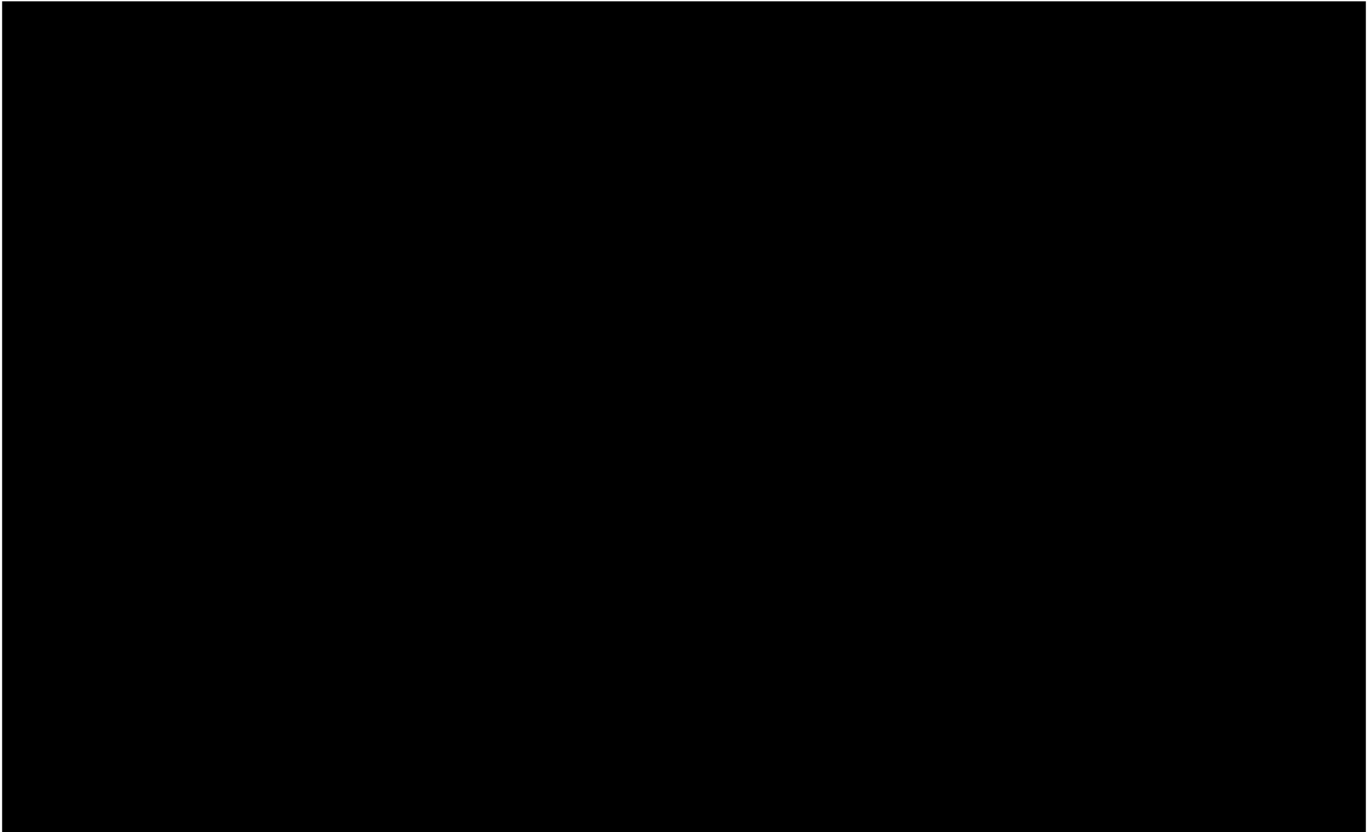


Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 92672	# of Attachments : 0	Zone / District : 02 / 02D
Report Method : Visit		Create Date : 01/04/2024 18:58:12
Brief Description : steering is sticking/binding when driving		



Failed Part(s) :

Complaint / Symptom :

The steering is sticking/binding when driving.

Probable Cause :

The steering rack needs to be replaced.

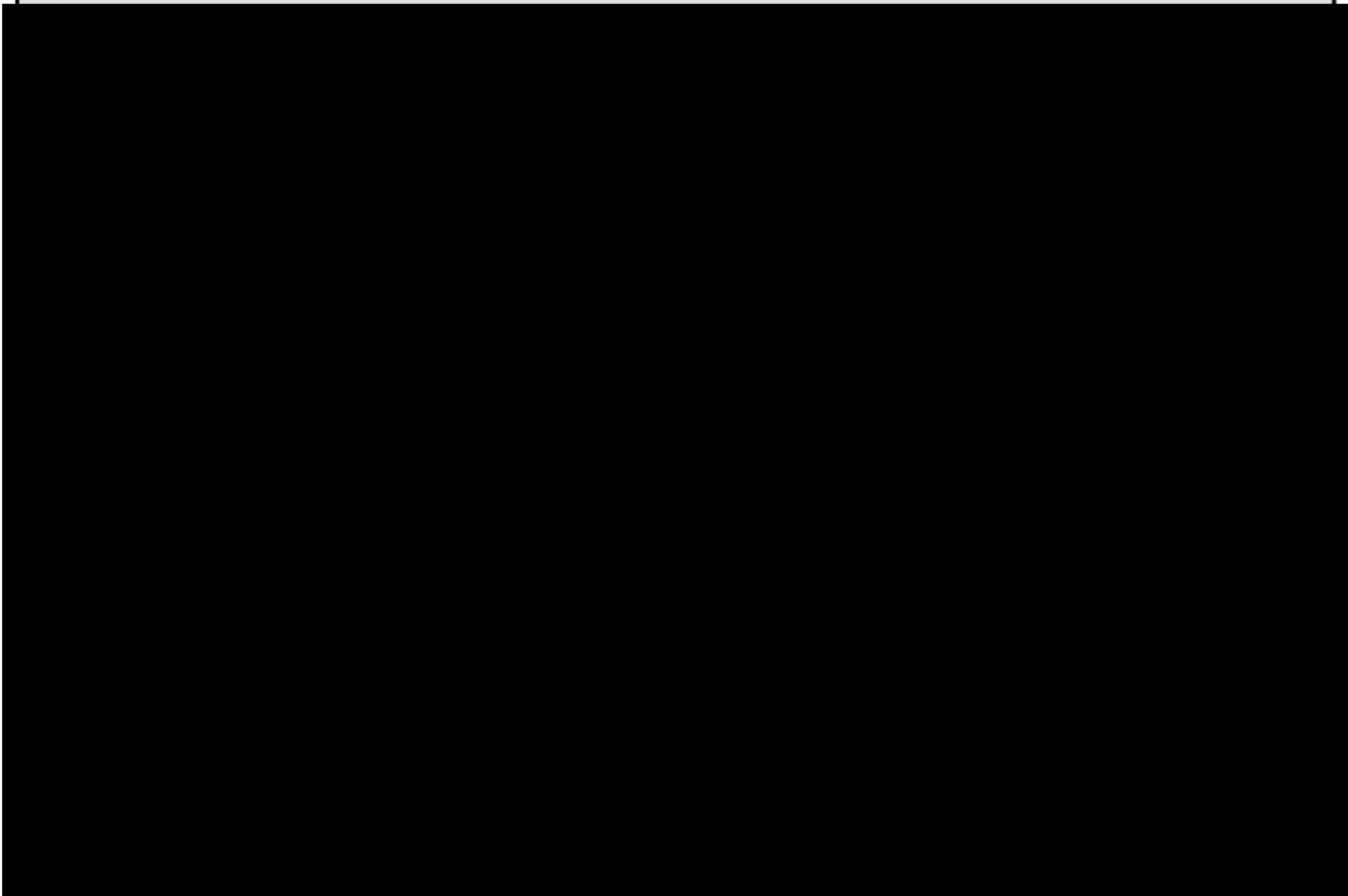
Corrective Action :

Replace steering rack

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 92577	# of Attachments : 0	Zone / District : 02 / 02F
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Failed Part(s) :

Complaint / Symptom :

Customer states when traveling down the road the steering wheel catches.

Probable Cause :

Vehicle needs new EPS

Corrective Action :

Replacing EPS

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 92450	# of Attachments : 0	Zone / District : 02 / 02D
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Failed Part(s) : 53620-3D5-A14

Complaint / Symptom :
customer stating that the steering wheel jerks while driving

Probable Cause :
EPS Rack malfunction

Corrective Action :
Replace EPS Rack

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :		
Report ID : 92439	# of Attachments : 0	Zone / District : 04 / 04D

Failed Part(s) :

Complaint / Symptom :
DRIVE AT HIGHWAY SPEED WITH LANE ASSIST OFF. SMALL INPUTS INTO THE WHEEL, IT WILL FEEL LIKE THE WHEEL IS FIGHTING YOUR INPUT, MUCH LIKE WHEN LANE ASSIST IS ON. ALMOST FEELS AS IF THE WHEEL STICKS IN A STRAIGHT POSITION. ALSO HAS A "CLUNKYNESS" TO THE WHEEL WHEN TURNING. FEELS LIKE GEARS TURNING.

Probable Cause :
????

