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Case: [REDACTED]

Content cannot be displayed: You do not have sufficient privileges to access the page: /apex/TLAlertPage

General

Caller Name	[REDACTED]	Dealer	[REDACTED]
NNAnet user ID	[REDACTED]	Contact Name	[REDACTED]
Tech Preferred Phone	[REDACTED]	Customer Name	
Tech Preferred Email	[REDACTED]	Case Record Type	TECH LINE Cases
Preferred Contact Method	Text	Case Owner	[REDACTED]
Repair/Work Order	244304	Mobile Phone	[REDACTED]
Job/Line Number	A	Texting Status	Opted-in
Created Day	Thursday		

Incident Information

Customer Comments	CUSTOMER STATES VEHICLE WON'T START	Customer Name	[REDACTED]
Verified	Yes	Vehicle	1N6BA1F41 [REDACTED]
Question for TECH LINE	What test should I do next?	VIN	1N6BA1F41 [REDACTED]
Service Manual General Section	Engine	Archived VIN Make	
Service Manual Specific Section	Starting System	Archived VIN Year	2017
Symptom Code Category	Experience/Occurrence	Archived VIN Model	TITAN XD
Symptom	CRANK, BUT NO START	Incident/RO Date	9/4/2019
When does this concern occur?	ALL TIMES	Calculated Days Down	1,405
Is single occurrence or a pattern?		Additional Days Down	
Repairs Made	NONE	Total Days Down	1,405
Observed Modifications & Accessories	BYPASSED EXHAUST EMISSIONS AND RAN STRAIGHT PIPE	Repair Attempts	0
		Current Mileage	75,530
		Vehicle Mileage Prior Value	
		Vehicle Purchased	

Miles
Primary DTC
Current DTC
Past DTC
Other DTCs

TECH LINE Information

Subject	No start, engine MIL P0601 A61	Resolution Action	REPLACE
Status	Closed	Resolution Object	ENGINE ASSEMBLY
Confirmed Resolution	Yes	Field Inspection Indicator	<input type="checkbox"/>
Component Code Category	EC Emission Controls	NNA Field Inspection Date	
Component Code Issue	ECU ELECTRONIC CONTROL UNIT	FSSS	<input type="checkbox"/>
TECH LINE Template	ECC Initial Response	FSSS Date	
TREAD Component	06		
Date/Time Closed	7/10/2023 2:17 PM		
Description			
Recommendation Detail			

DTS Information

DTSM Inspection Date		DTSM Request Type	
DTSM Inspection Date Confirmed?	<input type="checkbox"/>	Inspection Time/Notes	Appointment Time:
Notes for DTSM (Vehicle Concerns)			Notes to Agent:

Activity History

Email: Cas [REDACTED] 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L._5002I1uTMMd:ref]

Name	[REDACTED]
Task	<input checked="" type="checkbox"/>
Due Date	7/10/2023
Assigned To	[REDACTED]
Last Modified Date/Time	7/10/2023 2:17 PM
Comments	Additional To: [REDACTED] CC: BCC: william.spencer@nissan-usa.com Attachment: Subject: Case [REDACTED] 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L._5002I1uTMMd:ref] Body:

Glad to hear the vehicle is operating correctly.
Thank you for following up with the resolved case.

Have a great day!
The TECH LINE Survey can be accessed by: [CLICKING HERE](#)
Thank you, _____ William.TECH LINE

Updating a TECH LINE Case:Technician: Reply to this email; do not change the email subject line.

Email file attachments are limited to 6MB.
From ASIST, Select TECH LINE Support Request, Enter your dealer code and select Update a Case.
If no response, we will assume additional assistance is not required and the case will be closed.
Closed TECH LINE cases can be reopened.
Case # [REDACTED]
Date Created: 9/12/2019
Customer name: [REDACTED]
VIN: 1N6BA1F41 [REDACTED] Mileage: 75,530
Dealer code: 3090
Dealer name: MOSSY NISSAN

Customer's Concerns:
CUSTOMER STATES VEHICLE WON'T START

Technician Findings:
VEHICLE CRANKS AND HAS POPPING NOISE WHILE CRANKING, IS PUSHING AIR BACK OUT INTAKE DURING CRANKING. I ALSO FOUND A P0601 CODE STORED INITIALLY, CLEARED CODES AND USED JUMP BOXES TO CRANK VEHICLE. THE NEXT DAY, I INSTALLED NEW BATTERIES AND THE P0601 CODE WAS BACK AGAIN. DUE TO NO EXHAUST/EMISSIONS CODES WITHOUT ANY COMPONENTS PRESENT, THE ECM WOULD HAVE HAD TO BE TUNED. SHOULD I START WITH REPLACING THE ECM? OR DO YOU THINK THERE MAY BE A MECHANICAL ISSUE DUE TO THE AIR BEING PUSHED BACK OUT THE INTAKE AT TIMES DURING CRANKING? WHAT TEST WOULD YOU DO NEXT? FUEL PRESSURE AND QUALITY ARE GOOD.:

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ref:_00DA09j8L._5002l1uTMMd:ref

Email: Case 37086699; 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L._5002l1uTMMd:ref]

Name	
Task	<input checked="" type="checkbox"/>
Due Date	9/19/2019
Assigned To	William Spencer
Last Modified Date/Time	9/19/2019 7:16 AM
Comments	<p>Additional To [REDACTED]</p> <p>CC:</p> <p>BCC: william.spencer@nissan-usa.com</p> <p>Attachment:</p> <p>Subject: Case [REDACTED] 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L._5002l1uTMMd:ref]</p> <p>Body:</p> <p>[REDACTED]</p> <p>Thank you for the photos.</p> <p>I was talking to the diesel engineer.</p> <p>The P0601 may set due to a tune being installed.</p> <p>Also camshaft separation is likely due to the tune.</p> <p>So the intake backfire type noise is likely due to the camshaft not turning in the rear of one of the heads/valve train trauma.</p>

Keep us informed of repairs or if you need further assistance.

Thank you, [REDACTED]

The TECH LINE Survey can be accessed by: [CLICKING HERE](#)

Updating a TECH LINE Case: Technician: Reply to this email; do not change the email subject line.

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Closed TECH LINE cases can be reopened.

