



TR (Technical Report)

Ref. No : [REDACTED]

Status : Closed

Responsible :

Subject 2016 (A61) Titan - Paint Blemish Under Clear Coat, Right Rear of Cab Behind Rear Door

General

Local Ref No.	-	Incident Country	United States	Claim No.	-
Model	A61	Model Year	2016	Taskforce Report	Yes
No Action Reason	-	Info Source	TSM-TSM Selected Item	Classification	-
Explanation	<u>Request</u> (No Text)				
	<u>Priority & request comments</u> (No Text)				
Issue Coverage	<input type="checkbox"/> 3MIS <input type="checkbox"/> 12MIS <input type="checkbox"/> Durability <input type="checkbox"/> QCS <input type="checkbox"/> IQS <input type="checkbox"/> Breakdown				

Vehicle Details

VIN	1N6BA1F41 [REDACTED]	Plant Code	N-NNA (Canton)	Color Code	G41
Model Variation	TTN	Sold Date	31/03/2016		
Prod Date	11/01/2016	Engine No.	[REDACTED]		
Engine Type	CD50	Transmission No.	-		
Transmission Type	A	DC Converter No.	-	Battery Pack No.	-
Inverter No.	-	E-PKB ECU No.	-	On Board Charge No.	-
PBW ECU No.	-	E-PKB ATR No.	-		
Electric Heater Unit No.	-				

Incident Details

Dealer No. - Name	3515-Coggin Nissan at the Ave	County/State	-	Contact	-
City/Town	USA / Jacksonville				
Date of Incident	31/03/2016	Incident Mileage	274 Miles		
Customer Complaint	As documented on the Work Order: CUSTOMER STATES HAS PAINT ISSUE ON RT REAR SIDE OF CAB				
Details of Incident	1. How did the customer notice the incident? The incident was visually noticed by the customer.				
Incident Conditions	2. What are the incident conditions? The incident occurred once on the vehicle and is apparent since incident occurrence.				

Field Investigation 3. Inspection done & result

The incident was verified by the Service Manager.

The Service Manager noticed the following:
The Service Manager states its smaller than a dime in size and looks to be a repair on the pigment color paint before the clear coat is applied (states it looks like a run in the pigment color of the paint).
The incident is located on the right rear cab just about 6 inches behind the rear door on the black color of the vehicle about 6 inches above the parting line of the gray colored rocker area.
The incident is on the curved part of the body.
The Service Manager has already attempted to buff out the incident area, no change.
The Service Manager provided all information and photos to the TSM.

Repair Action & Results

Please see attached Investigation Summary report.

1. Repairs done

No repairs performed at the moment, Service Manager is holding off repairs in the event of FQI interest.

TSM email FQI on the incident.

2. Results

Documenting incident for product investigation.

Parts Details

Part No.	Part Name	Quantity Available
1 76023 - EZ20A	BODY - SIDE OUTER, LH 0	0

Coding Block

PFP	PAINT=PAINT FAILURE	Additional PFP	PNTH1+HORIZONTAL SURFACES EX TRUNK; ZQ999-BD PAINT STRAIGHT TIME DUST; ZU999-BD PAINT STRAIGHT TIME; 76023-BODY-SIDE OTR L	Tread Code	16-Structure
DTC	None				
f, s, s, s	No				
CS Code	ZA-poor appearance (except ZB ZC ZD)	CT Code	72-paint - overspray / run / sag		

Related Documents

Status	Responsible	Elapsed Days
Closed	-	-
Closed	-	-
Closed	-	-
Closed	-	-
Closed	-	-
Closed	-	-

Workflow & History

Date	Old Status	Old Responsible	Action	New Responsible	New Status	Comments
12/04/2016	Linked	Brian JOHN_NA_NNA_PEI	(close by MREP)		Closed	-
05/04/2016	Public	Brian JOHN_NA_NNA_PEI	(Link to Project from Proj	Brian JOHN_NA_NNA_PEI	Linked	-
05/04/2016	Public	Jerry PUETZ_NA_NNA_PEI	Reassign	Brian JOHN_NA_NNA_PEI	Public	-
05/04/2016	Awaiting Approval	Jerry PUETZ_NA_NNA_PEI	Publish	Masahiro KUWAHARA_NA_NNA_PEI	Public	-
04/04/2016	Draft	Brian POSSE_NA_NNA_PEI	Request Approval	Jerry PUETZ_NA_NNA_PEI	Awaiting Approval	-
04/04/2016	Initiated	Brian POSSE_NA_NNA_PEI	Save	Brian POSSE_NA_NNA_PEI	Draft	-

Project Member

Author	Brian Posse(NA-NNA-FIELD QUALITY-TCS)
Published Date	05/04/2016
Pre-Select Destination	-
Notification	Chad Craven(NA-NNA-FIELD QUALITY-TCS) Daniel Gold(NA-NNA-FIELD QUALITY-TCS) Brian John(NA-NNA-FIELD QUALITY-TCS) Brian Ninke(NA-NNA-FIELD QUALITY-TCS) David Schaller(NA-NNA-FIELD QUALITY-TCS) Ricky Parker(NA-NNA-FIELD QUALITY-TCS)

Comment