



45-21-01 – Autonomous Emergency Braking (AEB) (U.S. Only)

Release date: 12/XX/2023

Condition

Applicable Vehicles					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Golf, GTI	2020-2024	All	All	All	All
Jetta	2019-2024	All	All	All	All
Atlas, Tiguan LWB	2018-2024	All	All	All	All
Arteon	2019-2024	All	All	All	All
Atlas Cross Sport	2020-2024	All	All	All	All
ID.4	2021-2024	All	All	All	All
Taos	2022-2024	All	All	All	All

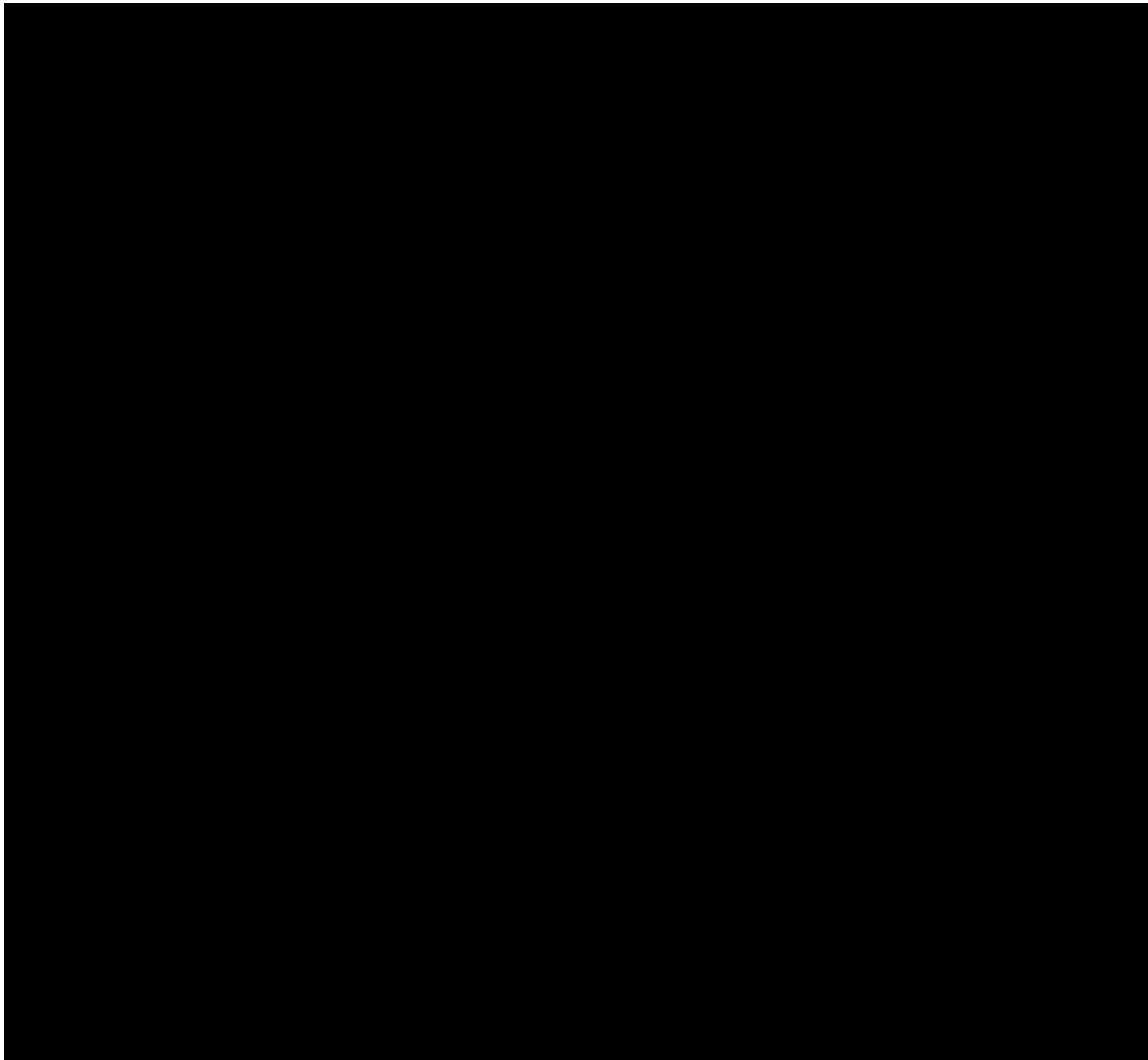
Revision Table

The customer reports that the vehicle performed an unwarranted Autonomous Emergency Braking (AEB).