Case # [REDACTED]

Date Created: 9/12/2019

Customer name:

VIN: 1N6BA1F41 [REDACTED] Mileage: 75,530

Dealer code: 3225

Dealer name: DON DAVIS NISSAN

Customer's Concerns:

CUSTOMER STATES VEHICLE WON'T START

Technician Findings:

VEHICLE CRANKS AND HAS POPPING NOISE WHILE CRANKING, IS PUSHING AIR BACK OUT INTAKE DURING CRANKING. I ALSO FOUND A P0601 CODE STORED INITIALLY, CLEARED CODES AND USED JUMP BOXES TO CRANK VEHICLE. THE NEXT DAY, I INSTALLED NEW BATTERIES AND THE P0601 CODE WAS BACK AGAIN. DUE TO NO EXHAUST/EMISSIONS CODES WITHOUT ANY COMPONENTS PRESENT, THE ECM WOULD HAVE HAD TO BE TUNED. SHOULD I START WITH REPLACING THE ECM? OR DO YOU THINK THERE MAY BE A MECHANICAL ISSUE DUE TO THE AIR BEING PUSHED BACK OUT THE INTAKE AT TIMES DURING CRANKING? WHAT TEST WOULD YOU DO NEXT? FUEL PRESSURE AND QUALITY ARE GOOD.:

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ref:_00DA09j8L._5002I1uTMMd:ref

Email: Case 37086699; 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L._5002I1uTMMd:ref]

Name	
Task	<input checked="" type="checkbox"/>
Due Date	9/18/2019
Assigned To	William Spencer
Last Modified Date/Time	9/18/2019 11:43 AM
Comments	Additional To: [REDACTED] CC: BCC: william.spencer@nissan-usa.com Attachment: Subject: Case [REDACTED]; 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L._5002I1uTMMd:ref] Body: [REDACTED]

Thank you for your time today on the phone. Below is a summary of our call. Have a great day!
Total water in fuel time in old ECM was showing 0 seconds.

Vehicle has on exhaust after treatment on the vehicle.

Engine sounds like has internal trauma.

DBS shows:

3/27-5/03/2019 at West Texas Nissan with same as current mileage of 75,530

Customer Complaints:

- **CUSTOMER STATES VEHICLE WILL CRANK BUT WILL NOT START – ADVISE**
- **CUSTOMER STATES VEHICLE LOST BOOST PRESSURE AND DIED WHILE DRIVING – ADVISE**

Cause Description:

- **VERIFIED CONCERN - EXCESSIVE BLOW BY SMOKE COMING OUT OF OIL CAP WHILE CRANKING**
–

Technician notes:

- **NO WORK PERFORMED - CUSTOMER VOLUNTARY REPO**

DBS and Carfax does not show a history of oil changes or fuel filter changes.

TSS Recommendation:

Let's remove the drive belt and check the crank shaft for excessive up/down movement or end play.

If no concerns found with crankshaft.

Let's perform a compression test.

We did not receive the video.

Email attachments are limited to 6mb

If larger than 6mb they may be attached to the case from the web page (Up to 50mb):



Keep us informed of repairs or if you need further assistance.

Thank you, _____ William.TECH LINE

The TECH LINE Survey can be accessed by: [CLICKING HERE](#)

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Closed TECH LINE cases can be reopened.

Case #: [REDACTED]

Date Created: 9/12/2019

Customer name:

VIN: 1N6BA1F41 [REDACTED] Mileage: 75,530

Dealer code: 3225

Dealer name: DON DAVIS NISSAN

Customer's Concerns:

CUSTOMER STATES VEHICLE WON'T START

Technician Findings:

VEHICLE CRANKS AND HAS POPPING NOISE WHILE CRANKING, IS PUSHING AIR BACK OUT INTAKE DURING CRANKING. I ALSO FOUND A P0601 CODE STORED INITIALLY, CLEARED CODES AND USED JUMP BOXES TO CRANK VEHICLE. THE NEXT DAY, I INSTALLED NEW BATTERIES AND

THE P0601 CODE WAS BACK AGAIN. DUE TO NO EXHAUST/EMISSIONS CODES WITHOUT ANY COMPONENTS PRESENT, THE ECM WOULD HAVE HAD TO BE TUNED. SHOULD I START WITH REPLACING THE ECM? OR DO YOU THINK THERE MAY BE A MECHANICAL ISSUE DUE TO THE AIR BEING PUSHED BACK OUT THE INTAKE AT TIMES DURING CRANKING? WHAT TEST WOULD YOU DO NEXT? FUEL PRESSURE AND QUALITY ARE GOOD.:

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ref:_00DA09j8L_5002I1uTMMd:ref

Email: Case 37086699; 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L_5002I1uTMMd:ref]

Name	
Task	<input checked="" type="checkbox"/>
Due Date	9/12/2019
Assigned To	Adam Hoff
Last Modified Date/Time	9/12/2019 11:06 AM
Comments	<p>Additional To: [REDACTED]</p> <p>CC:</p> <p>BCC: adam.hoff@nissan-usa.com</p> <p>Attachment: 1N6BA1F41[REDACTED]_23701EZ45B.csv</p> <p>Subject: Case [REDACTED] 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L_5002I1uTMMd:ref]</p> <p>Body:</p> <p>[REDACTED]</p> <p>TECH LINE's latest case update is below. TSS recommendation:</p> <p>Unfortunately we do not really have a way to verify that on this vehicle at this time that I am aware of.</p> <p>When the ECM is replaced we recommend using the attached fast link file for ECM programming instead for save and write procedure.</p> <p>Just save the file to your consult desk top and select the file after selecting the fast link icon.</p> <p>Thank you, _____ Adam HTECH LINE</p> <p>The TECH LINE Survey can be accessed by: CLICKING HERE Updating a TECH LINE Case: Technician: Reply to this email; do not change the email subject line. Email file attachments are limited to 6MB. From ASIST, Select TECH LINE Support Request, Enter your dealer code and select Update a Case. If no response, we will assume additional assistance is not required and the case will be closed. Closed TECH LINE cases can be reopened. Case # [REDACTED] Date Created: 9/12/2019 Customer name: VIN: 1N6BA1F41[REDACTED] Mileage: 75,530 Dealer code: 3225 Dealer name: DON DAVIS NISSAN</p> <p>Customer's Concerns: CUSTOMER STATES VEHICLE WON'T START</p> <p>Technician Findings: VEHICLE CRANKS AND HAS POPPING NOISE WHILE CRANKING, IS PUSHING AIR BACK OUT INTAKE DURING CRANKING. I ALSO FOUND A P0601 CODE STORED INITIALLY, CLEARED CODES AND USED JUMP BOXES TO CRANK VEHICLE. THE NEXT DAY, I INSTALLED NEW BATTERIES AND THE P0601 CODE WAS BACK AGAIN. DUE TO NO EXHAUST/EMISSIONS CODES WITHOUT ANY COMPONENTS PRESENT, THE ECM WOULD HAVE HAD TO BE TUNED. SHOULD I START WITH REPLACING THE ECM? OR DO YOU THINK THERE MAY BE A MECHANICAL ISSUE DUE TO THE AIR BEING PUSHED BACK OUT THE INTAKE AT TIMES DURING CRANKING? WHAT TEST WOULD YOU DO NEXT? FUEL PRESSURE AND QUALITY ARE GOOD.:</p> <p>This communication may contain information that is proprietary, privileged, confidential, or</p>

