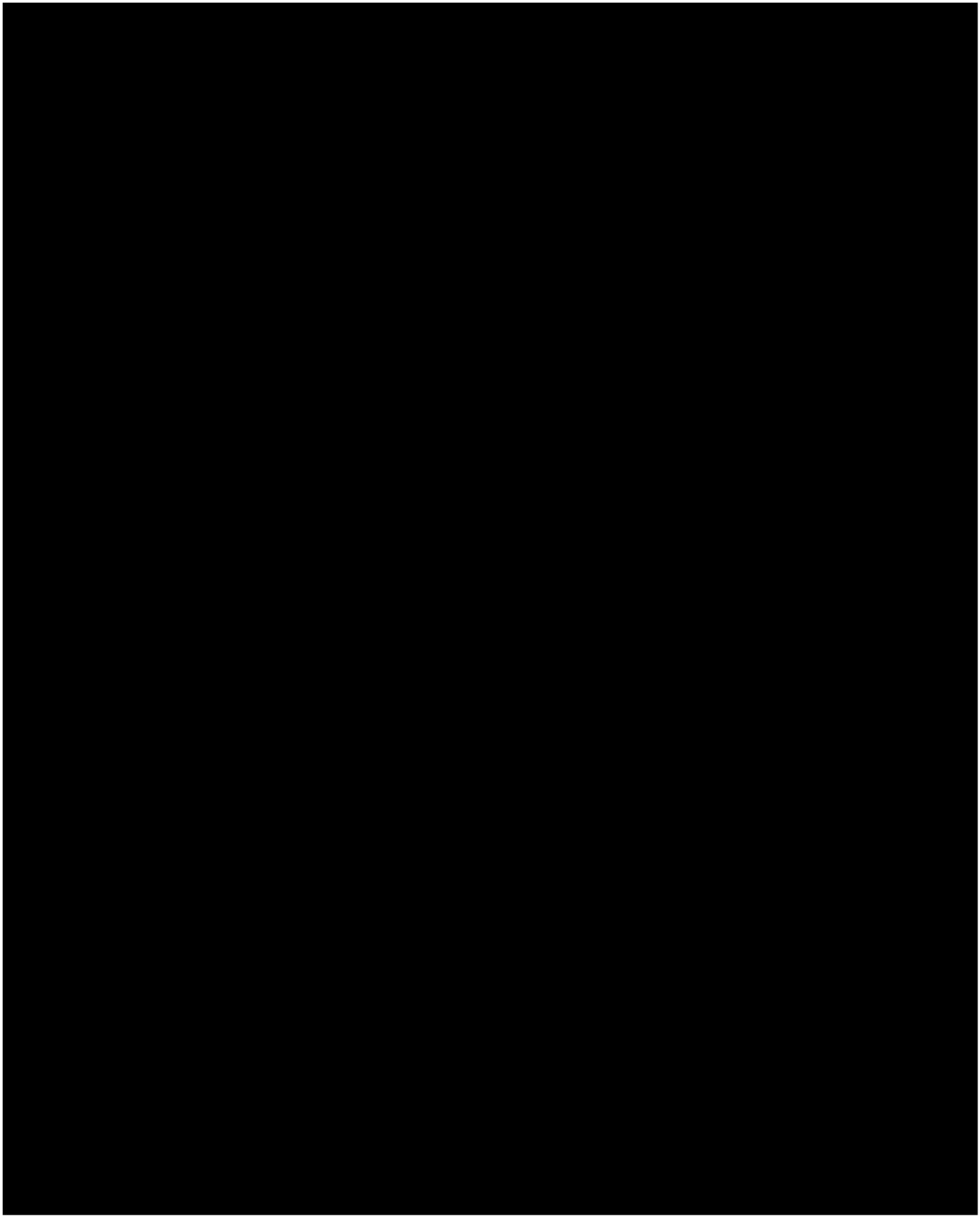


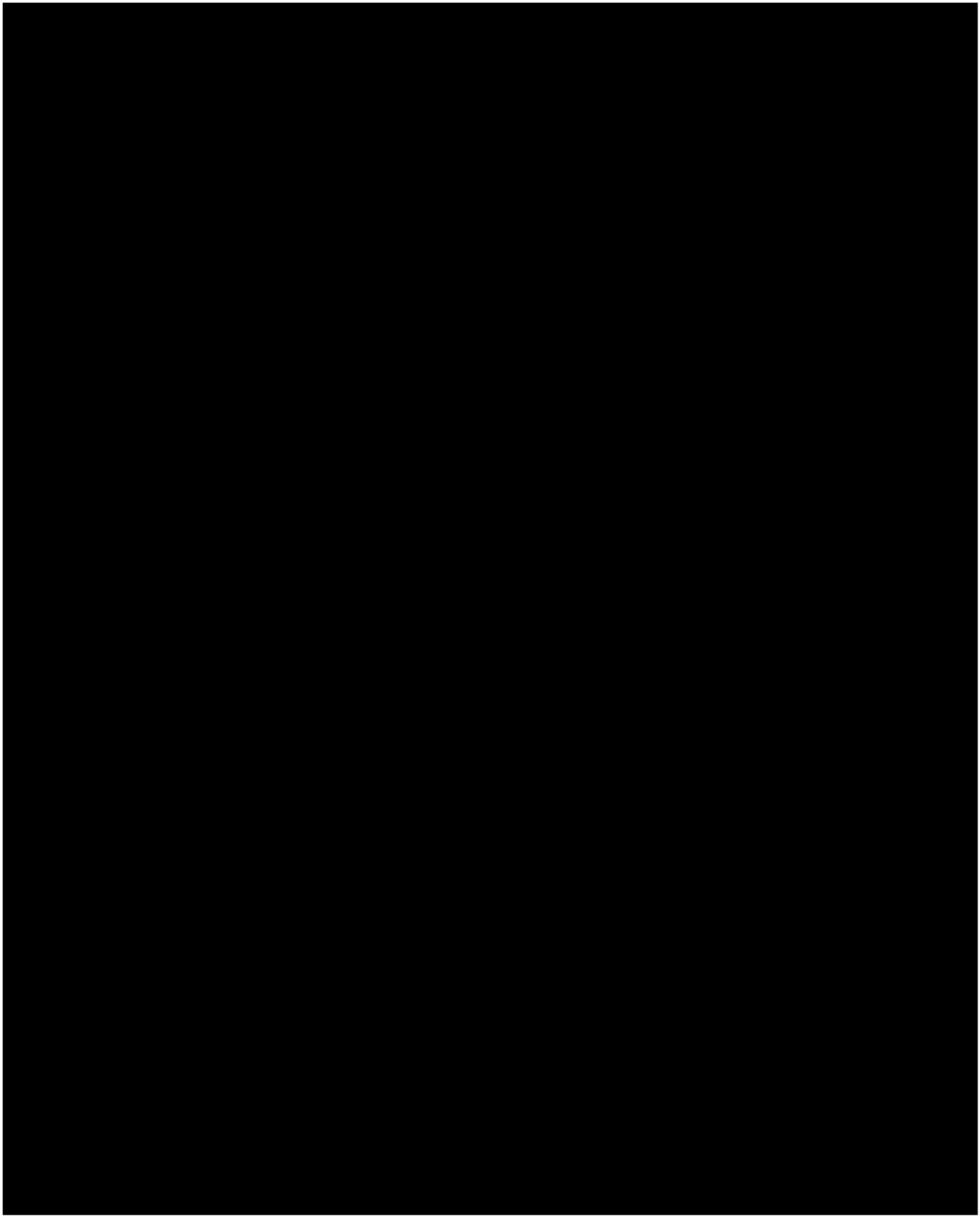


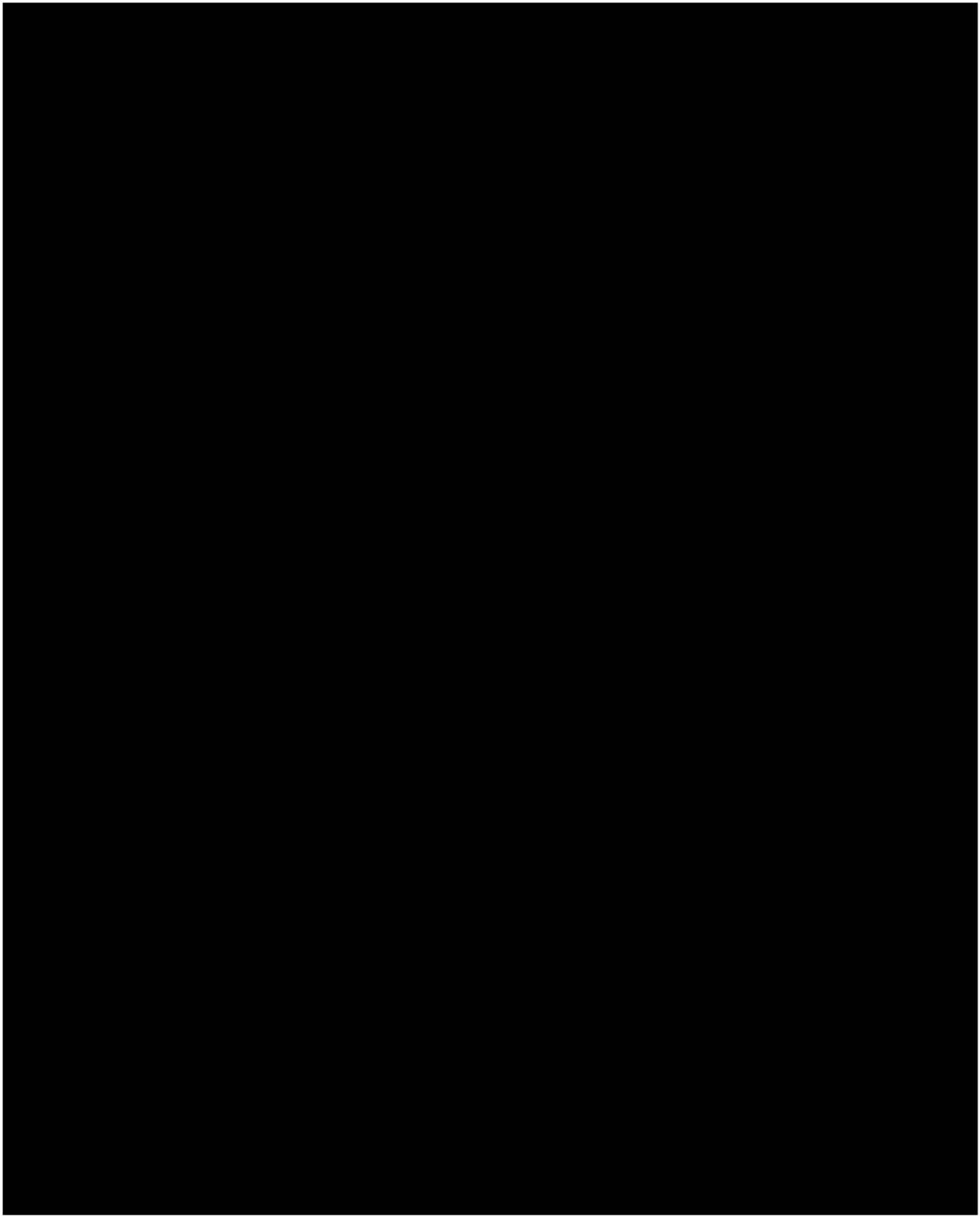


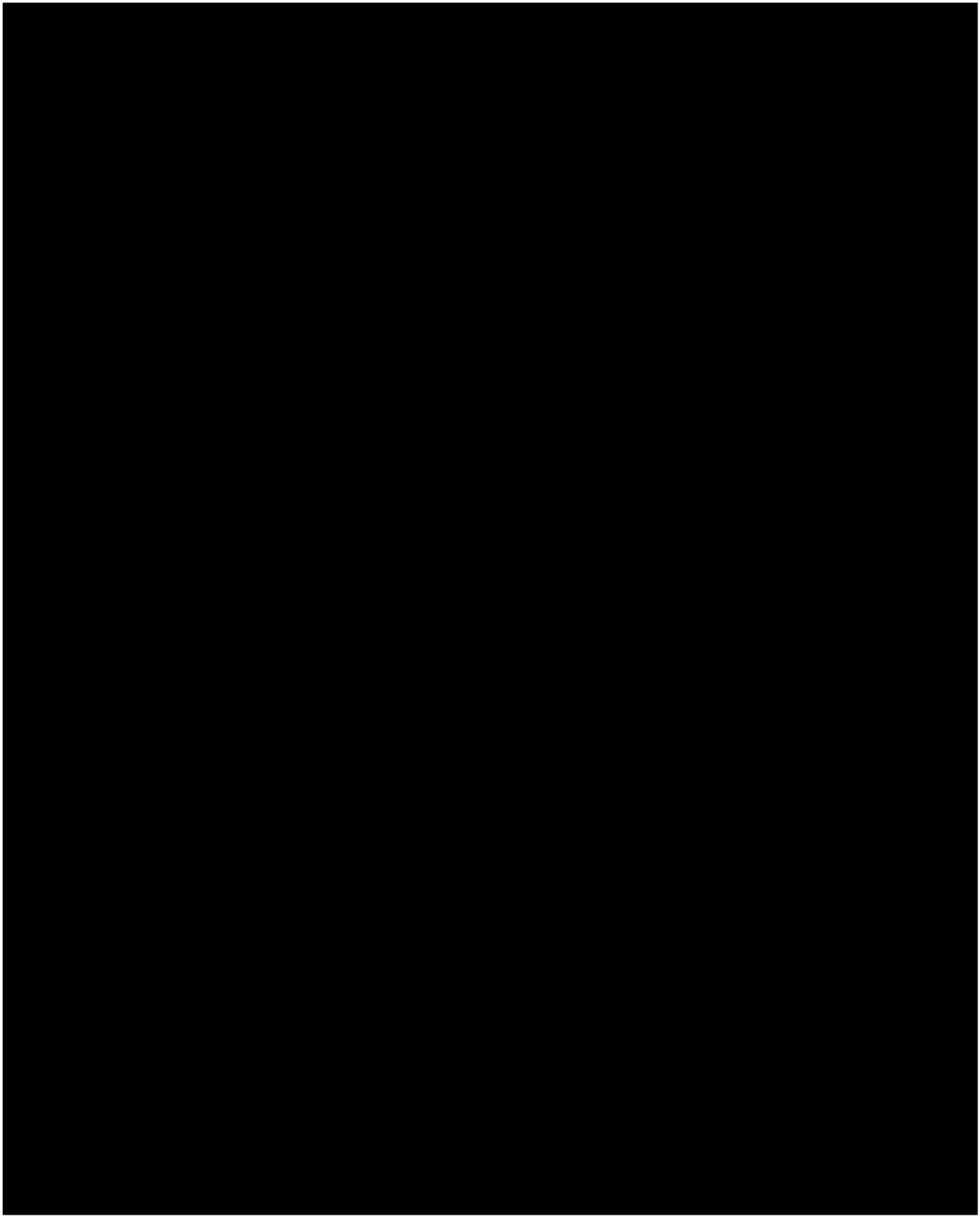


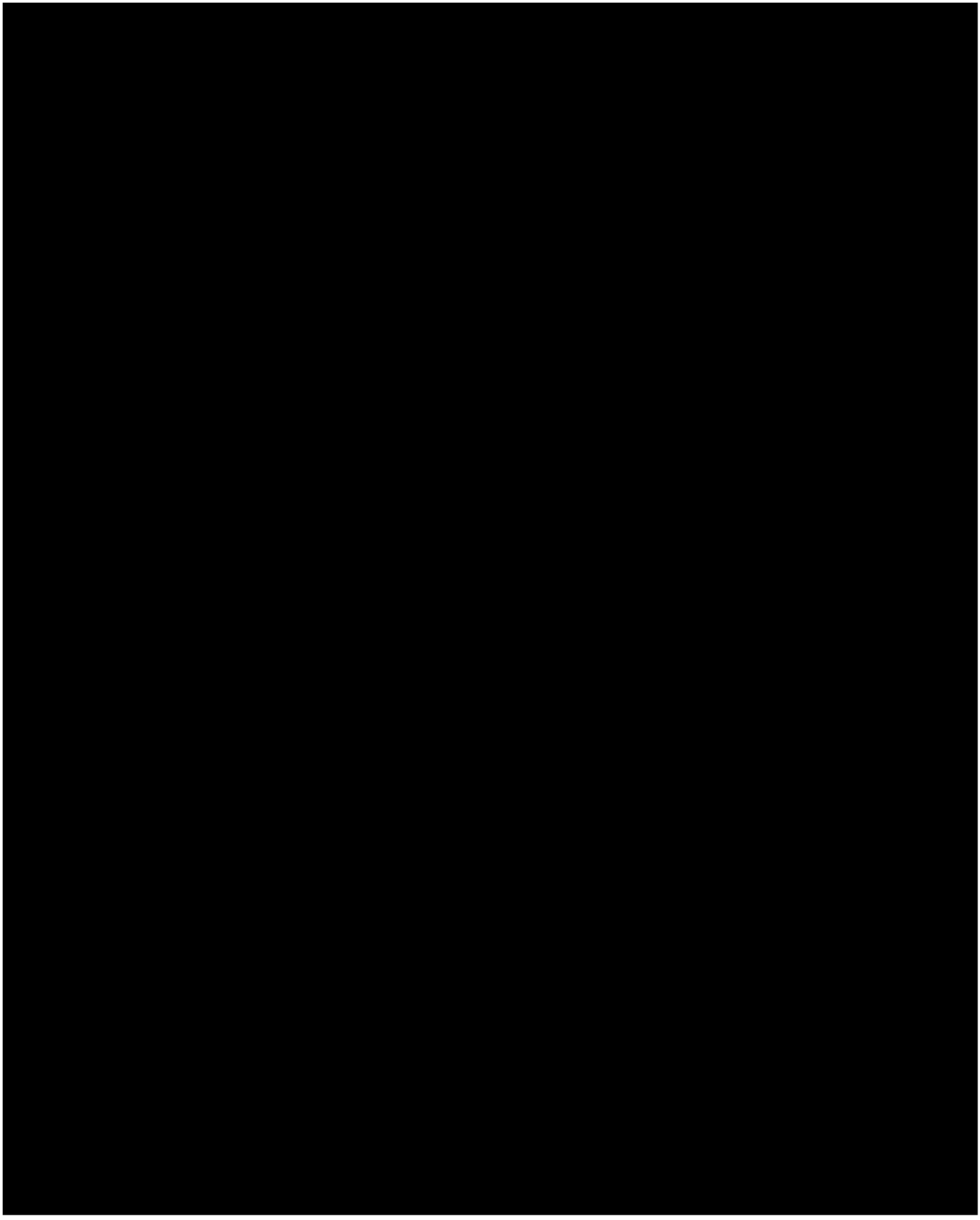


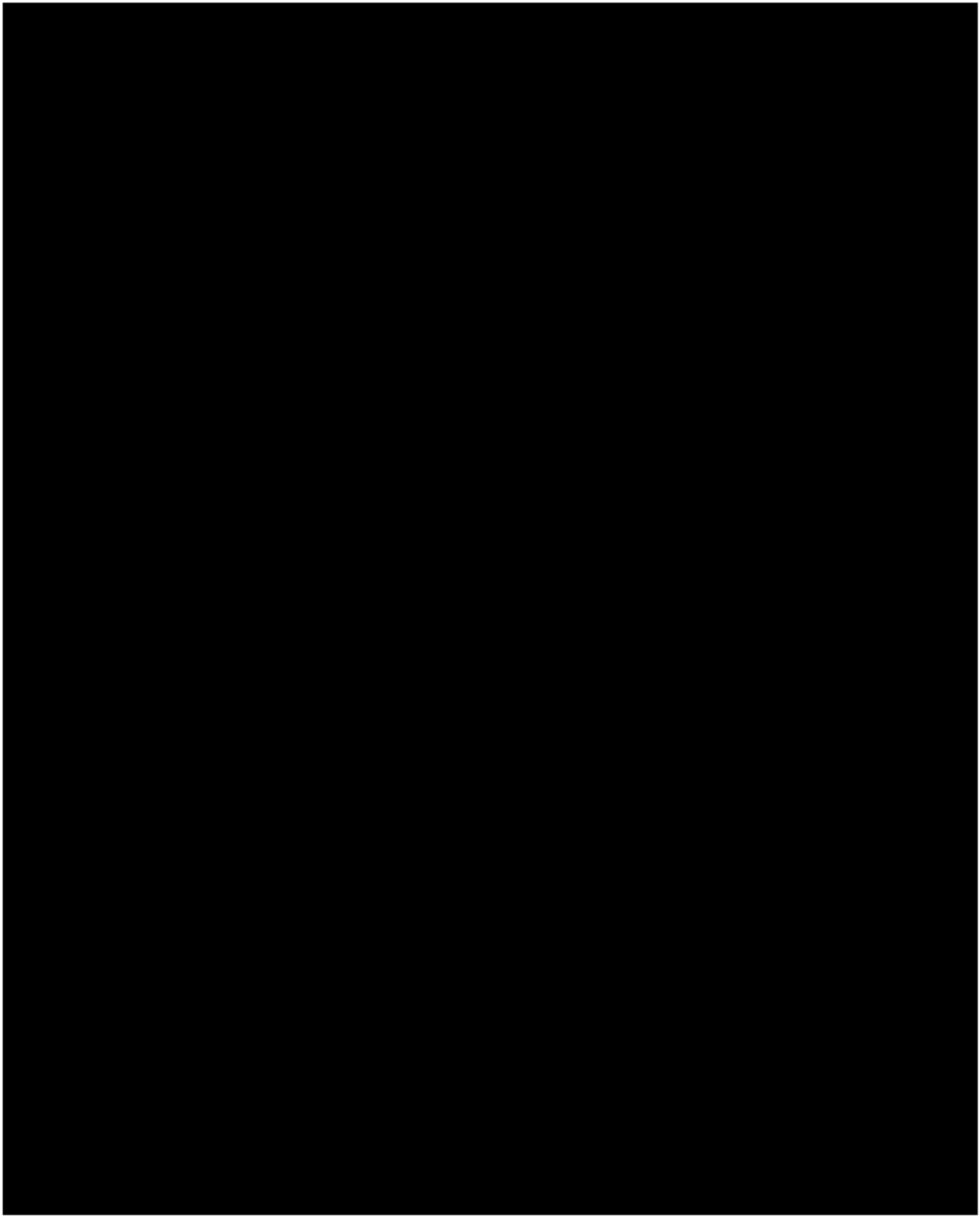










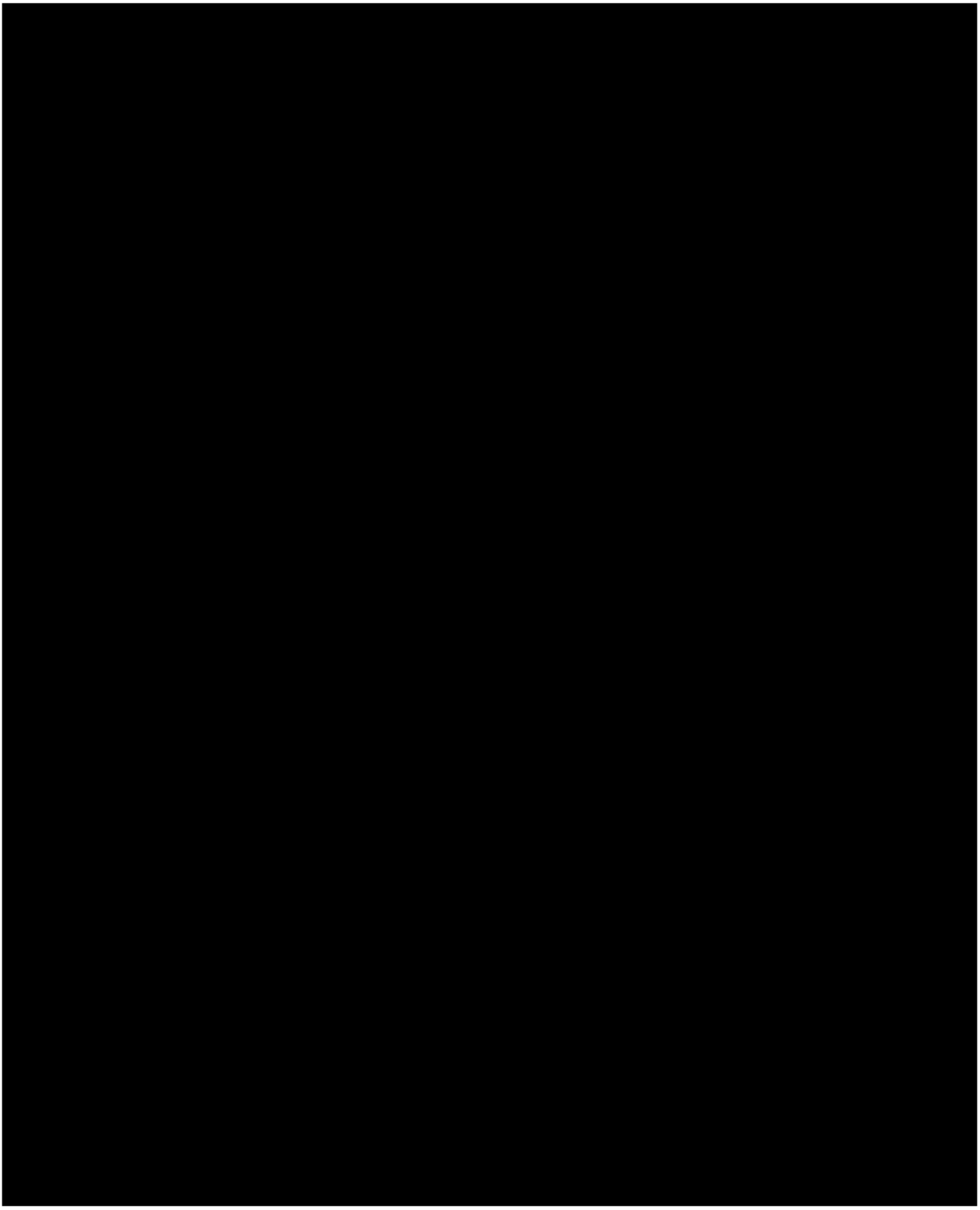


[redacted]

ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

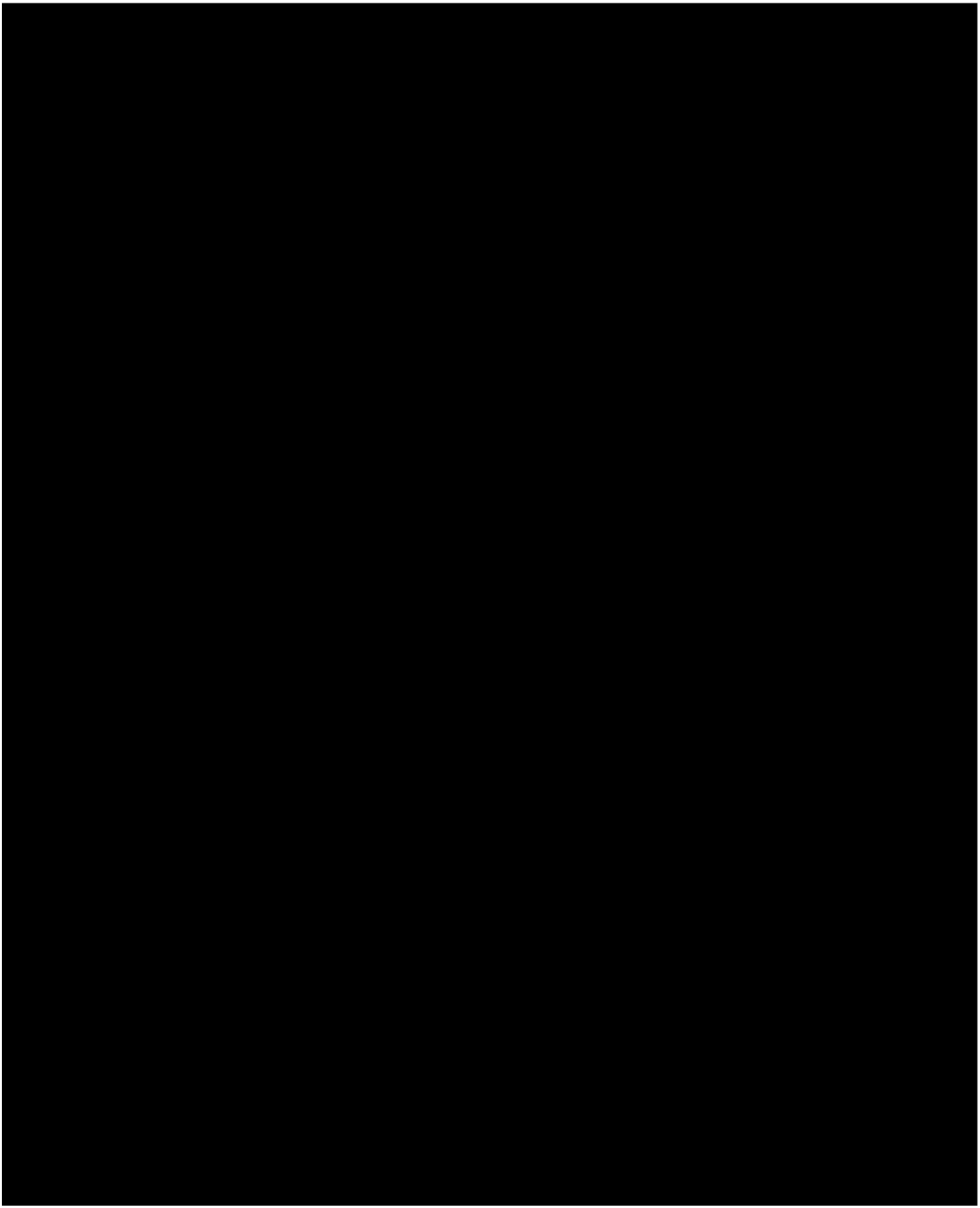
ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION

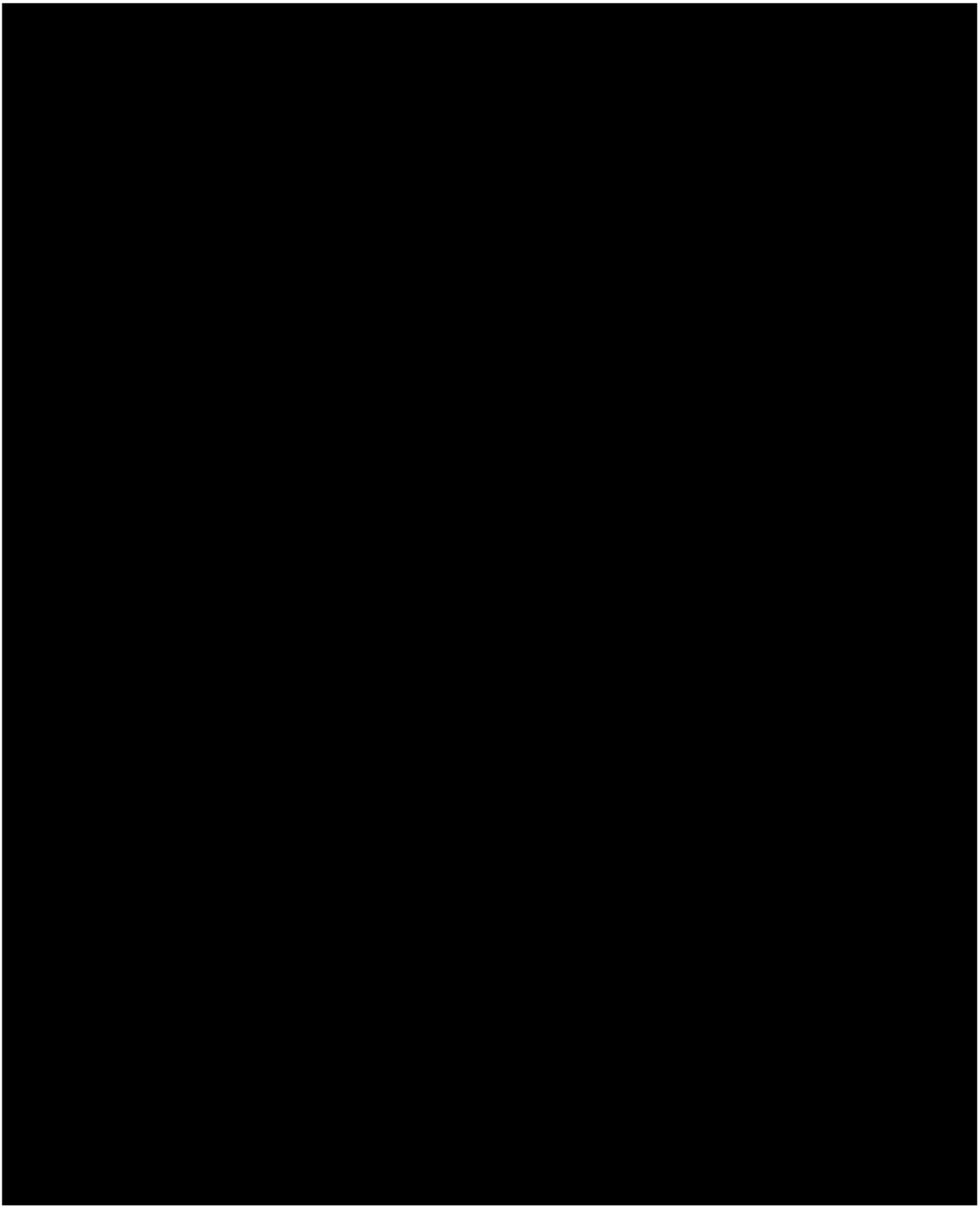
List out facts to conclusions for Is/Is-Not Logic



Regards
Jesús

-~-~-~





Victor (V.) <VMEJIA5@ford.com>; Hultman, Paula (R.) <prieden@ford.com>; Raub, George (G.) <graub@ford.com>; Boehk, Karen (K.S.) <kboehk@ford.com>
Subject: RE: MGG updates
Importance: High

Hi Jeff and Aaron can you please send the update. We have an update with CCRG team tomorrow morning.

Regards,

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: [redacted]
Mobile MX: [redacted]
Mail to: **mpineda6@ford.com**

From: Arroyo, Jesus (J.) <JARROY25@ford.com>
Sent: Wednesday, November 17, 2021 11:16 AM
To: Rosso Jeff <jeff.rosso@zf.com>; klein1 florian <florian.klein1@zf.com>; Phillips1 Tyler <tyler.phillips1@zf.com>; wayne.shafer@zf.com; Vojnovski, Petar <petar.vojnovski@zf.com>; Durdle Steven WSH RQIG <steve.durdle@zf.com>; Rosso Jeff <jeff.rosso@zf.com>; Ankrom Joshua WSH RDBN3 <joshua.ankrom@zf.com>; Redman Aaron WSH RDBN3 <aaron.redman@zf.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>; Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>; Hultman, Paula (R.) <prieden@ford.com>; Raub, George (G.) <graub@ford.com>; Boehk, Karen (K.S.) <kboehk@ford.com>
Cc: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Subject: RE: MGG updates

Hi Jeff,

Do you have an update?

Regards
Jesús

From: Arroyo, Jesus (J.)
Sent: martes, 16 de noviembre de 2021 07:59 a. m.
To: jeff.rosso@zf.com
Cc: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Subject: MGG updates

Hi Jeff,

Can you share today the info regarding MGG oxidation that we reviewed last week,

Regards
Jesús

From: Kemnitz, Erich (E.P.)
Sent: Friday, February 25, 2022 1:11 PM
To: Pineda, Mauricio (MPC.); Arroyo, Jesus (J.)
Cc: Tippy, David (D.J.); Jadhav, Nitesh (N.C.)
Subject: RE: CCRG -21-576 Inadvertent Deployment
Attachments: [redacted] fault buffer.xlsx

Attached is the Fault Buffer from the most recent RCM.

Erich Kemnitz
Design Analysis Engineering
Cell Phone: [redacted]
Ford World Headquarters Cube 115-E1. EKEMNITZ@Ford.com

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: Thursday, February 24, 2022 2:08 PM
To: Kemnitz, Erich (E.P.) <ekemnitz@ford.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>
Cc: Tippy, David (D.J.) <dtippy@ford.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Erich, any news by any chance?

Cheers,

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: [redacted]
Mobile MX: [redacted]
Mail to: mpineda6@ford.com

From: Pineda, Mauricio (MPC.)
Sent: Tuesday, February 22, 2022 3:31 PM
To: Kemnitz, Erich (E.P.) <ekemnitz@ford.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Erich, is there any help we need to try and get to expedite the approval of data sharing?

Let me know as I would like to add that to our investigation

Cheers,

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: +[redacted]
Mobile MX: [redacted]
Mail to: mpineda6@ford.com

From: Kemnitz, Erich (E.P.) <ekemnitz@ford.com>
Sent: Tuesday, February 22, 2022 3:24 PM
To: Arroyo, Jesus (J.) <JARROY25@ford.com>

Cc: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

[redacted]

Erich Kemnitz
Design Analysis Engineering
Cell Phone: [redacted]
Ford World Headquarters Cube 115-E1. EKEMNITZ@Ford.com

From: Arroyo, Jesus (J.) <JARROY25@ford.com>
Sent: Tuesday, February 22, 2022 3:14 PM
To: Kemnitz, Erich (E.P.) <ekemnitz@ford.com>
Cc: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Hi Erich,

Do you have an update?

Regards
Jesús

From: Kemnitz, Erich (E.P.) <ekemnitz@ford.com>
Sent: viernes, 11 de febrero de 2022 07:36 a. m.
To: Arroyo, Jesus (J.) <JARROY25@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Their legal department is notoriously slow.

Erich Kemnitz
Design Analysis Engineering
Cell Phone [redacted]
Ford World Headquarters Cube 115-E1. EKEMNITZ@Ford.com

From: Arroyo, Jesus (J.) <JARROY25@ford.com>
Sent: Thursday, February 10, 2022 10:50 PM
To: Kemnitz, Erich (E.P.) <ekemnitz@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Thanks Erich,

Do you know when the supplier will have an answer?

Regards
Jesús

From: Kemnitz, Erich (E.P.) <ekemnitz@ford.com>
Sent: martes, 8 de febrero de 2022 10:39 a. m.
To: Arroyo, Jesus (J.) <JARROY25@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

[redacted]

I have not as of yet received it.

Erich Kemnitz
Design Analysis Engineering
Cell Phone: [redacted]
Ford World Headquarters Cube 115-E1. EKEMNITZ@Ford.com

From: Arroyo, Jesus (J.) <JARROY25@ford.com>
Sent: Tuesday, February 08, 2022 11:29 AM
To: Kemnitz, Erich (E.P.) <ekemnitz@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

HI Erich,

Do you have an update?

Regards
Jesús

From: Kemnitz, Erich (E.P.) <ekemnitz@ford.com>
Sent: martes, 1 de febrero de 2022 01:48 p. m.
To: Arroyo, Jesus (J.) <JARROY25@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

I did. TRW gave it to me yesterday. I will meet with the supplier at the warranty center Friday morning to have the fault history read out.

Erich Kemnitz
Design Analysis Engineering
Cell Phone: [redacted]
Ford World Headquarters Cube 115-E1. EKEMNITZ@Ford.com

From: Arroyo, Jesus (J.) <JARROY25@ford.com>
Sent: Tuesday, February 01, 2022 2:46 PM
To: Kemnitz, Erich (E.P.) <ekemnitz@ford.com>
Subject: FW: CCRG -21-576 Inadvertent Deployment

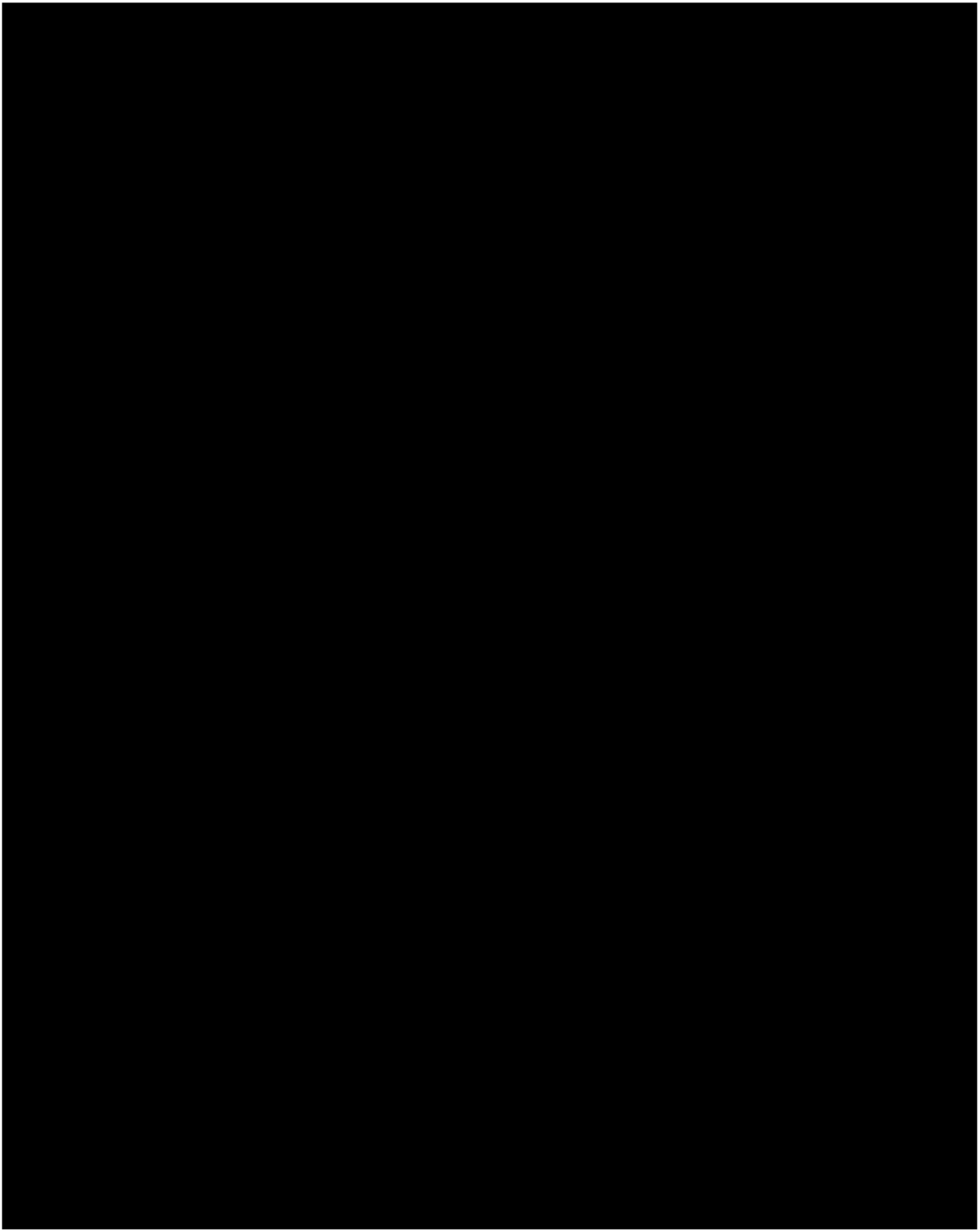
HI Erich,

Have you received the RCM already?

Regards
Jesús

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: jueves, 27 de enero de 2022 06:23 a. m.
To: Kemnitz, Erich (E.P.) <ekemnitz@ford.com>; Ankrom Joshua WSH RDBN3 <Joshua.Ankrom@zf.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>
Cc: Redman Aaron WSH RDBN3 <Aaron.Redman@zf.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Hi Josh, please see shipping details in the second email in the attached chain.



Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: [redacted]
Mobile MX: [redacted]
Mail to: mpineda6@ford.com

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Tuesday, January 25, 2022 5:43 PM
To: Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Hey Mauricio,

As discussed during the meeting, I reviewed the Warranty history of both the vehicles and found the details. Attaching those with the note.

[redacted] has both DTC and inadvertent deployment.

[redacted] only had the DTC.

Best Regards,
Nitesh
[redacted]

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: Tuesday, January 25, 2022 3:46 PM
To: Ankrom Joshua WSH RDBN3 <joshua.ankrom@zf.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Redman Aaron WSH RDBN3 <aaron.redman@zf.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

I found the original note, the vehicle the RCM is coming from is indeed 1FMJU1MT6KE[redacted] we got the retractors because the car was brought in with a DTC, I expect the DTC will be B007xxx, so this is good, the thought is that these two retractors would have high resistance, and perhaps oxidation.

Now I remember why we requested them in the first place.

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: +[redacted]
Mobile MX: [redacted]
Mail to: mpineda6@ford.com

From: Naidoo, Paramananda (P. P.) <pnaidoo2@ford.com>
Sent: Friday, January 14, 2022 5:07 AM
To: Arroyo, Jesus (J.) <JARROY25@ford.com>; Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Cc: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Arledge, Lynn (L.) <larledge@ford.com>; Ramdhani, Ashen (A.) <aramdhan@ford.com>; Mueller, John (F.) <jmuell36@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Hi Jesus,

We have another Expedition with a non-deployment but with DTC. The pre-tensioners have been replace and the RCM, do you want these parts as well?

We can add it to the shipment I have provide the dimensions below which will change now if you need it.

VIN - 1FMJU1MT6KE[redacted]
Mileage – 14,479 kms.

Regards,

Parama Naidoo

From: Naidoo, Paramananda (P. P.)
Sent: 14 January 2022 08:41
To: Arroyo, Jesus (J.) <JARROY25@ford.com>; Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Cc: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Arledge, Lynn (L.) <larledge@ford.com>; Ramdhani, Ashen (A.) <aramdhan@ford.com>; Mueller, John (F.) <jmuell36@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

L-33 X B-16 X H-11.5 cm
Weight 1.5kg

Regards,

Parama Naidoo

From: Arroyo, Jesus (J.) <JARROY25@ford.com>
Sent: 13 January 2022 18:06
To: Naidoo, Paramananda (P. P.) <pnaidoo2@ford.com>; Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Cc: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Arledge, Lynn (L.) <larledge@ford.com>; Ramdhani, Ashen (A.) <aramdhan@ford.com>; Mueller, John (F.) <jmuell36@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Hi Naidoo,

Can you share the dimension and weight of the package?

Regards
Jesús

From: Naidoo, Paramananda (P. P.) <pnaidoo2@ford.com>
Sent: martes, 11 de enero de 2022 12:54 a. m.
To: Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>
Cc: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Arledge, Lynn (L.) <larledge@ford.com>; Ramdhani, Ashen (A.) <aramdhan@ford.com>; Mueller, John (F.) <jmuell36@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Hi Mauricio,

The person requesting the part which is yourself needs to complete the shipping labels and the commercial invoice so our Distributor can ship the parts to you.

The two documents I sent you are examples of what is needed. If you are having issues please contact your FedEx agents locally for assistance, they may have a commercial invoice template they use.

We have had this issue in the past where the FedEx account number does not belong to the company shipping the parts therefore the FedEx is sceptical and request the above to be done.

Regards,

Parama Naidoo

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: 11 January 2022 01:42
To: Naidoo, Paramananda (P. P.) <pnaidoo2@ford.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>
Cc: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Arledge, Lynn (L.) <larledge@ford.com>; Ramdhani, Ashen (A.) <aramdhan@ford.com>; Mueller, John (F.) <jmuell36@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Hi Parama, I am not sure what you exactly need, I can give you an account number.

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: +[redacted]
Mobile MX:[redacted]
Mail to: **mpineda6@ford.com**

From: Naidoo, Paramananda (P. P.) <pnaidoo2@ford.com>
Sent: Monday, January 10, 2022 9:38 AM
To: Arroyo, Jesus (J.) <JARROY25@ford.com>; Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Cc: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Arledge, Lynn (L.) <larledge@ford.com>; Ramdhani, Ashen (A.) <aramdhan@ford.com>; Mueller, John (F.) <jmuell36@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Hi Jesus,

Are we any closer in getting the documents required as mentioned below?

Regards,

Parama Naidoo

From: Naidoo, Paramananda (P. P.)
Sent: 28 December 2021 15:34
To: Arroyo, Jesus (J.) <JARROY25@ford.com>; Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Mueller, John (F.) <jmuell36@ford.com>
Cc: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Arledge, Lynn (L.) <larledge@ford.com>; Ramdhani, Ashen (A.) <aramdhan@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Hi Jesus,

Please see below from the distributor whom is trying to ship the parts.

FedEx needs the bill generated from this account holder. Pls see a sample document we got from the sender to use their account number for shipping a different part. FedEx needs something similar from the account number going to be used for shipping seat belt.

Can you please generate these and send to me.

Regards,

Parama Naidoo

From: Arroyo, Jesus (J.) <JARROY25@ford.com>
Sent: 23 December 2021 18:28
To: Naidoo, Paramananda (P. P.) <pnaidoo2@ford.com>; Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Mueller, John (F.) <jmuell36@ford.com>
Cc: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Arledge, Lynn (L.) <larledge@ford.com>; Ramdhani, Ashen (A.) <aramdhan@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Hi Naidoo,

Yes please use the same FedEx account number,

Regards
Jesús

From: Naidoo, Paramananda (P. P.) <pnaidoo2@ford.com>
Sent: jueves, 23 de diciembre de 2021 01:23 a. m.
To: Arroyo, Jesus (J.) <JARROY25@ford.com>; Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Mueller, John (F.) <jmuell36@ford.com>
Cc: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Arledge, Lynn (L.) <larledge@ford.com>; Ramdhani, Ashen (A.) <aramdhan@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment
Importance: High

Good day all,

I am still waiting to the courier account number to ship the part. Can we use the previous FedEx account number were parts were sent to Petar Vojnovski?

Regards,

Parama Naidoo

From: Naidoo, Paramananda (P. P.)
Sent: 18 December 2021 10:29
To: Arroyo, Jesus (J.) <JARROY25@ford.com>; Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Mueller, John (F.) <jmuell36@ford.com>
Cc: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Arledge, Lynn (L.) <larledge@ford.com>; Ramdhani, Ashen (A.) <aramdhan@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Hi Jesus,

Can you please provide courier account number to have the part shipped.

Regards,

Parama Naidoo

From: Naidoo, Paramananda (P. P.)
Sent: 16 December 2021 16:47
To: Arroyo, Jesus (J.) <JARROY25@ford.com>; Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Mueller, John (F.) <jmuell36@ford.com>
Cc: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Arledge, Lynn (L.) <larledge@ford.com>; Ramdhani, Ashen (A.) <aramdhan@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Hi Jesus,

Shipment will happen on Saturday for VIN: 1FMJU1JT3KE[redacted]

For VIN: 1FMJU1JT1KE[redacted] the owner of the vehicle is out of the country.

Regards,

Parama Naidoo

From: Arroyo, Jesus (J.) <JARROY25@ford.com>
Sent: 16 December 2021 16:24
To: Naidoo, Paramananda (P. P.) <pnaidoo2@ford.com>; Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Mueller, John (F.) <jmuell36@ford.com>
Cc: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Arledge, Lynn (L.) <larledge@ford.com>; Ramdhani, Ashen (A.) <aramdhan@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Hi Naidoo, team,

Can we ship the seatbelt passenger side for VIN 1FMJU1JT3KE[redacted], please see ship information below,

Joshua Ankrom
Retractor Core Engineering

ZF Group
Passive Safety Systems
4505 West 26 Mile Rd.
Washington, MI 48094
joshua.ankrom@zf.com

Regards
Jesús

From: Naidoo, Paramananda (P. P.) <pnaidoo2@ford.com>
Sent: martes, 7 de diciembre de 2021 09:25 a. m.
To: Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Mueller, John (F.) <jmuell36@ford.com>
Cc: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>; Arledge, Lynn (L.)

<larledge@ford.com>; Ramdhani, Ashen (A.) <aramdhan@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Hi Mauricio,

Please refer to the comments in the table below.

For VIN: 1FMJU1JT3KE[redacted] the distributor still has the passenger side seatbelt which we can ship to you. Since the seatbelt is not deployed will there be an issue shipping it?

For VIN: 1FMJU1JT1KE[redacted] the distributor will try to get the customer in.

And for the two other VIN's, those seatbelts both driver and passenger have already been ship to you.

VIN	Mileage	Market	Repeat Failure	GCR	Service Part Number	Notes	
1FMJU1MT6KE[redacted]	27661	UAE	No	202193776955	JL1Z 78611B09 AH	Driver side	
1FMJU1MT8KE[redacted]	36990	UAE	No	202193777320	JL1Z 78611B09 AH	Driver side	
1FMJU1JT1KE[redacted]	31637	UAE	No	202193779200	JL1Z 78611B09 AG	Driver side	Driver seat bel
1FMJU1JT3KE[redacted]	12082	UAE	No	202193788946	JL1Z 78611B09 AG	Driver side	Driver seat belt alre

Regards,

Parama Naidoo

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: 07 December 2021 17:04
To: Mueller, John (F.) <jmuell36@ford.com>
Cc: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>; Arledge, Lynn (L.) <larledge@ford.com>; Naidoo, Paramananda (P. P.) <pnaidoo2@ford.com>; Ramdhani, Ashen (A.) <aramdhan@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

John, so if I understand, there are only three cars from which we could get the other side, correct?

1FMJU1JT1KE[redacted] – already working on
1FMJU1MT8KE[redacted] - ???
1FMJU1MT6KE[redacted] - ???

Would you confirm if for the other two VINS we can do the same?

Cheers,

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: +[redacted]
Mobile MX:[redacted]
Mail to: mpineda6@ford.com

From: Mueller, John (F.) <jmuell36@ford.com>
Sent: Tuesday, December 7, 2021 2:02 AM
To: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Cc: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>; Arledge, Lynn (L.) <larledge@ford.com>; Naidoo, Paramananda (P. P.) <pnaidoo2@ford.com>; Ramdhani, Ashen (A.) <aramdhan@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Mauricio

For the VINs below you should already have the passenger side as it was part of the original shipment. The part should be labeled with the VIN to identify which vehicle it belongs to.
As for the remaining VIN:

1FMJU1JT3KE[redacted] – Passenger side was replaced back in August. Although the passenger side did not indicate a fault the distributor replaced the part as precautionary measure as the customer was demanding a buyback. This part is no longer available with the distributor

1FMJU1JT1KE[redacted] – Distributor is trying to reach the customer to get the vehicle in the workshop ASAP.

U.A.E.	1FMJU1MT8KE[redacted]	36990	JL1Z 78611B09 AH	Driver side	B007E:13:8B	Yes
U.A.E.	1FMJU1MT8KE[redacted]	36990	JL1Z 78611B08 AE	Passenger side	B007F:13:8B	No

Al Tayer	U.A.E.	1FMJU1MT6KE[redacted]	27661	JL1Z 78611B08 AE	Passenger side	B007F:13:8B
Al Tayer	U.A.E.	1FMJU1MT6KE[redacted]	27661	JL1Z 78611B09 AH	Driver side	B007E:13:8B

John Mueller
Technical Service Operations Manager | Middle East / North Africa
[redacted]
[redacted]
jmuell36@ford.com

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: Monday, December 6, 2021 5:06 PM
To: Ramdhani, Ashen (A.) <aramdhan@ford.com>; Mueller, John (F.) <jmuell36@ford.com>
Cc: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>; Arledge, Lynn (L.) <larledge@ford.com>; Naidoo, Paramananda (P. P.) <pnaidoo2@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

John and Ashen, when can we have the parts scheduled for the customers to come back for replacement? We need those parts at the earliest possible.

Mauricio Pineda
Restraints Supervisor

Phone:
Mobile US: +[redacted]
Mobile MX: [redacted]
Mail to: mpineda6@ford.com

From: Ramdhani, Ashen (A.) <aramdhan@ford.com>
Sent: Monday, December 6, 2021 4:28 AM
To: Mueller, John (F.) <jmuell36@ford.com>
Cc: Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>; Arledge, Lynn (L.) <larledge@ford.com>; Naidoo, Paramananda (P. P.) <pnaidoo2@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Hi John

From an OWS claims perspective, if the job card is not closed yet, then the Distributor can add the second component to the warranty claim with comments that Ford technical had advised them to change both due to it being safety related.

If the job card is closed, then the Distributor can open a new one, and in the warranty claim, refer to the previous repair and RO number stating that Ford technical has advised the that both needs to be replaced as its safety related.

