

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 81876	# of Attachments : 0	Zone / District : 01 / 01M
Report Method : Phone		Create Date : 11/11/2021 00:47:14
Brief Description : EPS Failure		

Customer Information :

Customer Name :	City / State : Montclair / CA
Delivery Date : 06/24/2021	

Vehicle Information:

Make : Honda	Model Series : CIVIC	Engine Number : [REDACTED]
NHTSA Model : CIVIC	Model ID : FE2F5NEW	Style :
Model Year : 2022	Mileage : 17022	Transmission : CVT
VIN : [REDACTED]	Unit Status : Sold to Customer	Body : SPORT
	Date of Occurrence : 11/10/2021	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]	
Phone Number : [REDACTED]	Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 5000 / STEERING GENERAL		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) : 53620-T23-A86

Complaint / Symptom:

When driving for a while the steering becomes notchy/ binds.

Probable Cause :

Electric steering rack failing.

Corrective Action :

There is something on Techline forum for the previous gen Civic having these same symptoms but nothing on the 2022. It needs the steering gearbox assembly. Urgent order #U50111110 / CBO #45499

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 82839	# of Attachments : 0	Zone / District : 04 / 04V
Report Method : Visit		Create Date : 01/04/2022 17:14:55
Brief Description : Vehicle steering was stiffing when turning		

Customer Information :

Customer Name :	City / State : Coral Springs / FL
Delivery Date : 11/20/2021	

Vehicle Information:

Make : Honda	Model Series : CIVIC	Engine Number : [REDACTED]
NHTSA Model : CIVIC	Model ID : FE2F5NEW	Style :
Model Year : 2022	Mileage : 441	Transmission : CVT
VIN : [REDACTED]	Unit Status : Sold to Customer	Body : SPORT
	Date of Occurrence : 01/03/2022	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]	
Phone Number : [REDACTED]	Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 5000 / STEERING GENERAL		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) : 53620-T23-A86

Complaint / Symptom:

Vehicle steering was stiffing making it difficult to turn left or right.

Probable Cause :

Power steering Rack

Corrective Action :

Replacing Power Steering Rack.

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 83645	# of Attachments : 0	Zone / District : 03 / 03N
Report Method : V s t		Create Date : 02/02/2022 15:39:35
Brief Description : Power steer ng b nd ng w th DTC's		

Customer Information :

Customer Name :	City / State : Harr sburg / PA
Delivery Date : 01/24/2022	

Vehicle Information:

Make : Honda	Model Series : CIVIC	Engine Number : [REDACTED]
NHTSA Model : CIVIC	Model ID : FL1H8NKNW	Style :
Model Year : 2022	Mileage : 134	Transmission : CVT
VIN : [REDACTED]	Unit Status : So d to Customer	Body : SP TRG
	Date of Occurrence : 02/01/2022	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]
Phone Number : [REDACTED] Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 5600 / EPS(ELEC P/STEER) DTC ??		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) : 53620-T47-A51

Complaint / Symptom:

The vehic e was towed in because it had mutip e warning ights i uminated, and the power steering system was binding

Probable Cause :

The Technician found severa codes in the system. They are as fo ows, code c1400-14 motor vo tage ma function, U0420-68 EPS contro unit ma function, and u3000-49 EPS contro unit interna circuit ma function

Corrective Action :

The dea ership was instructed to rep ace the e ectronic power steering rack.

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 84010	# of Attachments : 0	Zone / District : 01 / 01M
Report Method : Phone		Create Date : 02/18/2022 08:32:36
Brief Description : EPS Failure		

Customer Information :

Customer Name :	City / State : Montclair / CA
Delivery Date : 01/03/2022	

Vehicle Information:

Make : Honda	Model Series : CIVIC	Engine Number : [REDACTED]
NHTSA Model : CIVIC	Model ID : FE2F5NEW	Style :
Model Year : 2022	Mileage : 2200	Transmission : CVT
VIN : [REDACTED]	Unit Status : Sold to Customer	Body : SPORT
	Date of Occurrence : 02/14/2022	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]	
Phone Number : [REDACTED]	Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 5600 / EPS(ELEC P/STEER) DTC ??		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) : 53620-T23-A86

Complaint / Symptom:

This 2022 Civic has an electric power steering rack failure. It is difficult to turn in 1 direction, no damage or impact.