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ref:_00DA09j8L._5002I1uTMMd:ref

Email: Case [REDACTED] 2017 TITAN XD; [ref:_00DA09j8L._5002I1uTMMd:ref]

Name
Task
Due Date
Assigned To
Last Modified Date/Time

9/12/2019
[REDACTED]
9/12/2019 9:56 AM
Additional To: [REDACTED]
CC:
BCC: adam.hoff@nissan-usa.com
Attachment:

Subject: Case [REDACTED] 2017 TITAN XD; [ref:_00DA09j8L._5002I1uTMMd:ref]

Body:
Michael,
TECH LINE's latest case update is below.
TSS recommendation:

Thank you for the case information.

Most cases we have seen for this concern are set with aftermarket devices connected to the vehicle.

Let's verify that no devices are still connected and see if the code is still set.

If the code is still set we recommend continuing with ECM replacement and retest.

Thank you, _____ Adam HTECH LINE

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From ASIST, Select TECH LINE Support Request, Enter your dealer code and select Update a Case.

If no response, we will assume additional assistance is not required and the case will be closed.

Comments Closed TECH LINE cases can be reopened.

Case # [REDACTED]
Date Created: 9/12/2019
Customer name:
VIN: 1N6BA1F4[REDACTED] Mileage: 75,530
Dealer code: 3225
Dealer name: DON DAVIS NISSAN

Customer's Concerns:

CUSTOMER STATES VEHICLE WON'T START

Technician Findings:

VEHICLE CRANKS AND HAS POPPING NOISE WHILE CRANKING, IS PUSHING AIR BACK OUT INTAKE DURING CRANKING. I ALSO FOUND A P0601 CODE STORED INITIALLY, CLEARED CODES AND USED JUMP BOXES TO CRANK VEHICLE. THE NEXT DAY, I INSTALLED NEW BATTERIES AND THE P0601 CODE WAS BACK AGAIN. DUE TO NO EXHAUST/EMISSIONS CODES WITHOUT ANY COMPONENTS PRESENT, THE ECM WOULD HAVE HAD TO BE TUNED. SHOULD I START WITH REPLACING THE ECM? OR DO YOU THINK THERE MAY BE A MECHANICAL ISSUE DUE TO THE AIR BEING PUSHED BACK OUT THE INTAKE AT TIMES DURING CRANKING? WHAT TEST WOULD YOU DO NEXT? FUEL PRESSURE AND QUALITY ARE GOOD.:

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ref:_00DA09j8L._5002I1uTMMd:ref

An email was sent to the Caller Name

Name
Task
Due Date
Assigned To **William Spencer**
Last Modified Date/Time **7/10/2023 1:24 AM**
Comments

Emails

Case [REDACTED]; 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L._5002I1uTMMd:ref]

Message Date **7/10/2023 2:17 PM**

Has Attachment

Email Address [REDACTED]

Status **Sent**

Subject **Case [REDACTED]; 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L._5002I1uTMMd:ref]**

Text Body

TECH LINE's latest case update is below.

TSS Recommendation:

**Glad to hear the vehicle is operating correctly.
Thank you for following up with the resolved case.**

Have a great day!

The TECH LINE Survey can be accessed by: [CLICKING HERE](#)

Thank you,

William.

TECH LINE

Updating a TECH LINE Case:

Technician: Reply to this email; do not change the email subject line. Email file attachments are limited to 6MB.

From ASIST, Select TECH LINE Support Request, Enter your dealer code and select Update a Case.

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Case # [REDACTED]
Date Created: 9/12/2019
Customer name: [REDACTED]
VIN: 1N6BA1F41 [REDACTED]

Mileage: 75,530

Dealer code: 3090

Dealer name: MOSSY NISSAN

Customer's Concerns:
CUSTOMER STATES VEHICLE WON'T START

Technician Findings:
VEHICLE CRANKS AND HAS POPPING NOISE WHILE CRANKING, IS PUSHING AIR BACK OUT INTAKE DURING CRANKING. I ALSO FOUND A P0601 CODE STORED INITIALLY, CLEARED CODES AND USED JUMP BOXES TO CRANK VEHICLE. THE NEXT DAY, I INSTALLED NEW BATTERIES AND THE P0601 CODE WAS BACK AGAIN. DUE TO NO EXHAUST/EMISSIONS CODES WITHOUT ANY COMPONENTS PRESENT, THE ECM WOULD HAVE HAD TO BE TUNED. SHOULD I START WITH REPLACING THE ECM? OR DO YOU THINK THERE MAY BE A MECHANICAL ISSUE DUE TO THE AIR BEING PUSHED BACK OUT THE INTAKE AT TIMES DURING CRANKING? WHAT TEST WOULD YOU DO NEXT? FUEL PRESSURE AND QUALITY ARE GOOD.:

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Case [REDACTED] 2017 TITAN XD; [ref:_00DA09j8L._5002I1uTMMd:ref]

Message Date 7/10/2023 7:38 AM
Has Attachment
Email Address techline@nissan-usa.com
Status Read
Subject Case [REDACTED] 2017 TITAN XD; [ref:_00DA09j8L._5002I1uTMMd:ref]
Text Body From: Edgar Inguanzo <edgar.inguanzov@gmail.com>
Sent: Monday, July 10, 2023 1:30 AM
To: NNA TECH LINE <techline@nissan-usa.com>
Subject: Re: Case 37086699; 2017 TITAN XD; No start, engine MIL P0601 A61

Crank is split in half. Also noticed a lot lateral movement on crank pulley On Mon, Jul 10, 2023 at 1:24 AM TECH LINE <techline@nissan-usa.com> wrote: edgar, We noticed that case number [REDACTED] does not have a confirmed resolution.Help

Crank is split in half. Also noticed a lot lateral movement on crank pulley
On Mon, Jul 10, 2023 at 1:24 AM TECH LINE <techline@nissan-usa.com<mailto:techline@nissan-usa.com>>
wrote:
[Image removed by sender.]

edgar,

We noticed that case number [REDACTED] does not have a confirmed resolution.

Help us improve your database search by updating your case. Pick 1 of 4 ways to update your case.

