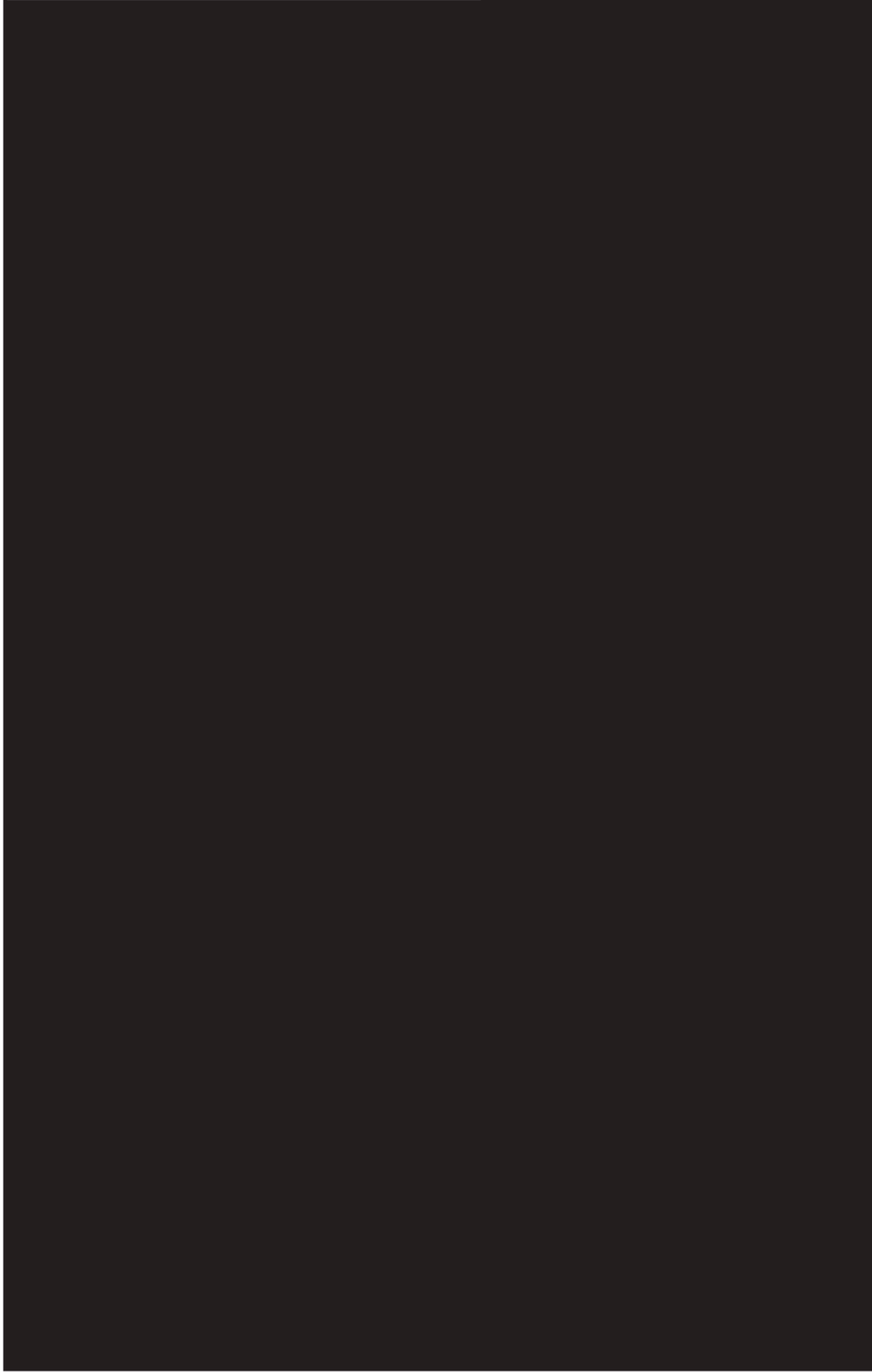
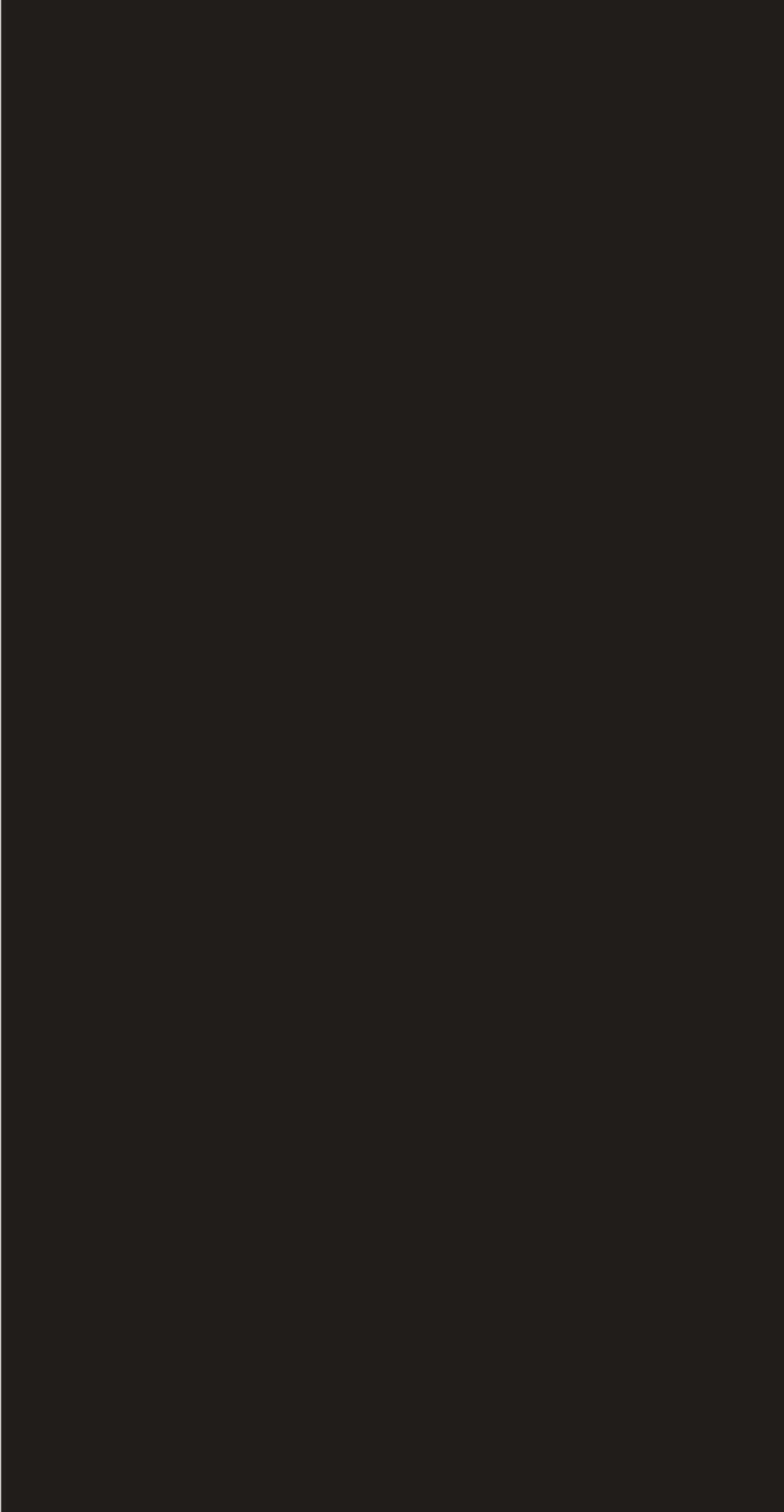


