INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	**Model Year**	2015	**Body**	JCDR49	DODGE JOURNEY CROSSROAD (FWD)	
Built Date	07/24/2014	**Market**	U	US	**Plant**	8481	TOLUCA ASSEMBLY PLANT
Color	PX8	PITCH BLACK CLEAR COAT					
Engine	ERB	3.6L V6 24V VVT ENGINE			**Serial #**	[redacted]	
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION			**Serial #**	[redacted]	

Report #	[redacted]	**System Key**	268809586	**Report Version**	1	**Open Date**	08/18/2014
Close Date	08/20/2014	**Narrative Date**	08/21/2014	**Category**	0	**Mileage**	7
MDH	072413	**Engine Built Date**	01/01/0001	**Built Date**	07/24/2014	**Advisor**	4454 Mike Hightower
Dealer	68510	MALL OF GEORGIA CHRYSLER DODGE					
Dealer Address	4345 BUFORD DR						
Dealer City	BUFORD			**State**	GA	**Zip**	305183444

Complaint: PERFORM PRE-DELIVERY INSPECTION PER CHECKLIST INSTALL WHEEL LOCKS

Cause:

Correction: COMPLETED INSTALLED

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [redacted] or VIN: [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCER49	DODGE JOURNEY CROSSROAD (AWD)	
Built Date	08/05/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PWH	PEARL WHITE TRI-COAT					
Engine	ERB	3.6L V6 24V VVT ENGINE				***Serial #***	[redacted]
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION				***Serial #***	[redacted]

Report #	[redacted]	***System Key***	270386428	***Report Version***	1	***Open Date***	09/08/2014
Close Date	09/08/2014	***Narrative Date***	09/10/2014	***Category***	0	***Mileage***	9
MDH	080520	***Engine Built Date***	01/01/0001	***Built Date***	08/05/2014	***Advisor***	86 CECIL COCH R AN
Dealer	45536	AUTOSTAR CHRYSLER DODGE JEEP R					
Dealer Address	280 HYATT CREEK RD						
Dealer City	WAYNESVILLE			***State***	NC	***Zip***	287864535

Complaint: NEW VEHICLE PRE-DELIVERY INSPECTION (51- DONNIE-) PERFORM N.C. SAFETY INSPECTION (51- DONNIE-) LOCKING LUGS 82425 04007 67165 (51- DONNIE-)

Cause:

Correction:

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [redacted] or VIN: [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	MKJE74	JEEP PATRIOT SPORT 4X4	
Built Date	08/15/2014	***Market***	U	US	***Plant***	4015	BELVIDERE ASSEMBLY PLANT
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			***Serial #***	[redacted]	
Transmission	DA4	6-SPEED AUTOMATIC TRANSMISSION			***Serial #***	[redacted]	

Report #	[redacted]	***System Key***	270703071	***Report Version***	1	***Open Date***	09/09/2014
Close Date	09/11/2014	***Narrative Date***	09/15/2014	***Category***	0	***Mileage***	396
MDH	081500	***Engine Built Date***	09/08/2014	***Built Date***	08/15/2014	***Advisor***	4
Dealer	45136	TRI STAR UNIONTOWN					
Dealer Address	2 SUPERIOR WAY						
Dealer City	UNIONTOWN			***State***	PA	***Zip***	154012604

Complaint: TOW IN, CHECK ENGINE LIGHT ON, WONT START, ACTS LIKE IT IS GOING TO

Cause: PO355 CRANK SENSOR

Correction: SENSOR, CRANKSHAFT POSITION

LOP Information

LOP	*LOP Description*
85410000	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
08158006	Electrical System ; Cam/Crank Sensor ; Sensor, Crankshaft position ; 1.8 liter Turbo engine

Part(s) Information

Part Number	*Part Description*	*Part Quantity*	*Part Cost*	*Failed*	*Part Return Date*
5033307AD	SENSOR -CRANKSHAFT POSITION	0	$23.95	No	
5033307AC	SENSOR -CRANKSHAFT POSITION	1	$20.72	No	
05033307AC	SENSOR -CRANKSHAFT POSITION	1	$20.72	No	01/01/0001

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCDH49	DODGE JOURNEY SE (FWD)	
Built Date	07/23/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			***Serial***	[redacted]	
Transmission	DFF	4-SPEED AUTOMATIC VLP TRANSMISSION			***Serial***	[redacted]	

Report #	[redacted]	***System Key***	274753527	***Report Version***	1	***Open Date***	10/11/2014
Close Date	10/15/2014	***Narrative Date***	10/20/2014	***Category***	0	***Mileage***	262
MDH	072308	***Engine Built Date***	10/13/2014	***Built Date***	07/23/2014	***Advisor***	8102
Dealer	68680	PHILLIPS CHRYSLER JEEP DODGE R					
Dealer Address	3440 SOUTH PINE AVENUE						
Dealer City	OCALA			***State***	FL	***Zip***	344716615

Complaint: CUST REPORTS AC NOT COLD

Cause: DIAG VAC AND RECHARGE OK

Correction: System leak test and recharge - Leak test and correct low fill Front unit (1 - Semi-Skilled) AIR CONDITIONING SYSTEM-Leak test and correct low fill

LOP Information

LOP	*LOP Description*
24010101	Air Conditioning & Heater ; A/C System Charge ; A/C Performance Test and Recharge ; Front unit

Part Information is not available

Repair Order Detailed Report [redacted] or VIN: [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCER49	DODGE JOURNEY CROSSROAD (AWD)	
Built Date	08/05/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PWH	PEARL WHITE TRI-COAT					
Engine	ERB	3.6L V6 24V VVT ENGINE				***Serial #***	[redacted]
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION				***Serial #***	[redacted]

Report #	[redacted]	***System Key***	275551473	***Report Version***	1	***Open Date***	10/16/2014
Close Date	10/27/2014	***Narrative Date***	10/29/2014	***Category***	0	***Mileage***	176
MDH	080520	***Engine Built Date***	10/13/2014	***Built Date***	08/05/2014	***Advisor***	86 CECIL COCHRAN
Dealer	45536	AUTOSTAR CHRYSLER DODGE JEEP R					
Dealer Address	280 HYATT CREEK RD						
Dealer City	WAYNESVILLE			***State***	NC	***Zip***	287864535

Complaint: CUST/STATES THAT VEHICLE WOULD NOT CRANK AND RADIO WAS FLASHING WHEN DID GET STATRTED FOUND VOLTAGE CODES. CHECKED AND CHARGED BATT ERY - PASSED TESTS. CHECKED CHARGING SYSTEM AND FOUND ALTERNATOR NOT CHARGING PROPERLY - ORDERED AND REPLACED DEFECTIVE ALTERNATOR TEST DROVE 50+ MILES AND RECHECKED - VOLTAGES ARE IN PROPER RANGE AND VEHICLE IS WORKING AS DESIGNED. (52- FUZZY-)

Cause:

Correction:

LOP Information

LOP	*LOP Description*
08050114	Electrical System ; Generator/Alternator ; Generator/Alternator ; 3.2-3.6 Liter engine