45-21-01 – Autonomous Emergency Braking (AEB) (U.S. Only)

Release date: 12/XX/2023

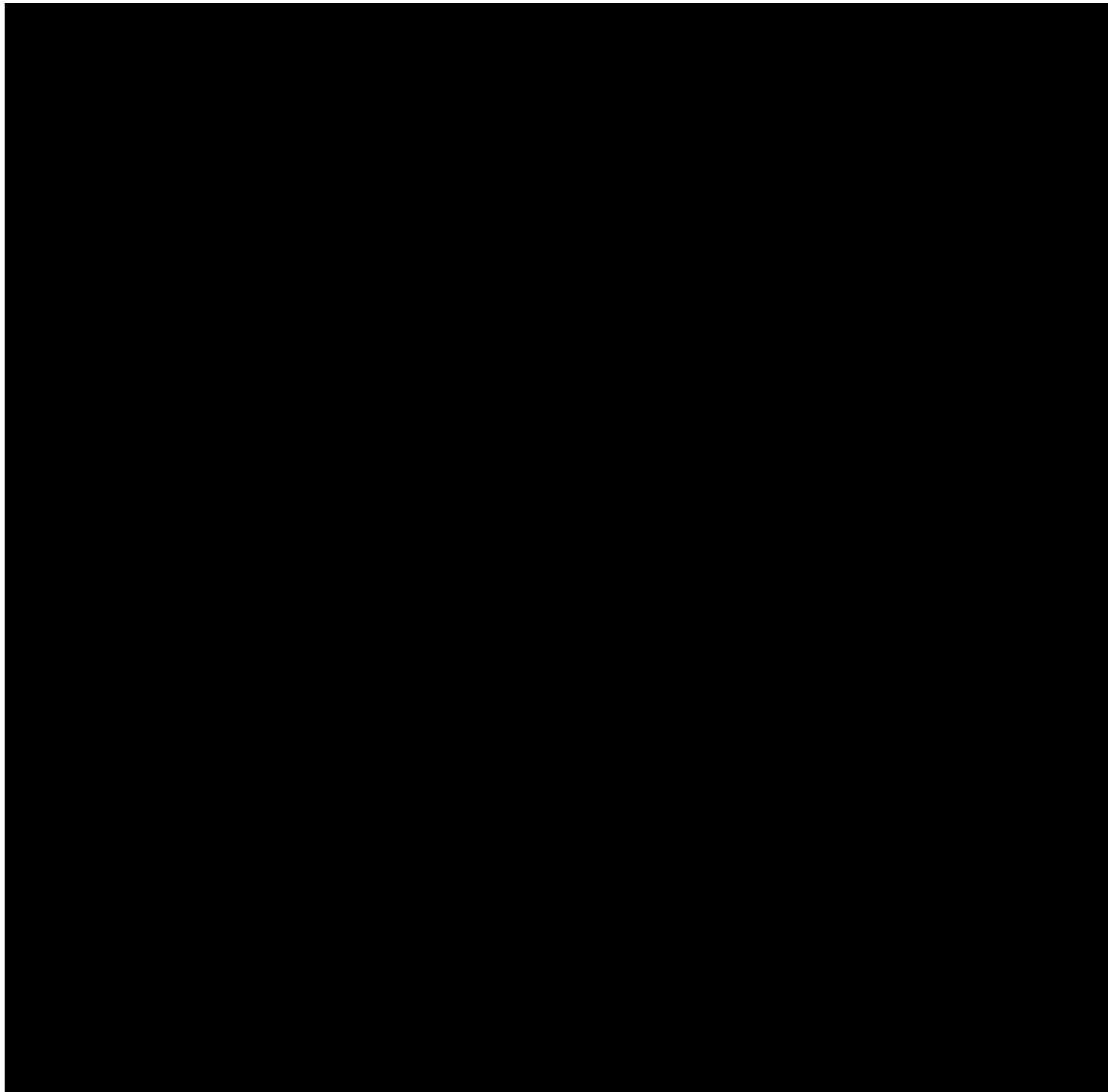




45-21-01 – Autonomous Emergency Braking (AEB) (U.S. Only)