Kind Regards,

Ashen Ramdhani, Member – SAIEE, IEEE & CompTIA|IMG Dealer Advocacy and Regional Warranty Ops Manager, GWO|SEO, FCSD|Tel: [redacted] |Cell: [redacted] |Internal: [redacted]
www.ford.co.za
Ford Motor Company of Southern Africa | Simon Vermooten Road, Silverton, Pretoria | P.O. Box 411, Pretoria, 0001, South Africa

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From: Mueller, John (F.) <jmuell36@ford.com>
Sent: Sunday, 05 December 2021 09:22
To: Ramdhani, Ashen (A.) <aramdhan@ford.com>
Cc: Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>; Arledge, Lynn (L.) <larledge@ford.com>; Naidoo, Paramananda (P. P.) <pnaidoo2@ford.com>
Subject: RE: CCRG -21-576 Inadvierten Deployment

Ashen

Just a heads up, we will need to cover the passenger seatbelt retractors for the following VINs for the UAE, as they are being requested as part of an ongoing investigation.

John Mueller
Technical Service Operations Manager | Middle East / North Africa

[redacted]
[redacted]
jmuell36@ford.com

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: Tuesday, November 30, 2021 9:32 PM
To: Arledge, Lynn (L.) <larledge@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>; Mueller, John (F.) <jmuell36@ford.com>
Subject: RE: CCRG -21-576 Inadvierten Deployment

Yes, that is the request Lynn. Keep in mind the other customers and in MEA.

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: [redacted]
Mobile MX: [redacted]
Mail to: **mpineda6@ford.com**

From: Arledge, Lynn (L.) <larledge@ford.com>
Sent: Tuesday, November 30, 2021 11:32 AM
To: Grazioli, Alicia (A.B.) <agraziol@ford.com>; Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>; Mueller, John (F.) <jmuell36@ford.com>
Subject: RE: CCRG -21-576 Inadvierten Deployment

Alicia,
We will contact the customer from Arizona and ask if they are willing to return to the dealership. Are you asking us to contact the other customer's as well?

Please advise.

Thanks

Lynn Arledge
Ford Executive Offices
Ford Motor Company
[redacted]

From: Grazioli, Alicia (A.B.) <agraziol@ford.com>
Sent: Tuesday, November 23, 2021 5:50 PM
To: Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>; Arledge, Lynn (L.) <larledge@ford.com>; Mueller, John (F.) <jmuell36@ford.com>
Subject: RE: CCRG -21-576 Inadvierten Deployment

Hello Lynn and John,

Regarding our vehicles that had inadvertent retractor pretensioner deployments, is it possible to get the OTHER side retractor out of any of the vehicles below? In each case, it would involve bringing a customer back and replacing the retractor and then shipping it to the supplier.

Lynn, as you know, we already have agreement from the Arizona customer (blue highlighted VIN below) but this would be an additional request that they would need to be ok with.

Please let us know your thoughts. Thanks.

Alicia B. Grazioli
Sr. Safety Investigations Engineer
Critical Concern Review Group (CCRG)
Automotive Safety Office
[redacted]

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: Tuesday, November 23, 2021 4:00 PM
To: Arroyo, Jesus (J.) <JARROY25@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>
Subject: RE: CCRG -21-576 Inadvierten Deployment

Hi Alicia, the idea behind this is to get access to undeployed parts that come off of the same vehicle. For the vehicles where only one side was repaired, we would like to get the other side retractor and have it analyzed by ZF/Daciel.

Please let me know,

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: [redacted]
Mobile MX: [redacted]
Mail to: mpineda6@ford.com

From: Arroyo, Jesus (J.) <JARROY25@ford.com>
Sent: Tuesday, November 23, 2021 3:53 PM
To: Grazioli, Alicia (A.B.) <agraziol@ford.com>
Cc: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Subject: CCRG -21-576 Inadvierten Deployment

Hi Alicia,

Can you help us to obtain remaining parts that were it left in the vehicles according with guaranties,

We would like to review which is the appearance of the Seatbelt Assemblies that was not deployed,

Only 1 guaranties was changed of the 2 sides of the seats, so we can get 4 remaining samples,

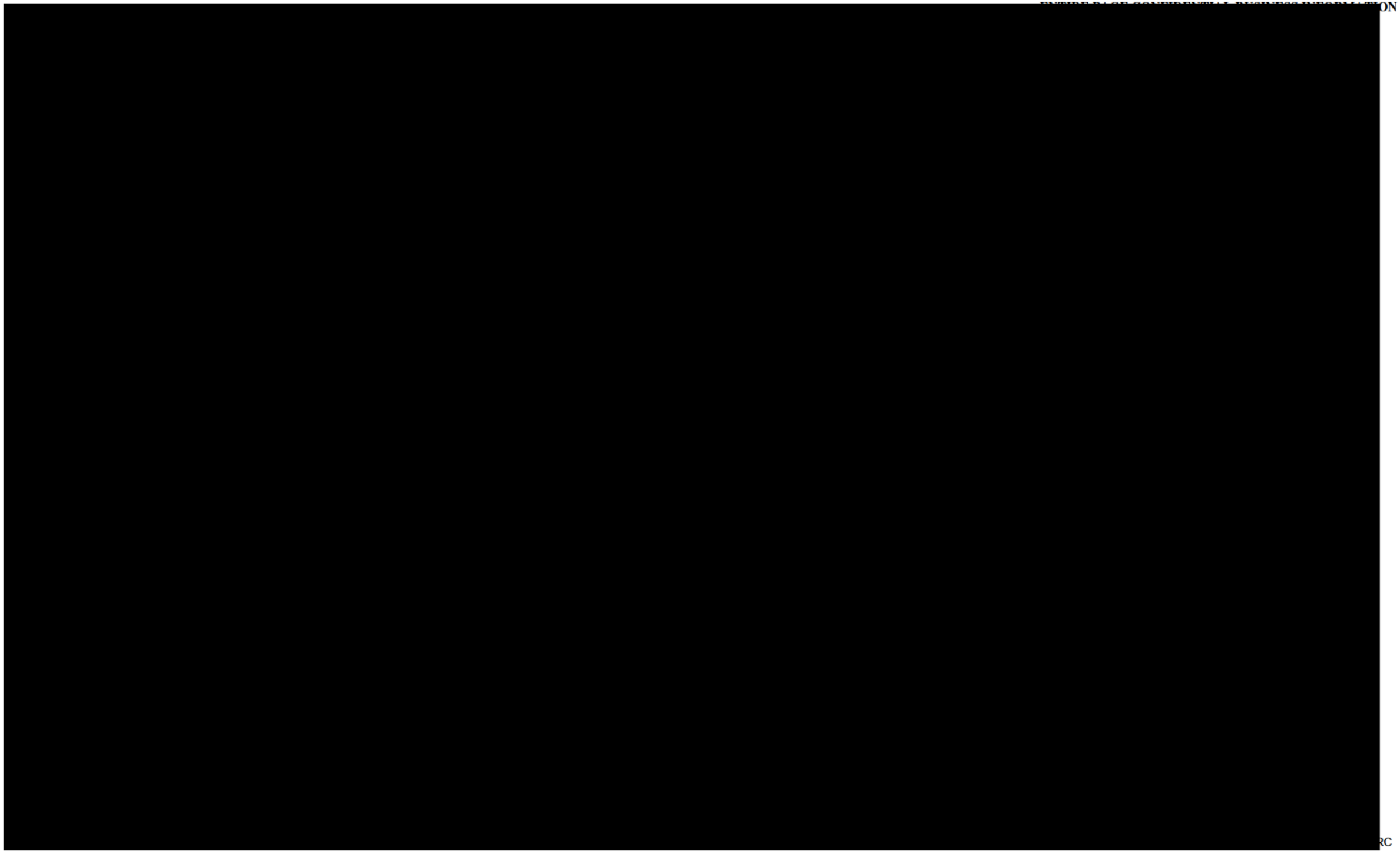
VIN	Mileage	Market	Notes	DTC's	Deployed	Retractor Available	RCM Available	Ambie Tem
1FMJU1MT6KE[redacted]	27661	UAE	Driver side	B007E:13:8B	Yes	Yes	No	41°C
1FMJU1MT8KE[redacted]	36990	UAE	Driver side	B007E:13:8B	Yes	Yes	No	43°C
1FMJU1JT1KE[redacted]	31637	UAE	Driver side	B007E:13:8B	Yes	Yes	No	46°C

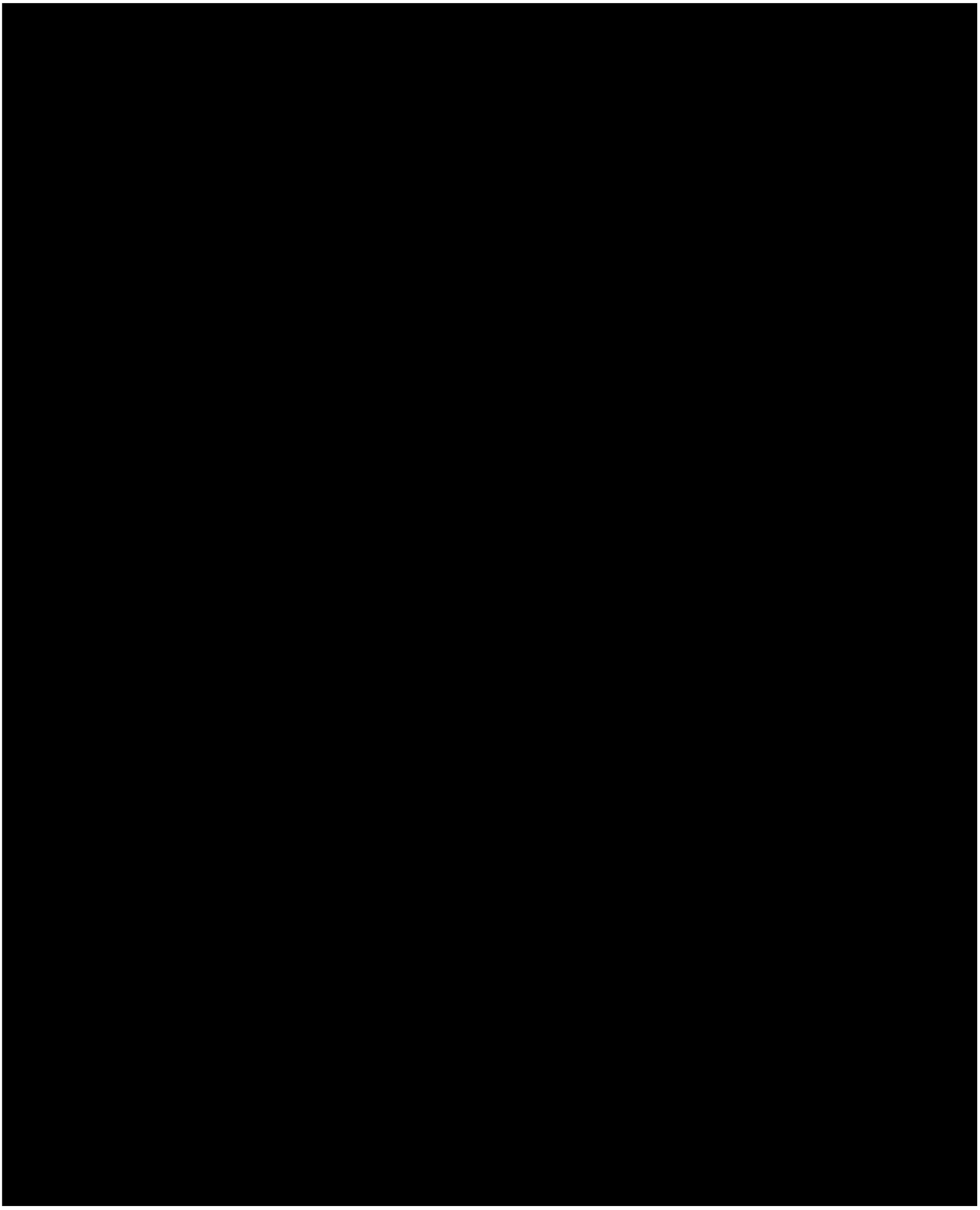
1FMJU1JT3KE[redacted]	12082	UAE	Driver side	B007E:13:8B	Yes	Yes	Yes	40°C
1FMJU1KT4KE[redacted]	21114	USA	Passenger side	B007F:13	Yes	No	Requested	105° (40.5°

Please let me know your comments,

Regards
Jesús

Module Lifetimer Value	
1276440	seconds





[redacted]

David Tippy
Restraint Electronics Technical Expert
Ford Motor Company
Phone: [redacted] email: dtippy@ford.com

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: Wednesday, January 26, 2022 4:48 PM
To: Ankrom Joshua WSH RDBN3 <Joshua.Ankrom@zf.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>; Tippy, David (D.J.) <dtippy@ford.com>; Appukutty, Jayagopal (J.) <jappukut@ford.com>; Kemnitz, Erich (E.P.) <ekemnitz@ford.com>
Cc: Redman Aaron WSH RDBN3 <Aaron.Redman@zf.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Adding the RCM team

Jay / Dave, can you help me with the below question?

Regards,

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: [redacted]
Mobile MX:
Mail to: mpineda6@ford.com

From: Ankrom Joshua WSH RDBN3 <Joshua.Ankrom@zf.com>
Sent: Wednesday, January 26, 2022 10:47 AM
To: Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>
Cc: Redman Aaron WSH RDBN3 <Aaron.Redman@zf.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

WARNING: This message originated outside of Ford Motor Company. Use caution when opening attachments, clicking links, or responding.

ZF Confidential

Thanks Mauricio,

Review is in process and we will share shortly. One question – can you please confirm your monitor current and cycle time? I know the current is 40mA, but I remember we discussed how often that signal is sent. Was it for 5msec, every 25msec? Or something like that?

Thanks,
Joshua Ankrom
Retractor Core Engineering

ZF Group
Passive Safety Systems
4505 West 26 Mile Rd.
Washington, MI 48094
joshua.ankrom@zf.com

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: Wednesday, January 26, 2022 7:12 AM
To: Ankrom Joshua WSH RDBN3 <Joshua.Ankrom@zf.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>
Cc: Redman Aaron WSH RDBN3 <Aaron.Redman@zf.com>
Subject: FW: CCRG -21-576 Inadvertent Deployment
Importance: High

Josh, please find attached the history on the two vehicle VINs we touched on last night.

I would like to start by taking visual inspection and obtaining resistance value. Can you also help me by directing the RCM to Erich Kemnitz?

Jesus, please talk to Erich so he knows he will receive and what it is about, I want to know if we can determine for how long had the car be reporting the DTC as the repair date is of very recent.

Regards,

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: [redacted]
Mobile MX:
Mail to: mpineda6@ford.com

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Tuesday, January 25, 2022 5:43 PM

To: Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

Hey Mauricio,

As discussed during the meeting, I reviewed the Warranty history of both the vehicles and found the details. Attaching those with the note.

[redacted]has both DTC and inadvertent deployment.

[redacted]only had the DTC.

Best Regards,
Nitesh
[redacted]

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: Tuesday, January 25, 2022 3:46 PM
To: Ankrom Joshua WSH RDBN3 <joshua.ankrom@zf.com>; Arroyo, Jesus (J.) <JARROY25@ford.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Redman Aaron WSH RDBN3 <aaron.redman@zf.com>
Subject: RE: CCRG -21-576 Inadvertent Deployment

I found the original note, the vehicle the RCM is coming from is indeed 1FMJU1MT6KE[redacted] we got the retractors because the car was brought in with a DTC, I expect the DTC will be B007xxx, so this is good, the thought is that these two retractors would have high resistance, and perhaps oxidation.

Now I remember why we requested them in the first place.

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: [redacted]
Mobile MX:
Mail to: mpineda6@ford.com

From: Phillips Tyler WSH RDBN1 [Tyler.Phillips1@zf.com]
Sent: 3/23/2022 1:52:57 PM
To: Arroyo, Jesus (J.) [jarroy25@ford.com]; Ankrom Joshua WSH RDBN31 [Joshua.Ankrom@zf.com]; Redman Aaron WSH RDBN31 [Aaron.Redman@zf.com]
CC: Klein Florian GPL RBPN [florian.klein1@zf.com]
Subject: RE: Front SB request U55X

Good Morning,

Can you please provide one more updated list of parts you need and I will have to place an order through my manufacturing site. Due to planning purposes and line availability it may take 2-3 weeks to get parts in from the site and then additional time to have them shipped to the location where these belts are needed. Which, what site do you need these parts replaced at?

Tyler

From: Arroyo, Jesus (J.) <jarroy25@ford.com>
Sent: Wednesday, March 23, 2022 8:30 AM
To: Phillips Tyler WSH RDBN1 <Tyler.Phillips1@zf.com>; Ankrom Joshua WSH RDBN31 <Joshua.Ankrom@zf.com>; Redman Aaron WSH RDBN31 <Aaron.Redman@zf.com>
Cc: Klein Florian GPL RBPN <florian.klein1@zf.com>
Subject: RE: Front SB request U55X

HI Tyler,

Unfortunately the unit that we have is saleable and we will need the original color, can you help me to request the Coastal Blue color,

Please let me know if you need something from my side,

Regards
Jesús

From: Arroyo, Jesus (J.)
Sent: miércoles, 16 de marzo de 2022 12:27 p. m.
To: Phillips Tyler WSH RDBN1 <Tyler.Phillips1@zf.com>; Ankrom Joshua WSH RDBN31 <Joshua.Ankrom@zf.com>; Redman Aaron WSH RDBN31 <Aaron.Redman@zf.com>
Cc: Klein Florian GPL RBPN <florian.klein1@zf.com>
Subject: RE: Front SB request U55X

Hi Tyler,

Yes we had more possible units available, however they are being used for other topics, we only have 1 available,

Let me check if we can use black color instead Coastal blue,

Regards
Jesús

From: Phillips Tyler WSH RDBN1 <Tyler.Phillips1@zf.com>
Sent: lunes, 14 de marzo de 2022 06:26 a. m.

To: Arroyo, Jesus (J.) <jarroy25@ford.com>; Ankrom Joshua WSH RDBN31 <Joshua.Ankrom@zf.com>; Redman Aaron WSH RDBN31 <Aaron.Redman@zf.com>
Cc: Klein Florian GPL RBPN <florian.klein1@zf.com>
Subject: RE: Front SB request U55X

Good Morning,

I have both of these belts available in Black but not Coastal Blue. That color configuration would need to be ordered from the plant and a typical lead time is 3-4 weeks. Also, I thought there was a longer list of parts that you needed? Can you please provide that again with all the colors you need them in and I can place one order to my plant for these specifically.

Thanks,
Tyler

From: Arroyo, Jesus (J.) <jarroy25@ford.com>
Sent: Friday, March 11, 2022 3:48 PM
To: Phillips Tyler WSH RDBN1 <Tyler.Phillips1@zf.com>; Ankrom Joshua WSH RDBN31 <Joshua.Ankrom@zf.com>; Redman Aaron WSH RDBN31 <Aaron.Redman@zf.com>
Cc: Klein Florian GPL RBPN <florian.klein1@zf.com>
Subject: RE: Front SB request U55X

Thanks Tyler,

We will need this levels, color code GNA, is this available? 1 pieces per side,

JL7B-C699D65-KEW
JL7B-C699D64-KEW

Regards
Jesús

From: Phillips Tyler WSH RDBN1 <Tyler.Phillips1@zf.com>
Sent: viernes, 11 de marzo de 2022 08:02 a. m.
To: Arroyo, Jesus (J.) <jarroy25@ford.com>; Ankrom Joshua WSH RDBN31 <Joshua.Ankrom@zf.com>; Redman Aaron WSH RDBN31 <Aaron.Redman@zf.com>
Cc: Klein Florian GPL RBPN <florian.klein1@zf.com>
Subject: RE: Front SB request U55X

Jesus,

See below part list of latest level belts for first row.

JL1B-C699D65-ADW
JL7B-C699D65-AEW
JL7B-C699D65-KEW
JL1B-C699D64-ADW
JL7B-C699D64-AEW
JL7B-C699D64-KEW

Tyler

From: Arroyo, Jesus (J.) <jarroy25@ford.com>
Sent: Thursday, March 10, 2022 2:27 PM
To: Phillips Tyler WSH RDBN1 <Tyler.Phillips1@zf.com>; Ankrom Joshua WSH RDBN31 <Joshua.Ankrom@zf.com>; Redman Aaron WSH RDBN31 <Aaron.Redman@zf.com>
Cc: Klein Florian GPL RBPN <florian.klein1@zf.com>
Subject: RE: Front SB request U55X

Hi Josh, Tyler,

We can use the last revision that the plant is produced,

Can we let me know which are the part numbers for current production? I just want to confirm,

Regards
Jesús

From: Phillips Tyler WSH RDBN1 <Tyler.Phillips1@zf.com>
Sent: miércoles, 2 de marzo de 2022 12:33 p. m.
To: Arroyo, Jesus (J.) <jarroy25@ford.com>; Ankrom Joshua WSH RDBN3 <Joshua.Ankrom@zf.com>; Redman Aaron WSH RDBN3 <Aaron.Redman@zf.com>
Cc: Klein Florian GPL RBPN <florian.klein1@zf.com>
Subject: RE: Front SB request U55X

Jesus,

The belt part numbers you mention below are initial state, and the belts have gone through multiple revision states. However the main one that may play a role for your team for replacement would be that the current retractors no longer have a tension reducer on the Lincoln version (JL7B belts). Will this matter for the replacement? Otherwise, I do not see any other revision to the belts making a difference in your replacement to the MY18 vehicles.

Thank you,
Tyler

From: Arroyo, Jesus (J.) <jarroy25@ford.com>
Sent: Wednesday, March 2, 2022 11:35 AM
To: Phillips Tyler WSH RDBN1 <Tyler.Phillips1@zf.com>; Ankrom Joshua WSH RDBN3 <Joshua.Ankrom@zf.com>; Redman Aaron WSH RDBN3 <Aaron.Redman@zf.com>; Espinosa Ricardo WSH RBPN <Ricardo.Espinosa@zf.com>
Subject: RE: Front SB request U55X

Hola team,

Please check the part numbers that we need to replace,

Please let me know if you are available to build this level? Or if there is a most recent level, which is the difference between the old and the current? In order to check with my team if we can replace for the current SB,

1st row RH belt	1st row LH belt
JL7B-C699D64-AA3JA6	JL7B-C699D65-AA3JA6
JL7B-C699D64-AA3JA6	JL7B-C699D65-AA3JA6
JL7B-C699D64-KA1GNA	JL7B-C699D65-KA1GNA
JL1B-C699D64-AA31TB	JL1B-C699D65-AA31TB
JL7B-C699D64-AA3JA6	JL7B-C699D65-AA3JA6

JL7B-C699D64-AA3JA6	JL7B-C699D65-AA3JA6
JL1B-C699D64-AA3DJ9	JL1B-C699D65-AA3DJ9

Regards
Jesús

From: Phillips Tyler WSH RDBN1 <Tyler.Phillips1@zf.com>
Sent: miércoles, 2 de marzo de 2022 07:09 a. m.
To: Ankrom Joshua WSH RDBN3 <Joshua.Ankrom@zf.com>; Arroyo, Jesus (J.) <jarroy25@ford.com>; Redman Aaron WSH RDBN3 <Aaron.Redman@zf.com>; Espinosa Ricardo WSH RBPN <Ricardo.Espinosa@zf.com>
Subject: RE: Front SB request U55X

Hello,

Yes, we just need the correct part numbers with colors and we can place an order.

Tyler

From: Ankrom Joshua WSH RDBN3 <Joshua.Ankrom@zf.com>
Sent: Wednesday, March 2, 2022 7:54 AM
To: Arroyo, Jesus (J.) <jarroy25@ford.com>; Redman Aaron WSH RDBN3 <Aaron.Redman@zf.com>; Phillips Tyler WSH RDBN1 <Tyler.Phillips1@zf.com>; Espinosa Ricardo WSH RBPN <Ricardo.Espinosa@zf.com>
Subject: RE: Front SB request U55X

Hola Jesus,

If it is possible to get them, then yes, I would get all 14 samples. Especially if they are from the suspect time period.

Tyler and Ricardo – Ford is going to send us some parts to aid in an investigation. If we have to order U55x replacement parts for them, what other information do you need other than correct part numbers for color?

Thanks,
Joshua Ankrom
Retractor Core Engineering

ZF Group
Passive Safety Systems
4505 West 26 Mile Rd.
Washington, MI 48094
joshua.ankrom@zf.com

From: Arroyo, Jesus (J.) <jarroy25@ford.com>
Sent: Tuesday, March 1, 2022 4:27 PM
To: Ankrom Joshua WSH RDBN3 <Joshua.Ankrom@zf.com>; Redman Aaron WSH RDBN3 <Aaron.Redman@zf.com>
Subject: RE: Front SB request U55X

Hola Josh,

We have 7 units available to replace the frontal seatbelt, 14 possible samples, do you need the 14?

I am working on the correct part numbers to replace the correct color of FRT SB,

Please let me know your comment or questions,

Regards
Jesús

From: Ankrom Joshua WSH RDBN3 <Joshua.Ankrom@zf.com>
Sent: martes, 1 de marzo de 2022 11:15 a. m.
To: Arroyo, Jesus (J.) <jarroy25@ford.com>; Redman Aaron WSH RDBN3 <Aaron.Redman@zf.com>
Subject: RE: Front SB request U55X

WARNING: This message originated outside of Ford Motor Company. Use caution when opening attachments, clicking links, or responding.

Hola Jesus,

I'm sure we can get some quickly. How many do you need? RH and LH quantities? And what color?

(or, even easier if you send the Ford part number that you need, we can match it up and get them from our plant).

Thanks,
Joshua Ankrom
Retractor Core Engineering

ZF Group
Passive Safety Systems
4505 West 26 Mile Rd.
Washington, MI 48094
joshua.ankrom@zf.com

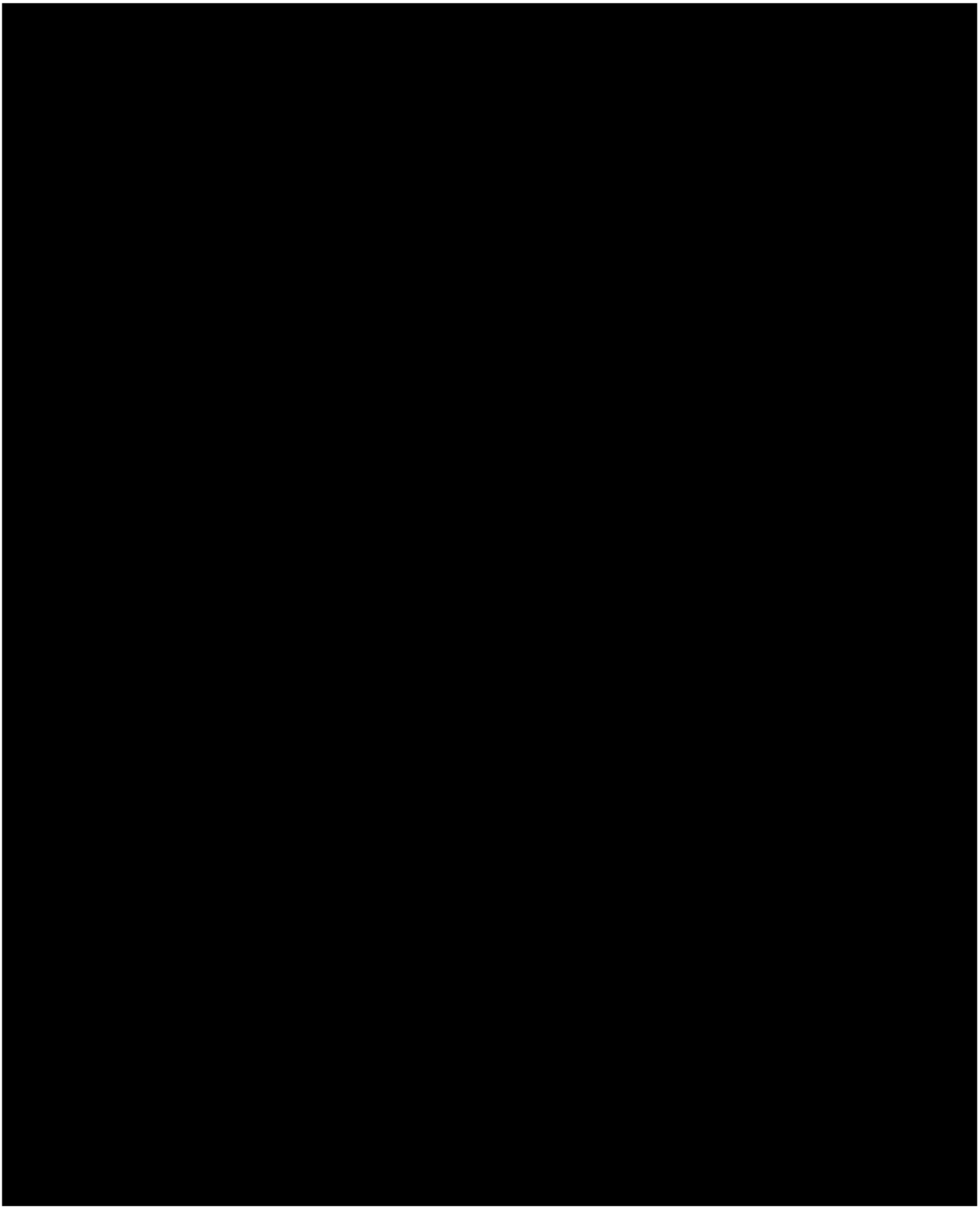
From: Arroyo, Jesus (J.) <jarroy25@ford.com>
Sent: Tuesday, March 1, 2022 12:11 PM
To: Ankrom Joshua WSH RDBN3 <Joshua.Ankrom@zf.com>; Redman Aaron WSH RDBN3 <Aaron.Redman@zf.com>
Subject: Front SB request U55X

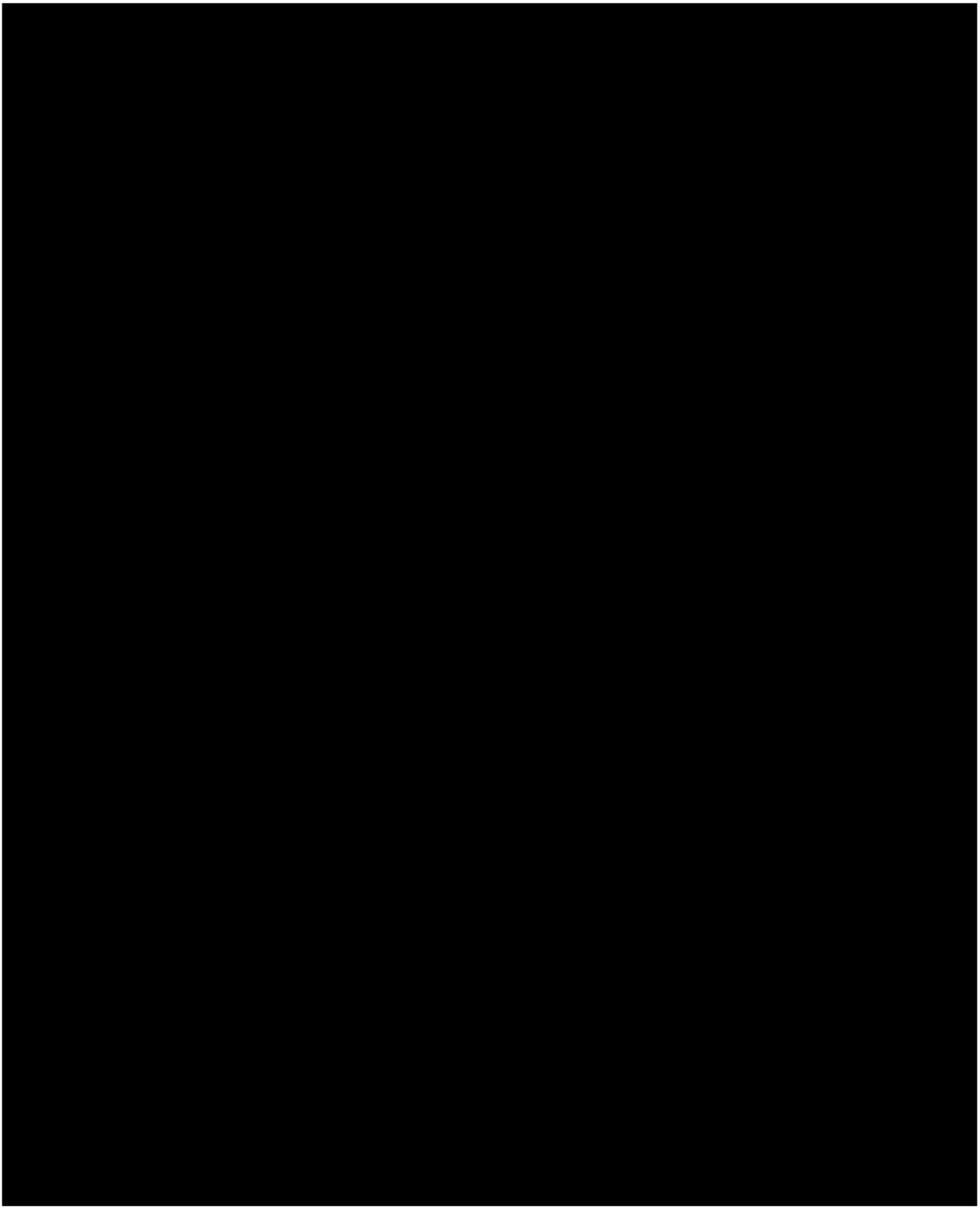
Hi Josh, Aaron,

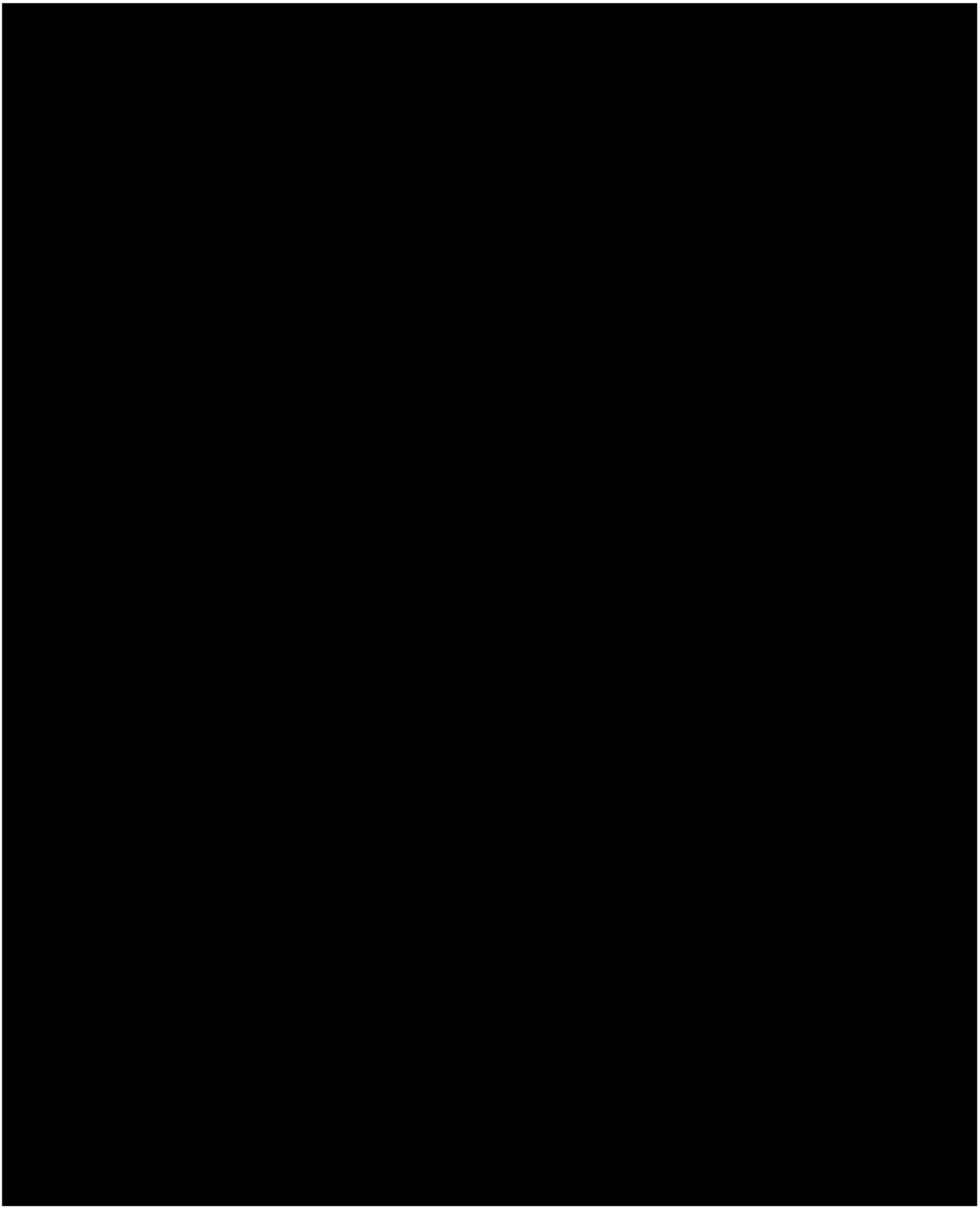
We have some U55X MY18 units that we can swap the RTR for a new one,

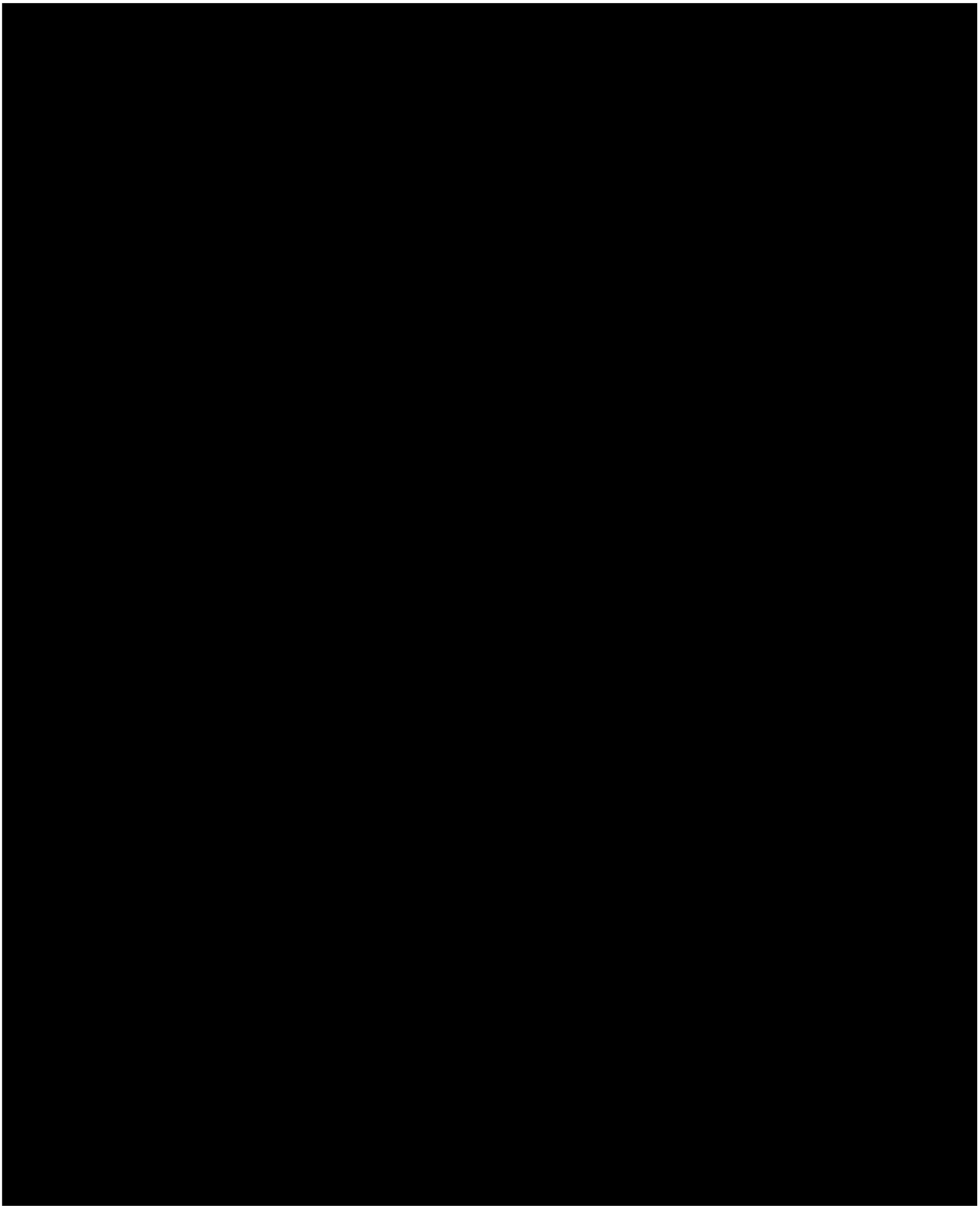
Can we help me to know if you have RTR available to replace in this units?

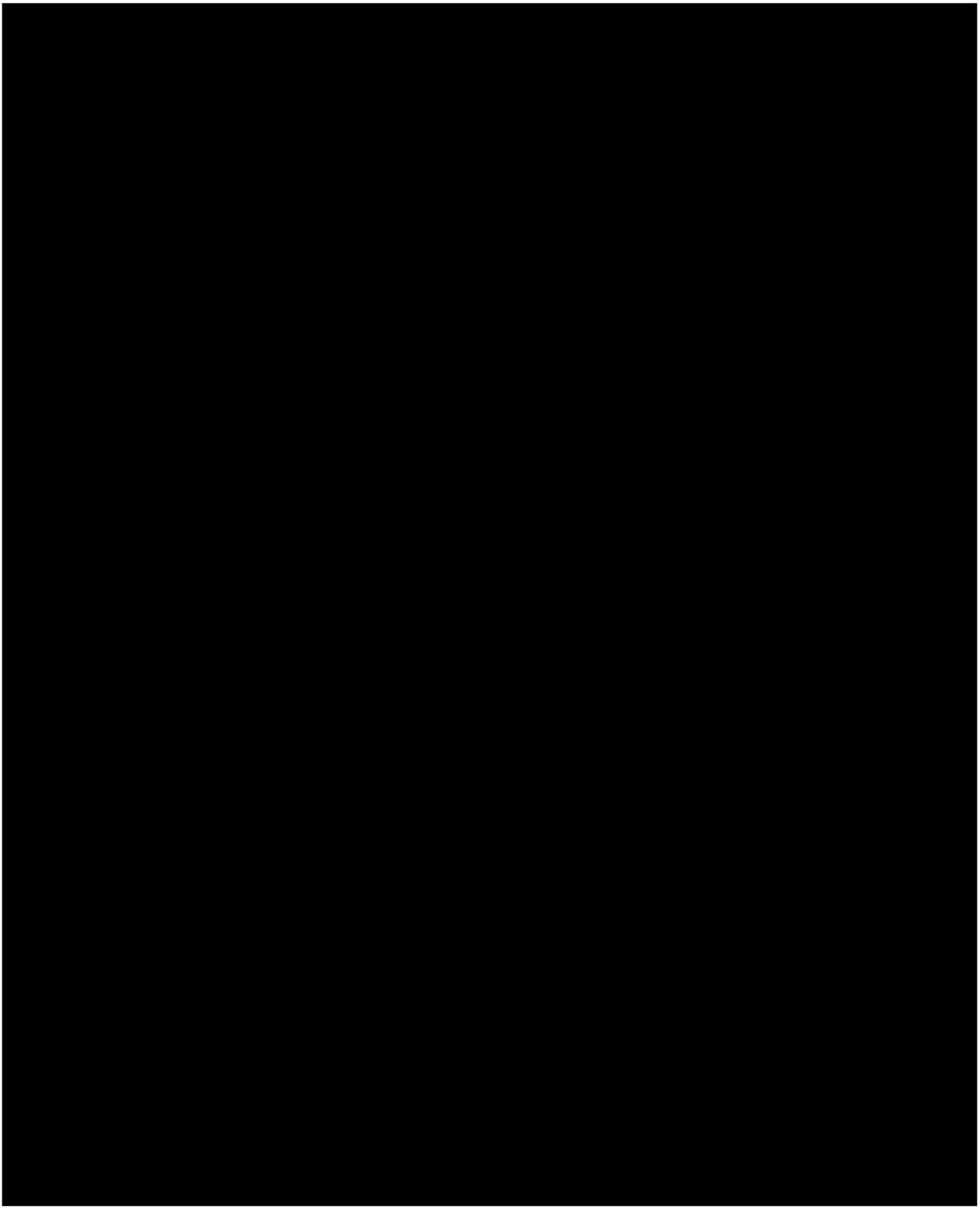
Regards











Subject: U55X Pretensioner - 28-Oct-2021 CCRG prep/alignment on next steps

Start: Tue 10/26/2021 11:30 AM
End: Tue 10/26/2021 12:00 PM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Grazioli, Alicia (A.B.)
Required Attendees: Pineda, Mauricio (MPC.); Mueller, John (F.); DeSmet, Edward (E.J.); Kemnitz, Erich (E.P.); Boehk, Karen (K.S.); Mejia, Victor (V.); Hultman, Paula (R.); Raub, George (G.); Daniel Stanley; Sangines, Daniel (D.S.)

Links to CCRG ppt presentations below...anyone within Ford system can edit.

Alicia

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: Monday, October 25, 2021 8:41 AM
To: Mueller, John (F.) <jmuell36@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Kemnitz, Erich (E.P.) <ekemnitz@ford.com>
Cc: Sangines, Daniel (D.S.) <dsangine@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>; Raub, George (G.) <graub@ford.com>; Hultman, Paula (R.) <prieden@ford.com>; Stanley, Daniel (D.J.) <dstanle1@ford.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>
Subject: RE: CCRG presentation files

We would like to go in more depth than what the verbatims show, a few questions I have in mind are as follows.

[redacted]

Team, please change, add, delete as you see fit.

Kind regards,

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: [redacted]
Mobile MX: [redacted]
Mail to: mpineda6@ford.com

From: Mueller, John (F.) <jmuell36@ford.com>
Sent: Sunday, October 24, 2021 7:30 AM
To: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Cc: Sangines, Daniel (D.S.) <dsangine@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>; Raub, George (G.) <graub@ford.com>; Hultman, Paula (R.) <prieden@ford.com>; Stanley, Daniel (D.J.) <dstanle1@ford.com>; Kemnitz, Erich (E.P.) <ekemnitz@ford.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>
Subject: RE: CCRG presentation files

Mauricio

The customer verbatims earlier were the result of the dealer calling the customer and is a description of what they experienced at the time of the deployment,

Given the sensitivity of the issue surrounding the customer experience with the deployment, it may be difficult to open this subject with distributor. None the less, if you could provide questions that would be help provide insight into the investigation I can go over those with the dealer whether it would be feasible to approach the customer.

Regards

John Mueller
Technical Service Operations Manager | Middle East / North Africa
[redacted]
[redacted]
jmuell36@ford.com

From: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Sent: Thursday, October 21, 2021 2:51 AM
To: Mueller, John (F.) <jmuell36@ford.com>
Cc: Sangines, Daniel (D.S.) <dsangine@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>; Raub, George (G.) <graub@ford.com>; Hultman, Paula (R.) <prieden@ford.com>; Stanley, Daniel (D.J.) <dstanle1@ford.com>; Kemnitz, Erich (E.P.) <ekemnitz@ford.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>
Subject: RE: CCRG presentation files

Thanks John!

Is it possible to interview the customers relative to this so we can get more insight than what is provided on the verbatims?
And see if there is any pattern that may arise?

Regards,

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: +[redacted]
Mobile MX: [redacted]
Mail to: mpineda6@ford.com

From: Mueller, John (F.) <jmuell36@ford.com>
Sent: Wednesday, October 20, 2021 7:26 AM
To: Pineda, Mauricio (MPC.) <mpineda6@ford.com>

Cc: Sangines, Daniel (D.S.) <dsangine@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>; Raub, George (G.) <graub@ford.com>; Hultman, Paula (R.) <prieden@ford.com>; Stanley, Daniel (D.J.) <dstanle1@ford.com>; Kemnitz, Erich (E.P.) <ekemnitz@ford.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>
Subject: RE: CCRG presentation files

Team

Attached are the service history and location of where each vehicle is serviced.

Secondly, we had a new PT reported failure (non-deployed). Is there any additional data required from the team while vehicle is in the workshop?

Let me know if anything else is needed

John Mueller
Technical Service Operations Manager | Middle East / North Africa
[redacted]
[redacted]
jmuell36@ford.com

From: Pineda, Mauricio (MPC.) mpineda6@ford.com
Sent: Thursday, October 14, 2021 9:52 PM
To: Mueller, John (F.) <jmuell36@ford.com>
Cc: Sangines, Daniel (D.S.) <dsangine@ford.com>; Grazioli, Alicia (A.B.) <agraziol@ford.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>; Raub, George (G.) <graub@ford.com>; Hultman, Paula (R.) <prieden@ford.com>; Stanley, Daniel (D.J.) <dstanle1@ford.com>; Kemnitz, Erich (E.P.) <ekemnitz@ford.com>
Subject: RE: CCRG presentation files

John, can you help us with the below questions as discussed on the CCRG review today?

- Confirm physical dealership through which the cars were sold
- Confirm physical dealership that processed the claims, same or through a consolidation entity
- Service history on these units – I already got this
- Aftermarket modifications present on the vehicles – team confirmed no modification already

Kind regards,

Mauricio Pineda
Restraints Supervisor
Phone:
Mobile US: [redacted]
Mobile MX: [redacted]
Mail to: **mpineda6@ford.com**

From: Grazioli, Alicia (A.B.) <agraziol@ford.com>
Sent: Wednesday, October 13, 2021 1:14 PM
To: Pineda, Mauricio (MPC.) <mpineda6@ford.com>; Raub, George (G.) <graub@ford.com>
Cc: Sangines, Daniel (D.S.) <dsangine@ford.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>; Hultman, Paula (R.) <prieden@ford.com>; Stanley, Daniel (D.J.) <dstanle1@ford.com>
Subject: RE: CCRG presentation files

I added a couple of charts to the retractor presentation. Here is the data set I pulled if anyone would like to play around with it; especially while you are waiting for the quality team to get back to you.

Alicia B. Grazioli
Sr. Safety Investigations Engineer
Critical Concern Review Group (CCRG)
Automotive Safety Office
[redacted]

From: Grazioli, Alicia (A.B.)
Sent: Tuesday, October 12, 2021 5:04 PM
To: Pineda, Mauricio (MPC.) <mpineda6@ford.com>
Cc: Sangines, Daniel (D.S.) <dsangine@ford.com>; Mejia, Victor (V.) <VMEJIA5@ford.com>; Hultman, Paula (R.) <prieden@ford.com>; Stanley, Daniel (D.J.) <dstanle1@ford.com>
Subject: CCRG presentation files

Hi Mauricio,

Here are the links to the CCRG presentations…anyone can edit them. In both cases, we will want to add any information we have since last time such as:
Inspection results
RCM readout info
Photos (esp for 21-398, if we can get a part photo instead of the photo of the screen, that would be good)
Next steps/timing

21-398: 14-Oct-2021 CCRG Presentation

21-576: 14-Oct-2021 CCRG Presentation

I will call in for tomorrow's meeting with ZF. Thanks.

Alicia B. Grazioli
Sr. Safety Investigations Engineer
Critical Concern Review Group (CCRG)
Automotive Safety Office
[redacted]

-~-~-~

[redacted] FordNet 248-3668 / Toll
[redacted] US Toll Free Number
Global call-in numbers | Toll-free calling restrictions

Join from a video system or application
Dial[redacted]
You can also dial [redacted] and enter your meeting number.

If you are a host, click here to view host information.