Part(s) Information

Part Number	*Part Description*	*Part Quantity*	*Part Cost*	*Failed*	*Part Return Date*
RL801624AD	GENERATOR-ENGINE	1	$310.80	No	

Repair Order Detailed Report [redacted] or VIN: [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	MKTE74	JEEP PATRIOT SPORT FWD	
Built Date	10/27/2014	***Market***	U	US	***Plant***	4015	BELVIDERE ASSEMBLY PLANT
Color	PGX	ECO GREEN PEARL COAT					
Engine	ECN	2.0L I4 DOHC 16V DUAL VVT ENGINE			***Serial #***	[redacted]	
Transmission	DD7	5-SPEED MANUAL T355 TRANSMISSION			***Serial #***	[redacted]	

Report #	[redacted]	***System Key***	277666429	***Report Version***	1	***Open Date***	11/13/2014
Close Date	11/20/2014	***Narrative Date***	11/21/2014	***Category***	0	***Mileage***	9
MDH	102713	***Engine Built Date***	01/01/0001	***Built Date***	10/27/2014	***Advisor***	4170
Dealer	44039	PERRIS VALLEY DODGE JEEP CHRYS					
Dealer Address	707 A EAST 4TH ST						
Dealer City	PERRIS			***State***	CA	***Zip***	925702205

Complaint: PERFORM PRE DELIVERY INSPECTION INSTALL LICENSE PLATE FRAMES DETAIL

Cause:

Correction: 5 PDI 90 PERFORMED PRE DELIVERY INSPECTION PERFORM PRE DELIVERY INSPECTION 5 INSTALLED LICENSE PLATE FRAMES INSTALL LICENSE PLATE FRAMES 5 pdi detail 150 done DETAIL

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCDH49	DODGE JOURNEY SE (FWD)	
Built Date	10/28/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			***Serial***	[redacted]	
Transmission	DFF	4-SPEED AUTOMATIC VLP TRANSMISSION			***Serial***	[redacted]	

Report #	[redacted]	***System Key***	278345544	***Report Version***	2	***Open Date***	11/25/2014
Close Date	11/26/2014	***Narrative Date***	12/01/2014	***Category***	0	***Mileage***	14
MDH	102811	***Engine Built Date***	01/01/0001	***Built Date***	10/28/2014	***Advisor***	6388
Dealer	44909	FLETCHER DODGE-CHRYSLER-JEEP					
Dealer Address	3314 STADIUM BLVD						
Dealer City	JONESBORO			***State***	AR	***Zip***	724049311

Complaint: PRE DELIVERY INSPECTION INSTALL NITRO

Cause: PDI MAINTENANCE

Correction: PRE DELIVERY INSPECTION MAINTENANCE

LOP Information

LOP	*LOP Description*
85900040	Special Services ; New Vehicle Prep ; Road Ready ; Basic Prep

Part Information is not available

Repair Order Detailed Report [redacted] or VIN: [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	MKJM74	JEEP PATRIOT LATITUDE 4X4	
Built Date	11/13/2014	***Market***	U	US	***Plant***	4015	BELVIDERE ASSEMBLY PLANT
Color	PX8	BLACK CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			***Serial #***	[redacted]	
Transmission	DA4	6-SPEED AUTOMATIC TRANSMISSION			***Serial #***	[redacted]	

Report #	[redacted]	***System Key***	279295725	***Report Version***	1	***Open Date***	12/01/2014
Close Date	12/02/2014	***Narrative Date***	12/04/2014	***Category***	0	***Mileage***	1
MDH	111314	***Engine Built Date***	01/01/0001	***Built Date***	11/13/2014	***Advisor***	111 DUGAN;JENNIFER
Dealer	26832	NEMER CHRYSLER JEEP DODGE RAM					
Dealer Address	617 MAPLE AVE						
Dealer City	SARATOGA SPRINGS			***State***	NY	***Zip***	128665631

Complaint: PREDELIVERY INSPECTION NEW CAR PREP-FILL OUT ATTACHED SHEET PERFORM NY STATE SAFETY INSPECTIONSTICKER#

Cause:

Correction: PERFORM NY STATE SAFETY INSPECTION

LOP Information

LOP	*LOP Description*
85900040	Special Services ; New Vehicle Prep ; Road Ready ; Basic Prep

Part Information is not available

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	MKJM49	JEEP COMPASS LATITUDE 4X4	
Built Date	11/19/2014	***Market***	U	US	***Plant***	4015	BELVIDERE ASSEMBLY PLANT
Color	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			***Serial #***	[redacted]	
Transmission	DA4	6-SPEED AUTOMATIC TRANSMISSION			***Serial #***	[redacted]	

Report #	[redacted]	***System Key***	279933206	***Report Version***	1	***Open Date***	12/01/2014
Close Date	12/04/2014	***Narrative Date***	12/08/2014	***Category***	0	***Mileage***	3
MDH	111923	***Engine Built Date***	01/01/0001	***Built Date***	11/19/2014	***Advisor***	2675
Dealer	44781	DANBURY CHRYSLER JEEP DODGE RA					
Dealer Address	100B FEDERAL RD						
Dealer City	DANBURY			***State***	CT	***Zip***	068105014

Complaint: PDI .9

Cause: F

Correction: Road Ready Basic Prep CHECK & TOP OFF FLUIDS ROAD READY PREP CHECK & TOP OFF FLUIDS

LOP Information is not available

Part(s) Information

Part Number	*Part Description*	*Part Quantity*	*Part Cost*	*Failed*	*Part Return Date*
4318068AB	CLEANER -WINDSHIELD WASHER	1	$7.35	No	

Repair Order Detailed Report [redacted] or VIN: [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	MKTP49	JEEP COMPASS LIMITED FWD	
Built Date	08/26/2014	***Market***	U	US	***Plant***	4015	BELVIDERE ASSEMBLY PLANT
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			***Serial #***	[redacted]	
Transmission	DA4	6-SPEED AUTOMATIC TRANSMISSION			***Serial #***	[redacted]	

Report #	[redacted]	***System Key***	279981441	***Report Version***	1	***Open Date***	12/04/2014
Close Date	12/04/2014	***Narrative Date***	12/08/2014	***Category***	0	***Mileage***	463
MDH	082621	***Engine Built Date***	11/03/2014	***Built Date***	08/26/2014	***Advisor***	438
Dealer	45472	CUTTER CHRYSLER DODGE JEEP RAM					
Dealer Address	777 ALA MOANA BOULEVARD						
Dealer City	HONOLULU			***State***	HI	***Zip***	968135503

Complaint:

Cause:

Correction: 463 VEHICLE NOT HERE. 12/4. VEHICLE PARKEDUPSTAIRS. PER CUSTOMER. RADIO, AC, TURNSIGNAL TURN OFF FOR 5 SECONDS, WHILE DRIVING.COME BACK ON, THEN SHUT OFF AGAIN. PERFORMSYSTEM SCAN 1 STORED FAULT FOR HAND FREEMODULE. NO TSB OR MDS INFO FOUND REGARDINGCONCERN. CHECK IOD FUSES OK. CHECK PDCCONNECTIONS OK. ROAD TESTED. SYSTEM OPERATINGAS DESIGNED START AND RUN ENG. MONITORSYSTEM. OPERATING NORMALLY. 463 28 POINT INSPECTION. NEWCAR

