INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Warranty Claim Report

Vehicle Information

VIN	[redacted] - [redacted]	**Year**	2015	**Body**	JCDH49 - DODGE JOURNEY SE (FWD)
Build Date	07/24/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	09/10/2014
Claim Type	K - Road Ready ([redacted]	**Repair Date**	08/15/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$108.78	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$108.78

Dealer Information

Code	44725	**Name**	TOWBIN DODGE LLC	**Zone**	70	PHOENIX
Address	275 AUTO MALL DRIVE , HENDERSON, NV 89014					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$108.78

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
NA

(Claim) Cause:
NA

(Claim) Correction:
NA

Warranty Claim Report

Vehicle Information

VIN	[redacted] - [redacted]	**Year**	2015	**Body**	JCDR49 - DODGE JOURNEY CROSSROAD (FWD)
Build Date	07/24/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	12/30/2014
Claim Type	K - Road Ready [redacted]	**Repair Date**	08/19/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$88.75	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$88.75

Dealer Information

Code	68510	**Name**	MALL OF GEORGIA CHRYSLER DODGE JEEP	**Zone**	66	ORLANDO
Address	4345 BUFORD DR , BUFORD, GA 30518					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$88.75

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
NA

(Claim) Cause:
NA

(Claim) Correction:
NA

Warranty Claim Report

Vehicle Information

VIN	[redacted] - [redacted]	**Year**	2015	**Body**	MKJE74 - JEEP PATRIOT SPORT 4X4
Build Date	08/15/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	09/08/2014
Claim Type	K - Road Ready ([redacted]	**Repair Date**	08/21/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$77.54	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$77.54

Dealer Information

Code	67935	**Name**	MICK'S NORTH HILLS CHRY-JEEP INC	**Zone**	35	WASHINGTON
Address	7670 MCKNIGHT ROAD , PITTSBURGH, PA 15237					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$77.54

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted] - [redacted]	**Year**	2015	**Body**	JCDE49 - DODGE JOURNEY SXT (FWD)
Build Date	07/25/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	09/02/2014
Claim Type	K - Road Ready [redacted]	**Repair Date**	08/22/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$93.95	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$93.95

Dealer Information

Code	43943	**Name**	JEFF BELZER'S DODGE	**Zone**	4	DENVER
Address	HIGHWAY 50 AND CEDAR AVENUE , LAKEVILLE, MN 55044					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$93.95

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted] - [redacted]	**Year**	2015	**Body**	MKJM74 - JEEP PATRIOT LATITUDE 4X4
Build Date	08/16/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	01/05/2015
Claim Type	K - Road Ready ([redacted]	**Repair Date**	09/03/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$96.72	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$96.72

Dealer Information

Code	23171	**Name**	HUNTINGTON JEEP CHRYSLER INC	**Zone**	32	NEW YORK
Address	1220 EAST JERICHO TURNPIKE , HUNTINGTON, NY 11743					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$96.72

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	JCDX49 - DODGE JOURNEY R/T (FWD)
Build Date	07/22/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	11/24/2014
Claim Type	K - Road Ready ([redacted]	**Repair Date**	09/05/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$91.66	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$91.66

Dealer Information

Code	26334	**Name**	SOUTHFIELD CHRYSLER PLYMOUTH JEEP EAGLE	**Zone**	42	DETROIT
Address	28100 TELEGRAPH ROAD , SOUTHFIELD, MI 48034					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$91.66

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	JCER49 - DODGE JOURNEY CROSSROAD (AWD)
Build Date	08/05/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	10/13/2014
Claim Type	K - Road Ready [redacted]	**Repair Date**	09/08/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$67.83	**Sublet**	$0.00	**Part**	$0 00	**Total Paid**	$67.83

Dealer Information

Code	45536	**Name**	WAYNESVILLE CHRYSLER DODGE JEEP	**Zone**	66	ORLANDO
Address	280 HYATT CREEK RD , WAYNESVILLE, NC 28786					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$67.83

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted] - [redacted]	**Year**	2015	**Body**	MKJE74 - JEEP PATRIOT SPORT 4X4
Build Date	08/15/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	064929	**In Service Date**	09/08/2014
Claim Type	W - Warranty	**Repair Date**	09/09/2014
Claim Status	Paid	**Mileage (Miles)**	396