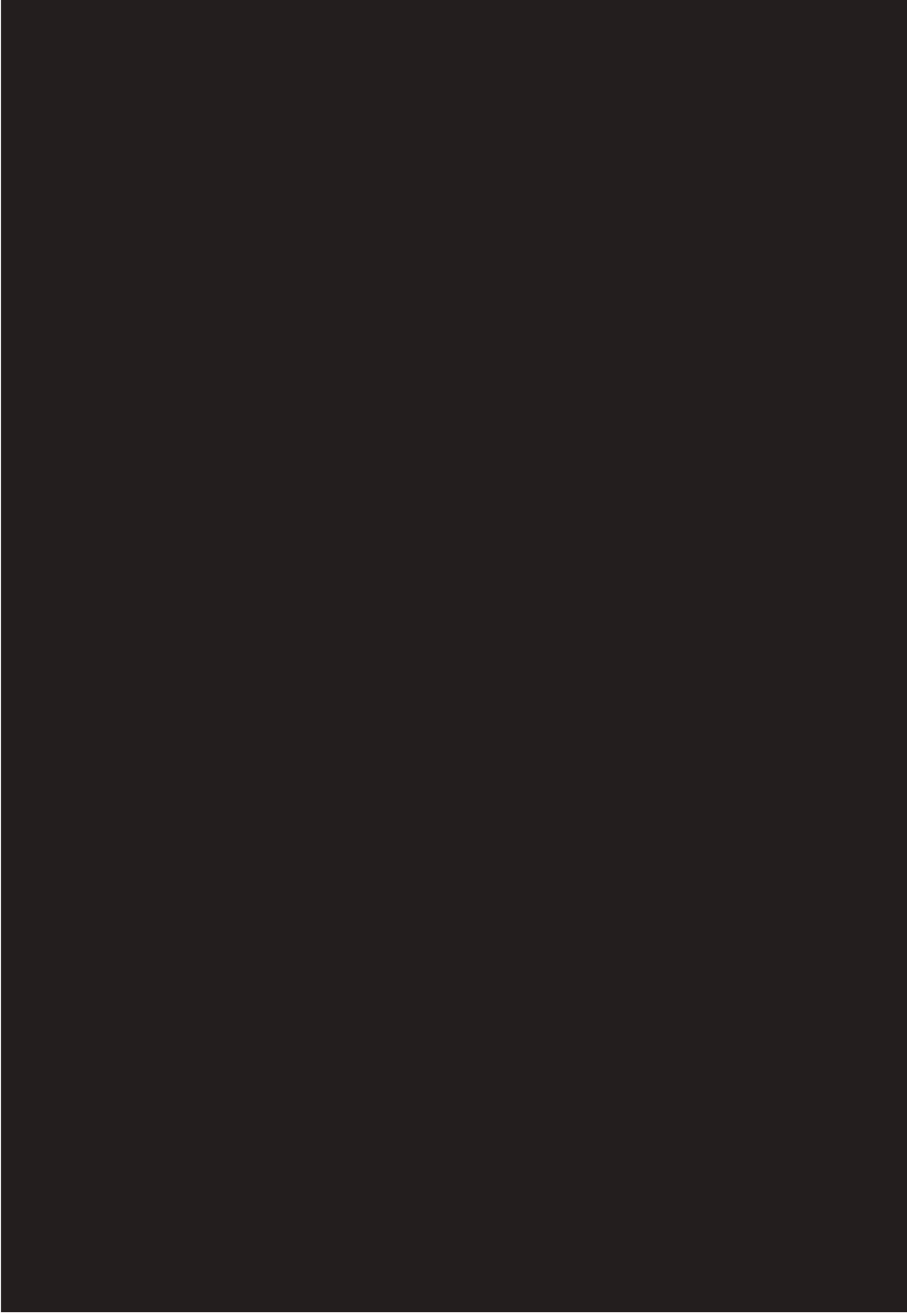
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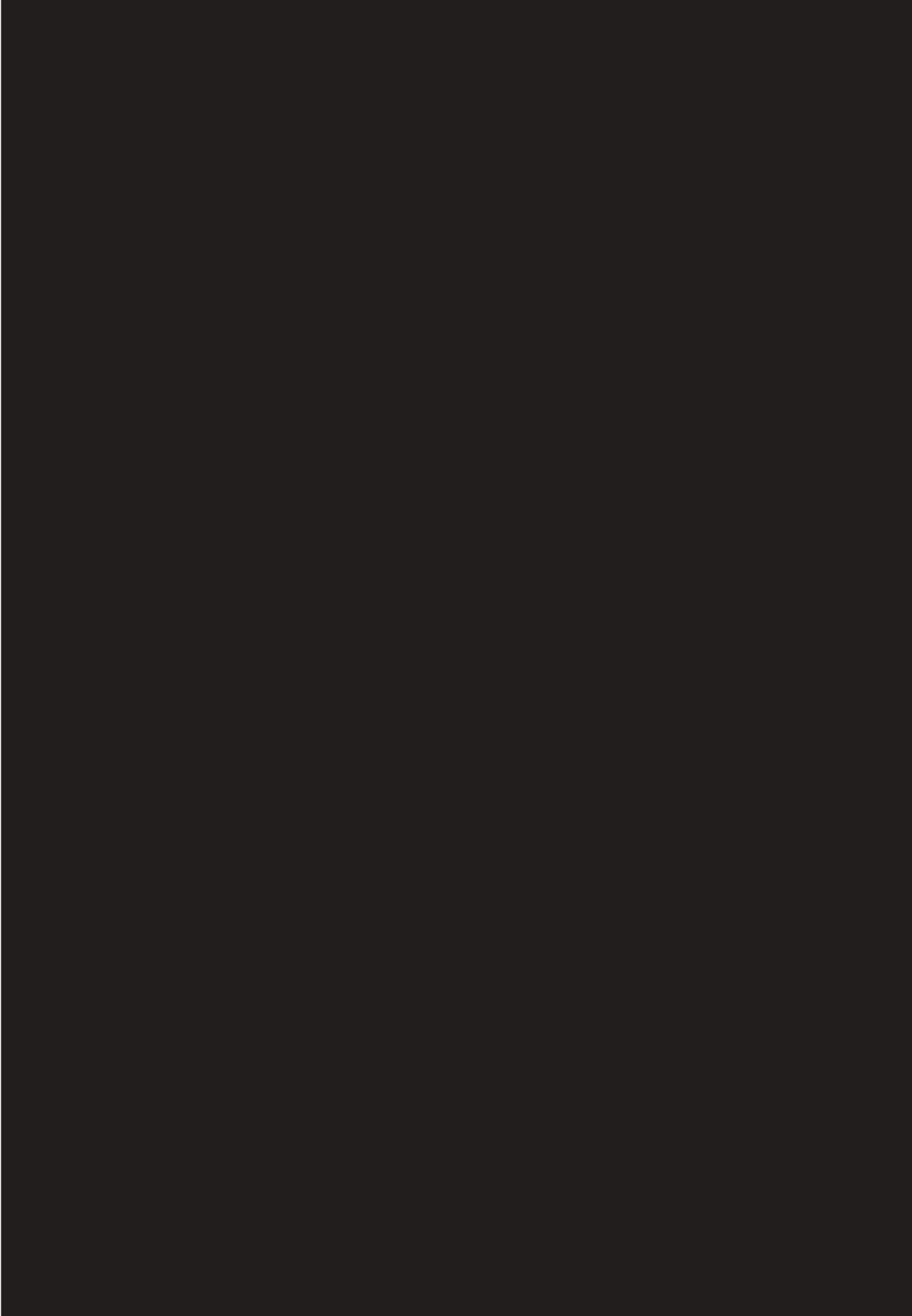