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T32MC04

2018-2019 Expedition
Faulty seat belt retractor
Region MEA
Investigation Summary
CCRG # 21-398

Meeting Date 28-Oct-2021

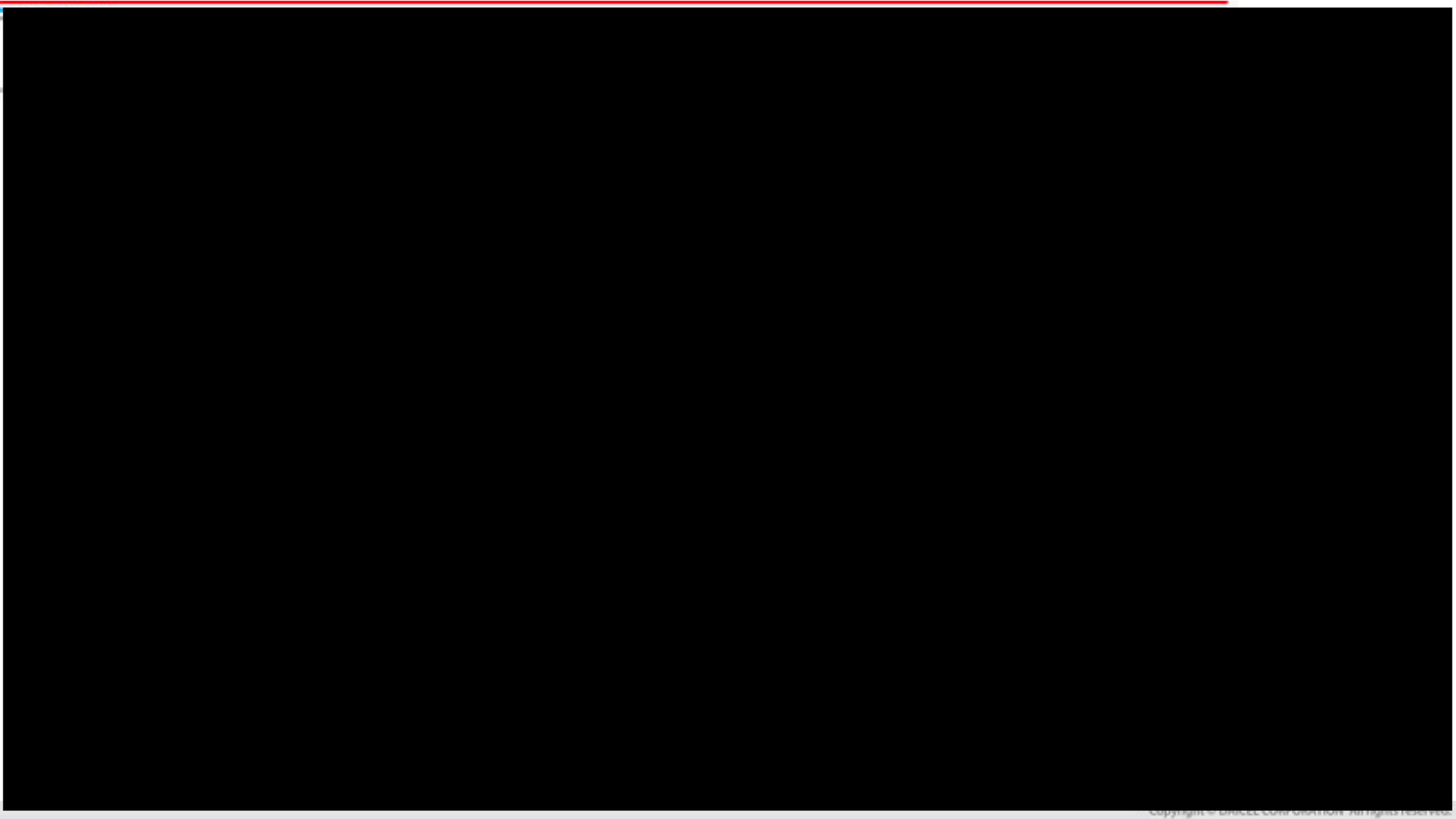
GIS2 Classification: CONFIDENTIAL
GIS1 Item: Transient

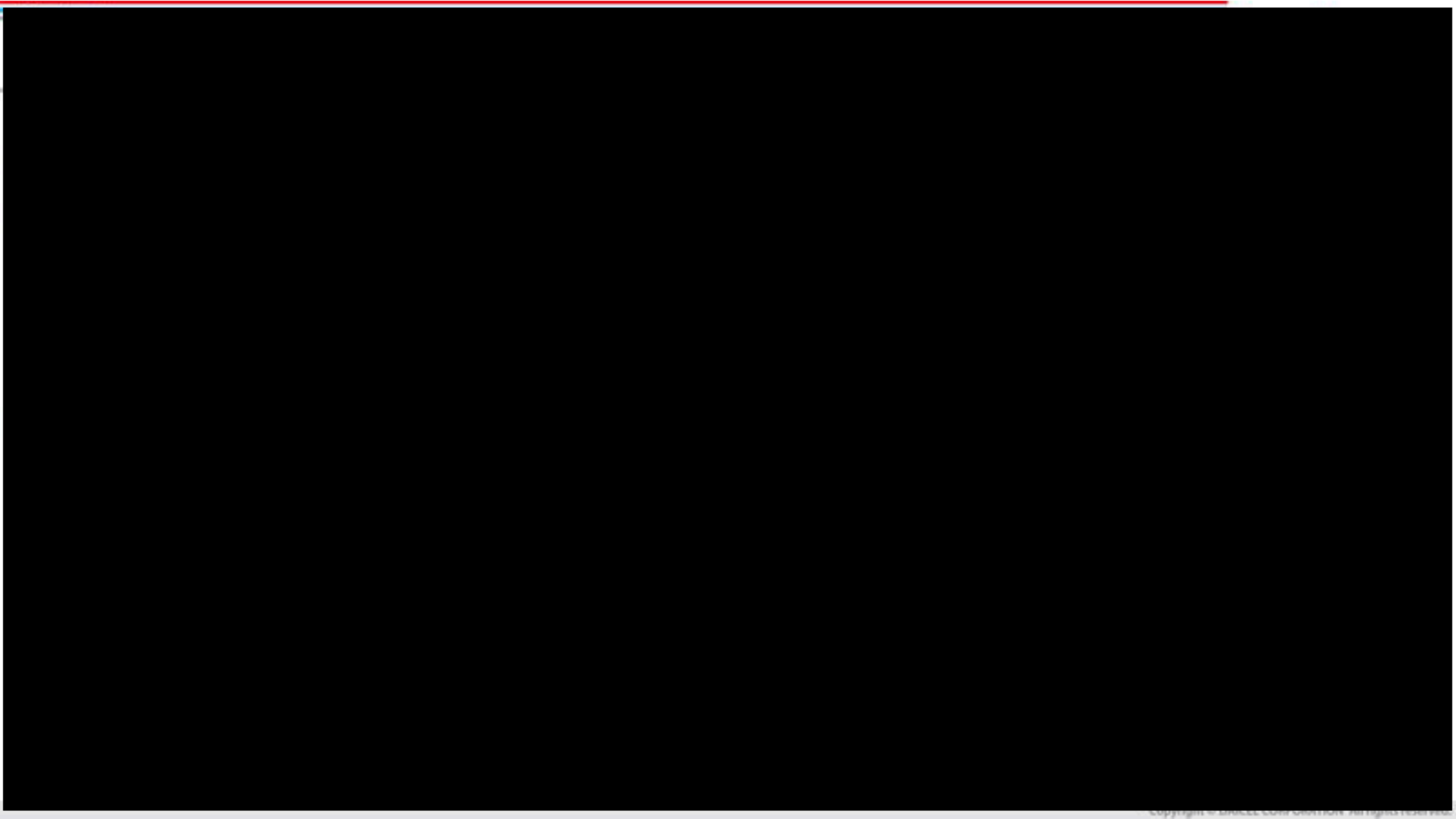
PE23-021 004094 RC

U553 Deployed Devices Claims List

VIN	Mileage	Market	Repeat Failur	GCR	Part Number	Notes	DTC's	Deployed	Available	Comments
1FMJU1MT6KE[redacted]	27661	UAE	No	202193776955	JL1Z 78611B09 AH	Driver side	B007E:13:8B	Yes	Yes	JL1B- C699D65-AB31TB (SB RETR ASY)
1FMJU1MT8KE[redacted]	36990	UAE	No	202193777320	JL1Z 78611B09 AH	Driver side	B007E:13:8B	Yes	Yes	JL1B- C699D65-AB31TB (SB RETR ASY)
1FMJU1JT1KE[redacted]	31637	UAE	No	202193779200	JL1Z 78611B09 AG	Driver side	B007E:13:8B	Yes	Yes	JL1B- C699D65-AB3JA6
1FMJU1JT3KE[redacted]	12082	UAE	No	202193788946	JL1Z 78611B09 AG	Driver side	B007E:13:8B	Yes	Yes	JL1B- C699D65-AB3JA6
1FMJU1KT4KE[redacted]	21114	USA	??	??	JL1Z 78611B08 AD	Passenger side	B007F:13:??	Yes	??	JL1B- C699D65-AB3JA6

4 Seatbelt Pretensioners In MEA / 1 In NA





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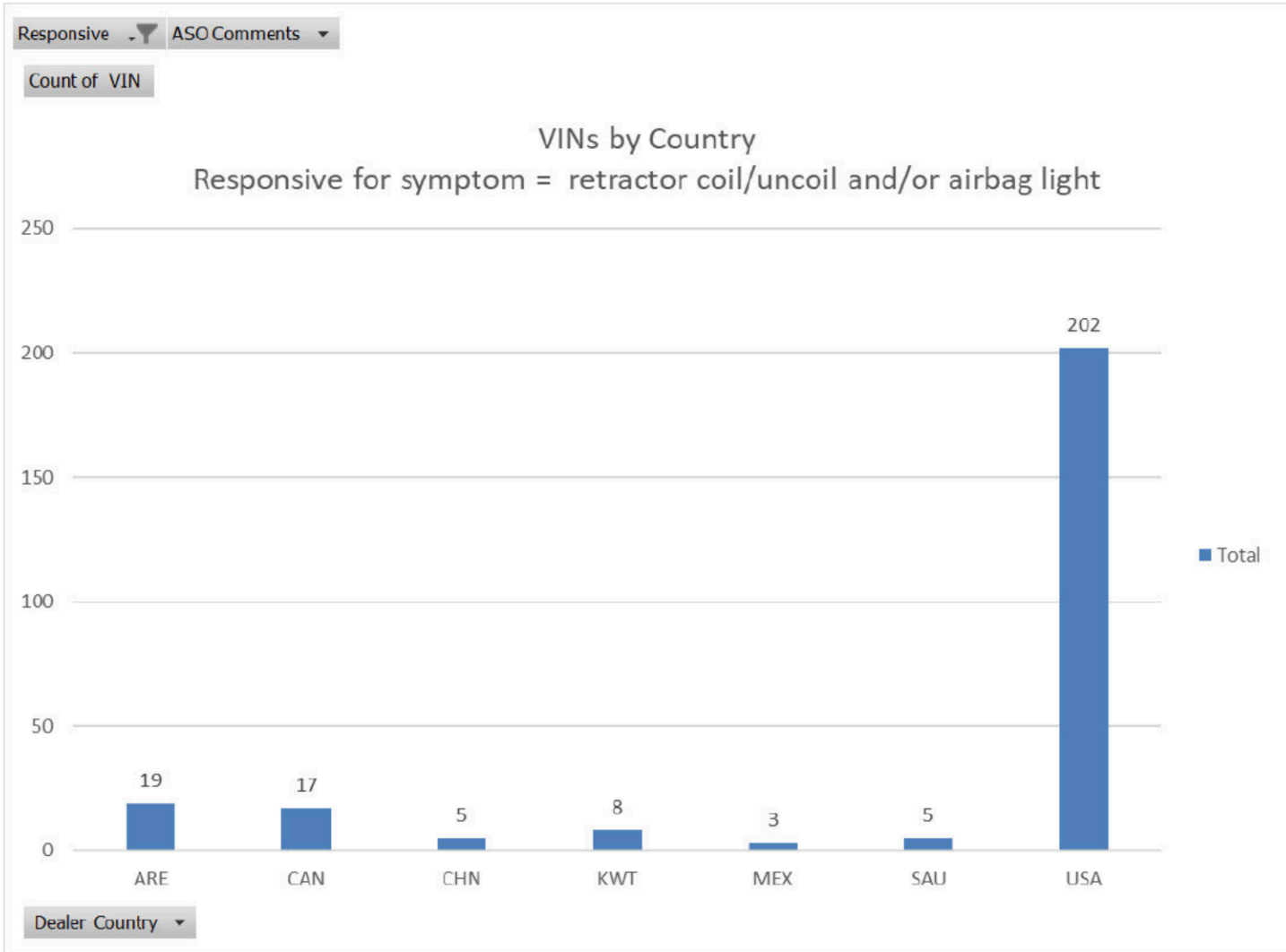
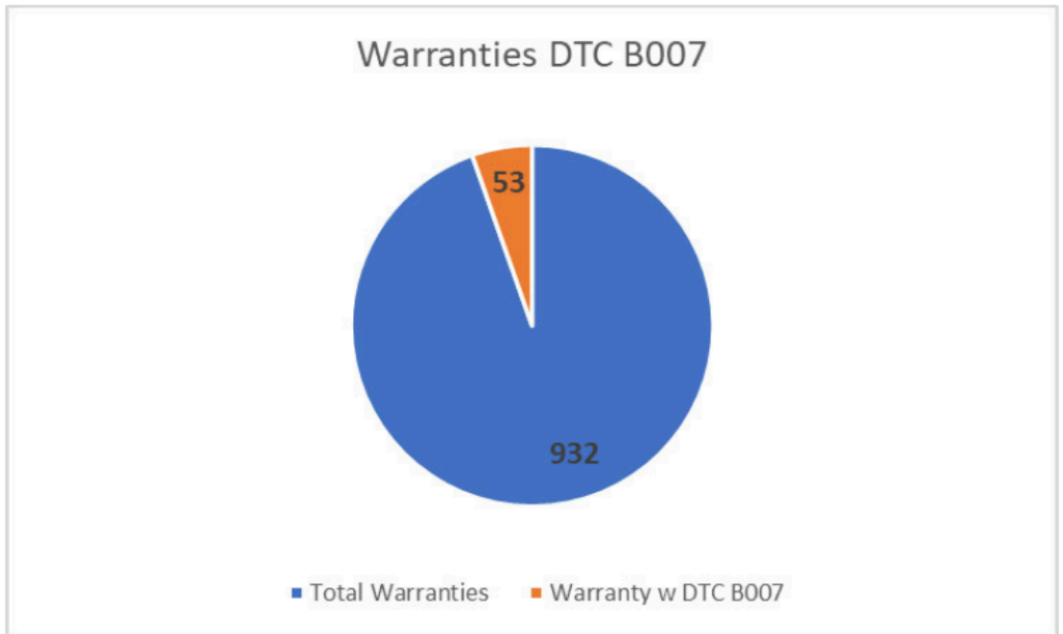
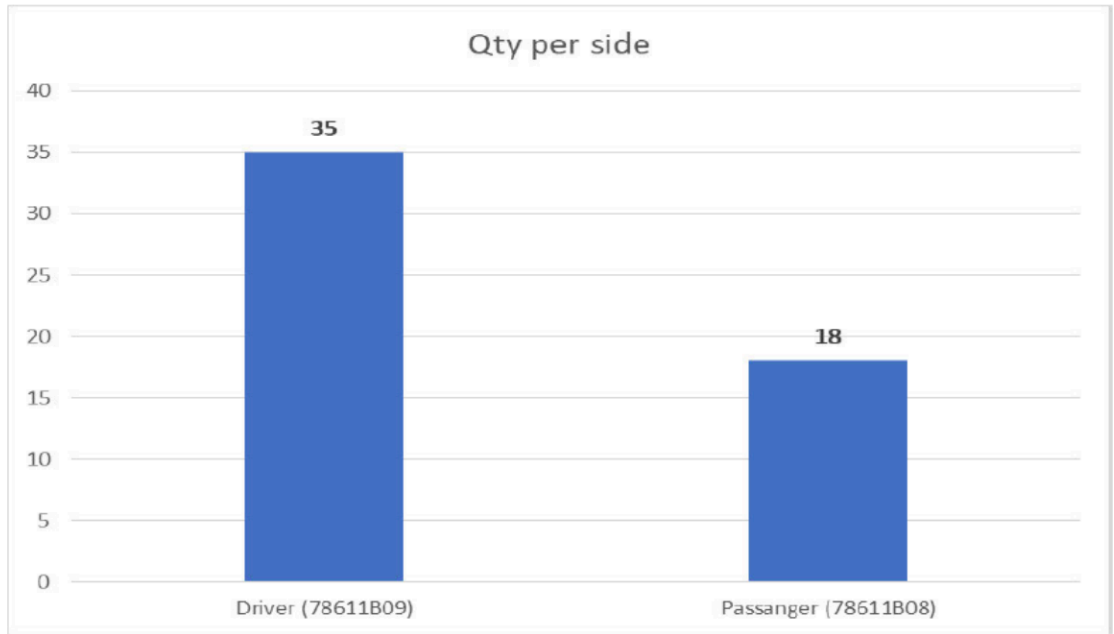
ASO Data: CDR Report from 30-Sep-2021
Commodity = Retractors



PE23-021 004112 RC

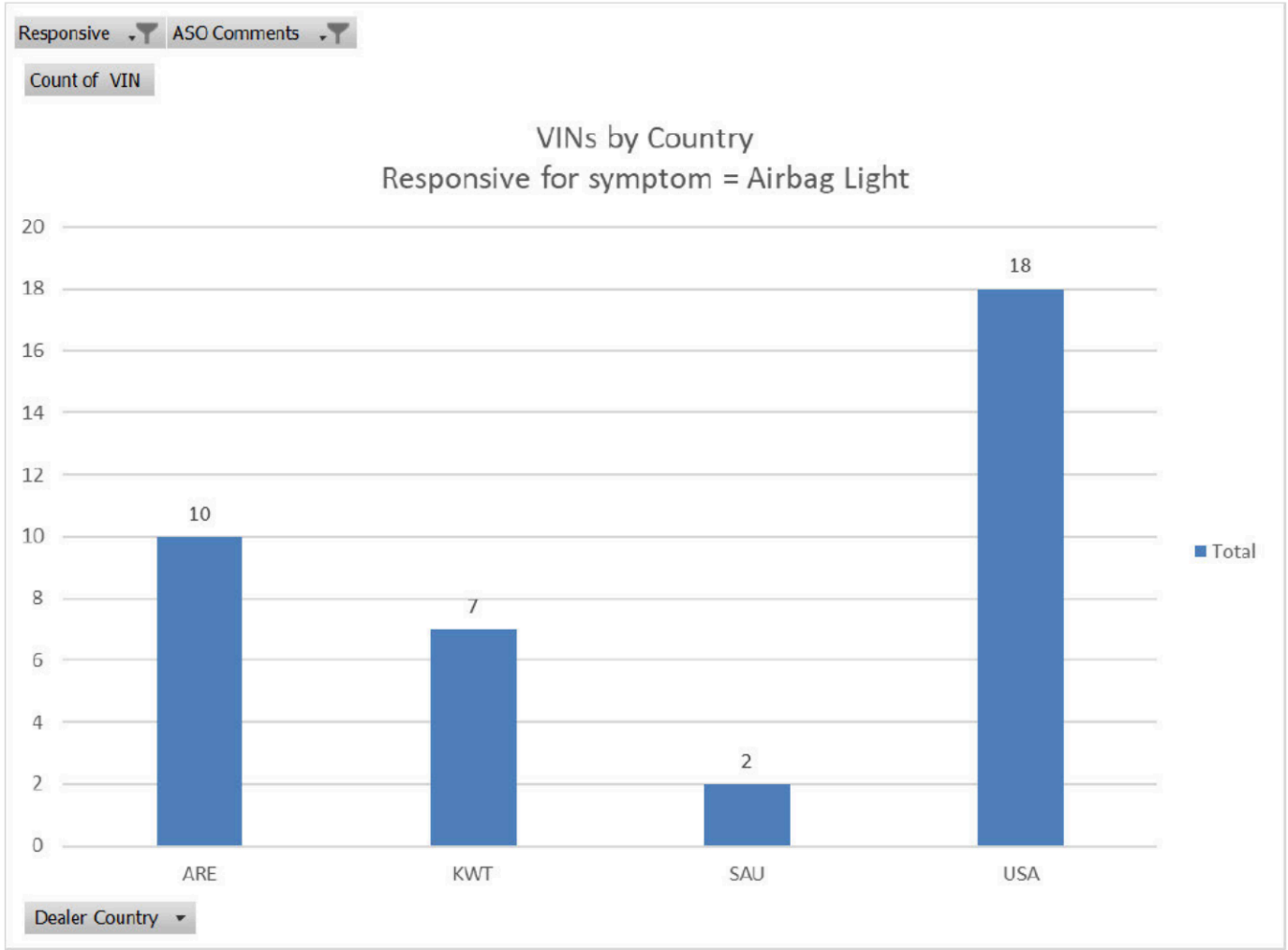
Total Warranty



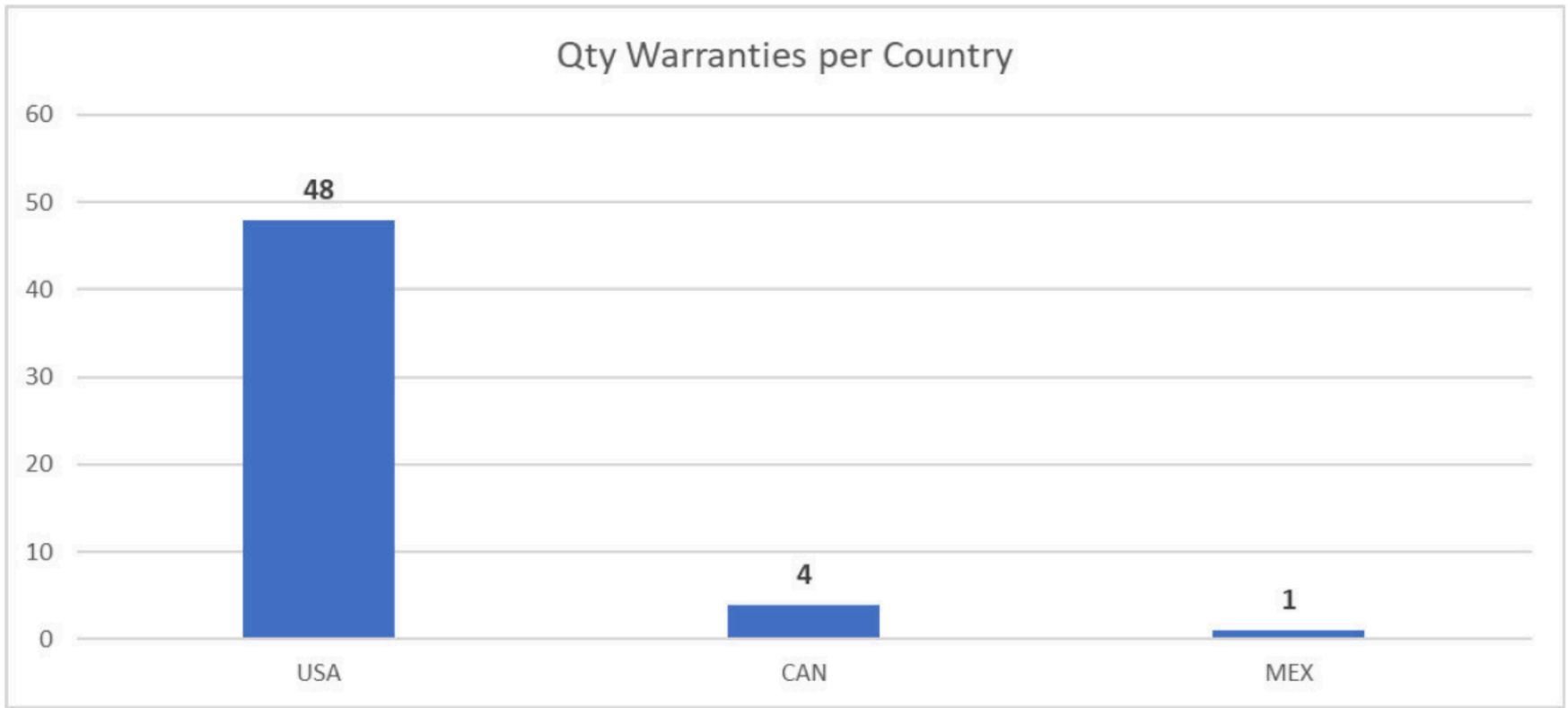


PE23-021 004113 RC

ASO Data: CDR Report from 30-Sep-2021
Commodity = Retractors



2018-2019 Expedition– Seat Belt Retractor



PE23-021 004115 RC

WARRANTY REPORT 78611B09 (part replaced)

COUNTY	2018	2019	2020	2021	Grand Total
ARE	1	3			4
CAN	6	5	2		13
MEX		1			1
SAU	3	6	1		10
USA	67	66	50	2	185
Grand Total	**77**	**81**	**53**	**2**	**213**

[redacted]

Follow-up Assignments	Date Assigned	Lead (Org – Name)

2019MY Expedition Pretensioner Failures

CCRG Review
28-Oct-2021

Turn Around
Automotive Operations

Modernize
Everywhere

Disrupt
Ourselves

PE23-021 004118 RC

U553 Deployed Devices Claims List

VIN	Mileage	Market	Repeat Failure	GCR	Part Number	Notes	DTC's	Deployed	Retractor Availabl	RCM Availabl	Ambient Temp
1FMJU1MT6KE[redacted]	27661	UAE	No	202193776955	JL1Z 78611B09 AH	Driver side	B007E:13:8B	Yes	Yes	No	40°C +
1FMJU1MT8KE[redacted]	36990	UAE	No	202193777320	JL1Z 78611B09 AH	Driver side	B007E:13:8B	Yes	Yes	No	40°C +
1FMJU1JT1KE[redacted]	31637	UAE	No	202193779200	JL1Z 78611B09 AG	Driver side	B007E:13:8B	Yes	Yes	No	40°C +
1FMJU1JT3KE[redacted]	12082	UAE	No	202193788946	JL1Z 78611B09 AG	Driver side	B007E:13:8B	Yes	Yes	Yes	40°C +
1FMJU1KT4KE[redacted]	21114	USA	No	xxx	JL1Z 78611B08 AD	Passenger side	B007F:13	Yes	No	Requested	105°F (40.5°C)

4 Seatbelt Pretensioners In MEA / 1 In NA

Appendix

2019 Expedition – Pretensioner Failures

Repair Date	14-AUG-2021
Distance	22984 Miles
Time In Service	20

Vehicle Information

Model Year	2019
Market Derived Code	F - FORD
Body/Cab Type	T/WD-4 DOOR WAGON
Version/Series	T/EF-FORD SERIES
Drive Type	T/E-4 WHL L/H PART TIME DRIVE
Vehicle Line	T/B8-U553N EXPEDITION [18-22]
Warranty Start Date	25-DEC-2019
Production Date	21-FEB-2019
VIN	1FMJU1MT8KE[redacted]

Customer Concern Code	S38-AIR BAG (SRS) TROUBLES
Condition Code	42-DOES NOT OPERATE PROPERLY
Technician Comment	Verified the concern air bag light on all the time. Retrieved DTC B007F-13 , visual inspection not found any abnormalities on the passenger seat belt . Further followed PPT - A , From A1 - Yes,A2 -No , A3 - No, A6- Yes, A7-Yes dtc changed to B007F-1A, then A11- Yes at step A 11 Install a new passenger seat belt retractor includes retractor pretensioner , Replaced passenger seat belt retractor includes retractor pretensioner and verified the repair ,noticed drive side seat belt stuck in closed Retract position fully and not able to pull extract as per customer. Customer noticed while sitting in the driver seat and start to move the vehicle some burst kind of noise from the driver seat belt area and also some smoke fumes coming from driver seat belt mount area at the same time burning smell was also there. After that the seat belt is not able to pull and wear extract and not working at all fully stuck in closed position. Visual inspection not found any abnormalities. No any accident history or any modification noticed. Battery voltage Checked found normal. Retrieved DTC B007E 13 8B Further followed PPT A From A1 Yes A2 No 65.54 ohms A3 No A6 Yes A7 Yes dtc changed to B007F-1A : 8B then A11- Yes and received the same original dtc then at step A11 need to Install a new driver seat belt retractor includes retractor pretensioner and noticed driver side belt pretensioners were deployed as well. As per the hotline assistance replaced RCM also While replacing inspected the all wiring/wiring strain and terminals/terminal fit in the seat belts and RCM connector as well , Not found any abnormalities. While replacing driver seat belt noticed , the seat belt height adjuster mechanism stuck hence replaced as well. HAR 118330743 GCR 2021937773 MT used for diagnosis
Customer Comment	Check for Airbag warning light remains on in the cluster and customer saw some smoke coming from seat belt area and burning smell was also there after that the seat belt is not work.

Casual Flag	Prefix	Base	Suffix	Part Description
N	JL1Z	78602B82	B	ADJUSTER FRT ST STRP
N	LL1Z	14B321	A	SENS & BRKT ASY-AIR BAG FRT
Y	JL1Z	78611B09	AH	S/BELT FRT/SEAT RETR
N	JL1Z	78611B08	AE	S/BELT FRT/SEAT RETR

PE23-021 004128 RC

Back Up

7. Trend Analysis / Field report Summary

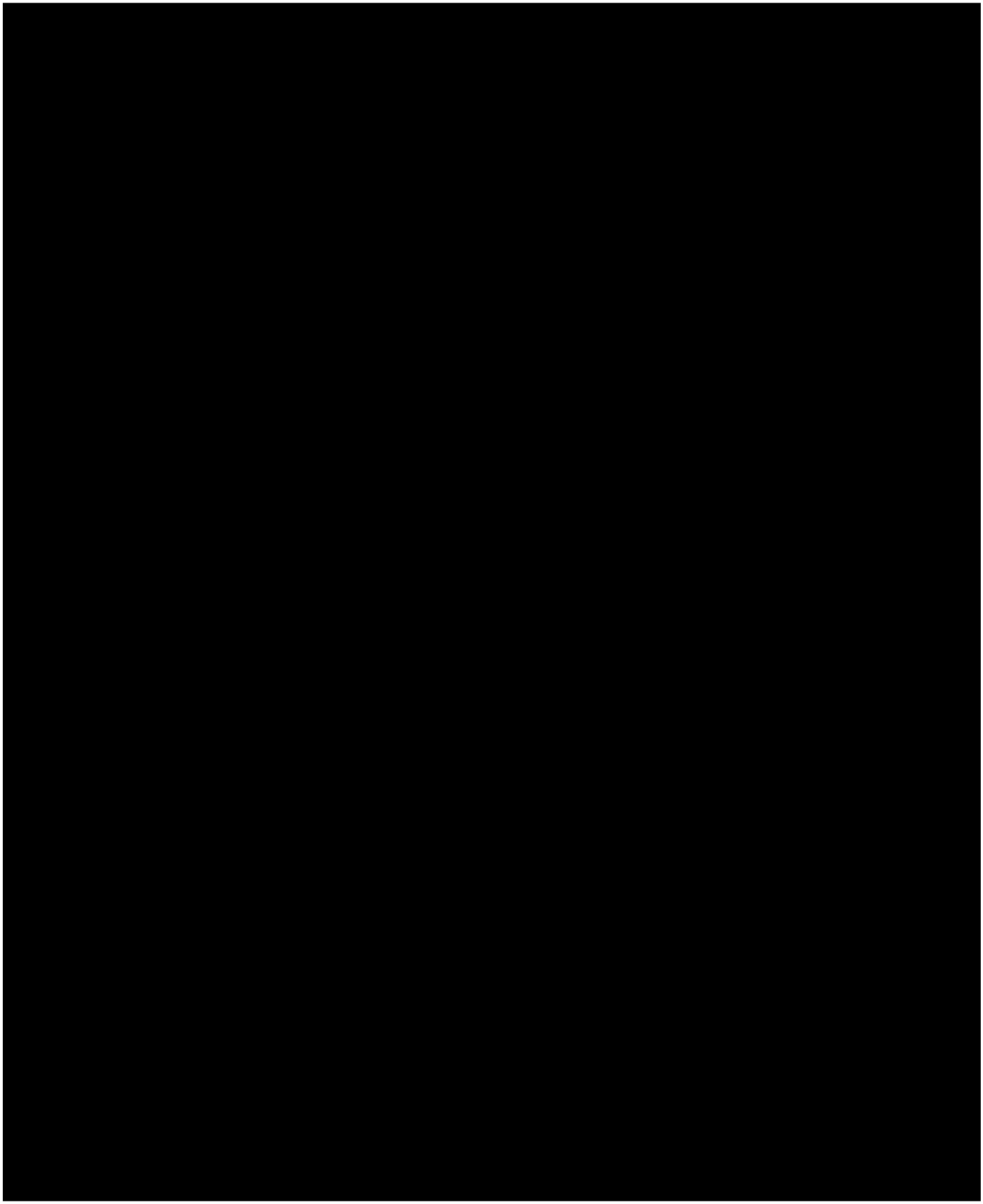
MEA Reports - UNITED ARAB EMIRATES and SAUDI ARABIA

Dealer	Country	VIN	Odometer	Part Number	Affected P-T Side	DTCs	P-T Deployed? (YES or N0)	Parts Available for Return?	Shipping Info / Comments	Notes / Deployment Details
Al Tayer	U.A.E.	1FMJU1MT0KE[redacted]	90946	JL1Z 78611B09 AH	Driver side	Nil	No			
Al Tayer	U.A.E.	1FMJU1MT0KE[redacted]	32225	JL1Z 78611B09 AH	Driver side	B007E:13:8B	No			
Al Tayer	U.A.E.	1FMJU1MT2KE[redacted]	38454	JL1Z 78611B09 AH	Driver side	B007E:13:8B	No			
Al Tayer	U.A.E.	1FMJU1MT4KE[redacted]	40717	JL1Z 78611B09 AH	Driver side	B007E:13:8B	No		B007E:13	
Al Tayer	U.A.E.	1FMJU1MT5KE[redacted]	14977	JL1Z 78611B09 AH	Driver side	B007E:13:8B	No			
Al Tayer	U.A.E.	1FMJU1MT6KE[redacted]	27661	JL1Z 78611B08 AE	Passenger side	B007F:13:8B	No	Yes	In Process	
Al Tayer	U.A.E.	1FMJU1MT6KE[redacted]	27661	JL1Z 78611B09 AH	Driver side	B007E:13:8B	Yes	Yes	In Process	
Al Tayer	U.A.E.	1FMJU1MT9KE[redacted]	12860	JL1Z 78611B09 AH	Driver side	B007E:13:8B	No			
Al Tayer	U.A.E.	1FMJU1MT8KE[redacted]	36990	JL1Z 78611B08 AE	Passenger side	B007F:13:8B	No	Yes	In Process	
Al Tayer	U.A.E.	1FMJU1MT8KE[redacted]	36990	JL1Z 78611B09 AH	Driver side	B007E:13:8B	Yes	Yes	In Process	
Al Tayer	U.A.E.	1FMJU1JT3KE[redacted]	31584	JL1Z 78611B09 AF	Driver side	B007E:13:8B	No			
Al Tayer	U.A.E.	1FMJU1JT3KE[redacted]	9397	JL1Z 78611B09 AF	Driver side	B007E:13:8B	No			
Al Tayer	U.A.E.	1FMJU1JT5KE[redacted]	27273	JL1Z 78611B09 AF	Driver side	B007E:13:8B	No			
Al Tayer	U.A.E.	1FMJU1JT5KE[redacted]	27273	JL1Z 78611B09 AF	Passenger side	B007F:13:8B	No			
Al Tayer	U.A.E.	1FMJU1JT7KE[redacted]	22727	JL1Z 78611B09 AF	Driver side	B007E:13:8B	No			
Al Tayer	U.A.E.	1FMJU1JT8KE[redacted]	23537	JL1Z 78611B09 AF	Driver side	B007E:13:8B	No			
Al Tayer	U.A.E.	1FMJU1MT2KE[redacted]	18015	JL1Z 78611B08 AE	Passenger side	B007F:13:8B	No	Yes	In Process	
Al Tayer	U.A.E.	1FMJU1MT9KE[redacted]	16621	JL1Z 78611B08 AE	Passenger side	B007F:13:8B	No			
Al Tayer	U.A.E.	1FMJU1JT5KE[redacted]	27273	JL1Z 78611B08 AC	Passenger side	B007F:13:8B	No			
Al Tayer	U.A.E.	1FMJU1JT1KE[redacted]	31637	JL1Z 78611B09 AG	Driver side	B007E:13:8B	Yes	C	In Process	
Al Tayer	U.A.E.	1FMJU1JT4KE[redacted]	27420	FDJL1Z 78611B08 AD	Passenger side	B007F:13:8B	No			
Al Tayer	U.A.E.	1FMJU1JT6KE[redacted]	24135	FDJL1Z 78611B08 AD	Passenger side	B007F:13:8B	No			
Al Tayer	U.A.E.	1FMJU1JT6KE[redacted]	24135	FDJL1Z 78611B09 AG	Driver side	B007E:13:8B	No			
Al Tayer	U.A.E.	1FMJU1MT0KE[redacted]	15761	JL1Z 78611B09 AH	Driver side	B007E:13:8B	No			
Al Tayer	U.A.E.	1FMJU1MT1KE[redacted]	17948	JL1Z 78611B09 AH	Driver side	B007E:13:8B	No			
AJVA	K.S.A.	1FMJU1JTXKE[redacted]	187461	FDJL1Z 78611B08 AD	Passenger side	B007F:13:8B				
AJVA	K.S.A.	1FMJU1JT3KE[redacted]	73437	FDJL1Z 78611B09 AG	Driver side	B007E:13:8B				
AJVA	K.S.A.	1FMJU1JT5KE[redacted]	20631	FDJL1Z 78611B08 AD	Passenger side	B007F:13:8B				
AJVA	K.S.A.	1FMJU1JT7KE[redacted]	74363	FDJL1Z 78611B09 AG	Driver side	B007E:13:8B				
AJVA	K.S.A.	1FMJU1JT2KE[redacted]	112758	FDJL1Z 78611B08 AD	Passenger side	B007F:13:8B				
AJVA	K.S.A.	1FMJU1JT2KE[redacted]	41698	FDJL1Z 78611B09 AG	Driver side	B007E:13:8B				
AJVA	K.S.A.	1FMJU1JT3KE[redacted]	12,398	FDJL1Z 78611B09 AG	Driver side	B007E:13:8B	No			
AJVA	K.S.A.	1FMJU1JT3KE[redacted]	12,398	FDJL1Z 78611B08 AD	Passenger side	B007F:13:8B	No			
	K.S.A.	1FMJU1JT5KE[redacted]	147,776	FDJL1Z 78611B09 AG	Driver side	B007E:13:8B	No			
	K.S.A.	1FMJU1MT8KE[redacted]	12	FDJL1Z 78611B09 AG	Driver side	B007E:13:8B	No			
	K.S.A.	1FMJU1MT6KE[redacted]	15	FDJL1Z 78611B09 AG	Driver side	B0075-1A	No			

2019 Expedition – Pretensioner Failures

VIN	MODEL YEAR	ODOMETER	VEHICLE LINE DESC	DEALER COUNTRY ISO3	BUILD DATE	REPORT ENTRY DATE	PLANT ABBREV	ENGINE DESC	BODY MODEL DESC	VEHICLE TYPE CODE	SYMPTOM FULL CODE	DEALER NAME	COMMENTS
1FMJU1JT3KE[redacted]	2019	7507	EXPDX4	ARE	01/22/2019	08/30/2021 Repair date = 08/30/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV	TRUCK	8-85-1-21	Al Tayer Motors LLC - Abu Dhab	Verified the customer concern,Air bag warning lamp on in IC , and driver side seat belt deployed and stuck up.As per customer while driving in high way ,he heard loud explosion noise from driver seat belt area and seat belt become stuck up . No SSM/TSB no any external impact present.checked DTC found,B007 E-13-8B RCM Driver seat belt pre-tensioner C Deployment control circuit open.Performed pinpoint test A, A1-yes, A2-No, A3-No, A6-yes, A7-yes, A 11-Yes.Install new driver seat belt retractor. waiting for Part(VOR).
1FMJU1MT6KE[redacted]	2019	17187	EXPDX4	ARE	03/20/2019	08/16/2021 Repair date = 06/20/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV	TRUCK	2-27-4-68	Al Tayer Motors LLC	Verified the concern, airbag warning light stays on in cluster. Checked and retrieved the DTC B007F:13 no TSB/SSM related to this concern and no external damage and nor aftermarket modification on the vehicle. Further carried out Pinpoint test for DTC- B007F:13 A1, A2- 10.50Ohm, A3-10.50ohm, A6- 0.1ohm, in step A7 confirmed that the DTC changes from B007F:13 to B007F:1A and A11-leads to replace Passenger seatbelt retractor assembly So replaced the front RHS seat belt assembly and verified the repair.
1FMJU1JT1KE[redacted]	2019	19658	EXPDX4	ARE	01/16/2019	08/19/2021 Repair date = 08/16/2021	LKTYTRK	3.5L-GTDI	4X4 ,XLT ,MPV	TRUCK	8-85-1-21	Al Tayer Motors LLC - Abu Dhab	Verified the customer concern,Air bag warning lamp on in IC , and driver side seat belt deployed and stuck up.As per customer while driving in high way ,he heard loud explosion noise from driver seat belt area and seat belt become stuck up and unable to unlatch the belt. But customer managed to unbuckle the belt and came out. No SSM/TSB no any external impact present.checked DTC found,B007 E-13-8B RCM Driver seat belt pre-tensioner C Deployment control circuit open.Performed pinpoint test A, A1-yes, A2-No, A3-No, A6-yes, A7-yes, A 11-Yes.Install new driver seat belt retractor pretensioner. Erased the DTC and retested found system working fine.
1FMJU1MT8KE[redacted]	2019	22984	EXPDX4	ARE	02/21/2019	08/17/2021 Repair date = 08/14/2021	LKTYTRK	3.5L-GTDI	4X4 ,PLATNUM,MPV	TRUCK	8-84-1-21	Al Tayer Motors LLC	Verified the concern air bag warning light on all the time and noticed drive side seat belt stuck in closed Retract position fully and not able to pull extract as per customer. Customer noticed while sitting in the driver seat and start to move the vehicle some burst king of noise from the driver seat belt area and also some smoke fumes coming from driver seat belt mount area at the same time burning smell was also there. After that the seat belt is not able to pull and wear extract and not working at all fully stuck in closed position. Visual inspection not found any abnormalities. No any accident history or any modification noticed. Battery voltage checked found normal. Retrieved DTC B007E 13 8B Further followed PPT A From A1 Yes A2 No 65.54 ohms A3 No A6 Yes A7 Yes dtc changed to B007F-1A : 8B then A11- Yes and received the same original dtc then at step A11 need to Install a new driver seat belt retractor includes retractor pretensioner and noticed driver side belt pret ensioners were deployed as well and images attached .

PE23-021 004131 RC



Meeting number (access code): [redacted] Meeting password: [redacted]

Tap to join from a mobile device (attendees only)

[redacted] FordNet 248-3668 / Toll
[redacted] US Toll Free Number

Join by phone

[redacted] FordNet 248-3668 / Toll
[redacted] US Toll Free Number
Global call-in numbers | Toll-free calling restrictions

Join from a video system or application

Dial [redacted]
You can also dial [redacted] and enter your meeting number.

If you are a host, click here to view host information.

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For additional help with WebEx, Ford users can click on the Digital Worker link: WebEx Support

Can't join the meeting? Contact support.

T32MC04

From: Yilma, Benjamin (B.) [byilma@ford.com]
Sent: 4/11/2023 4:46:35 PM
To: Jadhav, Nitesh (N.C.) [njadhav@ford.com]
CC: DeSmet, Edward (E.J.) [edesmet@ford.com]; Chascsa, Jim (JRCII.) [jchascsa@ford.com]; Chiu, Edwin (E.C.) [echiu@ford.com]
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

Yes, I agree.

Thanks,
Ben Yilma
Sr. Product Engineer – Seatbelts
Global Core Restraints
byilma@ford.com
[redacted]

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Tuesday, April 11, 2023 11:58 AM
To: Yilma, Benjamin (B.) <byilma@ford.com>
Cc: DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>; Chiu, Edwin (E.C.) <echiu@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

Benjamin –
I noticed that. Dealers may still need to send parts (RCMs/ Seatbelts) from all 7 vehicles, just because it may help with A-B comparison.

Thank you,
Nitesh

From: Yilma, Benjamin (B.) <byilma@ford.com>
Sent: Tuesday, April 11, 2023 11:07 AM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Cc: DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>; Chiu, Edwin (E.C.) <echiu@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

Nitesh,
Surprise (pun intended)..... the most recent one (repair date 3/27/2023) is the most relevant to the subject and was from Surprise, Arizona (suburb of Phoenix)
[redacted]

Thanks,
Ben Yilma
Sr. Product Engineer – Seatbelts
Global Core Restraints
byilma@ford.com
[redacted]

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Tuesday, April 11, 2023 10:13 AM
To: Chiu, Edwin (E.C.) <echiu@ford.com>
Cc: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

I got it. I think I should be able to find. I will add a column to your file.

Thank you,
Nitesh

From: Chiu, Edwin (E.C.) <echiu@ford.com>
Sent: Tuesday, April 11, 2023 10:08 AM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Cc: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

Nitesh,

Do you have access to the GSAR Online Reports system or Professional Technician Society (PTS)? In either system, you can enter the VIN and view the warranty claim history, which will provide the repairing dealer for reach claim.

The dealer information can also be manually cross-referenced using the P&A Code (column AF).

Edwin Chiu
Body Interior Current Model Quality
[redacted]

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Tuesday, April 11, 2023 10:03 AM
To: Chiu, Edwin (E.C.) <echiu@ford.com>
Cc: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

Hello Edwin,

Is there a way to find which Dealer / region has these vehicles or where are these parts coming from?

Thank you,
Best Regards,
Nitesh
[redacted]

From: Chiu, Edwin (E.C.) <echiu@ford.com>
Sent: Tuesday, April 11, 2023 9:34 AM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Cc: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

Nitesh,

[redacted]

Edwin Chiu
Body Interior Current Model Quality
[redacted]

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Tuesday, April 11, 2023 7:32 AM
To: Chiu, Edwin (E.C.) <echiu@ford.com>
Cc: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

Good morning Edwin,

Are there any parts from the field that are flagged to be sent to Exponent since our request from past 2 weeks?

Thank you,
Best Regards,
Nitesh
[redacted]

From: Chiu, Edwin (E.C.) <echiu@ford.com>
Sent: Friday, March 24, 2023 4:14 PM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

No problem, Nitesh. I am glad I could help the team. Thank you for quickly answering all of my questions earlier!

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Friday, March 24, 2023 4:13 PM
To: Chiu, Edwin (E.C.) <echiu@ford.com>
Cc: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

Thank you so much, Edwin, for your fast response on this workstream. I really appreciate it.
Have a nice weekend.

Best Regards,
Nitesh

[redacted]

From: Chiu, Edwin (E.C.) <echiu@ford.com>
Sent: Friday, March 24, 2023 3:52 PM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Cc: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

Team,

Requests have been approved. Both requests will remain open for 6 months (expiration date = Sep 22, 2023). The requests can be manually extended if necessary, so please let me know prior to Sep 22 if more parts are needed. Similarly, if Exponent receives enough parts prior to Sep 22, we can also inactivate the requests to avoid wasting money by shipping parts that are not needed.

Edwin Chiu
Body Interior Current Model Quality
[redacted]

From: Chiu, Edwin (E.C.)
Sent: Friday, March 24, 2023 3:11 PM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Cc: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

Team,

I just submitted the two requests for approval from the WPAC team per the attached email. Hopefully they will not have any issues approving the requests.

Edwin Chiu
Body Interior Current Model Quality
[redacted]

From: Chiu, Edwin (E.C.)
Sent: Friday, March 24, 2023 2:53 PM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Cc: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

Thank you for clarifying that we only need the retractors.

Understood. Is there a way to know the VIN # of the vehicle from which the part was retrieved?
Yes, absolutely. The "tags issued" report pulls all of the claim information (e.g. VIN, mileage, customer/technician comments, etc.). I have attached an example tags issued report from my personal RAC code so you can see the information contained in the file. Again, you will not see tracking information for hazmat parts.

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Friday, March 24, 2023 2:44 PM

To: Chiu, Edwin (E.C.) <echiu@ford.com>
Cc: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

My response in green.

From: Chiu, Edwin (E.C.) <echiu@ford.com>
Sent: Friday, March 24, 2023 2:35 PM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Cc: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

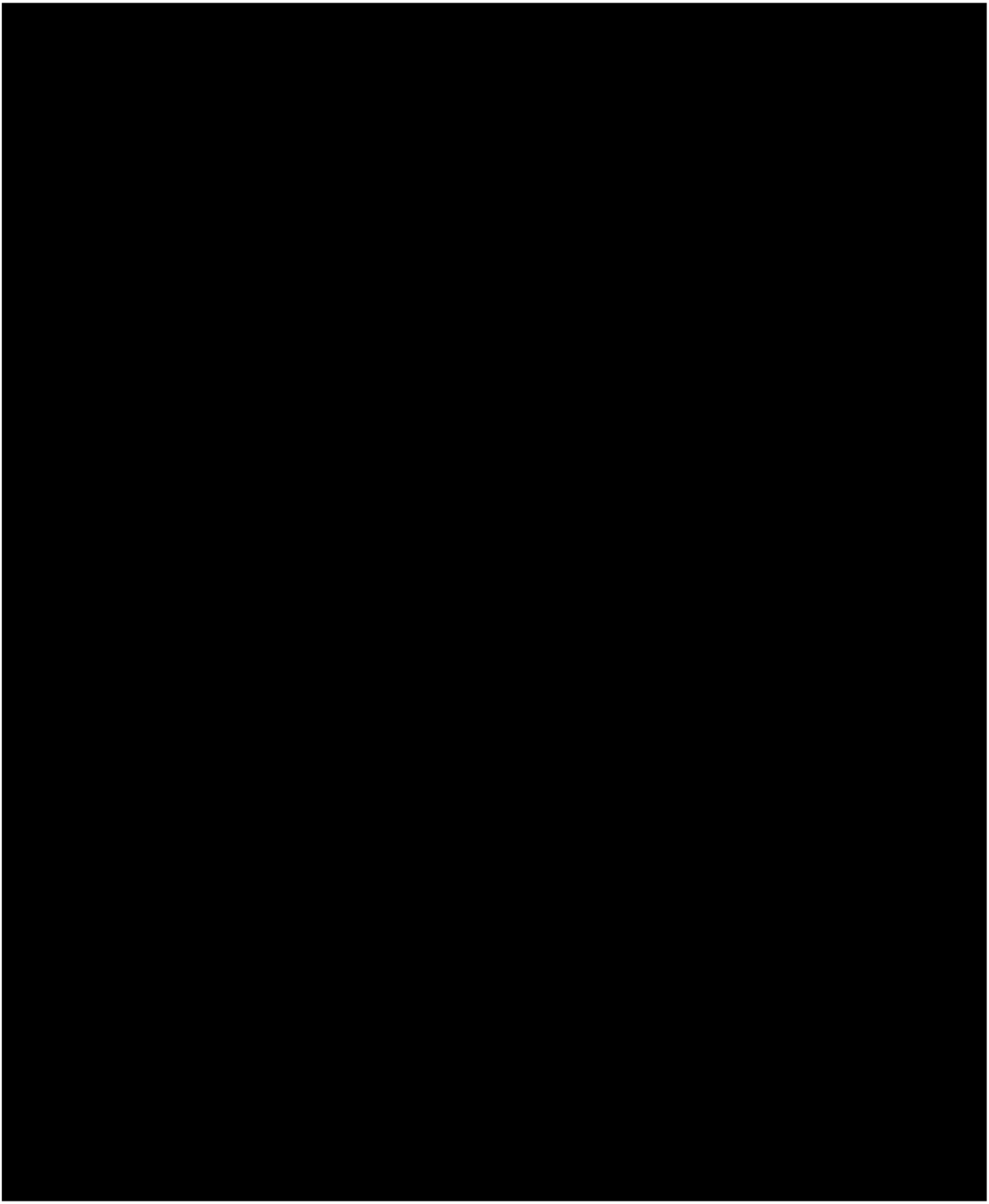
Nitesh,

Please see my follow-up comments/questions based on your email:

[redacted]

Edwin Chiu
Body Interior Current Model Quality
[redacted]

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Friday, March 24, 2023 1:17 PM
To: Chiu, Edwin (E.C.) <echiu@ford.com>
Cc: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts



[redacted]

From: Hamilton, Steven (S.C.) [shamilt3@ford.com]
Sent: 3/22/2023 4:14:20 PM
To: Jadhav, Nitesh (N.C.) [njadhav@ford.com]; Yilma, Benjamin (B.) [byilma@ford.com]; DeSmet, Edward (E.J.) [edesmet@ford.com]; Chascsa, Jim (JRCII.) [jchascsa@ford.com]
CC: Chiu, Edwin (E.C.) [echiu@ford.com]
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

Nitesh,

I just forwarded the note you attached to Chris Hanson with the Lincoln service team since this was a Lincoln dealership to see if he could assist and did nothing more. Warranty part return requests should be handled through the normal WPAC warranty part return process. I recommend reaching out to Brian Kuzala if you need assistance with this as this is outside of my area.

Best regards,

Steve Hamilton
Concern ID & Resolution Program Manager – FCSD Service Engineering Operations
Edge/Nautilus; Explorer/Aviator; Expedition/Navigator
Phone: Call using WebEx teams
Email: SHAMILT3@FORD.COM

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Wednesday, March 22, 2023 12:08 PM
To: Hamilton, Steven (S.C.) <shamilt3@ford.com>; Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Cc: Chiu, Edwin (E.C.) <echiu@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

Hello Steve,

This is Expedition/ Navigator Seatbelt Pretensioners.

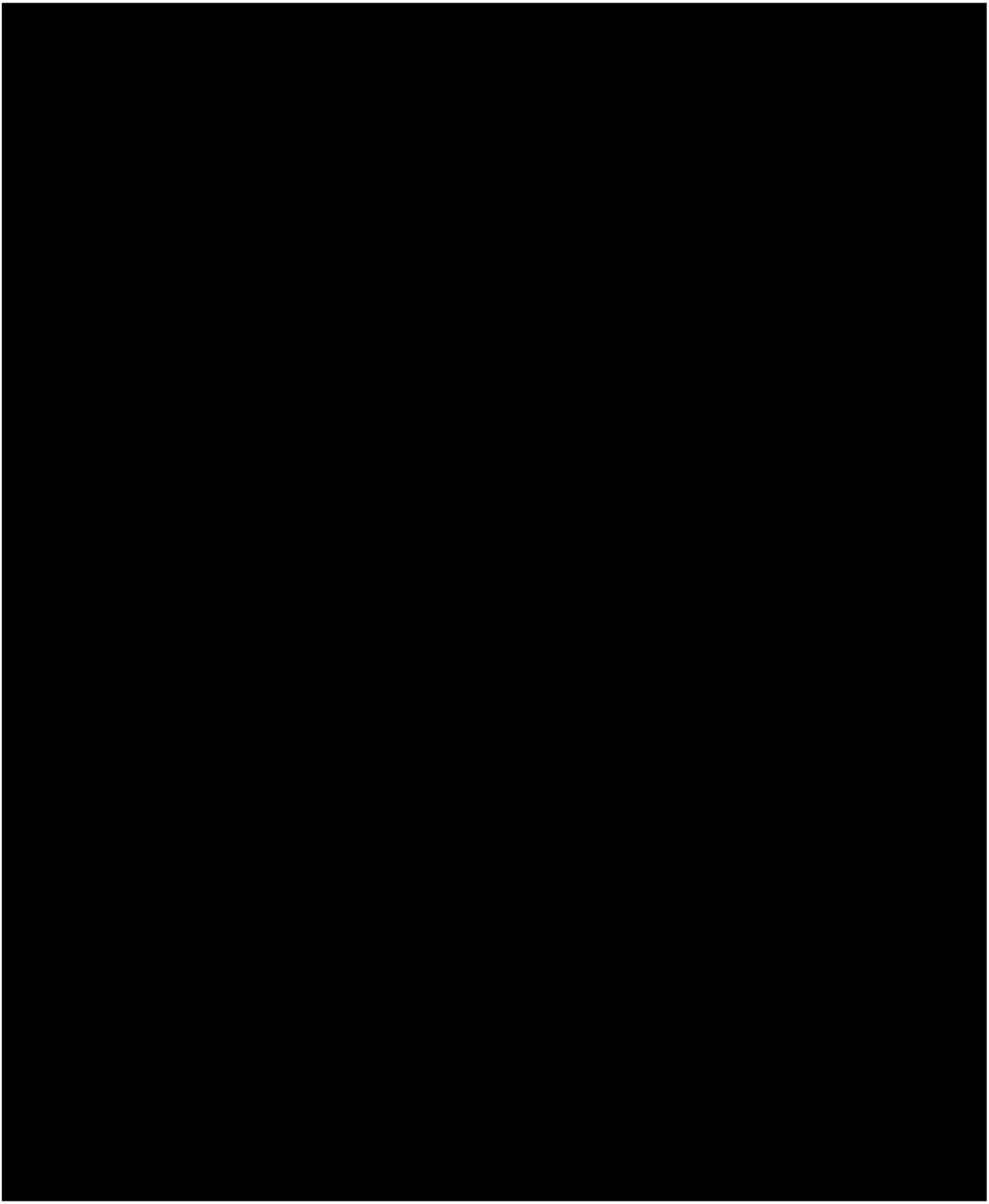
Email we exchanged in Aug 2022.

Thank you,
Nitesh
[redacted]

From: Hamilton, Steven (S.C.) <shamilt3@ford.com>
Sent: Wednesday, March 22, 2023 12:04 PM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Cc: Chiu, Edwin (E.C.) <echiu@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

Nitesh,

What vehicle line is this for? Part returns should follow the normal WPAC part return and part expediter process.



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For additional help joining Webex meetings: WebEx Help
Can't join the meeting? Ford users submit a ticket: Contact Support

T32MC04

From: Neilson, Eric (E.) [eneilson@ford.com]
Sent: 5/31/2023 7:49:09 PM
To: Chiu, Edwin (E.C.) [echiu@ford.com]; Jadhav, Nitesh (N.C.) [njadhav@ford.com]
CC: Yilma, Benjamin (B.) [byilma@ford.com]; DeSmet, Edward (E.J.) [edesmet@ford.com]; Chascsa, Jim (JRCII.) [jchascsa@ford.com]
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

Ed,
This is an issue with FedEx as they require printed addresses on the hazmat return labels so we are limited to the locations we currently have printed including WPAC. Most dealers contact the hotline, and we expedite the part to Exponent but it looks like this dealer used the WPAC label to send the part back.

Regards,
Eric Neilson
WPAC Superintendent
15010 Commerce Drive South
[redacted]
[redacted]
E-mail: eneilson@ford.com

Ford
Go Further

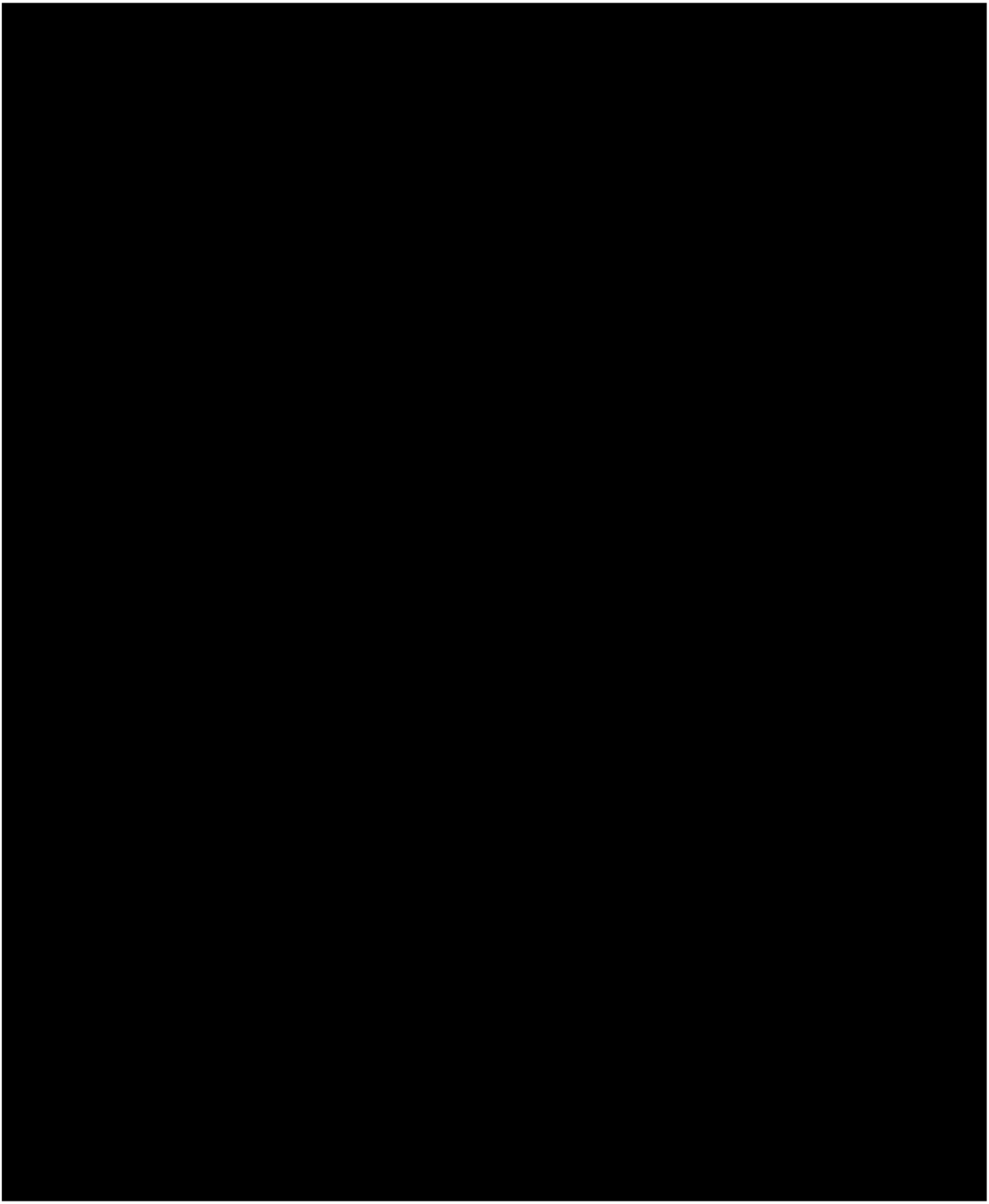
From: Chiu, Edwin (E.C.) <echiu@ford.com>
Sent: Wednesday, May 31, 2023 3:38 PM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Cc: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>; Neilson, Eric (E.) <eneilson@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

Nitesh,

[redacted]

Edwin Chiu
Body Interior Current Model Quality
[redacted]

From: Chiu, Edwin (E.C.)
Sent: Wednesday, May 31, 2023 9:19 AM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Cc: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.)