• Update the case through the Case Creation Portal. [Click Here.](#)

[REDACTED]

or

• Reply All to the last email from the case.

or

• Contact us through Chat. [Click Here.](#)

[REDACTED]

[REDACTED]

Thank you,

[REDACTED]

Case #: [REDACTED]
Date Created: 9/12/2019
Customer name: [REDACTED]
VIN: 1N6BA1F41 [REDACTED]

Mileage: 75,530

Dealer code: 3090


Dealer name: MOSSY NISSAN

Customer's Concerns:
CUSTOMER STATES VEHICLE WON'T START

Technician Findings:

VEHICLE CRANKS AND HAS POPPING NOISE WHILE CRANKING, IS PUSHING AIR BACK OUT INTAKE DURING CRANKING. I ALSO FOUND A P0601 CODE STORED INITIALLY, CLEARED CODES AND USED JUMP BOXES TO CRANK VEHICLE. THE NEXT DAY, I INSTALLED NEW BATTERIES AND THE P0601 CODE WAS BACK AGAIN. DUE TO NO EXHAUST/EMISSIONS CODES WITHOUT ANY COMPONENTS PRESENT, THE ECM WOULD HAVE HAD TO BE TUNED. SHOULD I START WITH REPLACING THE ECM? OR DO YOU THINK THERE MAY BE A MECHANICAL ISSUE DUE TO THE AIR BEING PUSHED BACK OUT THE INTAKE AT TIMES DURING CRANKING? WHAT TEST WOULD YOU DO NEXT? FUEL PRESSURE AND QUALITY ARE GOOD.:

Re: Case [REDACTED] 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L._5002I1uTMMd:ref]

Message Date	9/19/2019 1:18 PM
Has Attachment	
Email Address	[REDACTED]
Status	Read
Subject	Re: Case [REDACTED] 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L._5002I1uTMMd:ref]
Text Body	The customer declined tear down for further inspection in order to submit a warranty claim to Nissan. We are returning the vehicle to the customer as is.

[REDACTED]

> On Sep 19, 2019, at 7:16 AM, TECH LINE Email to Case <techlinesfdc@nissan-usa.com> wrote:

>

>

>

>

>

> Thank you for the photos.

>

> I was talking to the diesel engineer.

> The P0601 may set due to a tune being installed.

> Also camshaft separation is likely due to the tune.

> So the intake backfire type noise is likely due to the camshaft not turning in the rear of one of the heads/valve train trauma.

>

>

> Keep us informed of repairs or if you need further assistance.

>

>

> Thank you,

>

> William.

> TECH LINE

>

>

> The TECH LINE Survey can be accessed by: [CLICKING HERE](#)

>

> Updating a TECH LINE Case:

> Technician: Reply to this email; do not change the email subject line. Email file attachments are limited to 6MB.

>

> From ASIST, Select TECH LINE Support Request, Enter your dealer code and select Update a Case.

>

>

>

> If no response, we will assume additional assistance is not required and the case will be closed. Closed TECH LINE cases can be reopened.

>

> Case #: [REDACTED]

> Date Created: 9/12/2019

> Customer name: [REDACTED]

> VIN: 1N6BA1F41 [REDACTED]

> Mileage: 75,530

> Dealer code: 3225

> Dealer name: DON DAVIS NISSAN

>

> Customer's Concerns:

> CUSTOMER STATES VEHICLE WON'T START

>

> Technician Findings:

> VEHICLE CRANKS AND HAS POPPING NOISE WHILE CRANKING, IS PUSHING AIR BACK OUT INTAKE DURING CRANKING. I ALSO FOUND A P0601 CODE STORED INITIALLY, CLEARED CODES AND USED JUMP BOXES TO CRANK VEHICLE. THE NEXT DAY, I INSTALLED NEW BATTERIES AND THE P0601 CODE WAS BACK AGAIN. DUE TO NO EXHAUST/EMISSIONS CODES WITHOUT ANY COMPONENTS PRESENT, THE ECM WOULD HAVE HAD TO BE TUNED. SHOULD I START WITH REPLACING THE ECM? OR DO YOU THINK THERE MAY BE A MECHANICAL ISSUE DUE TO THE AIR BEING PUSHED BACK OUT THE INTAKE AT TIMES DURING CRANKING? WHAT TEST WOULD YOU DO NEXT? FUEL PRESSURE AND QUALITY ARE GOOD.:

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>

>
> ref:_00DA09j8L_5002I1uTMMd:ref

Case # [REDACTED], 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L_5002I1uTMMd:ref]

Message Date 9/19/2019 7:16 AM
Has Attachment 
Email Address [REDACTED]
Status Sent
Subject Case # [REDACTED] 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L_5002I1uTMMd:ref]
Text Body Michael Hasty,

TECH LINE's latest case update is below.

TSS Recommendation:

Thank you for the photos.

I was talking to the diesel engineer.
The P0601 may set due to a tune being installed.
Also camshaft separation is likely due to the tune.
So the intake backfire type noise is likely due to the camshaft not turning in the rear of one of the heads/valve train trauma.

Keep us informed of repairs or if you need further assistance.

Thank you,

William.

TECH LINE

The TECH LINE Survey can be accessed by: [CLICKING HERE](#)

Updating a TECH LINE Case:

Technician: Reply to this email; do not change the email subject line. Email file attachments are limited to 6MB.

Service Manager: Make a comment on the case from the CA COMM tool found on nnanet.com.

If no response, we will assume additional assistance is not required and the case will be closed. Closed TECH LINE cases can be reopened.

Case #: [REDACTED]
Date Created: 9/12/2019
Customer name:

VIN: 1N6BA1F4 [REDACTED]

Mileage: 75,530

Dealer code: 3225

Dealer name: DON DAVIS NISSAN

Customer's Concerns:
CUSTOMER STATES VEHICLE WON'T START

Technician Findings:
VEHICLE CRANKS AND HAS POPPING NOISE WHILE CRANKING, IS PUSHING AIR BACK OUT INTAKE DURING CRANKING. I ALSO FOUND A P0601 CODE STORED INITIALLY, CLEARED CODES AND USED JUMP BOXES TO CRANK VEHICLE. THE NEXT DAY, I INSTALLED NEW BATTERIES AND THE P0601 CODE WAS BACK AGAIN. DUE TO NO EXHAUST/EMISSIONS CODES WITHOUT ANY COMPONENTS PRESENT, THE ECM WOULD HAVE HAD TO BE TUNED. SHOULD I START WITH REPLACING THE ECM? OR DO YOU THINK THERE MAY BE A MECHANICAL ISSUE DUE TO THE AIR BEING PUSHED BACK OUT THE INTAKE AT TIMES DURING CRANKING? WHAT TEST WOULD YOU DO NEXT? FUEL PRESSURE AND QUALITY ARE GOOD.:

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Re: Case [REDACTED] 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L._5002I1uTMMd:ref]

Message Date 9/18/2019 11:51 AM

Has Attachment

Email Address [REDACTED]

Status Read

Subject Re: Case [REDACTED] 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L._5002I1uTMMd:ref]

Text Body Here are the requested photos of the diesel exhaust system with no after treatment items in it.

