



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 23-014
Date Opened: 07/28/2023
Investigator: Alexa Overstreet
Approver: Tanya Topka
Subject: Loss of steering control
Reviewer: Gregory Magno

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Tesla, Inc.
Products: 2023 Tesla Model 3 & Y
Population: 280,000 (Estimated)
Problem Description: Loss of steering control, frequently accompanied by driver-facing messages indicating that power steering assist is reduced or disabled

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	12	TBD	TBD
Crashes/Fires:	1	TBD	TBD
Injury Incidents:	0	TBD	TBD
Number of Injuries:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Number of Fatalities:	0	TBD	TBD

ACTION / SUMMARY INFORMATION

Action: A Preliminary Evaluation has been opened.

Summary:

The Office of Defects Investigation (ODI) is opening a Preliminary Evaluation (PE) on 2023 model year Tesla Model 3 and Model Y vehicles due to reports of inability to steer the vehicle and the loss of power steering.

ODI has received twelve complaints alleging loss of steering control and power steering in 2023 Tesla Model 3 and Model Y vehicles. Five reports indicate an inability to steer the vehicle. Seven additional reports cite loss of power steering resulting in increased effort to control the vehicle.

A PE has been opened to assess the scope, frequency, manufacturing processes, and severity associated with this condition.

The ODI reports cited above can be viewed at <http://www.nhtsa.gov> under the NHTSA ID Numbers: 11517974, 11519678, 11520582, 11520831, 11525275, 11526827, 11526869, 11527644, 11527716, 11530026, 11532523, 11533252.