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Incident Codes - Populated from the Case

Case	
20b. Year, make, and model of vehicle	
Model Year	2019
Model Line	Titan XD
Make	Nissan
VIN	1N6BA1F42

IIR Status

Legal

Recommendation to CA	No defect in the product – recommend denial of assistance	Sent to PS for Review	<input checked="" type="checkbox"/>
Legal Comments	The vehicle was inspected and an aftermarket lift kit was noted as being installed, thus altering the condition of the vehicle. It is no longer in its original condition as when manufactured. The engine was found to be seized. The starter appears to have become overheated when the driver attempted to start the seized engine. The starter was found to be loose at the time of inspection, no longer in its original position. There is no evidence of any manufacturing or product defect that would have caused or contributed to this incident. Recommendation to deny to CA.		

Technical Review

Main Allegation	Thermal	Secondary Allegation	
Allegation Component Level 1	Engine	TREAD Code 1	23 - Fire
Allegation Component - Level 2		TREAD Code 2	
Allegation Component - Level 3		TREAD Code 3	
Multiple Air Bags Deployed	<input type="checkbox"/>	TREAD Code 4	
Detailed allegation description	Vehicle caught fire after stalling.	TREAD Code 5	
Response	Performance was a product of system capability & subject conditions	TREAD Effective Date	8/19/2021

Product Safety

Detailed PS response	From the DTS photos we do not see any evidence that a thermal event occurred. The vehicle exterior is in good condition with no thermal damage. The vehicle interior is in good condition with no thermal damage. The vehicle chassis has an aftermarket lift kit installed and has no thermal damage. The engine room is in good condition and has no thermal damage. The starter was loose at time of inspection. The starter shows signs of being overheated. At time of inspection the engine was seized and unable to rotate. The starter appears to have become overheated by attempting to start the seized engine. The cables leading to the starter do not have thermal damage.	Monitor <input type="checkbox"/>
Product Safety Start Date	8/17/2021 1:40 PM	Thermal Type
		Thermal Origin Area

Consumer Affairs Agent Initial Probing Questions

Odometer Reading at Time of Incident	32,000
Date and Time of Incident	7/10/2021 4:00 PM
Location of Incident	C stated that it was on i24 on the mile marker nine.
13. Current Location of Vehicle	Matthews Nissan
Who Confirmed?	ARBS

Probe Status

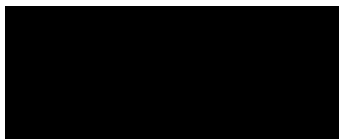
Partially Confirmed	<input type="checkbox"/>
Fully Confirmed	<input checked="" type="checkbox"/>

Claimant Information

Claimant Name	Claimant Date of Birth
Claimant Day Phone	Claimant Evening Phone
Claimant Address	Claimant City
Claimant State	Claimant Zip Code
Who notified NNA of incident?	Claimant Country United States
If represented, claimant's attorney info	

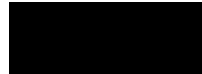
Driver Information

5a. Driver's Name



5c. Driver's Day Phone

5e. Driver's Date of Birth



5d. Driver's Evening Phone

5b. Driver's Address [Redacted]
Chickamauga, GA [Redacted]

5f. Driver's City

5g. Driver's State

5h. Driver's Zip Code

Driver is a Renter

5i. Driver's Country

Owner Information

4a. Owner's Name

4e. Owner's Date of Birth [Redacted]

4c. Owner's Day Phone

4d. Owner's Evening Phone

4b. Owner's Address

4f. Owner's City

4g. Owner's State

4h. Owner's Zip Code

Owner of the Vehicle is the Driver

4i. Owner's Country

Owner is a Rental Co.

Caller is a Third Party

Caller is an Attorney

Quick Description or Summary of Incident
C stated that Cs husband was driving.
C stated that the power would be reduced and the VEH started to slow down.
C stated that Cs husband tried to get off the road.
C stated that the engine completely locked up.
C stated that C opened the hood and a fire started to come out from the passenger side.