[REDACTED]

> On Sep 12, 2019, at 11:06 AM, TECH LINE Email to Case <techlinesfdc@nissan-usa.com> wrote:

>
>

[REDACTED]

> TECH LINE's latest case update is below.

>

> TSS recommendation:

> Unfortunately we do not really have a way to verify that on this vehicle at this time that I am aware of.

> When the ECM is replaced we recommend using the attached fast link file for ECM programming instead for save and write procedure.

> Just save the file to your consult desk top and select the file after selecting the fast link icon.

>

>

> Thank you,

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> _____
> Adam H

> TECH LINE
>
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> From ASIST, Select TECH LINE Support Request, Enter your dealer code and select Update a Case.
>
>
>
> If no response, we will assume additional assistance is not required and the case will be closed. Closed TECH LINE cases can be reopened.
>
> Case #: [REDACTED]
> Date Created: 9/12/2019
> Customer name: [REDACTED]
> VIN: 1N6BA1F41[REDACTED]
> Mileage: 75,530
> Dealer code: 3225
> Dealer name: DON DAVIS NISSAN
>
> Customer's Concerns:
> CUSTOMER STATES VEHICLE WON'T START
>
> Technician Findings:
> VEHICLE CRANKS AND HAS POPPING NOISE WHILE CRANKING, IS PUSHING AIR BACK OUT INTAKE DURING CRANKING. I ALSO FOUND A P0601 CODE STORED INITIALLY, CLEARED CODES AND USED JUMP BOXES TO CRANK VEHICLE. THE NEXT DAY, I INSTALLED NEW BATTERIES AND THE P0601 CODE WAS BACK AGAIN. DUE TO NO EXHAUST/EMISSIONS CODES WITHOUT ANY COMPONENTS PRESENT, THE ECM WOULD HAVE HAD TO BE TUNED. SHOULD I START WITH REPLACING THE ECM? OR DO YOU THINK THERE MAY BE A MECHANICAL ISSUE DUE TO THE AIR BEING PUSHED BACK OUT THE INTAKE AT TIMES DURING CRANKING? WHAT TEST WOULD YOU DO NEXT? FUEL PRESSURE AND QUALITY ARE GOOD.:
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>
>
> ref: _00DA09j8L_5002I1uTMMd:ref
> <1N6BA1F41HN570607_23701EZ45B.csv>

Case [REDACTED] 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L_5002I1uTMMd:ref]

Message Date 9/18/2019 11:43 AM

Has Attachment

Email Address [REDACTED]

Status Sent

Subject Case [REDACTED] 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L_5002I1uTMMd:ref]

Text Body Michael Hasty,

TECH LINE's latest case update is below.

Outbound call to tech:

Total water in fuel time in old ECM was showing 0 seconds.

Vehicle has on exhaust after treatment on the vehicle.
Engine sounds like has internal trauma.

DBS shows:

3/27-5/03/2019 at West Texas Nissan with same as current mileage of 75,530

Customer Complaints:

- **CUSTOMER STATES VEHICLE WILL CRANK BUT WILL NOT START – ADVISE**
- **CUSTOMER STATES VEHICLE LOST BOOST PRESSURE AND DIED WHILE DRIVING – ADVISE**

Cause Description:

- **VERIFIED CONCERN - EXCESSIVE BLOW BY SMOKE COMING OUT OF OIL CAP WHILE CRANKING –**

Technician notes:

- **NO WORK PERFORMED - CUSTOMER VOLUNTARY REPO**

DBS and Carfax does not show a history of oil changes or fuel filter changes.

TSS Recommendation:

Let's remove the drive belt and check the crank shaft for excessive up/down movement or end play.

If no concerns found with crankshaft.

Let's perform a compression test.

We did not receive the video.

Email attachments are limited to 6mb

If larger than 6mb they may be attached to the case from the web page (Up to 50mb):

<https://nna.secure.force.com/survey/ElectronicCase>

Keep us informed of repairs or if you need further assistance.

Thank you,



TECH LINE

The TECH LINE Survey can be accessed by: [CLICKING HERE](#)

Updating a TECH LINE Case:

Technician: Reply to this email; do not change the email subject line. Email file attachments are limited to 6MB.

Service Manager: Make a comment on the case from the CA COMM tool found on nnanet.com.

If no response, we will assume additional assistance is not required and the case will be closed. Closed TECH LINE cases can be reopened.

Case #: 

Date Created: 9/12/2019

Customer name:

VIN: 1N6BA1F4 

Mileage: 75,530

Dealer code: 3225

Dealer name: DON DAVIS NISSAN

Customer's Concerns:
CUSTOMER STATES VEHICLE WON'T START

Technician Findings:
VEHICLE CRANKS AND HAS POPPING NOISE WHILE CRANKING, IS PUSHING AIR BACK OUT INTAKE DURING CRANKING. I ALSO FOUND A P0601 CODE STORED INITIALLY, CLEARED CODES AND USED JUMP BOXES TO CRANK VEHICLE. THE NEXT DAY, I INSTALLED NEW BATTERIES AND THE P0601 CODE WAS BACK AGAIN. DUE TO NO EXHAUST/EMISSIONS CODES WITHOUT ANY COMPONENTS PRESENT, THE ECM WOULD HAVE HAD TO BE TUNED. SHOULD I START WITH REPLACING THE ECM? OR DO YOU THINK THERE MAY BE A MECHANICAL ISSUE DUE TO THE AIR BEING PUSHED BACK OUT THE INTAKE AT TIMES DURING CRANKING? WHAT TEST WOULD YOU DO NEXT? FUEL PRESSURE AND QUALITY ARE GOOD.:

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Re: Case [REDACTED] 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L_5002I1uTMMd:ref]

Message Date 9/18/2019 10:39 AM

Has Attachment 

Email Address [REDACTED]

Status Read

Subject Re: Case 3 [REDACTED]; 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L_5002I1uTMMd:ref]

Text Body I sent an update yesterday with the vehicle still not starting in a video of it. I just wanted to verify you guys got that?



> On Sep 12, 2019, at 11:06 AM, TECH LINE Email to Case <techlinesfdc@nissan-usa.com> wrote:

>

>

>

>

>

> TECH LINE's latest case update is below.