Release date: 12/XX/2023

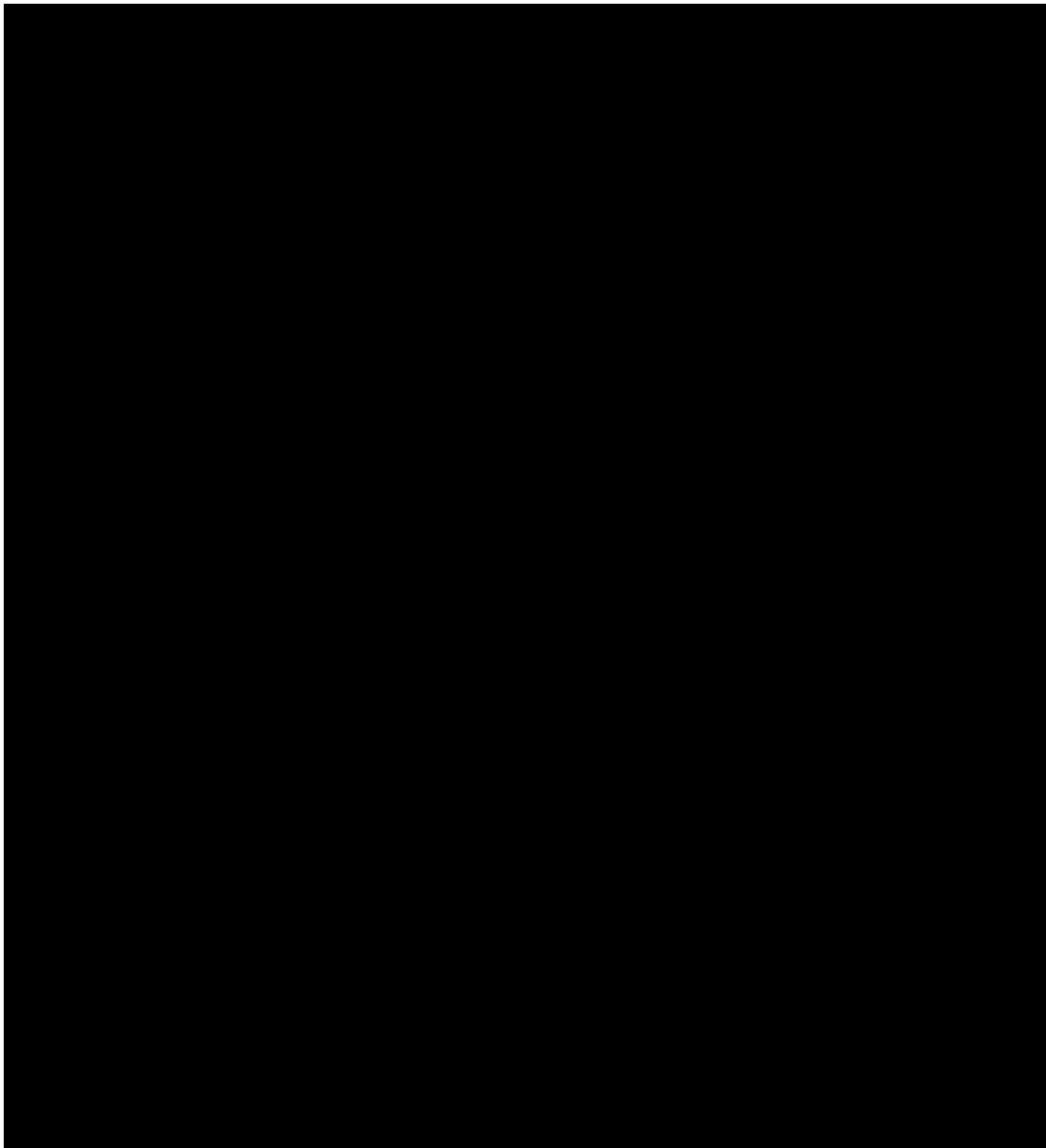
2. Customer Questionnaire





45-21-01 – Autonomous Emergency Braking (AEB) (U.S. Only)