Edwin Chiu
Body Interior Current Model Quality
[redacted]

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Sent: Wednesday, May 17, 2023 1:44 PM
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Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

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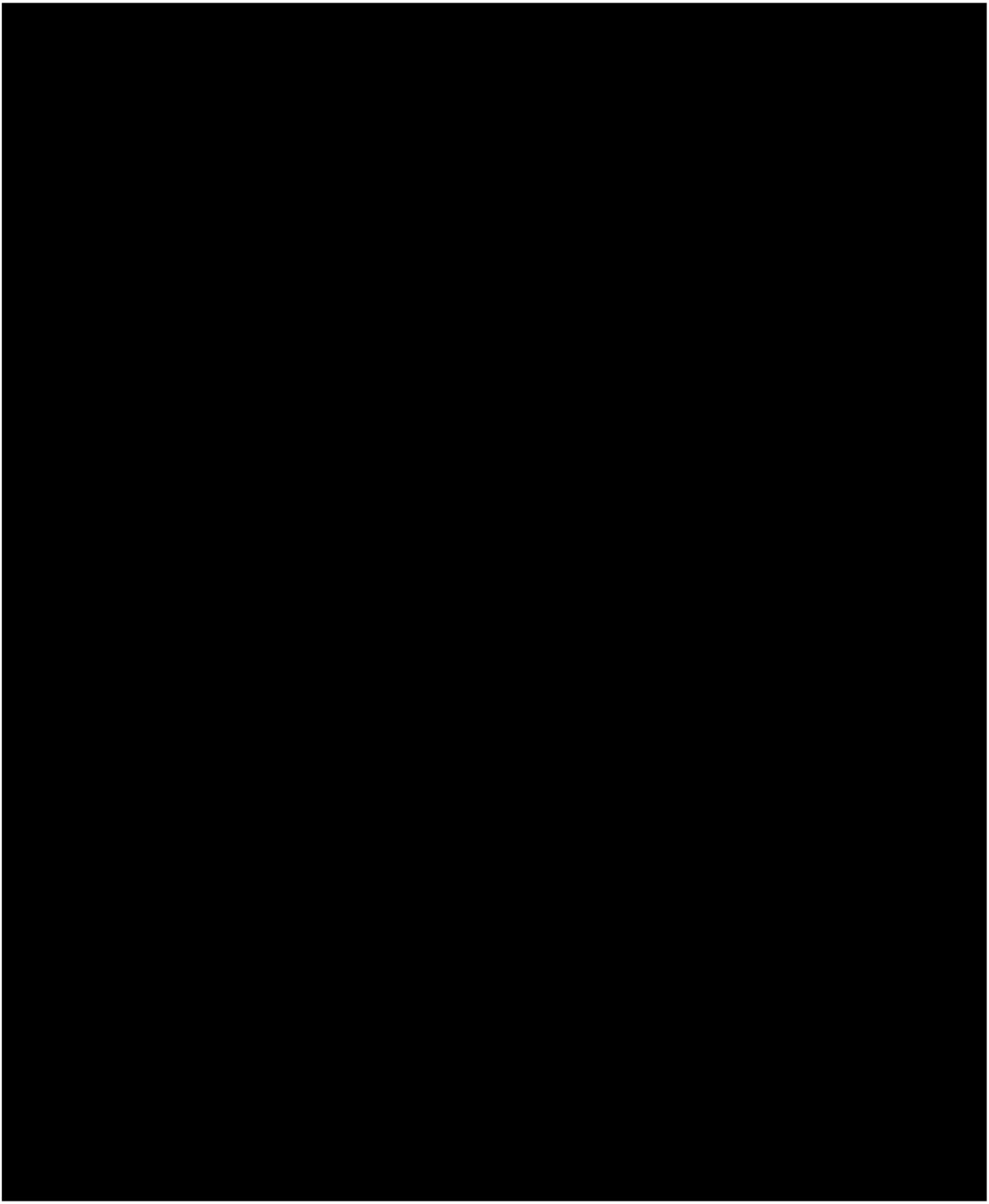
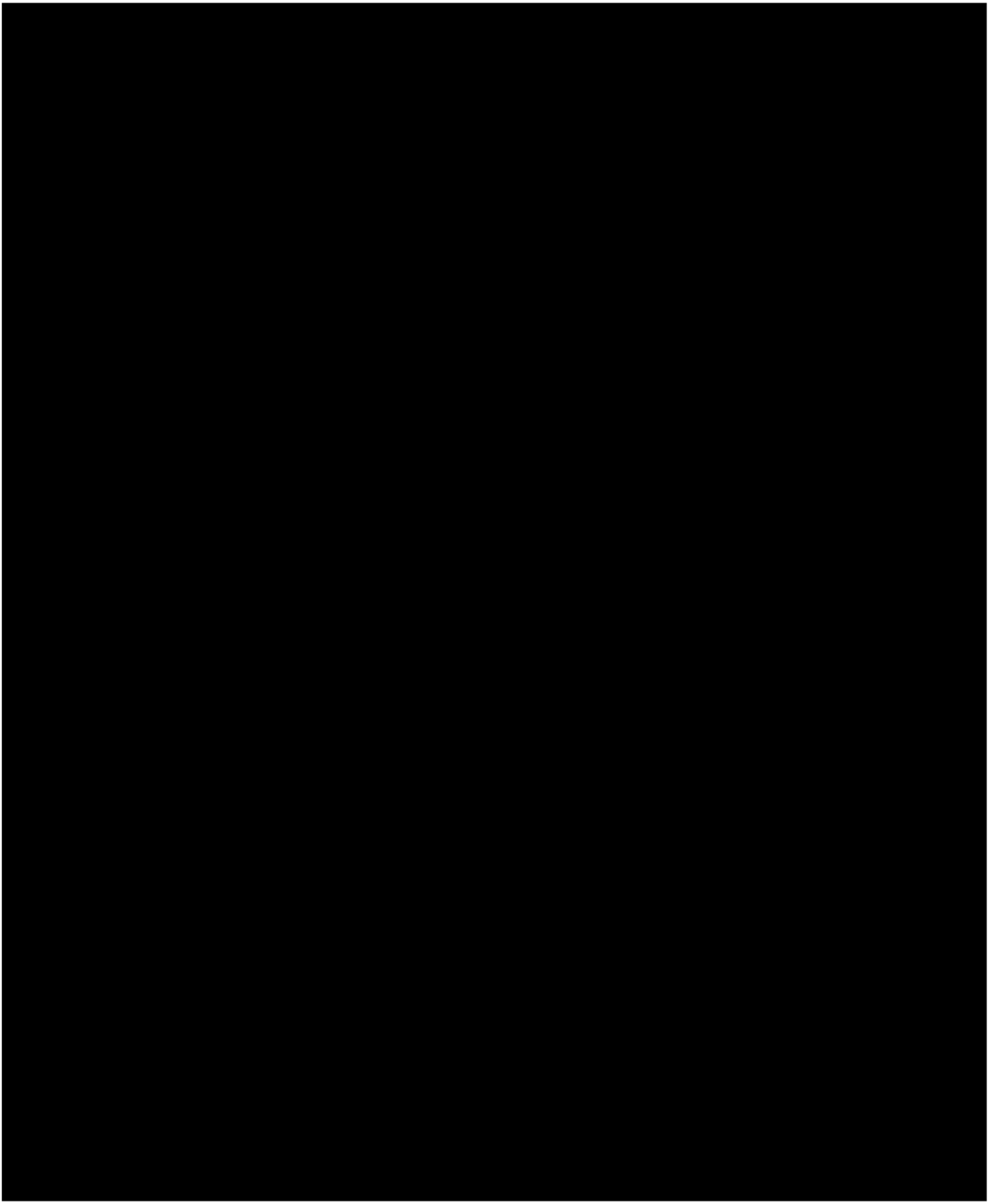
From: Chiu, Edwin (E.C.) <echiu@ford.com>
Sent: Friday, March 24, 2023 2:35 PM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Cc: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

Nitesh,

Please see my follow-up comments/questions based on your email:

[redacted]





Join from a video system or application
Dial [redacted]
You can also dial [redacted] and enter your meeting number.

If you are a host, click here and login site to view host information.

NOTICE: ***Protecting and Properly Using Company Assets: We are careful not to disclose Ford information, even accidentally. If we share non-public information outside of Ford, we follow applicable procedures and obtain proper approvals and ensure appropriate confidentiality agreements are in place. · We follow Ford's information and records retention protocols and programs. · We do not destroy information if there is a legal requirement to maintain it, such as a suspension order or other litigation hold.***

For company policies on recording: Click Here to Download
For additional help joining Webex meetings: WebEx Help
Can't join the meeting? Ford users submit a ticket: Contact Support

T32MC04

From: Jadhav, Nitesh (N.C.)
Sent: Wednesday, May 31, 2023 8:55 AM
To: Chiu, Edwin (E.C.)
Cc: Yilma, Benjamin (B.); DeSmet, Edward (E.J.); Chascsa, Jim (JRCII.)
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts
Attachments: Exponent_EXPO-01_tags_issued_17may2023_mod1.xlsx

Good morning Edwin,

I got a note from Exponent on how many VINs parts they received which is in the attached file. Its 9 out of 33 VINs.

Is there a mechanism to motivate the dealers to ship the parts for remaining VINs? Will call you to discuss.

Thank you,
Best Regards,
Nitesh
[redacted]

From: Chiu, Edwin (E.C.) <echiu@ford.com>
Sent: Wednesday, May 17, 2023 2:57 PM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Cc: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: Exponent request for additional field parts

Nitesh,

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Edwin Chiu
Body Interior Current Model Quality
[redacted]

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I will appreciate.

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Reminders:

[redacted]

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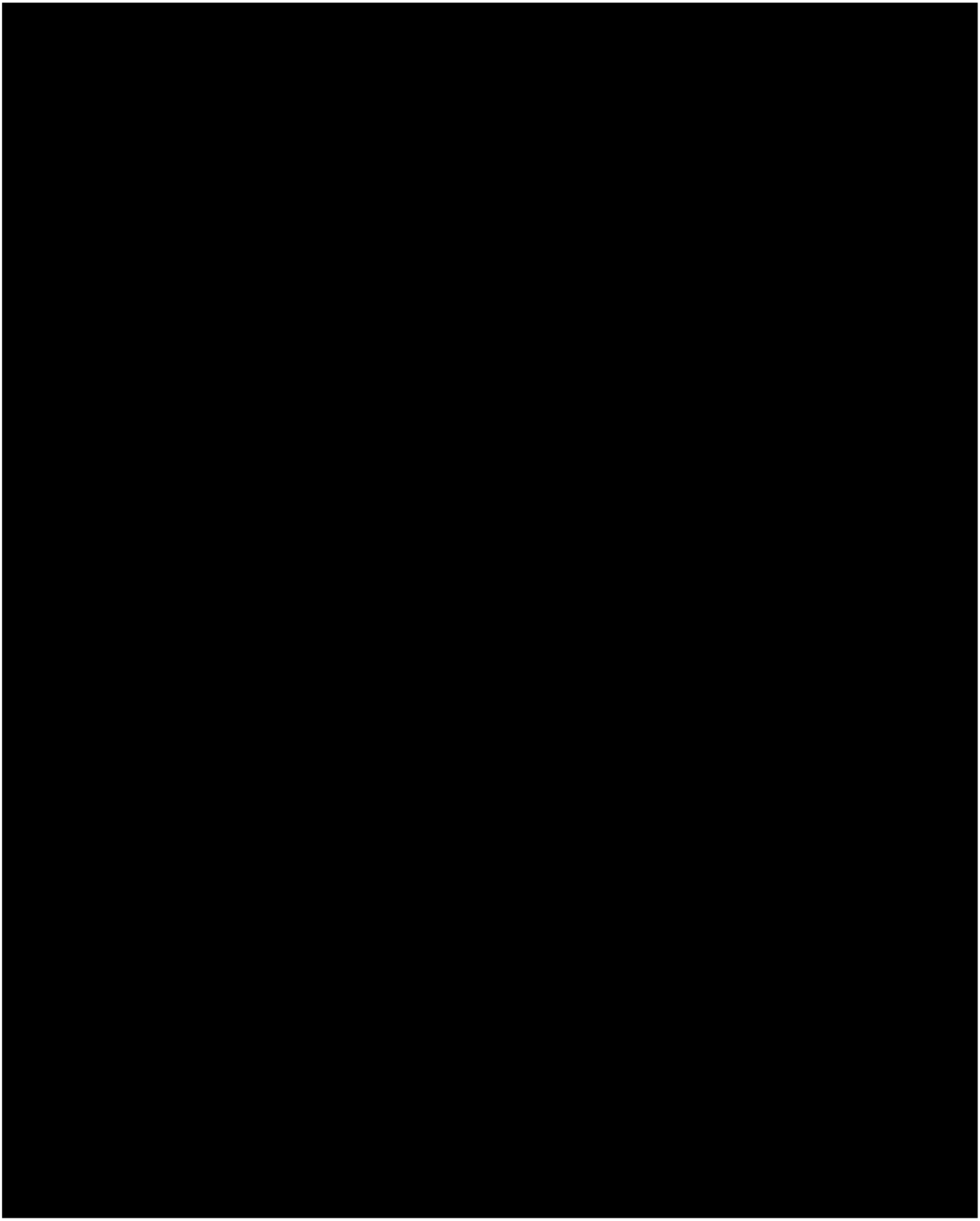
[redacted]



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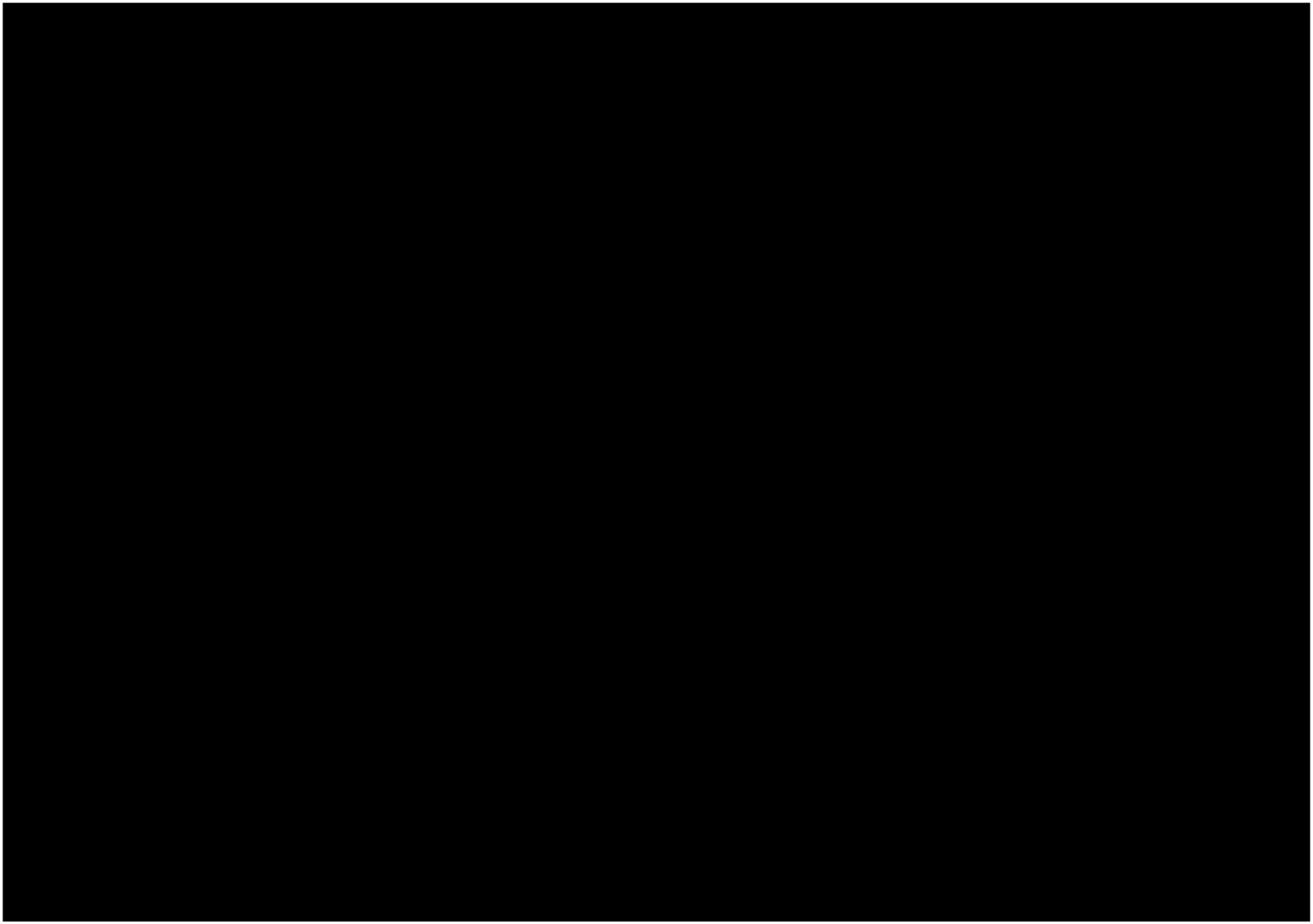
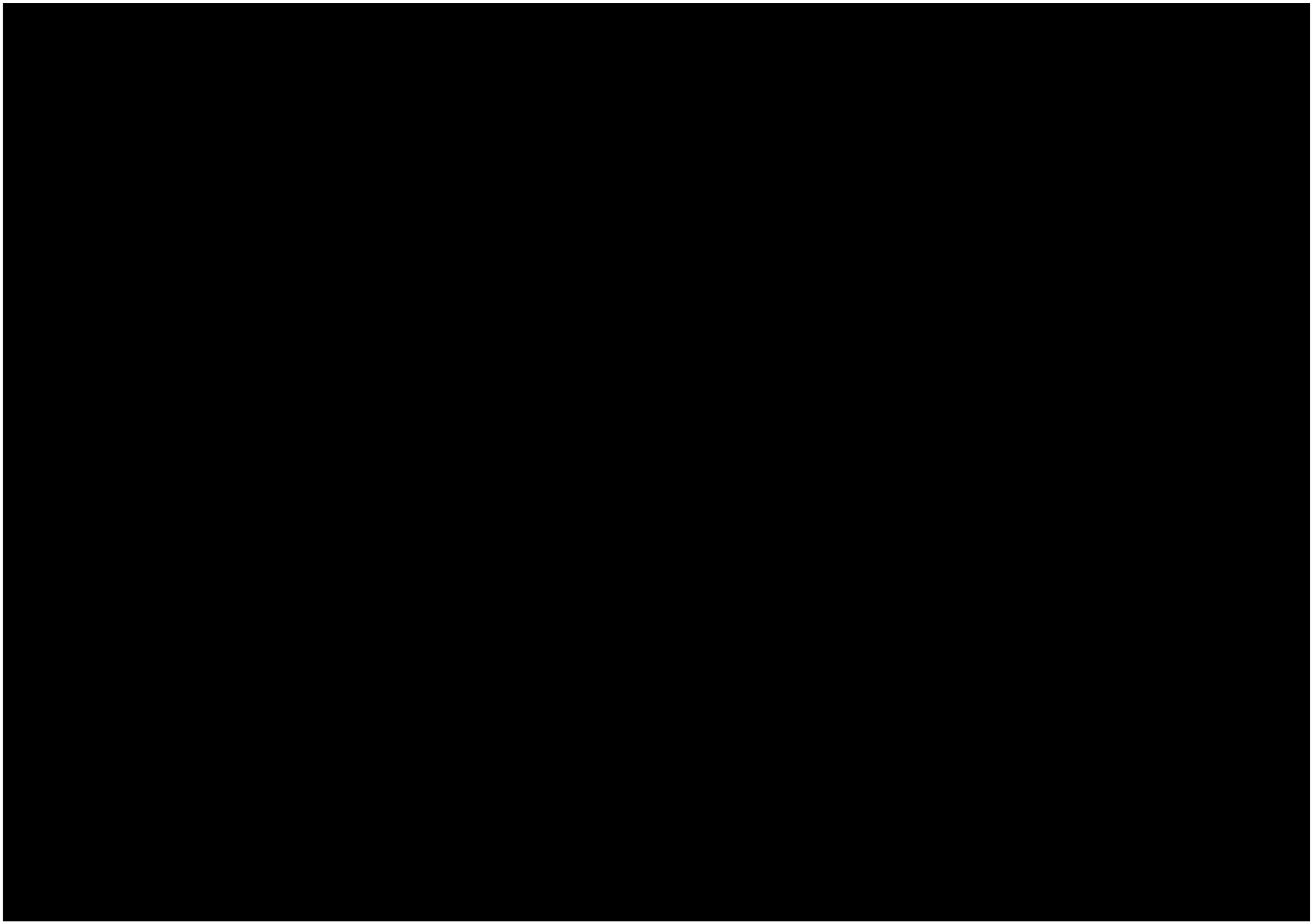
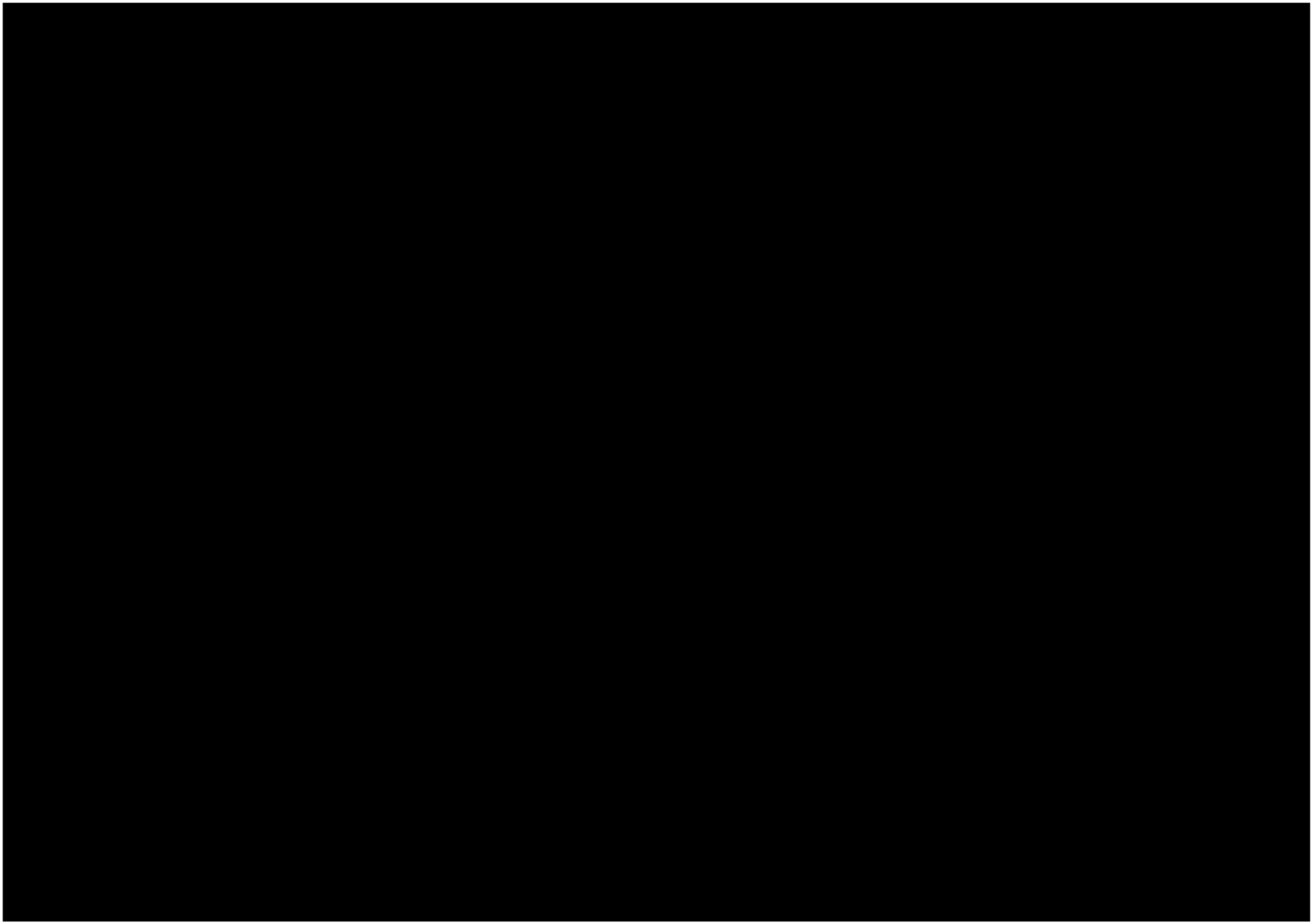
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>







[redacted] FordNet 248-3668 / Toll
[redacted] US Toll Free Number
Global call-in numbers | Toll-free calling restrictions

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T32MC04

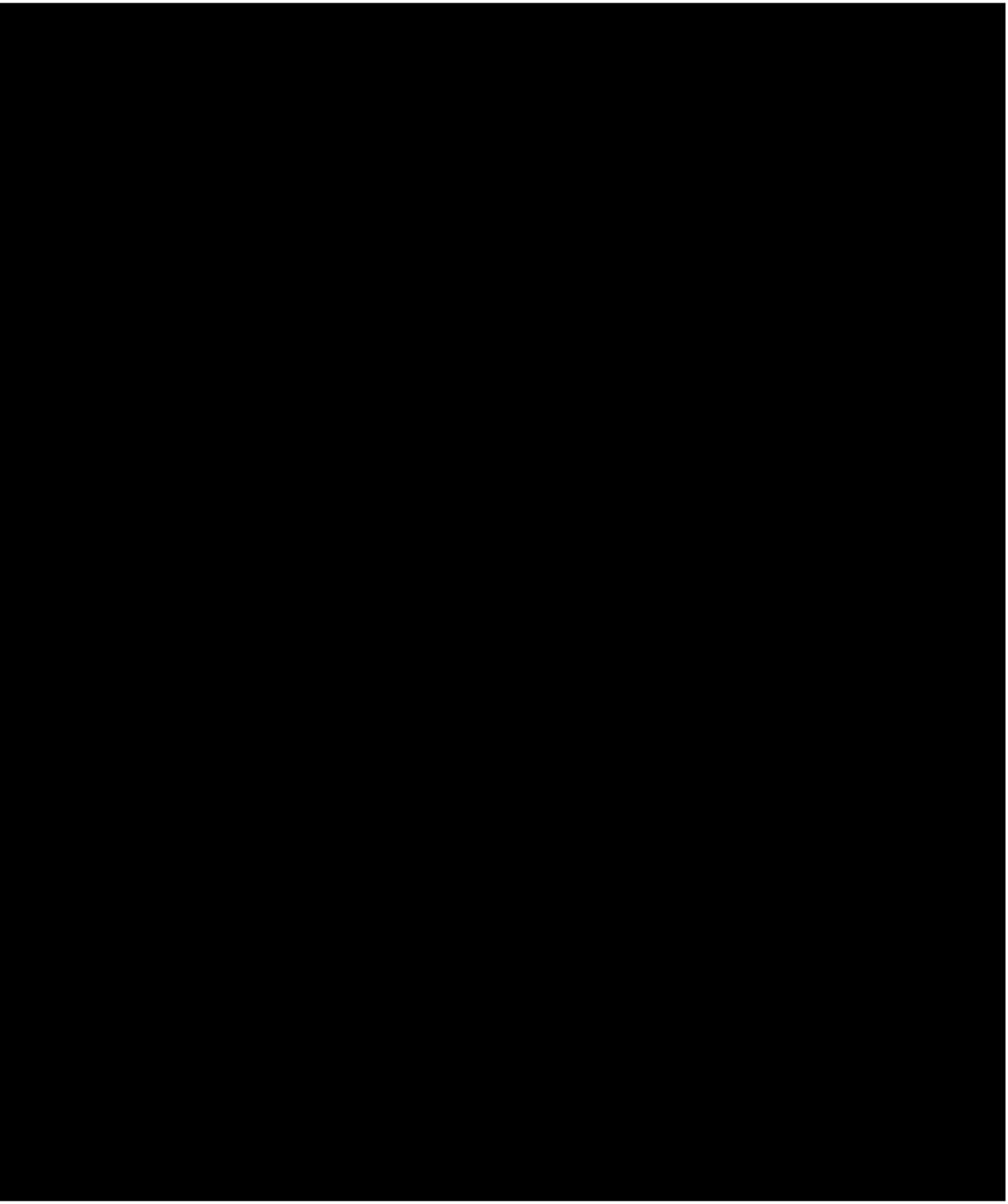
	Open circuit DTCs + IADs / US +Canada			All B007E/F DTC/ Global			IAD/ Global			All B007E/F DTC + IAD/ Global			All B007E/F DTC + IAD/ US+Canada		
	2018	2019	2020	2018	2019	2020	2018	2019	2020	2018	2019	2020	2018	2019	2020
Nov-17	1			1			0			1			0		
Mar-18	2			2			0			2			2		
Aug-18	2			1			0			1			1		
Sep-18	2			3			2			5			2		
Oct-18	1	25		5	27		1	9		6	36		6	31	
Nov-18		19			45			9			54			22	
Dec-18		22			30			14			44			47	
Jan-19		40			98			17			115			40	
Feb-19		25			113			19			132			42	
Mar-19		30			116			17			133			46	
Apr-19		10			47			6			53			19	
May-19		13			61			3			64			28	
Jun-19		6			45			6			51			22	
Jul-19		1			7			1			8			1	
Aug-19		2			5						5			4	
Sep-19		1			4						4			3	
Nov-19			1			1						1			1
Feb-20			1			1						1			1
Mar-20			2			2						2			1

	<9/11/2018	<9/11/2018	2018				2018 Total	2019		
IADs	(blank)		Sep	Oct	Nov	Dec		Jan	Feb	Mar
ARE			3		2		5	5	9	3
MEX				1			1			
OMN					2		2			
SAU								1	2	
USA	1	1		10	6	17	33	13	13	17
Grand Total	1	1	3	11	10	17	41	19	24	20

	2017			2017 Total 2018						
Row Labels	Oct	Nov	Dec		Feb	Mar	Apr	May	Jul	Aug
ARE			1	1					1	
BHR										
CAN										
CHN										
DOM										
KWT										
MEX										1
OMN										
PHL										
QAT										
SAU			1	1						
USA	1			1	1	2	2	1		1
VIR										
Grand Total	1	1	1	3	1	2	2	2	1	1

Apr	May	Jun	Jul	2019 Total	Grand Total
4				21	26
					1
			1	1	3
				3	3
5	3	7		58	92
9	3	7	1	83	125

Sep	Oct	Nov	Dec	2018 Total	2019 Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2019 Total	2020 Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2020 Total	2021	2022	2023	Grand Total
1	1	22		25	36	22	32	16	11	6							123			1	4	1								6	1			156
	2	1		3	1	2	2	3									8																11
													1				1			1										1				2
								1								1	2																2
							1										1																1
		1		1		16	11	8	1	4	2						42	2	5	1	1								9				52
	1			2	2		1		1								4																6
	1	5		6	5	1	3		1		2						12			1									1				19
						1		1									2																2
									7	1							8										1		1				9
					26	41	38	4	15	19	2	1	1				147	4	8	2									14				162
2	27	16	30	82	27	29	29	14	25	15	1	3	3	1	1	1	149	3	1	3		6	3	1	1				18	8	8	1	267
					1												1																1
3	32	45	30	119	98	113	116	47	61	45	7	5	4	1	1	2	500	9	17	10	2	6	4	1	1				50	9	8	1	690



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For additional help joining Webex meetings: WebEx Help
Can't join the meeting? Ford users submit a ticket: Contact Support

T32MC04

From: DeSmet, Edward (E.J.) [edesmet@ford.com]
Sent: 8/16/2023 10:24:17 AM
To: Jadhav, Nitesh (N.C.) [njadhav@ford.com]; Yilma, Benjamin (B.) [byilma@ford.com]; Beckwith Justin WSH RDBN1 [justin.beckwith@zf.com]; Nick Kim WSH RDBN1 [kim.nick@zf.com]
CC: Chascsa, Jim (JRCII.) [jchascsa@ford.com]
Subject: Re: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

Good morning Kim and Justin, please update us on your progress with the PO and shipping of parts to Xponent, thanks!

Get Outlook for iOS

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Tuesday, August 15, 2023 10:27:21 PM
To: Mingela, Mindaugas (M.) <mmingela@troydm.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Yilma, Benjamin (B.) <byilma@ford.com>; Reese, Chuck (C.R.) <creese@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

Thank you, Mindy.

Hello Ed,

I realize Benjamin is out of office until Aug 21. Can you please help with contacting ZF and letting us know when they can ship the parts? I will appreciate it.

Since I am part of CCRG, I prefer D&Rs remain supplier contacts.

Thank you,
Best Regards,
Nitesh
[redacted]

From: Mingela, Mindaugas (M.) <mmingela@troydm.com>
Sent: Tuesday, August 15, 2023 3:34 PM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Yilma, Benjamin (B.) <byilma@ford.com>; Reese, Chuck (C.R.) <creese@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

Nitesh,

Order approved. Purchase Order [redacted] is released. Contact ZF to determine when seatbelts will be shipped; I do not control when suppliers ship parts.

Mindaugas "Mindy" Mingela
FoMoCo / TDM / ProStaff / Trion Solutions
Engineering Coordinator & Logistics
Interior Systems Engineering

Mobile: [redacted]
E-mail: mmingela@troydm.com
E-mail: mmingela@ford.com

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Tuesday, August 15, 2023 2:24 PM
To: Mingela, Mindaugas (M.) <mmingela@troydm.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Yilma, Benjamin (B.) <byilma@ford.com>; Reese, Chuck (C.R.) <creese@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

Hello Mindy,

Is this order approved yet? When would the seatbelts be shipped to Exponent?

Thank you,
Best Regards,
Nitesh
[redacted]

From: Mingela, Mindaugas (M.) <mmingela@troydm.com>
Sent: Wednesday, August 9, 2023 5:30 PM
To: DeSmet, Edward (E.J.) <edesmet@ford.com>; Yilma, Benjamin (B.) <byilma@ford.com>; Reese, Chuck (C.R.) <creese@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

Ed – Updated to Chuck as approver. I suggest following up with Chuck; as this might pass below his radar.

[redacted]

Mindaugas "Mindy" Mingela
FoMoCo / TDM / ProStaff / Trion Solutions
Engineering Coordinator & Logistics
Interior Systems Engineering
Mobile: [redacted]
E-mail: mmingela@troydm.com
E-mail: mmingela@ford.com

From: DeSmet, Edward (E.J.) <edesmet@ford.com>
Sent: Tuesday, August 8, 2023 10:30 AM
To: Mingela, Mindaugas (M.) <mmingela@troydm.com>; Yilma, Benjamin (B.) <byilma@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

Mindy – please put this up for Chuck Reese to approve, thanks.

For whatever reason my laptop is timing out before GPRISJ will load in Chrome.

Regards,
Edward DeSmet
Ford Global Seatbelt Technical Specialist
Cell Phone [redacted]
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From: Mingela, Mindaugas (M.) <mmingela@troydm.com>
Sent: Monday, August 07, 2023 2:41 PM
To: DeSmet, Edward (E.J.) <edesmet@ford.com>; Yilma, Benjamin (B.) <byilma@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

No, Ed. You must login to GPIRS and approve within the software. Otherwise, I put this up for Chuck Reese to approve.

You may need to manually enter this URL: [redacted] - - Use Google Chrome.

From: DeSmet, Edward (E.J.) <edesmet@ford.com>
Sent: Monday, August 7, 2023 2:37 PM
To: Mingela, Mindaugas (M.) <mmingela@troydm.com>; Yilma, Benjamin (B.) <byilma@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Subject: Re: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

I approve! Hopefully there's nothing I need to do with online. Let me know if we're good to go, thanks!

Get Outlook for iOS

From: Mingela, Mindaugas (M.) <mmingela@troydm.com>
Sent: Monday, August 7, 2023 2:08:19 PM
To: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

Ben – Ready to go.

Ed – Please approve RPS [redacted]

Mindaugas "Mindy" Mingela
FoMoCo / TDM / ProStaff / Trion Solutions
Engineering Coordinator & Logistics
Interior Systems Engineering
Mobile: [redacted]
E-mail: mmingela@troydm.com
E-mail: mmingela@ford.com

From: Yilma, Benjamin (B.) <byilma@ford.com>
Sent: Friday, August 4, 2023 11:36 AM
To: Mingela, Mindaugas (M.) <mmingela@troydm.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

Hello Mindy, how are you today?
Please see attached a request for GPIRS order for additional 20 parts. Also attached is email from a similar order processed back in April 2023, which contains the supplier quotes that were used for it.

Thanks,
Ben Yilma
Sr. Product Engineer – Seatbelts
Global Core Restraints
byilma@ford.com
[redacted]

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Friday, August 04, 2023 10:57 AM
To: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

Hello Benjamin-

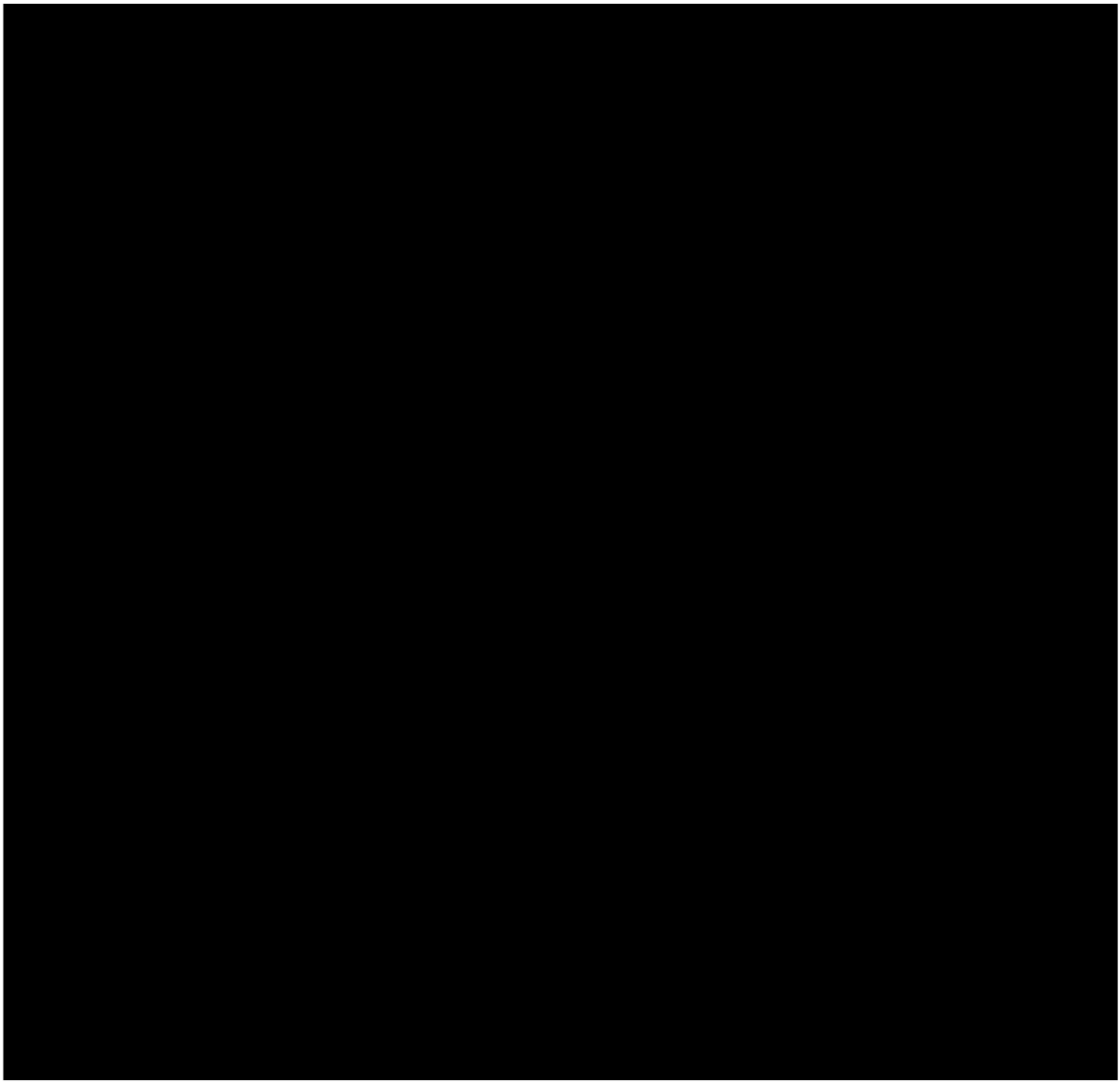
[redacted]

Thank you,
Best Regards,
Nitesh
[redacted]

From: Yilma, Benjamin (B.) <byilma@ford.com>
Sent: Friday, August 4, 2023 10:42 AM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

Hello Nitesh… any further breakdown on the 20 parts (LH / RH ?) or does not matter?

Thanks,
Ben Yilma
Sr. Product Engineer – Seatbelts
Global Core Restraints
byilma@ford.com
[redacted]



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Cc: Chascsa, Jim (JRCII.); Jadhav, Nitesh (N.C.)
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners
Attachments: Yilma U55X Front Retractors (Additional) for CCRG Grid 21-576 (External Testing) Revised.xlsx; RE: U55x retractor order quote

Ed – Updated to Chuck as approver. I suggest following up with Chuck; as this might pass below his radar.

[redacted]

Mindaugas "Mindy" Mingela
FoMoCo / TDM / ProStaff / Trion Solutions
Engineering Coordinator & Logistics
Interior Systems Engineering
Mobile: [redacted]
E-mail: mmingela@troydm.com
E-mail: mmingela@ford.com

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Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

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Subject: Re: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

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Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

Ben – Ready to go.

Ed – Please approve RPS [redacted]

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Engineering Coordinator & Logistics
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Mobile: [redacted]
E-mail: mmingela@troydm.com
E-mail: mmingela@ford.com

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Sent: Friday, August 4, 2023 11:36 AM
To: Mingela, Mindaugas (M.) <mmingela@troydm.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

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Sr. Product Engineer – Seatbelts
Global Core Restraints
byilma@ford.com
[redacted]

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Sent: Friday, August 04, 2023 10:57 AM
To: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

Hello Benjamin-

[redacted]

Thank you,
Best Regards,
Nitesh
[redacted]

From: Yilma, Benjamin (B.) <byilma@ford.com>
Sent: Friday, August 4, 2023 10:42 AM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

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Sr. Product Engineer – Seatbelts
Global Core Restraints
byilma@ford.com
[redacted]

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Sent: Friday, August 04, 2023 10:26 AM
To: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

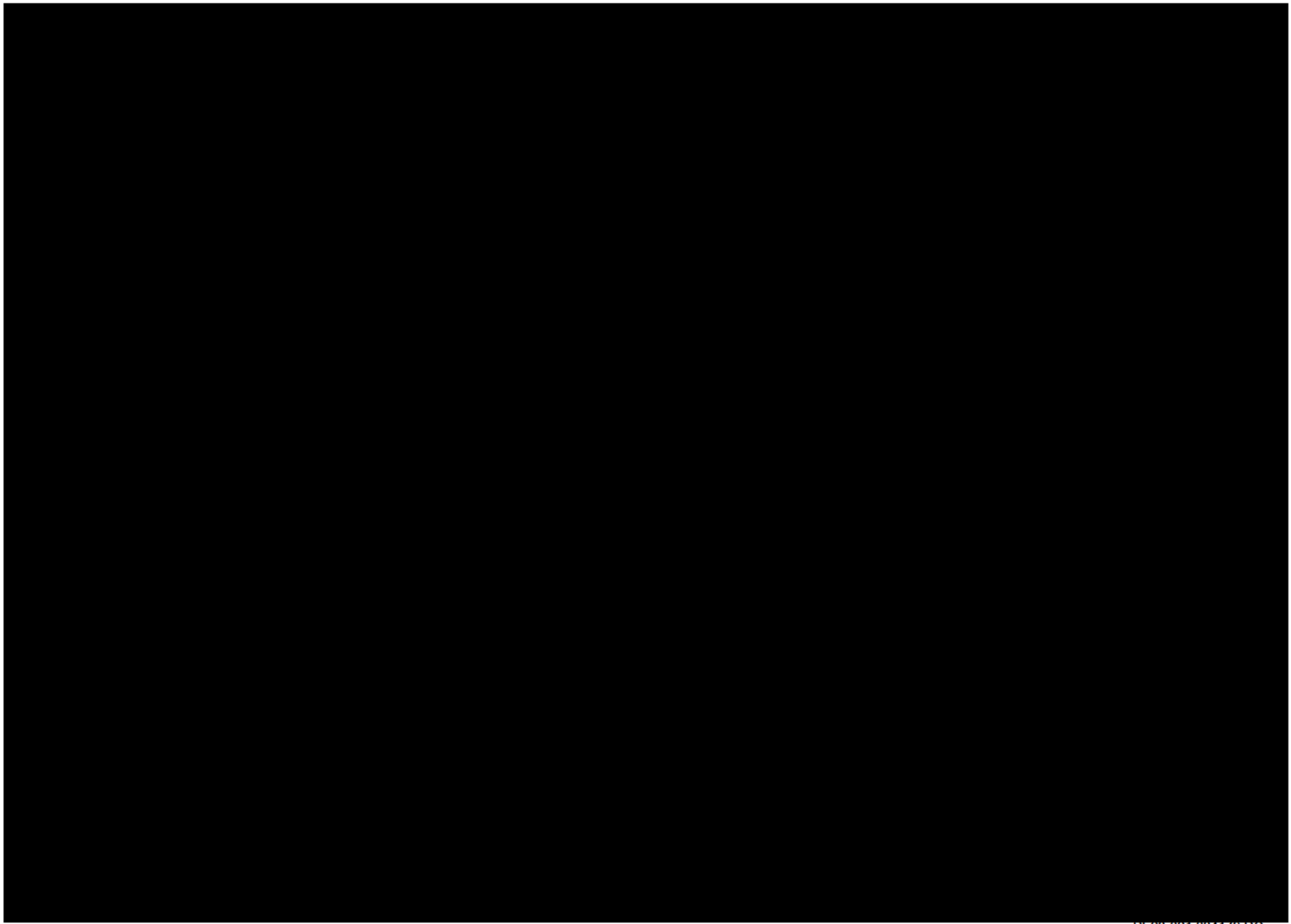
Good morning Benjamin & Ed,

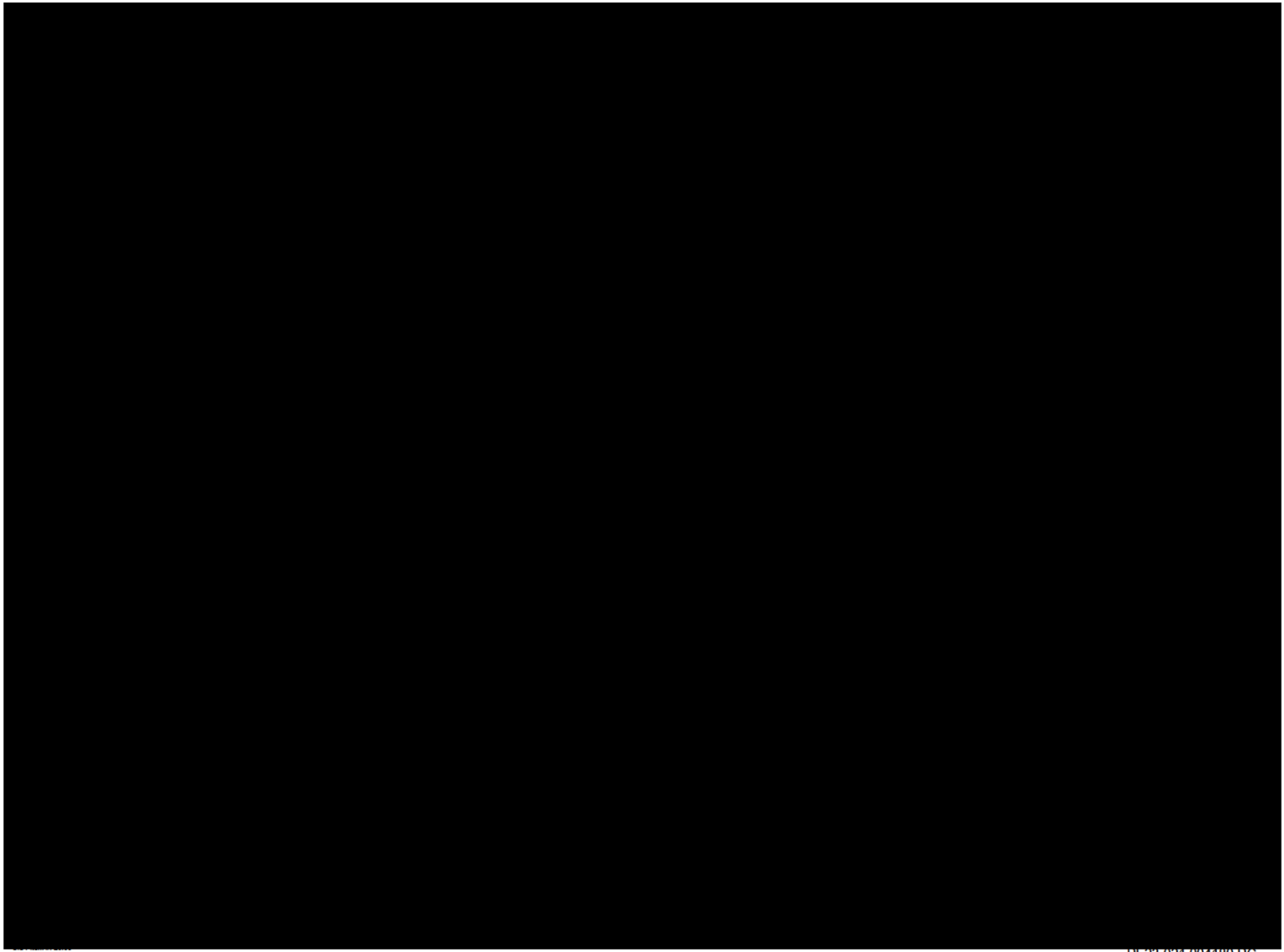
I need your help to place an order on ZF for 20 new seatbelts to be shipped to Exponent. This is to support Exponent with their the new request they made today morning.

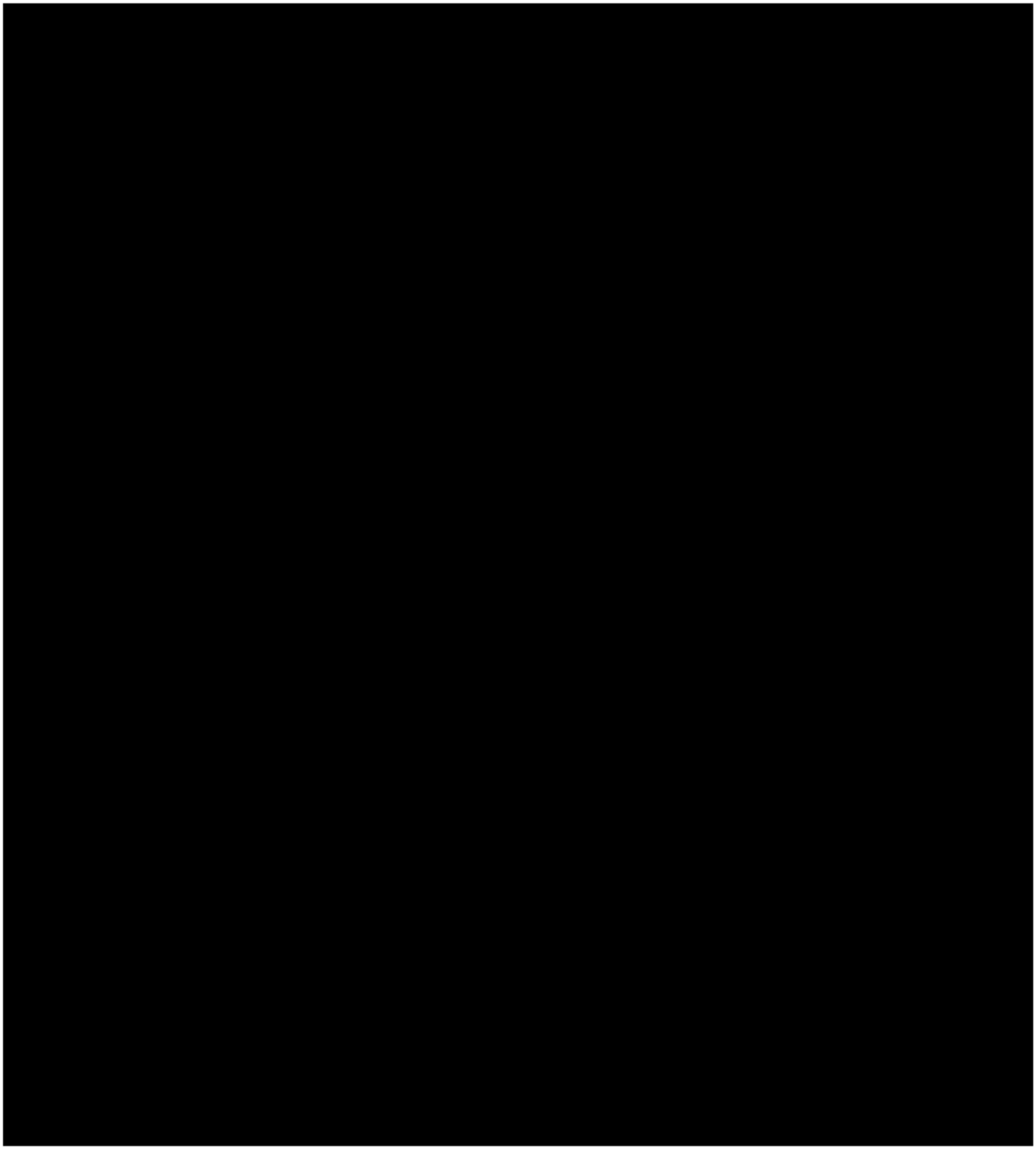
I discussed with Jim and he is aligned to support with this new Exponent's request.