Expense

Labor	$90.05	**Sublet**	$20 72	**Part**	$0.00	**Total Paid**	$110.77

Dealer Information

Code	45136	**Name**	TRI STAR CONNELLSVILLE, INC.	**Zone**	35	WASHINGTON
Address	704 NORTH PITTSBURGH STREET , CONNELLSVILLE, PA 15425					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	08158006	Sensor, Crankshaft position ; 1.8 liter Turbo engine	18	CIRCUIT OPEN	05033307AC	SENSOR	1	X	20.72	$40.93
A	85410000	Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.			05033307AC	SENSOR	1	X	20.72	$49.12

RO Narratives

(RO) Customer Concern:

TOW IN, CHECK ENGINE LIGHT ON, WONT START, ACTS LIKE IT IS GOING TO

(RO) Cause:

PO355 CRANK SENSOR

(RO) Correction:

SENSOR, CRANKSHAFT POSITION

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted] - [redacted]	**Year**	2015	**Body**	MKTE74 - JEEP PATRIOT SPORT FWD
Build Date	08/22/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	11/26/2014
Claim Type	K - Road Ready [redacted]	**Repair Date**	09/11/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$111.14	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$111.14

Dealer Information

Code	26789	**Name**	MARINO CHRYSLER JEEP DODGE	**Zone**	51	CHICAGO
Address	5133 W IRVING PARK RD , CHICAGO, IL 60641					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$111.14

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted] - [redacted]	**Year**	2015	**Body**	JCDH49 - DODGE JOURNEY SE (FWD)
Build Date	08/28/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	12/26/2014
Claim Type	K - Road Ready ([redacted]	**Repair Date**	09/18/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$108.78	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$108.78

Dealer Information

Code	44725	**Name**	TOWBIN DODGE LLC	**Zone**	70	PHOENIX
Address	275 AUTO MALL DRIVE , HENDERSON, NV 89014					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$108.78

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted] - [redacted]	**Year**	2015	**Body**	JCDH49 - DODGE JOURNEY SE (FWD)
Build Date	08/29/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	02/16/2015
Claim Type	K - Road Ready ([redacted]	**Repair Date**	09/29/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$77.83	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$77.83

Dealer Information

Code	66692	**Name**	FISHER CHRYSLER DODGE JEEP INC	**Zone**	70	PHOENIX
Address	349 EAST 32ND STREET , YUMA, AZ 85364					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$77.83

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	JCDR49 - DODGE JOURNEY CROSSROAD (FWD)
Build Date	09/17/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	10/23/2014
Claim Type	K - Road Ready ([redacted]	**Repair Date**	10/07/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$97.22	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$97.22

Dealer Information

Code	68394	**Name**	HOFFMAN CHRYSLER JEEP DODGE	**Zone**	3	WASHINGTON
Address	171 S EDGEWOOD DR , HAGERSTOWN, MD 21740					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$97.22

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
NA

(Claim) Cause:
NA

(Claim) Correction:
NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	MKTE74 - JEEP PATRIOT SPORT FWD
Build Date	09/25/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	12/15/2014
Claim Type	K - Road Ready ([redacted]	**Repair Date**	10/10/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$75.38	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$75.38

Dealer Information

Code	45603	**Name**	LARRY H MILLER CHRYSLER JEEP	**Zone**	70	PHOENIX
Address	7800 E 22ND STREET , TUCSON, AZ 85710					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$75.38

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	MKTP49 - JEEP COMPASS LIMITED FWD
Build Date	08/26/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	11/03/2014
Claim Type	K - Road Ready ([redacted]	**Repair Date**	10/13/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$106.65	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$106.65

Dealer Information

Code	45472	**Name**	CUTTER CHRYSLER JEEP DODGE OF	**Zone**	71	LOS ANGELES
Address	900 ALA MOANA BLVD , HONOLULU, HI 96814					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$106.65

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	JCDH49 - DODGE JOURNEY SE (FWD)
Build Date	07/23/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	10/13/2014
Claim Type	W - Warranty	**Repair Date**	10/15/2014
Claim Status	Paid	**Mileage (Miles)**	262

Expense

Labor	$37.76	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$37.76

Dealer Information

Code	68680	**Name**	PHILLIPS CHRYSLER JEEP INC	**Zone**	66	ORLANDO
Address	3440 S PINE STREET , OCALA, FL 34471					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	24010101	A/C Performance Test and Recharge ; Front unit	53	IMPROPER PRESSURE						$37.76