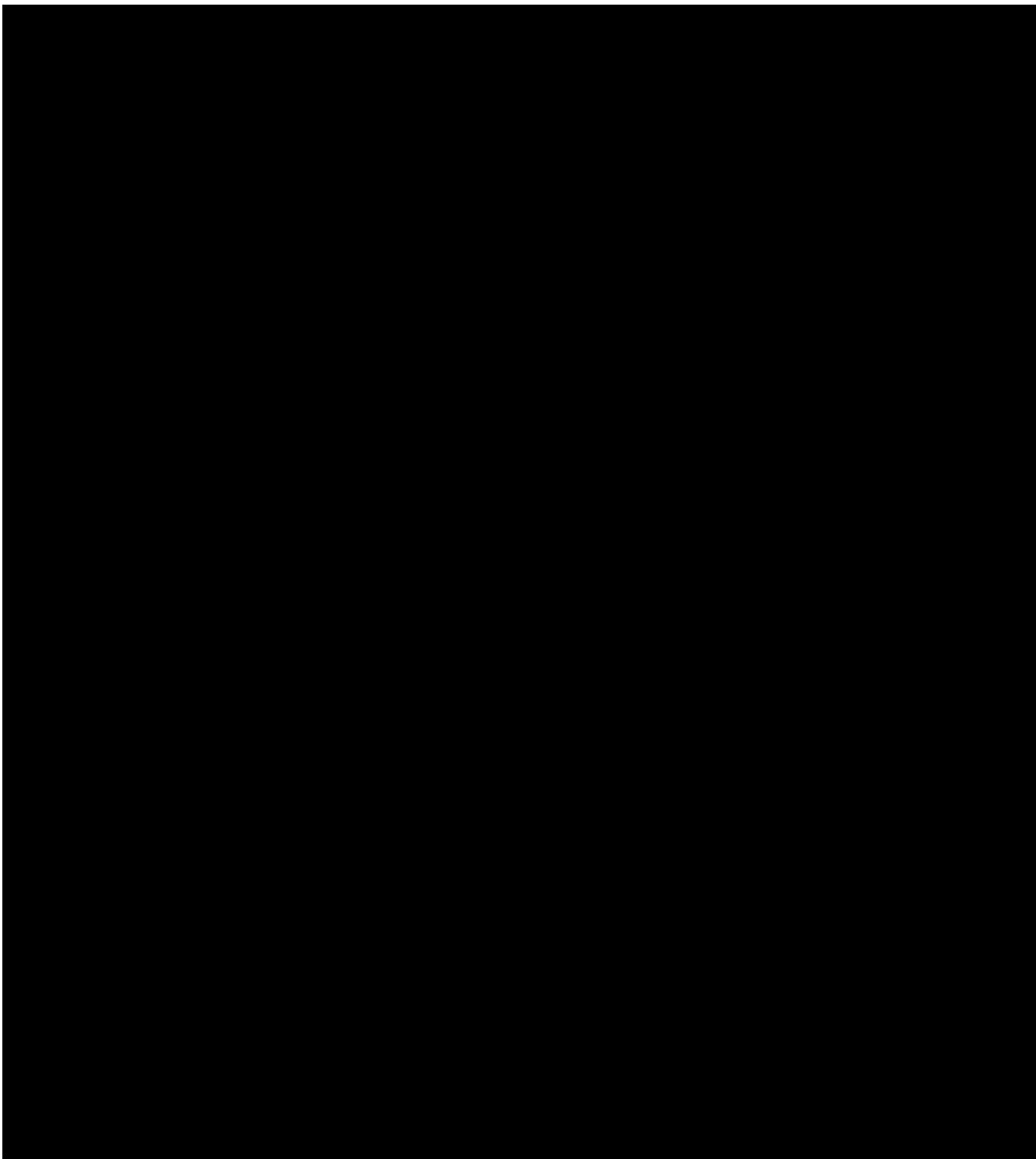
Release date: 12/XX/2023





45-21-01 – Autonomous Emergency Braking (AEB) (U.S. Only)