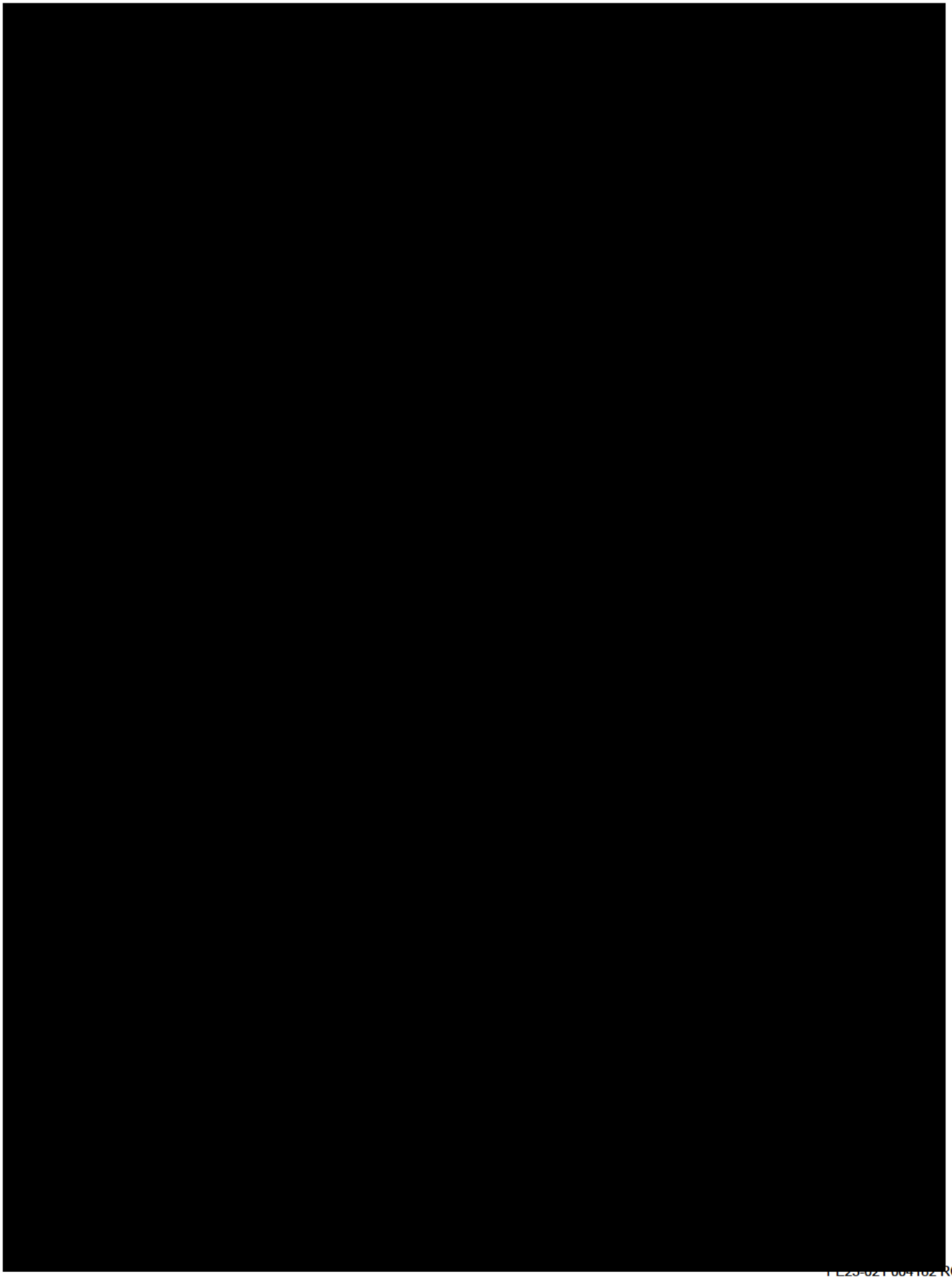
I will appreciate your support.

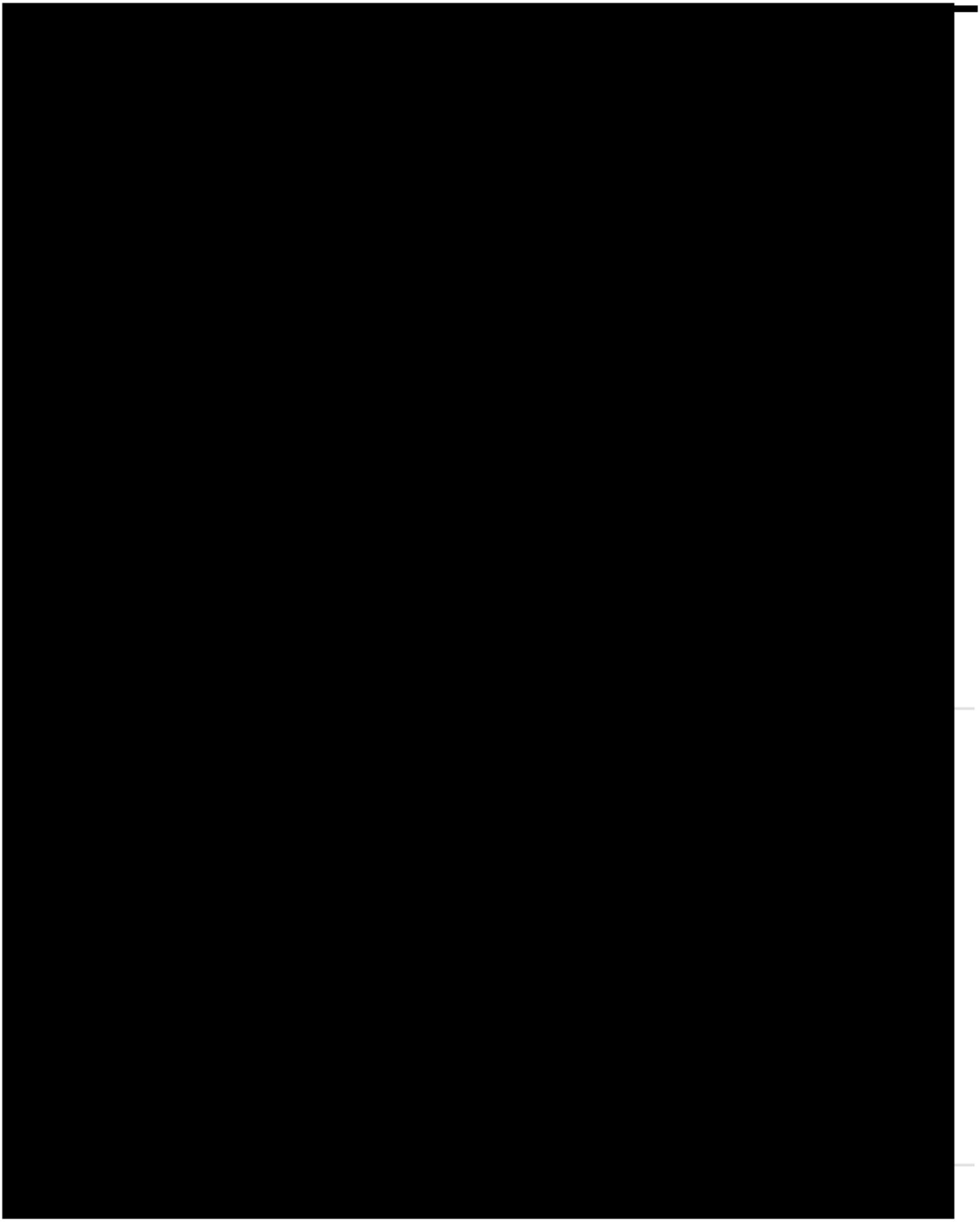
Thank you,
Best Regards,
Nitesh
[redacted]

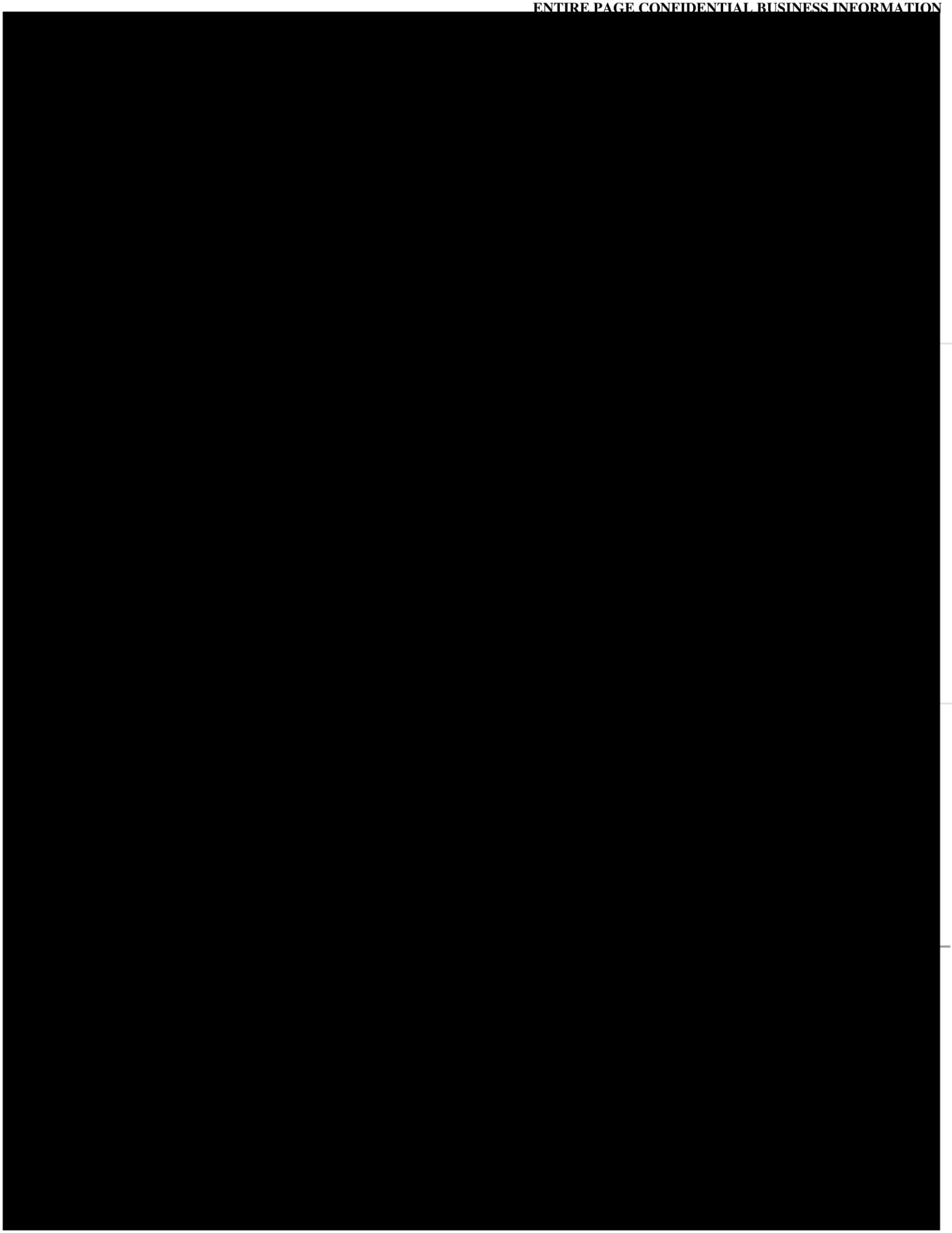












Thank you,
Best Regards,
Nitesh C. Jadhav
(Automotive Safety Office- Critical Concern Review Group)
Ph. [redacted]
Email id: njadhav@ford.com

From: DeSmet, Edward (E.J.) <edesmet@ford.com>
Sent: Wednesday, March 29, 2023 5:29 PM
To: Mingela, Mindaugas (M.) <mmingela@troydm.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Subject: Re: U55x retractor order quote

I texted Chuck again to approve the PO…

Get Outlook for iOS

From: Mingela, Mindaugas (M.) <mmingela@troydm.com>
Sent: Wednesday, March 29, 2023 5:22:52 PM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Subject: RE: U55x retractor order quote

Nitesh,

GPIRS order submitted. Pending approval from Chuck Reese.

Mindaugas "Mindy" Mingela
FoMoCo / TDM / ProStaff / Trion Solutions
Engineering Coordinator & Logistics
Interior Systems Engineering
Mobile: [redacted]
E-mail: mmingela@troydm.com
E-mail: mmingela@ford.com

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Wednesday, March 29, 2023 4:47 PM
To: Mingela, Mindaugas (M.) <mmingela@troydm.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Subject: RE: U55x retractor order quote

Hello Team–
Can you please let me know if the GPIRs order was approved/ submitted?

Thank you,
Nitesh

From: Mingela, Mindaugas (M.) <mmingela@troydm.com>
Sent: Monday, March 27, 2023 2:17 PM
To: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Reese, Chuck (C.R.) <creese@ford.com>
Cc: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>; Sadakhom, Sone (.)

<ssadakho@ford.com>
Subject: RE: U55x retractor order quote

Whoops. Thank you, Nitesh for pointing out my error.

+ Chuck

From: Mingela, Mindaugas (M.)
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Subject: RE: U55x retractor order quote

Ben – I see that you have escaped. While you were out, the GPIRS was set up for approval.

[redacted]

Thank you,

Mindaugas "Mindy" Mingela
FoMoCo / TDM / ProStaff / Trion Solutions
Engineering Coordinator & Logistics
Interior Systems Engineering
Mobile: [redacted]
E-mail: mmingela@troydm.com
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Subject: FW: U55x retractor order quote

+ Mindy

Thanks,
Ben Yilma
Sr. Product Engineer – Seatbelts
Global Core Restraints
byilma@ford.com
[redacted]

From: Yilma, Benjamin (B.)
Sent: Friday, March 24, 2023 2:03 PM
To: DeSmet, Edward (E.J.) <edesmet@ford.com>

Cc: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
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Ed,
Mindy found the GSDB code for Exponent, so we can ship direct to there. Would you please discuss what WTN and Check book # we should use.

Thanks,
Ben Yilma
Sr. Product Engineer – Seatbelts
Global Core Restraints
byilma@ford.com
[redacted]

From: Kelley Scott WSH MKFI1 <Scott.Kelley@zf.com>
Sent: Thursday, March 23, 2023 1:52 PM
To: Yilma, Benjamin (B.) <byilma@ford.com>
Cc: Nick Kim WSH RDBN1 <Kim.Nick@zf.com>; Jenuwine, Sharon <Sharon.Jenuwine@zf.com>; Kelley, Scott <Scott.Kelley@zf.com>; Ankrom Joshua WSH RDBN1 <Joshua.Ankrom@zf.com>; Golasa Grant WSH RBPN <Grant.Golasa@zf.com>; Espinosa Ricardo WSH RBPN <Ricardo.Espinosa@zf.com>
Subject: RE: U55x retractor order quote

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[redacted]

Scott

From: Ankrom Joshua WSH RDBN1 <Joshua.Ankrom@zf.com>
Sent: Thursday, March 23, 2023 1:28 PM
To: Yilma, Benjamin (B.) <byilma@ford.com>; Golasa Grant WSH RBPN <Grant.Golasa@zf.com>; Espinosa Ricardo WSH RBPN <Ricardo.Espinosa@zf.com>; Kelley Scott WSH MKFI1 <Scott.Kelley@zf.com>
Cc: Nick Kim WSH RDBN1 <Kim.Nick@zf.com>
Subject: RE: U55x retractor order quote

ZF Confidential

Hi Scott, Grant and Ricardo,
Please see the note from Ben below, can you please help us with the piece price to order current production U55x front row parts? Let me know if you have any questions.

Thanks,
Joshua Ankrom
Engineering Supervisor
Seatbelt Applications

ZF Group
Passive Safety Systems
4505 West 26 Mile Rd.
Washington, MI 48094
joshua.ankrom@zf.com

From: Yilma, Benjamin (B.) <byilma@ford.com>
Sent: Thursday, March 23, 2023 1:06 PM
To: Ankrom Joshua WSH RDBN1 <Joshua.Ankrom@zf.com>
Subject: U55x retractor order quote

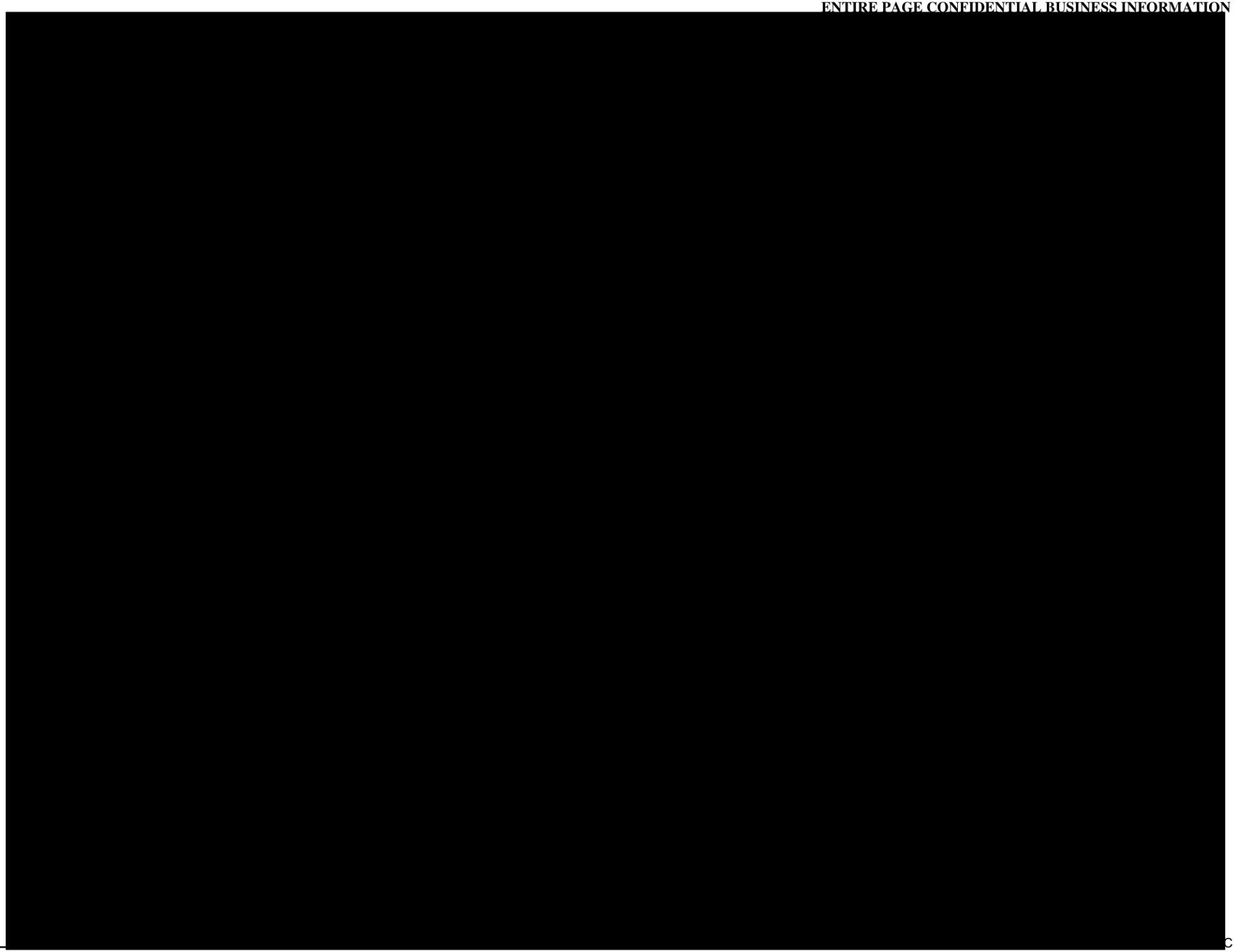
Hello Josh,
I am preparing a GPIRS order for 25 LH and 25 RH U55x current production front retractor (full assembly) asap to send to Exponent. Would you please advise what part numbers to use, and provide me quote via email for the piece price. Also, please advise which GSDB code (of the ZF plant) should I use for the order?

FYI - These are some of the part numbers I gathered from some related documents, but not even sure if these are the latest.

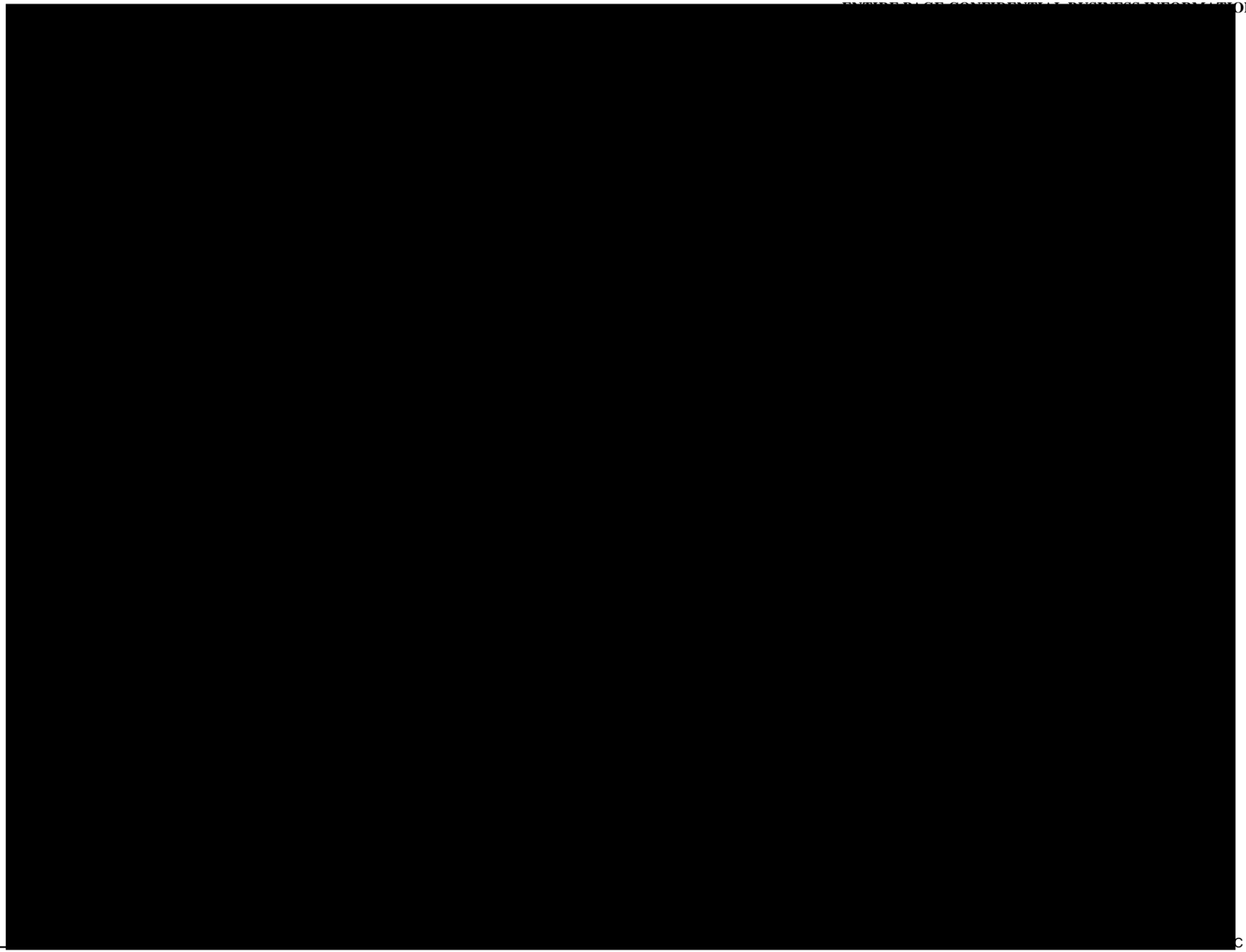
Ford -Prefix-base-xx
JL1B-C699D64-AAW
JL1B-C699D64-ABW
JL7B-C699D64-AAW
JL7B-C699D64-KAW
JL1B-C699D65-ABW
JL1B-C699D65-AAW
JL1B-C699D65-ACW
JL7B-C699D65-ABW
JL7B-C699D65-KAW
JL7B-C699D65-AAW
JL7B-C699D65-KBW

Thanks,
Ben Yilma
Sr. Product Engineer – Seatbelts

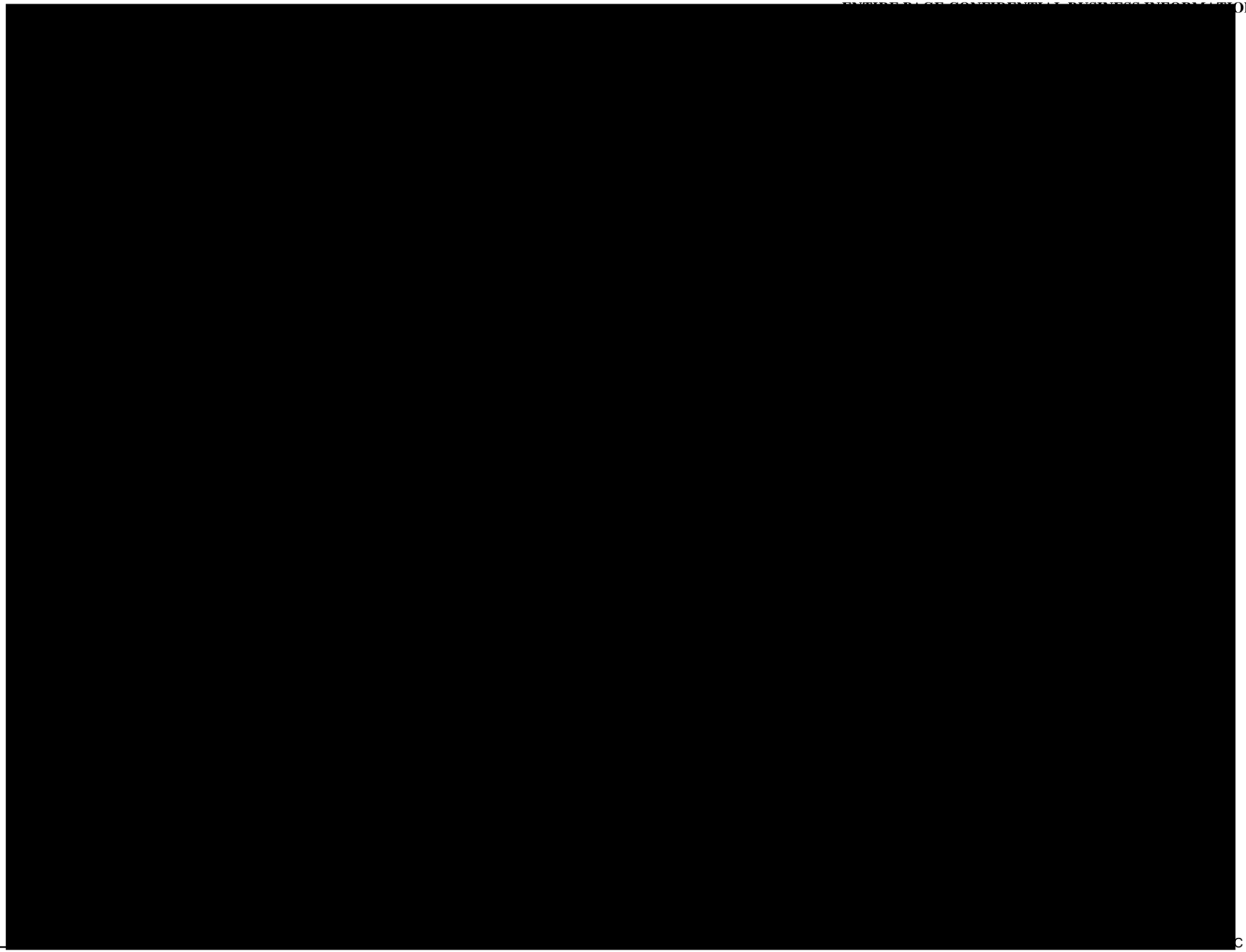
Global Core Restraints
byilma@ford.com
[redacted]



User: MMINGELA @ Copyright 2023 Ford Motor Company. Data should be treated as Confidential.



User: MMINGELA @ Copyright 2023 Ford Motor Company. Data should be treated as Confidential.



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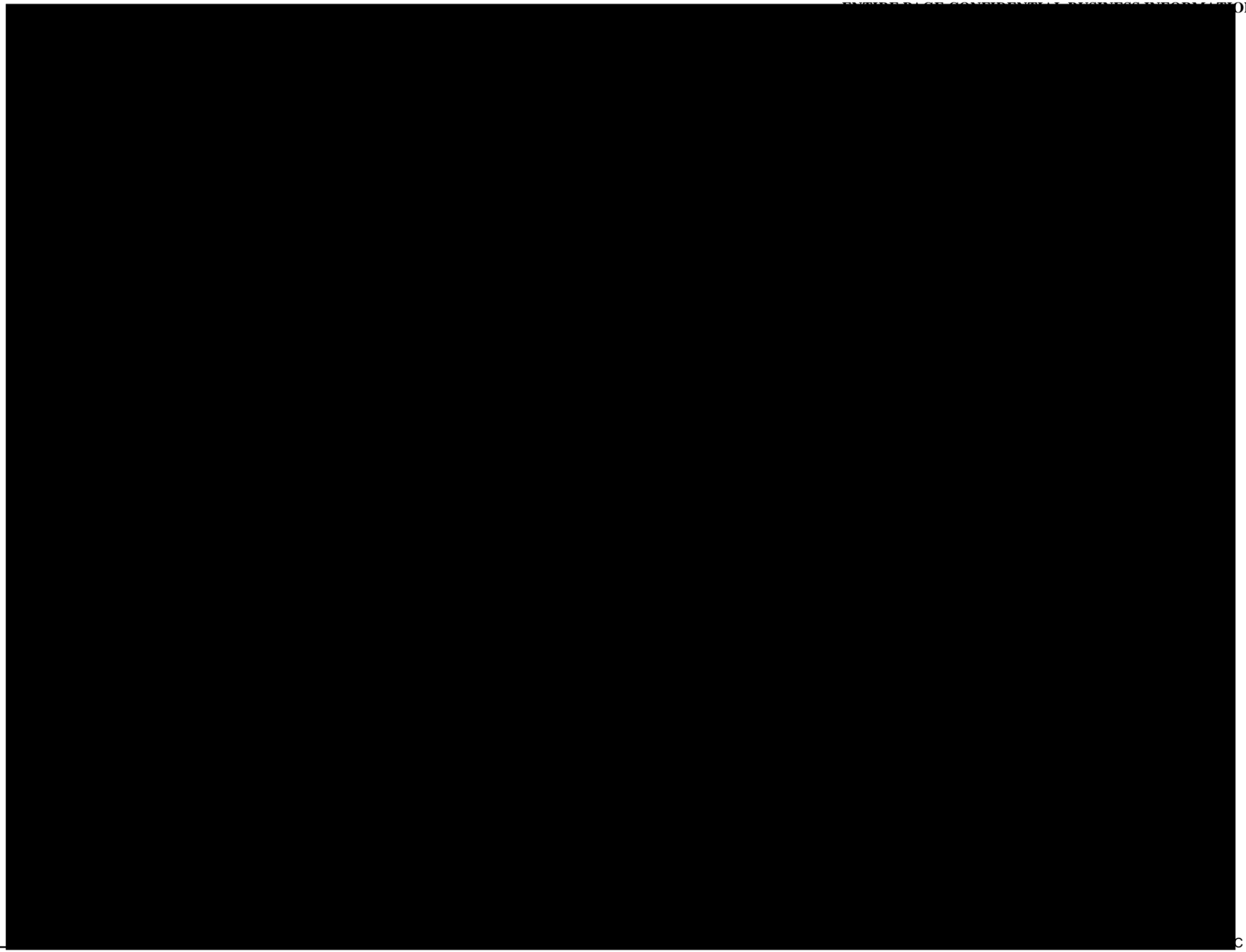

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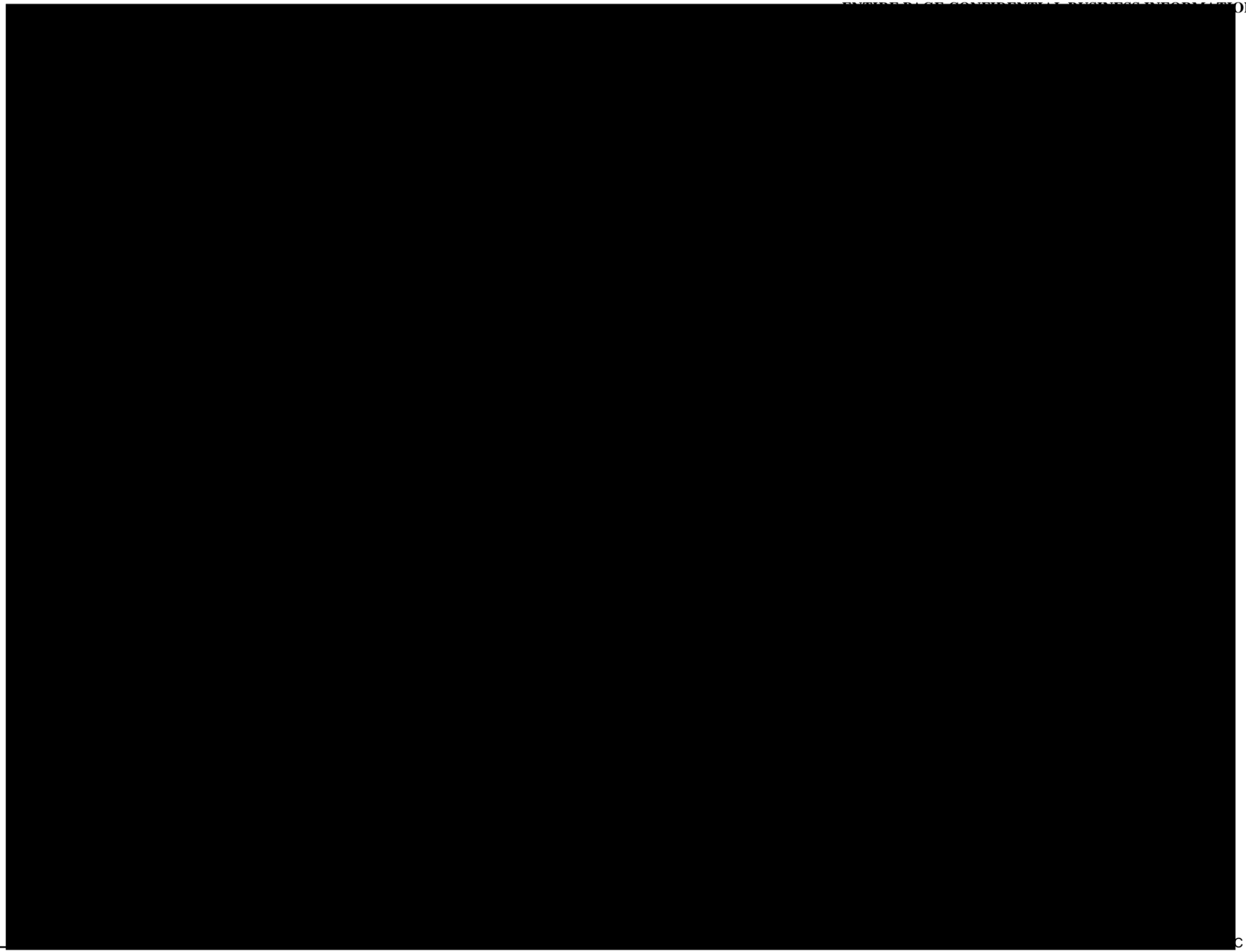


User: MMINGELA @ Copyright 2023 Ford Motor Company. Data should be treated as Confidential.

From: Mingela, Mindaugas (M.)
Sent: Monday, August 7, 2023 2:08 PM
To: Yilma, Benjamin (B.); DeSmet, Edward (E.J.)
Cc: Chascsa, Jim (JRCII.); Jadhav, Nitesh (N.C.)
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners
Attachments: Yilma U55X Front Retractors (Additional) for CCRG Grid 21-576 (External Testing).xlsx; RE: U55x retractor order quote

Ben – Ready to go.

Ed – Please approve RPS[redacted].

Mindaugas "Mindy" Mingela
FoMoCo / TDM / ProStaff / Trion Solutions
Engineering Coordinator & Logistics
Interior Systems Engineering
Mobile: [redacted]
E-mail: mmingela@troydm.com
E-mail: mmingela@ford.com

From: Yilma, Benjamin (B.) <byilma@ford.com>
Sent: Friday, August 4, 2023 11:36 AM
To: Mingela, Mindaugas (M.) <mmingela@troydm.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

Hello Mindy, how are you today?
Please see attached a request for GPIRS order for additional 20 parts. Also attached is email from a similar order processed back in April 2023, which contains the supplier quotes that were used for it.

Thanks,

Ben Yilma
Sr. Product Engineer – Seatbelts
Global Core Restraints
byilma@ford.com
[redacted]

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Friday, August 04, 2023 10:57 AM
To: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

Hello Benjamin-

[redacted]

Thank you,
Best Regards,
Nitesh
[redacted]

From: Yilma, Benjamin (B.) <byilma@ford.com>
Sent: Friday, August 4, 2023 10:42 AM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

Hello Nitesh… any further breakdown on the 20 parts (LH / RH ?) or does not matter?

Thanks,
Ben Yilma
Sr. Product Engineer – Seatbelts
Global Core Restraints
byilma@ford.com
[redacted]

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Friday, August 04, 2023 10:26 AM
To: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

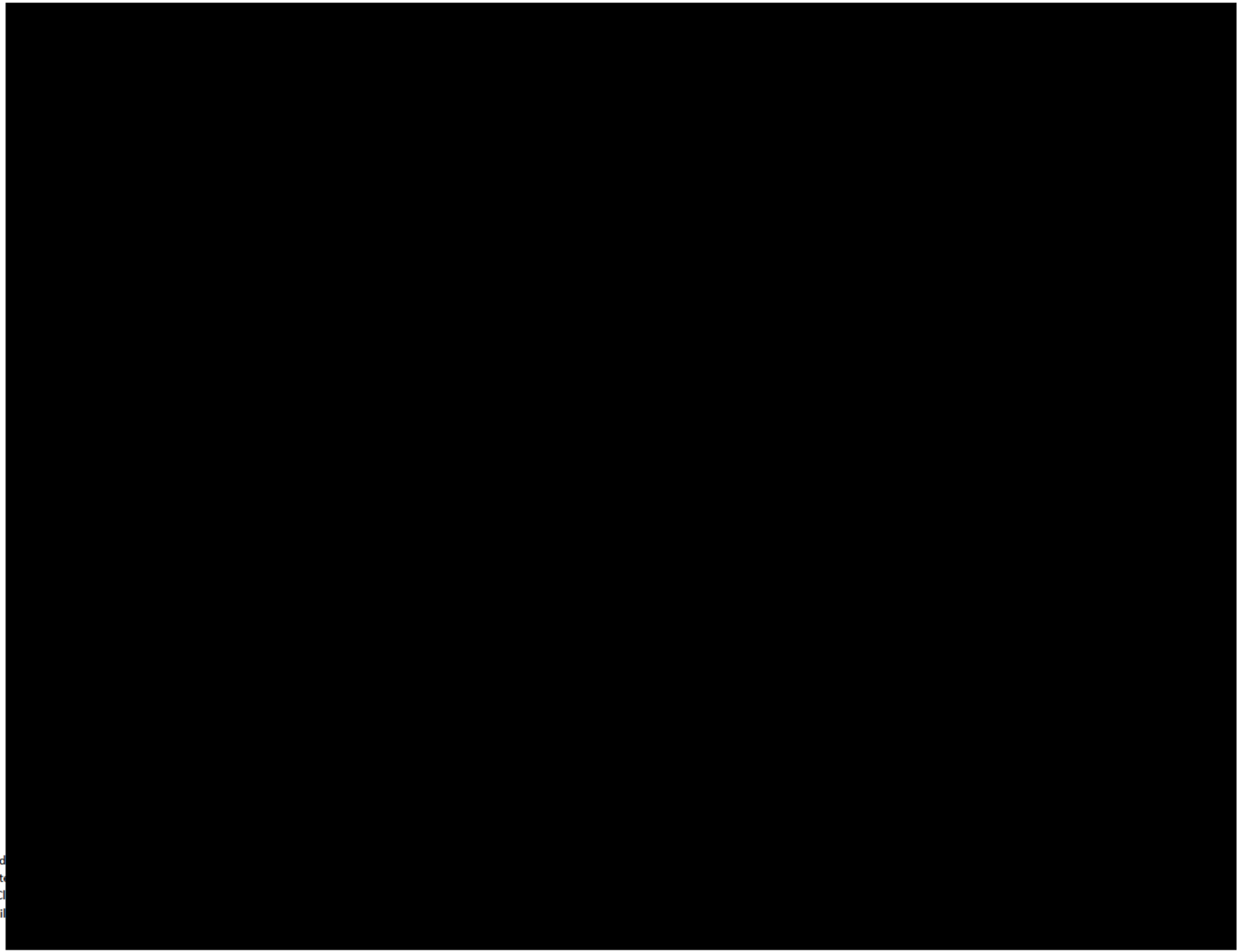
Good morning Benjamin & Ed,

I need your help to place an order on ZF for 20 new seatbelts to be shipped to Exponent. This is to support Exponent with their the new request they made today morning.

I discussed with Jim and he is aligned to support with this new Exponent's request.

I will appreciate your support.

Thank you,
Best Regards,
Nitesh
[redacted]



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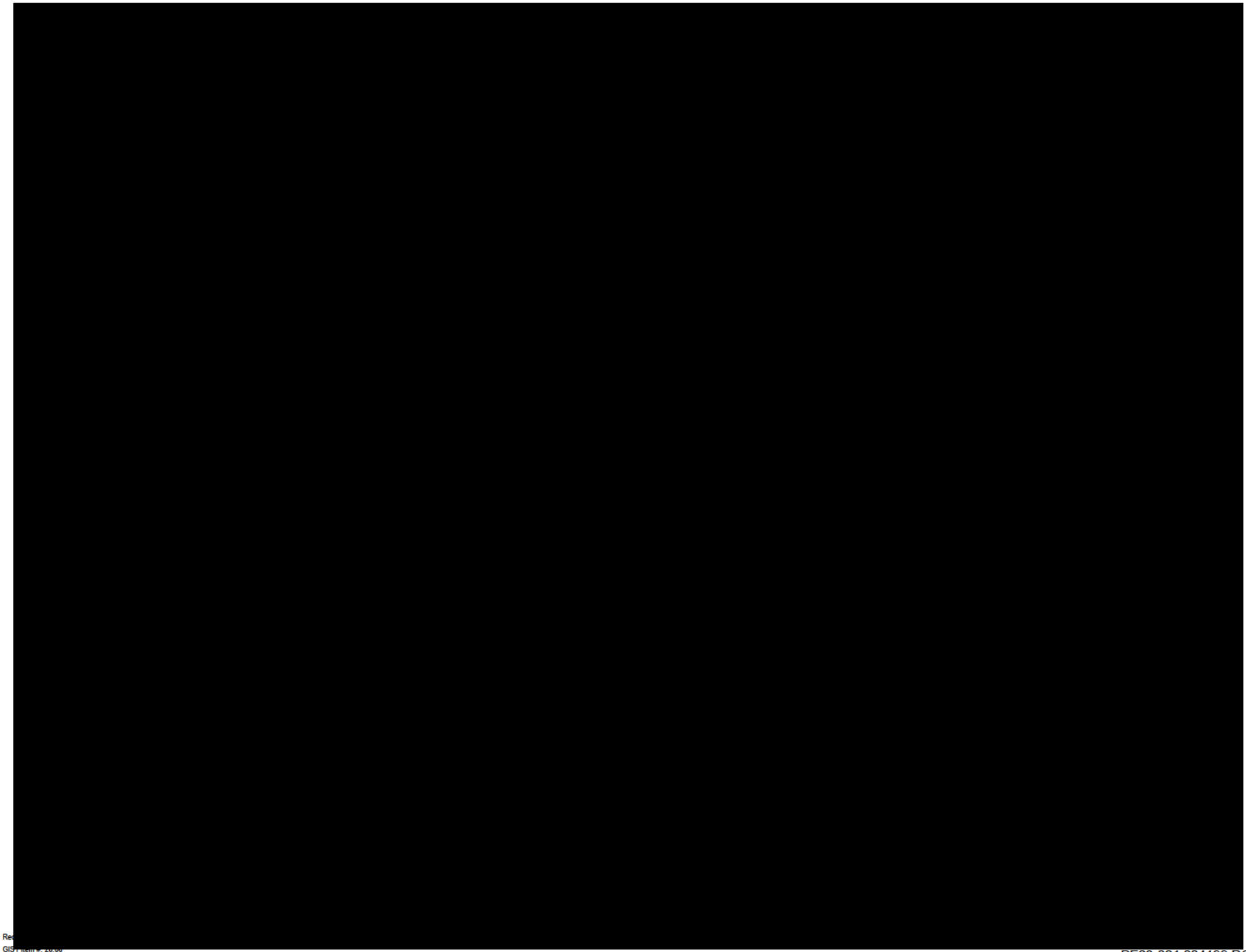
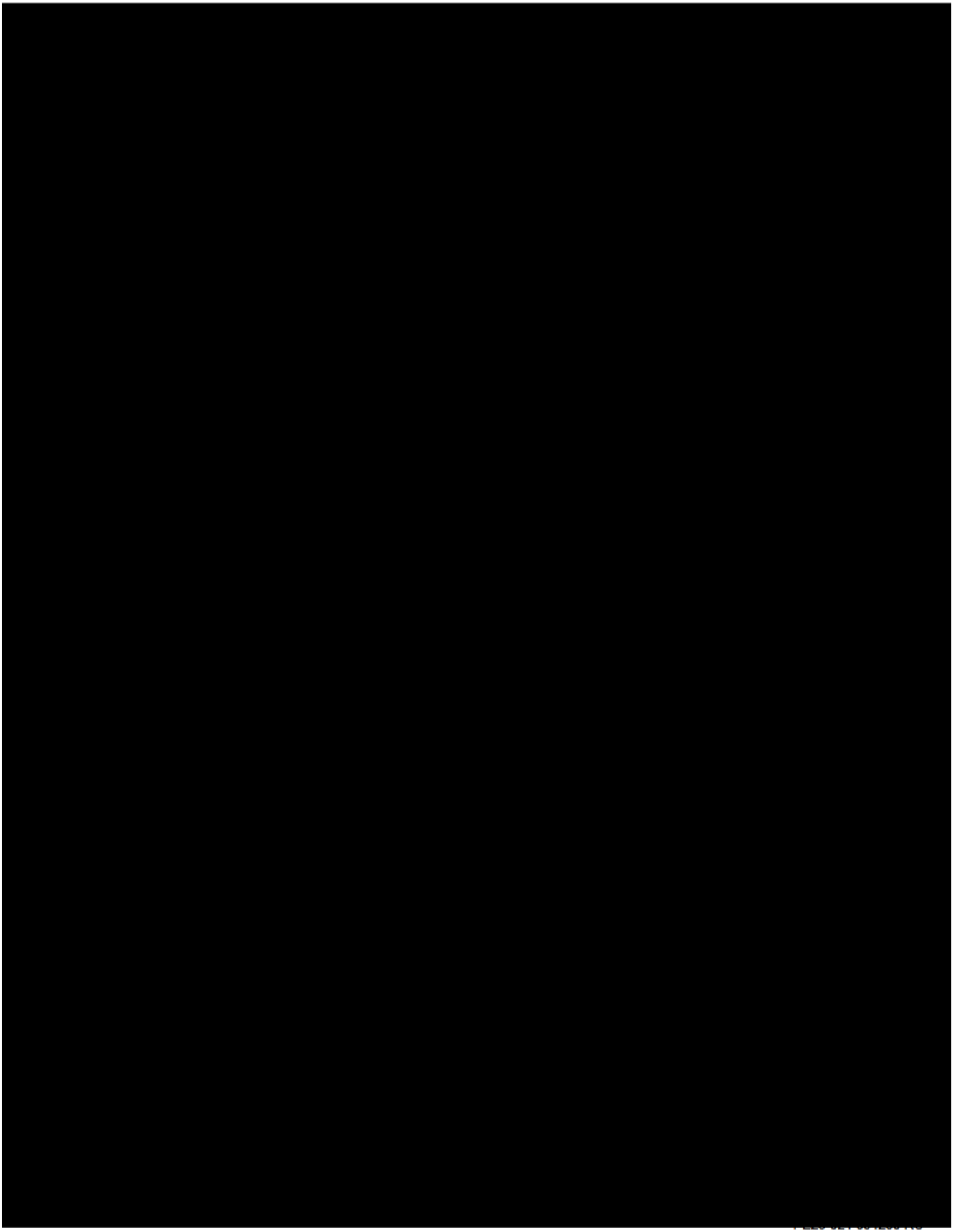
[redacted]





[redacted]

To: DeSmet, Edward (E.J.) <edesmet@ford.com>; Yilma, Benjamin (B.) <byilma@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: U55x retractor order quote

Hello Ed/ Benjamin,

There is a meeting Adrian has requested with Exponent for 10th or 11th April.
Would we have the expected delivery of the parts from ZF before that date?

Thank you,
Best Regards,
Nitesh
[redacted]

From: Jadhav, Nitesh (N.C.)
Sent: Friday, March 31, 2023 9:19 AM
To: DeSmet, Edward (E.J.) <edesmet@ford.com>; Mingela, Mindaugas (M.) <mmingela@troydm.com>; Reese, Chuck (C.R.) <creese@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Cc: Sadakhom, Sone (.) <ssadakho@ford.com>
Subject: RE: U55x retractor order quote

Thank you, Ed and Chuck. Appreciate it.

Hello Ed – Please let me know once the parts are shipped by ZF. I will keep OGC/ Exponent in the loop on expected delivery.

Thank you,
Best Regards,
Nitesh
[redacted]

From: DeSmet, Edward (E.J.) <edesmet@ford.com>
Sent: Friday, March 31, 2023 9:14 AM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Mingela, Mindaugas (M.) <mmingela@troydm.com>; Reese, Chuck (C.R.) <creese@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Cc: Sadakhom, Sone (.) <ssadakho@ford.com>
Subject: Re: U55x retractor order quote

Chuck approved it last night.

Get Outlook for iOS

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Friday, March 31, 2023 7:55:36 AM
To: DeSmet, Edward (E.J.) <edesmet@ford.com>; Mingela, Mindaugas (M.) <mmingela@troydm.com>; Reese, Chuck (C.R.) <creese@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Cc: Sadakhom, Sone (.) <ssadakho@ford.com>
Subject: RE: U55x retractor order quote

Good morning Chuck,

Requesting your approval to the GPIRs order. Exponent is expected to provide the root-cause assessment very fast and these Expedition parts will help them with their assessment. I will appreciate your support.

Thank you,
Best Regards,
Nitesh C. Jadhav
(Automotive Safety Office- Critical Concern Review Group)
Ph. #: [redacted]
Email id: njadhav@ford.com

From: DeSmet, Edward (E.J.) <edesmet@ford.com>
Sent: Wednesday, March 29, 2023 5:29 PM
To: Mingela, Mindaugas (M.) <mmingela@troydm.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Subject: Re: U55x retractor order quote

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Subject: RE: U55x retractor order quote

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GPIRS order submitted. Pending approval from Chuck Reese.

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FoMoCo / TDM / ProStaff / Trion Solutions
Engineering Coordinator & Logistics
Interior Systems Engineering
Mobile: [redacted]
E-mail: mmingela@troydm.com
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Cc: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>; Sadakhom, Sone (.)

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Subject: RE: U55x retractor order quote

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Mindaugas "Mindy" Mingela
FoMoCo / TDM / ProStaff / Trion Solutions
Engineering Coordinator & Logistics
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Mobile: [redacted]
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Subject: FW: U55x retractor order quote

+ Mindy

Thanks,
Ben Yilma
Sr. Product Engineer – Seatbelts
Global Core Restraints
byilma@ford.com
[redacted]

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Cc: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
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Cc: Nick Kim WSH RDBN1 <Kim.Nick@zf.com>; Jenuwine, Sharon <Sharon.Jenuwine@zf.com>; Kelley, Scott <Scott.Kelley@zf.com>; Ankrom Joshua WSH RDBN1 <Joshua.Ankrom@zf.com>; Golasa Grant WSH RBPN <Grant.Golasa@zf.com>; Espinosa Ricardo WSH RBPN <Ricardo.Espinosa@zf.com>
Subject: RE: U55x retractor order quote

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[redacted]

Scott

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Cc: Nick Kim WSH RDBN1 <Kim.Nick@zf.com>
Subject: RE: U55x retractor order quote

ZF Confidential

Hi Scott, Grant and Ricardo,
Please see the note from Ben below, can you please help us with the piece price to order current production U55x front row parts? Let me know if you have any questions.

Thanks,
Joshua Ankrom
Engineering Supervisor
Seatbelt Applications

ZF Group
Passive Safety Systems
4505 West 26 Mile Rd.
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joshua.ankrom@zf.com

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JL1B-C699D65-ABW
JL1B-C699D65-AAW
JL1B-C699D65-ACW
JL7B-C699D65-ABW
JL7B-C699D65-KAW
JL7B-C699D65-AAW
JL7B-C699D65-KBW

Thanks,
Ben Yilma
Sr. Product Engineer – Seatbelts

Global Core Restraints
byilma@ford.com
[redacted]

User: MMINGELA @ Copyright 2023 Ford Motor Company. Data should be treated as Confidential.

[redacted]

User: MMINGELA @ Copyright 2023 Ford Motor Company. Data should be treated as Confidential.

[redacted]

User: MMINGELA @ Copyright 2023 Ford Motor Company. Data should be treated as Confidential.

[redacted]

User: MMINGELA @ Copyright 2023 Ford Motor Company. Data should be treated as Confidential.

[redacted]

User: MMINGELA @ Copyright 2023 Ford Motor Company. Data should be treated as Confidential.

[redacted]

From: Yilma, Benjamin (B.)
Sent: Friday, August 4, 2023 11:36 AM
To: Mingela, Mindaugas (M.)
Cc: Chascsa, Jim (JRCII.); DeSmet, Edward (E.J.); Jadhav, Nitesh (N.C.)
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners
Attachments: RE: U55x retractor order quote; Yilma U55X Front Retractors for CCRG Grid 21-576 (External Testing)_Aug-2023.xlsx

Hello Mindy, how are you today?
Please see attached a request for GPIRS order for additional 20 parts. Also attached is email from a similar order processed back in April 2023, which contains the supplier quotes that were used for it.

Thanks,
Ben Yilma
Sr. Product Engineer – Seatbelts
Global Core Restraints
byilma@ford.com
[redacted]

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Sent: Friday, August 04, 2023 10:57 AM
To: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

Hello Benjamin-

[redacted]

Thank you,
Best Regards,
Nitesh
[redacted]

From: Yilma, Benjamin (B.) <byilma@ford.com>
Sent: Friday, August 4, 2023 10:42 AM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

Hello Nitesh… any further breakdown on the 20 parts (LH / RH ?) or does not matter?

Thanks,
Ben Yilma
Sr. Product Engineer – Seatbelts
Global Core Restraints
byilma@ford.com
[redacted]

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Friday, August 04, 2023 10:26 AM
To: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: CCRG Grid 21-576: 2018-19 Expedition Seatbelt Pretensioners

Good morning Benjamin & Ed,

I need your help to place an order on ZF for 20 new seatbelts to be shipped to Exponent. This is to support Exponent with their the new request they made today morning.

I discussed with Jim and he is aligned to support with this new Exponent's request.

I will appreciate your support.

Thank you,
Best Regards,
Nitesh
[redacted]

From: Mingela, Mindaugas (M.)
Sent: Monday, April 3, 2023 11:33 AM
To: DeSmet, Edward (E.J.); Jadhav, Nitesh (N.C.); Yilma, Benjamin (B.); Kelley, Scott; Joshua.Ankrom@zf.com
Cc: Chascsa, Jim (JRCII.); Nick Kim WSH RDBN1; Jenuwine, Sharon; Grant.Golasa@zf.com; Ricardo.Espinosa@zf.com
Subject: RE: U55x retractor order quote
Attachments: GPIRS 4347458.pdf

Ed – ZF has not posted promise dates for the PO.

Scott and Joshua – About a week and a half ago Ben Yilma inquired about current production U55X retractors (full assembly) that are requested to ship to Exponent. The purchase order document for the retractors is attached. Given the requisite lead time, are you able to provide estimate as to when the parts may ship?

Best,

Mindaugas "Mindy" Mingela
FoMoCo / TDM / ProStaff / Trion Solutions
Engineering Coordinator & Logistics
Interior Systems Engineering
Mobile: [redacted]
E-mail: mmingela@troydm.com
E-mail: mmingela@ford.com

From: DeSmet, Edward (E.J.) <edesmet@ford.com>
Sent: Monday, April 3, 2023 9:44 AM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Yilma, Benjamin (B.) <byilma@ford.com>; Mingela, Mindaugas (M.) <mmingela@troydm.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: U55x retractor order quote

Hello Mindy – with approval of RPS [redacted], did ZF ever submit a ship date or a commitment date for the PO? We are hoping for part delivery by 4/10 if possible, but I understand it's normally a 2-week (10 business day) process. Please share any dates you can from ZF.