LOP Information

LOP	*LOP Description*
0894HAH2	Electrical System ; Wiring Harness Repair, Engine/Transmission and Front End ; A/C/Heater & ATC

Part Information is not available

Repair Order Detailed Report [redacted] or VIN: [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCER49	DODGE JOURNEY CROSSROAD (AWD)	
Built Date	11/15/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PX8	PITCH BLACK CLEAR COAT					
Engine	ERB	3.6L V6 24V VVT ENGINE				***Serial #***	[redacted]
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION				***Serial #***	[redacted]

Report #	[redacted]	***System Key***	280576058	***Report Version***	1	***Open Date***	12/09/2014
Close Date	12/09/2014	***Narrative Date***	12/12/2014	***Category***	0	***Mileage***	13
MDH	111500	***Engine Built Date***	01/01/0001	***Built Date***	11/15/2014	***Advisor***	384
Dealer	44545	GOOD BROTHERS DODGE INC					
Dealer Address	577 COLUMBIAN STREET						
Dealer City	SOUTH WEYMOUTH			***State***	MA	***Zip***	021901131

Complaint: NEW VEHICL PREP

Cause: NVP

Correction: 2 COMPLETED NEW VEHICLE PREP Road Ready Basic Prep ROAD READY PREP

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	**Model Year**	2015	**Body**	MKTE74	JEEP PATRIOT SPORT FWD	
Built Date	08/22/2014	**Market**	U	US	**Plant**	4015	BELVIDERE ASSEMBLY PLANT
Color	PX8	BLACK CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			**Serial #**	[redacted]	
Transmission	DA4	6-SPEED AUTOMATIC TRANSMISSION			**Serial #**	[redacted]	

Report #	[redacted]	**System Key**	281220062	**Report Version**	1	**Open Date**	12/11/2014
Close Date	12/16/2014	**Narrative Date**	12/18/2014	**Category**	0	**Mileage**	761
MDH	082202	**Engine Built Date**	11/26/2014	**Built Date**	08/22/2014	**Advisor**	7829 ANDREW SLEZAK
Dealer	26789	MARINO CHRYSLER JEEP DODGE					
Dealer Address	5133 W IRVING PARK RD						
Dealer City	CHICAGO			**State**	IL	**Zip**	606412625

Complaint: Software Flash for PCM (Flash Software 1) (Multi-point inspection) Customer states Vehicle making humming noise vehicle feels as if being dragged (General Concern 1)

Cause: INSPECTED AND FOUND THAT THE PCM SOFTWARE VERSION IS NOT UP TO DATE WITH THE LATEST SOFTWARE VERSION AVAILABLE AND NEEDS TO BE UPDATED NO SUGGESTIONS AT THIS TIME INSPECTED AND SCANNED THE SYSTEMFOUND STORED CODE P1715-00 IN THE TCMTEST DROVE THE VEHICLE AND FOUND NO ISSUES/ CONCERNS DURING THE TEST DRIVESPOKE WITH THE CUSTOMER AND THE CUSTOMER STATED THAT THIS ISSUE/CONCERN HAPPENED ONE TIMERAN THROUGH FLOW CHART AS DESCRIBED IN TECH CONNECT AND FOUND THAT THIS ISSUE/CONCERN CAN BE RELATED TO THE SHIFTER LINKAGE BEING OUT OF THE GIVEN ADJUSTMENT SPECIFICATIONUPON INSPECTION AND TESTING,FOUND THAT THE SHIFTER LINKAGE WILL NEED TO BE READJUSTED TO VERIFIY CORRECT THROW OF THE LINKAGE BETWEEN GEAR SHIFT LOCATIONS

Correction: UPDATED THE PCM SOFTWARE VERSION.UPDATED THE PCM SOFTWARE VERSION TO THE LATEST SOFTWARE VERSION AVAILABLE.UPDATED THE PCM SOFTWARE VERSION FROM SOFTWARE NUMBER 68246711AB TO SOFTWARE NUMBER 68246711AC.VERIFIED CORRECT OPERATION OF ALL SYSTEMS AFTER UPDATE PERFORMED.CLEARED ALL CODES IN THE SYSTEM AFTER UPDATE PERFORMED. LOP-18-19-06-AX 0.2HRS COMPLETE COMPLEMENTARY MULTI-POINT INSPECTION REMOVED THE BATTERY.REMOVED THE BATTERY TRAY.REMOVED THE SHIFTER LINKAGE FASTENER TO THE SHIFTER PAW.VERIFIED VEHICLE SELECTOR IN THE PARK POSITION.REMOVED ANY/ALL SLACK BETWEEM THE ADJUSTER AND THE SHIFTER PAW AND TIGHTENED THE FASTENER TO THE SPEC TORQUE.REINSTALLED THE BATTERY TRAY. REINSTALLED THE BATTERY.REINSTALLED THE AIR INTAKE INLET. TEST DROVE THE VEHICLE AND VERIFIED CORRECT OPERATION OF THE SHIFTER LINKAGE ADJUSTMENT.VERIFIED NO ISSUES/CONCERNS WITH THE SHIFTING/SELECTING OF THE TRANSMISSION AFTER REPAIRS PERFORMED. REPLACE TRANSMISSION ASSEMBLY PER AGENT AT STAR HOT LINE LOP 21-00-06-17 3.2HRS

LOP Information

LOP	LOP Description
95400141	Special Services ; Loaner ; Loaner Car ; Standard Line Vehicles
21000617	Transmission ; Out of Vehicle Operations ; Transmission Replace
181906AX	Software Flash ; Module ; Module, Powertrain Control (PCM)

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
RL219825AB	TRANS -WITH TORQUE CONVERTER	1	$4,697.27	No	01/01/0001
CHRL219825-AB	TRANS -WITH TORQUE CONVERTER	1	$6,197.27	No	
CH68171866-AB	FLUID AFT-AUTOMATIC TRANSMISSION	5	$11.88	No	
68171866AB	FLUID AFT-AUTOMATIC TRANSMISSION	5	$100.86	No	01/01/0001

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	**Model Year**	2015	**Body**	JCDE49	DODGE JOURNEY SXT (FWD)	
Built Date	08/11/2014	**Market**	U	US	**Plant**	8481	TOLUCA ASSEMBLY PLANT
Color	PX8	PITCH BLACK CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			**Serial**	[redacted]	
Transmission	DFF	4-SPEED AUTOMATIC VLP TRANSMISSION			**Serial**	[redacted]	

Report #	[redacted]	**System Key**	281428601	**Report Version**	1	**Open Date**	12/17/2014
Close Date	12/17/2014	**Narrative Date**	12/19/2014	**Category**	0	**Mileage**	1,003
MDH	081107	**Engine Built Date**	11/24/2014	**Built Date**	08/11/2014	**Advisor**	3064 JAMES
Dealer	42081	CROWN DODGE CHRYSLER JEEP RAM					
Dealer Address	6300 KING DR						
Dealer City	VENTURA			**State**	CA	**Zip**	930038586