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	JCER49 - DODGE JOURNEY CROSSROAD (AWD)
Build Date	08/05/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	10/13/2014
Claim Type	W - Warranty	**Repair Date**	10/20/2014
Claim Status	Paid	**Mileage (Miles)**	98

Expense

Labor	$67.83	**Sublet**	$310 80	**Part**	$0.00	**Total Paid**	$378.63

Dealer Information

Code	45536	**Name**	WAYNESVILLE CHRYSLER DODGE JEEP	**Zone**	66	ORLANDO
Address	280 HYATT CREEK RD , WAYNESVILLE, NC 28786					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	08050114	Generator/Alternator ; 3.2-3.6 Liter engine	14	BURNED OR BURNED OUT	RL801624AD	GENERATOR	1	X	310.80	$67.83

RO Narratives

(RO) Customer Concern:

CUST/STATES THAT VEHICLE WOULD NOT CRANK AND RADIO WAS FLASHING WHEN DID GET STATRTED FOUND VOLTAGE CODES. CHECKED AND CHARGED BATT ERY - PASSED TESTS. CHECKED CHARGING SYSTEM AND FOUND ALTERNATOR NOT CHARGING PROPERLY - ORDERED AND REPLACED DEFECTIVE ALTERNATOR TEST DROVE 50+ MILES AND RECHECKED - VOLTAGES ARE IN PROPER RANGE AND VEHICLE IS WORKING AS DESIGNED. (52- FUZZY-)

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	MKJH74 - JEEP PATRIOT LIMITED 4X4 (LHD)
Build Date	10/14/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	12/11/2014
Claim Type	K - Road Ready ([redacted]	**Repair Date**	10/24/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$68.54	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$68.54

Dealer Information

Code	66908	**Name**	GARY MATHEWS MOTORS INC	**Zone**	66	ORLANDO
Address	1100 NEW ASHLAND CITY RD , CLARKSVILLE, TN 37040					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$68.54

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	MKTE74 - JEEP PATRIOT SPORT FWD
Build Date	10/18/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	04/10/2015
Claim Type	K - Road Ready ([redacted]	**Repair Date**	10/31/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$81.48	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$81.48

Dealer Information

Code	68646	**Name**	MYRTLE BEACH CHRY-JEEP INC	**Zone**	66	ORLANDO
Address	785 JASON BLVD , MYRTLE BEACH, SC 29577					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$81.48

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	JCEE49 - DODGE JOURNEY SXT (AWD)
Build Date	10/21/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	02/16/2015
Claim Type	K - Road Ready ([redacted]	**Repair Date**	11/04/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$91.75	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$91.75

Dealer Information

Code	45180	**Name**	MAC HAIK DODGE CHRYSLER JEEP	**Zone**	63	DALLAS
Address	11000 NORTH FWY , HOUSTON, TX 77037					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$91.75

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	JCDE49 - DODGE JOURNEY SXT (FWD)
Build Date	10/24/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	12/08/2014
Claim Type	K - Road Ready ([redacted]	**Repair Date**	11/12/2014
Claim Status	Paid	**Mileage (Miles)**	10

Expense

Labor	$87.93	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$87.93

Dealer Information

Code	36464	**Name**	TOM O'BRIEN CHRYSLER JEEP DODGE -GREENWOOD	**Zone**	42	DETROIT
Address	750 US 31 N , GREENWOOD, IN 46142					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$87.93

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	MKTE74 - JEEP PATRIOT SPORT FWD
Build Date	10/27/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	12/26/2014
Claim Type	K - Road Ready ([redacted]	**Repair Date**	11/13/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$74.63	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$74.63

Dealer Information

Code	44039	**Name**	PERRIS VALLEY DODGE JEEP CHRYSLER	**Zone**	71	LOS ANGELES
Address	707 A EAST 4TH ST , PERRIS, CA 92570					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$74.63

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	JCDE49 - DODGE JOURNEY SXT (FWD)
Build Date	10/13/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	02/16/2015
Claim Type	K - Road Ready ([redacted]	**Repair Date**	11/14/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$95.82	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$95.82

Dealer Information

Code	42698	**Name**	GLENDORA CHRYSLER JEEP DODGE	**Zone**	71	LOS ANGELES
Address	931 SOUTH LONE HILL , GLENDORA, CA 91740					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$95.82

