

From: [Nagy, Jason \(J.R.\)](#)
To: [Johnson, Erin \(NHTSA\)](#)
Cc: [Lee, Michael \(NHTSA\)](#); [Smolarek, David \(D.T.\)](#); [Afety, S \(S.\)](#)
Subject: RE: RQ23-006 TSB
Date: Wednesday, September 4, 2024 10:10:39 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)

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Hi Erin. The dealer bulletin and customer letters for the approved customer satisfaction program (24N07) have not been mailed yet due to part availability. The Ford team has been working diligently with the supplier to achieve the part availability required to launch the program.

The quantity of parts required to launch program are expected to be available by November 4, 2024. Based upon this timing, the dealer bulletin will be mailed the week of November 4th and the customer letters will be mailed the week of November 18th.

Service Fix: Dealers will check for DTCs and/or evap-system drivability concerns such as hesitation, rough idle, or loss of power, and replace the CPV if these DTCs or drivability concerns are present. The dealer will also inspect the carbon cannister for liquid fuel and replace if necessary.

Please let me know if you have any additional questions.

Regards,

Jason Nagy
Senior Safety Investigations Engineer
Ford Motor Company
Phone: 313-805-6057
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From: Johnson, Erin (NHTSA) <erin.johnson@dot.gov>
Sent: Wednesday, August 28, 2024 7:01 AM
To: Nagy, Jason (J.R.) <jnagy14@ford.com>
Cc: Lee, Michael (NHTSA) <Michael.Lee@dot.gov>
Subject: RQ23-006 TSB

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Good Morning Jason,

Can you provide me a copy of the updated TSB for the RQ23-006?

Thank you,



Erin Johnson
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National Highway Traffic Safety Administration
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202-366-6082