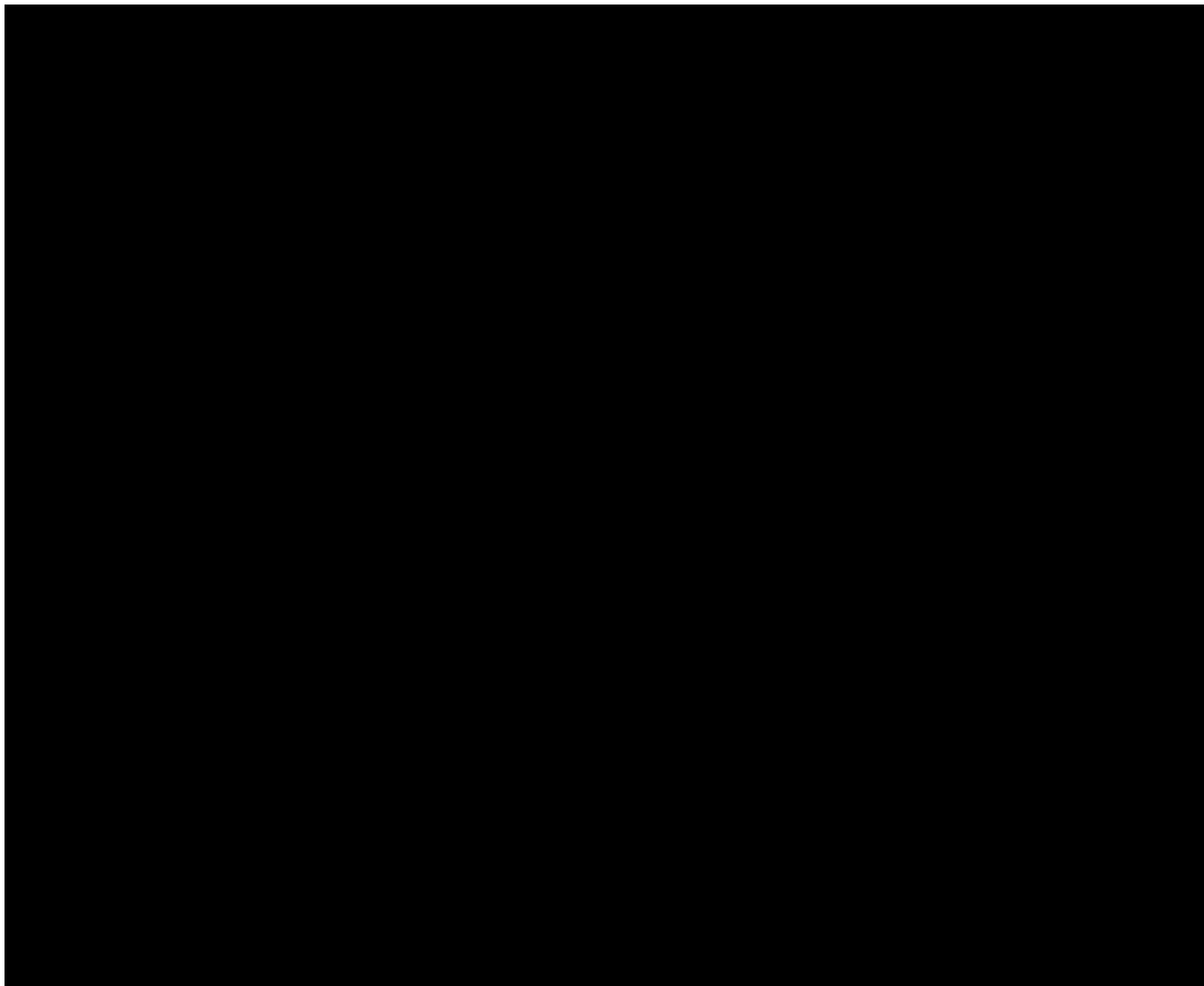
Release date: 12/XX/2023





45-21-01 – Autonomous Emergency Braking (AEB) (U.S. Only)