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	MKTE74 - JEEP PATRIOT SPORT FWD
Build Date	11/10/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	01/19/2015
Claim Type	K - Road Ready [redacted]	**Repair Date**	11/17/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$89.80	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$89.80

Dealer Information

Code	42631	**Name**	LANDMARK DODGE CHRYSLER JEEP	**Zone**	66	ORLANDO
Address	6850 MOUNT ZION BLVD , MORROW, GA 30260					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$89.80

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
NA

(Claim) Cause:
NA

(Claim) Correction:
NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	MKJM74 - JEEP PATRIOT LATITUDE 4X4
Build Date	11/15/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	11/24/2014
Claim Type	K - Road Ready [redacted]	**Repair Date**	11/20/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$77.54	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$77.54

Dealer Information

Code	66583	**Name**	LANDMARK CHRYSLER JEEP INC	**Zone**	51	CHICAGO
Address	2331 PRAIRIE CROSSING DR , SPRINGFIELD, IL 62707					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$77.54

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	MKTE74 - JEEP PATRIOT SPORT FWD
Build Date	11/13/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	12/05/2014
Claim Type	K - Road Ready ([redacted]	**Repair Date**	11/21/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$77.63	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$77.63

Dealer Information

Code	23432	**Name**	YARK CHRYSLER-JEEP	**Zone**	42	DETROIT
Address	6019 WEST CENTRAL AVENUE , TOLEDO, OH 43615					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$77.63

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	JCDH49 - DODGE JOURNEY SE (FWD)
Build Date	10/28/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	02/16/2015
Claim Type	K - Road Ready ([redacted]	**Repair Date**	11/25/2014
Claim Status	Paid	**Mileage (Miles)**	10

Expense

Labor	$81.99	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$81.99

Dealer Information

Code	44909	**Name**	FLETCHER DODGE-CHRYSLER-JEEP	**Zone**	63	DALLAS
Address	3314 STADIUM DRIVE , JONESBORO, AR 72401					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$81.99

RO Narratives

(RO) Customer Concern:
PRE DELIVERY INSPECTION INSTALL NITRO

(RO) Cause:
PDI MAINTENANCE

(RO) Correction:
PRE DELIVERY INSPECTION MAINTENANCE

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
NA

(Claim) Cause:
NA

(Claim) Correction:
NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	MKJM74 - JEEP PATRIOT LATITUDE 4X4
Build Date	11/13/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	12/17/2014
Claim Type	K - Road Ready ([redacted]	**Repair Date**	12/02/2014
Claim Status	Paid	**Mileage (Miles)**	1

Expense

Labor	$79.12	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$79.12

Dealer Information

Code	26832	**Name**	NEMER CHRYSLER JEEP DODGE RAM OF	**Zone**	32	NEW YORK
Address	617 MAPLE AVE SARATOGA SPRINGS, NY 12866					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$79.12

RO Narratives

(RO) Customer Concern:

PREDELIVERY INSPECTION NEW CAR PREP-FILL OUT ATTACHED SHEET PERFORM NY STATE SAFETY INSPECTIONSTICKER#

(RO) Cause:

NA

(RO) Correction:

PERFORM NY STATE SAFETY INSPECTION

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	MKTE74 - JEEP PATRIOT SPORT FWD
Build Date	11/13/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	12/29/2014
Claim Type	K - Road Ready ([redacted]	**Repair Date**	12/02/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$82.04	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$82.04

Dealer Information

Code	23871	**Name**	RON CARTER CHRYSLER-JEEP-DODGE OF TEXAS CITY	**Zone**	63	DALLAS
Address	2601 PALMER HWY , TEXAS CITY, TX 77590					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$82.04

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
NA

(Claim) Cause:
NA

(Claim) Correction:
NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	MKTE74 - JEEP PATRIOT SPORT FWD
Build Date	11/10/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	03/02/2015
Claim Type	K - Road Ready ([redacted]	**Repair Date**	12/02/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$96.03	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$96.03

Dealer Information

Code	45459	**Name**	BARRY SANDERS SUPERCENTER	**Zone**	63	DALLAS
Address	4120 W 6TH AVE , STILLWATER, OK 74074					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$96.03

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	MKJH74 - JEEP PATRIOT LIMITED 4X4 (LHD)
Build Date	10/14/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	12/11/2014
Claim Type	W - Warranty	**Repair Date**	12/03/2014
Claim Status	Paid	**Mileage (Miles)**	8