Corrective Action :
Per TL replace Steering Rack

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 92438	# of Attachments : 0	Zone / District : 04 / 04D
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Failed Part(s) :

Complaint / Symptom :
Steering wheel sticking hybrid CRV

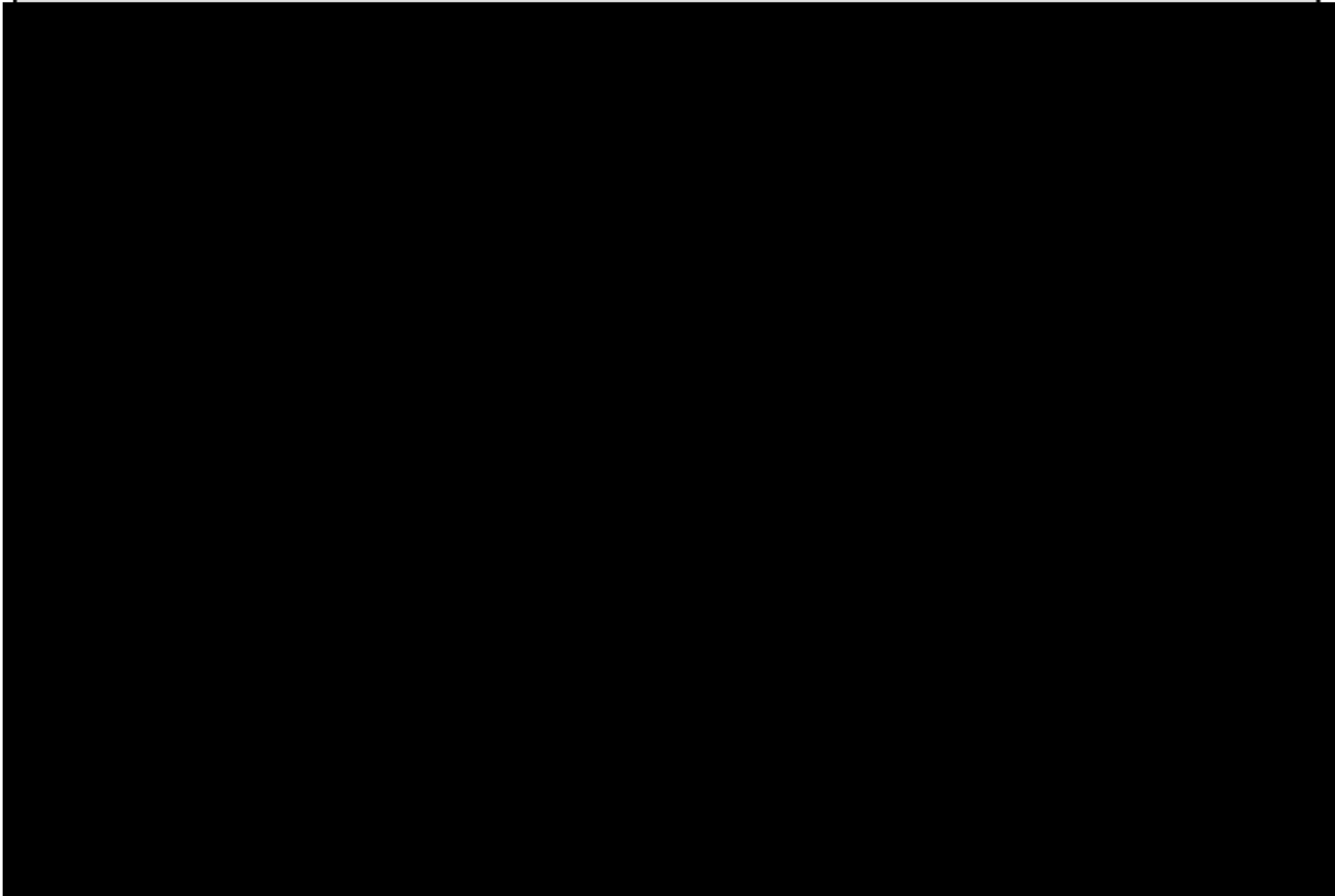
Probable Cause :
??? Techline says replace rack

Corrective Action :
Replace steering rack

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 92255	# of Attachments : 1	Zone / District : 03 / 03P
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Failed Part(s) : 53620-3w1-a03

Complaint / Symptom :
Steering feels abnormal feels like steering is catching

Probable Cause :
Faulty steering rack

Corrective Action :
Replace steering rack/motor assembly

VIN : 3czz2h38pr [REDACTED]



1697129394508.MO
V

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 92267	# of Attachments : 0	Zone / District : 02 / 02D
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Failed Part(s) :

Complaint / Symptom :
Customer has issues while turning the steering wheel.

Probable Cause :
The steering wheel changes the effort needed while turning, and sprung back past center when released. The tech diagnosed it as an EPS rack

Corrective Action :
Replace EPS Rack

Run Date : 1/18/2024

Page 1 of 1

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 91356	# of Attachments : 1	Zone / District : /
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Failed Part(s) :

Complaint / Symptom :
Clunking in the left front when steering

Probable Cause :
Tie rod nut loose. Backed off to cotter pin left front

Corrective Action :
Tighten and noise,play gone. Ordered tie rod end back ordered



1685740018071.MOV

VIN : 3czrz2h[REDACTED]



Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :		
Report ID : 91184	# of Attachments : 4	Zone / District : 05 / 05H

Failed Part(s) : 53620-T47-A62

Complaint / Symptom :
CUSTOMER CONCERN WAS THE STEERING WHEEL LOCKED UP WHILE DRIVING AND HIT A GUARD RAIL.

Probable Cause :
Power steering rack.

Corrective Action :
Replace steering rack.

MFD. BY HONDA DEVELOPMENT &
MANUFACTURING OF AMERICA, LLC

03/23

GVWR 1790KG (3946LBS)

GAWR F 960KG (2116LBS)

GAWR R 860KG (1895LBS)

THIS VEHICLE CONFORMS TO ALL APPLICABLE
FEDERAL MOTOR VEHICLE SAFETY, BUMPER,
AND THEFT PREVENTION STANDARDS IN EFFECT
ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 19XEL2H81 [REDACTED] TYPE: PASSENGER CAR

149 P AB6 -NH883P -Z -E

Personal Identification Number



V.I.N.: 19XF [REDACTED]



V.I.N.: 19XFL2

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 91128	# of Attachments : 0	Zone / District : 06 / 06G
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Failed Part(s) :

Complaint / Symptom :

Sterring sticks at highway speeds, jerky operation

Probable Cause :

defective steering rack

Corrective Action :

order new rack for replacement

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 90980	# of Attachments : 0	Zone / District : 04 / 04N
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Failed Part(s) :

Complaint / Symptom :

C/S steering wheel jerks when turning.

Probable Cause :

Unknown

Corrective Action :

Replaced EPS unit

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 90829	# of Attachments : 0	Zone / District : 06 / 06G
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Failed Part(s) :

Complaint / Symptom :

POWER STEERING STICKS WHEN GENTLY TRYING TO STEER LEFT OR RIGHT, HIGHWAY SPEED ONLY.

Probable Cause :

DEFECTIVE STTERING GEAR

Corrective Action :

ORDER STEERING RACK

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 90499

of Attachments : 0

Zone / District : 02 / 02C

Failed Part(s) : 53620-T23-A87

Complaint / Symptom :

CUSTOMER STATES STEERING WHEEL IS STICKING AROUND 40 MILES PER HOUR. PREFORMED DTC SCAN AND FOUND NO CODES PRESENT. CUSTOMER AND DEALER NOTICED ISSUE REPORTED HAPPENS CONSISTENTLY AT 40 MILES PER HOUR AND HIGHER. MORE STEERING EFFORT REQUIRED THAN NORMAL, THEN IT WILL SEEM TO FREE UP AT TIMES.

Probable Cause :

FEEL SOMETHING INTERNAL TO THE STEERING RACK IS CAUSING ISSUE

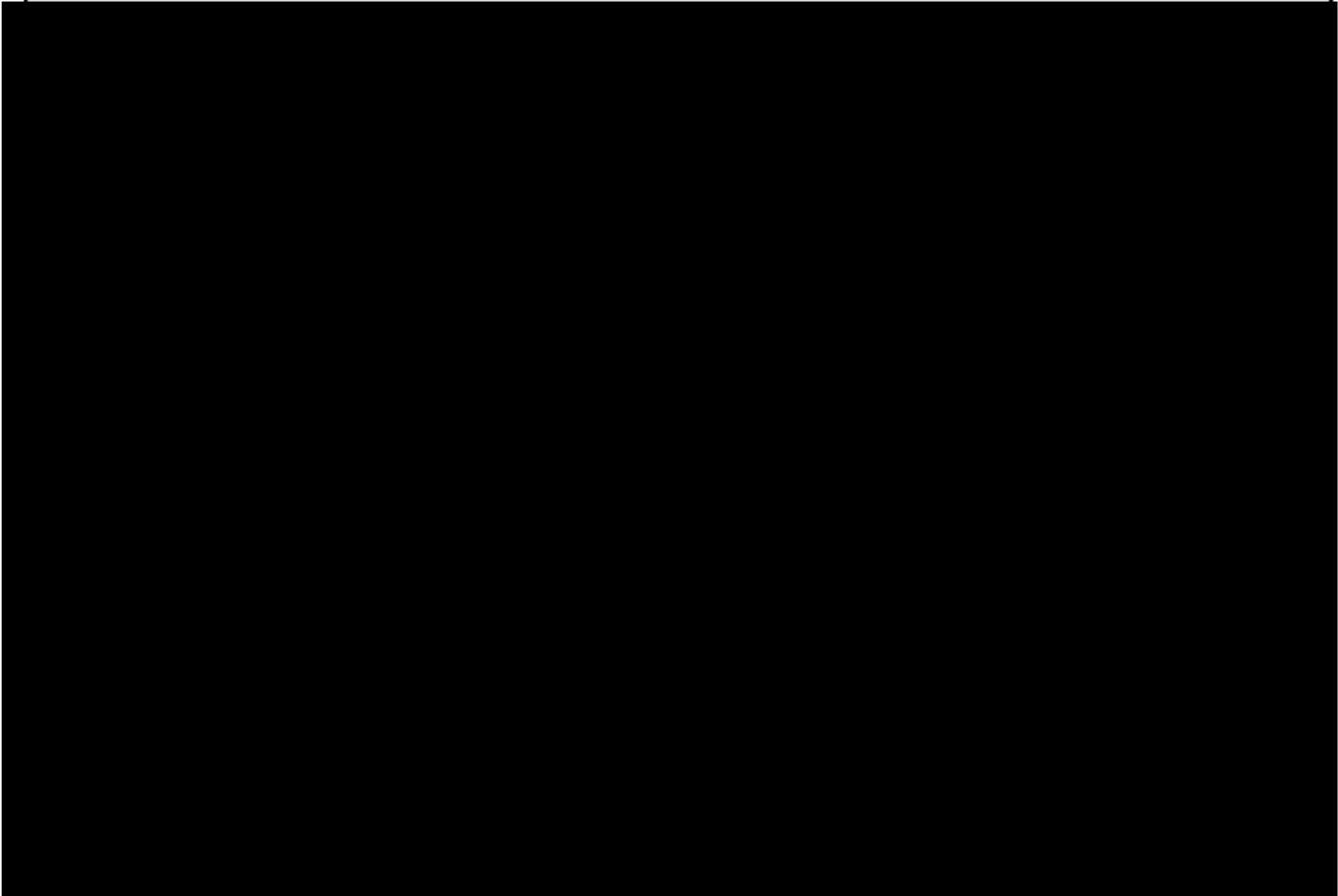
Corrective Action :

