

FORD MOTOR COMPANY (FORD) RESPONSE TO PE23-015 REQUEST 7Request 7

Provide a list of all labor operations, labor operation descriptions, problem codes, and problem code descriptions, diagnostic trouble codes and diagnostic trouble code descriptions applicable to the alleged defect in the subject and peer vehicles. State whether the diagnostic trouble codes are automatically reported to the warranty database electronically or manually entered into the warranty database by a claims administrator.

Answer

Diagnostic trouble codes are manually entered into the warranty database by the claim administrator.

Requested information on codes and their descriptions can be found in "PE23-015 Request 7 – Code Descriptions.xlsx".

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