

Von / From: GM		Kunde / <input checked="" type="checkbox"/> Customer Lieferant / <input type="checkbox"/> Supplier	Auftraggeber / Datum / Date: 29.11.2018	
Grund / Reason: - Complaint "diameter mix" - Error part from customer dated 29.11.2018		LS-Nr. / Delivery note No. unknown	Wettbewerb / <input type="checkbox"/> Competitor Erstmuster / <input type="checkbox"/> Initial Sample	
Drahtlieferant / Charge / Supplier of wire / Charge: Missing traceability by customer and missing charge and delivery data.		Lieferung vom / Delivery date: unknown	Sonstige / <input type="checkbox"/> Others	
Kugel / Ball Ø [mm]: 4,556	Klasse / Grade: Kd.-Spezifikation / Customer specification:	Werkstoff / Material: PA	Auftr.-Nr. / Order No.: unknown	Sorte / Gauge [µm]: unknown

Bild / Picture 1



V = Leica MZ 12,5_20fach

Bild / Picture 2



V = Leica MZ 12,5_80fach

Bild / Picture 3



V = Leica MZ 12,5_16fach

Bild / Picture 4



V = Leica MZ 12,5_80fach

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Bemerkung / Ergebnis / Comments / Results:

Pictures 1 and 2: Ball diameter from error part is 4,556 mm

Pictures 3 and 4: Ball diameter 6,35 mm

Surface of the error part (see pictures 1 and 2) doesn't correspond to surfaces of finished grinded balls, balls in intermediate state and/or raw balls (injection molding surface).

We don't produce balls in diameter 4,556 mm. It seems that the ball diameter was reduced in application.