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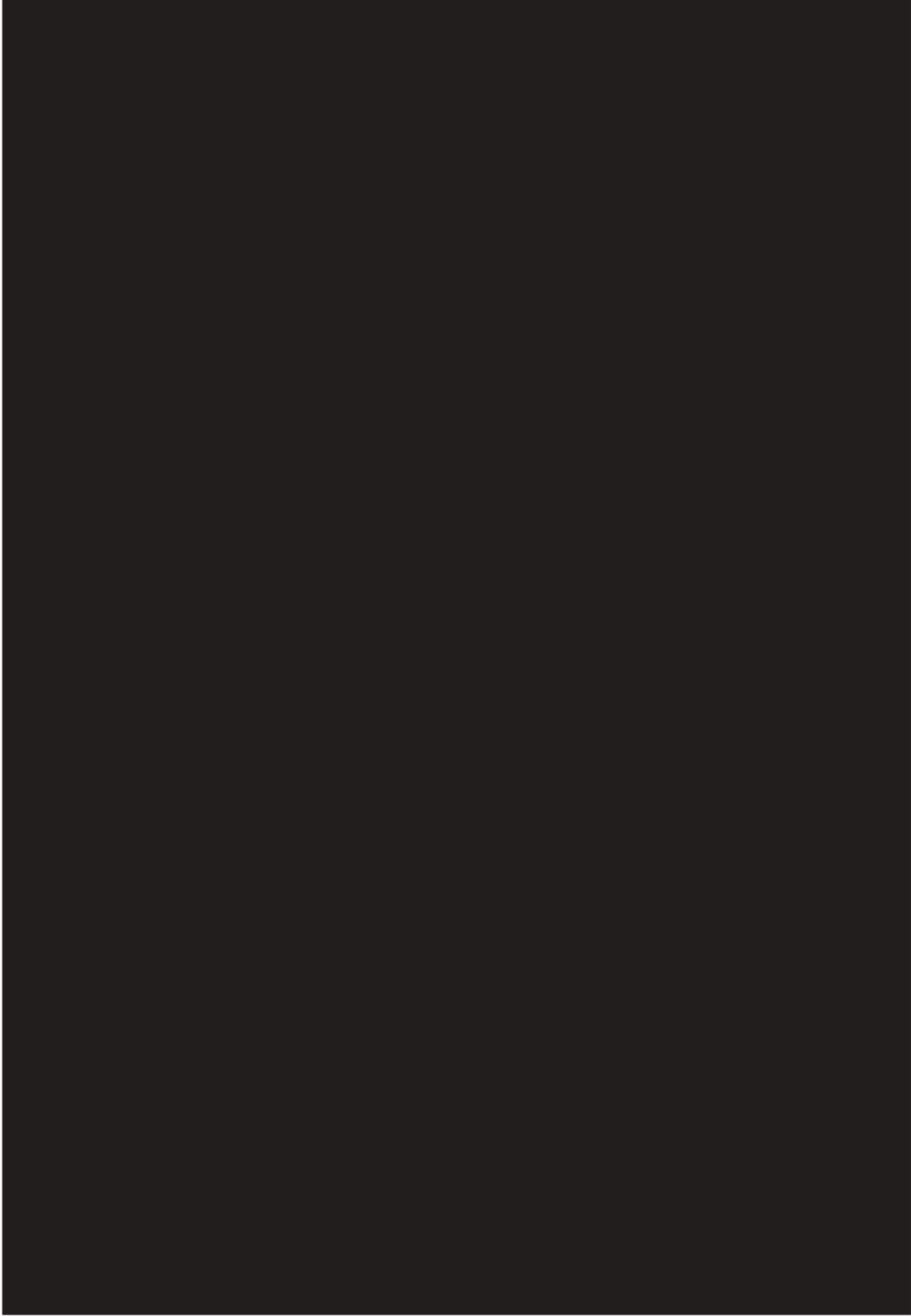
PE23-021 000002 TP