Complaint: SET TIRE PRESSURE TO MANUFACTURES SPECIFICATIONS PER CALIFORNIA CODE OF REGULATIONS FRONT..... REAR..... REPLACE TIRE 225/55/19 KUMHO NAIL IN TIRE NEAR SHOULDER, UNREPAIRABLE

Cause:

Correction: . REPLACE TIRE 225/55R19 KUMHO LOP 22430101

LOP Information

LOP	LOP Description
22555R19	Wheels ; Tire replace
22430101	Wheels ; Tire ; Tire ; One - Not valid on warranty claims

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
CHTKU21393-33	TIRE -225 55R19 H99	1	$245.35	No	

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCEX49	DODGE JOURNEY R/T (AWD)	
Built Date	11/06/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PX8	PITCH BLACK CLEAR COAT					
Engine	ERB	3.6L V6 24V VVT ENGINE				***Seria***	[redacted]
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION				***Seria***	[redacted]

Report #	[redacted]	***System Key***	282205834	***Report Version***	1	***Open Date***	12/11/2014
Close Date	12/23/2014	***Narrative Date***	12/25/2014	***Category***	0	***Mileage***	172
MDH	110609	***Engine Built Date***	12/08/2014	***Built Date***	11/06/2014	***Advisor***	998371 Mollie Berber
Dealer	60388	PERFORMANCE CHRYSLER JEEP DODG					
Dealer Address	1130 AUTO MALL DRIVE						
Dealer City	COLUMBUS			***State***	OH	***Zip***	432283661

Complaint: Customer States sirus travel link will not refresh or update - stereo will cut in and out - goes dead on fm satelite. 12/12/14 Kristen @ Chrysler U COnnect 877-855-8400 ext: 4718259 Contact STAR if needed... SERIUS has been contacted: states signal / subscription shows good. RENTAL VEHICLE NEEDED $35.00 PER DAY PLUS TAX PERFORM MULTI POINT INSPECTION

Cause:

Correction: pulled radio to check connection and verify wiring harness - okfm/am/sat/nav working properly, all through same module & antenna, all working properly at this time - possibly signal issueSTAR case opened RENTAL VEHICLE SUPPLIED BY PERFORMANCE CHRYSLER JEEP DODGE PERFORMED THE INSPECTION AS REQUESTED.

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCDR49	DODGE JOURNEY CROSSROAD (FWD)	
Built Date	11/25/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PX8	PITCH BLACK CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			***Serial #***	[redacted]	
Transmission	DFF	4-SPEED AUTOMATIC VLP TRANSMISSION			***Serial #***	[redacted]	

Report #	[redacted]	***System Key***	282214866	***Report Version***	2	***Open Date***	12/23/2014
Close Date	12/24/2014	***Narrative Date***	12/29/2014	***Category***	0	***Mileage***	8
MDH	112516	***Engine Built Date***	01/01/0001	***Built Date***	11/25/2014	***Advisor***	303
Dealer	68275	ROYSTON CHRYSLER-DODGE-JEEP, I					
Dealer Address	910 WEST MORRIS BLVD						
Dealer City	MORRISTOWN			***State***	TN	***Zip***	378132025

Complaint: ROAD READY

Cause: PERFORMED PRE-DELIVERY INSPECTION AS PERCHRYSLER STANDARDS

Correction: ROAD READY

LOP Information

LOP	*LOP Description*
85900040	Special Services ; New Vehicle Prep ; Road Ready ; Basic Prep

Part Information is not available

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	MKTE74	JEEP PATRIOT SPORT FWD	
Built Date	08/22/2014	***Market***	U	US	***Plant***	4015	BELVIDERE ASSEMBLY PLANT
Color	PX8	BLACK CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			***Serial #***	[redacted]	
Transmission	DA4	6-SPEED AUTOMATIC TRANSMISSION			***Serial #***	[redacted]	

Report #	[redacted]	***System Key***	282612485	***Report Version***	1	***Open Date***	12/29/2014
Close Date	12/29/2014	***Narrative Date***	12/30/2014	***Category***	0	***Mileage***	1,451
MDH	082202	***Engine Built Date***	11/26/2014	***Built Date***	08/22/2014	***Advisor***	7786 TERESA M NELSON
Dealer	26789	MARINO CHRYSLER JEEP DODGE					
Dealer Address	5133 W IRVING PARK RD						
Dealer City	CHICAGO			***State***	IL	***Zip***	606412625

Complaint: Customer states While braking brake pedal went to floor (Gen eral Concern 1)

Cause:

Correction: TEST DROVE 5 MILES RAISED AND INSPECTED NO LEAKS FOUND BRAK E FLUID FULL

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [redacted] or VIN: [redacted]

VIN	[redacted]	**Model Year**	2015	**Body**	MKTP49	JEEP COMPASS LIMITED FWD	
Built Date	08/26/2014	**Market**	U	US	**Plant**	4015	BELVIDERE ASSEMBLY PLANT
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			**Serial #**	[redacted]	
Transmission	DA4	6-SPEED AUTOMATIC TRANSMISSION			**Serial #**	[redacted]	

Report #	[redacted]	**System Key**	282676131	**Report Version**	1	**Open Date**	12/23/2014
Close Date	12/24/2014	**Narrative Date**	12/30/2014	**Category**	0	**Mileage**	674
MDH	082621	**Engine Built Date**	11/03/2014	**Built Date**	08/26/2014	**Advisor**	438
Dealer	45472	CUTTER CHRYSLER DODGE JEEP RAM					
Dealer Address	777 ALA MOANA BOULEVARD						
Dealer City	HONOLULU			**State**	HI	**Zip**	968135503

Complaint:

Cause:

Correction: 674 CUSTOMER TO RE-SCHEDULE CHECK VEHICLELOSING ELECTRICAL POWER . CHECK BATTERY ANDALTERNATOR - OK AT THIS TIME . CHECK VEHICLEFOR FAULTS . HAS ACTIVE FAULTS C151D TIREPRESSURE SENSOR LOCATION UNDETERMINED . ALSOHAS FAULTS U1116, U1117 , U1114 ALL FOR TIREPOSITION TRANSPONDERS . PERFORM CIRCUITCHECK . ALL TRANSPONDERS MISSING FEED VOLTAGE. NEED MORE TIME TO DG BUT CUSTOMER NEEDSVEHICLE . MUST RE-SCHEDULE . MAY OR MAY NOTBE RELATED TO STATED CONCERN. BUT MUST REPAIRACTIVE FAULTS FIRST . 674 MUST RE-SCEDULE 674 MUST RE-SCHEDULE

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCEX49	DODGE JOURNEY R/T (AWD)	
Built Date	11/06/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PX8	PITCH BLACK CLEAR COAT					
Engine	ERB	3.6L V6 24V VVT ENGINE				***Seria***	[redacted]
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION				***Seria***	[redacted]