DEALER IS REPLACING POWERSTEERING RACK.

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 90437	# of Attachments : 0	Zone / District : 01 / 01M
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Failed Part(s) : 53620-T23-A87

Complaint / Symptom :
The steering feels stiff. No DTC code.

Probable Cause :
Per Techline forum, there have been a few of these. Internal failure

Corrective Action :
Replace the steering rack/gear assembly

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

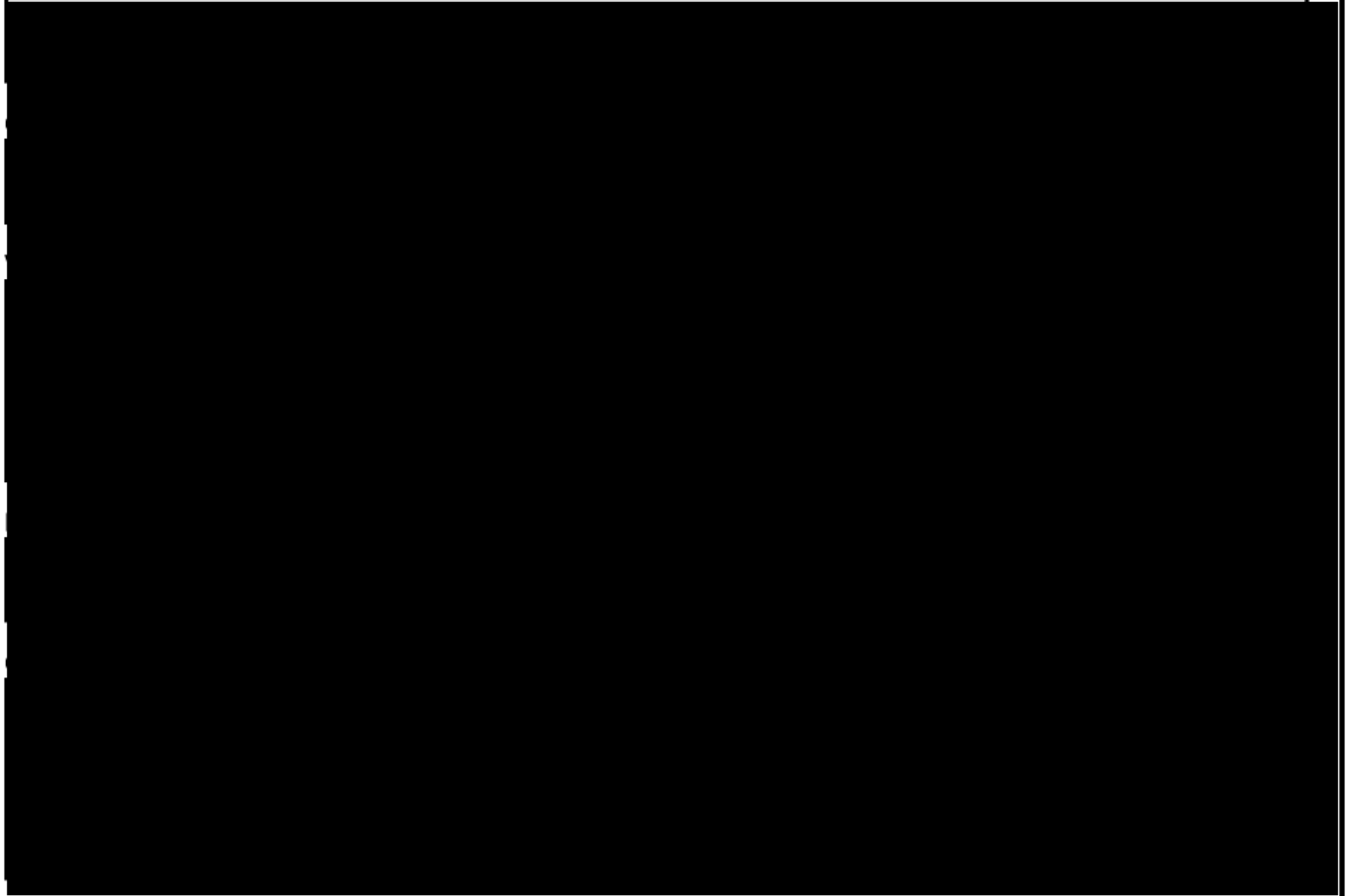
NHTSA Reporting Period:

Report Information :

Report ID : 90283

of Attachments : 0

Zone / District : 04 / 04K



Failed Part(s) :

Complaint / Symptom :

Customer states that steering wheel is "popping/catching" while driving straight.

Probable Cause :

Unknown.

Corrective Action :

Replace power steering rack

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :		
Report ID : 90282	# of Attachments : 0	Zone / District : 04 / 04K

Failed Part(s) :

Complaint / Symptom :

Customer states that the steering wheel feels sticky. The faster the car goes the tighter the steering feels.

Probable Cause :

Unknown.

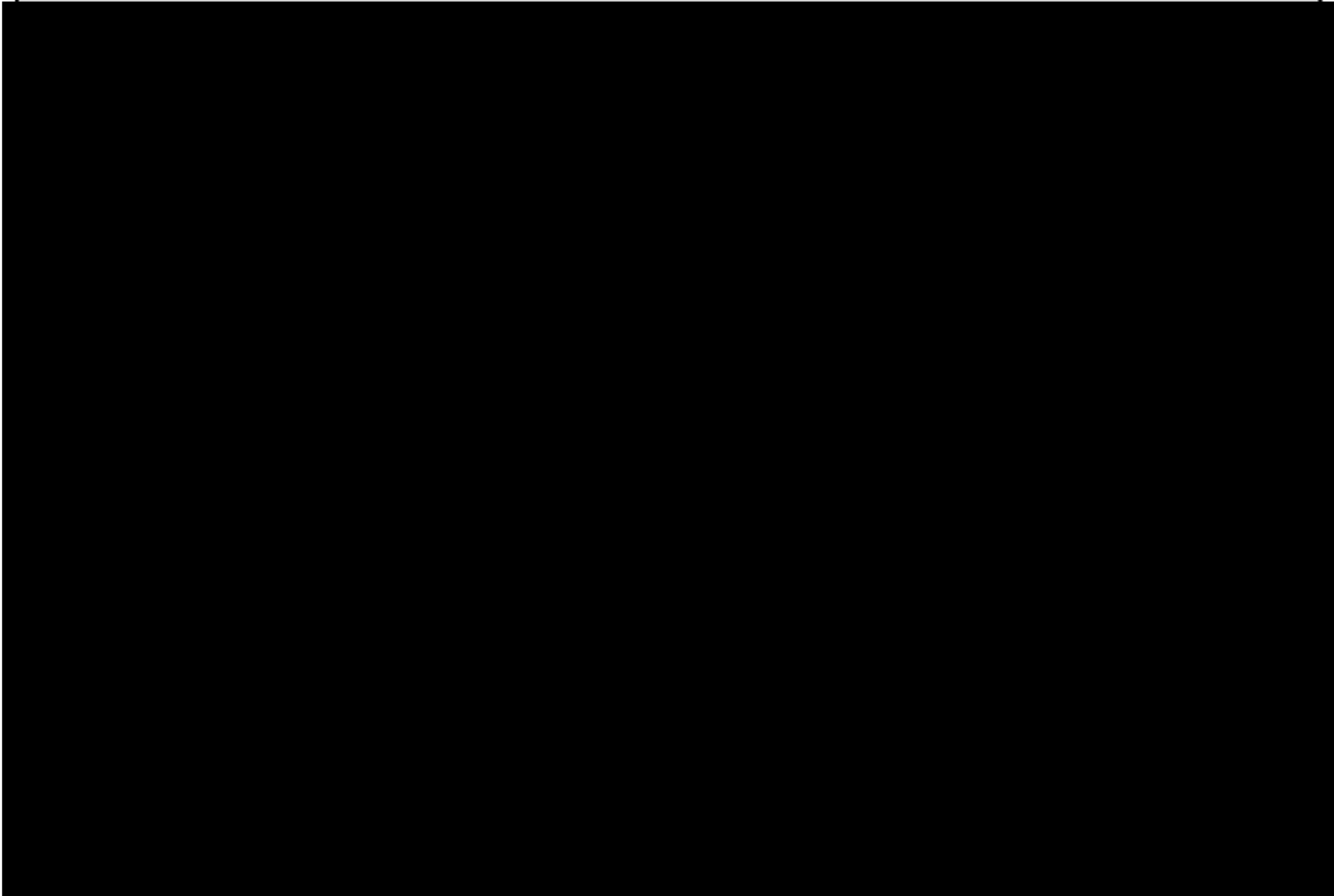
Corrective Action :

Replace power steering rack.