Probable Cause :

EPS internal failure

Corrective Action :

Replace

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 84199

of Attachments : 0

Zone / District : /

Report Method : Visit

Create Date : 02/25/2022 01:17:50

Brief Description : MVP Steering Feel Slipping

Customer Information :

Customer Name :

City / State : Westlake / OH

Delivery Date : 07/31/2021

Vehicle Information:

Make : Honda

Model Series : CIVIC

Engine Number : [REDACTED]

NHTSA Model : CIVIC

Model ID : FE2F2NEW

Style :

Model Year : 2022

Mileage : 18760

Transmission : CVT

VIN : [REDACTED]

Unit Status : Sold to Customer

Body : LX

Date of Occurrence : 02/23/2022

Engine Type:

Dealer Information :

Dealer Number / Contact : /

Phone Number :

Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM

Claim Number :

Fire? : NO

Rollover? : NO

Complaint code : 5000 / STEERING GENERAL

Labor Operation Cd / Desc :

Labor Op Full Code / Desc :

Failed Part(s) :

Complaint / Symptom:

When driving at normal arterial speeds and highway speeds, after making a small steering correction for wind or road crown, the steering wheel makes an additional input without the driver. When this happens, there is a "slipping" feeling in the wheel.

Probable Cause :

I have no idea.

Corrective Action :

No actions taken so far.

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 84928	# of Attachments : 1	Zone / District : 06 / 06H
Report Method : Visit	Create Date : 03/21/2022 16:18:27	
Brief Description : Cust Feels Catch in Steering Needs Extra Push		

Customer Information :

Customer Name :	City / State : Dover / OH
Delivery Date : 08/16/2021	

Vehicle Information:

Make : Honda	Model Series : CIVIC	Engine Number : [REDACTED]
NHTSA Model : CIVIC	Model ID : FE1F9NKNW	Style :
Model Year : 2022	Mileage : 5899	Transmission : CVT
VIN : [REDACTED]	Unit Status : Sold to Customer	Body : TOURING
	Date of Occurrence : 01/04/2022	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]
Phone Number : [REDACTED] Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 5520 / P/S RACK PROB		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) :

Complaint / Symptom :

Cust feels there is a catch in steering at 70 mph and needs an extra push to get past it. It is more noticeable when warm. Tech duplicated. Feel it sitting still too. It is jumpy. Disconnected column from gearbox and column moves very smoothly. Please note - car was not down for months. RO was left open but customer was driving vehicle while parts were ordered and further diagnosis was completed. Warranty claim has not been submitted yet. I wanted to submit this FQR asap.

Probable Cause :

Tech feels needs power steering gear box/rack.

Corrective Action :

Replaced steering gear box/rack and aligned. Adaptive cruise control and auto-dim headlights system error codes present. Tried to neutralize all sensors, did not work. Disconnected connector on the rack, blew out with air in case dirt present. Reconnected but still will not calibrate. Ordered second rack. Removed rack. Swapped electric motor from the original rack. Made one good rack out of two. Performed ECU key write. All sensor neutralization. Aligned again. Road tested. All working good.

3/2 @ 7:00AM XR - DROP 3/1

CLWPH

FIRST RO 1/4 then 3/2

			Home Phone	R/O Open Date	R/O Number
				1/4/22	6086423
			Work Phone	Time Received	Time Promised
				10:11	Waiting
			Key Tag #	Current Mileage	Mileage Out
				5899	6907
Year	Make	Model	Body	Engine Code	Service Advisor
2022	HONDA	CIVIC			
Vehicle Identification Number			Color	License Number	Delivery Date
			WHITE	TEMP	In-Service Date
					Dakota

Cell: Email:

#1 - 010: DRIVEABILITY ISSUE OR CONCERN

DIAGNOSE DRIVEABILITY CONCERN

[STEERING FEELS AS IF THERE IS A CATCH AND NEEDS THE EXTRA PUSH ABOUT THE MIDDLE AT 70MPH-ISH TO GET PAST THE CATCH IF YOU WILL. CUSTOMER STATES IT IS MORE NOTICABLE WHEN WARM. PLEASE TEST DRIVE AND

test drive on the highway and feel the catch when trying to keep the vehicle centered in the lane. Feel it getting still too. It is funny, disconnected column from gear box and the column moves very smoothly. Needs P/S gear box / Rack.

C
C
C
C
C
C

#2 ACC / Auto-On Head lights - System error comes on

Replaced steering gear box. Alignment tried to new, replace all sensors and did not work. like 10 times. disconnected connector in the rack, blew out in case the resistor in there. Reconnected and will not calibrate still.

order
Rack and tie rod bar and bar & not included.

checked 1/25 ETA 2/26

checked 1/31 ETA 2/26

HERE 2/28

**Do not
Close**

We need to book and close this RO with 1 power steering rack/alignment

Then open a NEW RO for the new P/S rack we ordered - Rack #3

→ Actually open a new RO first so we can move the 3rd rack to it please

I hereby authorize the repair work above to be done along with the necessary material. I agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. Any warranties on products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law. © 1995 ARI/CNA, Inc. - Dealership Application Group (800) 945-1028

Customer Signature

AM

			Home Phone	R/O Open Date	R/O Number
				1/4/22	6086423
			Work Phone	Time Received	Time Promised
				10:11	Waiting
			Key Tag #	Current Mileage	Mileage Out
				5899	10657
Year	Make	Model	Body	Engine Code	Service Advisor
2022	HONDA	CIVIC			
Vehicle Identification Number			Color	License Number	Delivery Date
			WHITE	TEMP	
					In-Service Date

Cell: Email:

#1 - 010: DRIVEABILITY ISSUE OR CONCERN
 DIAGNOSE DRIVEABILITY CONCERN
 [STEERING FEELS AS IF THERE IS A CATCH AND NEEDS
 THE EXTRA PUSH ABOUT THE MIDDLE AT 70MPH-ISH TO
 GET PAST THE CATCH IF YOU WILL. CUSTOMER STATES IT
 IS MORE NOTICABLE WHEN WARM. PLEASE TEST DRIVE AND

C
C
C
C
C
C

 Is this ^{old} rack still here?
 are both ~~#~~



~~Frankenstein~~ > Ash Lake
 the rack

3/10 perusal rack, suggested motor onto
 the old one, performed ECU key write,
 All sensor neutralization, Aligned,
 test drive must be fine any more. 2/19

Talk to Matt

Call Keith on Wed/Thurs with update





#2 Driver assist issues



3/10 Removed the 2nd rack-switched the
 electric motor from the original rack,
 Reassembled all-reinstalled. Completed
 ECU key write - all sensor neutralization,
 Aligned AGAIN. Find road test - Good.

I hereby authorize the repair work above to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs therein. Any warranties on products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law. © 1998 BNA/PAE, Inc. - Permission to reproduce this form is granted.

Customer Signature

2nd 3/3 then 3/10

			Home Phone	R/O Open Date	R/O Number
				3/3/22	6088372
			Work Phone	Time Received	Time Promised
				10:55	3/04 17:00
			Key Tag #	Current Mileage	Mileage Out
				2	
			Body	Engine Code	Service Advisor
Year	Make	Model	License Number	Delivery Date	In-Service Date
2022	HONDA	CIVIC			
Vehicle Identification Number			Color		
			WHITE	TEMP	

Cell: Email:

#1 - 010: DRIVEABILITY ISSUE OR CONCERN
AT LAST VISIT, TECH INSTALLED A NEW POWER
STEERING RACK. IT IS ALSO NOT FUNCTIONING
PROPERLY. SEE JACOB.