Expense

Labor	$0 00	**Sublet**	$0.00	**Part**	$10.00	**Total Paid**	$10.00

Dealer Information

Code	66908	**Name**	GARY MATHEWS MOTORS INC	**Zone**	66	ORLANDO
Address	1100 NEW ASHLAND CITY RD , CLARKSVILLE, TN 37040					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	23405291	Key	UC	UNCODABLE (NARRATIVE REQUIRED)						$0.00
A	95200190	In Transit Repair								$10.00

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NO KEY CODE FOUND

GCS Narratives

(Claim) Customer Concern:
NA

(Claim) Cause:
NA

(Claim) Correction:
NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	MKTM74 - JEEP PATRIOT LATITUDE FWD
Build Date	11/25/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	02/09/2015
Claim Type	K - Road Ready [redacted]	**Repair Date**	12/03/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$89.96	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$89.96

Dealer Information

Code	60262	**Name**	STATELINE CHRYSLER JEEP DODGE, INC.	**Zone**	66	ORLANDO
Address	800 GOLD HILL RD , FORT MILL, SC 29708					

Condition Information

Condition Code	LOP	LOP Desc
A	85900040	Road Ready ; Basic Prep

Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
NU	NEW VEHICLE PREP						$89.96

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
NA

(Claim) Cause:
NA

(Claim) Correction:
NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	JCDH49 - DODGE JOURNEY SE (FWD)
Build Date	11/04/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	05/18/2015
Claim Type	K - Road Ready ([redacted]	**Repair Date**	12/03/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$84.79	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$84.79

Dealer Information

Code	41626	**Name**	CHARLIE'S DODGE INC	**Zone**	42	DETROIT
Address	725 ILLINOIS AVENUE , MAUMEE, OH 43537					

Condition Information

Condition Code	LOP	LOP Desc
A	85900040	Road Ready ; Basic Prep

Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
NU	NEW VEHICLE PREP						$84.79

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
NA

(Claim) Cause:
NA

(Claim) Correction:
NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	MKJM49 - JEEP COMPASS LATITUDE 4X4
Build Date	11/19/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	01/19/2015
Claim Type	K - Road Ready ([redacted]	**Repair Date**	12/03/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$88.31	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$88.31

Dealer Information

Code	44781	**Name**	DANBURY DODGE	**Zone**	32	NEW YORK
Address	100B FEDERAL ROAD , DANBURY, CT 06810					

Condition Information

Condition Code	LOP	LOP Desc
A	85900040	Road Ready ; Basic Prep

Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
NU	NEW VEHICLE PREP						$88.31

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
NA

(Claim) Cause:
NA

(Claim) Correction:
NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	JCDR49 - DODGE JOURNEY CROSSROAD (FWD)
Build Date	11/06/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	02/17/2015
Claim Type	K - Road Ready ([redacted]	**Repair Date**	12/03/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$103.44	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$103.44

Dealer Information

Code	43689	**Name**	HERITAGE CHRYSLER JEEP DODGE	**Zone**	35	WASHINGTON
Address	11212 REISTERSTOWN RD , OWINGS MILLS, MD 21117					

Condition Information

Condition Code	LOP	LOP Desc
A	85900040	Road Ready ; Basic Prep

Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
NU	NEW VEHICLE PREP						$103.44

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
NA

(Claim) Cause:
NA

(Claim) Correction:
NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	JCEX49 - DODGE JOURNEY R/T (AWD)
Build Date	11/06/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	12/08/2014
Claim Type	K - Road Ready ([redacted]	**Repair Date**	12/04/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$82.92	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$82.92

Dealer Information

Code	60388	**Name**	PERFORMANCE CHRYSLER JEEP DODGE	**Zone**	42	DETROIT
Address	1130 AUTO MALL DRIVE , COLUMBUS, OH 43228					

Condition Information

Condition Code	LOP	LOP Desc
A	85900040	Road Ready ; Basic Prep

Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
NU	NEW VEHICLE PREP						$82.92

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
NA

(Claim) Cause:
NA

(Claim) Correction:
NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	*Year*	2015	*Body*	MKTP49 - JEEP COMPASS LIMITED FWD
Build Date	08/26/2014	*Plant*	BELVIDERE ASSEMBLY PLANT	*Coverage Code*	536

Claim Information

Claim #	[redacted]	*In Service Date*	11/03/2014
Claim Type	W - Warranty	*Repair Date*	12/04/2014
Claim Status	Paid	*Mileage (Miles)*	459