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 90242	# of Attachments : 0	Zone / District : 04 / 04V
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Failed Part(s) :

Complaint / Symptom :

STEERING WHEEL GETS STIFF. EPS RACK BINDING

Probable Cause :

EPS unit

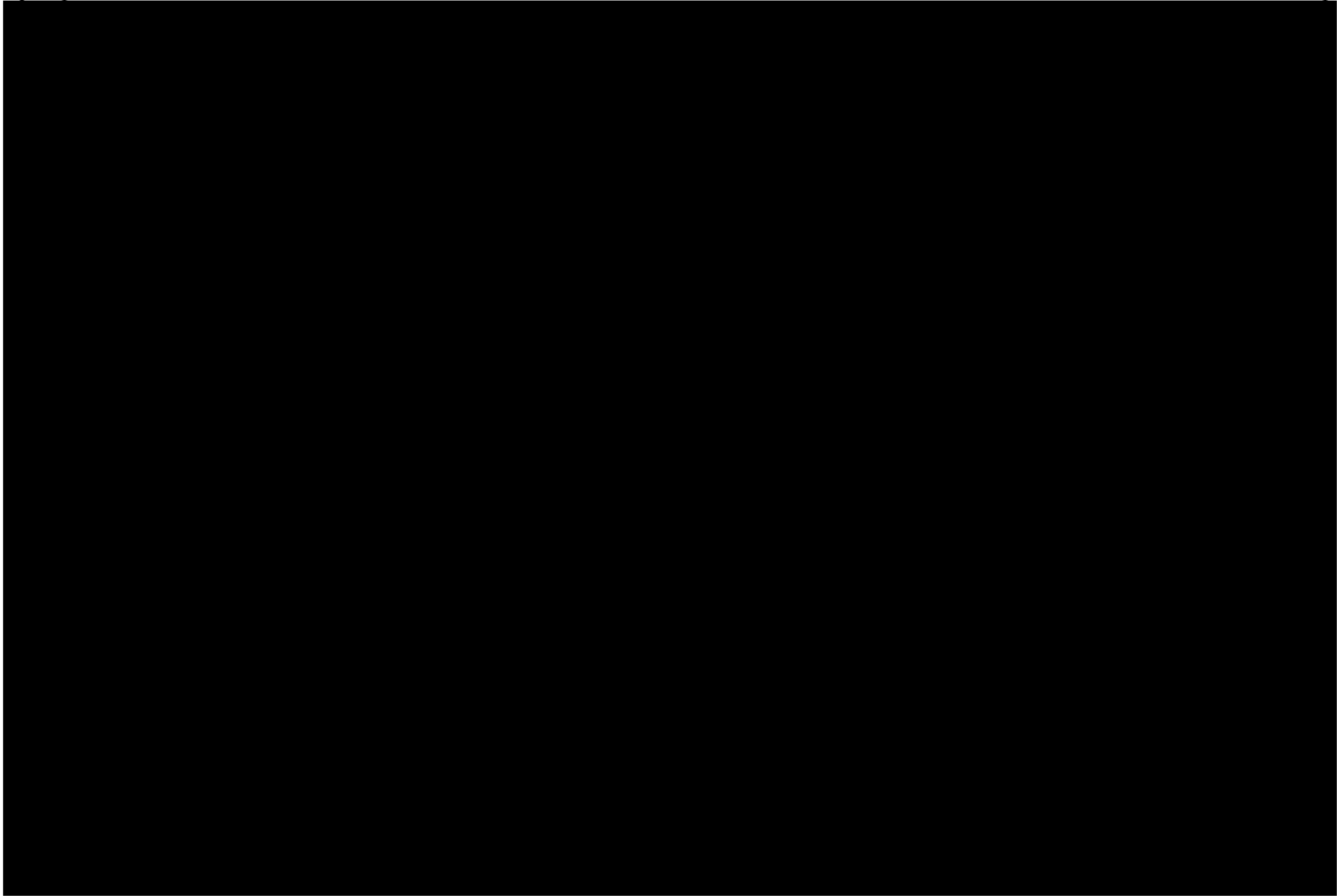
Corrective Action :

Replace EPS Unit

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 90241	# of Attachments : 0	Zone / District : 04 / 04V
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Failed Part(s) :

Complaint / Symptom :

CUSTOMER STATES STEERING WHEEL STIFFENS AND PULLS WHEN DRIVING

Probable Cause :

EPS

Corrective Action :

Replacing EPS unit.

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 90116	# of Attachments : 0	Zone / District : 01 / 01M
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Failed Part(s) : 52620-T23-A87

Complaint / Symptom :
The steering feels stiff. No DTC code.

Probable Cause :
Internal

Corrective Action :
Replace the steering rack/gear assembly

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

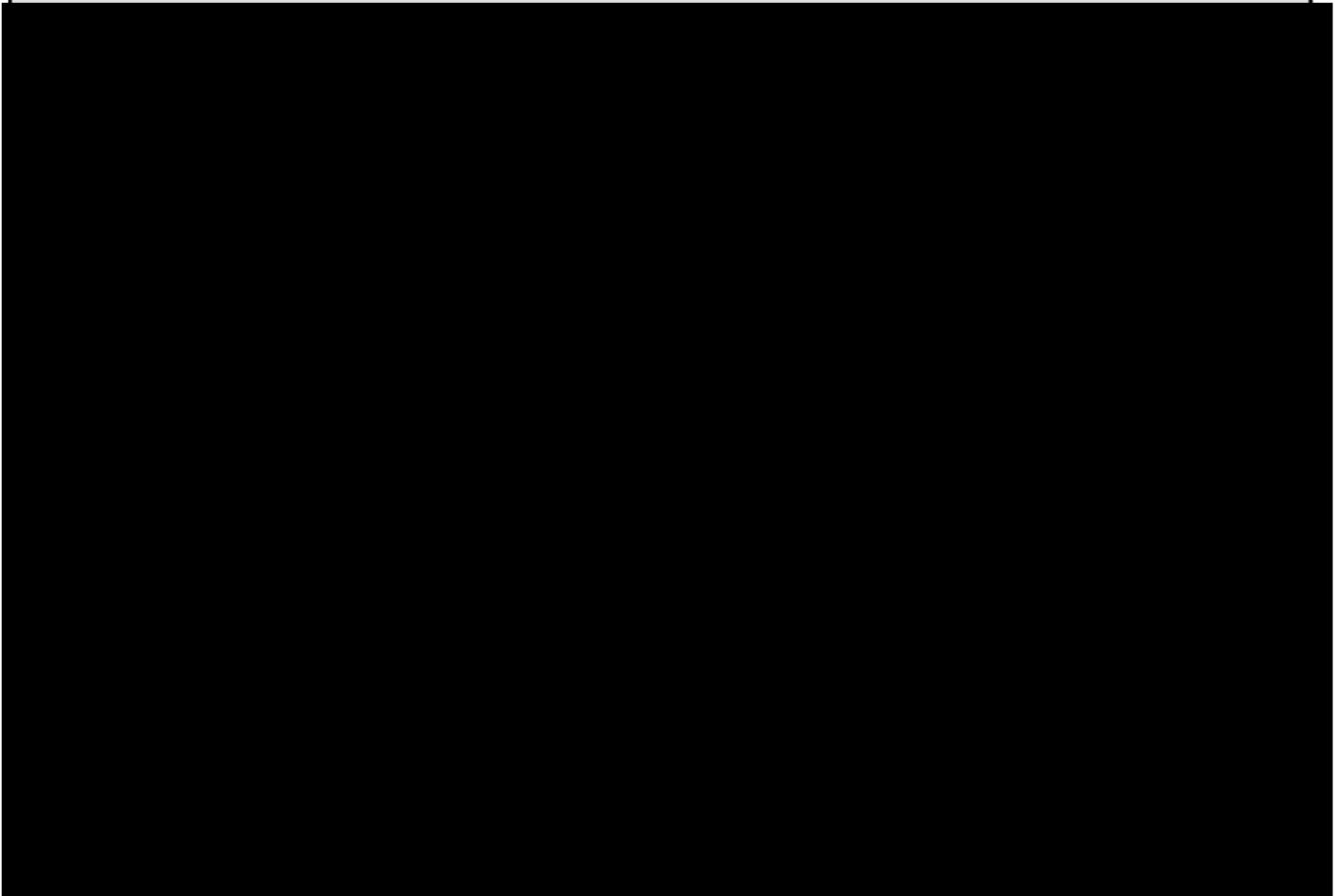
NHTSA Reporting Period:

Report Information :

Report ID : 90115

of Attachments : 0

Zone / District : 01 / 01M



Failed Part(s) : 53620-T23-A87

Complaint / Symptom :

The steering feels stiff. No DTC code.