Regards,

Edward DeSmet
Ford Global Seatbelt Technical Specialist and Core OCS Supervisor
Cell Phone [redacted]

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From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Monday, April 03, 2023 9:39 AM

To: DeSmet, Edward (E.J.) <edesmet@ford.com>; Yilma, Benjamin (B.) <byilma@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: U55x retractor order quote

Hello Ed/ Benjamin,

There is a meeting Adrian has requested with Exponent for 10th or 11th April.
Would we have the expected delivery of the parts from ZF before that date?

Thank you,
Best Regards,
Nitesh
[redacted]

From: Jadhav, Nitesh (N.C.)
Sent: Friday, March 31, 2023 9:19 AM
To: DeSmet, Edward (E.J.) <edesmet@ford.com>; Mingela, Mindaugas (M.) <mmingela@troydm.com>; Reese, Chuck (C.R.) <creese@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Cc: Sadakhom, Sone (.) <ssadakho@ford.com>
Subject: RE: U55x retractor order quote

Thank you, Ed and Chuck. Appreciate it.

Hello Ed – Please let me know once the parts are shipped by ZF. I will keep OGC/ Exponent in the loop on expected delivery.

Thank you,
Best Regards,
Nitesh
[redacted]

From: DeSmet, Edward (E.J.) <edesmet@ford.com>
Sent: Friday, March 31, 2023 9:14 AM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Mingela, Mindaugas (M.) <mmingela@troydm.com>; Reese, Chuck (C.R.) <creese@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Cc: Sadakhom, Sone (.) <ssadakho@ford.com>
Subject: Re: U55x retractor order quote

Chuck approved it last night.

Get Outlook for iOS

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Friday, March 31, 2023 7:55:36 AM
To: DeSmet, Edward (E.J.) <edesmet@ford.com>; Mingela, Mindaugas (M.) <mmingela@troydm.com>; Reese, Chuck (C.R.) <creese@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Cc: Sadakhom, Sone (.) <ssadakho@ford.com>
Subject: RE: U55x retractor order quote

Good morning Chuck,

Requesting your approval to the GPIRs order. Exponent is expected to provide the root-cause assessment very fast and these Expedition parts will help them with their assessment. I will appreciate your support.

Thank you,
Best Regards,
Nitesh C. Jadhav
(Automotive Safety Office- Critical Concern Review Group)
Ph. #: [redacted]
Email id: njadhav@ford.com

From: DeSmet, Edward (E.J.) <edesmet@ford.com>
Sent: Wednesday, March 29, 2023 5:29 PM
To: Mingela, Mindaugas (M.) <mmingela@troydm.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Subject: Re: U55x retractor order quote

I texted Chuck again to approve the PO…

Get Outlook for iOS

From: Mingela, Mindaugas (M.) <mmingela@troydm.com>
Sent: Wednesday, March 29, 2023 5:22:52 PM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Subject: RE: U55x retractor order quote

Nitesh,

GPIRS order submitted. Pending approval from Chuck Reese.

Mindaugas "Mindy" Mingela
FoMoCo / TDM / ProStaff / Trion Solutions
Engineering Coordinator & Logistics
Interior Systems Engineering
Mobile: [redacted]
E-mail: mmingela@troydm.com
E-mail: mmingela@ford.com

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Wednesday, March 29, 2023 4:47 PM
To: Mingela, Mindaugas (M.) <mmingela@troydm.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Subject: RE: U55x retractor order quote

Hello Team–
Can you please let me know if the GPIRs order was approved/ submitted?

Thank you,
Nitesh

From: Mingela, Mindaugas (M.) <mmingela@troydm.com>
Sent: Monday, March 27, 2023 2:17 PM
To: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Reese, Chuck (C.R.) <creese@ford.com>
Cc: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>; Sadakhom, Sone (.)

<ssadakho@ford.com>
Subject: RE: U55x retractor order quote

Whoops. Thank you, Nitesh for pointing out my error.

+ Chuck

From: Mingela, Mindaugas (M.)
Sent: Monday, March 27, 2023 2:08 PM
To: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Cc: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>; Sadakhom, Sone (.) <ssadakho@ford.com>
Subject: RE: U55x retractor order quote

Ben – I see that you have escaped. While you were out, the GPIRS was set up for approval.

[redacted]

Thank you,

Mindaugas "Mindy" Mingela
FoMoCo / TDM / ProStaff / Trion Solutions
Engineering Coordinator & Logistics
Interior Systems Engineering
Mobile: 1[redacted]
E-mail: mmingela@troydm.com
E-mail: mmingela@ford.com

From: Yilma, Benjamin (B.) <byilma@ford.com>
Sent: Friday, March 24, 2023 10:09 PM
To: DeSmet, Edward (E.J.) <edesmet@ford.com>; Mingela, Mindaugas (M.) <mmingela@troydm.com>
Cc: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>; Sadakhom, Sone (.) <ssadakho@ford.com>
Subject: FW: U55x retractor order quote

+ Mindy

Thanks,
Ben Yilma
Sr. Product Engineer – Seatbelts
Global Core Restraints
byilma@ford.com
[redacted]

From: Yilma, Benjamin (B.)
Sent: Friday, March 24, 2023 2:03 PM
To: DeSmet, Edward (E.J.) <edesmet@ford.com>

Cc: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: FW: U55x retractor order quote

Ed,
Mindy found the GSDB code for Exponent, so we can ship direct to there. Would you please discuss what WTN and Check book # we should use.

Thanks,
Ben Yilma
Sr. Product Engineer – Seatbelts
Global Core Restraints
byilma@ford.com
[redacted]

From: Kelley Scott WSH MKFI1 <Scott.Kelley@zf.com>
Sent: Thursday, March 23, 2023 1:52 PM
To: Yilma, Benjamin (B.) <byilma@ford.com>
Cc: Nick Kim WSH RDBN1 <Kim.Nick@zf.com>; Jenuwine, Sharon <Sharon.Jenuwine@zf.com>; Kelley, Scott <Scott.Kelley@zf.com>; Ankrom Joshua WSH RDBN1 <Joshua.Ankrom@zf.com>; Golasa Grant WSH RBPN <Grant.Golasa@zf.com>; Espinosa Ricardo WSH RBPN <Ricardo.Espinosa@zf.com>
Subject: RE: U55x retractor order quote

WARNING: This message originated outside of Ford Motor Company. Use caution when opening attachments, clicking links, or responding.

[redacted]

Scott

From: Ankrom Joshua WSH RDBN1 <Joshua.Ankrom@zf.com>
Sent: Thursday, March 23, 2023 1:28 PM
To: Yilma, Benjamin (B.) <byilma@ford.com>; Golasa Grant WSH RBPN <Grant.Golasa@zf.com>; Espinosa Ricardo WSH RBPN <Ricardo.Espinosa@zf.com>; Kelley Scott WSH MKFI1 <Scott.Kelley@zf.com>
Cc: Nick Kim WSH RDBN1 <Kim.Nick@zf.com>
Subject: RE: U55x retractor order quote

ZF Confidential

Hi Scott, Grant and Ricardo,
Please see the note from Ben below, can you please help us with the piece price to order current production U55x front row parts? Let me know if you have any questions.

Thanks,
Joshua Ankrom
Engineering Supervisor
Seatbelt Applications

ZF Group
Passive Safety Systems
4505 West 26 Mile Rd.
Washington, MI 48094
joshua.ankrom@zf.com

From: Yilma, Benjamin (B.) <byilma@ford.com>
Sent: Thursday, March 23, 2023 1:06 PM
To: Ankrom Joshua WSH RDBN1 <Joshua.Ankrom@zf.com>
Subject: U55x retractor order quote

Hello Josh,
I am preparing a GPIRS order for 25 LH and 25 RH U55x current production front retractor (full assembly) asap to send to Exponent. Would you please advise what part numbers to use, and provide me quote via email for the piece price. Also, please advise which GSDB code (of the ZF plant) should I use for the order?

FYI - These are some of the part numbers I gathered from some related documents, but not even sure if these are the latest.

Ford -Prefix-base-xx
JL1B-C699D64-AAW
JL1B-C699D64-ABW
JL7B-C699D64-AAW
JL7B-C699D64-KAW
JL1B-C699D65-ABW
JL1B-C699D65-AAW
JL1B-C699D65-ACW
JL7B-C699D65-ABW
JL7B-C699D65-KAW
JL7B-C699D65-AAW
JL7B-C699D65-KBW

Thanks,
Ben Yilma
Sr. Product Engineer – Seatbelts

Global Core Restraints
byilma@ford.com
[redacted]

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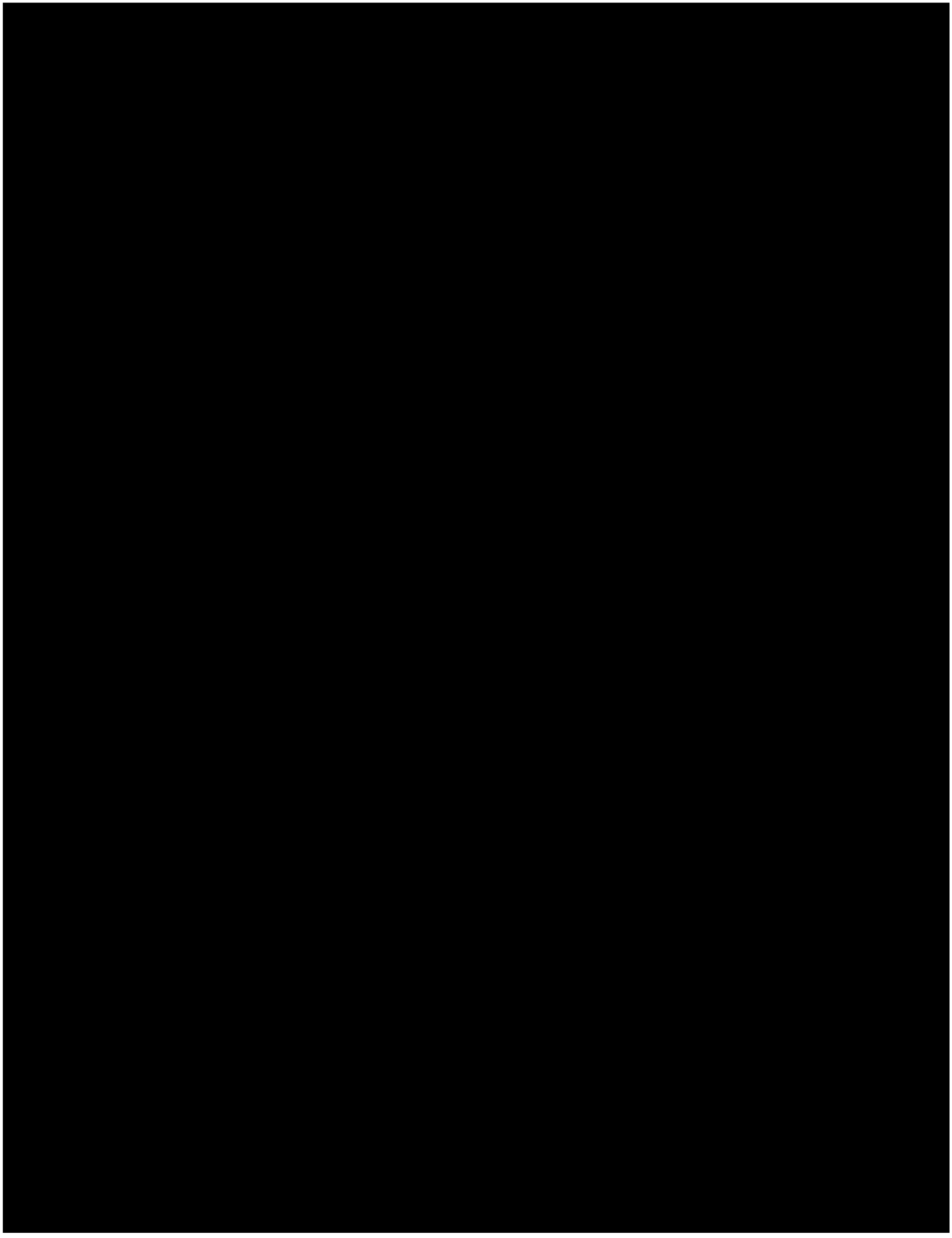
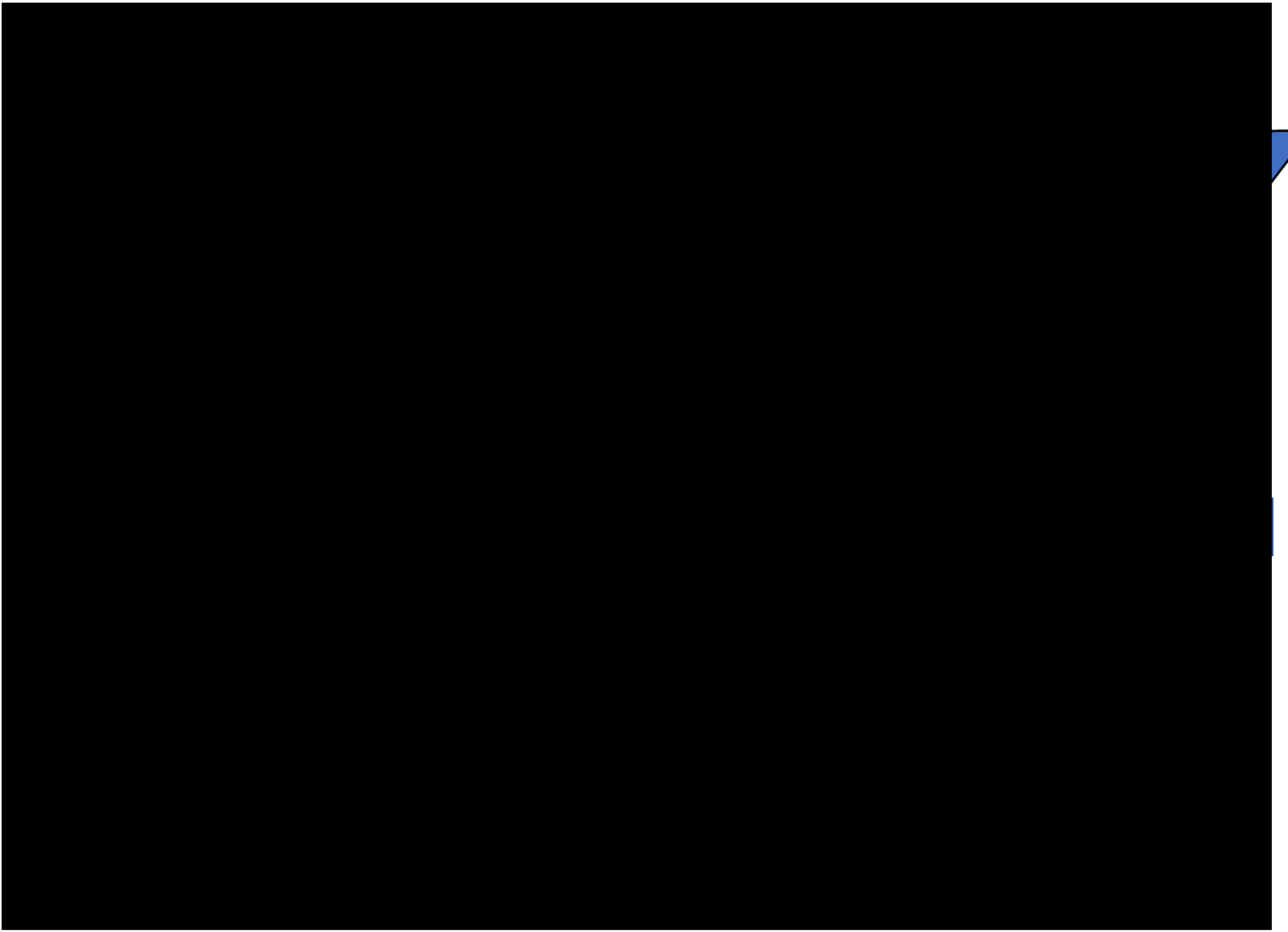


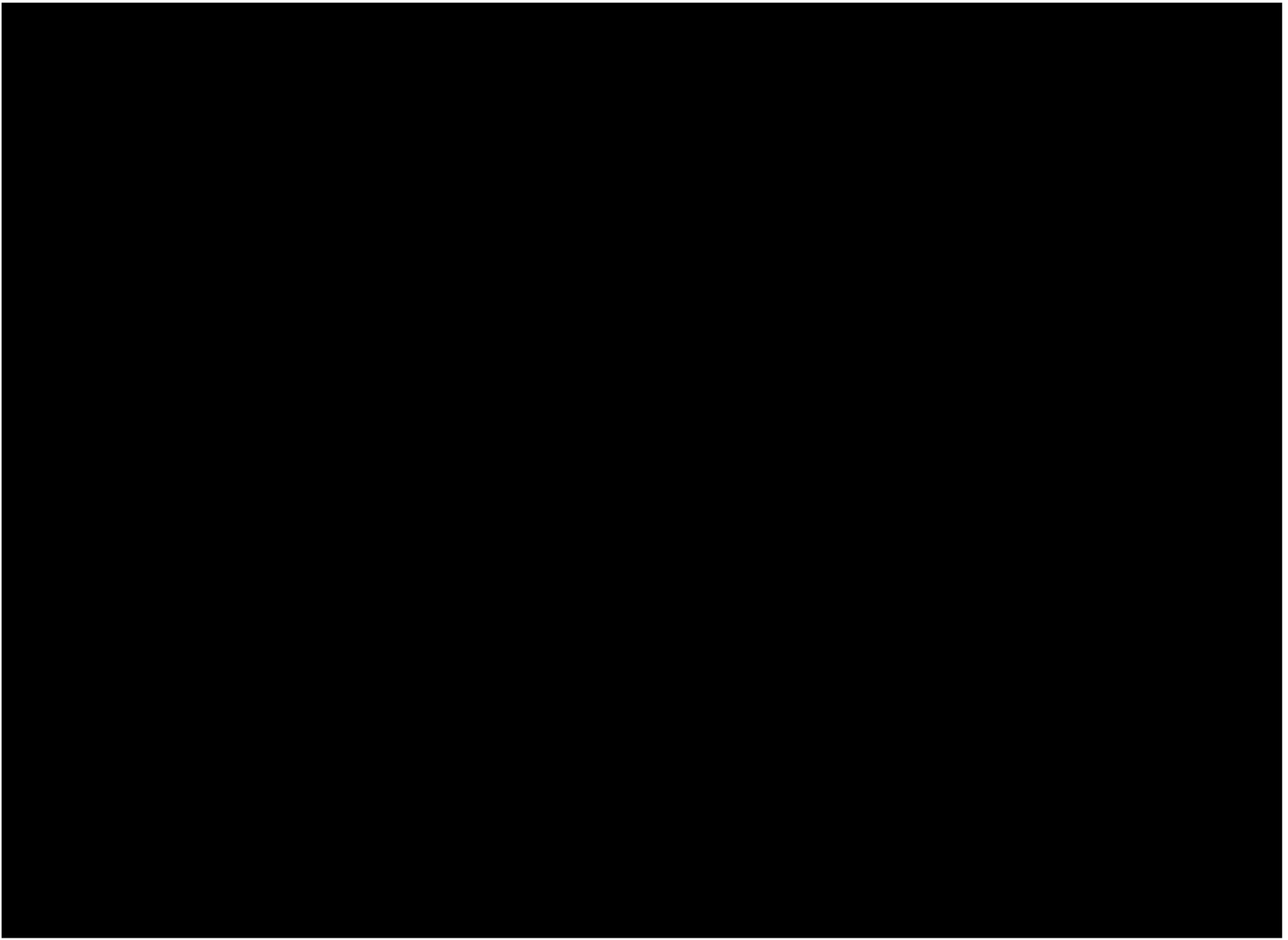
From: Jadhav, Nitesh (N.C.)
Sent: Tuesday, July 11, 2023 10:45 AM
To: Jadhav, Nitesh (N.C.)
Subject: 21-576: Exponent Shipment Tracking - Backup
Attachments: 21-576_Ford_shipment_to_Exponent_July_11_2023.pptx; VIN_list_seatbelts_sent_to_Exponent_July_11_2023.xlsx; Exponent_EXPO-01_tags_issued_07july2023.xlsx

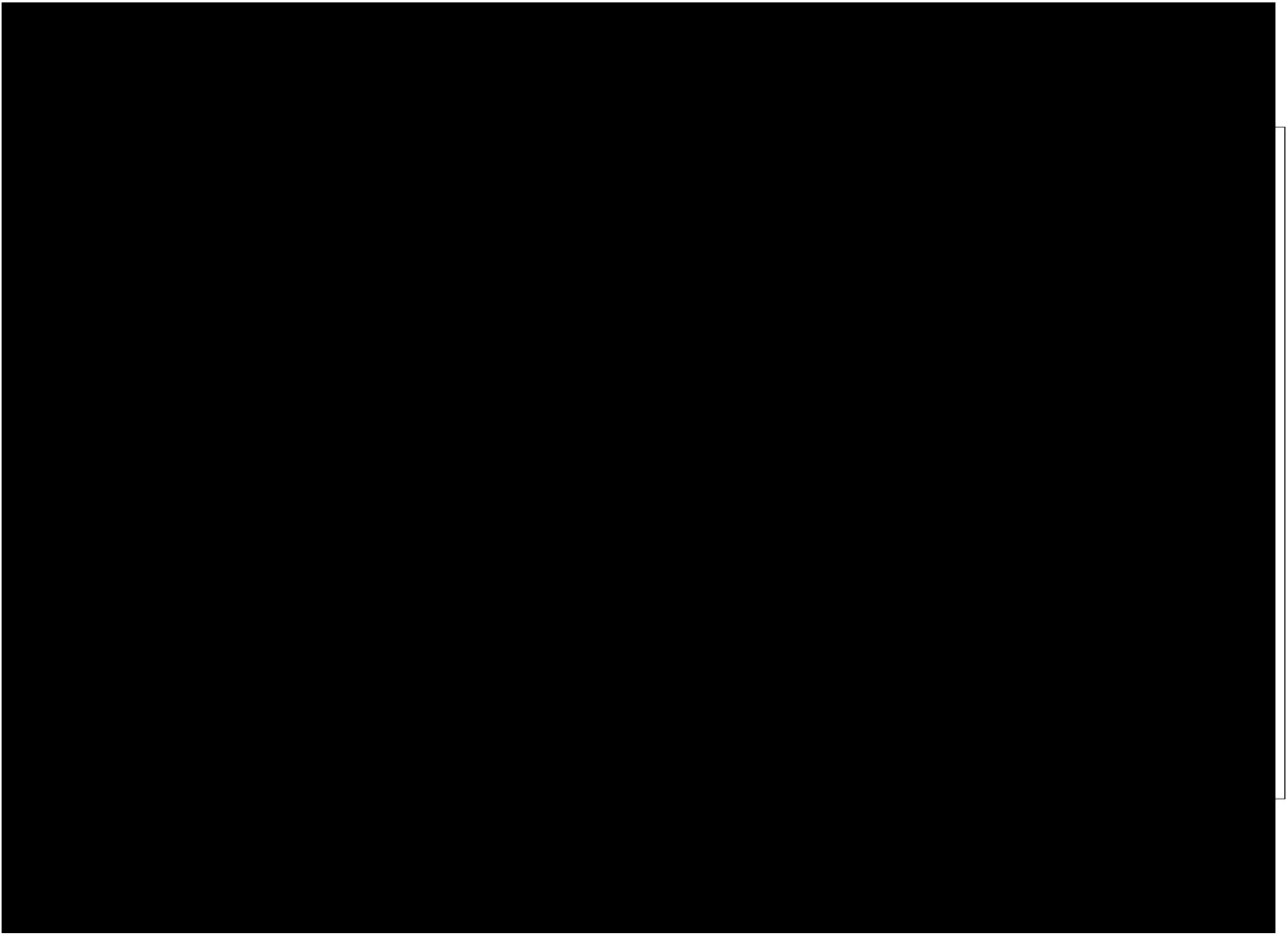
Thank you,
Best Regards,
Nitesh C. Jadhav
(Automotive Safety Office- Critical Concern Review Group)
[redacted]
Email id: njadhav@ford.com

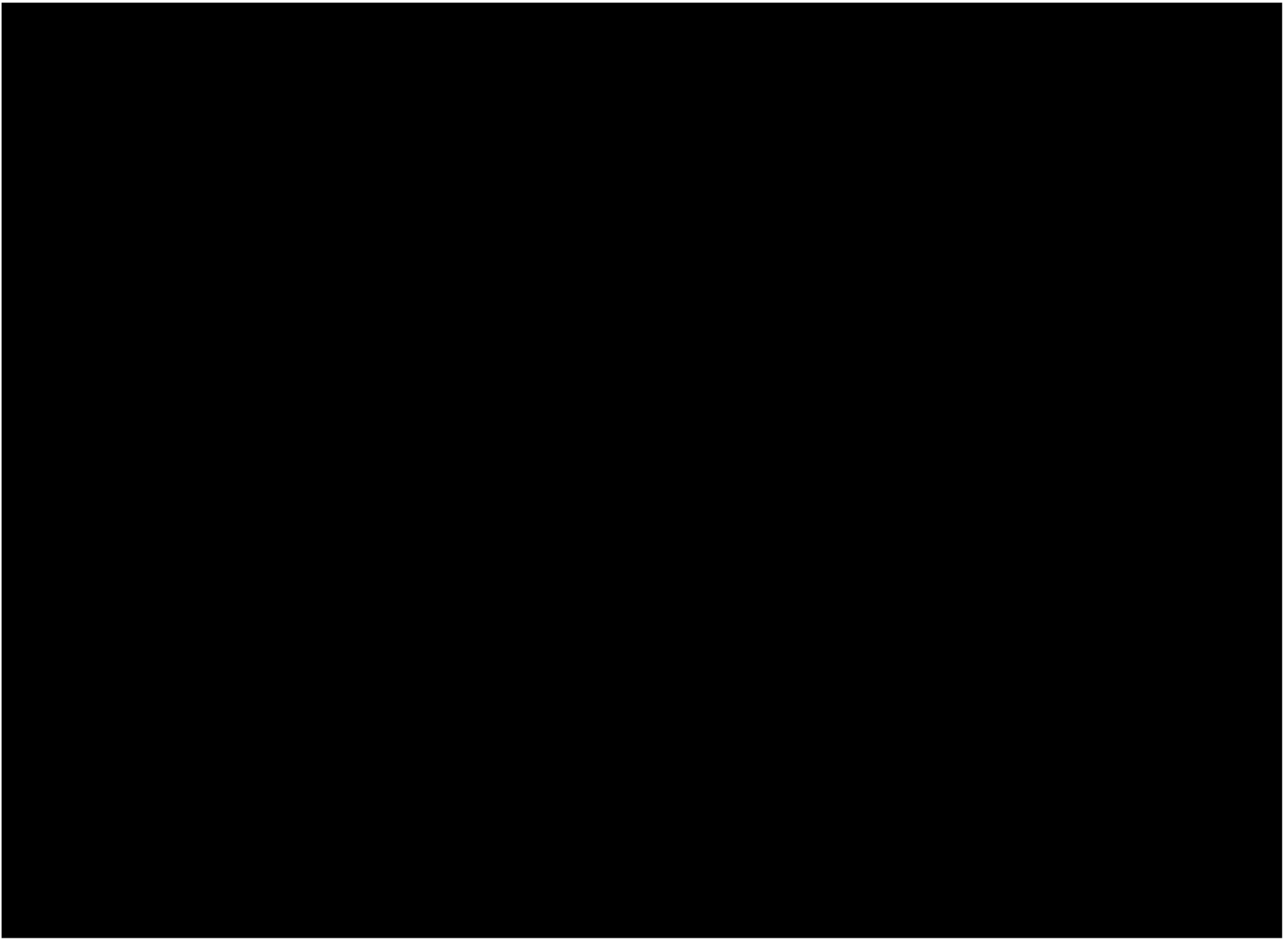
Ford Parts/ Vehicle Shipment to Exponent