Expense

Labor	$35.55	*Sublet*	$0.00	*P t*	$0.00	*Total Paid*	$35.55

Dealer Information

Code	45472	*Name*	CUTTER CHRYSLER JEEP DODGE OF	*Zone*	71	LOS ANGELES
Address	900 ALA MOANA BLVD , HONOLULU, HI 96814					

Condition Information

Condition Code	*LOP*	*LOP Desc*	*Failure Code*	*Failure Desc*	*Part Number*	*Part Name*	*Part Quantity*	*Part Failed*	*Part Expense*	*LOP Expense*
A	0894HAH2	A/C/Heater & ATC	1C	CONNECTOR LOOSE NOT ATTACHED						$35.55

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

463 VEHICLE NOT HERE. 12/4. VEHICLE PARKEDUPSTAIRS. PER CUSTOMER. RADIO, AC, TURNSIGNAL TURN OFF FOR 5 SECONDS, WHILE DRIVING.COME BACK ON, THEN SHUT OFF AGAIN. PERFORMSYSTEM SCAN 1 STORED FAULT FOR HAND FREEMODULE. NO TSB OR MDS INFO FOUND REGARDINGCONCERN. CHECK IOD FUSES OK. CHECK PDCCONNECTIONS OK. ROAD TESTED. SYSTEM OPERATINGAS DESIGNED START AND RUN ENG. MONITORSYSTEM. OPERATING NORMALLY. 463 28 POINT INSPECTION. NEWCAR

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	MKJM49 - JEEP COMPASS LATITUDE 4X4
Build Date	11/14/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	02/02/2015
Claim Type	K - Road Ready ([redacted]	**Repair Date**	12/05/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$117.90	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$117.90

Dealer Information

Code	24237	**Name**	GO CHRYSLER JEEP WEST	**Zone**	74	DENVER
Address	16300 WEST COLFAX AVENUE , GOLDEN, CO 80401					

Condition Information

Condition Code	LOP	LOP Desc
A	85900040	Road Ready ; Basic Prep

Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
NU	NEW VEHICLE PREP						$117.90

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
NA

(Claim) Cause:
NA

(Claim) Correction:
NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	MKTE74 - JEEP PATRIOT SPORT FWD
Build Date	11/18/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	02/12/2015
Claim Type	K - Road Ready ([redacted]	**Repair Date**	12/05/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$74.91	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$74.91

Dealer Information

Code	26341	**Name**	MILTON RUBEN CHRYSLER JEEP	**Zone**	66	ORLANDO
Address	3518 WASHINGTON ROAD , AUGUSTA, GA 30907					

Condition Information

Condition Code	LOP	LOP Desc
A	85900040	Road Ready ; Basic Prep

Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
NU	NEW VEHICLE PREP						$74.91

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
NA

(Claim) Cause:
NA

(Claim) Correction:
NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	JCDH49 - DODGE JOURNEY SE (FWD)
Build Date	11/12/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	12/31/2014
Claim Type	K - Road Ready ([redacted]	**Repair Date**	12/08/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$109.66	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$109.66

Dealer Information

Code	56904	**Name**	SOUTH DADE DODGE	**Zone**	66	ORLANDO
Address	16501 SOUTH DIXIE HIGHWAY , MIAMI, FL 33157					

Condition Information

Condition Code	LOP	LOP Desc
A	85900040	Road Ready ; Basic Prep

Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
NU	NEW VEHICLE PREP						$109.66

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
NA

(Claim) Cause:
NA

(Claim) Correction:
NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	MKTE74 - JEEP PATRIOT SPORT FWD
Build Date	12/05/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	12/23/2014
Claim Type	K - Road Ready ([redacted]	**Repair Date**	12/10/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$109.37	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$109.37

Dealer Information

Code	44520	**Name**	SHERMAN DODGE	**Zone**	51	CHICAGO
Address	7601 N SKOKIE BLVD , SKOKIE, IL 60077					

Condition Information

Condition Code	LOP	LOP Desc
A	85900040	Road Ready ; Basic Prep

Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
NU	NEW VEHICLE PREP						$109.37

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
NA

(Claim) Cause:
NA

(Claim) Correction:
NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	JCER49 - DODGE JOURNEY CROSSROAD (AWD)
Build Date	11/15/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	06/10/2015
Claim Type	K - Road Ready ([redacted]	**Repair Date**	12/10/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$89.37	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$89.37