Internal

Internal



ARE
SAU
United Arab Emirates
Saudi Arabia

VIN	Vehicle	Vehicle Position	Production Date	Region	Repair Date	Customer Comments
1FMAUJMTK	EXPEDITION	Passenger	02/23/2019	ARE	01/28/2022	Air bag warning light appears on cluster
1FMAUJMTK	EXPEDITION	Passenger	03/02/2019	ARE	01/28/2022	Air bag light always ON
1FMAUJMTK	EXPEDITION	Driver	03/04/2019	SAU	01/29/2022	CHECK AIRBAG LAMP ON
1FMAUJMTK	EXPEDITION	Passenger	12/05/2018	USA (California)	02/04/2022	DURING SAFETY INSPECTION ON RO 8006347
1FMAUJMTK	EXPEDITION	Passenger	04/03/2019	KWT	02/07/2022	AIR BAG LIGHT ON
1FMAUJMTK	NAVIGATOR	Driver	03/08/2021	USA (southdakota)	02/22/2022	AIR BAG LIGHT IS ON
1FMAUJMTK	NAVIGATOR	Driver	03/18/2019	SAU	02/28/2022	CHECK AIRBAG WARNING ON
1FMAUJMTK	EXPEDITION	Passenger	02/16/2019	KWT	03/05/2022	AIR BAG LIGHT ON

Technician Comments
Confirmed visually inspection done Retrieved DTC B007F:13 no TSB SSM found.
Carried out PPT A1 YES/A2 NO A3 NO A6 YES/A7 YES A11 YES Confirmed passenger seat
belt internal fault so replaced passenger seat belt

Verified the concern found Air bag light always ON. Visually no abnormalities noticed.
Retrieved DTC B007F: Carried out PPT A. A1:yes. A2. no. A3. no. A4:yes. A11:yes. found
passenger side seat belt pretensioner faulty. Repaloid from its seat belt pretensioner assy.
VERIFY CONCERN. PERFORM VISUAL AND OPERATIONAL TEST FOUND AIRBAG LAMP ON.
IDS SELFTEST FOUND DTC B007F:DRIVER SEAT BELT PRETENSIONER C DEPLOYMENT
CONTROL CIRCUIT OPEN. REMOVE AND REPLACE DRIVER SEAT BELT ASSY. PIMPOTIN
TEST A. A1-RETRIVE RCM DTC-B007E. A2-DOES PID VALUE READ BETWEEN 1.44 TO
3.52OHMS-NO 4.52OHMS. A4-DOES THE PID VALUE READ BETWEEN 1.44 TO 3.52OHMS
WHILE CARRYING OUT THE HARNESS TESTS

upon inspection found airbag light on, used fms to check for dtc, found B007F:13:88
Verify the concern found Air bag light always ON. Visually no abnormalities noticed.
Retrieved DTC B007F: Carried out PPT A. A1:yes. A2. no. A3. no. A4:yes. A11:yes. found
passenger side seat belt pretensioner faulty. Repaloid from its seat belt pretensioner assy.
VERIFY CONCERN. PERFORM VISUAL AND OPERATIONAL TEST FOUND AIRBAG LAMP ON.
IDS SELFTEST FOUND DTC B007F:DRIVER SEAT BELT PRETENSIONER C DEPLOYMENT
CONTROL CIRCUIT OPEN. REMOVE AND REPLACE DRIVER SEAT BELT ASSY. PIMPOTIN
TEST A. A1-RETRIVE RCM DTC-B007E. A2-DOES PID VALUE READ BETWEEN 1.44 TO
3.52OHMS-NO 4.52OHMS. A4-DOES THE PID VALUE READ BETWEEN 1.44 TO 3.52OHMS
WHILE CARRYING OUT THE HARNESS TESTS

INSPECTED & FOUND AIR BAG WARNING LIGHT ON. CARRIED OUT IDS TEST & FOUND
DTC B007F:13 PASSENGER SEATBELT PRETENSIONER. PERFORM DTC M. PPT TEST A. A1-
YES/A2-NO, A6-YES, A7-YES, A11-YES ORIGINAL DTC RETRIEVED, REPLACE PASSENGER
SEAT BELT RETRACTOR. REPLACED PASSENGER SEAT BELT RETRACTOR & CHECKE

B007E DRIVER SEAT BELT PRE TENSIONER CIRCUIT OPEN FOUND SEAT BELT PRE
TENSIONER CONNECTOR BROKE OFF INSIDE OF PRE TENSIONER. REPLACED DRIVER
SEAT BELT PRE TENSIONER
VERIFIED CONCERN AIRBAG WARNING ON CHECK WITH IDS FOUND DTC B007E:13:GO
FOR PPT L11 YES/L2 NO, L3 NO, L6, YES/L7 YES, GO TO L11 YES. INSTALL NEW
SEATBELT RETRACTOR REPLACED RH SEATBELT RETRACTOR AND GO TO L17 NO
TESTED OK NOTE CLAIM DELAYED DUE TO NON-AVAILABILITY OF PARTS AND PARTS
ORDERED ON 26/10/2021 AND PARTS ARRIVED 20/2/2022 AND REPAIR COMPLETED ON
23/2/2022

INSPECTED & FOUND AIR BAG WARNING LIGHT ON. CARRIED OUT IDS TEST & FOUND
DTC B007E:13 PASSENGER SEATBELT PRETENSIONER. PERFORM DTC M. PPT TEST L L1-
YES/L2-NO, L3-NO, L6-YES, L7-YES, L11-YES ORIGINAL DTC RETRIEVED, REPLACE
PASSENGER SEAT BELT RETRACTOR. REPLACED PASSENGER SEAT BELT RETRACTOR &
CHECKE