CCRG Grid # 21-576

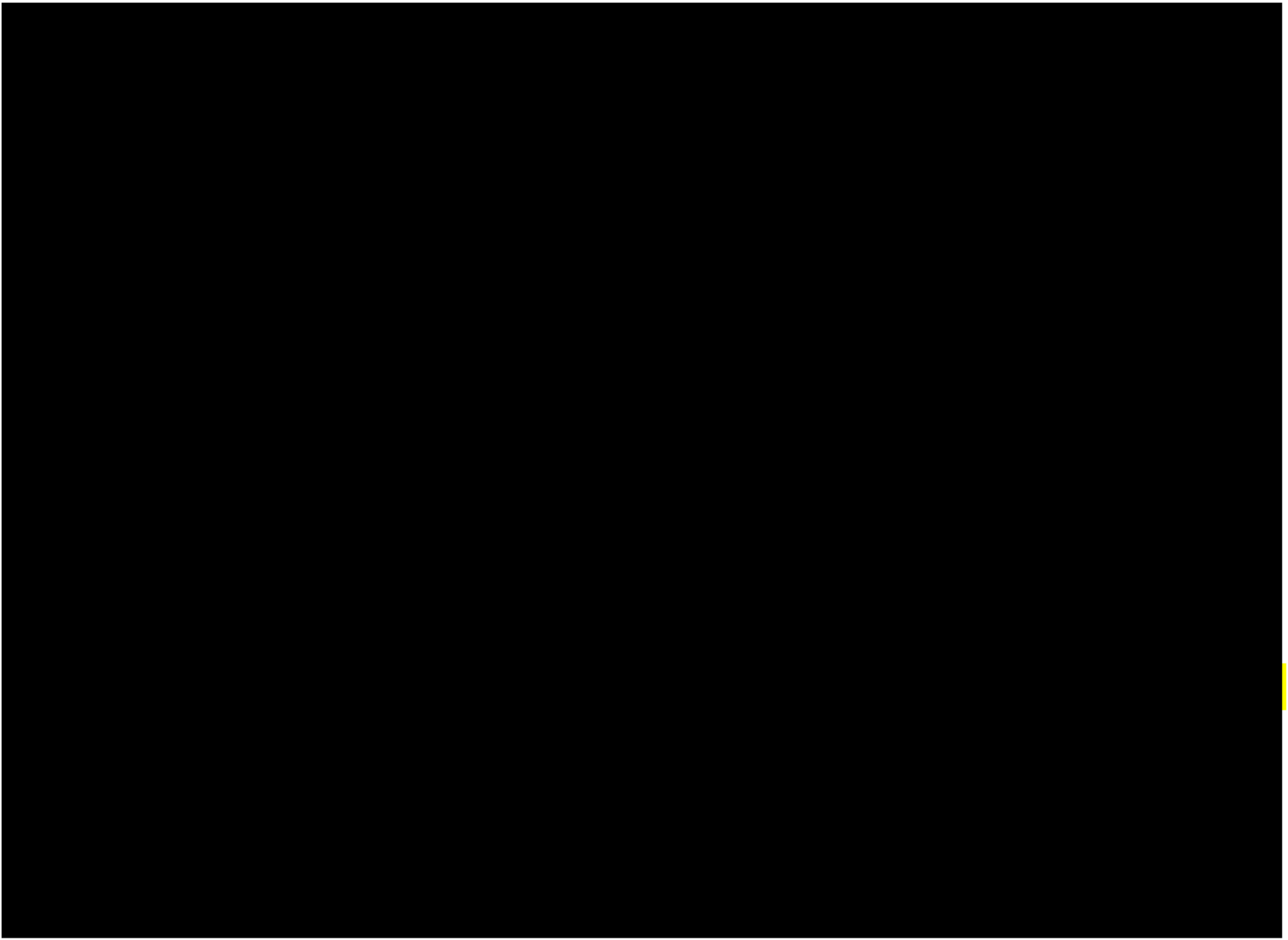


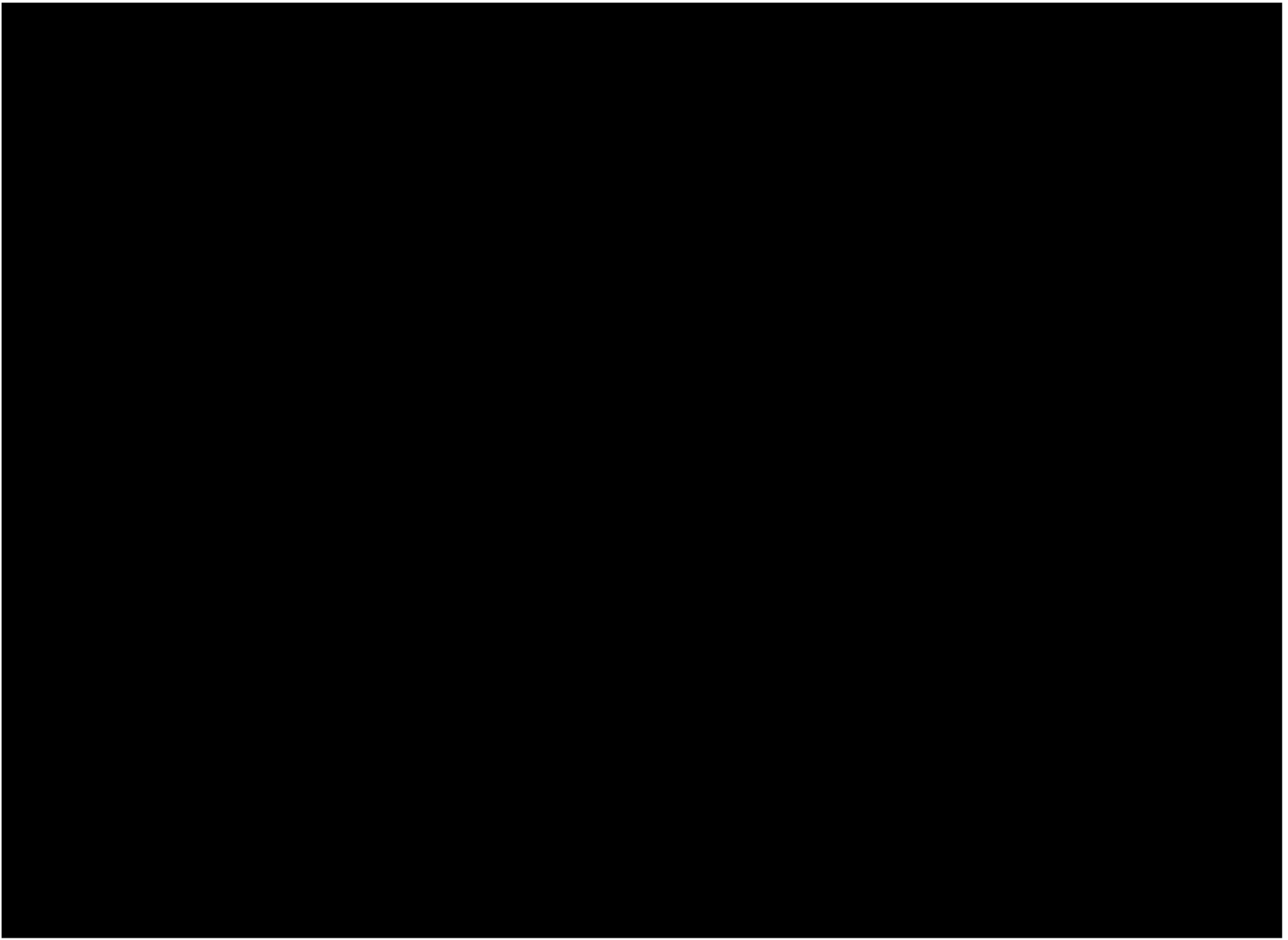


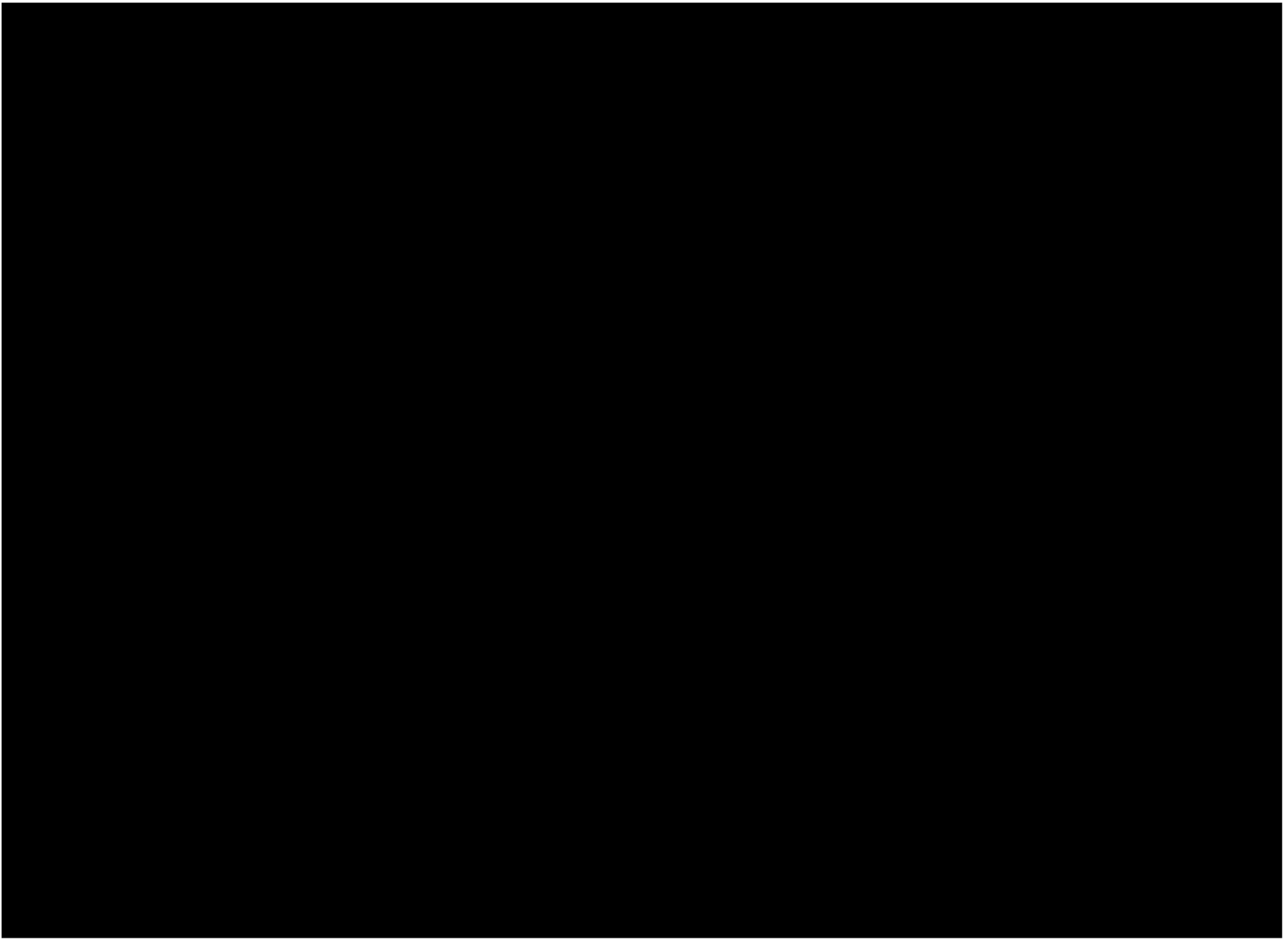


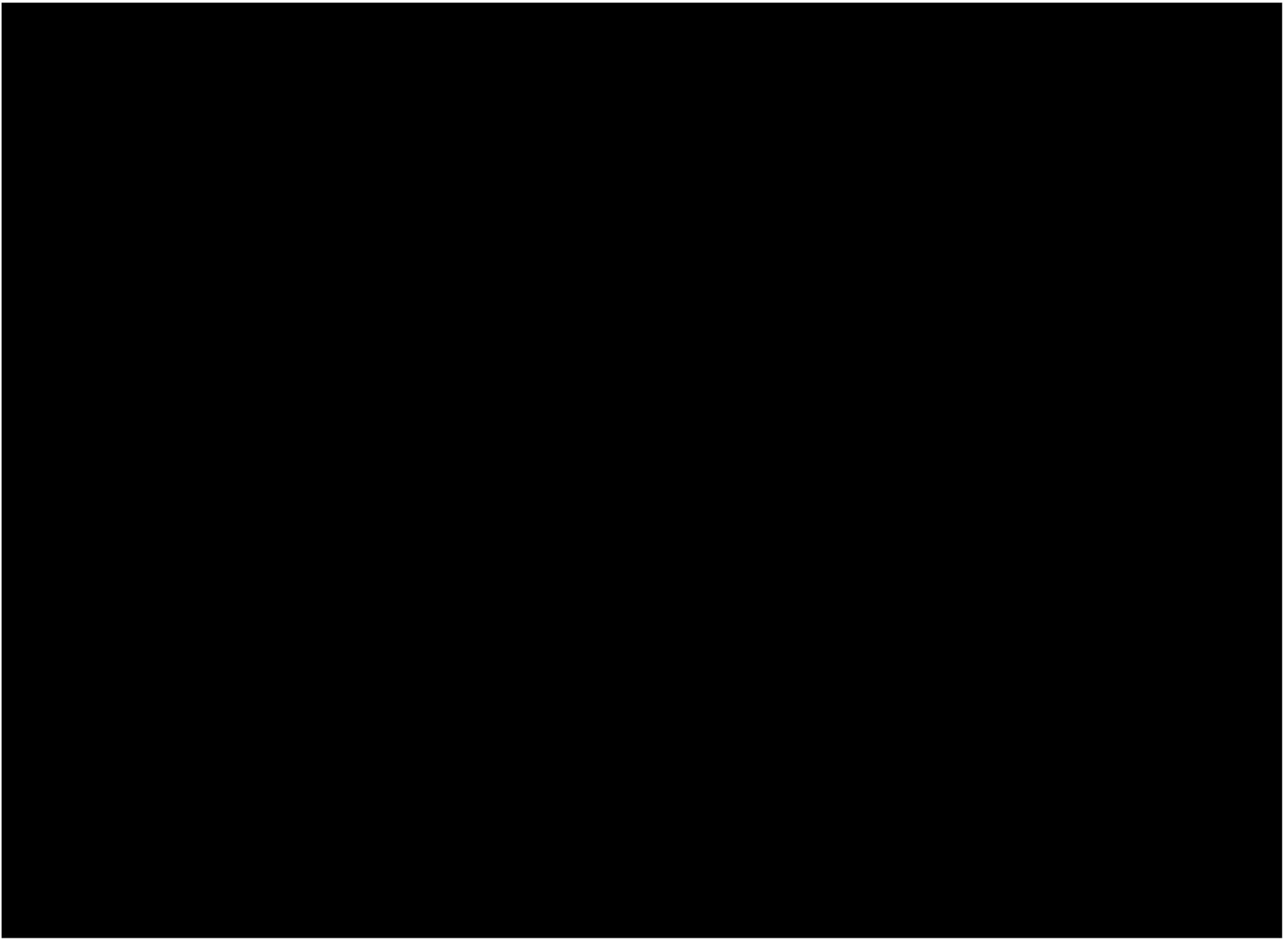


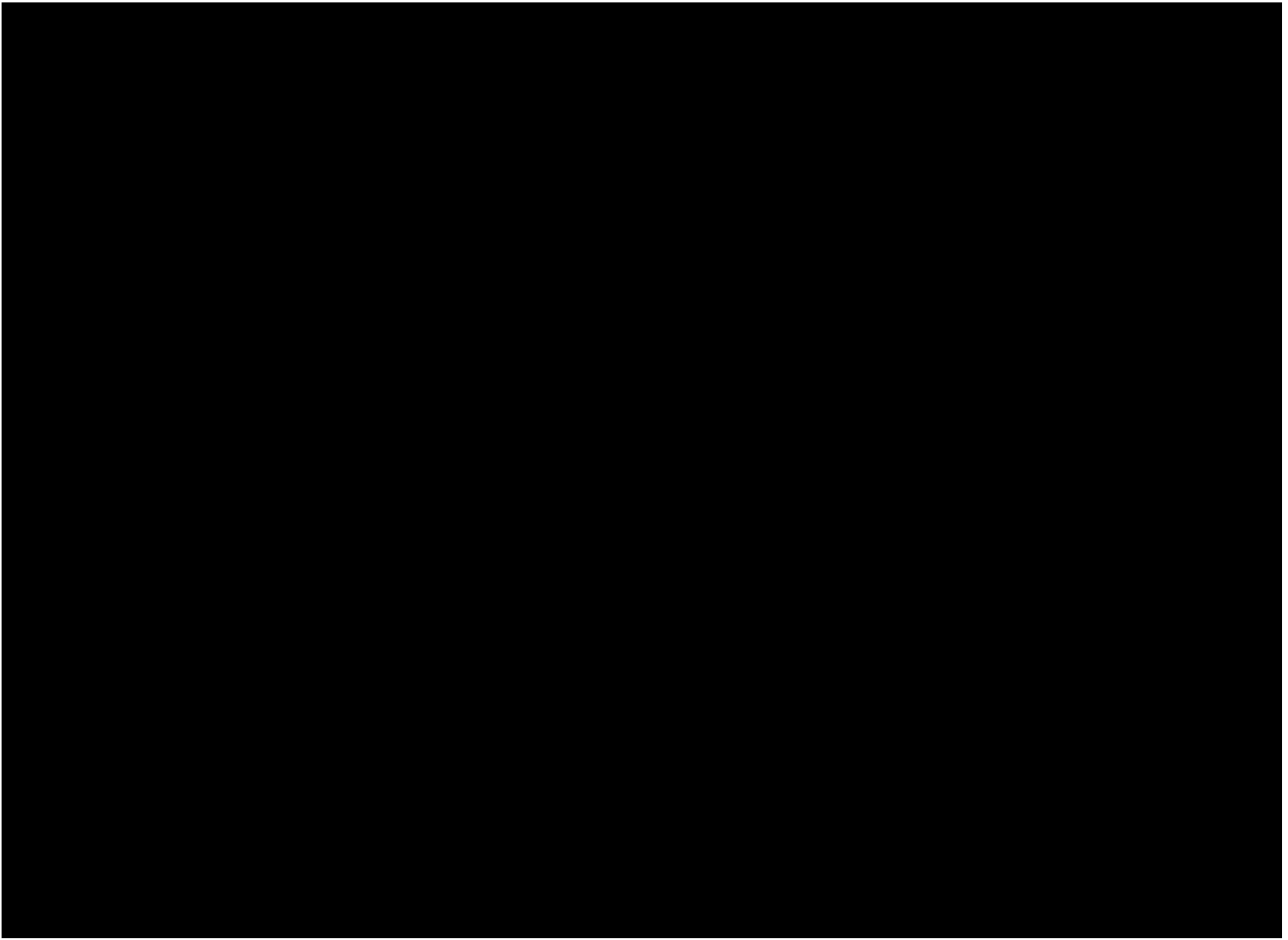
Appendix

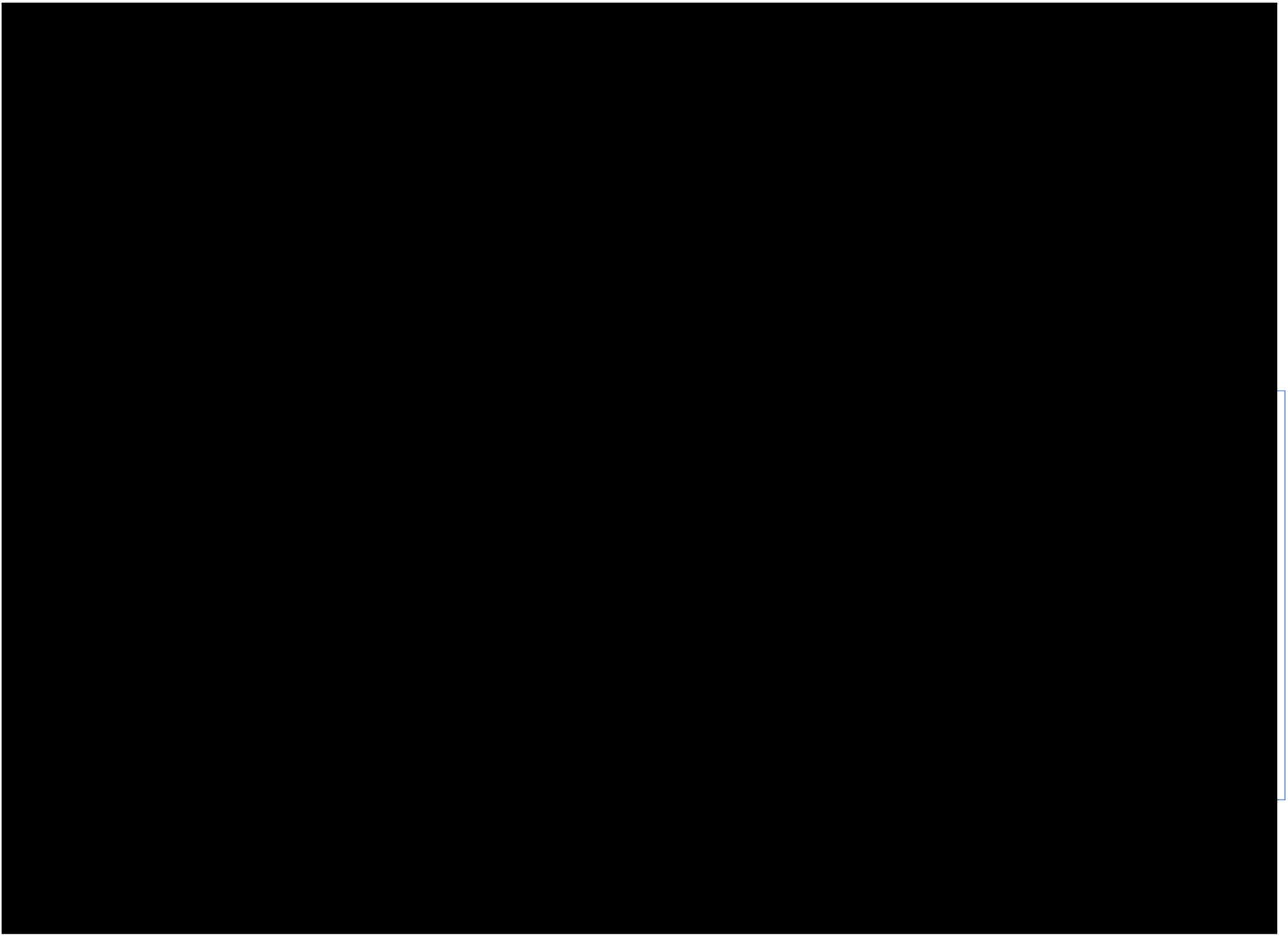


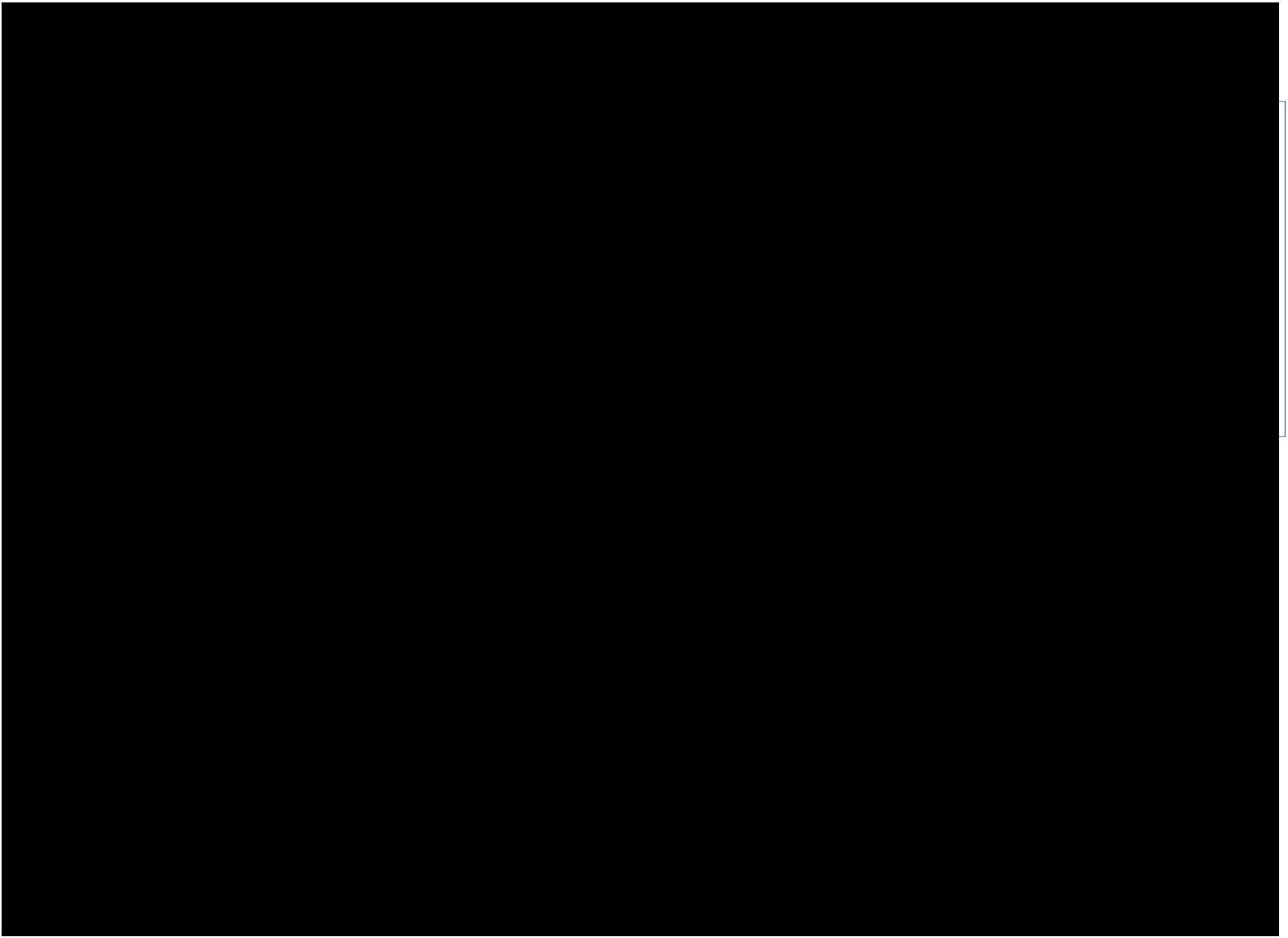


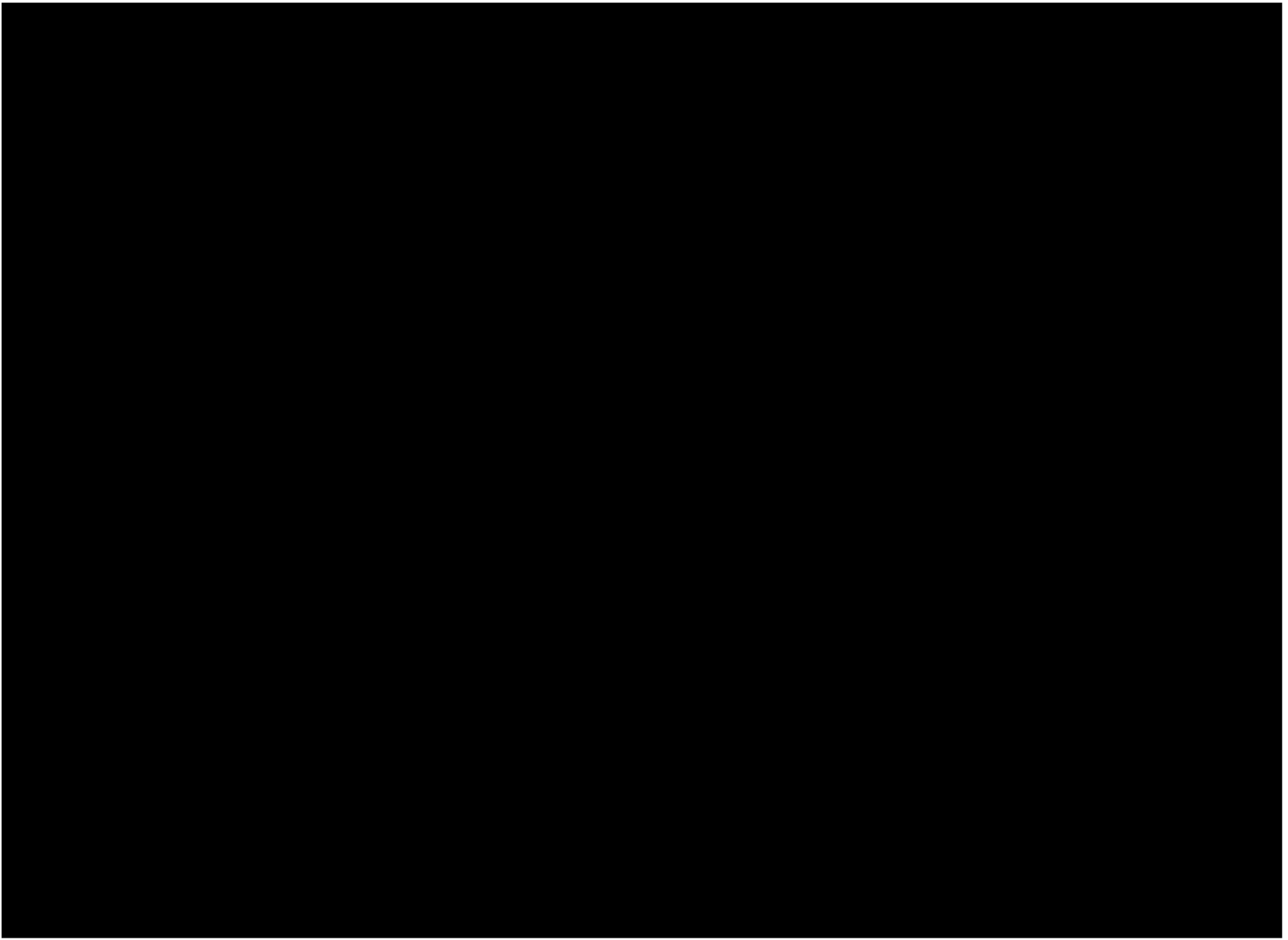


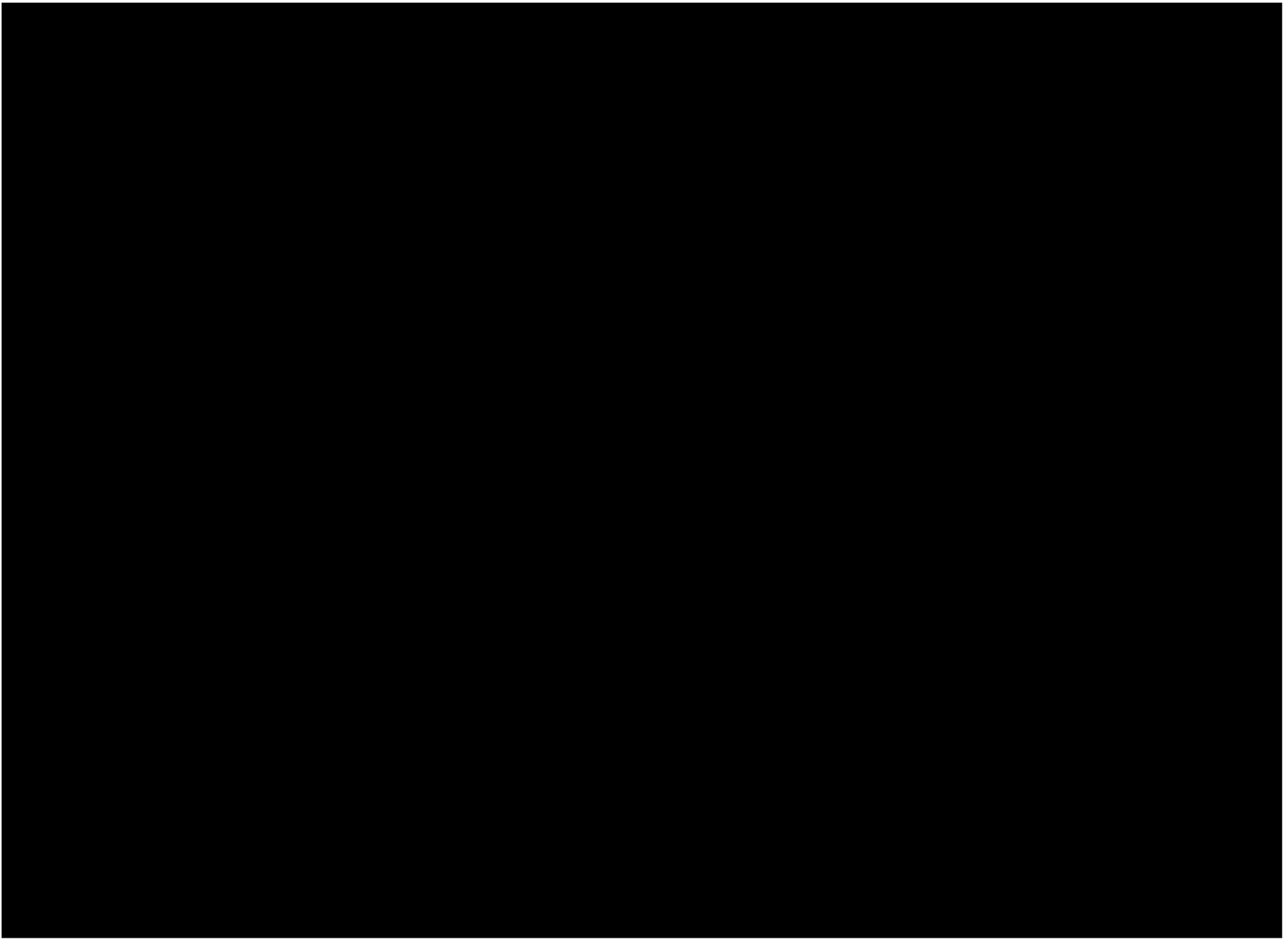


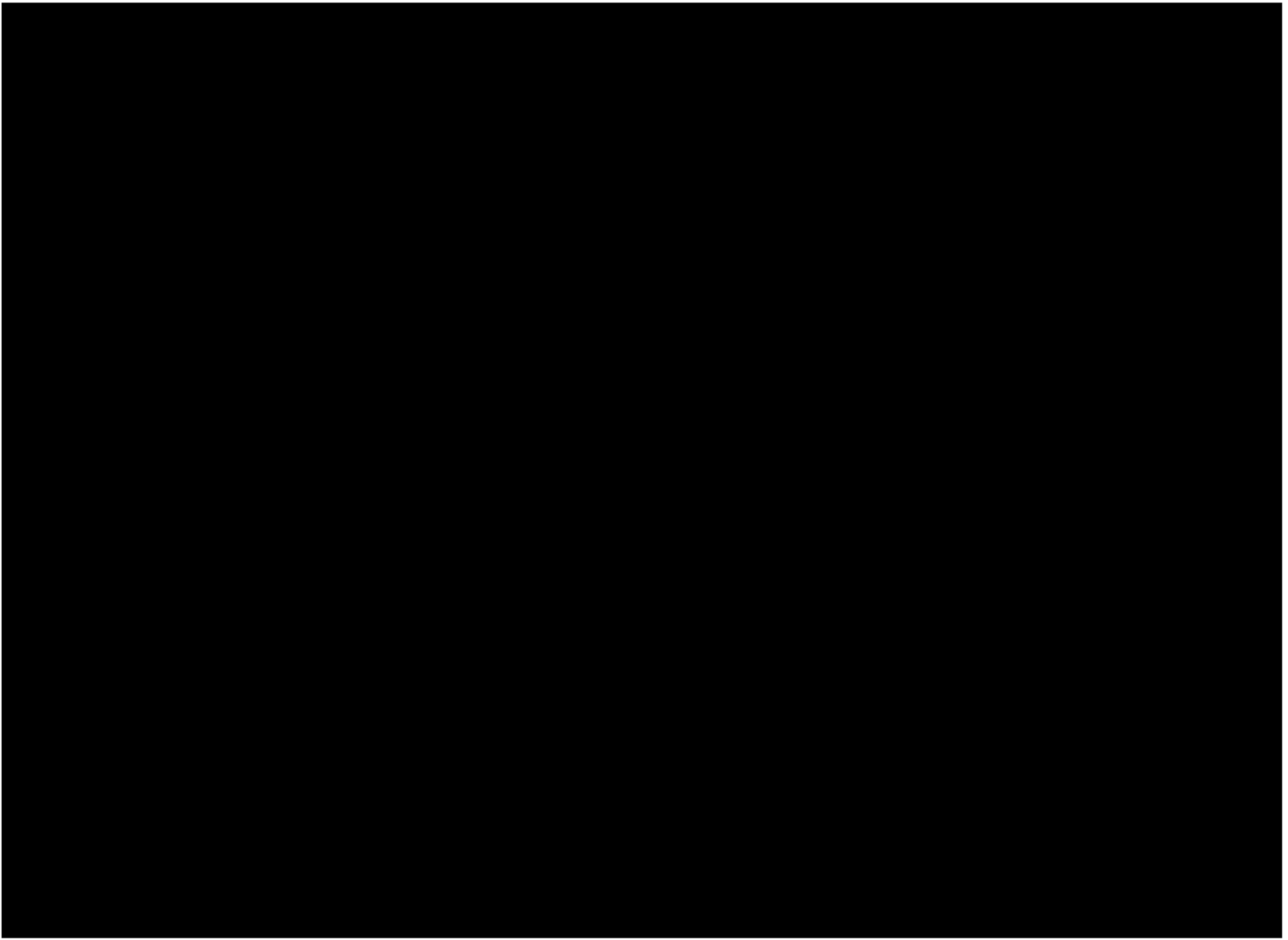


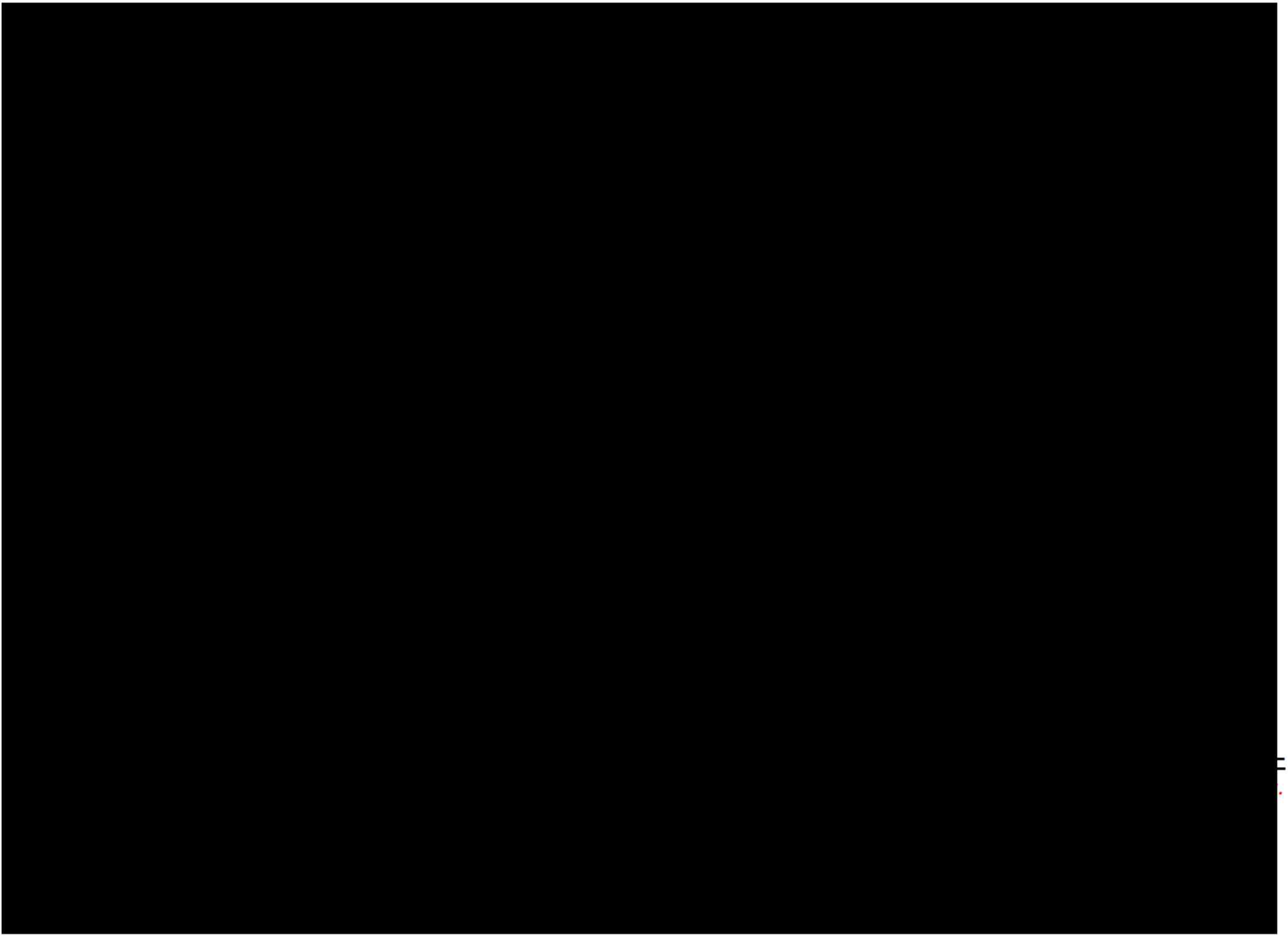


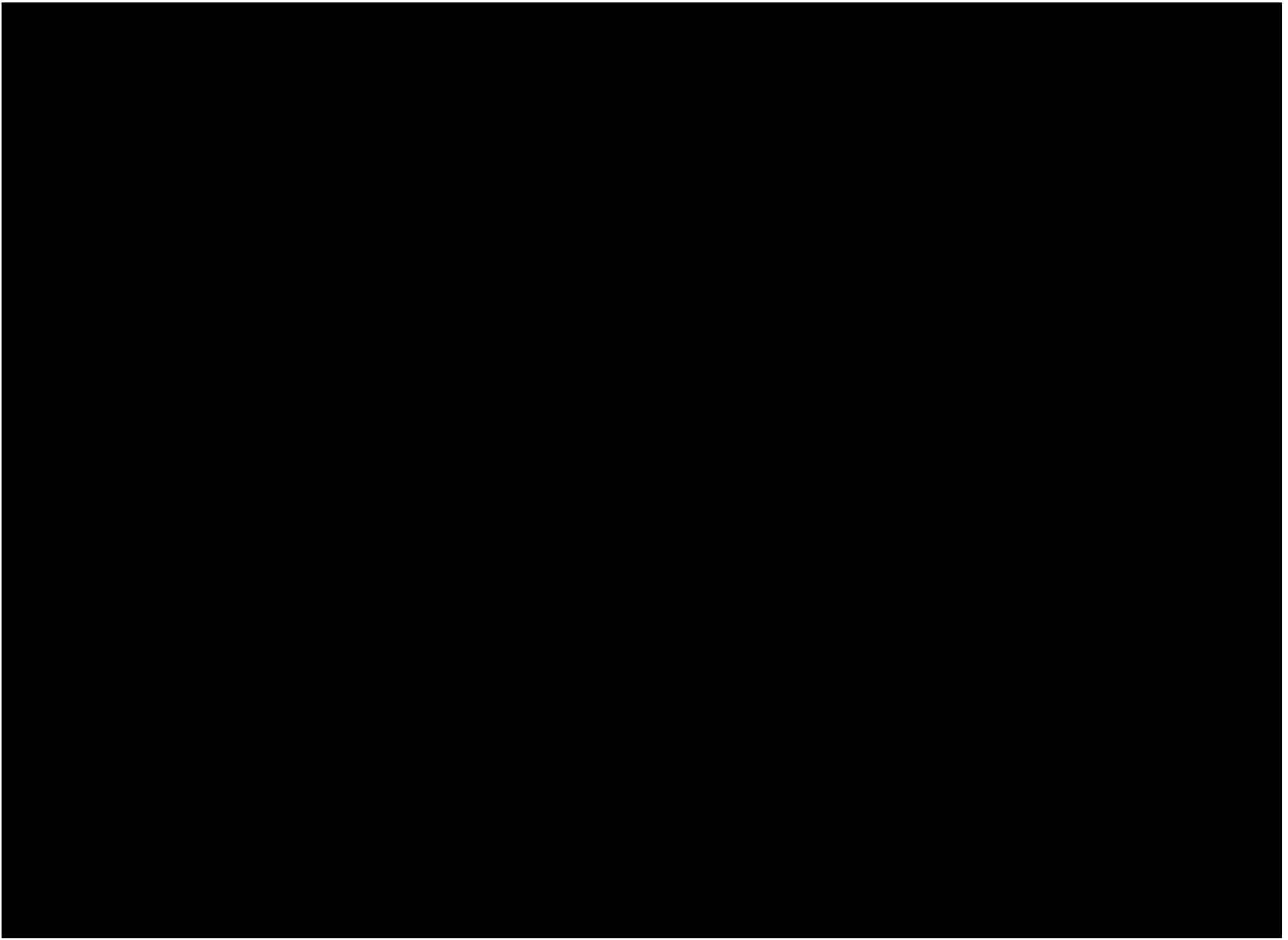


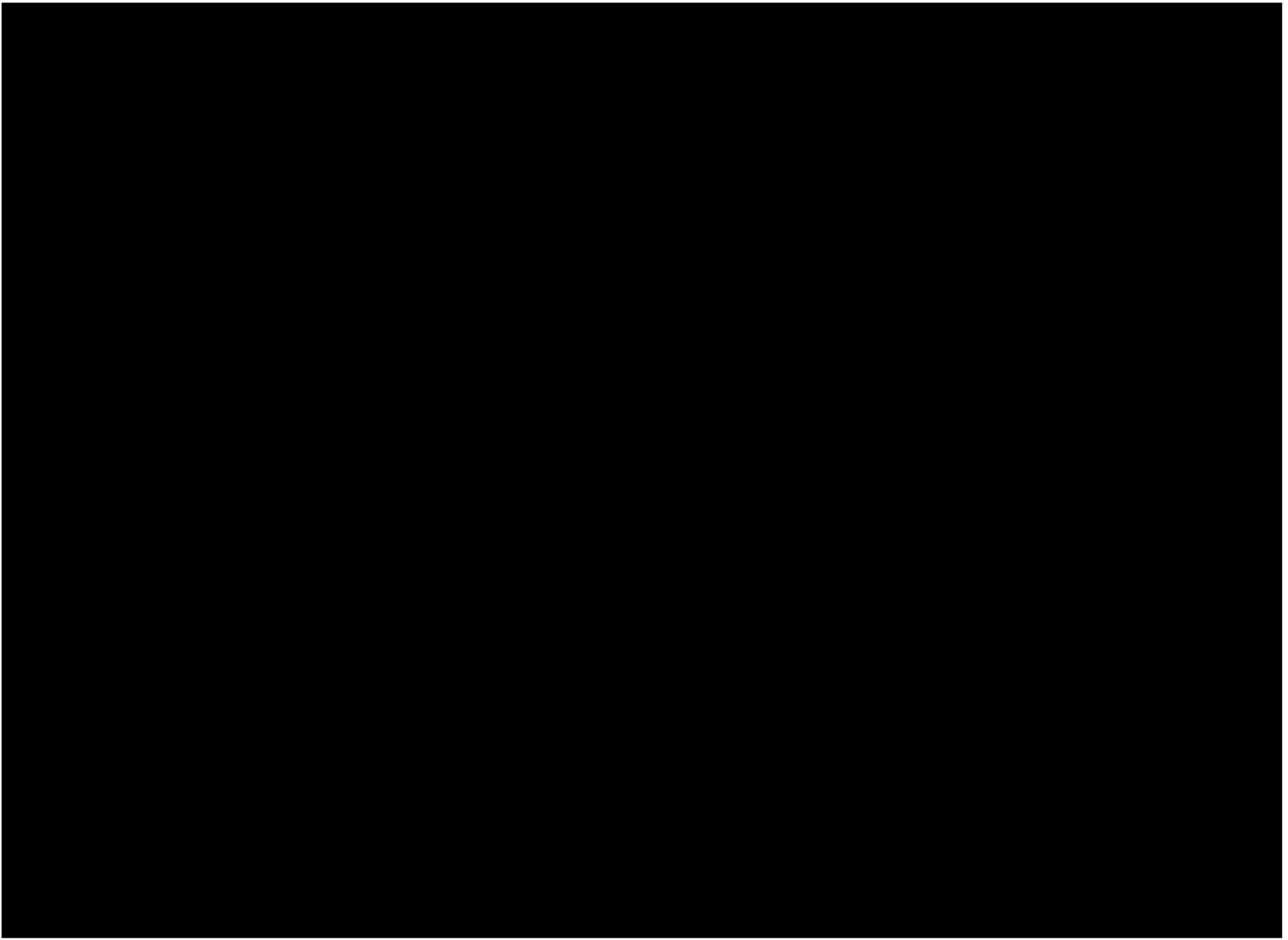












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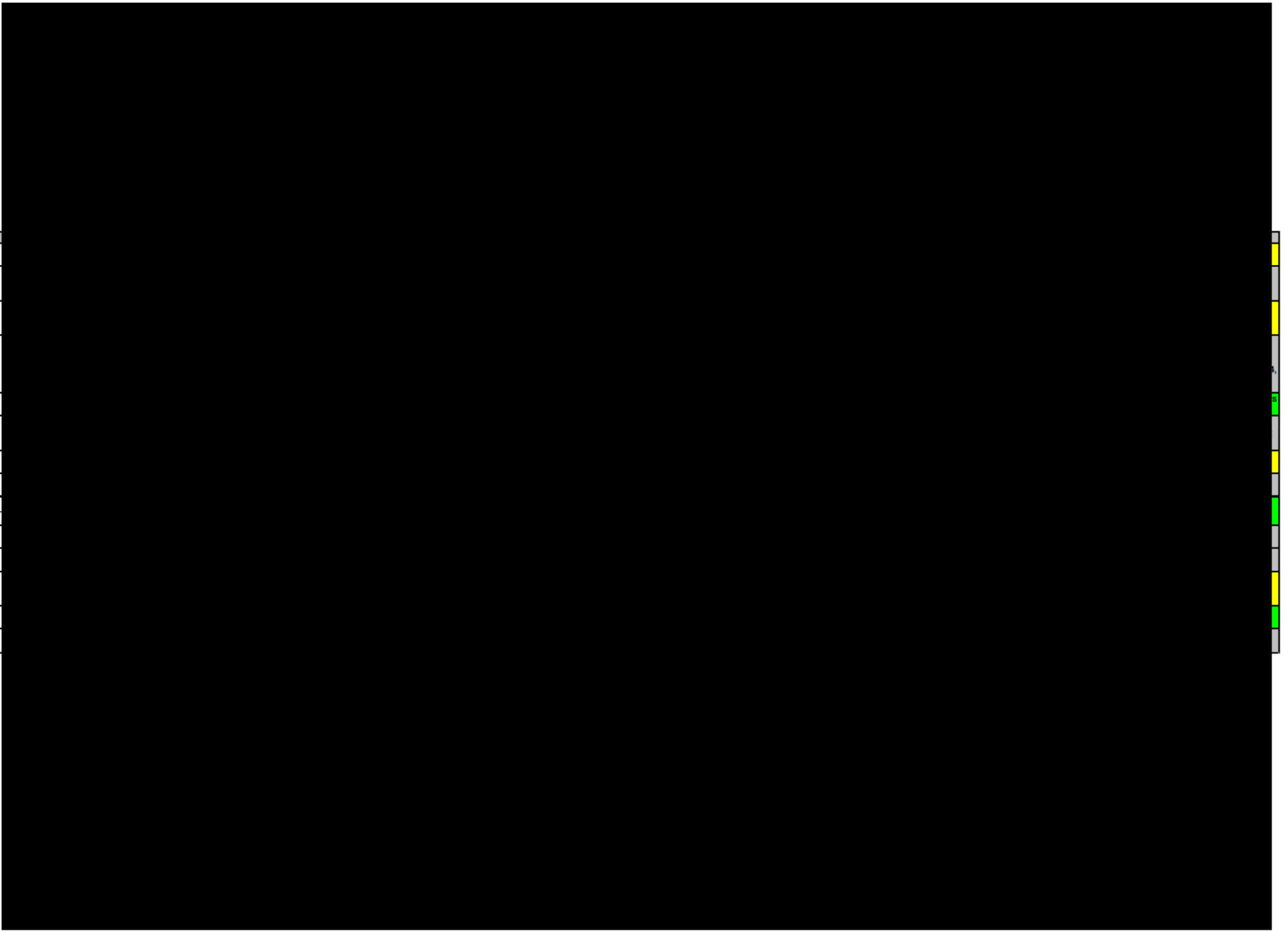

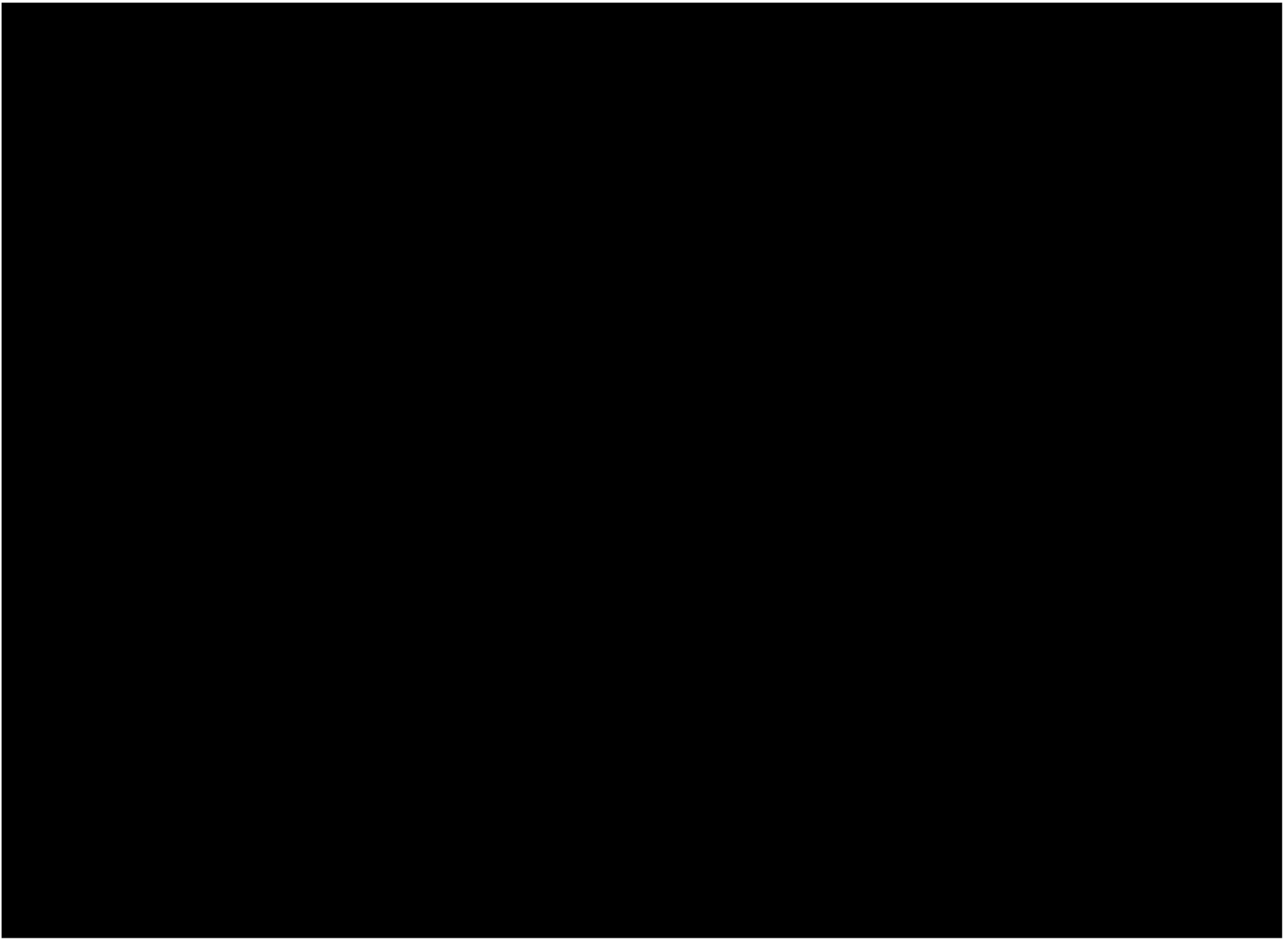

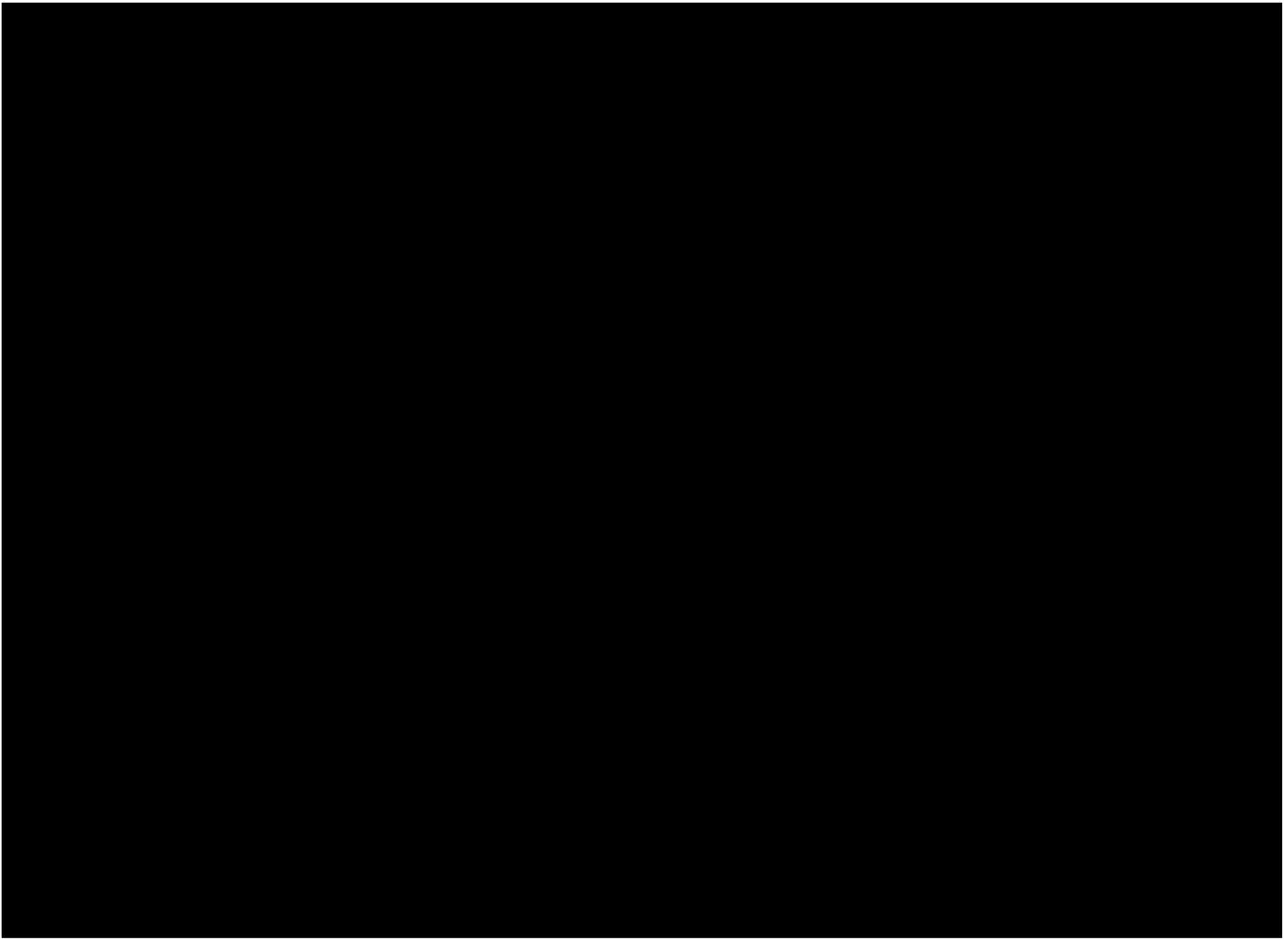

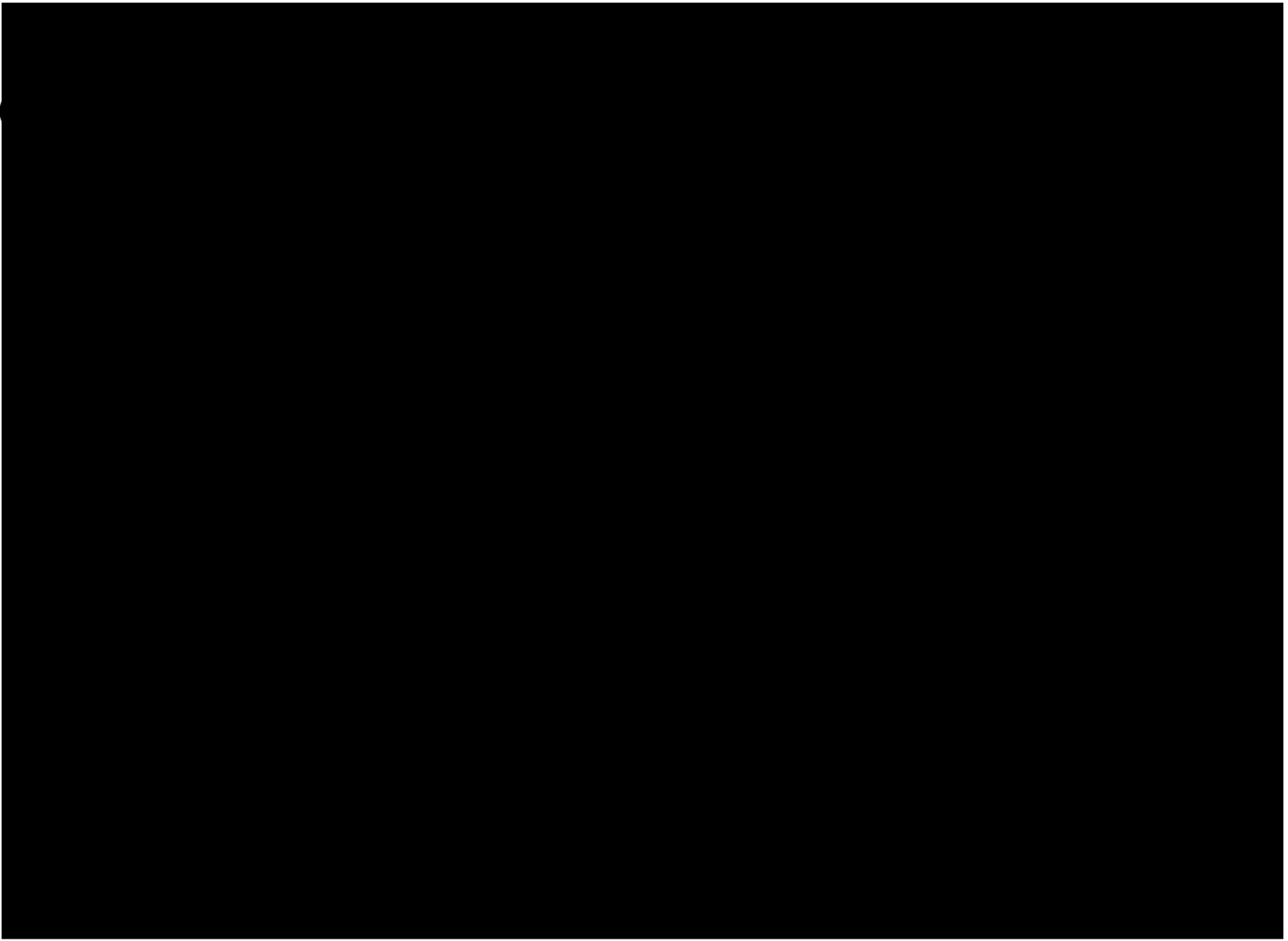

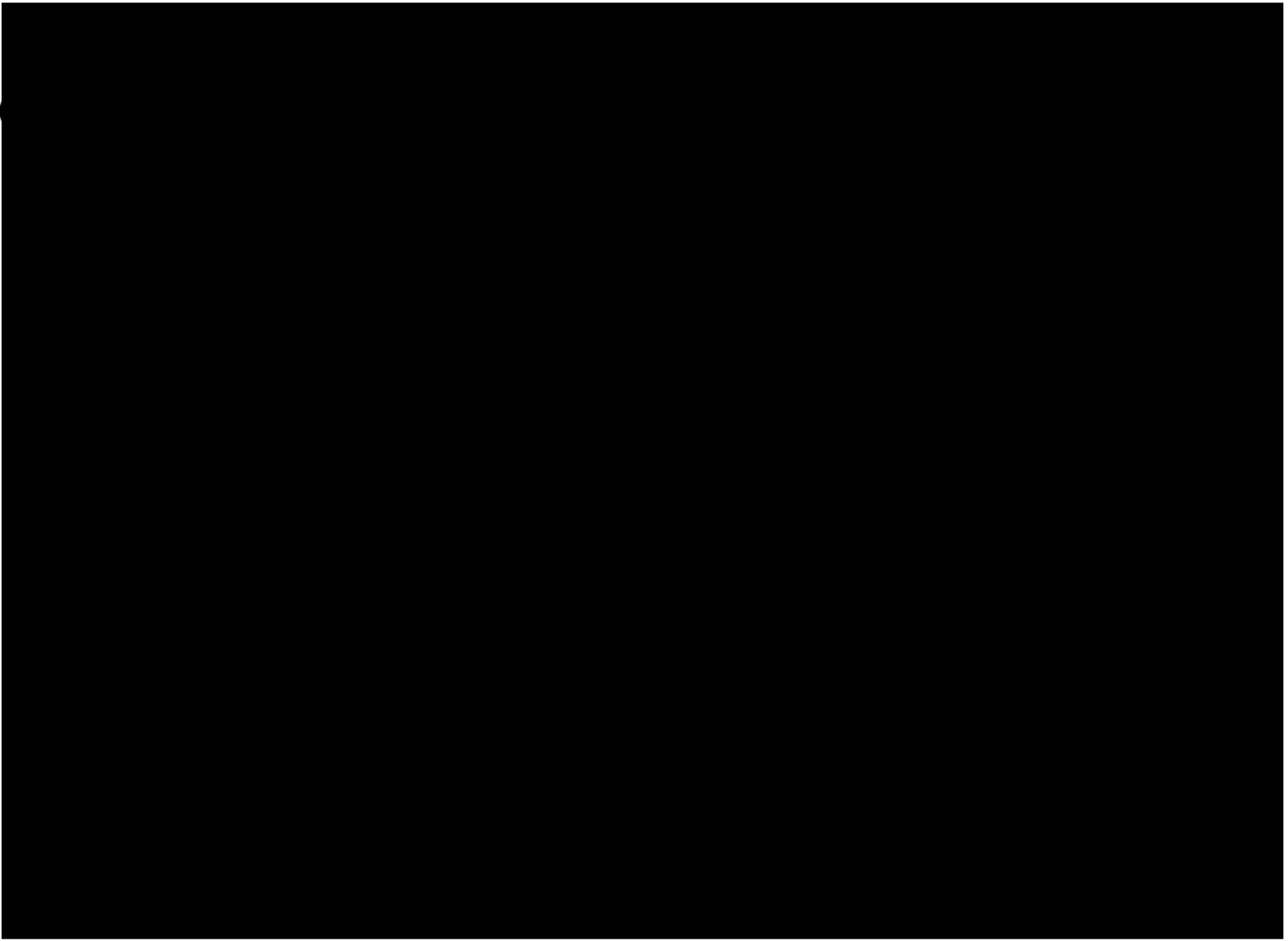

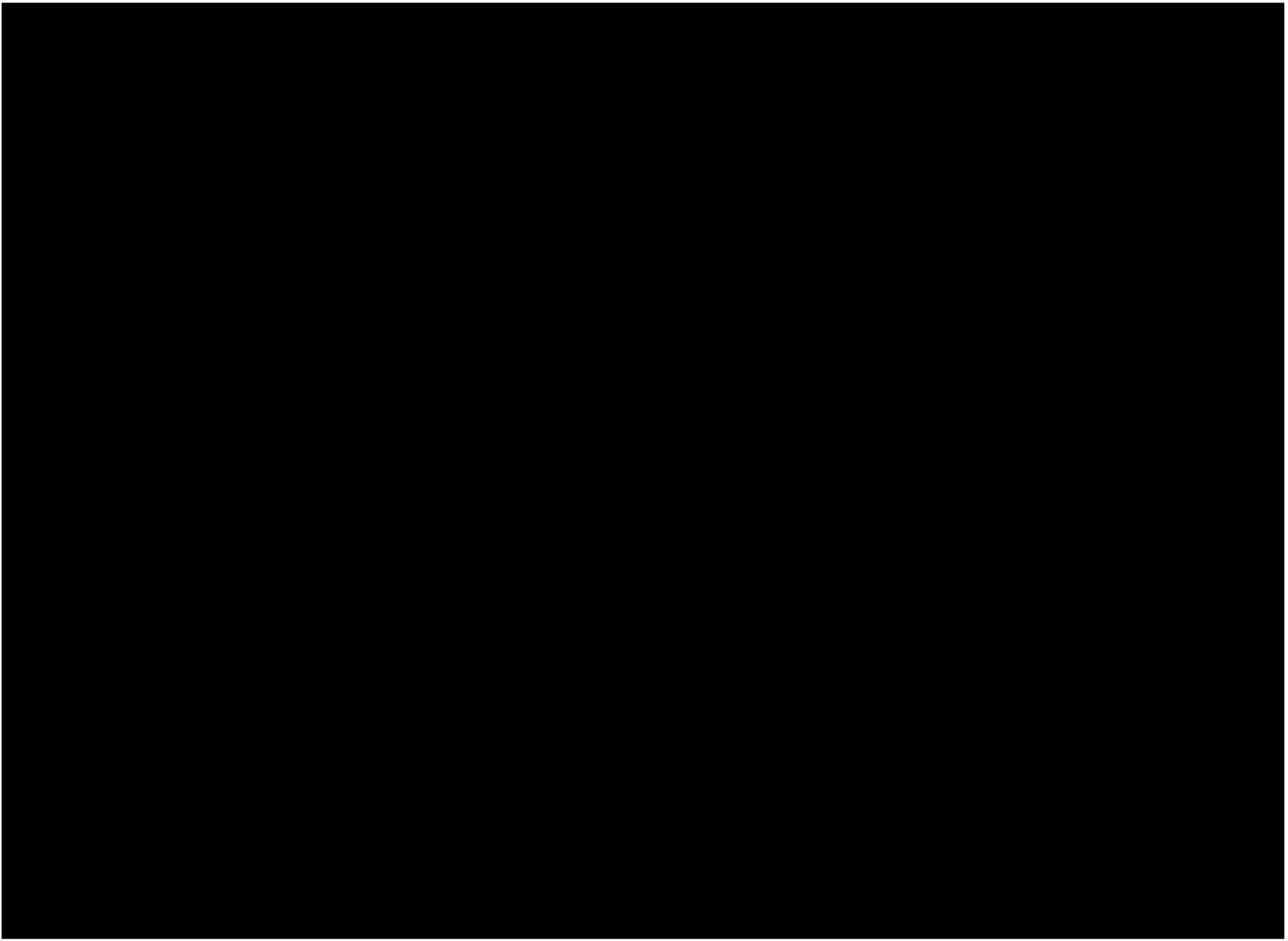

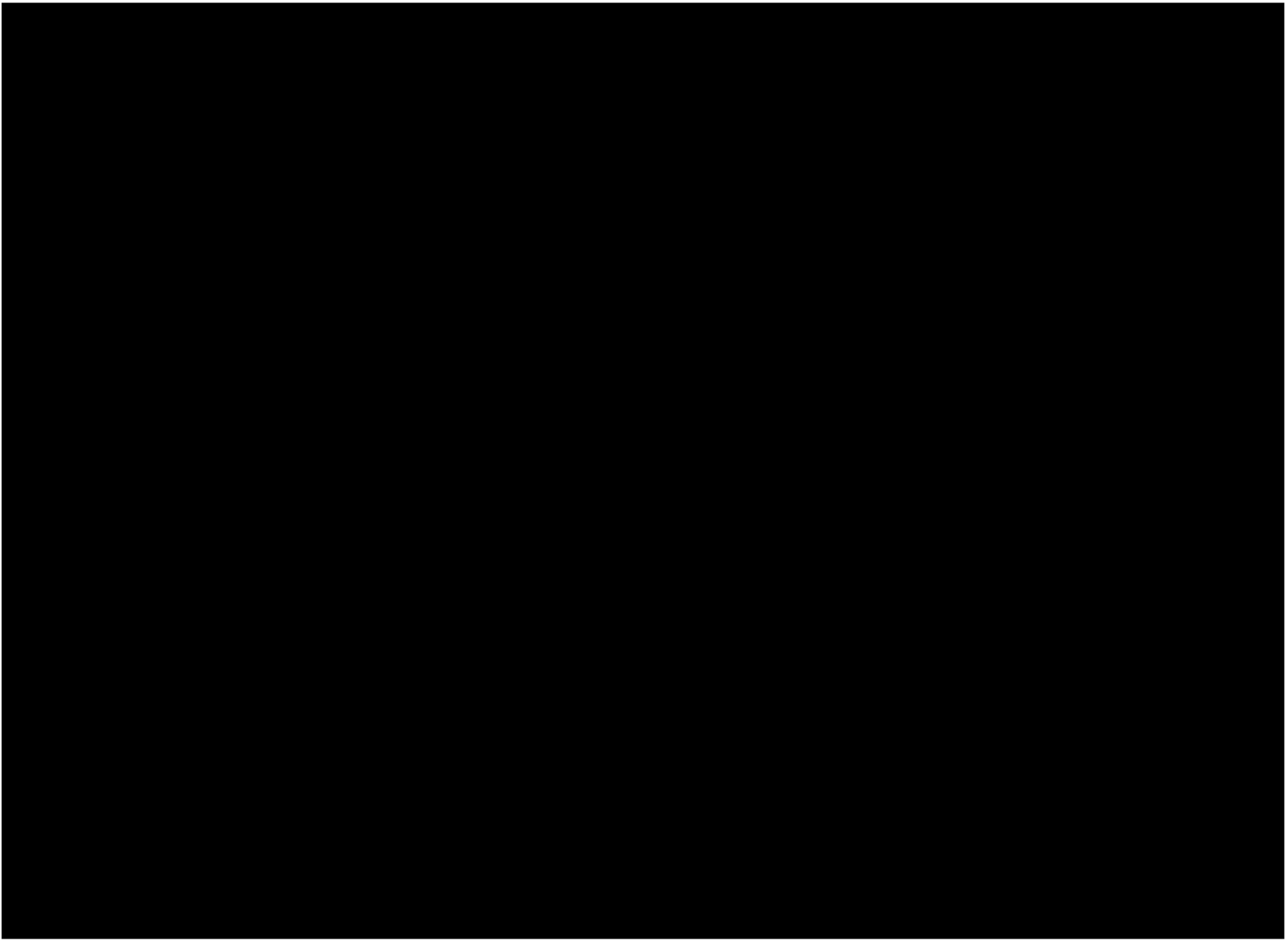

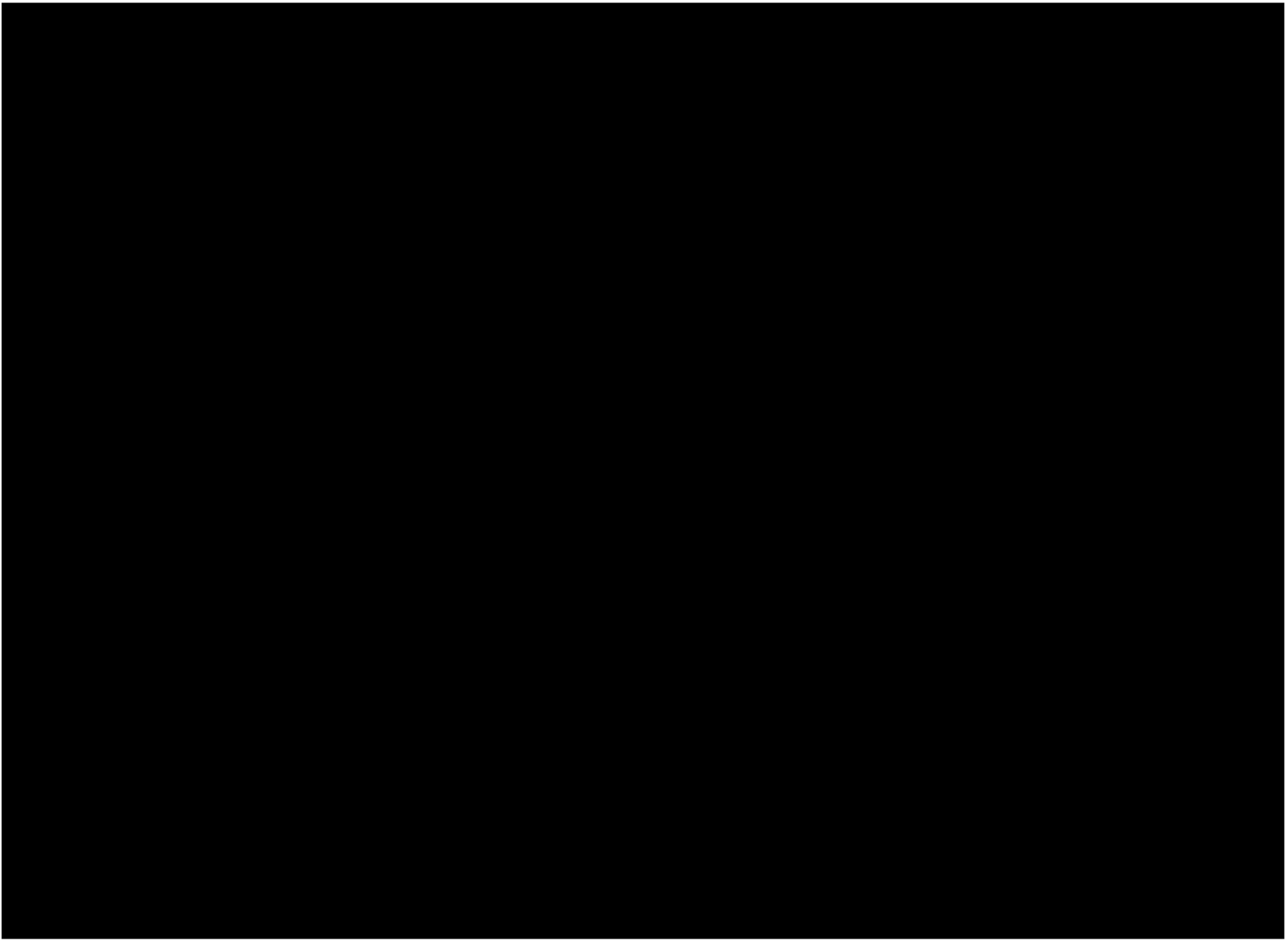

From: Jadhav, Nitesh (N.C.) [njadhav@ford.com]
Sent: 6/12/2023 10:48:38 PM
To: Jadhav, Nitesh (N.C.) [njadhav@ford.com]
Subject: 21-576: backup
Attachments: 21-576_Ford_shipment_to_Exponent_Jun_13_2023.pptx

Thank you,
Best Regards,
Nitesh C. Jadhav
(Automotive Safety Office- Critical Concern Review Group)
Ph. #[redacted]
Email id: njadhav@ford.com

Ford Parts/ Vehicle Shipment to Exponent

CCRG Grid # 21-576

Appendix

From: Jadhav, Nitesh (N.C.) [njadhav@ford.com]
Sent: 5/26/2023 6:06:18 PM
To: Jadhav, Nitesh (N.C.) [njadhav@ford.com]
Subject: 21-576: Backup
Attachments: 21-576_Ford_shipment_to_Exponent_May_25_2023.pptx

Thank you,
Best Regards,
Nitesh C. Jadhav
(Automotive Safety Office- Critical Concern Review Group)
Ph. #[redacted]
Email id: njadhav@ford.com

Ford Parts/ Vehicle Shipment to Exponent

CCRG Grid # 21-576

From: Jadhav, Nitesh (N.C.) [njadhav@ford.com]
Sent: 5/9/2023 10:11:53 PM
To: Jadhav, Nitesh (N.C.) [njadhav@ford.com]
Subject: 21-576: Backup
Attachments: 2018-19MY_Expedition_Seatbelt_Engineering_study_Enterprise_May_09_2023.pptx

Thank you,
Best Regards,
Nitesh C. Jadhav
(Automotive Safety Office- Critical Concern Review Group)
Ph. #[redacted]
Email id: njadhav@ford.com

From: Jadhav, Nitesh (N.C.) [njadhav@ford.com]
Sent: 9/15/2023 12:35:34 PM
To: Sears, Tyler (T.) [TSEARS7@ford.com]; Chascsa, Jim (JRCII.) [jchascsa@ford.com]; DeSmet, Edward (E.J.) [edesmet@ford.com]; Yilma, Benjamin (B.) [byilma@ford.com]
CC: Kunynetz, Andre (A.) [akunynet@ford.com]
Subject: RE: ACTIVE BAILMENT! 23281 NEARING EXPIRATION!
Attachments: Physical_Audit_Manual_Worksheet_v2_2020MY_Expedition_1FMJU1MT1L[redacted]docx

++ Jim Chascsa, Ed DeSmet, Benjamin Yilma

Hello Tyler,

Please find attached the form that you requested me to fill out.

I am adding the PD Restraints team to this note, as they had the keys to the vehicle when we decided to ship it to Exponent for analysis.

Thank you,
Best Regards,
Nitesh
[redacted]

From: Sears, Tyler (T.) <tsears7@ford.com>
Sent: Thursday, September 14, 2023 11:47 AM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Cc: Kunynetz, Andre (A.) <akunynet@ford.com>
Subject: Re: ACTIVE BAILMENT! [redacted] NEARING EXPIRATION!

Nitesh,

This vehicle has not been signed out in your name for any of the usage of this vehicle so far, please create a reservation in FMS including the bailment info and I will assign it to you.

Along with that, this vehicle was not spotted by this year's audit and requires auditing. Please fill out the sheet provided so that it may be included in the audit.

Tyler Sears

Initial Build
Mobile: [redacted]
Email: tsears7@ford.com
Mon-Fri: 9a-5p

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Friday, September 1, 2023 8:51 AM
To: Gebhart, Jeffrey (J.T.) <JGEBHAR5@ford.com>

Cc: Sears, Tyler (T.) <TSEARS7@ford.com>; Kunynetz, Andre (A.) <akunynet@ford.com>
Subject: RE: ACTIVE BAILMENT! [redacted] NEARING EXPIRATION!

Thank you, Jeff.
Most likely Exponent plans to return vehicle within the next 1-3 months as their analysis is coming close to finishing. But I will remember this in case I have to reapply the bailment form.

Best Regards,
Nitesh
[redacted]

From: Gebhart, Jeffrey (J.T.) <JGEBHAR5@ford.com>
Sent: Thursday, August 31, 2023 1:06 PM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Cc: Sears, Tyler (T.) <TSEARS7@ford.com>; Kunynetz, Andre (A.) <akunynet@ford.com>
Subject: RE: ACTIVE BAILMENT! [redacted] NEARING EXPIRATION!

Nitesh,
I just realized you used an old bailment template for this. I will process this time, as I didn't catch it in time, but please make sure you use the current templates in the future.

Jeff Gebhart
PD coordinator
vehicle control
[redacted]

Note: Please notify me and return the daily test record (if applicable) to me whenever a vehicle returns from bailment. Thank you!

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Thursday, August 31, 2023 7:23 AM
To: Gebhart, Jeffrey (J.T.) <JGEBHAR5@ford.com>
Cc: Sears, Tyler (T.) <TSEARS7@ford.com>; Kunynetz, Andre (A.) <akunynet@ford.com>
Subject: RE: ACTIVE BAILMENT! [redacted] NEARING EXPIRATION!

Hello Jeff,

Please find attached the new bailment for the vehicle signed by Exponent and our Ford Associate Director. Bailment expiration is now Dec 01, 2023.