Dealer Information

Code	44545	**Name**	GOOD BROTHERS DODGE INC	**Zone**	32	NEW YORK
Address	577 COLUMBIAN STREET , SOUTH WEYMOUTH, MA 02190					

Condition Information

Condition Code	LOP	LOP Desc
A	85900040	Road Ready ; Basic Prep

Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
NU	NEW VEHICLE PREP						$89.37

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	JCDH49 - DODGE JOURNEY SE (FWD)
Build Date	11/12/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	12/22/2014
Claim Type	K - Road Ready ([redacted]	**Repair Date**	12/12/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$91.04	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$91.04

Dealer Information

Code	60493	**Name**	BARBERA'S AUTOLAND	**Zone**	35 WASHINGTON
Address	7810 ROOSEVELT BLVD , PHILADELPHIA, PA 19152				

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$91.04

RO Narratives

(RO) Customer Concern:

NA

(RO) Cause:

NA

(RO) Correction:

NA

(RO) Technical Notes:

NA

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	JCDH49 - DODGE JOURNEY SE (FWD)
Build Date	11/12/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	03/02/2015
Claim Type	K - Road Ready ([redacted]	**Repair Date**	12/15/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$121.52	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$121.52

Dealer Information

Code	45616	**Name**	BLAKE FULENWIDER RAM CHRYSLER	**Zone**	63	DALLAS
Address	3000 N SAINT MARYS ST , BEEVILLE, TX 78102					

Condition Information

Condition Code	LOP	LOP Desc
A	85900040	Road Ready ; Basic Prep

Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
NU	NEW VEHICLE PREP						$121.52

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
NA

(Claim) Cause:
NA

(Claim) Correction:
NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	JCDX49 - DODGE JOURNEY R/T (FWD)
Build Date	11/24/2014	**Plant**	TOLUCA ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	01/02/2015
Claim Type	K - Road Ready ([redacted]	**Repair Date**	12/15/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$91.35	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$91.35

Dealer Information

Code	45634	**Name**	SUBURBAN CHRYSLER DODGE JEEP RAM	**Zone**	42	DETROIT
Address	32850 FORD ROAD , GARDEN CITY, MI 48135					

Condition Information

Condition Code	LOP	LOP Desc
A	85900040	Road Ready ; Basic Prep

Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
NU	NEW VEHICLE PREP						$91.35

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
NA

(Claim) Cause:
NA

(Claim) Correction:
NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	MKTE49 - JEEP COMPASS SPORT FWD
Build Date	11/28/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	12/15/2014
Claim Type	K - Road Ready ([redacted]	**Repair Date**	12/16/2014
Claim Status	Paid	**Mileage (Miles)**	0

Expense

Labor	$53.03	**Sublet**	$0.00	**Part**	$0.00	**Total Paid**	$53.03

Dealer Information

Code	X7773	**Name**	HERTZ DAILY RENTALS	**Zone**	66	ORLANDO
Address	AIRPORT SERVICE RD , TAMPA, FL 33631					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
A	85900040	Road Ready ; Basic Prep	NU	NEW VEHICLE PREP						$53.03

RO Narratives

(RO) Customer Concern:
NA

(RO) Cause:
NA

(RO) Correction:
NA

(RO) Technical Notes:
NA

GCS Narratives

(Claim) Customer Concern:
NA

(Claim) Cause:
NA

(Claim) Correction:
NA

Warranty Claim Report

Vehicle Information

VIN	[redacted]	**Year**	2015	**Body**	MKTE74 - JEEP PATRIOT SPORT FWD
Build Date	08/22/2014	**Plant**	BELVIDERE ASSEMBLY PLANT	**Coverage Code**	536

Claim Information

Claim #	[redacted]	**In Service Date**	11/26/2014
Claim Type	W - Warranty	**Repair Date**	12/16/2014
Claim Status	Paid	**Mileage (Miles)**	761

Expense

Labor	$419.87	**Sublet**	$4,798.13	**Part**	$175 00	**Total Paid**	$5,393.00

Dealer Information

Code	26789	**Name**	MARINO CHRYSLER JEEP DODGE	**Zone**	51	CHICAGO
Address	5133 W IRVING PARK RD , CHICAGO, IL 60641					