C
C
C
C

5.5 hrs
total

see reverse

Made 2 bad racks into 1 good

Do not
close

vm@ 5:44 pm 3/10 (PA)

I hereby authorize the repair work above to be done using the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. Any warranties on products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law. assume for it liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

X
Customer Signature

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 85377	# of Attachments : 0	Zone / District : 04 / 04X
Report Method : Visit		Create Date : 04/01/2022 03:18:55
Brief Description : p/s rack replacement -		

Customer Information :

Customer Name :	City / State : Miami / FL
Delivery Date : 09/08/2021	

Vehicle Information:

Make : Honda	Model Series : CIVIC	Engine Number : [REDACTED]
NHTSA Model : CIVIC	Model ID : FE2F5NEW	Style :
Model Year : 2022	Mileage : 2528	Transmission : CVT
VIN : [REDACTED]	Unit Status : Sold to Customer	Body : SPORT
	Date of Occurrence : 03/31/2022	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]	
Phone Number : [REDACTED]	Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 5520 / P/S RACK PROB		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) :

Complaint / Symptom:

customer states there is a clacking noise

Probable Cause :

unknown

Corrective Action :

replaced power steering rack

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 86582	# of Attachments : 0	Zone / District : 02 / 02H
Report Method : Phone	Create Date : 06/21/2022 18:15:21	
Brief Description : EPS Inconsistent Assist Creating Hard Steering		

Customer Information :

Customer Name :	City / State : Hodge / LA
Delivery Date : 06/23/2021	

Vehicle Information:

Make : Honda	Model Series : CIVIC	Engine Number : [REDACTED]
NHTSA Model : CIVIC	Model ID : FE2F5NEW	Style :
Model Year : 2022	Mileage : 52675	Transmission : CVT
VIN : [REDACTED]	Unit Status : Sold to Customer	Body : SPORT
	Date of Occurrence : 05/03/2022	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]
Phone Number : [REDACTED] Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 5610 / EPS ERRATIC/POOR ASSIST		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) : 53620-T23-A86

Complaint / Symptom :

Customer states the power steering feels like its binding then will free up and go back to working normally. Customer also hears a clicking in the steering when turning.

Probable Cause :

Found the steering wheel becomes stiff with no assist when driving straight down the road requiring extra effort to steer. Once the steering wheel is turned several degrees the assist will work normally again. Binding or no assist condition appears to happen in more than one specific position (not always just driving straight). No codes were found in the DTC check.

Corrective Action :

Replaced the EPS assembly. Test drove and system is now working normally.

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 87338

of Attachments : 0

Zone / District : 04 / 04V

Report Method : Visit

Create Date : 08/16/2022 19:14:50

Brief Description : STEERING JUMPS AND STIFFENS UP.

Customer Information :

Customer Name :

City / State : Coral Springs / FL

Delivery Date : 06/23/2021

Vehicle Information:

Make : Honda

Model Series : CIVIC

Engine Number : [REDACTED]

NHTSA Model : CIVIC

Model ID : FE2F5NEW

Style :

Model Year : 2022

Mileage : 33733

Transmission : CVT

VIN : [REDACTED]

Unit Status : Sold to Customer

Body : SPORT

Date of Occurrence : 07/06/2022

Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]

Phone Number : [REDACTED]

Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM

Claim Number :

Fire? : NO

Rollover? : NO

Complaint code : 5000 / STEERING GENERAL

Labor Operation Cd / Desc :

Labor Op Full Code / Desc :

Failed Part(s) :

Complaint / Symptom:

STEERING JUMPS AND STIFFENS UP. REPLACED EPS RACK

Probable Cause :

EPS Rack

Corrective Action :

REPLACED EPS RACK

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 88524	# of Attachments : 0	Zone / District : 04 / 04U
Report Method : Visit		Create Date : 12/20/2022 15:07:04
Brief Description : Steering has notch/resistance when turning		

Customer Information :

Customer Name :	City / State : Vero Beach / FL
Delivery Date : 11/06/2022	

Vehicle Information:

Make : Honda	Model Series : CIVIC	Engine Number : [REDACTED]
NHTSA Model : CIVIC	Model ID : FE2F5NEW	Style :
Model Year : 2022	Mileage : 1554	Transmission : CVT
VIN : [REDACTED]	Unit Status : Sold to Customer	Body : SPORT
	Date of Occurrence : 12/15/2022	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]	
Phone Number : [REDACTED]	Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 5630 / EPS BINDING, MECHANICAL		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) :

Complaint / Symptom:

Customer states while driving straight down road wheel seems stuck in center position and has an initial notch / resistance when initially turning wheel either direction.

Probable Cause :

Verified concern. Performed VSA neutral learn procedure. No codes found.

Corrective Action :

Replaced EPS rack per techline recommendation.

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 88589	# of Attachments : 0	Zone / District : 02 / 02H
Report Method : Visit		Create Date : 12/30/2022 20:46:10
Brief Description : EPS Inconsistent Assist Creating Hard Steering		

Customer Information :

Customer Name :	City / State : Gulfport / MS
Delivery Date : 04/23/2022	

Vehicle Information:

Make : Honda	Model Series : CIVIC	Engine Number : [REDACTED]
NHTSA Model : CIVIC	Model ID : FE2F5NEW	Style :
Model Year : 2022	Mileage : 14752	Transmission : CVT
VIN : [REDACTED]	Unit Status : Sold to Customer	Body : SPORT
	Date of Occurrence : 12/22/2022	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]	
Phone Number : [REDACTED]	Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 5610 / EPS ERRATIC/POOR ASSIST		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) : 53620-T23-A87

Complaint / Symptom:

Customer states the power steering sometimes gets stiff then overcorrects. Problem does not happen all the time.

Probable Cause :

Vehicle was brought in several times for the complaint but dealer was unable to duplicate the problem. DPSM was present on last visit where the technician and DPSM were able to duplicate by driving on a straight highway. EPS becomes stiff while driving straight then assist comes back on when about 10 degrees of steering is applied. This creates the effect of overcorrecting or pulling to one side from the customers perspective. No DTC were observed or recorded.

Corrective Action :

Replaced EPS and test drove with no repeat problem observed.

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 88627	# of Attachments : 0	Zone / District : 04 / 04V
Report Method : Visit		Create Date : 01/04/2023 16:49:23
Brief Description : VEHICLE IS MAKING A CLICKING NOISE WHILE TURNING		

Customer Information :

Customer Name :	City / State : Delray / FL
Delivery Date : 01/14/2022	

Vehicle Information:

Make : Honda	Model Series : CMIC	Engine Number : [REDACTED]
NHTSA Model : CMIC	Model ID : FE2F2NEW	Style :
Model Year : 2022	Mileage : 17754	Transmission : CVT
VIN : [REDACTED]	Unit Status : Sold to Customer	Body : LX
	Date of Occurrence : 01/02/2023	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]	
Phone Number : ([REDACTED])	Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM	
Claim Number :	Fire? : NO
Rollover? : NO	
Complaint code : 5600 / EPS(ELEC P/STEER) DTC ??	
Labor Operation Cd / Desc :	
Labor Op Full Code / Desc :	

Failed Part(s) :

Complaint / Symptom:

VEHICLE IS MAKING A CLICKING NOISE WHILE TURNING THE STEERING WHEEL TO THE LEFT SIDE ,

Probable Cause :

EPS Motor Failure

Corrective Action :

Replace EPS

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 88628	# of Attachments : 0	Zone / District : 04 / 04V
Report Method : Visit		Create Date : 01/04/2023 17:04:46
Brief Description : STEERING WHEEL STICKS AND/OR JERKS WHEN TURNING		

Customer Information :

Customer Name :	City / State : Tamarac / FL
Delivery Date : 03/06/2022	

Vehicle Information:

Make : Honda	Model Series : CIVIC	Engine Number
NHTSA Model : CIVIC	Model ID : FE1F9NKNW	Style :
Model Year : 2022	Mileage : 16356	Transmission : CVT
VIN :	Unit Status : Sold to Customer	Body : TOURING
	Date of Occurrence : 12/14/2022	Engine Type:

Dealer Information :

Dealer Number / Contact :	
Phone Number :	Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 5630 / EPS BINDING, MECHANICAL		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) :

Complaint / Symptom:

THE STEERING WHEEL STICKS AND/OR JERKS WHEN TURNING OR SWITCHING LANES

Probable Cause :

EPS Electronic power steering motor

Corrective Action :

Replaced EPS Electronic power steering motor

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 88629	# of Attachments : 0	Zone / District : 04 / 04V
Report Method : Visit		Create Date : 01/04/2023 18:43:27
Brief Description : STEERING WHEEL POPS AND MOVES DRASTICALLY		

Customer Information :

Customer Name :	City / State : Coral Springs / FL
Delivery Date : 08/19/2021	

Vehicle Information:

Make : Honda	Model Series : CIVIC	Engine Number : [REDACTED]
NHTSA Model : CIVIC	Model ID : FE2F5NEW	Style :
Model Year : 2022	Mileage : 16208	Transmission : CVT
VIN : [REDACTED]	Unit Status : Sold to Customer	Body : SPORT
	Date of Occurrence : 01/03/2023	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]	
Phone Number : [REDACTED]	Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 5630 / EPS BINDING, MECHANICAL		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) :

Complaint / Symptom:

WHEN DRIVING AND TURNING SLIGHTLY THE STEERING WHEEL POPS AND MOVES DRASTICALLY

Probable Cause :

Electronic Power Steering unit

Corrective Action :

Replace Electronic Power steering unit.

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 89843	# of Attachments : 0	Zone / District : 01 / 01M
Report Method : Phone		Create Date : 01/24/2023 04:09:56
Brief Description : Power Steering Failure		

Customer Information :

Customer Name :	City / State : Montclair / CA
Delivery Date : 08/28/2021	

Vehicle Information:

Make : Honda	Model Series : CIVIC	Engine Number : [REDACTED]
NHTSA Model : CIVIC	Model ID : FE2F5NEW	Style :
Model Year : 2022	Mileage : 17695	Transmission : CVT
VIN : [REDACTED]	Unit Status : Sold to Customer	Body : SPORT
	Date of Occurrence : 01/23/2023	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]	
Phone Number : [REDACTED]	Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 5600 / EPS(ELEC P/STEER) DTC ??		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) : 53620-T23-A87

Complaint / Symptom:

The steering feels stiff. No DTC code.

Probable Cause :

Per Techline forum, there have been a few of these. Internal failure

Corrective Action :

Replace the steering rack/gear assembly

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 89918	# of Attachments : 0	Zone / District : 01 / 01M
Report Method : Phone		Create Date : 01/31/2023 04:52:17
Brief Description : Power Steering Failure		

Customer Information :

Customer Name :	City / State : Montclair / CA
Delivery Date : 12/22/2021	

Vehicle Information:

Make : Honda	Model Series : CIVIC	Engine Number : [REDACTED]
NHTSA Model : CIVIC	Model ID : FE2F5NEW	Style :
Model Year : 2022	Mileage : 25184	Transmission : CVT
VIN : [REDACTED]	Unit Status : Sold to Customer	Body : SPORT
	Date of Occurrence : 01/30/2023	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]	
Phone Number : [REDACTED]	Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : U0420-68 / EPS CONTROL UNIT MALF		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) : 53620-T23-A87

Complaint / Symptom:

The steering feels stiff. This one has DTC U0420-68 (EPS control unit malfunction) stored. When you drive for a while the steering becomes stiff and notchy.

Probable Cause :

Per Techline forum, there have been a few of these. Internal failure

Corrective Action :

Replace the EPS unit assembly.