>

> TSS recommendation:

> Unfortunately we do not really have a way to verify that on this vehicle at this time that I am aware of.

> When the ECM is replaced we recommend using the attached fast link file for ECM programming instead for save and write procedure.

> Just save the file to your consult desk top and select the file after selecting the fast link icon.

>

>

> Thank you,

>

> Adam H

> TECH LINE

>

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> The TECH LINE Survey can be accessed by: [CLICKING HERE](#)

>

> Updating a TECH LINE Case:

> Technician: Reply to this email; do not change the email subject line. Email file attachments are limited to

6MB.

>

> From ASIST, Select TECH LINE Support Request, Enter your dealer code and select Update a Case.

>

>

>

> If no response, we will assume additional assistance is not required and the case will be closed. Closed TECH LINE cases can be reopened.

>

> Case # [REDACTED]

> Date Created: 9/12/2019

> Customer name:

> VIN: 1N6BA1F41H [REDACTED]

> Mileage: 75,530

> Dealer code: 3225

> Dealer name: DON DAVIS NISSAN

>

> Customer's Concerns:

> CUSTOMER STATES VEHICLE WON'T START

>

> Technician Findings:

> VEHICLE CRANKS AND HAS POPPING NOISE WHILE CRANKING, IS PUSHING AIR BACK OUT INTAKE DURING CRANKING. I ALSO FOUND A P0601 CODE STORED INITIALLY, CLEARED CODES AND USED JUMP BOXES TO CRANK VEHICLE. THE NEXT DAY, I INSTALLED NEW BATTERIES AND THE P0601 CODE WAS BACK AGAIN. DUE TO NO EXHAUST/EMISSIONS CODES WITHOUT ANY COMPONENTS PRESENT, THE ECM WOULD HAVE HAD TO BE TUNED. SHOULD I START WITH REPLACING THE ECM? OR DO YOU THINK THERE MAY BE A MECHANICAL ISSUE DUE TO THE AIR BEING PUSHED BACK OUT THE INTAKE AT TIMES DURING CRANKING? WHAT TEST WOULD YOU DO NEXT? FUEL PRESSURE AND QUALITY ARE GOOD.:

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> ref: _00DA09j8L_5002I1uTMMd:ref

> <1N6BA1F41HN570607_23701EZ45B.csv>

Re: Case [REDACTED] 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L_5002I1uTMMd:ref]

Message Date 9/17/2019 11:56 AM

Has Attachment 

Email Address [REDACTED]

Status Read

Subject Re: Case [REDACTED] 17 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L_5002I1uTMMd:ref]

Text Body

I replaced the ECM and programmed the new software version with the file you gave me. I programmed the van and the fuel injector codes. I rechecked it and it's doing the exact same thing and still not starting. I do now have codes for all of the exhaust components missing. I am sending you some pictures of the exhaust codes and a video of the nose start. It is popping a little bit and sounds like it maybe has a backfire. The only signal issue I can find is the mass air flow is reading cute zero kg. The vehicle still does not start without that plugged in though. What would you advise to be the next step? Should I perform a compression test? Due to the popping noise, I'm starting to wonder if there may be an internal failure in the engine.

> On Sep 12, 2019, at 11:06 AM, TECH LINE Email to Case <techlinesfdc@nissan-usa.com> wrote:

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> TECH LINE's latest case update is below.

>

> TSS recommendation:
> Unfortunately we do not really have a way to verify that on this vehicle at this time that I am aware of.
> When the ECM is replaced we recommend using the attached fast link file for ECM programming instead for save and write procedure.
> Just save the file to your consult desk top and select the file after selecting the fast link icon.
>
>
> Thank you,
> _____
> Adam H
> TECH LINE
>
>
> The TECH LINE Survey can be accessed by: [CLICKING HERE](#)
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> Updating a TECH LINE Case:
> Technician: Reply to this email; do not change the email subject line. Email file attachments are limited to 6MB.
>
> From ASIST, Select TECH LINE Support Request, Enter your dealer code and select Update a Case.
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> If no response, we will assume additional assistance is not required and the case will be closed. Closed TECH LINE cases can be reopened.
>
> Case # [REDACTED]
> Date Created: 9/12/2019
> Customer name: [REDACTED]
> VIN: 1N6BA1F4 [REDACTED]
> Mileage: 75,530
> Dealer code: 3225
> Dealer name: DON DAVIS NISSAN
>
> Customer's Concerns:
> CUSTOMER STATES VEHICLE WON'T START
>
> Technician Findings:
> VEHICLE CRANKS AND HAS POPPING NOISE WHILE CRANKING, IS PUSHING AIR BACK OUT INTAKE DURING CRANKING. I ALSO FOUND A P0601 CODE STORED INITIALLY, CLEARED CODES AND USED JUMP BOXES TO CRANK VEHICLE. THE NEXT DAY, I INSTALLED NEW BATTERIES AND THE P0601 CODE WAS BACK AGAIN. DUE TO NO EXHAUST/EMISSIONS CODES WITHOUT ANY COMPONENTS PRESENT, THE ECM WOULD HAVE HAD TO BE TUNED. SHOULD I START WITH REPLACING THE ECM? OR DO YOU THINK THERE MAY BE A MECHANICAL ISSUE DUE TO THE AIR BEING PUSHED BACK OUT THE INTAKE AT TIMES DURING CRANKING? WHAT TEST WOULD YOU DO NEXT? FUEL PRESSURE AND QUALITY ARE GOOD.:
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>
>
> ref:_00DA09j8L_50021uTMMd:ref
> <1N6BA1F41HN570607_23701EZ45B.csv>

Case [REDACTED] 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L_50021uTMMd:ref]

Message Date 9/12/2019 11:06 AM

Has Attachment

Email Addr [REDACTED]

Status Sent

Subject Case [REDACTED] 2017 TITAN XD; No start, engine MIL P0601 A61 [ref:_00DA09j8L_50021uTMMd:ref]

Text Body Michael Hasty,

TECH LINE's latest case update is below.

TSS recommendation:

Unfortunately we do not really have a way to verify that on this vehicle at this time that I am aware of. When the ECM is replaced we recommend using the attached fast link file for ECM programming instead for save and write procedure. Just save the file to your consult desk top and select the file after selecting the fast link icon.