Thank you,
Nitesh
[redacted]

From: Gebhart, Jeffrey (J.T.) <jgebhar5@ford.com>
Sent: Wednesday, August 2, 2023 7:03 AM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Cc: Sears, Tyler (T.) <TSEARS7@ford.com>; Kunynetz, Andre (A.) <akunynet@ford.com>
Subject: ACTIVE BAILMENT! [redacted] NEARING EXPIRATION!
Importance: High

Required information for the 2023 physical audit

Tag Number [redacted]

Last 8 of the vin [redacted]

Current Location - Exponent – 149, [redacted] Menlo Park, California [redacted]

Plate # [redacted]

Plate Expiration Year [redacted]

Verified by _____

Date Sep 15, 2023

Cc: Nick Kim WSH RDBN1 <Kim.Nick@zf.com>
Subject: RE: U55x retractor order quote

Thanks Josh – we have a CCRG meeting tomorrow 7:15am to update management on status of project, please give us any updates you can COB today.

Regards,

Edward DeSmet
Ford Global Seatbelt Technical Specialist and Core OCS Supervisor
Cell Phone [redacted]

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From: Ankrom Joshua WSH RDBN1 <Joshua.Ankrom@zf.com>
Sent: Wednesday, April 12, 2023 7:10 AM
To: DeSmet, Edward (E.J.) <edesmet@ford.com>
Cc: Nick Kim WSH RDBN1 <Kim.Nick@zf.com>
Subject: RE: U55x retractor order quote

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ZF Confidential

Hi Ed,

[redacted]

Thanks,
Joshua Ankrom
Engineering Supervisor
Seatbelt Applications

ZF Group
Passive Safety Systems
4505 West 26 Mile Rd.
Washington, MI 48094
joshua.ankrom@zf.com

From: DeSmet, Edward (E.J.) <edesmet@ford.com>
Sent: Tuesday, April 11, 2023 8:55 AM
To: Ankrom Joshua WSH RDBN1 <Joshua.Ankrom@zf.com>
Subject: FW: U55x retractor order quote

Sorry, FYI. If there's any updates today please let us know – thanks.

Regards,

Edward DeSmet
Ford Global Seatbelt Technical Specialist and Core OCS Supervisor
Cell Phone [redacted]

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Passive Safety Systems
4505 West 26 Mile Rd.
Washington, MI 48094
joshua.ankrom@zf.com

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DELIVERED

Friday

4/21/2023 at 1:16 pm

Signed for by: O.STEPHENS
Damaged, delivery completed

Obtain Proof of delivery

How was your delivery?

DELIVERY STATUS

Delivered

[redacted]

FROM
BRUCE TOWNSHIP, MI US

Label Created
4/20/2023 9:27 AM

PACKAGE RECEIVED BY FEDEX
ROMULUS, MI
4/20/2023 1:20 PM

IN TRANSIT
PHOENIX, AZ
4/21/2023 6:34 AM

OUT FOR DELIVERY
PHOENIX, AZ
4/21/2023 8:14 AM

DELIVERED
PHOENIX, AZ US

Delivered
4/21/2023 at 1:16 PM

View travel history

Want updates on this shipment? Enter your email and we will do the rest!

YOUR EMAIL

SUBMIT

MORE OPTIONS

(https://www.fedex.com/en-us/home.html)

Shipment facts

Shipment overview

TRACKING NUMBER [redacted]

DELIVERED TO Shipping/Receiving

SHIP DATE 4/20/23

STANDARD TRANSIT 4/24/23 before 12:00 pm

ACTUAL DELIVERY 4/21/23 at 1:16 pm

Services

SERVICE FedEx 2Day Freight

TERMS Third Party

SPECIAL HANDLING SECTION Deliver Weekday, Direct Signature Required

SIGNATURE SERVICES Direct signature required

Package details

WEIGHT 260 lbs / 117.93 kgs

DIMENSIONS 45x42x21 in.

TOTAL PIECES 1

TOTAL SHIPMENT WEIGHT 260 lbs / 117.93 kgs

PACKAGING Your Packaging

↑ Back to to

Travel history

Ascending

TIME ZONE
Local Scan Time

(https://www.fedex.com/en-us/home.html)

- 5:27 AM
  Shipment information sent to FedEx
- 1:20 PM
  Picked up
  ROMULUS, MI
- 1:22 PM
  Shipment arriving On-Time
  ROMULUS, MI
- 10:39 PM
  Arrived at FedEx hub
  MEMPHIS, TN

Friday, 4/21/2023

- 4:35 AM
  Departed FedEx hub
  MEMPHIS, TN
- 4:36 AM
  Shipment arriving early
  MEMPHIS, TN
- 5:27 AM
  At destination sort facility
  PHOENIX, AZ
- 6:34 AM
  At local FedEx facility
  PHOENIX, AZ
- 8:14 AM
  On FedEx vehicle for delivery
  PHOENIX, AZ
- 1:16 PM
  Delivered
  Damaged, delivery completed
  PHOENIX, AZ

↑ Back to to

(https://www.fedex.com/en-us/home.html)

ShopRunner(https://www.fedex.com/en-us/shoprunner.html)

LANGUAGE

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(https://www.youtube.com/fedex) (https://www.pinterest.com/FedEx/)

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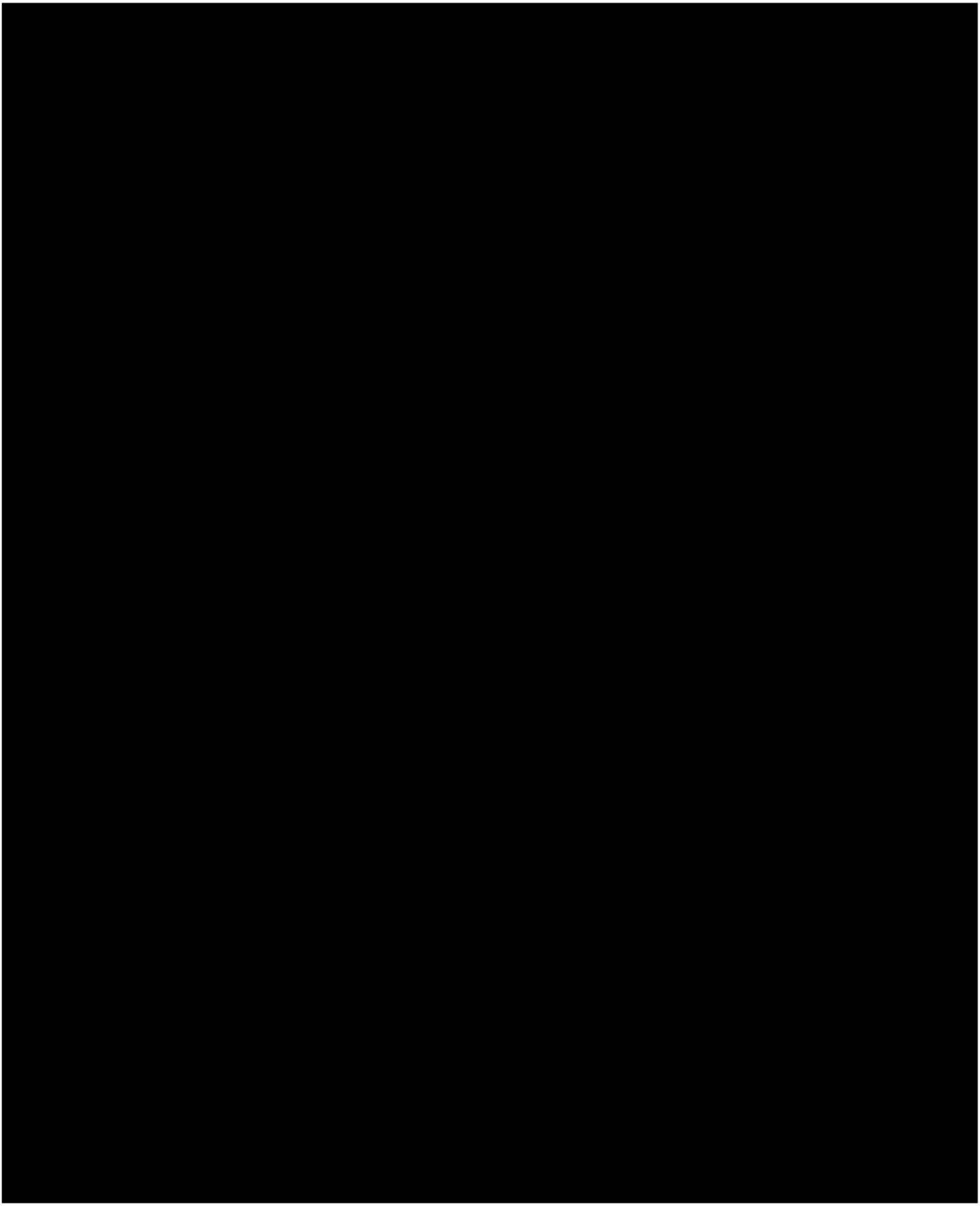

E-mail: mmingela@troydm.com
E-mail: mmingela@ford.com

From: DeSmet, Edward (E.J.) <edesmet@ford.com>
Sent: Monday, April 3, 2023 9:44 AM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Yilma, Benjamin (B.) <byilma@ford.com>; Mingela, Mindaugas (M.) <mmingela@troydm.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: U55x retractor order quote

Hello Mindy – with approval of RPS [redacted] did ZF ever submit a ship date or a commitment date for the PO? We are hoping for part delivery by 4/10 if possible, but I understand it's normally a 2-week (10 business day) process. Please share any dates you can from ZF.

Regards,

Edward DeSmet
Ford Global Seatbelt Technical Specialist and Core OCS Supervisor
Cell Phone [redacted]

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From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Monday, April 03, 2023 9:39 AM
To: DeSmet, Edward (E.J.) <edesmet@ford.com>; Yilma, Benjamin (B.) <byilma@ford.com>
Cc: Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: RE: U55x retractor order quote

Hello Ed/ Benjamin,

There is a meeting Adrian has requested with Exponent for 10th or 11th April.
Would we have the expected delivery of the parts from ZF before that date?

Thank you,
Best Regards,
Nitesh
[redacted]

From: Jadhav, Nitesh (N.C.)
Sent: Friday, March 31, 2023 9:19 AM
To: DeSmet, Edward (E.J.) <edesmet@ford.com>; Mingela, Mindaugas (M.) <mmingela@troydm.com>; Reese, Chuck (C.R.) <creese@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Cc: Sadakhom, Sone (.) <ssadakho@ford.com>
Subject: RE: U55x retractor order quote

Thank you, Ed and Chuck. Appreciate it.

Hello Ed – Please let me know once the parts are shipped by ZF. I will keep OGC/ Exponent in the loop on expected delivery.

Thank you,
Best Regards,
Nitesh
[redacted]

From: DeSmet, Edward (E.J.) <edesmet@ford.com>
Sent: Friday, March 31, 2023 9:14 AM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Mingela, Mindaugas (M.) <mmingela@troydm.com>; Reese, Chuck (C.R.) <creese@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Cc: Sadakhom, Sone (.) <ssadakho@ford.com>
Subject: Re: U55x retractor order quote

Chuck approved it last night.

Get Outlook for iOS

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Friday, March 31, 2023 7:55:36 AM
To: DeSmet, Edward (E.J.) <edesmet@ford.com>; Mingela, Mindaugas (M.) <mmingela@troydm.com>; Reese, Chuck (C.R.) <creese@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Cc: Sadakhom, Sone (.) <ssadakho@ford.com>
Subject: RE: U55x retractor order quote

Good morning Chuck,

Requesting your approval to the GPIRs order. Exponent is expected to provide the root-cause assessment very fast and these Expedition parts will help them with their assessment. I will appreciate your support.

Thank you,
Best Regards,
Nitesh C. Jadhav
(Automotive Safety Office- Critical Concern Review Group)
Ph. #[redacted]
Email id: njadhav@ford.com

From: DeSmet, Edward (E.J.) <edesmet@ford.com>
Sent: Wednesday, March 29, 2023 5:29 PM
To: Mingela, Mindaugas (M.) <mmingela@troydm.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Subject: Re: U55x retractor order quote

I texted Chuck again to approve the PO...

Get Outlook for iOS

From: Mingela, Mindaugas (M.) <mmingela@troydm.com>
Sent: Wednesday, March 29, 2023 5:22:52 PM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Subject: RE: U55x retractor order quote

Nitesh,

GPIRS order submitted. Pending approval from Chuck Reese.

Mindaugas "Mindy" Mingela
FoMoCo / TDM / ProStaff / Trion Solutions
Engineering Coordinator & Logistics
Interior Systems Engineering
Mobile [redacted]
E-mail: mmingela@troydm.com
E-mail: mmingela@ford.com

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Wednesday, March 29, 2023 4:47 PM
To: Mingela, Mindaugas (M.) <mmingela@troydm.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Subject: RE: U55x retractor order quote

Hello Team–
Can you please let me know if the GPIRs order was approved/ submitted?

Thank you,
Nitesh

From: Mingela, Mindaugas (M.) <mmingela@troydm.com>
Sent: Monday, March 27, 2023 2:17 PM
To: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>; Reese, Chuck (C.R.) <creese@ford.com>
Cc: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>; Sadakhom, Sone (.) <ssadakho@ford.com>
Subject: RE: U55x retractor order quote

Whoops. Thank you, Nitesh for pointing out my error.

+ Chuck

From: Mingela, Mindaugas (M.)
Sent: Monday, March 27, 2023 2:08 PM
To: Yilma, Benjamin (B.) <byilma@ford.com>; DeSmet, Edward (E.J.) <edesmet@ford.com>
Cc: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>; Sadakhom, Sone (.) <ssadakho@ford.com>
Subject: RE: U55x retractor order quote

Ben – I see that you have escaped. While you were out, the GPIRS was set up for approval.

[redacted]

Thank you,

Mindaugas "Mindy" Mingela

FoMoCo / TDM / ProStaff / Trion Solutions
Engineering Coordinator & Logistics
Interior Systems Engineering
Mobile: [redacted]
E-mail: mmingela@troydm.com
E-mail: mmingela@ford.com

From: Yilma, Benjamin (B.) <byilma@ford.com>
Sent: Friday, March 24, 2023 10:09 PM
To: DeSmet, Edward (E.J.) <edesmet@ford.com>; Mingela, Mindaugas (M.) <mmingela@troydm.com>
Cc: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>; Sadakhom, Sone (.) <ssadakho@ford.com>
Subject: FW: U55x retractor order quote

+ Mindy

Thanks,
Ben Yilma
Sr. Product Engineer – Seatbelts
Global Core Restraints
byilma@ford.com
[redacted]

From: Yilma, Benjamin (B.)
Sent: Friday, March 24, 2023 2:03 PM
To: DeSmet, Edward (E.J.) <edesmet@ford.com>
Cc: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Chascsa, Jim (JRCII.) <jchascsa@ford.com>
Subject: FW: U55x retractor order quote

Ed,
Mindy found the GSDB code for Exponent, so we can ship direct to there. Would you please discuss what WTN and Check book # we should use.

Thanks,
Ben Yilma
Sr. Product Engineer – Seatbelts
Global Core Restraints
[redacted]

From: Kelley Scott WSH MKFI1 <Scott.Kelley@zf.com>
Sent: Thursday, March 23, 2023 1:52 PM
To: Yilma, Benjamin (B.) <byilma@ford.com>
Cc: Nick Kim WSH RDBN1 <Kim.Nick@zf.com>; Jenuwine, Sharon <Sharon.Jenuwine@zf.com>; Kelley, Scott <Scott.Kelley@zf.com>; Ankrom Joshua WSH RDBN1 <Joshua.Ankrom@zf.com>; Golasa Grant WSH RBPN <Grant.Golasa@zf.com>; Espinosa Ricardo WSH RBPN <Ricardo.Espinosa@zf.com>
Subject: RE: U55x retractor order quote

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Good afternoon Ben,

[redacted]

From: Ankrom Joshua WSH RDBN1 <Joshua.Ankrom@zf.com>
Sent: Thursday, March 23, 2023 1:28 PM
To: Yilma, Benjamin (B.) <byilma@ford.com>; Golasa Grant WSH RBPN <Grant.Golasa@zf.com>; Espinosa Ricardo WSH RBPN <Ricardo.Espinosa@zf.com>; Kelley Scott WSH MKFI1 <Scott.Kelley@zf.com>
Cc: Nick Kim WSH RDBN1 <Kim.Nick@zf.com>
Subject: RE: U55x retractor order quote

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Hi Scott, Grant and Ricardo,
Please see the note from Ben below, can you please help us with the piece price to order current production U55x front row parts? Let me know if you have any questions.

Thanks,
Joshua Ankrom
Engineering Supervisor
Seatbelt Applications

ZF Group
Passive Safety Systems
4505 West 26 Mile Rd.
Washington, MI 48094
joshua.ankrom@zf.com

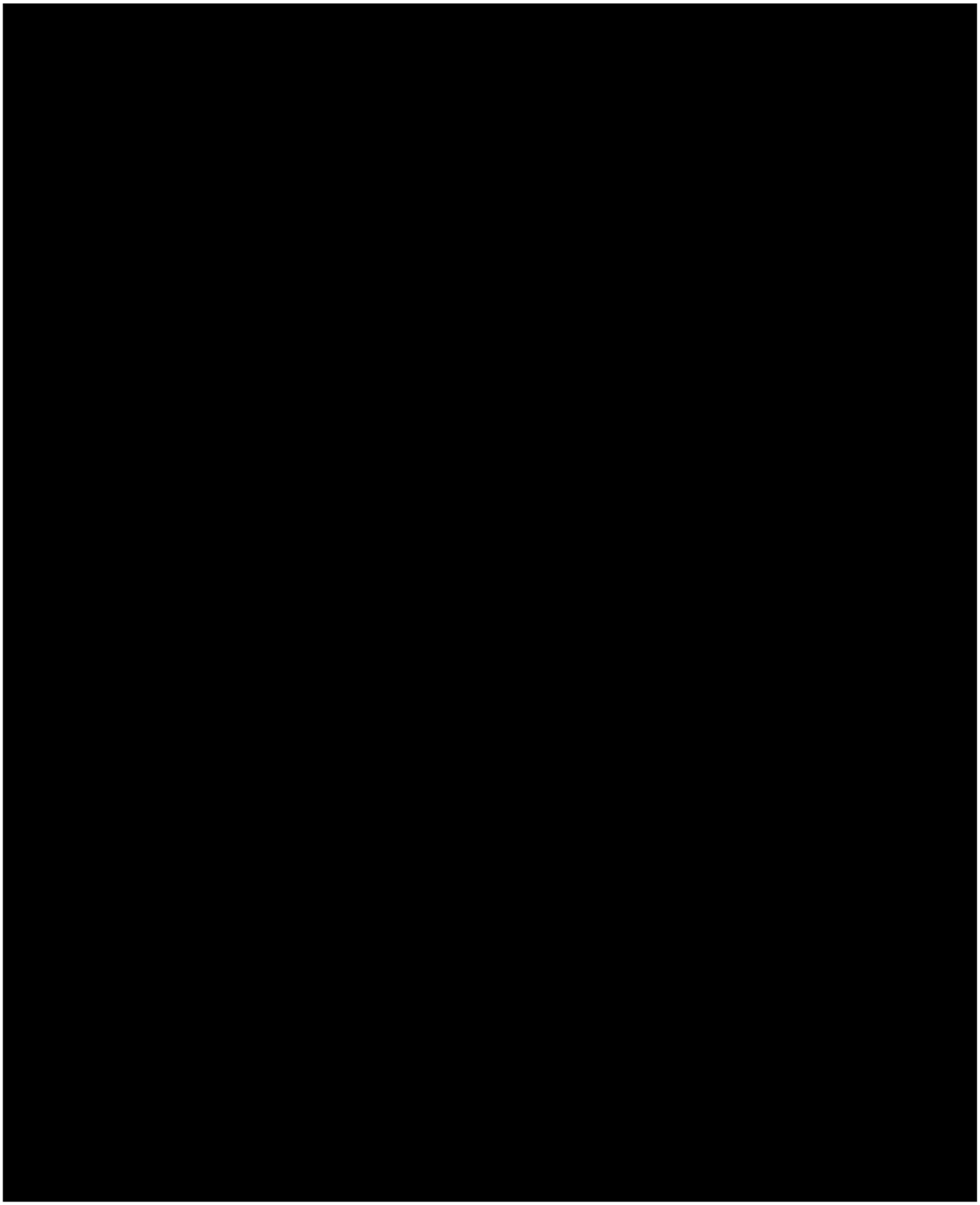
From: Yilma, Benjamin (B.) <byilma@ford.com>
Sent: Thursday, March 23, 2023 1:06 PM
To: Ankrom Joshua WSH RDBN1 <Joshua.Ankrom@zf.com>
Subject: U55x retractor order quote

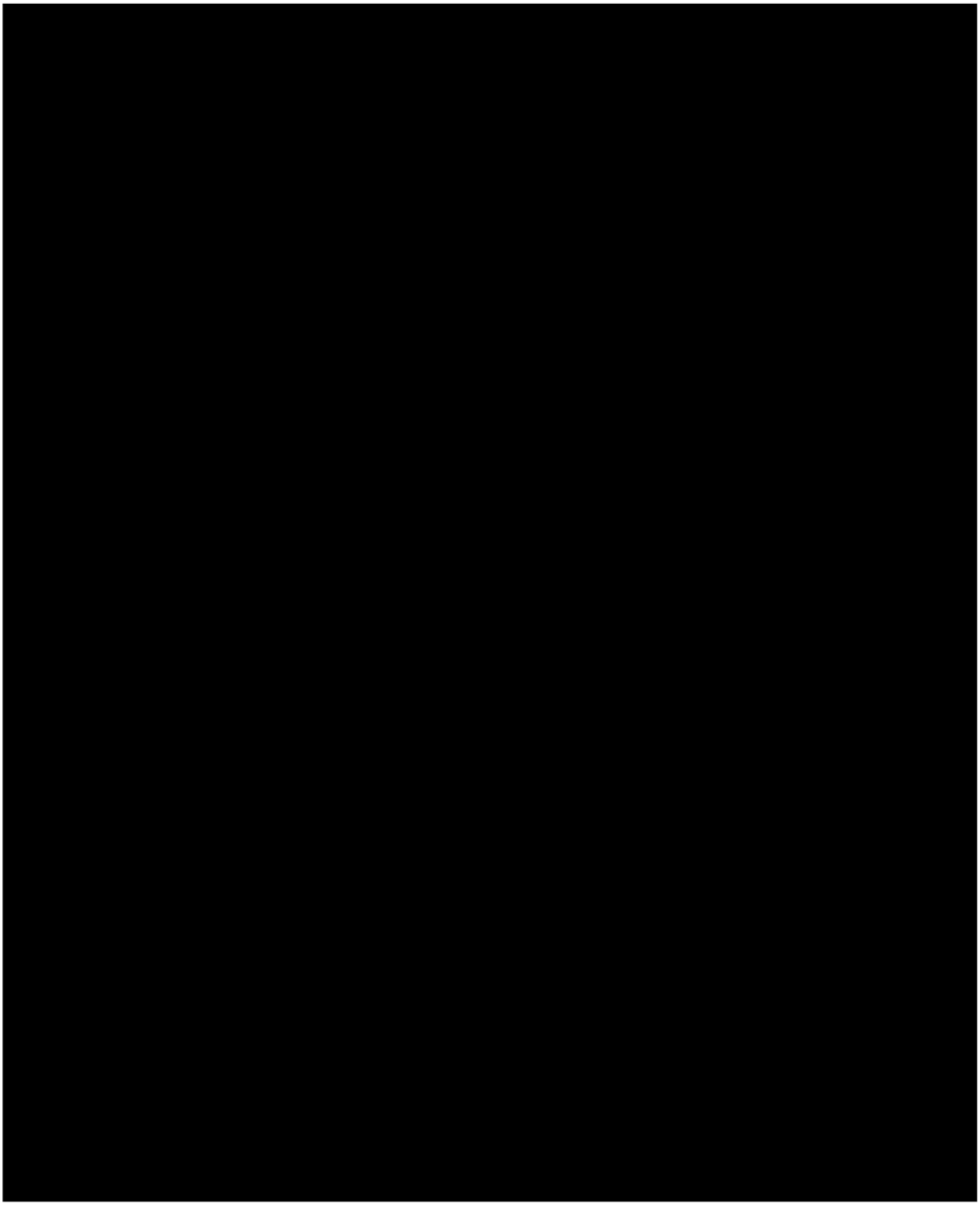
Hello Josh,
I am preparing a GPIRS order for 25 LH and 25 RH U55x current production front retractor (full assembly) asap to send to Exponent. Would you please advise what part numbers to use, and provide me quote via email for the piece price. Also, please advise which GSDB code (of the ZF plant) should I use for the order?

FYI - These are some of the part numbers I gathered from some related documents, but not even sure if these are the latest.

Ford -Prefix-base-xx
JL1B-C699D64-AAW
JL1B-C699D64-ABW
JL7B-C699D64-AAW
JL7B-C699D64-KAW
JL1B-C699D65-ABW
JL1B-C699D65-AAW
JL1B-C699D65-ACW
JL7B-C699D65-ABW
JL7B-C699D65-KAW
JL7B-C699D65-AAW
JL7B-C699D65-KBW

Thanks,
Ben Yilma
Sr. Product Engineer – Seatbelts
Global Core Restraints
byilma@ford.com
[redacted]





From: Jadhav, Nitesh (N.C.) [njadhav@ford.com]
Sent: 6/15/2023 5:28:19 PM
To: Yilma, Benjamin (B.) [byilma@ford.com]; DeSmet, Edward (E.J.) [edesmet@ford.com]
Subject: FW: U553 Front seat belt retractor for CCRG study

Hello Benjamin-

I may need your/ ZF help in sending these seatbelts from WHQ garage to Exponent.

There is 1st one they have removed and are removing more. Any thoughts on how to coordinate this? Would like to speak with you when you have time.

Thank you,
Best Regards,
Nitesh
[redacted]

From: Saaidi, Abdulla (A.) <asaaidi1@ford.com>
Sent: Thursday, June 15, 2023 1:05 PM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Stubblebine, Patrick (P.W.) <pstubbl1@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study

Yes the first,

2021 Expedition Limited 4x2 S/W
Vin# 1FMJU1KT9ME[redacted]

Will update once we get them on some more installed.

Abdulla

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Thursday, June 15, 2023 12:53 PM
To: Stubblebine, Patrick (P.W.) <pstubbl1@ford.com>; Saaidi, Abdulla (A.) <ASAAIDI1@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study

Hello Patrick/ Abdulla,

Can you please let me know if there are any Expeditions being updated to retrieve seatbelts from the vehicles?

Thank you,
Best Regards,
Nitesh
[redacted]

From: Jadhav, Nitesh (N.C.)
Sent: Monday, June 12, 2023 11:02 AM
To: Stubblebine, Patrick (P.W.) <pstubbl1@ford.com>

Cc: Saaidi, Abdulla (A.) <ASAAIDI1@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study

Thank you, Patrick. Can you please also let me know on the two vehicles? I will appreciate.

Best Regards,
Nitesh
[redacted]

From: Stubblebine, Patrick (P.W.) <pstubbl1@ford.com>
Sent: Monday, June 12, 2023 8:16 AM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Cc: Saaidi, Abdulla (A.) <ASAAIDI1@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study

I did receive the seatbelts.

Patrick Stubblebine

WHQ VSC Superintendent
Ford Motor Company
[redacted]

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Monday, June 12, 2023 8:10 AM
To: Stubblebine, Patrick (P.W.) <pstubbl1@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study

Good morning Patrick,

Can you please confirm that the 18 seatbelts have reached VSC?

Also, please let me know when the 2 vehicles that you referred to can be updated. Once you update, I can arrange to get the seatbelts picked up.

Thank you,
Best Regards,
Nitesh
[redacted]

From: Jadhav, Nitesh (N.C.)
Sent: Friday, June 2, 2023 12:58 PM
To: Stubblebine, Patrick (P.W.) <pstubbl1@ford.com>; Cicilian, Patrick (P.) <pcicilia@ford.com>

Cc: Woods, Rashad (R.) <RWOODS69@ford.com>; Potts, Pattie (R.) <pthoma21@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study

Hello Patrick & Patrick,

Below seatbelts must have reached VSC by now.

Can you please confirm that the 18 seatbelts were received at VSC?

Also as next steps, please let me know when the parts are replaced from the Expeditions.

Thank you,
Best Regards,
Nitesh
[redacted]

From: Woods, Rashad (R.) <rwoods69@ford.com>
Sent: Friday, May 26, 2023 11:52 AM
To: Lemaire, Amanda (A.N.) <ALEMAIR3@ford.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Potts, Pattie (R.) <pthoma21@ford.com>; Parisian, Chelsea (C.) <CPARISIA@ford.com>; Stubblebine, Patrick (P.W.) <pstubbl1@ford.com>; Morrow, Michelle (M.A.) <mmorrow6@ford.com>; Williams, Chris (C.A.) <cwill202@ford.com>; Tocco, Charles (C.) <CTOCCO6@ford.com>; Wickert, Logan (L.) <lwicker2@ford.com>; Sayles, Jeffery (J.M.) <jsayles2@ford.com>
Cc: Rios Perez, Thatiana (T.M.) <TRIOSPER@ford.com>; Payne, Nicole (N.) <NPAYNE15@ford.com>; Sayles, Jeffery (J.M.) <jsayles2@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study

All processed tracking below- will be picked up tonight by FedEx

Tracking Nbr	Est. Delvry	Svc Type	Recipient Company Name	ST	Ctry/Terr	Nbr Pcs	Status +
[redacted]	te: 2023/05/26						
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
	05/31/2023	ES	WHQ VEHICLE SVC CTR	MI	US	1	Shipment information sent to FedEx; Please check back later for shipment status or subscribe for e-mail notifications
[redacted]	te: 2023/05/25						

Regards,

Rashad D. Woods
Schneider
Traffic Manager- Detroit HVC
Office [redacted]
Cell: [redacted]
www.schneider.com

From: Lemaire, Amanda (A.N.) <alemair3@ford.com>
Sent: Friday, May 26, 2023 9:54 AM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Potts, Pattie (R.) <pthoma21@ford.com>; Woods, Rashad (R.) <RWOODS69@ford.com>; Parisian, Chelsea (C.) <CPARISIA@ford.com>; Stubblebine, Patrick (P.W.) <pstubbl1@ford.com>; Morrow, Michelle (M.A.) <mmorrow6@ford.com>; Williams, Chris (C.A.) <cwill202@ford.com>; Tocco, Charles (C.) <CTOCCO6@ford.com>; Wickert, Logan (L.) <lwicker2@ford.com>; Sayles, Jeffery (J.M.) <jsayles2@ford.com>
Cc: Rios Perez, Thatiana (T.M.) <TRIOSPER@ford.com>; Payne, Nicole (N.) <NPAYNE15@ford.com>; Sayles, Jeffery (J.M.) <jsayles2@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study

We have gotten the ink replaced – these will be done today. I will reply with tracking then.
Thank you!

Amanda Lemaire
Traffic Associate
Detroit HVC
[redacted]

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Friday, May 26, 2023 8:32 AM
To: Potts, Pattie (R.) <pthoma21@ford.com>; Lemaire, Amanda (A.N.) <ALEMAIR3@ford.com>; Woods, Rashad (R.) <RWOODS69@ford.com>; Parisian, Chelsea (C.) <CPARISIA@ford.com>; Stubblebine, Patrick (P.W.) <pstubbl1@ford.com>; Morrow, Michelle (M.A.) <mmorrow6@ford.com>; Williams, Chris (C.A.) <cwill202@ford.com>; Tocco, Charles (C.) <CTOCCO6@ford.com>; Wickert, Logan (L.) <lwicker2@ford.com>; Sayles, Jeffery (J.M.) <jsayles2@ford.com>
Cc: Rios Perez, Thatiana (T.M.) <TRIOSPER@ford.com>; Payne, Nicole (N.) <NPAYNE15@ford.com>; Sayles, Jeffery (J.M.) <jsayles2@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study

Hello Pattie –

I don't have any personnel who can help to pick up the parts. I checked with VSC team and they don't have anyone either.

I agree, we will wait until printer ink toner issue is resolved.

Hello Amanda – Can you please let us know the timing as to when the parts could be shipped to VSC location?

Thank you,
Best Regards,
Nitesh
[redacted]

From: Potts, Pattie (R.) <pthoma21@ford.com>
Sent: Friday, May 26, 2023 8:21 AM
To: Lemaire, Amanda (A.N.) <ALEMAIR3@ford.com>; Woods, Rashad (R.) <RWOODS69@ford.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Parisian, Chelsea (C.) <CPARISIA@ford.com>; Stubblebine, Patrick (P.W.) <pstubbl1@ford.com>; Morrow, Michelle (M.A.) <mmorrow6@ford.com>; Williams, Chris (C.A.) <cwill202@ford.com>; Tocco, Charles (C.) <CTOCCO6@ford.com>; Wickert, Logan (L.) <lwicker2@ford.com>; Sayles, Jeffery (J.M.)

<jsayles2@ford.com>
Cc: Rios Perez, Thatiana (T.M.) <TRIOSPER@ford.com>; Payne, Nicole (N.) <NPAYNE15@ford.com>; Sayles, Jeffery (J.M.) <jsayles2@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study

Nitesh- do you want to send someone to pick up the parts?

If not. we will wait for the printer ink for shipment. AF2FA please provide shipping when it is available.

Street: [redacted]
City: BROWNSTOWN TOWNSHIP
County:
State: MI Zip [redacted] Country: US

Pattie R. Potts
Senior releasing analyst
FCSD – Parts, Supply, and Logistics
e-mail: pthoma21@ford.com
Phone [redacted]
Link to PS&L in a box: [redacted]

From: Lemaire, Amanda (A.N.) <alemair3@ford.com>
Sent: Thursday, May 25, 2023 6:05 PM
To: Potts, Pattie (R.) <pthoma21@ford.com>; Woods, Rashad (R.) <RWOODS69@ford.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Parisian, Chelsea (C.) <CPARISIA@ford.com>; Stubblebine, Patrick (P.W.) <pstubbl1@ford.com>; Morrow, Michelle (M.A.) <mmorrow6@ford.com>; Williams, Chris (C.A.) <cwill202@ford.com>; Tocco, Charles (C.) <CTOCCO6@ford.com>; Wickert, Logan (L.) <lwicker2@ford.com>; Sayles, Jeffery (J.M.) <jsayles2@ford.com>
Cc: Rios Perez, Thatiana (T.M.) <TRIOSPER@ford.com>; Payne, Nicole (N.) <NPAYNE15@ford.com>; Sayles, Jeffery (J.M.) <jsayles2@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study

Unfortunately we ran out of ink for the printer that processes hazmat. These can not be shipped out until we get more ink. Do you want to send someone to pick these up?

Amanda Lemaire
Traffic Associate
Detroit HVC
[redacted]

From: Potts, Pattie (R.) <pthoma21@ford.com>
Sent: Thursday, May 25, 2023 1:48 PM
To: Woods, Rashad (R.) <RWOODS69@ford.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Parisian, Chelsea (C.) <CPARISIA@ford.com>; Stubblebine, Patrick (P.W.) <pstubbl1@ford.com>; Morrow, Michelle (M.A.) <mmorrow6@ford.com>; Williams, Chris (C.A.) <cwill202@ford.com>; Tocco, Charles (C.) <CTOCCO6@ford.com>; Wickert, Logan (L.) <lwicker2@ford.com>; Sayles, Jeffery (J.M.) <jsayles2@ford.com>; Lemaire, Amanda (A.N.) <ALEMAIR3@ford.com>
Cc: Rios Perez, Thatiana (T.M.) <TRIOSPER@ford.com>; Payne, Nicole (N.) <NPAYNE15@ford.com>; Sayles, Jeffery (J.M.) <jsayles2@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study

Please include this part # as well 3 pcs
JL1Z-78611B08-AE

Pattie R. Potts
Senior releasing analyst
FCSD – Parts, Supply, and Logistics
e-mail: pthoma21@ford.com
Phone: [redacted]
Link to PS&L in a box: [redacted]

From: Woods, Rashad (R.) <rwoods69@ford.com>
Sent: Thursday, May 25, 2023 1:35 PM
To: Potts, Pattie (R.) <pthoma21@ford.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Parisian, Chelsea (C.) <CPARISIA@ford.com>; Stubblebine, Patrick (P.W.) <pstubbl1@ford.com>; Morrow, Michelle (M.A.) <mmorrow6@ford.com>; Williams, Chris (C.A.) <cwill202@ford.com>; Tocco, Charles (C.) <CTOCCO6@ford.com>; Wickert, Logan (L.) <lwicker2@ford.com>; Sayles, Jeffery (J.M.) <jsayles2@ford.com>; Lemaire, Amanda (A.N.) <ALEMAIR3@ford.com>
Cc: Rios Perez, Thatiana (T.M.) <TRIOSPER@ford.com>; Payne, Nicole (N.) <NPAYNE15@ford.com>; Sayles, Jeffery (J.M.) <jsayles2@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study

Cc'ing Nicole and Jeff

Regards,

Rashad D. Woods
Schneider
Traffic Manager- Detroit HVC
Office [redacted]
Cell: [redacted]
www.schneider.com

From: Potts, Pattie (R.) <pthoma21@ford.com>
Sent: Thursday, May 25, 2023 1:35 PM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Parisian, Chelsea (C.) <CPARISIA@ford.com>; Stubblebine, Patrick (P.W.) <pstubbl1@ford.com>; Morrow, Michelle (M.A.) <mmorrow6@ford.com>; Williams, Chris (C.A.) <cwill202@ford.com>; Tocco, Charles (C.) <CTOCCO6@ford.com>; Wickert, Logan (L.) <lwicker2@ford.com>; Sayles, Jeffery (J.M.) <jsayles2@ford.com>; Lemaire, Amanda (A.N.) <ALEMAIR3@ford.com>; Woods, Rashad (R.) <RWOODS69@ford.com>
Cc: Rios Perez, Thatiana (T.M.) <TRIOSPER@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study
Importance: High

Hello AF2FA,
Can someone please create ODOs for P&A code 65099 for the below?
Please provide shipping tracking information when available.

3 pcs each
JL1Z78611B09AF
JL1Z78611B08AC
JL1Z78611B09AG
JL1Z78611B08AD
JL1Z78611B09AH

Pattie R. Potts
Senior releasing analyst
FCSD – Parts, Supply, and Logistics
e-mail: pthoma21@ford.com
Phone: [redacted]
Link to PS&L in a box: [redacted]

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Thursday, May 25, 2023 1:25 PM
To: Potts, Pattie (R.) <pthoma21@ford.com>; Parisian, Chelsea (C.) <CPARISIA@ford.com>; Partaka, Gregory (G.J.) <gpartaka@ford.com>; Stubblebine, Patrick (P.W.) <pstubbl1@ford.com>; Morrow, Michelle (M.A.) <mmorrow6@ford.com>
Cc: Rios Perez, Thatiana (T.M.) <TRIOSPER@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study

Hello Pattie-

I checked with Patrick from VSC. He provided me the P&A code as 65099.

Thank you,
Best Regards,
Nitesh
[redacted]

From: Potts, Pattie (R.) <pthoma21@ford.com>
Sent: Thursday, May 25, 2023 12:17 PM
To: Parisian, Chelsea (C.) <CPARISIA@ford.com>; Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Partaka, Gregory (G.J.) <gpartaka@ford.com>; Stubblebine, Patrick (P.W.) <pstubbl1@ford.com>; Morrow, Michelle (M.A.) <mmorrow6@ford.com>
Cc: Rios Perez, Thatiana (T.M.) <TRIOSPER@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study

Adding Michelle for visibility and experience ☺.

Michelle,
Per Nitesh- *"As part of the subject Ford investigation that I discussed in my email chain below, we are trying to seek help from VSC (Vehicle Service Center) to get the seatbelts replaced on 56 Management lease vehicles for 20202021MY Expedition. Patrick Stubblebine from VSC is helping us with this effort.*

He requested that three parts of each of following 6 parts listed below be sent to VSC "

Hello Nitesh,
All parts are available at AF2FA- but in order to create an ODO from this site we need a customer code to send the parts to.

Please provide a customer code to order the parts.

JL1Z78611B09AF
JL1Z78611B08AC
JL1Z78611B09AG
JL1Z78611B08AD
JL1Z78611B09AH

Pattie R. Potts
Senior releasing analyst
FCSD – Parts, Supply, and Logistics
email: [redacted]com
Phone [redacted]
Link to PS&L in a box: [redacted]

From: Parisian, Chelsea (C.) <cparisia@ford.com>
Sent: Thursday, May 25, 2023 11:33 AM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Sullivan, Meghan (M.) <MSULL106@ford.com>; Partaka, Gregory (G.J.) <gpartaka@ford.com>; Stubblebine, Patrick (P.W.) <pstubbl1@ford.com>
Cc: Potts, Pattie (R.) <pthoma21@ford.com>; Rios Perez, Thatiana (T.M.) <TRIOSPER@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study

Hi Nitesh,

I see that Greg is on vacation, I am not sure if he is the correct contact, but my team does not handle part requests. Does VSC already have a process setup to request/order parts?

Chelsea Parisian
FCSD: PS&L Transportation Dept
PCS Claims, Freight Payment, SDS Management
[redacted]

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Thursday, May 25, 2023 11:10 AM
To: Parisian, Chelsea (C.) <CPARISIA@ford.com>; Sullivan, Meghan (M.) <MSULL106@ford.com>; Partaka, Gregory (G.J.) <gpartaka@ford.com>; Stubblebine, Patrick (P.W.) <pstubbl1@ford.com>
Cc: Potts, Pattie (R.) <pthoma21@ford.com>; Rios Perez, Thatiana (T.M.) <TRIOSPER@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study

Hello Greg & Chelsea,

As part of the subject Ford investigation that I discussed in my email chain below, we are trying to seek help from VSC (Vehicle Service Center) to get the seatbelts replaced on 56 Management lease vehicles for 20202021MY Expedition. Patrick Stubblebine from VSC is helping us with this effort.

He requested that three parts of each of following 6 parts listed below be sent to VSC

2018-2021MY Expedition - Application	Service Part Trim Color	Driver/ Front Passenger	Engineering Part #	Service Part #	FCSD Inventory as of May 10, 2023			
					Available	In-Transit	Back-orders	Total
• Medium Stone Interior Trim Environment (000HB)	Coffee	Driver	JL1B C699D65 AC3DJ9	JL1Z 78611B09 AF	94	34	0	91
		Front Passenger	JL1B C699D64 AB3DJ9	JL1Z 78611B08 AC	91	202	0	91
• XL, XLT, or Limited Version - Ebony Interior Trim Environment (000ZH) • XL, XLT, Limited, or King Ranch Version - Ebony Interior Trim Environment (000ZH)	Black	Driver	JL1B C699D65 AC3JA6	JL1Z 78611B09 AG	237	6	0	168
		Front Passenger	JL1B C699D64 AB3JA6	JL1Z 78611B08 AD	168	3	0	168
• Medium Soft Ceramic Interior Trim Environment (000TT) • Premium Version - Ebony Interior Trim Environment (000ZH)	Light Stone	Driver	JL1B C699D65 AC31TB	JL1Z 78611B09 AH	106	4	0	72
		Front Passenger	JL1B C699D64 AB31TB	JL1Z 78611B08 AE	72	58	0	72

Can you please help with sending these parts from the FCSD inventory? I will really appreciate.

Thank you,
Best Regards,
Nitesh
[redacted]

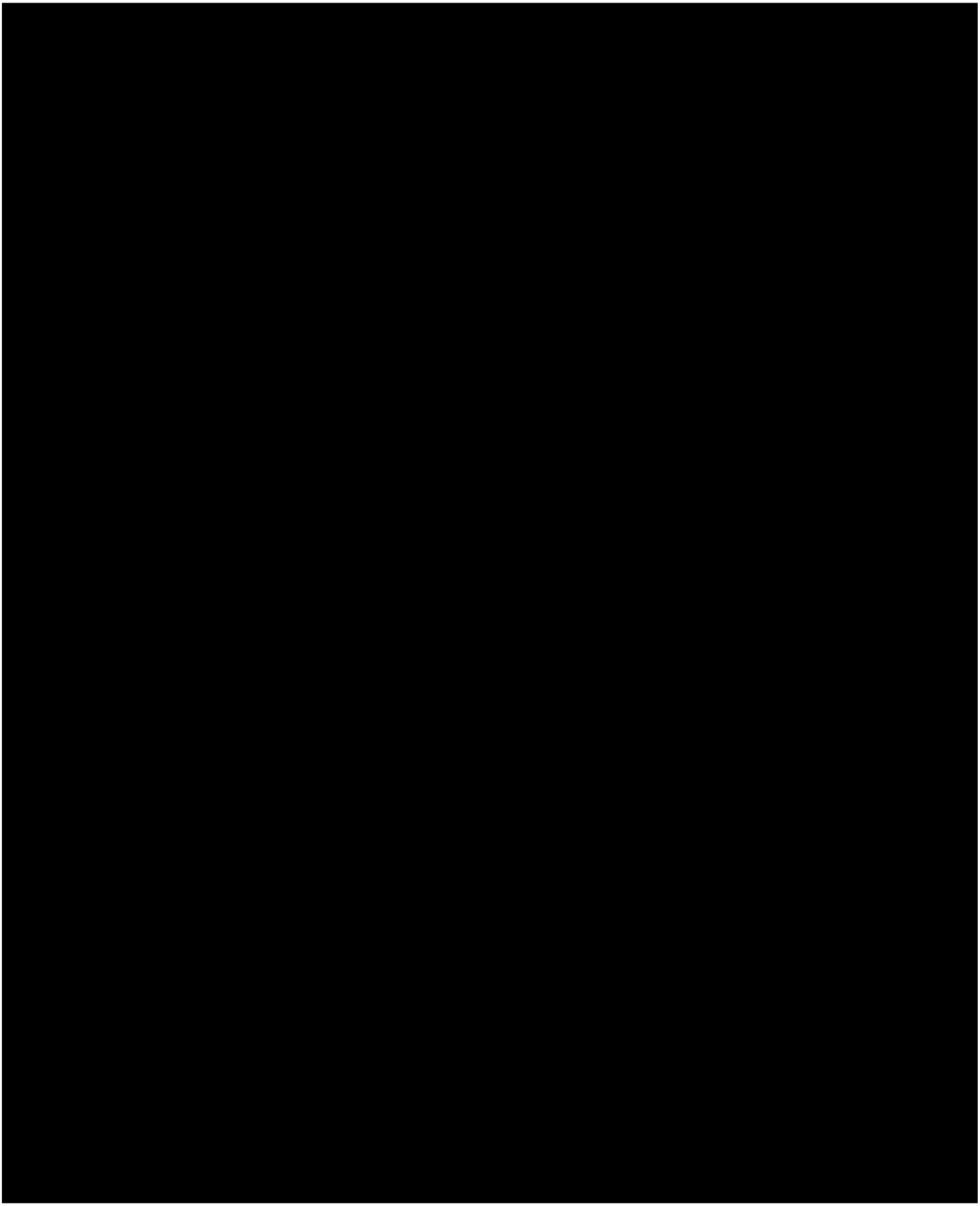
From: Parisian, Chelsea (C.) <cparisia@ford.com>
Sent: Tuesday, May 16, 2023 8:56 AM
To: Jadhav, Nitesh (N.C.) <njadhav@ford.com>; Sullivan, Meghan (M.) <MSULL106@ford.com>; Partaka, Gregory (G.J.) <gpartaka@ford.com>
Cc: Potts, Pattie (R.) <pthoma21@ford.com>; Rios Perez, Thatiana (T.M.) <TRIOSPER@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study

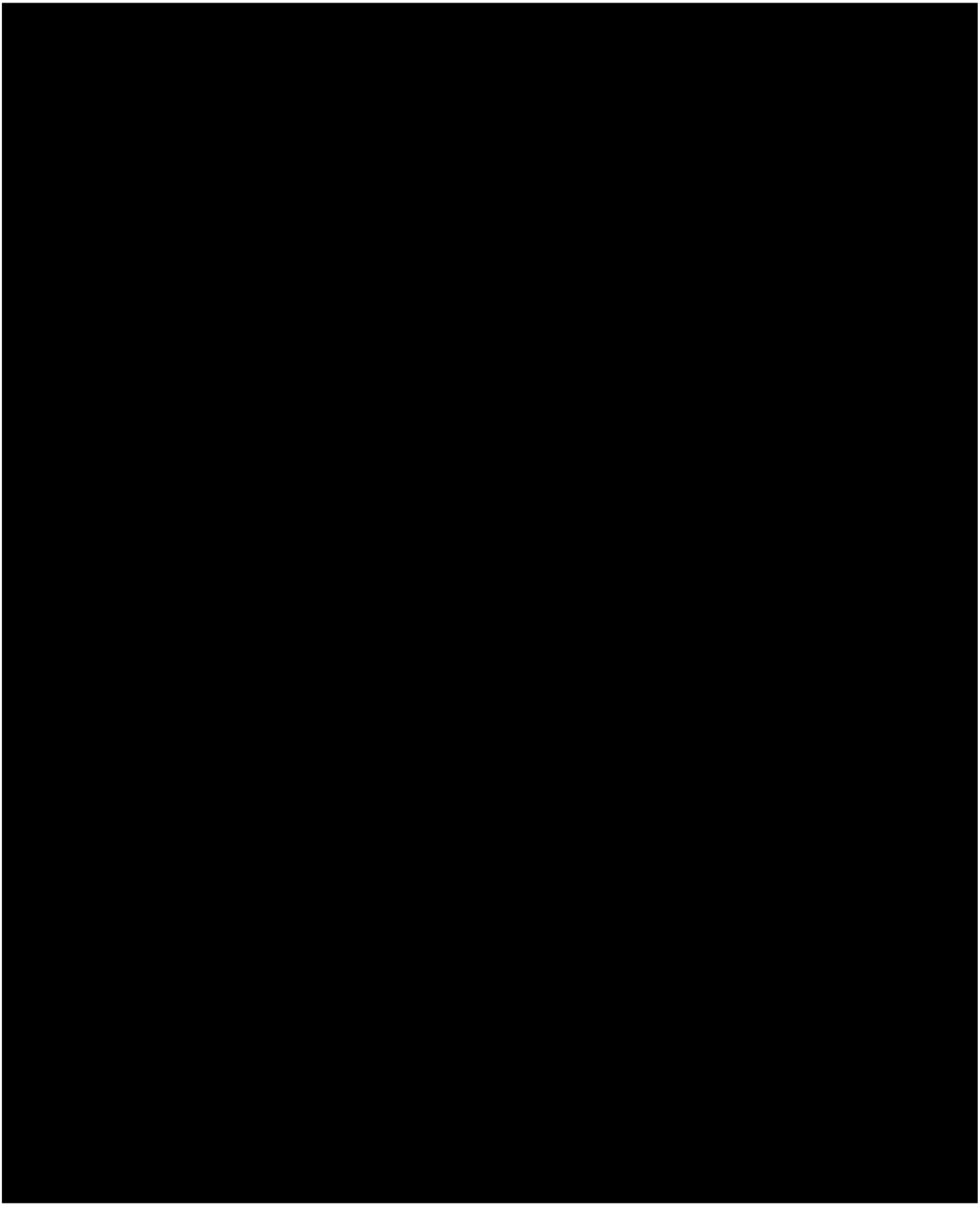
Hi Nitesh,

Thank you for the background. I can approve returns on these as GI Policy Claims, but will need the dealer to reach out to me directly to have the return created manually by my team to ensure restocking fees are waived.

Chelsea Parisian
FCSD: PS&L Transportation Dept
PCS Claims, Freight Payment, SDS Management
[redacted]

From: Jadhav, Nitesh (N.C.) <njadhav@ford.com>
Sent: Tuesday, May 16, 2023 8:33 AM
To: Parisian, Chelsea (C.) <CPARISIA@ford.com>; Sullivan, Meghan (M.) <MSULL106@ford.com>; Partaka, Gregory (G.J.) <gpartaka@ford.com>
Cc: Potts, Pattie (R.) <pthoma21@ford.com>; Rios Perez, Thatiana (T.M.) <TRIOSPER@ford.com>
Subject: RE: U553 Front seat belt retractor for CCRG study





[redacted]

VIN	Color Trim Desc	Body Style (NA VIN) Desc	Driver Seatbelt Service Part #	Front Passenger Seatbelt Service Part #
1FMJU1JT7JE[redacted]	MEDIUM STONE	EXPEDITION XLT 4X4	JL1Z 78611B09 AF	JL1Z 78611B08 AC
1FMJU1HT7JE[redacted]	EBONY	EXPEDITION XLT 4X2	JL1Z 78611B09 AG	JL1Z 78611B08 AD
1FMJU1JT6KE[redacted]	EBONY	EXPEDITION XLT 4X4	JL1Z 78611B09 AG	JL1Z 78611B08 AD
1FMJK2ATXKE[redacted]	EBONY	EXPEDITION LIMITED MAX 4X4	JL1Z 78611B09 AG	JL1Z 78611B08 AD
1FMJU1HT8KE[redacted]	EBONY	EXPEDITION XLT 4X2	JL1Z 78611B09 AG	JL1Z 78611B08 AD
1FMJU2AT6KE[redacted]	EBONY	EXPEDITION LIMITED 4X4	JL1Z 78611B09 AG	JL1Z 78611B08 AD
1FMJU2AT8KE[redacted]	EBONY	EXPEDITION LIMITED 4X4	JL1Z 78611B09 AG	JL1Z 78611B08 AD
1FMJU1HT8KE[redacted]	EBONY	EXPEDITION XLT 4X2	JL1Z 78611B09 AG	JL1Z 78611B08 AD
1FMJU1KT7KE[redacted]	EBONY	EXPEDITION LIMITED 4X2	JL1Z 78611B09 AG	JL1Z 78611B08 AD
1FMJU1HT0JE[redacted]	EBONY	EXPEDITION XLT 4X2	JL1Z 78611B09 AG	JL1Z 78611B08 AD
1FMJU2AT9KE[redacted]	EBONY	EXPEDITION LIMITED 4X4	JL1Z 78611B09 AG	JL1Z 78611B08 AD
1FMJK2ATXKE[redacted]	EBONY	EXPEDITION LIMITED MAX 4X4	JL1Z 78611B09 AG	JL1Z 78611B08 AD
1FMJU1KT6KE[redacted]	MEDIUM STONE	EXPEDITION LIMITED 4X2	JL1Z 78611B09 AF	JL1Z 78611B08 AC
1FMJU1MT2KE[redacted]	EBONY	EXPEDITION PLATINUM 4X4	JL1Z 78611B09 AH	JL1Z 78611B08 AE
1FMJU2AT6KE[redacted]	EBONY	EXPEDITION LIMITED 4X4	JL1Z 78611B09 AG	JL1Z 78611B08 AD
1FMJU1MT3KE[redacted]	EBONY	EXPEDITION PLATINUM 4X4	JL1Z 78611B09 AH	JL1Z 78611B08 AE
1FMJU2AT2KE[redacted]	EBONY	EXPEDITION LIMITED 4X4	JL1Z 78611B09 AG	JL1Z 78611B08 AD
1FMJU2AT7KE[redacted]	EBONY	EXPEDITION LIMITED 4X4	JL1Z 78611B09 AG	JL1Z 78611B08 AD
1FMJU1HT7KE[redacted]	MEDIUM STONE	EXPEDITION XLT 4X2	JL1Z 78611B09 AF	JL1Z 78611B08 AC
1FMJU1MT9KE[redacted]	MEDIUM SOFT CERAMIC	EXPEDITION PLATINUM 4X4	JL1Z 78611B09 AH	JL1Z 78611B08 AE
1FMJU1HT4KE[redacted]	EBONY	EXPEDITION XLT 4X2	JL1Z 78611B09 AG	JL1Z 78611B08 AD

1FMJU2AT4KE[redacted]	EBONY	EXPEDITION LIMITED 4X4	JL1Z 78611B09 AG	JL1Z 78611B08 AD
1FMJU2AT0KE[redacted]	EBONY	EXPEDITION LIMITED 4X4	JL1Z 78611B09 AG	JL1Z 78611B08 AD
1FMJU1MT7KE[redacted]	EBONY	EXPEDITION PLATINUM 4X4	JL1Z 78611B09 AH	JL1Z 78611B08 AE
1FMJU2AT4KE[redacted]	EBONY	EXPEDITION LIMITED 4X4	JL1Z 78611B09 AG	JL1Z 78611B08 AD
1FMJU1HT9KE[redacted]	EBONY	EXPEDITION XLT 4X2	JL1Z 78611B09 AG	JL1Z 78611B08 AD
1FMJU2ATXKE[redacted]	EBONY	EXPEDITION LIMITED 4X4	JL1Z 78611B09 AG	JL1Z 78611B08 AD

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