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 90115	# of Attachments : 0	Zone / District : 01 / 01M
Report Method : Phone		Create Date : 02/09/2023 19:41:14
Brief Description : Power Steering Failure		

Customer Information :

Customer Name :	City / State : Downey / CA
Delivery Date : 12/19/2021	

Vehicle Information:

Make : Honda	Model Series : CIVIC	Engine Number : [REDACTED]
NHTSA Model : CIVIC	Model ID : FE2F5NEW	Style :
Model Year : 2022	Mileage : 5000	Transmission : CVT
VIN : [REDACTED]	Unit Status : Sold to Customer	Body : SPORT
	Date of Occurrence : 02/08/2023	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]	
Phone Number : [REDACTED]	Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 5600 / EPS(ELEC P/STEER) DTC ??		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) : 53620-T23-A87

Complaint / Symptom:

The steering feels stiff. No DTC code.

Probable Cause :

Internal

Corrective Action :

Replace the steering rack/gear assembly

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 90116	# of Attachments : 0	Zone / District : 01 / 01M
Report Method : Phone		Create Date : 02/09/2023 19:42:59
Brief Description : Power Steering Failure		

Customer Information :

Customer Name :	City / State : Downey / CA
Delivery Date : 10/30/2021	

Vehicle Information:

Make : Honda	Model Series : CIVIC	Engine Number : [REDACTED]
NHTSA Model : CIVIC	Model ID : FE2F5NEW	Style :
Model Year : 2022	Mileage : 16517	Transmission : CVT
VIN : 2HGFE2F57NH529797	Unit Status : Sold to Customer	Body : SPORT
	Date of Occurrence : 02/09/2023	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]	
Phone Number : [REDACTED]	Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 5600 / EPS(ELEC P/STEER) DTC ??		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) : 52620-T23-A87

Complaint / Symptom:

The steering feels stiff. No DTC code.

Probable Cause :

Internal

Corrective Action :

Replace the steering rack/gear assembly

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 90242	# of Attachments : 0	Zone / District : 04 / 04V
Report Method : Visit		Create Date : 02/21/2023 19:42:52
Brief Description : STEERING WHEEL GETS STIFF.		

Customer Information :

Customer Name :	City / State : Ft. Lauderdale / FL
Delivery Date : 09/29/2021	

Vehicle Information:

Make : Honda	Model Series : CIVIC	Engine Number : [REDACTED]
NHTSA Model : CIVIC	Model ID : FE1F9NKNW	Style :
Model Year : 2022	Mileage : 19076	Transmission : CVT
VIN : [REDACTED]	Unit Status : Sold to Customer	Body : TOURING
	Date of Occurrence : 02/20/2023	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]	
Phone Number : [REDACTED]	Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 5630 / EPS BINDING, MECHANICAL		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) :

Complaint / Symptom:

STEERING WHEEL GETS STIFF. EPS RACK BINDING

Probable Cause :

EPS unit

Corrective Action :

Replace EPS Unit

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 90282

of Attachments : 0

Zone / District : 04 / 04K

Report Method : Visit

Create Date : 02/24/2023 03:20:25

Brief Description : Steering feels sticky

Customer Information :

Customer Name :

City / State : McDonnough / GA

Delivery Date : 08/11/2021

Vehicle Information:

Make : Honda

Model Series : CIVIC

Engine Number : [REDACTED]

NHTSA Model : CIVIC

Model ID : FE1F9NKNW

Style :

Model Year : 2022

Mileage : 10727

Transmission : CVT

VIN : [REDACTED]

Unit Status : Sold to Customer

Body : TOURING

Date of Occurrence :

Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]

Phone Number : [REDACTED]

Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM

Claim Number :

Fire? : NO

Rollover? : NO

Complaint code : 5000 / STEERING GENERAL

Labor Operation Cd / Desc :

Labor Op Full Code / Desc :

Failed Part(s) :

Complaint / Symptom:

Customer states that the steering wheel feels sticky. The faster the car goes the tighter the steering feels.

Probable Cause :

Unknown.

Corrective Action :

Replace power steering rack.

