

Q&A: Recall 219 – Pretensioner 2/9/2022

Summary

Hyundai is initiating a safety recall to repair a condition involving the seat belt pretensioners in certain Hyundai vehicles formerly within the scope of Recall 211. These vehicles will now be addressed under Recall 219. Hyundai is conducting this action to ensure the safety of its vehicles for Hyundai customers while continuing its investigation into possible root cause(s).

Q1: What is the issue?

A1: The front driver-side and/or passenger-side seat belt pretensioners in the subject vehicles were installed from a suspect production lot containing pyrotechnic-type pretensioners that may deploy abnormally during a crash. At the time of this filing, the cause of the abnormal deployment is unknown. Hyundai is recalling vehicles equipped with pretensioners produced within the same production lot to conduct a detailed part return analysis. The part inspections and investigation will actively continue to determine if a specific root cause and defect trend exists.

Q2: What are the affected vehicles?

A2: The subject vehicles include 354 model year 2020-2021 Accent vehicles produced on March 25, 2020 through July 28, 2020 by Kia Motors Mexico (“KMM”) for sale in the U.S. market. The subject ve

Q3: What is the safety concern?

A3: An abnormal pyrotechnic pretensioner deployment could cause metal fragments to enter the vehicle occupant compartment, which may result in injury to vehicle occupants.

Q4: Have there been any accidents or injuries?

A4: As of the date of this filing, Hyundai is aware of one (1) related injury from one (1) crash event(s) in the U.S. received on December 3, 2021.

Q5: What will be done during the recall service at the dealer?

A5: Hyundai Motor America plans to notify owners of affected vehicles by first class mail with instructions to bring their vehicles to a Hyundai dealer to have the seat belt pretensioner(s) replaced. This remedy will be offered at no cost for all affected customers. All returned pretensioners will be collected for further analysis into root cause.

Q6: When will owners be notified?

A6: Owners will be notified in February 2022 in accordance with Recall 211 notifications.