Report #	[redacted]	***System Key***	282829003	***Report Version***	1	***Open Date***	12/15/2014
Close Date	12/30/2014	***Narrative Date***	12/31/2014	***Category***	0	***Mileage***	286
MDH	110609	***Engine Built Date***	12/08/2014	***Built Date***	11/06/2014	***Advisor***	998371 Mollie Berber
Dealer	60388	PERFORMANCE CHRYSLER JEEP DODG					
Dealer Address	1130 AUTO MALL DRIVE						
Dealer City	COLUMBUS			***State***	OH	***Zip***	432283661

Complaint: Customer States PAUL WILCOX @ SIRUS CUST CARE 1-800-763-8422 EXT 40657 CASE #[redacted] Customer States CLICKING NOISE WHEN FAN ON - BURNING SMELL RENTAL VEHICLE NEEDED $35.00 PER DAY PLUS TAX Customer States TALK TO GREG ABOUT HITCH @ STARBRIGHT PERFORM MULTI POINT INSPECTION

Cause:

Correction: install new radio travel link operation ok r@r rt side floor duct to remove pastic shaving buzzing when blower is on high RENTAL VEHICLE SUPPLIED BY PERFORMANCE CHRYSLER JEEP DODGE hitch installed PERFORMED THE INSPECTION AS REQUESTED.

LOP Information

LOP	*LOP Description*
85410000	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
08600270	Electrical System ; Audio ; Radio/Telematics Gateway Module ; Exchange unit
08600251	Electrical System ; Audio ; Radio/Telematics Gateway Module ; Obtain ESN from radio

Part(s) Information

Part Number	*Part Description*	*Part Quantity*	*Part Cost*	*Failed*	*Part Return Date*
Z8240130AA	RADIO -MULTI MEDIA	1	$0.00	No	

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCDH49	DODGE JOURNEY SE (FWD)	
Built Date	07/23/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			***Serial***	[redacted]	
Transmission	DFF	4-SPEED AUTOMATIC VLP TRANSMISSION			***Serial***	[redacted]	

Report #	[redacted]	***System Key***	282930443	***Report Version***	1	***Open Date***	12/19/2014
Close Date	12/30/2014	***Narrative Date***	01/01/2015	***Category***	0	***Mileage***	5,147
MDH	072308	***Engine Built Date***	10/13/2014	***Built Date***	07/23/2014	***Advisor***	9548
Dealer	68680	PHILLIPS CHRYSLER JEEP DODGE R					
Dealer Address	3440 SOUTH PINE AVENUE						
Dealer City	OCALA			***State***	FL	***Zip***	344716615

Complaint: LUBE OIL AND FILTER, RESET SERVICE LIGHT CNA FILTER

Cause:

Correction: LUBE OIL AND FILTER, RESET SERVICE LIGHT SD LUBE OIL AND FILTER, RESET SERVICE LIGHT LUBE-OIL-GREASE CHARGES CNA FILTER

LOP Information is not available

Part(s) Information

Part Number	*Part Description*	*Part Quantity*	*Part Cost*	*Failed*	*Part Return Date*
68258687AA	OIL -5W20	2	$5.00	No	

Repair Order Detailed Report [redacted] or VIN: [redacted]

VIN	[redacted]	**Model Year**	2015	**Body**	MKTP49	JEEP COMPASS LIMITED FWD	
Built Date	08/26/2014	**Market**	U	US	**Plant**	4015	BELVIDERE ASSEMBLY PLANT
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			**Serial #**	[redacted]	
Transmission	DA4	6-SPEED AUTOMATIC TRANSMISSION			**Serial #**	[redacted]	

Report #	[redacted]	**System Key**	283543018	**Report Version**	1	**Open Date**	01/06/2015
Close Date	01/06/2015	**Narrative Date**	01/07/2015	**Category**	0	**Mileage**	805
MDH	082621	**Engine Built Date**	11/03/2014	**Built Date**	08/26/2014	**Advisor**	438
Dealer	45472	CUTTER CHRYSLER DODGE JEEP RAM					
Dealer Address	777 ALA MOANA BOULEVARD						
Dealer City	HONOLULU			**State**	HI	**Zip**	968135503

Complaint:

Cause:

Correction: 805 BAD TIPM PERFORM DIAGNOSTIC CHECK. HASFAULT C151D TIRE PRESSURE SENSOR LOCATIONUNDETERMINED . PERFORM CIRCUIT CHECK. HASOPEN CIRCUIT IN TIPM . REC REPLACE TIPM. 805 UNABLE TO VERIFY CONDITION CHECKVEHICLE DOES NOT CRANK AFTER SITTINGOVERNIGHT . VEHICLE STARTED O.K. CHECKBATTERY O.K. 805 ** CUSTOMER DID NOT TAKE RENTAL. ***

LOP Information is not available

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68232878AA	MODULE -TOTALLY INTEGRATED POWER	0	$807.84	No	

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCDX49	DODGE JOURNEY R/T (FWD)	
Built Date	11/24/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PSC	BILLET SILVER METALLIC CLEAR COAT					
Engine	ERB	3.6L V6 24V VVT ENGINE				***Seria***	[redacted]
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION				***Seria***	[redacted]

Report #	[redacted]	***System Key***	283546816	***Report Version***	2	***Open Date***	01/05/2015
Close Date	01/06/2015	***Narrative Date***	01/11/2015	***Category***	0	***Mileage***	190
MDH	112421	***Engine Built Date***	01/02/2015	***Built Date***	11/24/2014	***Advisor***	248
Dealer	45634	SUBURBAN CHRYSLER DODGE JEEP R					
Dealer Address	32850 FORD ROAD						
Dealer City	GARDEN CITY			***State***	MI	***Zip***	481351570

Complaint: NOTE / 3 36 WARR / Transmission check / CUSTOMER STATES HAD TROBLE GETTING INTO GEAR--OK AT THIS TIME / VEHICLE SOFTWARE UPDATE

Cause: F

Correction: NOTE 190 DIAG TESTE AND INSPECTED. CHECKED FAULTCODES AND INSPECTED LINKAGE ON TRANS ANDSHIFTER. CHECKED BRAKE INTERLOCK AND NEVERVERIFED CONDITION. DIAG TIME ONLY. 85412104FC UC .5HRS T252 Transmission, Trouble Notfound - No repair/TroubleNot Found Transmission Shift Quality (2 - Skilled) Transmission, Trouble Notfound - No repair/Trouble Not Fo 190 UP DATES NO UP DATES AT THIS TIME T252 NOTE

LOP Information

LOP	*LOP Description*
85412104	Special Services ; Diagnostic LOP ; Transmission Driveability, Trouble Not Found ; Transmission Shift Quality

Part Information is not available

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCDX49	DODGE JOURNEY R/T (FWD)	
Built Date	11/24/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PSC	BILLET SILVER METALLIC CLEAR COAT					
Engine	ERB	3.6L V6 24V VVT ENGINE				***Seria***	[redacted]
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION				***Seria***	[redacted]