IIR Report Type

Restraint System Checklist

Steering

U/A

Brake

Thermal

Advanced Technology

Transmission

Other

3. How would you like us to be involved? C wants VEH fixed.

Consumer Affairs Agent STOPS HERE

Vehicle Information

7. Vehicle License Plate Number

8. State vehicle is currently registered GA

Purchased Used

Purchased New

9a. Date Purchased

9b. Mileage at
Purchase

Current Vehicle Status Not Repaired

Repairs Start Date

Repairs Completed
Date

Mfg. Date 11/6/2018

Insurance Involvement

Any Insurance Company Involved? No

Primary Insurance
Provider

Primary Insurance
Agent

19b. Insurance
Agent's Address

Agent E-Mail Address

Associated Policy #

19c. Insurance Claim
Number

Secondary Insurance Involvement

Was there another
Insurance Company
Invo

Secondary Insurance
Provider

Secondary Insurance
Agent

Secondary Agent
Phone & Extension

Secondary Agent
Mailing Address

Secondary Agent E-
Mail Address

Secondary Associated
Policy #

Secondary Associated
Claim #

Other Vehicle Information

20. Were any other
vehicles involved? No

Owner Information

Other Vehicle
Information


11. Estimated speed at
time of incident

20h. Current location
of vehicle

Other Information

Occupants of Incident Vehicle

Source of Information

Number of People involved	2	Right Front Passenger's Name	
Driver's Height		Right Front Passenger Age	
Driver's Weight		Right Front Passenger's Address	
Driver Witnessed Event	<input type="checkbox"/>	Right Front Passenger's Phone Number	
Driver Seatbelt	Lap + Shoulder Belt	Right Front Passenger's Height	
Driver Hospitalization Required	No	Right Front Passenger's Weight	
Driver Hospitalization Date		Right Front Passenger Witnessed Event	<input type="checkbox"/>
Driver Injuries	No	Right Front Passenger Seatbelt	
17e. Who treated them?		Hospitalization Required	No
Location of Treatment		Hospitalization Date	
Describe Driver Injuries		Who Treated them	
Driver DOB		Right Front Injuries	No
Driver Age		RF Describe Injuries	
Driver Airbag Status		Right Front DOB	
		Right Front Airbag Status	

Additional Occupants of Incident Vehicle

Left Rear Passenger's Name		Right Rear Passenger's Name	
Left Rear Passenger Age		Right Rear Passenger Age	
Left Rear Passenger's Address		Right Rear Passenger's Address	
Left Rear Passenger's Phone Number		Right Rear Passenger's Phone Number	
Left Rear Passenger's Height		Right Rear Passenger's Height	
Left Rear Passenger's Weight		Right Rear Passenger's Weight	
Left Rear Passenger Witnessed Event	<input type="checkbox"/>	Right Rear Passenger Witnessed Event	<input type="checkbox"/>
Left Rear Passenger Seatbelt		Right Rear Passenger Seatbelt	
Left Rear Injuries		Right Rear Injuries	
Hospitalization Required		Hospitalization Required	
Hospitalization Date		Hospitalization Date	
Who Treated them		Who Treated them	

Location of Treatment

Describe Injuries

Left Rear DOB

Left Rear Airbag Status

Location of Treatment

Describe Injuries

Right Rear DOB

Right Rear Airbag Status

Additional Occupants of Incident Vehicle

Center Rear Passenger's Name

Center Rear Passenger Age

Center Rear Passenger's Address

Center Rear Passenger's Phone Number

Center Rear Passenger's Height

Central Rear Passenger's Weight

Center Rear Passenger Witnessed Event

Center Rear Passenger Seatbelt

Center Right Injuries

Hospitalization Required

Hospitalization Date

Who Treated them

Location of Treatment

Describe Injuries

Center Rear DOB

Additional Passenger Info

Other Seating Position

Other Passenger's Name:

Other Passenger Age

Other Rear Passenger's Address

Other Rear Passenger's Phone Number

Other Rear Passenger's Height

Other Rear Passenger's Weight

Other Passenger(s) Seatbelt

Other Passenger(s) Witnessed Event

Other Injuries

Hospitalization Required

Hospitalization Date

Who Treated them

Location of Treatment

Describe Injuries

Other Passenger DOB

Other Passenger Airbag Status

Witnesses

Were there any witnesses No

witness(es) provided contact information No

18a. Witness #1 Name and Contact Info

18b. Witness #2 Name and Contact Info

Police or Fire Department

Was a police or fire report filed? No

14b. Police or Fire Report #

14c. Name of Agency where report filed

14a. Reporting Officer's Name

14d. Requested report copies?

Reporter's Name & Station/Organization

Property Damage

21. Any other property damaged? No

21a. Property owner's name,address,phone

21b. Detailed description of property

Did you request copy of estimates?

Source of Information (property damage)

Nature & extent of other vehicle damage

Nature and extent of other prop. damage

Other Information

Detailed Incident Description

C stated weird noises from the engine area and C started to merge and locked up.
C stated C tried to turn the veh back on but would not crank.
C stated C went out to look under the hood and saw between the exhaust manifold and saw a small flame from the starter.

Was the vehicle towing anything No

What was being towed

Was the vehicle carrying heavy cargo No

Describe the cargo

Warning lamp before/during the incident Yes

Describe the lamp before the engine light came on "engine low power" flashed and then power turned off

Vehicle at independent repair facility No

Name of repair facility

Contact Information of repair facility

What repairs were performed

aftermarket accessories or modifications Yes

What was installed on the vehicle lift kit

Prior Accidents or Collisions No

Describe Prior Accident of Collision

Description of Incident & Claim

Source of Information (description) Vision obstructions (describe)

Weather Conditions Parking loc. prior to time of incident

Temperature at time of incident Length of time parked

Overnight temperature prior to incident Ice location on vehicle

Ice/Snow accumulation on vehicle

Amount of Ice/Snow

Claimant's description of incident and statement of cause (detailed as possible)

Relation to Roadway Number of times incident occurred

Driver Action Special Circumstances

Actions taken after incident and results

Vehicle Estimated Speed Source

Posted Speed Limit

Other Vehicle Estimated Speed Source (other vehicle)

Posted Speed Limit (other)

Investigation Results

Date of Vehicle Inspection 8/19/2021 Location of inspection Mathews Nissan Clarksville, TN

Nature/Extent of vehicle damage & cost Engine is seized and starter motor has overheated Have you located any prior ROs? Yes

Photos taken by Bryan Hayden Number of Photos 62

Mileage at Inspection 32,825

Observations/Findings - Be as detailed as possible.

Exterior/Body No damage was found to the exterior or the body of the vehicle

Engine/Transmission/Drivetrain The engine is seized. We are unable to turn the crankshaft by placing a socket on the crankshaft pulley and using a breaker bar to try and turn the crankshaft. The starter motor has signs of overheating from trying to start the seized engine. The harness has no signs of damage and all fuses are good.

Underbody/Suspension/Steering/Wheels/Tire No damage was found to the Underbody/Suspension/Steering/Wheels/Tire

Int Obs/Seats/Inst Panel/Headliner/Trim No damage was found to the Seats/Inst Panel/Headliner/Trim

Seat Belts/Child Restraints All the seat belts are latching and unlatching correctly
Air Bags No airbags deployed
Additional Observations/Findings The engine is seized. We are unable to turn the crankshaft by placing a socket on the crankshaft pulley and using a breaker bar to try and turn the crankshaft. The starter motor has signs of overheating from trying to start the seized engine. The harness has no signs of damage and all fuses are good. When I inspected the vehicle the RO [REDACTED] that was opened 7/9/21 was still open and waiting on approval from Nissan to replace the engine long block and starter.
Alleged defective parts removed? No
If yes, by whom? N/A
Present Location Still on the vehicle

