



STAR ONLINE PUBLICATION

Case Number: S2005000004 Rev C.

Release Date: 09/10/2020

Symptom/Vehicle Issue: C0020-01-ABS PUMP MOTOR CONTROL - GENERAL ELECTRICAL FAILURE

Discussion: Diagnostics for this DTC have been updated. Please review and follow the updated steps. The integrated unit can be serviced as separate components - HCU and module.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



STAR ONLINE PUBLICATION

Case Number: S2005000004

Release Date: 04/28/2020

Symptom/Vehicle Issue: C0020-01-ABS PUMP MOTOR CONTROL - GENERAL ELECTRICAL FAILURE

Discussion: Diagnostics for this DTC are currently under review. When working on a vehicle with an active C0020-01 and testing leads to replacement of both the HCU and ABS Module, order and replace the HCU first. Do not order or replace the ECU. Follow Service Information to replace and bleed the HCU. Then perform a test drive. If the DTC C0020-01 did not reset- repair is complete. If the C0020-01 did return active, replace the ECU and return the parts to FCA.

NOTE- the ABS module will be on parts restriction through the STAR Center. To obtain an ABS module will require contacting STAR center 800-850-STAR. Contact STAR with vin, mileage, and diagnosis performed.

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STAR ONLINE PUBLICATION

Case Number: S2005000004 rev A.

Release Date: 09/10/2020

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STAR ONLINE PUBLICATION

Case Number: S2005000004

Release Date: 04/23/2020

Symptom/Vehicle Issue: C0020-01-ABS PUMP MOTOR CONTROL - GENERAL ELECTRICAL FAILURE

Discussion: Diagnostics for this DTC are currently under review. When working on a vehicle with an active C0020-01 and testing leads to replacement of both the HCU and ABS Module, order and replace the HCU first. Do not order or replace the ECU. Follow Service Information to replace and bleed the HCU. Then perform a test drive. If the DTC C0020-01 did not reset- repair is complete. If the C0020-01 did return active, replace the ECU and return the parts to FCA.

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