



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 23-002
Date Opened: 01/27/2023
Investigator: Ayesha Huertas-Torres **Reviewer:** Peter Kivett
Approver: Stephen Ridella
Subject: Complete Loss of High Beams

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Kia America, Inc.
Products: 2020 Kia Telluride
Population: 86,920
Problem Description: Complete loss of high beams with no re-engagement or warning resulting in reduced visibility.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	23	TBD	23
Crashes/Fires:	0	TBD	0
Injury Incidents:	0	TBD	0
Fatality Incidents:	0	TBD	0

ACTION / SUMMARY INFORMATION

Action: Open this Preliminary Evaluation (PE).

Summary:

The Office of Defects Investigation (ODI) has received 23 consumer complaints alleging complete loss of high beams in Model Year(MY) 2020 Kia Telluride vehicles. The complaints report a complete loss of high beams with no re-engagement resulting in reduced visibility at night requiring replacement of the headlight unit. ODI conducted several interviews to confirm that consumers are experiencing a loss of high beams with no warning and no re-engagement.

Failure of the high beam exterior light system results in reduced visibility for the vehicle operator in the area to the front and sides of the vehicle. Lack of proper illumination may lead to an increased risk of a crash resulting in injury and/or property damage.

ODI is opening this Preliminary Evaluation (PE) to determine the scope and severity of the potential problem and to fully assess the potential safety-related issues.

The ODI reports cited above can be reviewed at: <http://www-odi.nhtsa.dot.gov/owners/SearchNHTSAID> using the following complaint identification numbers: 11413339, 11431899, 11437873, 11441083, 11442345, 11443090, 11445559, 11447578, 11463667, 11466659, 11472257, 11473438, 11474928, 11479439, 11489199, 11490177, 11491292, 11493428, 11494732, 11495159, 11498334, 11498649, 11499167