Period 1 (16)
Jan/27-April/01

1FMJUI1T5KE	EXPEDITION	Passenger	05/22/2019	SAU	03/07/2022	CHECK AIR BAG LIGHT ON. MARCH 05, 2022 TP	<p>CHUCK WITH FDIRS FOUND DTC B007F:13. FOLLOW THE WSM GO TO SYMPTOM CHART FOUND PPT A, A1 YES, A2 NO, A3 NO 0.64 OHMS, A4 YES, A11 YES INSTALLED NEW PASSENGER SIDE PRETENSIONER SEAT BELT RETRACTOR ASY AND CLEARED DTC REPEAT SELF TEST FOUND OK. NOTE: JOB OPEN DATE JANUARY 16, 2022 DHL PARTS ORDER DATE JANUARY 30, 2022 FROM BRANCH TO FORD AND PARTS ARRIVED FEBRUARY 16, 2022 AND COMPLETION DATE</p> <p>INSPECTED & FOUND AIR BAG WARNING LIGHT ON. CARRIED OUT IDS TEST & FOUND DTC B007E:13 PASSENGER SEATBELT PRETENSIONER. PERFORM DTC M. PPT TEST A, A1-YES, A2-NO, A6-YES, A7-YES, A11-YES ORIGINAL DTC RETRIEVED. REPLACE PASSENGER SEAT BELT RETRACTOR. REPLACED PASSENGER SEAT BELT RETRACTOR & CHECKE</p>
1FMJUI1T4KE	EXPEDITION	Passenger	03/22/2019	KWT	03/08/2022	AIR BAG LIGHT ON	<p>DURING PDI FOUND AIR BAG WARNING LAMP GLOWS ON IPC. NO EXTERNAL DAMAGE DTC B007F:1A PRESENT. CARRIED OUT PPT M1 DTC PRESENT M2 0.39 OHMS M3 0.39 OHMS M4 YES M11 DTC APPEARS AGAIN PIN CIRCUIT NO DAMAGE. CONFIRMED PASSENGER SEAT BELT RETRACTOR INTERNAL FAULTY. SO REPLACED PASS SEAT BELT RETRACTOR AND RESOLVED. DEPOWERED REPOWERED SRS SYSTEM CLEARED DTC.</p>
5LMJUI2T5ME	NAVIGATOR	Passenger	11/24/2021	ARE	03/15/2022	AIR BAG WARNING LAMP GLOWS ON IPC	<p>ON CHECK WITH IDS DTC CODE B007F REFER TO WSM AND GO TO P/POINT TEST M2 PERFORM RCM SELF TEST FOUND DTC B007E:13 PINPOINT TEST A11 FOUND FRONT RH PASSENGER SIDE SEATBELT RETRACTOR PRETENSION HIGH RESISTANCE 4220-00 DUE TO INTERNAL OPEN CIRCUIT REPLACED FRONT RH SEATBELT</p>
1FMJUI1T8LE	EXPEDITION	Passenger	02/24/2020	SAU	03/16/2022		<p>verified customer's concern. performed self-test retrieved DTC B007F:1A. Follow PPT M2 DEPLOY_24 resistance read 950 mOhms, M3 no, M4 removed RH B-pillar trim panel to gain access to C303. disconnect connector repower SRS ran self test yes retrieved DTC B007F:13, M11. removed center console to gain access to RCM connectors C310A and C310B. No concerns were found re connect them performed self test and retrieved original code install new passenger seatbelt retractor per PPT. removed and replaced seatbelt retractor. install all previously removed components such as center console and RH B-pillar trim panel. cleared codes self-test all ok.</p>
1FMJUI1T1KE	EXPEDITION	Passenger	02/16/2019	SAU	03/21/2022	CHK AIR BAG WARNING LIGHT ON	<p>DTC B007E:13 Carried out PPT A1 YES, A2 NO 70HM, A3 NO, A6 YES, A7 YES, A11 YES. Installed a new RH center seat belt buckle.</p>
1FMJUI1T5LE	EXPEDITION	Passenger	07/22/2020	USA (Illinois)	03/23/2022	Check Engine Light Diagnosis C/S CUSTOMER S	<p>Verified concern called out visual inspection not found any external damage or modifications child seats not found any TSB or SSM related to concern. Carried out self test found DTC B007F:13 8B passenger seatbelt pretensioner c deployed control Carried out PPT A11 confirmed passenger seatbelt retractor faulty As per PPT replaced passenger seatbelt r</p>
1FMJUI1T5KE	EXPEDITION	TBD	02/21/2019	ARE	03/24/2022	Airbag warning light on.	<p>CONFIRMED CONCERN FOUND AIR BAG WARNING LAMP ON. PERFORMED SELF TEST FOUND DTC B007E:13. DIAGNOSED AS PER WSM & CONDUCTED PPT A1-YES, DTC PRESENT, A2-NO-RESISTANCE 9.2 OHMS, A3-NO-WIGGLE TEST CLEAR, A6-YES, RESISTANCE 0.20 OHMS, A7-YES- CHANGE CODE B007E:1A, A11-DTC REMAINS AFTER CLEAR CODE. AS PER PPT A11 CONFIRMED RH PRETENSIONER FAILED. REPLACED RH BELT PRETENSIONER AND CLEAR DTC. VERIFY REPAIR FOUND</p>
1FMJUI1T7KE	EXPEDITION	Passenger	01/14/2019	ARE	03/30/2022	Airbag warning light shown on IPK	<p>VERIFIED CONCERN FOUND AIR BAG WARNING LAMP ON. PERFORMED SELF TEST FOUND DTC B007E:13. DIAGNOSED AS PER WSM & CONDUCTED PPT A1-YES, DTC PRESENT, A2-NO-RESISTANCE 9.2 OHMS, A3-NO-WIGGLE TEST CLEAR, A6-YES, RESISTANCE 0.20 OHMS, A7-YES- CHANGE CODE B007E:1A, A11-DTC REMAINS AFTER CLEAR CODE. AS PER PPT A11 CONFIRMED RH PRETENSIONER FAILED. REPLACED RH BELT PRETENSIONER AND CLEAR DTC. VERIFY REPAIR FOUND</p>
1FMJUI1T5KE	EXPEDITION	Passenger	03/22/2019	KWT	04/02/2022	AIRBAG LIGHT ON.	<p>INSPECTED & FOUND AIR BAG WARNING LIGHT ON. CARRIED OUT IDS TEST & FOUND DTC B007E:13 PASSENGER SEATBELT PRETENSIONER. PERFORM DTC M. PPT TEST A, A1-YES, A2-NO, A6-YES, A7-YES, A11-YES ORIGINAL DTC RETRIEVED. REPLACE PASSENGER SEAT BELT RETRACTOR. REPLACED PASSENGER SEAT BELT RETRACTOR & CHECKE</p>
1FMJUI1T5KE	EXPEDITION	Driver	03/24/2019	KWT	04/02/2022	AIRBAG LIGHT ON.	<p>INSPECTED & FOUND AIR BAG WARNING LIGHT ON. CARRIED OUT IDS TEST & FOUND DTC B007E:13 PASSENGER SEATBELT PRETENSIONER. PERFORM DTC M. PPT TEST A, A1-YES, A2-NO, A6-YES, A7-YES, A11-YES ORIGINAL DTC RETRIEVED. REPLACE PASSENGER SEAT BELT RETRACTOR. REPLACED PASSENGER SEAT BELT RETRACTOR & CHECKE</p>
1FMJUI1T6KE	EXPEDITION	Passenger	02/19/2019	KWT	04/05/2022	AIR BAG LIGHT ON	<p>LOCK DAMAGE CHECKED FR LH BELT PRETENSIONER LOCK DEFORMED. REPLACED FR LH BELT PRETENSIONER & CLEAR DTC. VERIFIED REPAIR F</p>

