

Article Number: 48093
Article Type: S
Author: RMAHARAJ
Global Concern Number: E05-2019-0006

Market(s):

Area Code	Geo Sales Area	Date of Activation	Date of Deactivation
AP	BWA	07/22/2019	09/10/2019
AP	LSO	07/22/2019	09/10/2019
AP	NAM	07/22/2019	09/10/2019
AP	SWZ	07/22/2019	09/10/2019
AP	ZAF	07/22/2019	09/10/2019
NA	***	07/22/2019	09/10/2019
WD	AFG	07/22/2019	09/10/2019
WD	AGO	07/22/2019	09/10/2019
WD	ARE	07/22/2019	09/10/2019
WD	ATA	07/22/2019	09/10/2019
WD	BDI	07/22/2019	09/10/2019
WD	BEN	07/22/2019	09/10/2019
WD	BFA	07/22/2019	09/10/2019
WD	BHR	07/22/2019	09/10/2019
WD	BVT	07/22/2019	09/10/2019
WD	CAF	07/22/2019	09/10/2019
WD	CCK	07/22/2019	09/10/2019
WD	CIV	07/22/2019	09/10/2019
WD	CMR	07/22/2019	09/10/2019
WD	COD	07/22/2019	09/10/2019
WD	COG	07/22/2019	09/10/2019
WD	COM	07/22/2019	09/10/2019
WD	CPV	07/22/2019	09/10/2019
WD	DJI	07/22/2019	09/10/2019
WD	DZA	07/22/2019	09/10/2019
WD	EGY	07/22/2019	09/10/2019
WD	ERI	07/22/2019	09/10/2019
WD	ESH	07/22/2019	09/10/2019
WD	ETH	07/22/2019	09/10/2019
WD	GAB	07/22/2019	09/10/2019
WD	GHA	07/22/2019	09/10/2019
WD	GIN	07/22/2019	09/10/2019
WD	GMB	07/22/2019	09/10/2019
WD	GNB	07/22/2019	09/10/2019
WD	GNQ	07/22/2019	09/10/2019
WD	IRN	07/22/2019	09/10/2019
WD	IRQ	07/22/2019	09/10/2019
WD	ISR	07/22/2019	09/10/2019
WD	JOR	07/22/2019	09/10/2019
WD	KEN	07/22/2019	09/10/2019
WD	KWT	07/22/2019	09/10/2019
WD	LBN	07/22/2019	09/10/2019
WD	LBR	07/22/2019	09/10/2019
WD	LBY	07/22/2019	09/10/2019
WD	MAR	07/22/2019	09/10/2019

WD	MDG	07/22/2019	09/10/2019
WD	MLI	07/22/2019	09/10/2019
WD	MOZ	07/22/2019	09/10/2019
WD	MRT	07/22/2019	09/10/2019
WD	MUS	07/22/2019	09/10/2019
WD	MWI	07/22/2019	09/10/2019
WD	MYT	07/22/2019	09/10/2019
WD	NER	07/22/2019	09/10/2019
WD	NGA	07/22/2019	09/10/2019
WD	OMN	07/22/2019	09/10/2019
WD	PAK	07/22/2019	09/10/2019
WD	PRI	07/22/2019	09/10/2019
WD	PSE	07/22/2019	09/10/2019
WD	QAT	07/22/2019	09/10/2019
WD	REU	07/22/2019	09/10/2019
WD	RWA	07/22/2019	09/10/2019
WD	SAU	07/22/2019	09/10/2019
WD	SDN	07/22/2019	09/10/2019
WD	SEN	07/22/2019	09/10/2019
WD	SHN	07/22/2019	09/10/2019
WD	SLE	07/22/2019	09/10/2019
WD	SOM	07/22/2019	09/10/2019
WD	STP	07/22/2019	09/10/2019
WD	SYC	07/22/2019	09/10/2019
WD	SYR	07/22/2019	09/10/2019
WD	TCD	07/22/2019	09/10/2019
WD	TGO	07/22/2019	09/10/2019
WD	TUN	07/22/2019	09/10/2019
WD	TZA	07/22/2019	09/10/2019
WD	UGA	07/22/2019	09/10/2019
WD	VIR	07/22/2019	09/10/2019
WD	YEM	07/22/2019	09/10/2019
WD	ZAR	07/22/2019	09/10/2019
WD	ZMB	07/22/2019	09/10/2019
WD	ZWE	07/22/2019	09/10/2019