Report #	[redacted]	***System Key***	283659520	***Report Version***	2	***Open Date***	01/06/2015
Close Date	01/07/2015	***Narrative Date***	01/11/2015	***Category***	0	***Mileage***	203
MDH	112421	***Engine Built Date***	01/02/2015	***Built Date***	11/24/2014	***Advisor***	248
Dealer	45634	SUBURBAN CHRYSLER DODGE JEEP R					
Dealer Address	32850 FORD ROAD						
Dealer City	GARDEN CITY			***State***	MI	***Zip***	481351570

Complaint: NOTE / 3 36 warr / Transmission check / CAR WILL NOT COME OUT OF D / Electrical / KEY HAS LEFT CAR ON DASH /

Cause: F

Correction: NOTE 203 MANUAL SHIFT VALVE TESTED AND VERIFIEDSHIFTER WOULD NOT GO INTO REVERSE ORPARK.DISCONECTED SHIFT CABLE AND VERIED ITWAS IN THE TRANS.REMOVED TRANS COVERS ANDFOUND MANUAL SHIFT VALVE SIEZED AND RANGESENSOR SCORED FROM VALVE.REMOVED AND FLUSHEDCASE FROM METAL. FLUSHED AND FLOW CHECKEDCOOLER. REASSEMBLED AND CLEARED VLP,S. DIDQUICK LEARN AND RETESTED TO VERIFY. 210005124.0HRS 21340456 FC ML 4.8HRS 21340656 FC 114.8HRS TOTAL 12.1HRS T252 Transmission - remove andinstall for recondition. - Remove and install for recondition 62TE 3.6 liter engine (3 - Highly Skilled) GROUP C Repair GROUP E Repair Transmission - remove andinstall for recondition GROUP C Repair GROUP E Repair 199 DIAG RELATED TO LINE B T252 NOTE

LOP Information

LOP	*LOP Description*
95400141	Special Services ; Loaner ; Loaner Car ; Standard Line Vehicles
21340656	Transmission ; Group repair ; Transaxle ; Group E Repair (Includes Group D) (3 - Highly Skilled)
21340456	Transmission ; Group repair ; Transaxle ; Group C Repair (Included in Group A and B) (3 - Highly Skilled)
21000512	Transmission ; Out of Vehicle Operations ; Transmission, Remove and install for recondition ; 62TE - 3.6 liter engine

Part(s) Information

Part Number	*Part Description*	*Part Quantity*	*Part Cost*	*Failed*	*Part Return Date*
RL078723AD	VALVE BOD-COMPLETE	1	$490.00	No	
68272623AA	TRANS KIT-TRANSMISSION	0	$324.80	No	
68272621AA	TRANS KIT-TRANSMISSION	1	$182.00	No	01/01/0001
68055955AA	SENSOR -TRANSMISSION RANGE	1	$38.92	No	01/01/0001
68055894AA	FLUID -ATF 4	8	$3.99	No	
5010884AC	SEALER -NONE	1	$5.88	No	

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCDR49	DODGE JOURNEY CROSSROAD (FWD)	
Built Date	07/24/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PX8	PITCH BLACK CLEAR COAT					
Engine	ERB	3.6L V6 24V VVT ENGINE				***Serial #***	[redacted]
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION				***Serial #***	[redacted]

Report #	[redacted]	***System Key***	283684213	***Report Version***	1	***Open Date***	01/05/2015
Close Date	01/07/2015	***Narrative Date***	01/08/2015	***Category***	0	***Mileage***	486
MDH	072413	***Engine Built Date***	12/30/2014	***Built Date***	07/24/2014	***Advisor***	4243 Sam Malik
Dealer	68510	MALL OF GEORGIA CHRYSLER DODGE					
Dealer Address	4345 BUFORD DR						
Dealer City	BUFORD			***State***	GA	***Zip***	305183444

Complaint: Customer States HESITATES UPON STARTING. INTERMITTENT Customer States HEARING BELT SQUEALING NOISE Customer States PROGRAM ONE KEY

Cause:

Correction: NO REPAIR PERFORMED NO REPAIR PERFORMED PROGRAMMED KEY

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	**Model Year**	2015	**Body**	MKTE74	JEEP PATRIOT SPORT FWD	
Built Date	11/13/2014	**Market**	U	US	**Plant**	4015	BELVIDERE ASSEMBLY PLANT
Color	PRP	DEEP CHERRY RED CRYSTAL PEARL COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			**Serial #**	[redacted]	
Transmission	DA4	6-SPEED AUTOMATIC TRANSMISSION			**Serial #**	[redacted]	

Report #	[redacted]	**System Key**	283823418	**Report Version**	1	**Open Date**	01/02/2015
Close Date	01/08/2015	**Narrative Date**	01/12/2015	**Category**	0	**Mileage**	223
MDH	111322	**Engine Built Date**	12/29/2014	**Built Date**	11/13/2014	**Advisor**	4812
Dealer	23871	RON CARTER CHRYSLER JEEP DODGE					
Dealer Address	3535 GULF FREEWAY SOUTH						
Dealer City	LEAGUE CITY			**State**	TX	**Zip**	77573

Complaint: DIVER SIDE VISOR LEFT SIDE IS LOOSEIN HEADLINNER ENGINE LIGHT IS ON & VEHICLE STALLING OUT ON CUSTOMER TRAC CONTROL LIGHT IS COMMING ON CUSTOMER STATED FEELS LIKE NOT SHIFTING RENTAL ENTERPRISE

Cause: clip not installed properly p-0341 cam sensor circuit high

Correction: 197 clip not installed properly. remove sunvisor and clip assy. reinstall bracket intoroof properly. reinstall sun visor assy. Retainer, sun visor 223 p-0341 cam sensor circuit highperformed elec diag and found p/s linerubbing on cam sensor wiring causingintermittent condition . relocate p/spressure hose so it is no longer rubbing onharness. test drive 25 miles to verifyrepair. RELOCATE POWER STEERING HOSE 223 see line b for repair. SEE LINE B DRIVABILITY 223 trans shifting as designed NORMAL OPERATION RENTAL ENTERPRISE RENTAL RENTAL SUBLET REPAIRS

LOP Information

LOP	LOP Description
95400141	Special Services ; Loaner ; Loaner Car ; Standard Line Vehicles
19700100	Steering ; Pump power steering ; Pump, power steering

Part Information is not available

Repair Order Detailed Report [redacted] or VIN: [redacted]

VIN	[redacted]	**Model Year**	2015	**Body**	MKTP49	JEEP COMPASS LIMITED FWD	
Built Date	08/26/2014	**Market**	U	US	**Plant**	4015	BELVIDERE ASSEMBLY PLANT
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			**Serial #**	[redacted]	
Transmission	DA4	6-SPEED AUTOMATIC TRANSMISSION			**Serial #**	[redacted]	

Report #	[redacted]	**System Key**	284060829	**Report Version**	1	**Open Date**	01/07/2015
Close Date	01/12/2015	**Narrative Date**	01/14/2015	**Category**	0	**Mileage**	805
MDH	082621	**Engine Built Date**	11/03/2014	**Built Date**	08/26/2014	**Advisor**	438
Dealer	45472	CUTTER CHRYSLER DODGE JEEP RAM					
Dealer Address	777 ALA MOANA BOULEVARD						
Dealer City	HONOLULU			**State**	HI	**Zip**	968135503