Thank you,

TECH LINE

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Case #: [REDACTED]
Date Created: 9/12/2019
Customer name:
VIN: 1N6BA1F4 [REDACTED]

Mileage: 75,530

Dealer code: 3225

Dealer name: DON DAVIS NISSAN

Customer's Concerns:
CUSTOMER STATES VEHICLE WON'T START

Technician Findings:

VEHICLE CRANKS AND HAS POPPING NOISE WHILE CRANKING, IS PUSHING AIR BACK OUT INTAKE DURING CRANKING. I ALSO FOUND A P0601 CODE STORED INITIALLY, CLEARED CODES AND USED JUMP BOXES TO CRANK VEHICLE, THE NEXT DAY, I INSTALLED NEW BATTERIES AND THE P0601 CODE WAS BACK AGAIN. DUE TO NO EXHAUST/EMISSIONS CODES WITHOUT ANY COMPONENTS PRESENT, THE ECM WOULD HAVE HAD TO BE TUNED. SHOULD I START WITH REPLACING THE ECM? OR DO YOU THINK THERE MAY BE A MECHANICAL ISSUE DUE TO THE AIR BEING PUSHED BACK OUT THE INTAKE AT TIMES DURING CRANKING? WHAT TEST WOULD YOU DO NEXT? FUEL PRESSURE AND QUALITY ARE GOOD.:

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Adam Hoff
Technical Support Specialist
Aftersales Dealer Support

Nissan North America, Inc.
610 Enon Springs Road East
Smyrna, TN 37167

Re: Case [REDACTED] 2017 TITAN XD; [ref:_00DA09j8L._5002I1uTMMd:ref]

Message Date 9/12/2019 10:58 AM

Has Attachment 

Email Address [REDACTED]

Status Read

Subject Re: Case [REDACTED] 2017 TITAN XD; [ref:_00DA09j8L._5002I1uTMMd:ref]

Text Body I did not see any aftermarket wiring are hardware attached. But I do believe the ECM May have aftermarket flash software on it. I do not know if I can check and verify/prove that.

[REDACTED]

> On Sep 12, 2019, at 9:56 AM, TECH LINE Email to Case <techlinesfdc@nissan-usa.com> wrote:

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> If no response, we will assume additional assistance is not required and the case will be closed. Closed

TECH LINE cases can be reopened.

>

> Case # [REDACTED]

> Date Created: 9/12/2019

> Customer name:

> VIN: 1N6BA1F41 [REDACTED]

> Mileage: 75,530

> Dealer code: 3225

> Dealer name: DON DAVIS NISSAN

>

> Customer's Concerns:

> CUSTOMER STATES VEHICLE WON'T START

>

> Technician Findings:

> VEHICLE CRANKS AND HAS POPPING NOISE WHILE CRANKING, IS PUSHING AIR BACK OUT INTAKE DURING CRANKING. I ALSO FOUND A P0601 CODE STORED INITIALLY, CLEARED CODES AND USED JUMP BOXES TO CRANK VEHICLE. THE NEXT DAY, I INSTALLED NEW BATTERIES AND THE P0601 CODE WAS BACK AGAIN. DUE TO NO EXHAUST/EMISSIONS CODES WITHOUT ANY COMPONENTS PRESENT, THE ECM WOULD HAVE HAD TO BE TUNED. SHOULD I START WITH REPLACING THE ECM? OR DO YOU THINK THERE MAY BE A MECHANICAL ISSUE DUE TO THE AIR BEING PUSHED BACK OUT THE INTAKE AT TIMES DURING CRANKING? WHAT TEST WOULD YOU DO NEXT? FUEL PRESSURE AND QUALITY ARE GOOD.:

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> ref:_00DA09j8L._5002I1uTMMd:ref

Case 37086699; 2017 TITAN XD; [ref:_00DA09j8L._5002I1uTMMd:ref]

Message Date 9/12/2019 9:56 AM

Has Attachment 

Email Address [REDACTED]

Status Sent

Subject Cas [REDACTED] 2017 TITAN XD; [ref:_00DA09j8L._5002I1uTMMd:ref]

Text Body Michael Hasty,

TECH LINE's latest case update is below.

TSS recommendation:

Thank you for the case information.

Most cases we have seen for this concern are set with aftermarket devices connected to the vehicle.

Let's verify that no devices are still connected and see if the code is still set.

If the code is still set we recommend continuing with ECM replacement and retest.

Thank you,

[REDACTED]

TECH LINE

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Service Manager: Make a comment on the case from the CA COMM tool found on nnanet.com.

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Case # [REDACTED]
Date Created: 9/12/2019
Customer name:
VIN: 1N6BA1F41 [REDACTED]

Mileage: 75,530

Dealer code: 3225

Dealer name: DON DAVIS NISSAN

Customer's Concerns:
CUSTOMER STATES VEHICLE WON'T START

Technician Findings:
VEHICLE CRANKS AND HAS POPPING NOISE WHILE CRANKING, IS PUSHING AIR BACK OUT INTAKE DURING CRANKING. I ALSO FOUND A P0601 CODE STORED INITIALLY, CLEARED CODES AND USED JUMP BOXES TO CRANK VEHICLE. THE NEXT DAY, I INSTALLED NEW BATTERIES AND THE P0601 CODE WAS BACK AGAIN. DUE TO NO EXHAUST/EMISSIONS CODES WITHOUT ANY COMPONENTS PRESENT, THE ECM WOULD HAVE HAD TO BE TUNED. SHOULD I START WITH REPLACING THE ECM? OR DO YOU THINK THERE MAY BE A MECHANICAL ISSUE DUE TO THE AIR BEING PUSHED BACK OUT THE INTAKE AT TIMES DURING CRANKING? WHAT TEST WOULD YOU DO NEXT? FUEL PRESSURE AND QUALITY ARE GOOD.:

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Adam Hoff
Technical Support Specialist
Aftersales Dealer Support

Nissan North America, Inc.
610 Enon Springs Road East
Smyrna, TN 37167
[REDACTED]

Case Comments

7/10/2023 2:16 PM

7/10/2023 2:16 PM

User [REDACTED]
Public
TSS Recommendation:
Comment **Glad to hear the vehicle is operating correctly. Thank you for following up with the resolved case.**
Have a great day!

9/19/2019 3:15 PM

User **William Spencer**
Public
Email received:
Comment **The customer declined tear down for further inspection in order to submit a warranty claim to Nissan. We are returning the vehicle to the customer as is.**

9/19/2019 7:13 AM

User **William Spencer**
Public
Email received:
Comment **Here are the requested photos of the diesel exhaust system with no after treatment items in it.**

9/18/2019 11:22 AM

User **William Spencer**
Public
Email received:
Comment **I replaced the ECM and programmed the new software version with the file you gave me. I programmed the van and the fuel injector codes. I rechecked it and it's doing the exact same thing and still not starting. I do now have codes for all of the exhaust components missing. I am sending you some pictures of the exhaust codes and a video of the nose start. It is popping a little bit and sounds like it maybe has a backfire. The only signal issue I can find is the mass air flow is reading cute zero kg. The vehicle still does not start without that plugged in though. What would you advise to be the next step? Should I perform a compression test? Due to the popping noise, I'm starting to wonder if there may be an internal failure in the engine.**
I sent an update yesterday with the vehicle still not starting in a video of it. I just wanted to verify you guys got that?