Probable Cause :

Internal

Corrective Action :

Replace the steering rack/gear assembly

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 90016	# of Attachments : 0	Zone / District : 04 / 04Y
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Failed Part(s) : 53620-3W0-A33

Complaint / Symptom :
Loss of power steering

Probable Cause :
Inspection by tech shows faulty power steering rack

Corrective Action :
Parts has been on CBO since 12/22/22 Last update on 1/19- ETA 3/6

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

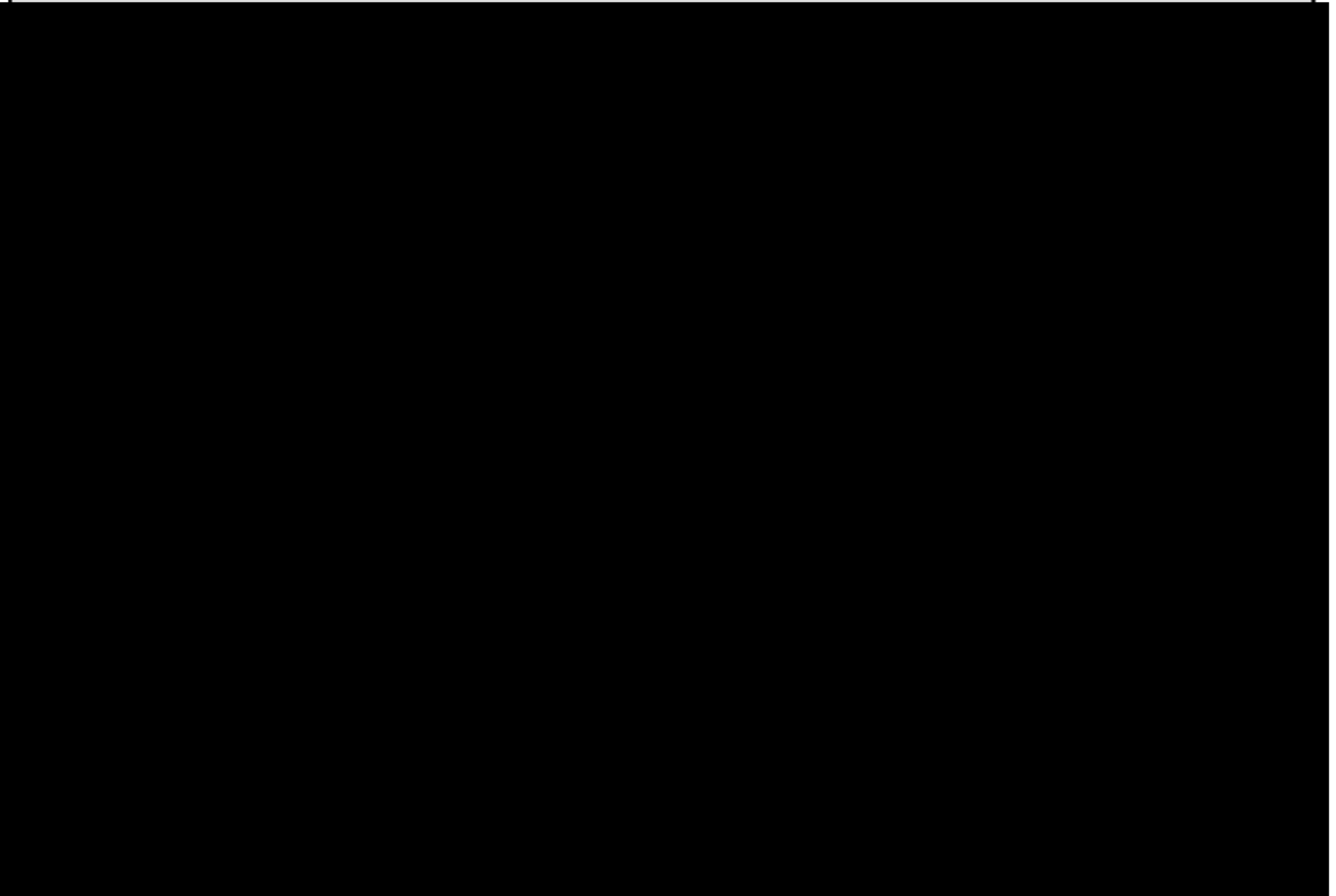
NHTSA Reporting Period:

Report Information :

Report ID : 89918

of Attachments : 0

Zone / District : 01 / 01M



Failed Part(s) : 53620-T23-A87

Complaint / Symptom :

The steering feels stiff. This one has DTC U0420-68 (EPS control unit malfunction) stored. When you drive for a while the steering becomes stiff and notchy.

Probable Cause :

Per Techline forum, there have been a few of these. Internal failure

Corrective Action :

Replace the EPS unit assembly.

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

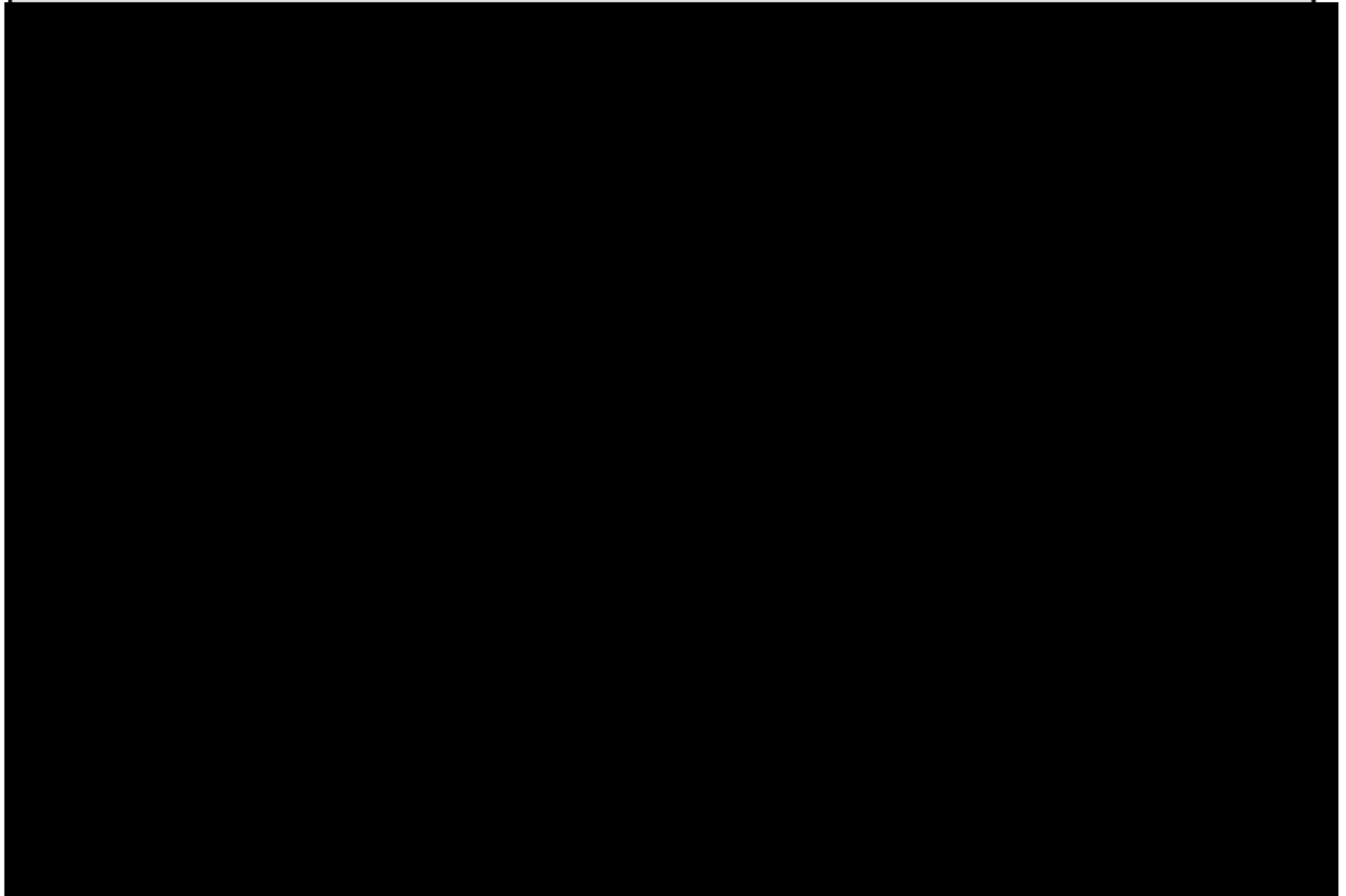
NHTSA Reporting Period:

Report Information :

Report ID : 89843

of Attachments : 0

Zone / District : 01 / 01M



Failed Part(s) : 53620-T23-A87

Complaint / Symptom :

The steering feels stiff. No DTC code.

Probable Cause :

Per Techline forum, there have been a few of these. Internal failure

Corrective Action :

Replace the steering rack/gear assembly

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 88629

of Attachments : 0

Zone / District : 04 / 04V

Failed Part(s) :

Complaint / Symptom :

WHEN DRIVING AND TURNING SLIGHTLY THE STEERING WHEEL POPS AND MOVES DRASTICALLY

Probable Cause :

Electronic Power Steering unit

Corrective Action :

Replace Electronic Power steering unit.