Complaint:

Cause:

Correction: 805 RADIO AND A/C CUTS OUT CHECK RADIO ANDA/C CUTS OUT . ROAD TEST . VERIFIED ONCE IN15 MILES . E-MAILED STAR FOR ASSISTANCE . WASADVISED TO REPLACE RADIO / TGW . STAR CASE[redacted]** UNABLE TO ORDER, NEED SIRIUSNUMBER OFF RADIO. **

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCDH49	DODGE JOURNEY SE (FWD)	
Built Date	11/12/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			***Serial***	[redacted]	
Transmission	DFF	4-SPEED AUTOMATIC VLP TRANSMISSION			***Serial***	[redacted]	

Report #	[redacted]	***System Key***	284183342	***Report Version***	1	***Open Date***	01/03/2015
Close Date	01/12/2015	***Narrative Date***	01/15/2015	***Category***	0	***Mileage***	700
MDH	111207	***Engine Built Date***	12/22/2014	***Built Date***	11/12/2014	***Advisor***	1222
Dealer	60493	BARBERA'S AUTOLAND					
Dealer Address	7810 ROOSEVELT BLVD.						
Dealer City	PHILADELPHIA			***State***	PA	***Zip***	191523805

Complaint: CUST STATES CUST STATES FEELS LIKE TRANS NOT SHIFTING PROPERLY Moved to: 571650C Line: A

Cause:

Correction: ROAD TESTED VEHICLE NO CODES NO UPDATES NO TSB'STRANSMISSION WORKING AS DESIGNED RENTAL DRIVABILITY SUBLET REPAIRS Moved to: 571650C Line: A ISPLT RO - DO NOT ENTER

LOP Information

LOP	*LOP Description*
95400041	Special Services ; Loaner ; Loaner Car ; Loaner Car
85412104	Special Services ; Diagnostic LOP ; Transmission Driveability, Trouble Not Found ; Transmission Shift Quality

Part Information is not available

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	**Model Year**	2015	**Body**	JCDR49	DODGE JOURNEY CROSSROAD (FWD)	
Built Date	09/17/2014	**Market**	U	US	**Plant**	8481	TOLUCA ASSEMBLY PLANT
Color	PX8	PITCH BLACK CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			**Serial #**	[redacted]	
Transmission	DFF	4-SPEED AUTOMATIC VLP TRANSMISSION			**Serial #**	[redacted]	

Report #	[redacted]	**System Key**	284199209	**Report Version**	1	**Open Date**	01/12/2015
Close Date	01/12/2015	**Narrative Date**	01/15/2015	**Category**	0	**Mileage**	3,849
MDH	091718	**Engine Built Date**	10/23/2014	**Built Date**	09/17/2014	**Advisor**	5180
Dealer	68394	HOFFMAN CHRYSLER JEEP DODGE					
Dealer Address	171 S EDGEWOOD DR						
Dealer City	HAGERSTOWN			**State**	MD	**Zip**	217406617

Complaint: PERFORM EXPRESS SERVICE-BASIC 23 POINT VEHICLE INSPECTION

Cause: F

Correction: CAUSAL LOP FOR OIL CHANGESERVICE CONTRACT 23 POINT VEHICLE INSPECTION

LOP Information

LOP	LOP Description
95260001	Special Services ; Intl oil change ; Maintenance Allowance ; Fixed Cost Maintenance
26860303	Maintenance ; Service Contract Maintenance ; Maintenance

Part Information is not available

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	**Model Year**	2015	**Body**	JCDX49	DODGE JOURNEY R/T (FWD)	
Built Date	07/22/2014	**Market**	U	US	**Plant**	8481	TOLUCA ASSEMBLY PLANT
Color	PX8	PITCH BLACK CLEAR COAT					
Engine	ERB	3.6L V6 24V VVT ENGINE			**Seria**	[redacted]	
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION			**Seria**	[redacted]	

Report #	[redacted]	**System Key**	284238899	**Report Version**	1	**Open Date**	01/12/2015
Close Date	01/14/2015	**Narrative Date**	01/16/2015	**Category**	0	**Mileage**	0
MDH	072215	**Engine Built Date**	11/24/2014	**Built Date**	07/22/2014	**Advisor**	524
Dealer	26943	SOUTHFIELD CHRYSLER DODGE JEEP					
Dealer Address	28100 TELEGRAPH ROAD						
Dealer City	SOUTHFIELD			**State**	MI	**Zip**	480341996

Complaint: CUSTOMER STATES VEHICLE STALLED OUT WHILE DRIVING ON -EWAY-TRIED TO RESTART TOOK A FEW MINS BEFORE IT EVENTUALLY STARTED-CHECK AND ADVISE. 16 POINT INSPECTION

Cause:

Correction: UNABLE TO DUPLICATE VEHICLE OPERATING AS DESIGNED AT THIS TIME AND NO REPAIR NEEDED. CUSTOMER ADVISED.

LOP Information

LOP	LOP Description
95400142	Special Services ; Loaner ; Loaner Car ; High Line Vehicles
85418007	Special Services ; Diagnostic LOP ; Charging, Starting and Wiring Systems, Trouble Not Found ; 12V Starting/Charging Systems

Part Information is not available

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	**Model Year**	2015	**Body**	MKTE74	JEEP PATRIOT SPORT FWD	
Built Date	11/13/2014	**Market**	U	US	**Plant**	4015	BELVIDERE ASSEMBLY PLANT
Color	PRP	DEEP CHERRY RED CRYSTAL PEARL COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE				**Serial #**	[redacted]
Transmission	DA4	6-SPEED AUTOMATIC TRANSMISSION				**Serial #**	[redacted]

Report #	[redacted]	**System Key**	284346551	**Report Version**	1	**Open Date**	01/15/2015
Close Date	01/16/2015	**Narrative Date**	01/19/2015	**Category**	0	**Mileage**	397
MDH	111322	**Engine Built Date**	12/29/2014	**Built Date**	11/13/2014	**Advisor**	4812
Dealer	23871	RON CARTER CHRYSLER JEEP DODGE					
Dealer Address	3535 GULF FREEWAY SOUTH						
Dealer City	LEAGUE CITY			**State**	TX	**Zip**	77573

Complaint: CUSTOMER STATED AFTER RAINED WATER FILLED PASS SIDE FLOORBOAD AREA RENTAL ENTERPRISE

Cause: leaking body seam E

Correction: 397 leaking body seam water test vech tolocate leak and found right side roof seamnot sealed properly . seal body seam andretest to verify repair. remove carpet sothat it could and re-install. RESEAL BODY SEAM RENTAL ENTERPRISE RENTAL RENTAL SUBLET REPAIRS

LOP Information

LOP	LOP Description
95400140	Special Services ; Loaner ; Loaner Car ; Competitive Vehicles
23332000	Body ; Window - Weatherstrip/Run/Stabilizer/Up Stop ; Weatherstrip/Run, door glass

