



U.S. Department
of Transportation
**National
Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE23007
Prompted By: VOQ Review
Date Opened: 04/17/2023 **Date:** 01/14/2025
Closed:
Investigator: Jonathan Harrison **Reviewer:** Joshua Neff
Approver: Tanya Topka
Subject: Failing Trailer Frames

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Holiday House, LLC
Products: 2019-2021 Holiday House 24TB, 2019-2021 Holiday House 18RB, 2019-2021 Holiday House 27RQ
Population: 20

Problem Description: Holiday House trailers built with multiple flooring sections instead of the designed one-piece, solid floor, cannot properly support the structure, allowing it to collapse, possibly in-transit.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	EWR D&I	Other	Total	EWR Field Reports
All Incidents:	5	0	0	0	5	0
Crashes/Fires:	0	0	0	0	0	0
Injury Incidents:	0	0	0	0	0	0
Number of Injuries:	0	0	0	0	0	0
Fatality Incidents:	0	0	0	0	0	0
Number of Fatalities:	0	0	0	0	0	0

Description of Other:

ACTION/SUMMARY INFORMATION

Action: This (PE) Preliminary Evaluation is closed without a manufacturer action. Company has ceased operations.

Summary:

On April 17, 2023, the Office of Defects Investigation (ODI) opened a Preliminary Evaluation, PE23007, to investigate reports of frame sagging and/or floor collapse, including while in transit, in MY2019-2021 Holiday House, LLC (Holiday House) trailer models 18RB, 24TB, and 27RQ.

On April 26, 2023, ODI sent an Information Request (IR) letter to Holiday House. In June 2023, Holiday House submitted an incomplete response to ODI, which only provided very limited build and purchaser information. To date, ODI has received five owner complaints with one trailer showing evidence of the frame collapsing and dragging while in transit. Furthermore, one of the owner complaints included allegations of another 12 failed or failing Holiday House trailers.

In October 2023, the owner of Holiday House informed ODI that the company had been closed. Since that time, the owner of Holiday House has not responded to ODI's attempts to obtain further information. According to State of Indiana records, Holiday House was administratively dissolved and inactive as of November 5, 2024.

Under these circumstances, ODI is closing this investigation. However, based on available information about the concerns addressed by this investigation, owners of the involved models should have their trailers professionally inspected to verify that the floor and its supporting frame is not sagging and that the floor is strong enough for continued safe use. Furthermore, these vehicles may need additional repairs to resolve safety issues reported under two previous recalls, 22V-067 and 22V-882.

The closing of this investigation does not constitute a finding by NHTSA that a safety-related defect does or does not exist in these or any other Holiday House trailers. Additionally, the Agency notes that the Vehicle Safety Act states: "A manufacturer's filing of a petition in bankruptcy under chapter 7 or chapter 11 of title 11 does not negate the manufacturer's duty to comply with section 30112 or sections 30115 through 30120 of this title," which include the recall provisions of the Act. The Agency reserves the right to take further action as warranted. To review the ODI reports cited in the Closing Resume ODI Report Identification Number document, go to [NHTSA.gov](https://www.nhtsa.gov)