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 90283	# of Attachments : 0	Zone / District : 04 / 04K
Report Method : Visit		Create Date : 02/24/2023 03:24:17
Brief Description : Steering catches		

Customer Information :

Customer Name :	City / State : McDonough / GA
Delivery Date : 08/11/2021	

Vehicle Information:

Make : Honda	Model Series : CIVIC	Engine Number
NHTSA Model : CIVIC	Model ID : FE1F9NKNW	Style :
Model Year : 2022	Mileage : 21758	Transmission : CVT
VIN :	Unit Status : Sold to Customer	Body : TOURING
	Date of Occurrence :	Engine Type:

Dealer Information :

Dealer Number / Contact :	
Phone Number :	Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM	
Claim Number :	Fire? : NO
	Rollover? : NO
Complaint code : 5000 / STEERING GENERAL	
Labor Operation Cd / Desc :	
Labor Op Full Code / Desc :	

Failed Part(s) :**Complaint / Symptom:**

Customer states that steering wheel is "popping/catching" while driving straight.

Probable Cause :

Unknown.

Corrective Action :

Replace power steering rack

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 90437	# of Attachments : 0	Zone / District : 01 / 01M
Report Method : Phone		Create Date : 03/08/2023 04:41:14
Brief Description : Power Steering Failure		

Customer Information :

Customer Name :	City / State : Montclair / CA
Delivery Date : 09/18/2021	

Vehicle Information:

Make : Honda	Model Series : CIVIC	Engine Number : [REDACTED]
NHTSA Model : CIVIC	Model ID : FE2F5NEW	Style :
Model Year : 2022	Mileage : 14327	Transmission : CVT
VIN : [REDACTED]	Unit Status : Sold to Customer	Body : SPORT
	Date of Occurrence : 03/07/2023	Engine Type:

Dealer Information :

Dealer Number / Contact : [REDACTED]	
Phone Number : [REDACTED]	Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 5600 / EPS(ELEC P/STEER) DTC ??		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) : 53620-T23-A87

Complaint / Symptom:

The steering feels stiff. No DTC code.

Probable Cause :

Per Techline forum, there have been a few of these. Internal failure

Corrective Action :

Replace the steering rack/gear assembly

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 90499	# of Attachments : 0	Zone / District : 02 / 02C
Report Method : Visit		Create Date : 03/13/2023 16:03:42
Brief Description : POWER STEERING STICKING- AROUND 40 MPH		

Customer Information :

Customer Name :	City / State : INDEPENDENCE / MO
Delivery Date : 08/04/2022	

Vehicle Information:

Make : Honda	Model Series : CIVIC	Engine Number : [REDACTED]
NHTSA Model : CIVIC	Model ID : FE2F5NEW	Style : SPORT
Model Year : 2022	Mileage : 7684	Transmission : CVT
VIN : [REDACTED]	Unit Status : Sold to Customer	Body : SPORT
	Date of Occurrence : 03/13/2023	Engine Type: 4

Dealer Information :

Dealer Number / Contact : [REDACTED]	
Phone Number : [REDACTED]	Extension :

Claim Information :

NHTSA Component Code : 01 - STEERING SYSTEM		
Claim Number :	Fire? : NO	Rollover? : NO
Complaint code : 5520 / P/S RACK PROB		
Labor Operation Cd / Desc :		
Labor Op Full Code / Desc :		

Failed Part(s) : 53620-T23-A87

Complaint / Symptom:

CUSTOMER STATES STEERING WHEEL IS STICKING AROUND 40 MILES PER HOUR. PREFORMED DTC SCAN AND FOUND NO CODES PRESENT. CUSTOMER AND DEALER NOTICED ISSUE REPORTED HAPPENS CONSISTENTLY AT 40 MILES PER HOUR AND HIGHER. MORE STEERING EFFORT REQUIRED THAN NORMAL, THEN IT WILL SEEM TO FREE UP AT TIMES.

Probable Cause :

FEEL SOMETHING INTERNAL TO THE STEERING RACK IS CAUSING ISSUE

Corrective Action :

DEALER IS REPLACING POWERSTEERING RACK.