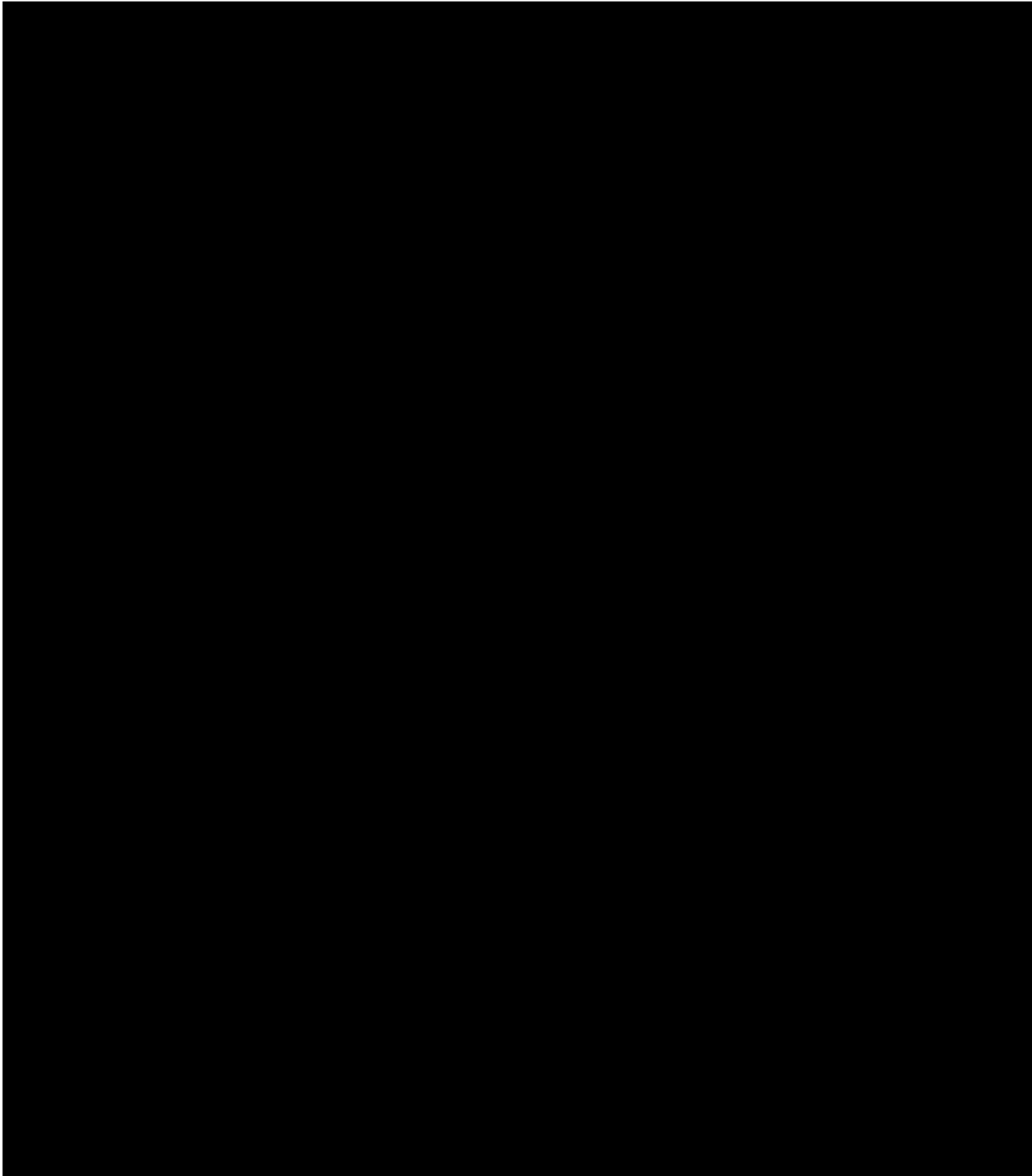
Release date: 12/XX/2023





45-21-01 – Autonomous Emergency Braking (AEB) (U.S. Only)

Release date: 12/XX/2023





45-21-01 – Autonomous Emergency Braking (AEB) (U.S. Only)

Release date: 12/XX/2023



The engineering review can take more than 24 hours to complete so, please insure all required information is gathered and attached before calling Technical Assistance.

