

FORD MOTOR COMPANY (FORD) RESPONSE TO PE23-015 REQUEST 8Request 8

State, by make and model year, the terms of the new vehicle warranty coverage offered by Ford on the subject and peer vehicles (i.e., the number of months and mileage for which coverage is provided and the vehicle systems that are covered). Describe any extended warranty coverage option(s) that Ford offered for the subject and peer vehicles and state by option, model, and model year, the number of vehicles that are covered under each such extended warranty.

Answer

For 2018 to 2022 model year EcoSport, 2016 to 2018 model year Focus, and 2017 to 2021 model year Fiesta vehicles, the New Vehicle Limited Warranty, Bumper-to-Bumper Coverage begins at the warranty start date and lasts for three years or 36,000 miles, whichever occurs first. The New Vehicle Limited Warranty, Powertrain Coverage begins at the warranty start date and lasts for five years or 60,000 miles, whichever occurs first. The subject component falls under this five year or 60,000 miles powertrain coverage.

Optional Extended Service Plans (ESPs) are available to cover various vehicle systems, time in service, and milage increments. As of the date of the information request, 62,340 new and used vehicle ESP policies had been purchased for subject and peer vehicles that could potentially cover the alleged defect in the subject vehicles. Ford is unable to determine how many of the ESP policies are applicable to the subject and peer vehicles. The details of the various plans are provided in the document PE23-015 Request 8 – Warranty Coverage.pdf.

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