July 11, 2023

ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia America, Inc. is conducting a Voluntary Service Campaign to inspect the Integrated Charging Control Unit ("ICCU") and install an improved software logic in certain 2022-2023 MY EV6 vehicles manufactured from November 17, 2021 through May 30, 2023. If necessary, the ICCU and ICCU fuse will be replaced.

The Integrated Charging Control Unit ("ICCU") in the subject vehicle may get damaged due to an over-current condition in the high-voltage system. This condition may cause the illumination of the "Service Warning Light," "Check electric vehicle system", and/or "Stop vehicle and check power supply" warning messages, along with audible beeps, instructing the driver to stop the vehicle at a safe location. Following these warnings, gradual reductions in power may occur. If the vehicle continues to be driven, it will gradually come to a halt. Kia is conducting this Voluntary Service Campaign to improve the ICCU software logic to prevent high-voltage circuit damage.

Dealers will inspect the ICCU and install software with improved over-current detection logic. If an ICCU fault is found upon inspection, the ICCU and ICCU fuse will be replaced with new ones. This campaign will be performed at no cost to the customer.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com during the week of July 11, 2023.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide, both of which describe the issue. Kia will mail notices to the affected vehicle owners beginning on **July 13, 2023.**

Please make personnel in your dealership familiar with the details of this Voluntary Service Campaign so they may respond to customer inquiries and requests appropriately. This Voluntary Service Campaign is an opportunity for your service department to deliver an exceptional service experience to customers who may not have otherwise scheduled service. Providing customers with easy scheduling and timely service increases the chance they will return to your service department for future service needs.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this voluntary service campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department
Enclosures