9/12/2019 11:05 AM

User **Adam Hoff**
Public
Email response from dealer:
Comment **I did not see any aftermarket wiring are hardware attached. But I do believe the ECM May have aftermarket flash software on it. I do not know if I can check and verify/prove that.**

User [REDACTED]
Public
Email Received:
Comment **Crank is split in half. Also noticed a lot lateral movement on crank pulley**
9/19/2019 7:16 AM

User **William Spencer**
Public
TSS Recommendation:
Thank you for the photos.
Comment **I was talking to the diesel engineer. The P0601 may set due to a tune being installed. Also camshaft separation is likely due to the tune. So the intake backfire type noise is likely due to the camshaft not turning in the rear of one of the heads/valve train trauma.**
Keep us informed of repairs or if you need further assistance.

9/18/2019 11:42 AM

User **William Spencer**
Public
Comment **Outbound call to tech:**
Total water in fuel time in old ECM was showing 0 seconds.
Vehicle has on exhaust after treatment on the vehicle. Engine sounds like has internal trauma.
DBS shows:
3/27-5/03/2019 at West Texas Nissan with same as current mileage of 75,530
Customer Complaints:
• CUSTOMER STATES VEHICLE WILL CRANK BUT WILL NOT START – ADVISE
• CUSTOMER STATES VEHICLE LOST BOOST PRESSURE AND DIED WHILE DRIVING – ADVISE
Cause Description:
• VERIFIED CONCERN - EXCESSIVE BLOW BY SMOKE COMING OUT OF OIL CAP WHILE CRANKING –
Technician notes:
• NO WORK PERFORMED - CUSTOMER VOLUNTARY REPO
DBS and Carfax does not show a history of oil changes or fuel filter changes.

TSS Recommendation:

Let's remove the drive belt and check the crank shaft for excessive up/down movement or end play. If no concerns found with crankshaft. Let's perform a compression test.

We did not receive the video. Email attachments are limited to 6mb

9/12/2019 9:55 AM

User Adam Hoff
Public
Comment Technician findings:
P0601 MEMORY CHECK SUM

If larger than 6mb they may be attached to the case from the web page (Up to 50mb):
<https://nna.secure.force.com/survey/ElectronicCase>

Keep us informed of repairs or if you need further assistance.

9/12/2019 11:06 AM

User Adam Hoff
Public
Comment TSS recommendation:
Unfortunately we do not really have a way to verify that on this vehicle at this time that I am aware of. When the ECM is replaced we recommend using the attached fast link file for ECM programming instead for save and write procedure. Just save the file to your consult desk top and select the file after selecting the fast link icon.

9/12/2019 9:55 AM

User Adam Hoff
Public
Comment TSS recommendation:
Thank you for the case information. Most cases we have seen for this concern are set with aftermarket devices connected to the vehicle. Let's verify that no devices are still connected and see if the code is still set. If the code is still set we recommend continuing with ECM replacement and retest.

9/12/2019 9:50 AM

User Survey Site Guest User
Public
Comment Customer Comments: CUSTOMER STATES VEHICLE WON'T START
 Technician Findings: VEHICLE CRANKS AND HAS POPPING NOISE WHILE CRANKING, IS PUSHING AIR BACK OUT INTAKE DURING CRANKING. I ALSO FOUND A P0601 CODE STORED INITIALLY, CLEARED CODES AND USED JUMP BOXES TO CRANK VEHICLE. THE NEXT DAY, I INSTALLED NEW BATTERIES AND THE P0601 CODE WAS BACK AGAIN. DUE TO NO EXHAUST/EMISSIONS CODES WITHOUT ANY COMPONENTS PRESENT, THE ECM WOULD HAVE HAD TO BE TUNED. SHOULD I START WITH REPLACING THE ECM? OR DO YOU THINK THERE MAY BE A MECHANICAL ISSUE DUE TO THE AIR BEING PUSHED BACK OUT THE INTAKE AT TIMES DURING CRANKING? WHAT TEST WOULD YOU DO NEXT? FUEL PRESSURE AND QUALITY ARE GOOD.
 Repairs Made: NONE

Case History

7/10/2023 2:17 PM

User William Spencer
Action Changed Status from Pending Dealer Reply to Closed. Changed Status from Pending TECH LINE to Pending Dealer Reply.

7/10/2023 7:39 AM

User Managed Services

Action **Changed First Call Resolution from Yes to No. Changed Reopen Date to 7/10/2023 7:39 AM. Changed Status from Pending Dealer Reply to Pending TECH LINE.**

6/29/2023 1:04 PM

User **Survey Site Guest User**

Action **Changed Caller Name from ALBERTO to edgar. Changed Tech Preferred Email from [REDACTED] to [REDACTED]. Changed Tech Preferred Phone from [REDACTED] to [REDACTED]. Changed Dealer from DON DAVIS NISSAN to MOSSY NISSAN.**

12/10/2020 12:32 PM

User **Survey Site Guest User**

Action **[REDACTED] m Michael Hasty to ALBERTO. Changed Tech Preferred Email from [REDACTED] to [REDACTED]. Changed Tech Preferred Phone from [REDACTED] to [REDACTED].**

9/18/2019 11:00 AM

User [REDACTED]

Action **Changed Case Owner from TECH LINE Tier 2 to William Spencer.**

9/17/2019 12:11 PM

User [REDACTED]

Action **Changed Case Owner from Adam Hoff to TECH LINE Tier 2.**

9/12/2019 9:56 AM

User [REDACTED]

Action **Changed Subject to No start, engine MIL P0601 A61. Changed Status from Open to Pending Dealer Reply. Closed.**

9/12/2019 9:56 AM

User [REDACTED]

Action **Changed Caller Name from Michaek Hasty to Michael Hasty.**

9/12/2019 9:55 AM

User [REDACTED]

Action **Changed Caller Name from MICHAEL HASTY to Michaek Hasty.**

9/12/2019 9:52 AM

User [REDACTED]

Action **Changed Case Owner from TECH LINE Initial 1 to Adam Hoff.**

9/12/2019 9:50 AM

User **Survey Site Guest User**

Action **Changed Case Owner from Survey Site Guest User to TECH LINE Initial 1. Created.**