Warranty

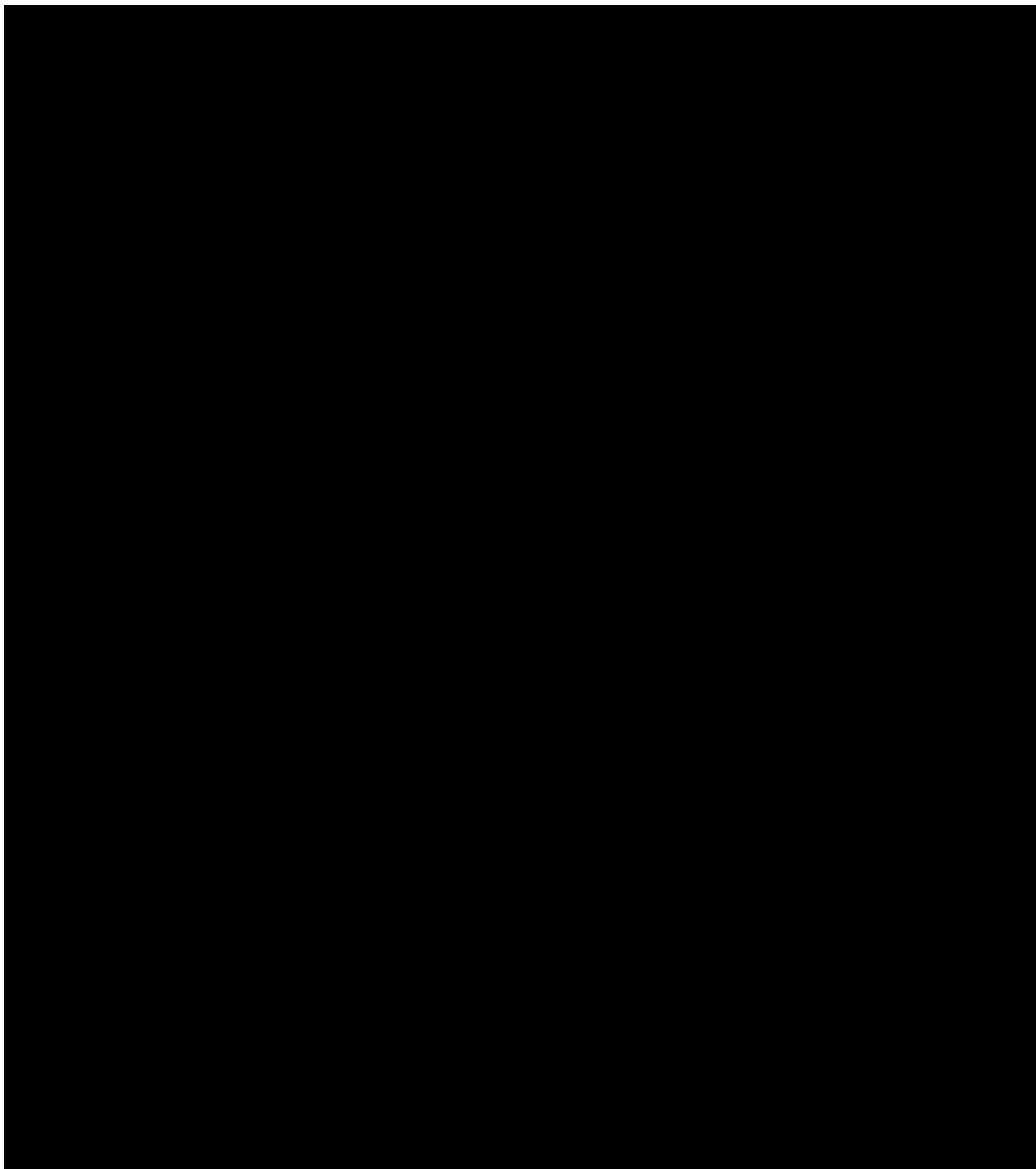
To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾

Model(s)	Year(s)	Eng. Code(s)	Trans. Code(s)	VIN Range From	VIN Range To
Golf, GTI	2020-2023	All	All	All	All
Jetta	2019-2023	All	All	All	All
Atlas, Tiguan LWB	2018-2023	All	All	All	All
Arteon	2019-2023	All	All	All	All
Atlas Cross Sport	2020-2023	All	All	All	All
ID.4	2021-2023	All	All	All	All
Taos	2022-2023	All	All	All	All
SAGA Coding					

