

Q&A: Recall 220 – Pretensioner 3/3/2022

Summary

Hyundai is initiating a safety recall to repair a condition involving the seat belt pretensioners in certain Hyundai vehicles produced for sale in the U.S. and Canada. Hyundai is conducting this action to ensure the safety of its vehicles for Hyundai customers while continuing its investigation into possible root cause(s).

Q1: What is the issue?

A1: The front passenger-side seat belt pretensioners in the subject vehicles were installed from a suspect production lot containing pyrotechnic-type pretensioners that may deploy abnormally during a crash. At the time of this filing, the cause of the abnormal deployment is unknown. Hyundai is recalling vehicles equipped with pretensioners produced within the same production lot to conduct a detailed part return analysis. The part inspections and investigation will actively continue to determine if a specific root cause and defect trend exists.

Q2: What are the affected vehicles?

A2: The subject vehicles include:

- 129 2022MY model year Elantra vehicles produced for sale in the U.S. market on July 5, 2021, through November 22, 2021, by Hyundai Motor Company (“HMC”).
- 11 2022MY model year Elantra HEV vehicles produced for sale in the U.S. market on July 5, 2021, through July 14, 2021, by Hyundai Motor Company (“HMC”).

Q3: What is the safety concern?

A3: An abnormal pyrotechnic pretensioner deployment could cause metal fragments to enter the vehicle occupant compartment, which may result in injury to vehicle occupants.

Q4: Have there been any accidents or injuries?

A4: As of the date of this filing, Hyundai is aware of one (1) related injury from one (1) crash event(s) in Singapore received on February 15, 2022.

Q5: What will be done during the recall service at the dealer?

A5: Hyundai Motor America plans to notify owners of affected vehicles by first class mail with instructions to bring their vehicles to a Hyundai dealer to have the seat belt pretensioner(s) replacement remedy performed. This remedy will be offered at no cost to owners for all affected vehicles, regardless of whether the affected vehicles are still covered under Hyundai’s New Vehicle Limited Warranty. Additionally, Hyundai will provide owners of affected vehicles reimbursement for out-of-pocket expenses incurred to obtain a remedy for the recall condition in accordance with the reimbursement plan submitted to NHTSA on February 24, 2022.

Q6: When will owners be notified?

A6: Owners will be notified in early May 2022.