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 88628

of Attachments : 0

Zone / District : 04 / 04V

Failed Part(s) :

Complaint / Symptom :

THE STEERING WHEEL STICKS AND/OR JERKS WHEN TURNING OR SWITCHING LANES

Probable Cause :

EPS Electronic power steering motor

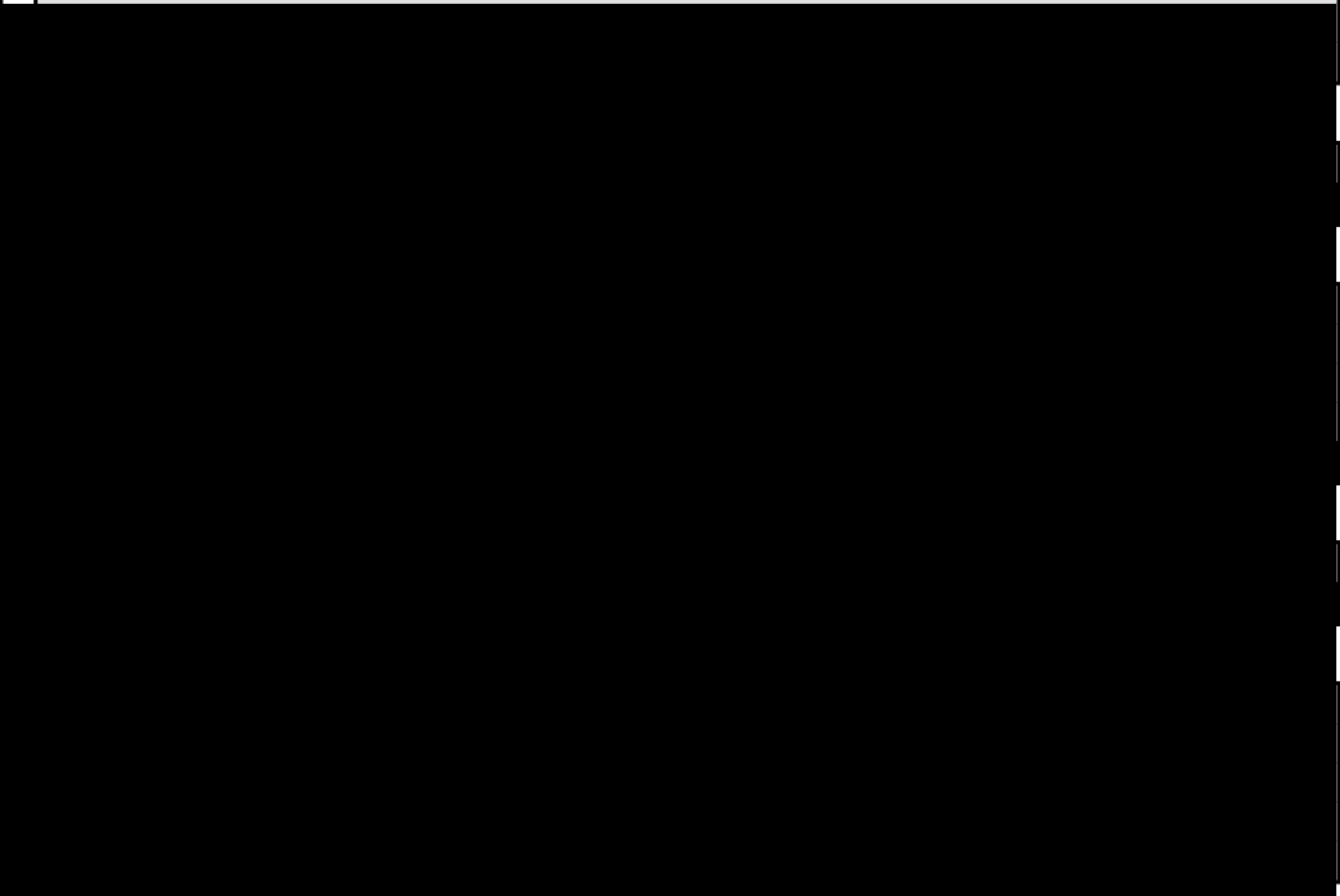
Corrective Action :

Replaced EPS Electronic power steering motor

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 88627	# of Attachments : 0	Zone / District : 04 / 04V
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Failed Part(s) :

Complaint / Symptom :

VEHICLE IS MAKING A CLICKING NOISE WHILE TURNING THE STEERING WHEEL TO THE LEFT SIDE ,

Probable Cause :

EPS Motor Failure

Corrective Action :

Replace EPS

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 88589

of Attachments : 0

Zone / District : 02 / 02H

Failed Part(s) : 53620-T23-A87

Complaint / Symptom :

Customer states the power steering sometimes gets stiff then overcorrects. Problem does not happen all the time.

Probable Cause :

Vehicle was brought in several times for the complaint but dealer was unable to duplicate the problem. DPSM was present on last visit where the technician and DPSM were able to duplicate by driving on a straight highway. EPS becomes stiff while driving straight then assist comes back on when about 10 degrees of steering is applied. This creates the effect of overcorrecting or pulling to one side from the customers perspective. No DTC were observed or recorded.

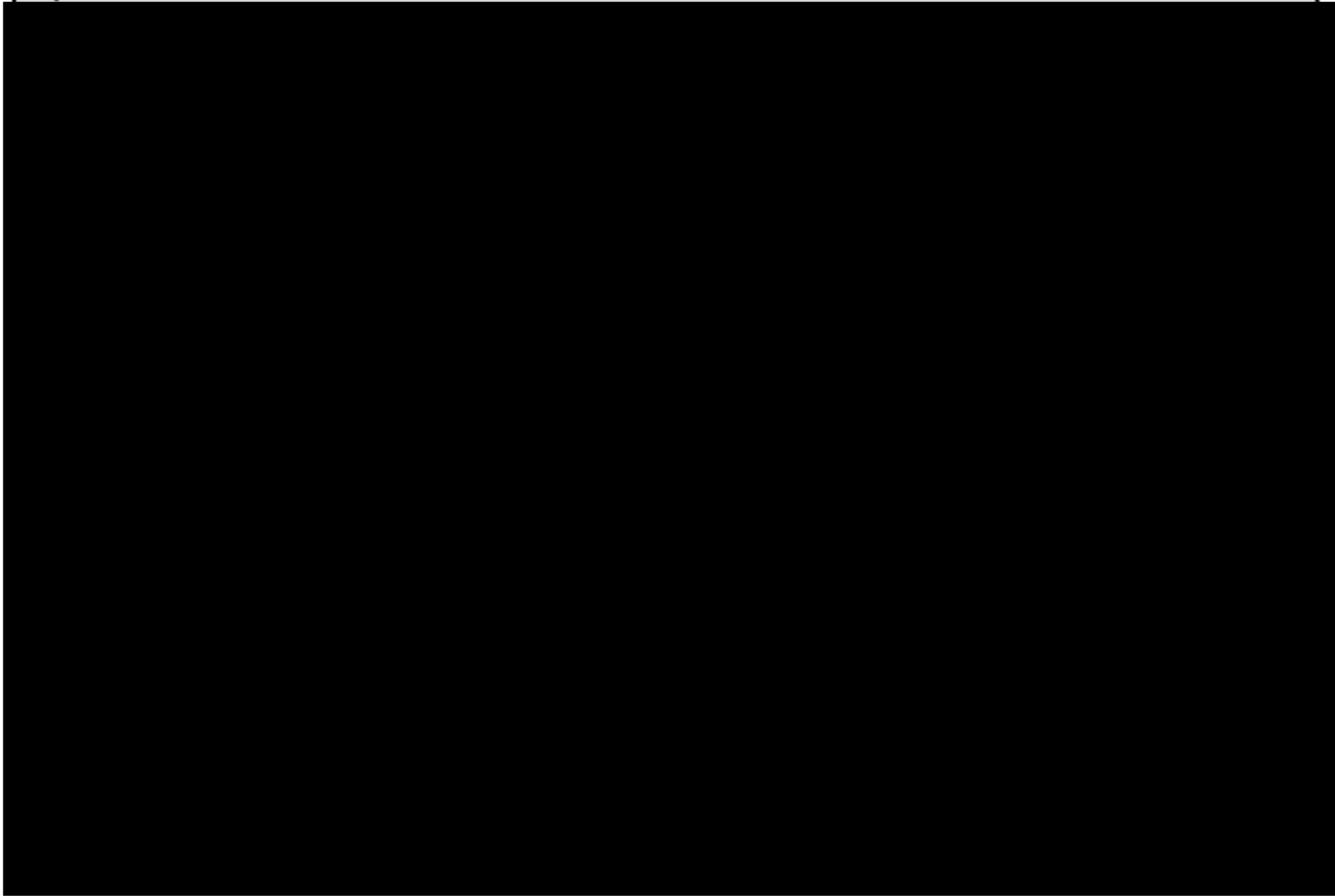
Corrective Action :

Replaced EPS and test drove with no repeat problem observed.

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 88524	# of Attachments : 0	Zone / District : 04 / 04U
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Failed Part(s) :

Complaint / Symptom :

Customer states while driving straight down road wheel seems stuck in center position and has an initial notch / resistance when initially turning wheel either direction.

Probable Cause :

Verified concern. Performed VSA neutral learn procedure. No codes found.

Corrective Action :

Replaced EPS rack per techline recommendation.