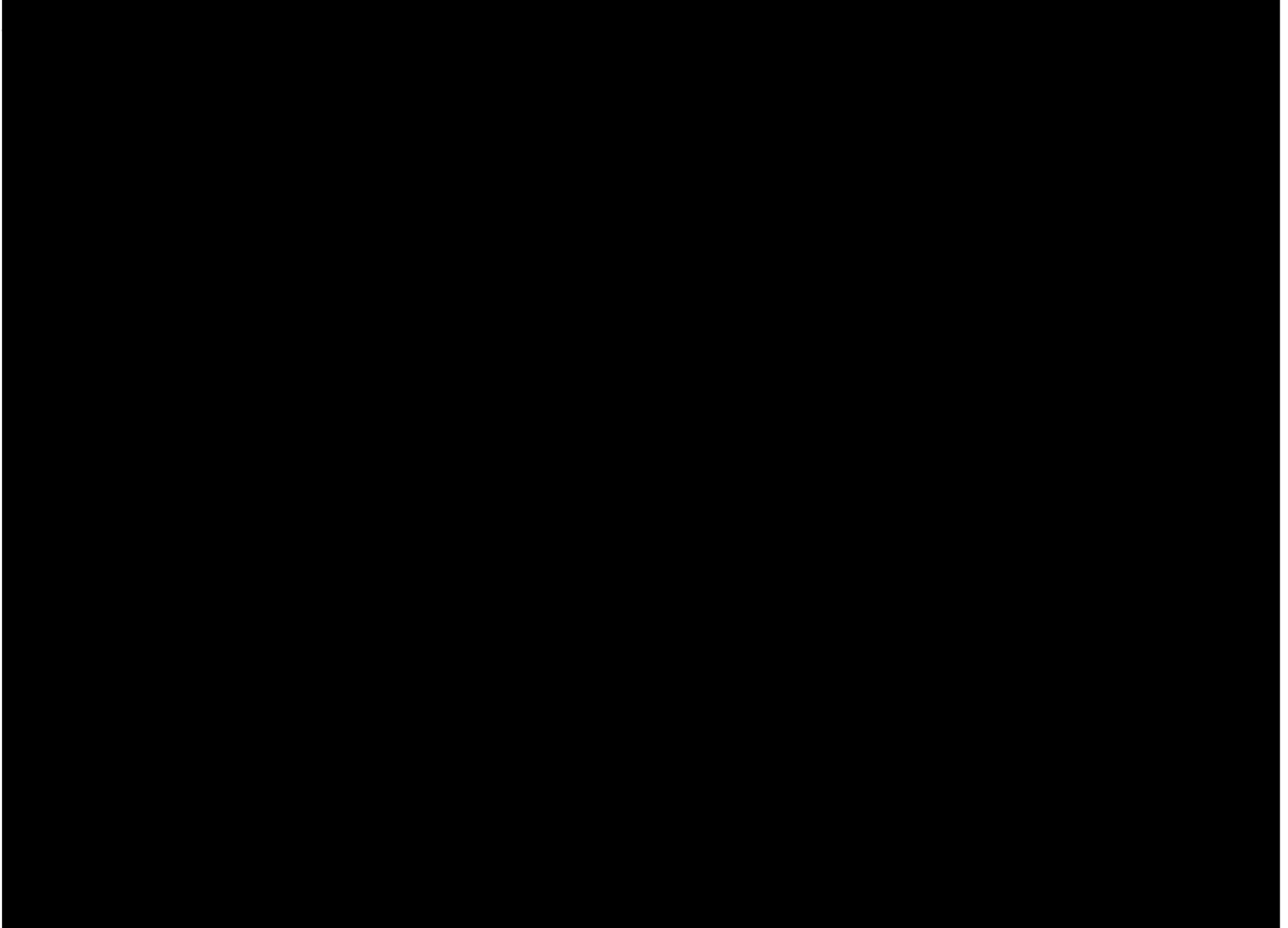


45-21-01 – Autonomous Emergency Braking (AEB) (U.S. Only)

Release date: 12/XX/2023



Example:



Customer Questionnaire and Complaint Documentation
"Front Assist"