Condition Information

Condition Code	LOP	LOP Desc	Failure Code	Failure Desc	Part Number	Part Name	Part Quantity	Part Failed	Part Expense	LOP Expense
B	21000617	Transmission Replace	UC	UNCODABLE (NARRATIVE REQUIRED)	RL219825AB	TRANS	1	X	4697.27	$395.17
B	21000617	Transmission Replace	UC	UNCODABLE (NARRATIVE REQUIRED)	68171866AB	FLUID AFT	5		100.86	$395.17
B	95400141	Loaner Car ; Standard Line Vehicles			RL219825AB	TRANS	1	X	4697.27	$175.00
B	95400141	Loaner Car ; Standard Line Vehicles			68171866AB	FLUID AFT	5		100.86	$175.00
A	181906AX	Module, Powertrain Control (PCM)	FM	FLASH MODULE						$24.70

RO Narratives

(RO) Customer Concern:

Software Flash for PCM (Flash Software 1) (Multi-point inspection) Customer states Vehicle making humming noise vehicle feels as if being dragged (General Concern 1)

(RO) Cause:

INSPECTED AND FOUND THAT THE PCM SOFTWARE VERSION IS NOT UP TO DATE WITH THE LATEST SOFTWARE VERSION AVAILABLE AND NEEDS TO BE UPDATED NO SUGGESTIONS AT THIS TIME INSPECTED AND SCANNED THE SYSTEM.FOUND STORED CODE P1715-00 IN THE TCM.TEST DROVE THE VEHICLE AND FOUND NO ISSUES/ CONCERNS DURING THE TEST DRIVE.SPOKE WITH THE CUSTOMER AND THE CUSTOMER STATED THAT THIS ISSUE/CONCERN HAPPENED ONE TIME.RAN THROUGH FLOW CHART AS DESCRIBED IN TECH CONNECT AND FOUND THAT THIS ISSUE/CONCERN CAN BE RELATED TO THE SHIFTER LINKAGE BEING OUT OF THE GIVEN ADJUSTMENT SPECIFICATION.UPON INSPECTION AND TESTING,FOUND THAT THE SHIFTER LINKAGE WILL NEED TO BE READJUSTED TO VERIFIY CORRECT THROW OF THE LINKAGE BETWEEN GEAR SHIFT LOCATIONS.

(RO) Correction:

UPDATED THE PCM SOFTWARE VERSION.UPDATED THE PCM SOFTWARE VERSION TO THE LATEST SOFTWARE VERSION AVAILABLE.UPDATED THE PCM SOFTWARE VERSION FROM SOFTWARE NUMBER 68246711AB TO SOFTWARE NUMBER 68246711AC.VERIFIED CORRECT OPERATION OF ALL SYSTEMS AFTER UPDATE PERFORMED.CLEARED ALL CODES IN THE SYSTEM AFTER UPDATE PERFORMED. LOP-18-19-06-AX 0.2HRS COMPLETE COMPLEMENTARY MULTI-POINT INSPECTION REMOVED THE BATTERY.REMOVED THE BATTERY TRAY.REMOVED THE SHIFTER LINKAGE FASTENER TO THE SHIFTER PAW.VERIFIED VEHICLE SELECTOR IN THE PARK POSITION.REMOVED ANY/ALL SLACK BETWEEM THE ADJUSTER AND THE SHIFTER PAW AND TIGHTENED THE FASTENER TO THE SPEC TORQUE.REINSTALLED THE BATTERY TRAY. REINSTALLED THE BATTERY.REINSTALLED THE AIR INTAKE INLET. TEST DROVE THE VEHICLE AND VERIFIED CORRECT OPERATION OF THE

SHIFTER LINKAGE ADJUSTMENT.VERIFIED NO ISSUES/CONCERNS WITH THE SHIFTING/SELECTING OF THE TRANSMISSION AFTER REPAIRS PERFORMED. REPLACE TRANSMISSION ASSEMBLY PER AGENT AT STAR HOT LINE LOP 21-00-06-17 3.2HRS

(RO) Technical Notes:

INTERNAL FAILURE RN.CODE P1715-00.INTERNAL TRANS FAILURE.REPLACE TRANS PER STAR. ALSO PERFORM PCM UPDATE PER WITECH. GW RENTAL DUE TO NEW VEHICLE CUSTMER SATISFACTION

GCS Narratives

(Claim) Customer Concern:

NA

(Claim) Cause:

NA

(Claim) Correction:

NA

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