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 87338	# of Attachments : 0	Zone / District : 04 / 04V
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Failed Part(s) :

Complaint / Symptom:

STEERING JUMPS AND STIFFENS UP. REPLACED EPS RACK

Probable Cause :

EPS Rack

Corrective Action :

REPLACED EPS RACK

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

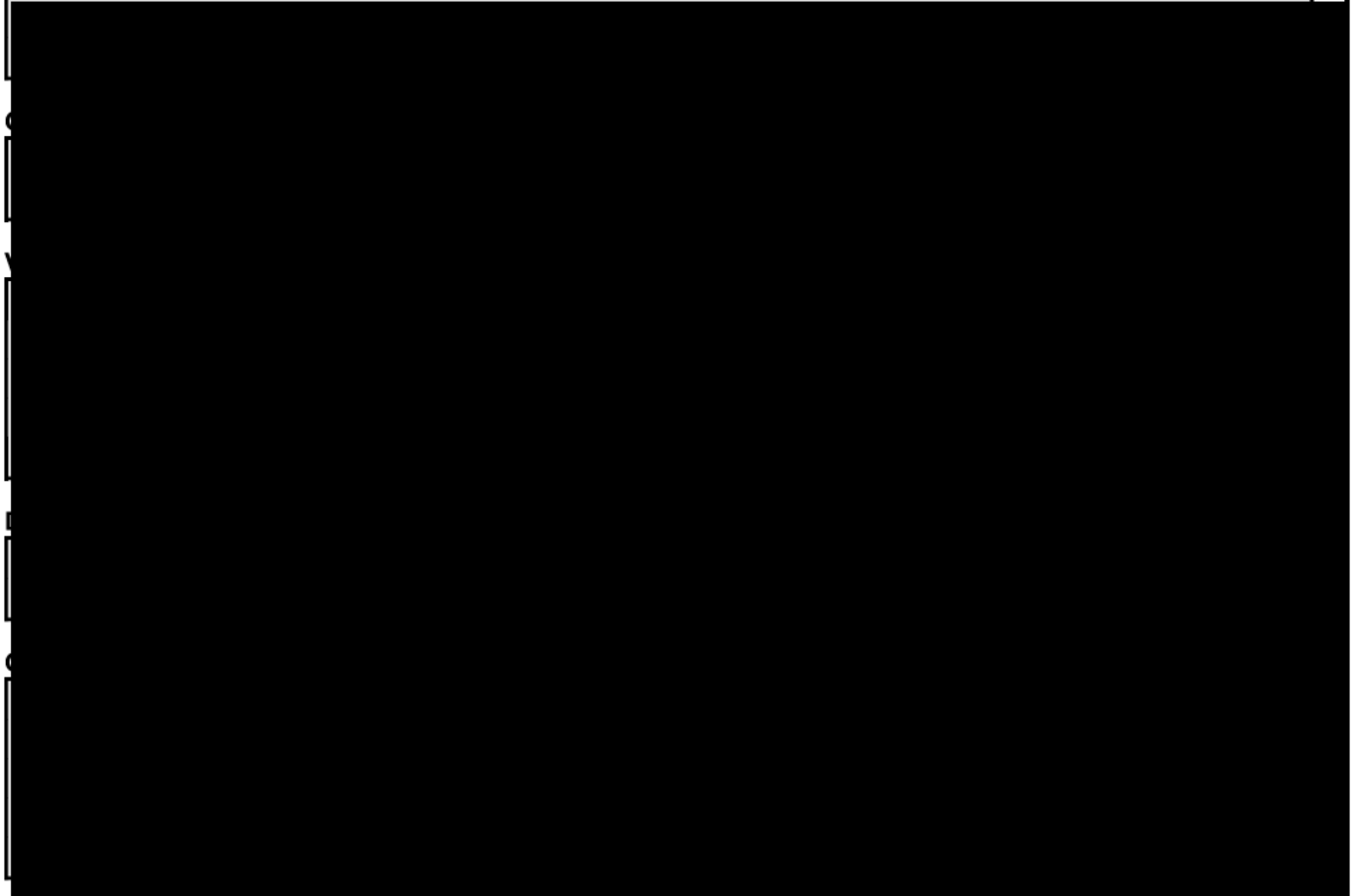
NHTSA Reporting Period:

Report Information :

Report ID : 86582

of Attachments : 0

Zone / District : 02 / 02H



Failed Part(s) : 53620-T23-A86

Complaint / Symptom :

Customer states the power steering feels like its binding then will free up and go back to working normally. Customer also hears a clicking in the steering when turning.

Probable Cause :

Found the steering wheel becomes stiff with no assist when driving straight down the road requiring extra effort to steer. Once the steering wheel is turned several degrees the assist will work normally again. Binding or no assist condition appears to happen in more than one specific position (not always just driving straight). No codes were found in the DTC check.

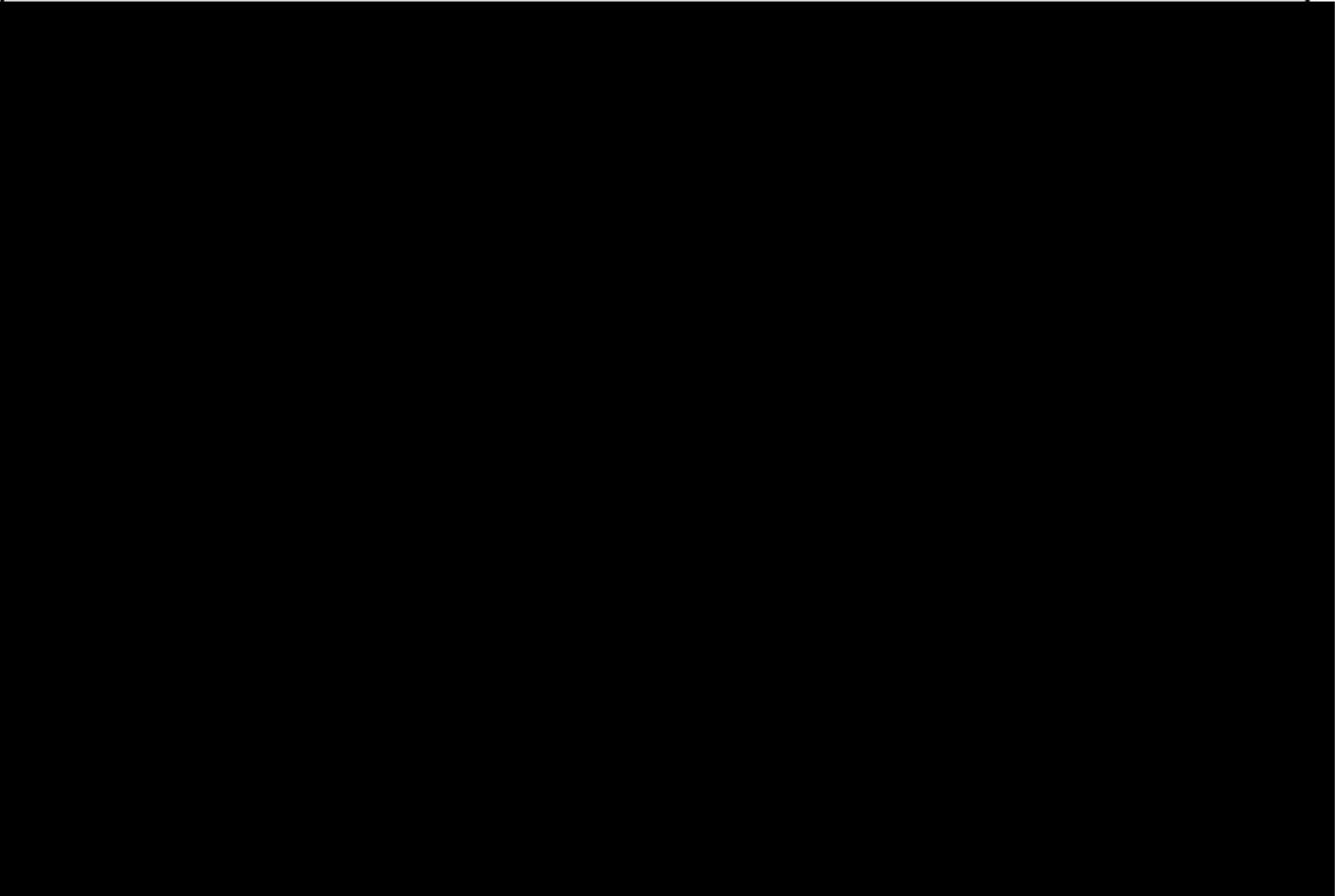
Corrective Action :

Replaced the EPS assembly. Test drove and system is now working normally.

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 85377	# of Attachments : 0	Zone / District : 04 / 04X
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Failed Part(s) :

Complaint / Symptom :

customer states there is a clacking noise

Probable Cause :

unknown

Corrective Action :

replaced power steering rack

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 84928

of Attachments : 1

Zone / District : 06 / 06H

Failed Part(s) :

Complaint / Symptom :

Cust feels there is a catch in steering at 70 mph and needs an extra push to get past it. It is more noticeable when warm. Tech duplicated. Feel it sitting still too. It is jumpy. Disconnected column from gearbox and column moves very smoothly. Please note - car was not down for months. RO was left open but customer was driving vehicle while parts were ordered and further diagnosis was completed. Warranty claim has not been submitted yet. I wanted to submit this FQR asap.

Probable Cause :

Tech feels needs power steering gear box/rack.

Corrective Action :

Replaced steering gear box/rack and aligned. Adaptive cruise control and auto-dim headlights system error codes present. Tried to neutralize all sensors, did not work. Disconnected connector on the rack, blew out with air in case dirt present. Reconnected but still will not calibrate. Ordered second rack. Removed rack. Swapped electric motor from the original rack. Made one good rack out of two. Performed ECU key write. All sensor neutralization. Aligned again. Road tested. All working good.

72C 7:00AM RR - DRSP 7/1 CBWPK

			Home Phone		R/O Open Date	1/4/22	R/O Number	6086423
					Time Received	10:11	Time Promised	Waiting
					Current Mileage	5899	Mileage Out	6907
			Key Tag #					
Year	Make	Model	Body	Engine Code	Service Advisor			
2022	HONDA	CIVIC	TOURING CVT	L15B7-57179	Mason Neigh			
Vehicle Identification Number			Color	License Number	Delivery Date	In-Service Date		
			E	TEMP		Dakota		

#1 - 010: DRIVEABILITY ISSUE OR CONCERN
DIAGNOSE DRIVEABILITY CONCERN
[STEERING FEELS AS IF THERE IS A CATCH AND NEEDS THE EXTRA PUSH ABOUT THE MIDDLE AT 70MPH-ISH TO GET PAST THE CATCH IF YOU WILL. CUSTOMER STATES IT IS MORE NOTICABLE WHEN WARM. PLEASE TEST DRIVE AND

test drive on the highway and feel the catch when trying to keep the vehicle centered in the lane. Feel it getting still too. It is jumpy. disconnected column from gearbox and the column moves very smoothly. Resets P/s gear bot / Rack.