Title:

2018-2019 EcoSport - 1.0L EcoBoost - 6F15 - Loss Of Engine Oil Pressure With Illuminated Engine Oil Warning Lamp - Built On Or Before 3-Apr-2019

Text:

Some 2018-2019 EcoSport vehicles equipped with a 1.0L EcoBoost engine and a 6F15 automatic transmission and built on or before 3-Apr-2019 may exhibit a loss of engine oil pressure with an illuminated oil pressure warning lamp. This may be due to a broken/failed engine oil pump belt tensioner which leads to a loss of engine oil pressure. Due to the nature of this failure, an engine replacement may be required. Engines built after 3-Apr-2019 should not be affected. All tensioners built with a manufacture date on or after 23-Jan-2019 are good to use.

Vehicles:

2018-2019 EcoSport B515 India (BW)

Symptom Code:

400000	ENGINE
401000	ENGINE OIL SYSTEM CONCERNS
499000	ENGINE BASIC ENGINE
600000	DRIVEABILITY
601000	DRIVE-STARTING
602300	DRIVEABILITY HARD START/LONG START
606000	DRIVE-PERFORMANCE

607000	DRIVEABILITY STALLS/QUITS
614000	DRIVEABILITY LACK/LOSS OF POWER
698298	DRIVEABILITY MALFUNCTION INDICATOR LAMP - MIL

Global Customer Symptom Codes:

Category	Q1	Q2	Q3	Full Code
Start/Run/Move				4****
Start/Run/Move	Starting			440***
Start/Run/Move	Starting			4400**
Start/Run/Move	Starting			440000
Start/Run/Move	Starting	Cranks Wont Start		4403**
Start/Run/Move	Starting	Cranks Wont Start		440300
Start/Run/Move	Starting	Cranks Wont Start	Always	440302
Start/Run/Move	Starting	Cranks Wont Start	Intermittent	440339
Start/Run/Move	Starting	Hard Start/Long Crank		4407**
Start/Run/Move	Starting	Hard Start/Long Crank		440700
Start/Run/Move	Starting	Hard Start/Long Crank	Always	440702
Start/Run/Move	Running			441***
Start/Run/Move	Running			4410**
Start/Run/Move	Running			441000
Start/Run/Move	Running	Not Listed		441Z**
Start/Run/Move	Running	Not Listed		441Z00
Start/Run/Move	Noise			448***
Start/Run/Move	Noise			4480**
Start/Run/Move	Noise			448000
Start/Run/Move	Noise	Moving/Driving		4482**
Start/Run/Move	Noise	Moving/Driving	Always	448202
Driving Performance				5****
Driving Performance	Runs Rough			550***
Driving Performance	Runs Rough	All Running Modes		550A**
Driving Performance	Runs Rough	All Running Modes		550A00
Driving Performance	Runs Rough	All Running Modes	Always	550A02
Driving Performance	Stalls/Quits			552***
Driving Performance	Stalls/Quits			5520**
Driving Performance	Stalls/Quits			552000
Driving Performance	Lack/Loss of Power			554***
Driving Performance	Lack/Loss of Power			5540**
Driving Performance	Lack/Loss of Power			554000
Driving Performance	Lack/Loss of Power	Not Listed		554Z**
Driving Performance	Lack/Loss of Power	Not Listed		554Z00

Audit Comments:

Area Code	Geo Sales Area	Comment	Old Date of Deactivation	New Date of Deactivation	CDSID
AP	BWA	GSMITH LOADED MESSAGE:067-2019-2290R1::ADD	01/01/1900	07/19/2023	GSMITH
AP	BWA	THIS MESSAGE WAS SUPERCEDED BY 48143	07/19/2023	08/21/2019	GSMITH
AP	BWA	THIS MESSAGE WAS SUPERCEDED BY 48182	08/21/2019	09/10/2019	KAVERY3
AP	BWA	THIS MESSAGE WAS SUPERCEDED BY 48182	09/10/2019	09/10/2019	GSMITH
AP	LSO	GSMITH LOADED MESSAGE:067-2019-2290R1::ADD	01/01/1900	07/19/2023	GSMITH
AP	LSO	THIS MESSAGE WAS SUPERCEDED BY 48143	07/19/2023	08/21/2019	GSMITH
AP	LSO	THIS MESSAGE WAS SUPERCEDED BY 48182	08/21/2019	09/10/2019	KAVERY3

AP	LSO	THIS MESSAGE WAS SUPERCEDED BY 48182	09/10/2019	09/10/2019	GSMITH
AP	NAM	GSMITH LOADED MESSAGE:067-2019-2290R1::ADD	01/01/1900	07/19/2023	GSMITH
AP	NAM	THIS MESSAGE WAS SUPERCEDED BY 48143	07/19/2023	08/21/2019	GSMITH
AP	NAM	THIS MESSAGE WAS SUPERCEDED BY 48182	08/21/2019	09/10/2019	KAVERY3
AP	NAM	THIS MESSAGE WAS SUPERCEDED BY 48182	09/10/2019	09/10/2019	GSMITH
AP	SWZ	GSMITH LOADED MESSAGE:067-2019-2290R1::ADD	01/01/1900	07/19/2023	GSMITH
AP	SWZ	THIS MESSAGE WAS SUPERCEDED BY 48143	07/19/2023	08/21/2019	GSMITH
AP	SWZ	THIS MESSAGE WAS SUPERCEDED BY 48182	08/21/2019	09/10/2019	KAVERY3
AP	SWZ	THIS MESSAGE WAS SUPERCEDED BY 48182	09/10/2019	09/10/2019	GSMITH
AP	ZAF	GSMITH LOADED MESSAGE:067-2019-2290R1::ADD	01/01/1900	07/19/2023	GSMITH
AP	ZAF	THIS MESSAGE WAS SUPERCEDED BY 48143	07/19/2023	08/21/2019	GSMITH
AP	ZAF	THIS MESSAGE WAS SUPERCEDED BY 48182	08/21/2019	09/10/2019	KAVERY3
AP	ZAF	THIS MESSAGE WAS SUPERCEDED BY 48182	09/10/2019	09/10/2019	GSMITH
NA	***	GSMITH LOADED MESSAGE:067-2019-2290R1::ADD	01/01/1900	07/19/2023	GSMITH
NA	***	THIS MESSAGE WAS SUPERCEDED BY 48143	07/19/2023	08/21/2019	GSMITH
NA	***	THIS MESSAGE WAS SUPERCEDED BY 48182	08/21/2019	09/10/2019	KAVERY3
NA	***	THIS MESSAGE WAS SUPERCEDED BY 48182	09/10/2019	09/10/2019	GSMITH
WD	AFG	GSMITH LOADED MESSAGE:067-2019-2290R1::ADD	01/01/1900	07/19/2023	GSMITH
WD	AFG	THIS MESSAGE WAS SUPERCEDED BY 48143	07/19/2023	08/21/2019	GSMITH
WD	AFG	THIS MESSAGE WAS SUPERCEDED BY 48182	08/21/2019	09/10/2019	KAVERY3
WD	AFG	THIS MESSAGE WAS SUPERCEDED BY 48182	09/10/2019	09/10/2019	GSMITH
