

|                                                                                   |                        |                                        |
|-----------------------------------------------------------------------------------|------------------------|----------------------------------------|
|  | GROUP                  | MODEL                                  |
|                                                                                   | Safety Recall Campaign | 2022MY<br>Sorento P/HEV<br>(MQ4 P/HEV) |
|                                                                                   | NUMBER                 | DATE                                   |
|                                                                                   | SC231                  | April 2022                             |

## SAFETY RECALL CAMPAIGN

SUBJECT:

## FRONT SEAT BELT PRETENSIONER REPLACEMENT (SC231)

This bulletin provides information to replace the front seat belt pretensioner(s) on certain 2022MY Sorento HEV (MQ4 HEV) produced from July 12, 2021 through July, 28, 2021 and certain 2022MY Sorento PHEV (MQ4 PHEV) vehicles produced from July 14, 2021 through July 16, 2021. The front driver-side and/or passenger-side seat belt pretensioner(s) in the subject vehicles were installed from a suspect production lot containing pyrotechnic-type pretensioners that may deploy abnormally during a crash. An abnormal pretensioner deployment could cause metal fragments to enter the vehicle occupant compartment increasing the risk of injury. Follow the procedure outlined in this publication to replace the seat belt pretensioners. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.

Vehicles will be identified in WebDCS as requiring SC231L, SC231R, or SC231B.

| Campaign Number | Front Seat Belt Pretensioner(s) to Replace |
|-----------------|--------------------------------------------|
| SC231 <u>L</u>  | Driver (LH) Side Only                      |
| SC231 <u>R</u>  | Passenger (RH) Side Only                   |
| SC231 <u>B</u>  | Both Driver & Passenger (LH & RH) Sides    |



### NOTICE

There is no charge to the vehicle owner for this repair. Under applicable law, you may not sell or otherwise deliver any affected vehicle until it has been repaired pursuant to the procedures set forth in this bulletin.

### NOTICE

To assure complete customer satisfaction, always remember to refer to WebDCS Warranty Coverage (validation) Inquiry Screen (Service → Warranty Coverage → Warranty Coverage Inquiry) for a list of any additional campaigns that may need to be performed on the vehicle before returning it to the customer.

A printed copy is for reference only; publication information can be updated at any time.  
Always refer to KGIS for the latest information. After logging in kdealer.com, the newest technical publications are listed in 'Service Releases' and has the latest service information that has been released.

SUBJECT:

## FRONT SEAT BELT PRETENSIONER REPLACEMENT (SC231)

## Replacement Procedure:

**❶ IMPORTANT**

**BEFORE** replacing the seat belt pretensioner assembly, look up the vehicle in the "Vehicle Information" screen on WebDCS, then go to the "Campaign Not Performed" section. Look in the 'Campaign Description' field to determine which parts are to be replaced for each vehicle:

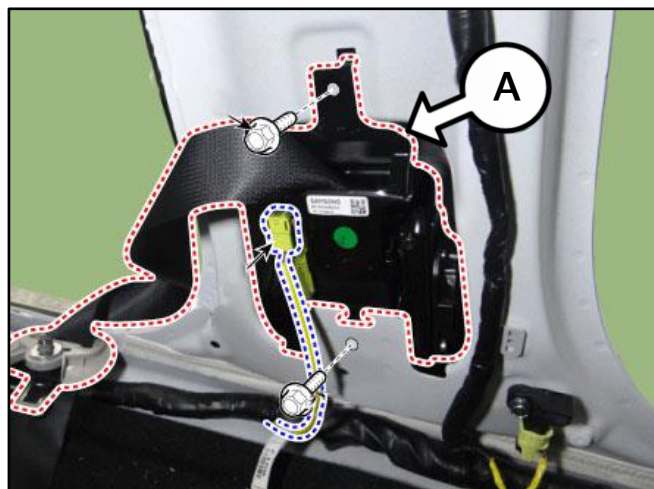
- RH = Right hand (passenger) side ONLY
- LH = Left hand (driver) side ONLY
- RH/LH = Both sides