Period 7 (3)
April/02
April/08

**Period 3
April/09-
April/14**

INSPECTED & FOUND AIR BAG WARRING LIGHT ON, CARRIED OUT IDS TEST & FOUND DTC B007F.13 PASSANGER SEATBELT PRETENSIONER. PERFORM DTC M. PPT TEST A. A1-YES, A2-NO, A6-YES, A7-YES, A11-YES ORIGINAL DTC RETRIVED, REPLACE PASSANGER SEAT BELT RETRACTOR. REPLACED PASSANGER SEAT BELT RETRACTOR & CHECKE

**Period 4
April/15-
April/22**

PERFORMED VISUAL INSPECTION BY USING IDS FOUND DTC CODE B007E.13 FRT/ LH PERFORMED VISUAL INSPECTION BY USING IDS FOUND DTC ERROR CODE WTR/ LH BELT AS BELT PRT A1. BELT IN RCM. BELT IN RCM. BELT IN RCM. CHECK DRIVER SEAT BELT RETRACTOR DEPLOYMENT CONTROL RESISTANCE. NO 70 OTHERS. A6, CHECK DRIVER SEAT BELT RETRACTOR DEPLOYMENT CONTROL RESISTANCE. YES 0.2 OTHERS. RELEASED DRIVER SEAT BELT

WHILE DRIVING, SUDDENLY A NOISE AND SMOKE CAME FROM RHS B PILLAR AREA AND FRONT RH SEAT BELT GOT STUCK FOR THE PASSENGER CONCERN VERIFIED, CHECKED AND FOUND FRONT RHS SEAT BELT GETS STUCK, WARNING LIGHT IS ON. NO TSB OR SSM FOUND. DTC B007F.13 B007F.1A. FOLLOWED PPT A1 YES A2. NO 65 OTHERS. A3 NO A6 YES 0.4 OTHERS. A7 YES A11 YES. FRONT RHS SEAT BELT INTERNAL FAULTY. A FERPPT REPLACED FRONT RHS SEAT BELT ASY. CUSTOMER IS VERY UNHAPPY THIS KIND OF PANNIC SITUATION, IT WILL CREATE SERIES INJURY.

VERIFY CONCERN. PERFORM VISUAL AND OPERATIONAL SRS AIRBAG LAMP ON. IDS SELF TEST FOUND B007F- PASSANGER SEATBELT PRETENSIONER C DEPLOYMENT CONTROL DUE TO PASSENGER SIDE SEATBELT PRETENSIONER INTERNAL OPEN CIRCUIT. PERFORM REMOVE AND REPELCE PASSENGER SIDE SEATBELT PRETENSIONER. CLEAR DTC,

**Period 5 (2)
April/22-
April/29**

WHILE DRIVING, SUDDENLY A NOISE AND SMOKE CAME FROM RHS B PILLAR AREA AND FRONT RH SEAT BELT GOT STUCK FOR THE PASSENGER

04/22/2022

CHECK SRS AIR BAG F

passenger

**Out of Nitesh
report (18)**

Customer Verbalism: Air bag light came in cluster on 20.04.2022 and on 21.04.2022 customer heard heavy bang/blast sound with burning smell in cabin and front Rh (passenger) seatbelt stuck. When Concern happened vehicle in idle and customer was waiting in the vehicle to pick up his child from school.

WEB FORM DATA DESCRIPTION OF VEHICLE CONCERN: VEHICLE SEATBELT PRETENSIONER DEPLOYED UNINTENDEDLY. VEHICLE HAS NO SIGNS OF DAMAGE ANYWHERE ON IT DO NOT BELIEVE CUSTOMER HIT ANYTHING. CODE B007.13 AS PRETENSIONER IS DEPLOYED PLEASE LIST ANY DIAGNOSTICS ALREADY PERFORMED: INSPECTED WIRING HARNESS FOR ANY SIGNS OF DAMAGE NONE FOUND. ALSO CHECKED FOR SHORT TO GROUND AND RESISTANCES OF BOTH CONNECTORS C303 AND C3066. PERFORMED WIGGLE TEST WITH NO CHANGE ALL READINGS WERE WITHIN SPEC. ATTEMPTED TO FOLLOW PPT M HOWEVER SOME STEP WERE NOT DOONABLE AS PRETENSIONER WAS ALREADY DEPLOYED PARTS REPLACED:

1FMAUJ17KX



1FMAUJ17KX

1FMAUJ17KX

1FMAUJ17KX

SLMUJ27T4E

SLMUJ27T4E

SLMUJ27T4E

SLMUJ27T4E

1FMAUJ17G6A

1FMAUJ17G6A

1FMAUJ17G6A

1FMAUJ17K1E

1FMAUJ17K1E

1FMAUJ17K1E

1FMAUJ17K1E

1FMAUJ17K1E

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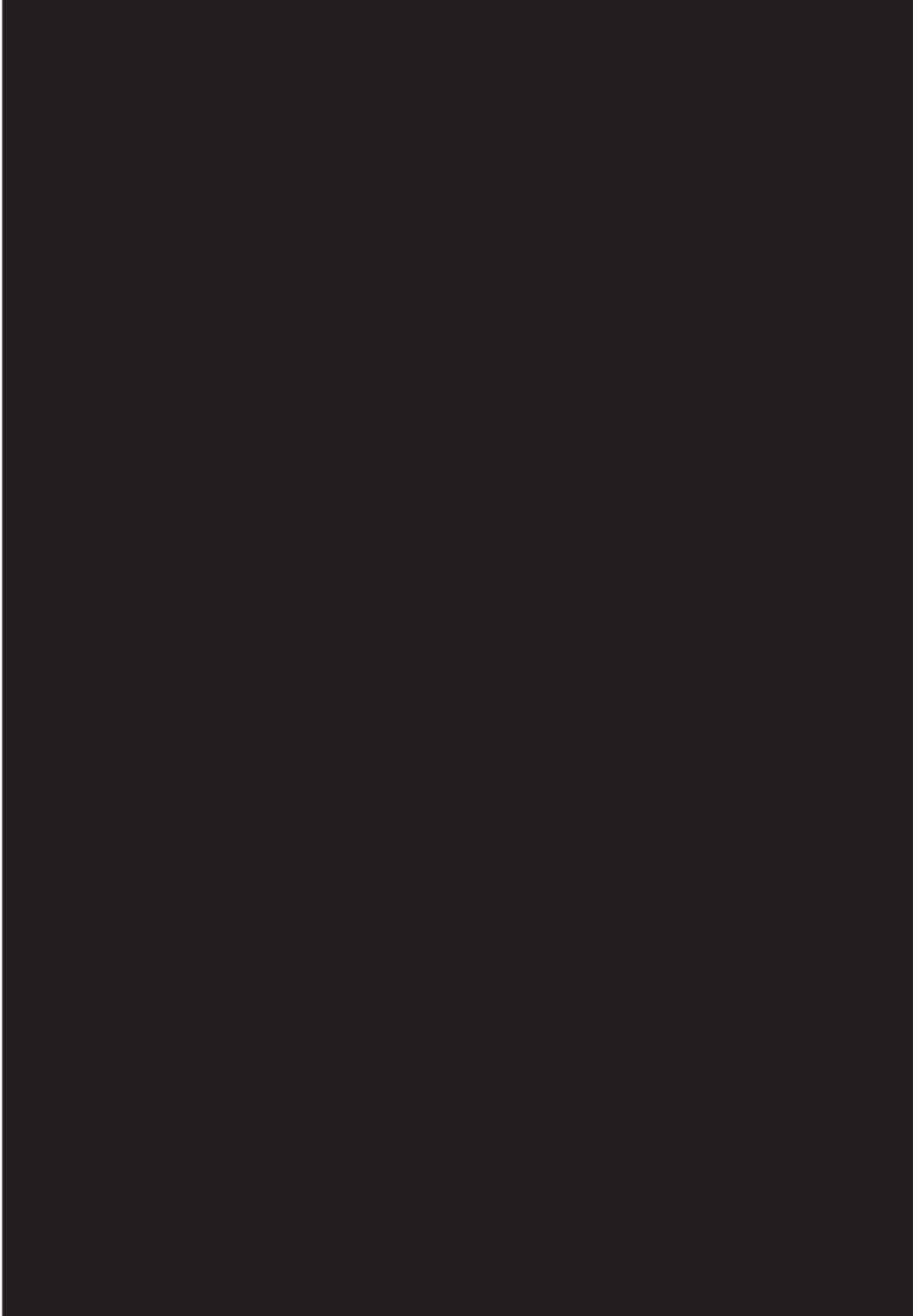
1FMAUJ17K1E

1FMAUJ17K1E

We have received the mentioned vehicle for the concern of Air bag lamp ON and front passenger seat belt not working(Stuck status). As per customer, Seat belt retractor deployed while driving with his family and heard a big bang noise from seat belt retractor area. Customer's family very much afraid when they heard the noise.

5LHJZ7T3KE	NAVIGATOR	Passenger	04/17/2019	ARE	05/22/22
5UJ0J3T3KE	NAVIGATOR	Passenger	02/18/2019	ARE	05/22/22
1F8K1HTXKE	EXPEDITION	Driver	04/23/2019	ARIZONA	07/26/22
5UJ0J3T3KE	NAVIGATOR	Passenger	1/2/2019	ARIZONA	07/26/22
5UJ0J3T3KE	NAVIGATOR	Driver	11/19/2019	ARE	6/6/2022
1F8UJ3T3KE	EXPEDITION	Driver	04/17/2019	ARIZONA	06/30/2022