WD	AGO	GSMITH LOADED MESSAGE:067-2019-2290R1::ADD	01/01/1900	07/19/2023	GSMITH
WD	AGO	THIS MESSAGE WAS SUPERCEDED BY 48143	07/19/2023	08/21/2019	GSMITH
WD	AGO	THIS MESSAGE WAS SUPERCEDED BY 48182	08/21/2019	09/10/2019	KAVERY3
WD	AGO	THIS MESSAGE WAS SUPERCEDED BY 48182	09/10/2019	09/10/2019	GSMITH
WD	ARE	GSMITH LOADED MESSAGE:067-2019-2290R1::ADD	01/01/1900	07/19/2023	GSMITH
WD	ARE	THIS MESSAGE WAS SUPERCEDED BY 48143	07/19/2023	08/21/2019	GSMITH
WD	ARE	THIS MESSAGE WAS SUPERCEDED BY 48182	08/21/2019	09/10/2019	KAVERY3
WD	ARE	THIS MESSAGE WAS SUPERCEDED BY 48182	09/10/2019	09/10/2019	GSMITH
WD	ATA	GSMITH LOADED MESSAGE:067-2019-2290R1::ADD	01/01/1900	07/19/2023	GSMITH
WD	ATA	THIS MESSAGE WAS SUPERCEDED BY 48143	07/19/2023	08/21/2019	GSMITH
WD	ATA	THIS MESSAGE WAS SUPERCEDED BY 48182	08/21/2019	09/10/2019	KAVERY3
WD	ATA	THIS MESSAGE WAS SUPERCEDED BY 48182	09/10/2019	09/10/2019	GSMITH
WD	BDI	GSMITH LOADED MESSAGE:067-2019-2290R1::ADD	01/01/1900	07/19/2023	GSMITH
WD	BDI	THIS MESSAGE WAS SUPERCEDED BY 48143	07/19/2023	08/21/2019	GSMITH
WD	BDI	THIS MESSAGE WAS SUPERCEDED BY 48182	08/21/2019	09/10/2019	KAVERY3
WD	BDI	THIS MESSAGE WAS SUPERCEDED BY 48182	09/10/2019	09/10/2019	GSMITH
WD	BEN	GSMITH LOADED MESSAGE:067-2019-2290R1::ADD	01/01/1900	07/19/2023	GSMITH
WD	BEN	THIS MESSAGE WAS SUPERCEDED BY 48143	07/19/2023	08/21/2019	GSMITH
WD	BEN	THIS MESSAGE WAS SUPERCEDED BY 48182	08/21/2019	09/10/2019	KAVERY3
WD	BEN	THIS MESSAGE WAS SUPERCEDED BY 48182	09/10/2019	09/10/2019	GSMITH
WD	BFA	GSMITH LOADED MESSAGE:067-2019-2290R1::ADD	01/01/1900	07/19/2023	GSMITH
WD	BFA	THIS MESSAGE WAS SUPERCEDED BY 48143	07/19/2023	08/21/2019	GSMITH
WD	BFA	THIS MESSAGE WAS SUPERCEDED BY 48182	08/21/2019	09/10/2019	KAVERY3

[illegible]

[illegible]

[illegible]

[illegible]

[illegible]

[illegible]

WD	ZMB	THIS MESSAGE WAS SUPERCEDED BY 48182	09/10/2019	09/10/2019	GSMITH
WD	ZWE	GSMITH LOADED MESSAGE:067-2019-2290R1::ADD	01/01/1900	07/19/2023	GSMITH
WD	ZWE	THIS MESSAGE WAS SUPERCEDED BY 48143	07/19/2023	08/21/2019	GSMITH
WD	ZWE	THIS MESSAGE WAS SUPERCEDED BY 48182	08/21/2019	09/10/2019	KAVERY3
WD	ZWE	THIS MESSAGE WAS SUPERCEDED BY 48182	09/10/2019	09/10/2019	GSMITH