#2 ACC / Auto-On Head lights - System error comes on
Replaced steering gear box. Alignment tried to new/align all sensors and did not work. like 10x times. disconnected connector in the rack, blew out in case the resistor in there. Reconnected and will not calibrate st. ll.

★ We need to book and close this RO with 1 power Steering rack/alignment
Then open a New RO for the new P/S rack we ordered - Rack #3

order
Rack and tie rod boot and band & not included.
checked 1/25 ETA 2/26
checked 1/31 ETA 2/26
HERE 2/28

Do not Close

→ Actually open a new RO first so we can move the 3rd rack to it please

AM

			Home Phone	R/O Open Date	R/O Number
				1/4/22	6086423
			Work Phone	Time Received	Time Promised
				10:11	Waiting
			Key Tag #	Current Mileage	Mileage Out
				5899	10657
Year	Make	Model	Body	Engine Code	Service Advisor
2022	HONDA	CIVIC	TOURING CVT	L15B7-57179	Dakota Adam
			Color	License Number	Delivery Date
				TEMP	

#1 - 010: DRIVEABILITY ISSUE OR CONCERN

DIAGNOSE DRIVEABILITY CONCERN

[STEERING FEELS AS IF THERE IS A CATCH AND NEEDS THE EXTRA PUSH ABOUT THE MIDDLE AT 70MPH-ISH TO GET PAST THE CATCH IF YOU WILL. CUSTOMER STATES IT IS MORE NOTICABLE WHEN WARM. PLEASE TEST DRIVE AND

C
C
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C
C
C

 Is this ^{old} rack still here?
are both ~~the~~

 COPY

~~Frankenstein~~ the rack → Ask Jake

3/10 personal rack, swapped motor onto the old one, performed ECU key write, All sensor neutralization, Aligned, test drive must be fine any more. 2/19

Talk to Matt

Call  on Wed/Thurs with update





#2 Driver assist issues






3/10 Removed the 2nd rack-switched the electric motor from the original rack, Reassembled all-reinstalled. Completed ECU key write-all sensor neutralization. Aligned AGAIN. Final road test-GOOD.

[Redacted]			Home Phone	R/O Open Date	R/O Number
				3/3/22	6088372
				Time Received	Time Promised
				10:55	3/04 17:00
			Key Tag #	Current Mileage	Mileage Out
				2	
Year	Make	Model	Body	Engine Code	Service Advisor
2022	HONDA	CIVIC	TOURING CVT	L15B7-57179	Dakota Adam
Vehicle Identification Number			License Number	Delivery Date	In-Service Date
[Redacted]			TEMP		

#1 - 010: DRIVEABILITY ISSUE OR CONCERN
 AT LAST VISIT, TECH INSTALLED A NEW POWER
 STEERING RACK. IT IS ALSO NOT FUNCTIONING
 PROPERLY. SEE JACOB.

5.5 hrs
 total
 see reverse

Made 2 bad racks into 1 good

Do not
 Close

vm@ 5:44 pm 3/10 (DA)

X [Redacted]
 Customer Signature

I hereby authorize the repair work above to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. Thereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. Any warranties on products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :		
Report ID : 84199	# of Attachments : 0	Zone / District : /

Failed Part(s) :

Complaint / Symptom :

When driving at normal arterial speeds and highway speeds, after making a small steering correction for wind or road crown, the steering wheel makes an additional input without the driver. When this happens, there is a "slipping" feeling in the wheel.

Probable Cause :

I have no idea.

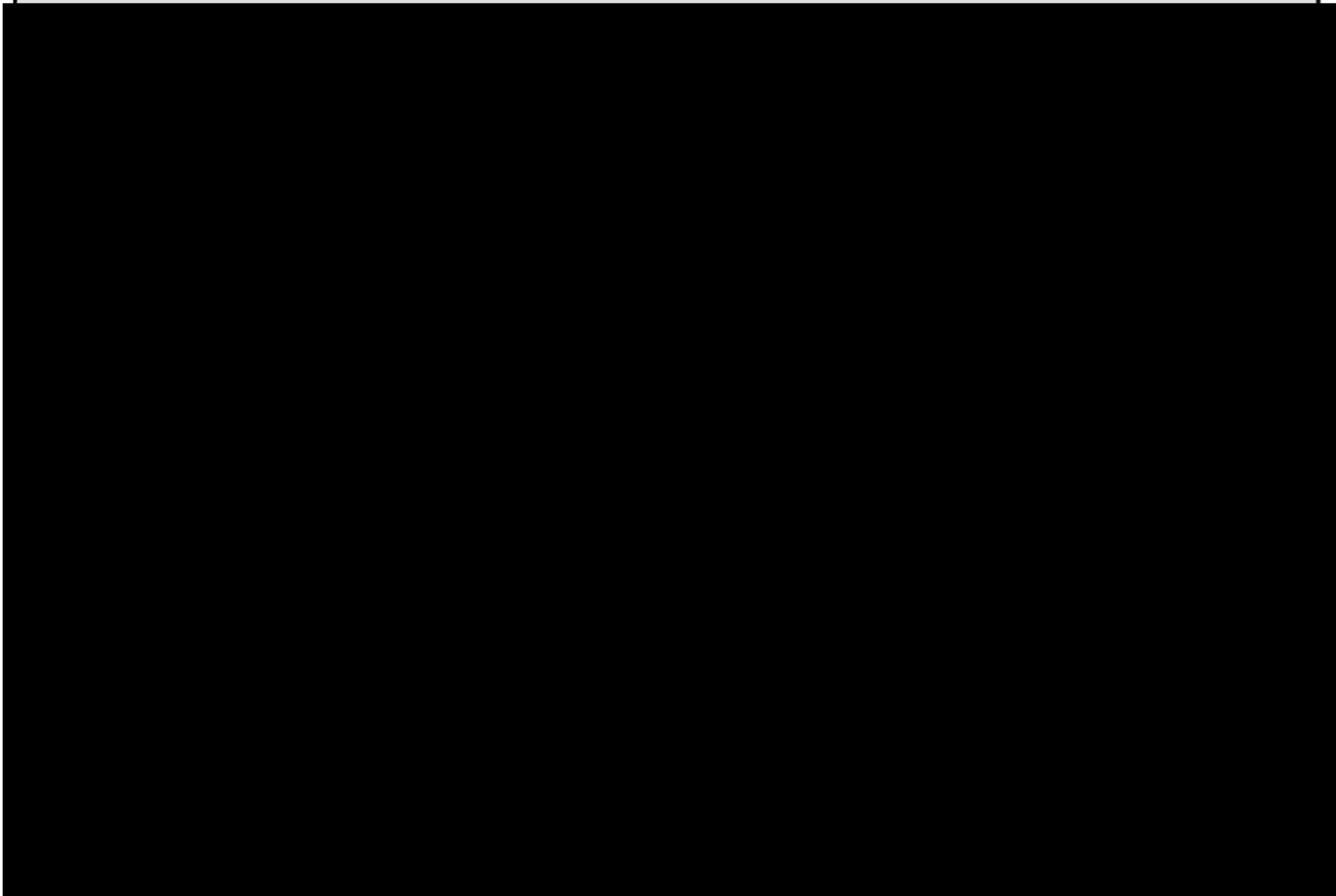
Corrective Action :

No actions taken so far.

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 84010	# of Attachments : 0	Zone / District : 01 / 01M
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Failed Part(s) : 53620-T23-A86

Complaint / Symptom :
This 2022 Civic has an electric power steering rack failure. It is difficult to turn in 1 direction, no damage or impact.

Probable Cause :
EPS internal failure

Corrective Action :
Replace

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 83645

of Attachments : 0

Zone / District : 03 / 03N

Failed Part(s) : 53620-T47-A51

Complaint / Symptom :

The vehicle was towed in because it had multiple warning lights illuminated, and the power steering system was binding

Probable Cause :

The Technician found several codes in the system. They are as follows, code c1400-14 motor voltage malfunction, U0420-68 EPS control unit malfunction, and u3000-49 EPS control unit internal circuit malfunction

Corrective Action :

The dealership was instructed to replace the electronic power steering rack.

Honda Motor Co. Light Vehicles	NHTSA Report for TREAD Act	NHTSA Reporting Period:
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Report Information :

Report ID : 82839	# of Attachments : 0	Zone / District : 04 / 04V
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Failed Part(s) : 53620-T23-A86

Complaint / Symptom :
Vehicle steering was stiffing making it difficult to turn left or right.

Probable Cause :
Power steering Rack

Corrective Action :
Replacing Power Steering Rack.

Honda Motor Co.
Light Vehicles

NHTSA Report for TREAD Act

NHTSA Reporting Period:

Report Information :

Report ID : 81876

of Attachments : 0

Zone / District : 01 / 01M

Failed Part(s) : 53620-T23-A86

Complaint / Symptom :

When driving for a while the steering becomes notchy/ binds.

Probable Cause :

Electric steering rack failing.

Corrective Action :

There is something on Techline forum for the previous gen Civic having these same symptoms but nothing on the 2022. It needs the steering gearbox assembly. Urgent order #U50111110 / CBO #45499