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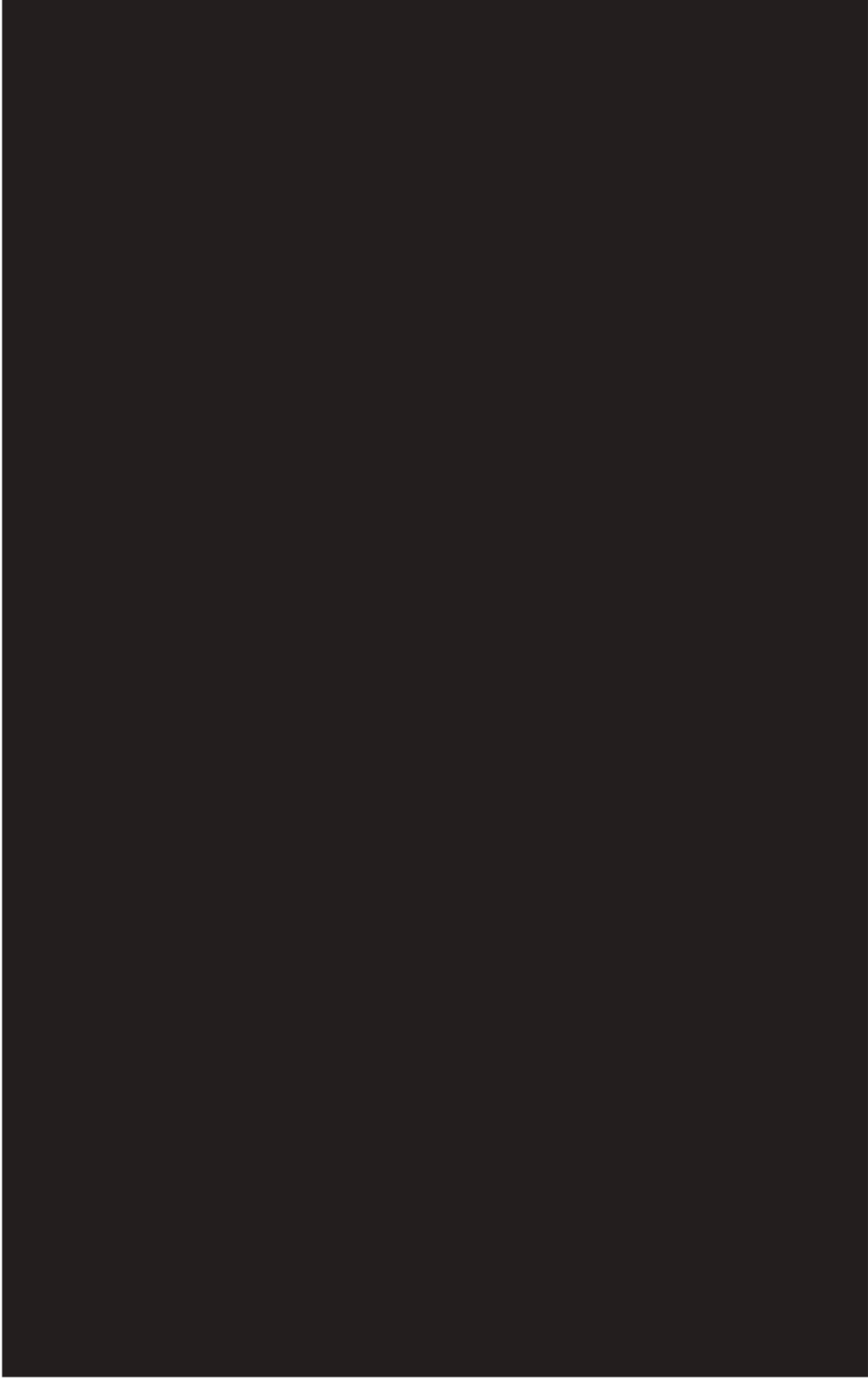
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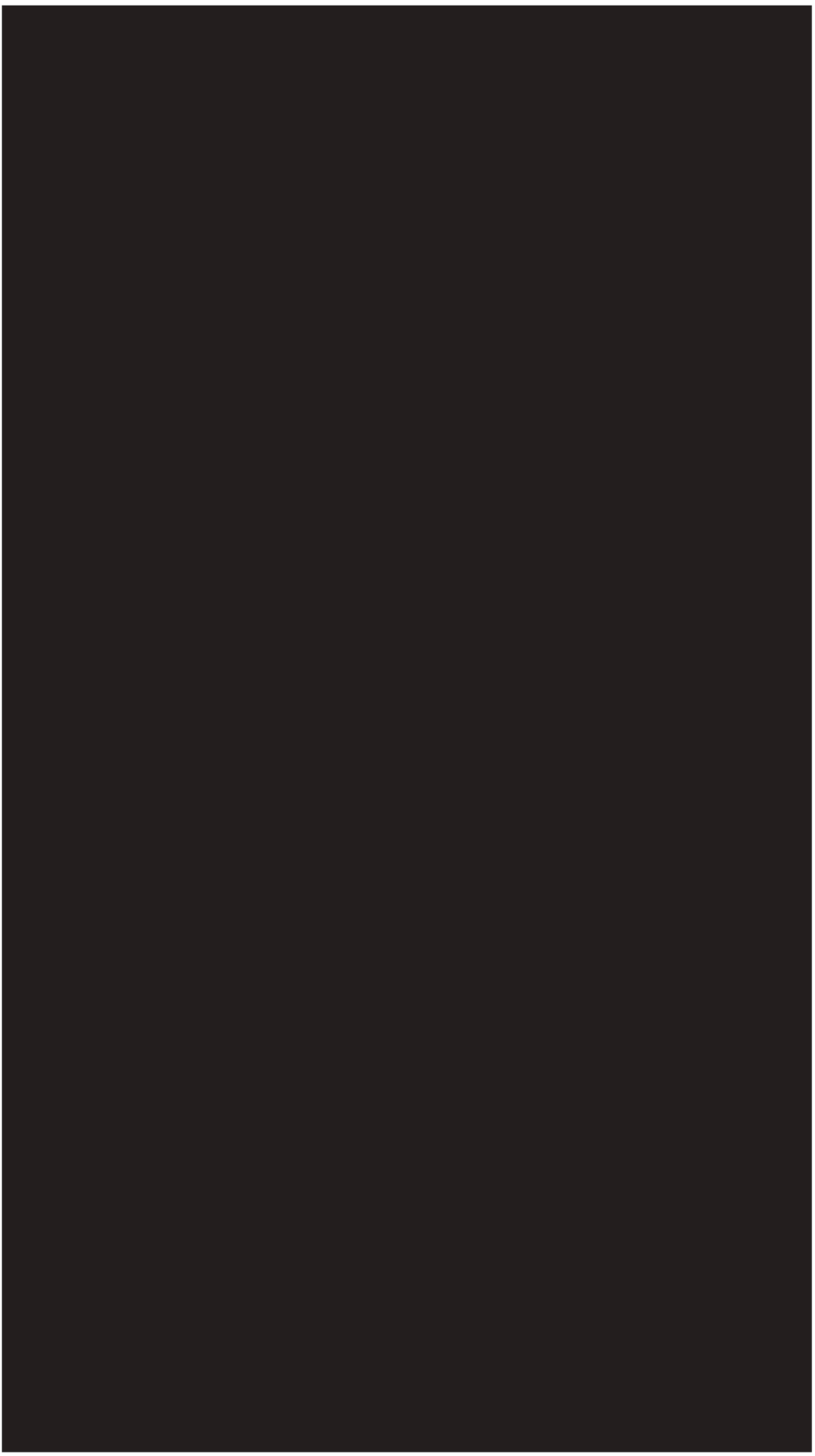
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PE23-021 000013 TP