BBB AUTO LINE
Customer Claim Form

Case number: KIA2317450
Contact Date: 04/24/23
Start Date:

Please make any necessary corrections to the information below, print or verify your VIN number and lienholder/leasing company information at the bottom of this page, and complete the missing information in Section 4 on the next page (attach additional sheets as needed).

SECTION 1: CUSTOMER INFORMATION

Titled owner: [redacted]
Mailing address: [redacted]
City: Lambertville State: NJ Zip code: [redacted]
Day phone: [redacted] Evening phone: Cell phone:
Fax: E-mail address: [redacted]

SECTION 2: VEHICLE INFORMATION

Make: Kia Model: EV6 Year: 2022 Current mileage: 16245
Name(s) that appears on the vehicle title: [redacted]
Selling dealer/city/state: Bridgewater Kia, , NJ
Primary Servicing dealer/city/state: Bridgewater Kia,
Acquired as ☒ new ☐ used ☐ demo ☐ leased Is your vehicle Certified Pre-Owned? ☐ yes ☒ no
Purchase/lease date: 06/11/22 Mileage at purchase/lease:
First repair attempt date: 04/04/23 First repair attempt mileage: 16245
How often is the vehicle used for business purposes (percentage): 0 % Number of vehicles owned or leased by the business: Is the vehicle in your possession? ☒ yes ☐ no
Has the vehicle been in an accident/had body damage? ☐ yes ☒ no Date of accident:
Description of damage:

SECTION 3: DESIRED OUTCOME (Describe what you want done to resolve your concern)

customer wants vehicle to be bought back

Please complete the missing information in the box below and on page 2.

VEHICLE INDENTIFICATION NUMBER KNDC4DLC7N5[redacted]

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SECTION 4: VEHICLE PROBLEMS (List primary problem first)

Problem	Servicing dealer(s)	# of repair attempts	List the date, mileage, and days out of service for each repair attempt	Does the problem exist now?
Example: A/C won't cool properly	Any Dealer, Inc.	2	4/23/06 3,500 miles 5 days 6/10/07 12,700 miles 1 day	yes
Electrical issues making the vehicle inoperable	Bridgewater Kia	1	4/04/23 16,245, 20 days	yes

Total days out of service for all problems: 20

Signature of Titled Owner(s) [redacted] Date 4/24/23

Printed Name of Titled Owner(s) [redacted]

I am submitting this dispute for resolution in the BBB AUTO LINE program, and I agree to arbitrate the dispute under the BBB AUTO LINE Arbitration Rules.

Please mail or fax this completed form with copies of all available repair orders, your vehicle registration, your sales agreement or lease agreement, and any other relevant documents (e.g., written correspondence with the manufacturer, etc.) to:

BBB AUTO LINE
1676 International Drive, Suite 550
McLean VA, 22102
Fax: 703-247-9700