



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 23-007
Date Opened: 04/17/2023
Investigator: Jonathan Harrison **Reviewer:** Joshua Neff
Approver: Stephen Ridella
Subject: Multi-Piece Floor Damaging Trailer

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Holiday House, LLC
Products: Certain 2019-2021 Holiday House travel trailers
Population: 20 (Estimated)
Problem Description: Holiday House trailers built with multiple flooring sections instead of the designed one-piece, solid floor, cannot properly support the structure, allowing it to collapse, possibly in-transit.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	5	TBD	5
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	0	TBD	TBD
Number of Injuries:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Number of Fatalities:	0	TBD	TBD

ACTION / SUMMARY INFORMATION

Action: A Preliminary Evaluation has been opened.

Summary:

The Office of Defects Investigation (ODI) has received five (5) complaints from owners of Holiday House trailers who have had floors collapse and/or frames sag before breaking. One instance of collapse happened while the trailer was in transit.

ODI contacted the manufacturer, who was aware of these concerns, and has been working to repair or buy back these trailers since at least the summer of 2022, but has not been able to remedy them all. The manufacturer stated that the trailers were incorrectly built with 3-piece floors instead of a 1-piece floor. The manufacturer has also claimed that its sole production facility has been closed and staff laid off since mid-December 2022, however, on-line resources indicate trailers for sale and updates for 2023 models.

A Preliminary Evaluation has been opened to assess these trailers' alleged defect, Holiday House's solvency, and the company's ability to resolve the purported concerns and remedy the vehicles that Holiday House previously recalled under 22V-067 and 22V-882.

The ODI complaints cited above are available to review on-line at NHTSA.gov under ODI investigation numbers: 11484315, 11488232, 11489140, 11510658 and 11513004