System Information

Created By Idman Ibrahim, 7/29/2021 8:49 PM

Last Modified By Wendy Rhinehart, 8/19/2021 3:52 PM

Files

Open RO - IIR - [REDACTED] 2019 TITAN XD, 1N6BA1F42K [REDACTED]

Last Modified 8/19/2021 3:52 PM

Created By Wendy Rhinehart

Last Modified 8/16/2021 10:41 PM

Created By Bryan Hayden

Photos - IIR - [REDACTED] 2019 TITAN XD, 1N6BA1F42K [REDACTED]

Last Modified 8/16/2021 10:40 PM

Created By Bryan Hayden

IIR Allegation and Factual Findings

Record Type Allegation

Allegation Claimant wants vehicle fixed.

Allegation Made By [REDACTED]

Factual Findings The engine is seized. We are unable to turn the crankshaft by placing a socket on the crankshaft pulley and using a breaker bar to try and turn the crankshaft. The starter motor has signs of overheating from trying to start the seized engine. The harness has no signs of damage and all fuses are good.

Description

Date

Status

Record Type IIR Recall/Service Campaign

Allegation

Allegation Made By

Factual Findings

Description R1911 - REAR VISIBILITY SYSTEM

Date 10/15/2019

Status Closed

IIR Supplements

Record Type Thermal Checklist

Created By Bryan Hayden, 8/15/2021 10:12 PM

Created Date 8/15/2021

Form History

8/19/2021 3:52 PM

User **Wendy Rhinehart**
Action **Changed Status Date from 8/19/2021 10:09 AM to 8/19/2021 3:52 PM. Changed Status from Assigned to Legal to Complete. Changed TREAD Effective Date to 8/19/2021.**

8/19/2021 3:52 PM

User **Wendy Rhinehart**
Action **Changed Recommendation to CA to No defect in the product – recommend denial of assistance. Changed Legal Comments.**

8/19/2021 12:27 PM

User **Wendy Rhinehart**
Action **Changed Legal Comments.**

8/19/2021 10:09 AM

User **Bryan Lewis**
Action **Changed Status Date from 8/17/2021 1:40 PM to 8/19/2021 10:09 AM. Changed Status from Assigned to Product Safety to Assigned to Legal.**

8/19/2021 10:08 AM

User **Bryan Lewis**
Action **Changed TREAD Code 1 to 23 - Fire. Changed Response to Performance was a product of system capability & subject conditions. Changed Main Allegation to Thermal. Changed Detailed allegation description. Changed Detailed PS response. Changed Allegation Component Level 1 to Engine.**

8/17/2021 1:40 PM

User **Wendy Rhinehart**
Action **Changed Status Date from 8/17/2021 1:39 PM to 8/17/2021 1:40 PM. Changed Status from Assigned to Legal to Assigned to Product Safety.**

8/17/2021 1:39 PM

User **Bryan Hayden**
Action **Changed Status Date from 8/17/2021 1:18 PM to 8/17/2021 1:39 PM. Changed Status from Assigned to DTS to Assigned to Legal.**

8/17/2021 1:18 PM

User **Wendy Rhinehart**
Action **Changed Status Date from 8/16/2021 10:42 PM to 8/17/2021 1:18 PM. Changed Status from Assigned to Legal to Assigned to DTS.**

8/16/2021 10:42 PM

User **Bryan Hayden**
Action **Changed Status Date from 8/2/2021 2:21 PM to 8/16/2021 10:42 PM. Changed Status from Assigned to DTS to Assigned to Legal.**

8/2/2021 2:21 PM

User **Bereniz Lopez**
Action **Changed Status Date from 7/30/2021 1:37 PM to 8/2/2021 2:21 PM. Changed Status from Assigned to DRT to Assigned to DTS.**

7/30/2021 1:37 PM

User **Dakota McGregor**
Action **Changed Status Date to 7/30/2021 1:37 PM. Changed Status from Assigned to CA to Assigned to DRT.**

7/29/2021 8:49 PM

User **Idman Ibrahim**
Action **Created.**

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