**Removed seat belt pretensioner(s) CANNOT be reused. The removed part must be taped up and sealed in the original box at the dealer for 30 days after claim payment.** If parts are not retained for the specified period, the claim may be subject to chargeback. Refer to Warranty Bulletin 2022-13 for further instructions. **This bulletin will be revised shortly with further part return instructions.**

1. Replace the applicable front seat belt pretensioner assembly (A) (see "Important note above") by referring to the "Body (Interior and Exterior) → Front Seat Belt → Front Seat Belt Pretensioner → Repair procedures" chapter in the applicable Shop Manual on KGIS.

**NOTICE**

Use a non-marring trim removal tool (such as Snap-on® Part Number PBN5 or equivalent) to avoid damaging trim pieces.



Tightening torque for bolt(s):  
28.9 - 39.7 lb.ft (39.2 - 53.9 N.m)

SUBJECT:

**FRONT SEAT BELT PRETENSIONER REPLACEMENT (SC231)****AFFECTED VEHICLE RANGE:**

| Model                   | Production Date Range           |
|-------------------------|---------------------------------|
| Sorento HEV (MQ4 HEV)   | July 12, 2021 to July, 28, 2021 |
| Sorento PHEV (MQ4 PHEV) | July 14, 2021 to July 16, 2021  |

**REQUIRED PART:**

| Part Name                       | Location             | Part Number*     | Figure                                                                              | Qty. |
|---------------------------------|----------------------|------------------|-------------------------------------------------------------------------------------|------|
| Seat Belt Pretensioner Assembly | Driver Left Side     | 88810 P4500WA6QK |  | 1    |
|                                 |                      | 88810 P4500WKQK  |                                                                                     |      |
|                                 | Passenger Right Side | 88820 P4500GYTQK |                                                                                     | 1    |
|                                 |                      | 88820 P4500WA6QK |                                                                                     |      |
|                                 |                      | 88820 P4500WKQK  |                                                                                     |      |

**\*Note:** BEFORE ordering, refer to "Important" note in Replacement Procedure to ensure correct parts for the vehicle are being ordered.

**WARRANTY INFORMATION:**

**N Code: N99 C Code: C99**

| Claim Type | Causal P/N  | Qty. | Repair Description                                                                                     | Labor Op Code | Op Time | Replacement P/N                                                                   | Qty. |
|------------|-------------|------|--------------------------------------------------------------------------------------------------------|---------------|---------|-----------------------------------------------------------------------------------|------|
| R          | 898P0 S1000 | 0    | (SC231L)<br>Front Seat Belt Pretensioner Replacement<br>(Driver [Left] side <u>only</u> )              | 221042R0      | 0.4 M/H | 88810 P4500WA6QK<br><u>or</u><br>88810 P4500WKQK                                  | 1    |
|            | 898R0 S1000 | 0    | (SC231R)<br>Front Seat Belt Pretensioner Replacement<br>(Passenger [Right] side <u>only</u> )          | 221042R1      | 0.4 M/H | 88820 P4500GYTQK<br><u>or</u><br>88820 P4500WA6QK<br><u>or</u><br>88820 P4500WKQK | 1    |
|            | 898P0 S1000 | 0    | (SC231B)<br>Front Seat Belt Pretensioner Replacement<br>(Both Driver & Passenger [Left & Right] sides) | 221042R2      | 0.6 M/H | 88810 P4500WA6QK<br><u>or</u><br>88810 P4500WKQK                                  | 1    |
|            |             |      |                                                                                                        |               |         | 88820 P4500GYTQK<br><u>or</u><br>88820 P4500WA6QK<br><u>or</u><br>88820 P4500WKQK | 1    |

When necessary, manually enter sublet code 'X2' for reimbursement of one roundtrip rideshare expense or up to three (3) days of rental for parts replacement. Attach supporting documentation.

Refer to Warranty Bulletin 2022-13 for claim submission procedures.

**NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference **SC231** when accessing the WebDCS system.

