

Q&A: Recall 223 – Seat Belt Pretensioner 4/1/2022

Summary

Hyundai is initiating recall campaign 223, a safety recall to address a condition involving the driver's side seat belt pretensioner in certain Hyundai vehicles in the U.S. and Canada. This recall adds vehicles to the subject populations of Recalls 211, 219, and 220 in an effort to increase the number of parts returns available for this ongoing investigation. This recall is not based on additional occurrences in the U.S. or global markets. Hyundai is conducting this action to enhance efforts in identifying root cause and ensure the safety of its vehicles for Hyundai customers.

Q1: What is the issue?

A1: The front driver and/or passenger-side seat belt pretensioners in the subject vehicles were installed from a suspect production lot containing pyrotechnic-type pretensioners that may deploy abnormally during a crash. At the time of this filing, the cause of the abnormal deployment is unknown. Hyundai is recalling vehicles equipped with pretensioners produced within certain production lot(s) to conduct detailed parts analyses. The part inspections and investigation will actively continue to determine if a specific root cause and defect trend exists.

Q2: What are the affected vehicles?

A2: The subject population for this recall includes:

- 2,108 2020 model year Accent vehicles containing pretensioners from certain production lots built within approximately one (1) month before/after the suspect production lots associated with Recalls 211/219/220.
- 4,132 2021-2022 model year Elantra vehicles containing pretensioners from certain production lots built within approximately one (1) month before/after the suspect production lots associated with Recalls 211/219/220.

Q3: What is the safety concern?

A3: An abnormal pyrotechnic pretensioner deployment could cause metal fragments to enter the vehicle occupant compartment, which may result in injury to vehicle occupants.

Q4: Have there been any accidents or injuries?

A4: As of the date of this filing, Hyundai is aware of three crash events resulting in injuries (two incidents in the U.S. and one in Singapore).

Q5: What will be done during the recall service at the dealer?

A5: Hyundai Motor America plans to notify owners of affected vehicles by first class mail with instructions to bring their vehicles to a Hyundai dealer to have the seat belt pretensioner(s) replacement remedy performed. This remedy will be offered at no cost to owners for all affected vehicles, regardless of whether the affected vehicles are still covered under Hyundai's New Vehicle Limited Warranty. Additionally, Hyundai will provide owners of affected vehicles reimbursement for out-of-pocket expenses incurred to obtain a remedy for the recall condition in accordance with the reimbursement plan submitted to NHTSA on February 24, 2022.

All returned pretensioners will be collected for further analysis into root cause.

Q6: When will owners be notified?

A6: Owners will be notified in late May 2022.