

Q&A: Recall 211 – Seat Belt Pretensioner 10/13/2021

Summary

Hyundai is initiating recall campaign 211/009G, a safety recall to repair a condition involving the driver's side seat belt pretensioner in certain Hyundai/Genesis vehicles in the U.S. and Canada. Hyundai is conducting this action to ensure the safety of its vehicles for Hyundai/Genesis customers.

Q1: What is the issue?

A1: The front driver-side and/or passenger-side seat belt pretensioners in the subject vehicles were installed from a suspect production lot containing pyrotechnic-type pretensioners that may deploy abnormally during a crash. At the time of this filing, the cause of the abnormal deployment is unknown. Hyundai is recalling vehicles equipped with pretensioners produced within the same production lot to conduct a detailed part return analysis. The part inspections and investigation will actively continue to determine if a specific root cause and defect trend exists.

Q2: What are the affected vehicles?

A2: 978 model year 2021-2022 Hyundai/Genesis vehicles produced for sale in the U.S. including:

- 282 model year 2021 Hyundai Elantra vehicles
- 41 model year 2021 Hyundai Elantra HEV vehicles
- 208 model year 2021 Hyundai Venue vehicles
- 195 model year 2021 Genesis GV80 vehicles
- 252 model year 2022 Genesis GV70 vehicles

Q3: What is the safety concern?

A3: An abnormal pyrotechnic pretensioner deployment could cause metal fragments to enter the vehicle occupant compartment, which may result in injury to vehicle occupants.

Q4: Have there been any accidents or injuries?

A4: As of the date of this filing, Hyundai is aware of one (1) related injury from one (1) crash event in the U.S.

Q5: What will be done during the recall service at the dealer?

A5: Hyundai Motor America plans to notify owners of affected vehicles by first class mail with instructions to bring their vehicles to a Hyundai dealer to have the seat belt pretensioner(s) replaced. This remedy will be offered at no cost for all affected customers. All returned pretensioners will be collected for further analysis into root cause.

Q6: When will owners be notified?

A6: Owners will be notified beginning in mid-December 2021.