Part Information is not available

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	MKTE74	JEEP PATRIOT SPORT FWD	
Built Date	10/27/2014	***Market***	U	US	***Plant***	4015	BELVIDERE ASSEMBLY PLANT
Color	PGX	ECO GREEN PEARL COAT					
Engine	ECN	2.0L I4 DOHC 16V DUAL VVT ENGINE				***Serial #***	[redacted]
Transmission	DD7	5-SPEED MANUAL T355 TRANSMISSION				***Serial #***	[redacted]

Report #	[redacted]	***System Key***	284433926	***Report Version***	1	***Open Date***	01/13/2015
Close Date	01/15/2015	***Narrative Date***	01/19/2015	***Category***	0	***Mileage***	638
MDH	102713	***Engine Built Date***	12/26/2014	***Built Date***	10/27/2014	***Advisor***	3963
Dealer	45189	DCH CHRYSLER DODGE JEEP RAM FI					
Dealer Address	26845 YNEZ RD						
Dealer City	TEMECULA			***State***	CA	***Zip***	925914695

Complaint:

Cause:

Correction: 637 UNABLE TO DUPLICATE . NO CODES NOUPDATES FOUND. TEST DROVE WITH CUSTOMER, NOPROBLEMS FOUND INSPECT TRANSMISSION 637 SEE LINE 'A' CHECK 637 PARTS ON ORDER CHECK

LOP Information is not available

Part(s) Information

Part Number	*Part Description*	*Part Quantity*	*Part Cost*	*Failed*	*Part Return Date*
5074643AH	W/STRIP -FRONT DOOR BODY MOUNTED	0	$61.81	No	
5074642AH	W/STRIP -FRONT DOOR BODY MOUNTED	0	$64.96	No	

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCEX49	DODGE JOURNEY R/T (AWD)	
Built Date	12/04/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PX8	PITCH BLACK CLEAR COAT					
Engine	ERB	3.6L V6 24V VVT ENGINE				***Seria***	[redacted]
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION				***Seria***	[redacted]

Report #	[redacted]	***System Key***	284556836	***Report Version***	1	***Open Date***	01/16/2015
Close Date	01/17/2015	***Narrative Date***	01/20/2015	***Category***	0	***Mileage***	11
MDH	120412	***Engine Built Date***	01/01/0001	***Built Date***	12/04/2014	***Advisor***	5362
Dealer	44669	PORT JERVIS AUTO MALL INC					
Dealer Address	131-139 KINGSTON AVEN						
Dealer City	PORT JERVIS			***State***	NY	***Zip***	12771

Complaint: PRE-DELIVERY INSPECTION

Cause: PDI

Correction: 11 PRE-DELIVERY INSPECTION PRE-DELIVERY INSPECTION PRE-DELIVERY INSPECTION MISC. SHOP CHARGES

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [redacted] or VIN: [redacted]

VIN	[redacted]	**Model Year**	2015	**Body**	JCDH49	DODGE JOURNEY SE (FWD)	
Built Date	11/12/2014	**Market**	U	US	**Plant**	8481	TOLUCA ASSEMBLY PLANT
Color	PX8	PITCH BLACK CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			**Serial**	[redacted]	
Transmission	DFF	4-SPEED AUTOMATIC VLP TRANSMISSION			**Serial**	[redacted]	

Report #	[redacted]	**System Key**	284578946	**Report Version**	1	**Open Date**	01/02/2015
Close Date	01/16/2015	**Narrative Date**	01/20/2015	**Category**	0	**Mileage**	207
MDH	111215	**Engine Built Date**	12/31/2014	**Built Date**	11/12/2014	**Advisor**	3171
Dealer	56904	DADELAND DODGE CHRYSLER JEEP					
Dealer Address	16501 S DIXIE HWY						
Dealer City	MIAMI			**State**	FL	**Zip**	331573443

Complaint: C.S ENGINE LIGHT ON C/S VEHICLE SHUTT OFF WHILE AT IDLE C.S ESP BAS LIGHT FLASHING AT TIMES OWNER REQUESTS VEHICLE MODULE SCAN AND INSTALL ANY AVAILABLE UPDATES

Cause: F

Correction: 199 BATTERY SCAN THE VEHICLE PULLED DTCP0562 BATTERY VOLTAGE SYSTEM LOW, TESTED ANDREPLACED THE BATTERY, BATTERY CODE PRINTEDCLEARED ALL DTC'S TEST DROVE THE VEHICLE.FOUND CODES P0340 CAM SENSOR AND P0562BATTERY AND P0344 CAM SENSOR SHORTING OUTNESS TO REPLACE BATTERY AND CAM SENSOR BATTERY-Test and charge and retest and replace (C) 199 SEE LINE A. RELATED TO LINE A DRIVABILITY (EXHAUST,FUEL SYSTEM, EMMSIONS 199 SEE LINE A. RELATED TO LINE A ELECTRICAL 199 THERE WERE NO UP-DATES AT THIS TIME. OWNER REQUESTS VEHICLE MODULE SCAN AND INSTALL ANY AVAILABLE UPDATES WARRANTY RENTAL OWNER REQUESTS VEHICLE MODULE SCAN AND INSTALL ANYAVAILABLE UPDATES SUBLET REPAIRS

LOP Information

LOP	LOP Description
95400141	Special Services ; Loaner ; Loaner Car ; Standard Line Vehicles
85434343	Special Services ; Goodwill Administration ; Goodwill Authorization ; Goodwill Authorization
08158006	Electrical System ; Cam/Crank Sensor ; Sensor, Crankshaft position ; 2.0-2.4 liter engine
08080110	Electrical System ; Battery ; Battery ; All Others

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
BB086525AA	BATTERY -STORAGE	1	$134.24	No	01/01/0001
68080819AC	SENSOR -CAMSHAFT	2	$41.75	No	
5033307AD	SENSOR -CRANKSHAFT POSITION	0	$23.68	No	
5033307AC	SENSOR -CRANKSHAFT POSITION	0	$24.42	No	

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	**Model Year**	2015	**Body**	JCDE49	DODGE JOURNEY SXT (FWD)	
Built Date	10/24/2014	**Market**	U	US	**Plant**	8481	TOLUCA ASSEMBLY PLANT
Color	PSC	BILLET SILVER METALLIC CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			**Serial**	[redacted]	
Transmission	DFF	4-SPEED AUTOMATIC VLP TRANSMISSION			**Serial**	[redacted]	

Report #	[redacted]	**System Key**	284764490	**Report Version**	1	**Open Date**	12/26/2014
Close Date	01/20/2015	**Narrative Date**	01/22/2015	**Category**	0	**Mileage**	441
MDH	102416	**Engine Built Date**	12/08/2014	**Built Date**	10/24/2014	**Advisor**	539
Dealer	36464	TOM O'BRIEN CHRYSLER JEEP DODG					
Dealer Address	750 US 31 N						
Dealer City	GREENWOOD			**State**	IN	**Zip**	461423933

Complaint: CUSTOMER STATES CAR DIES AFTER PUTTING INTO GEAR, ADVISE CUSTOMER STATES ABS LIGHT AND TRAC LIGHT ARE ON, ADVISE

Cause: F

Correction: 441 TRIED TO PULL CAR IN AND AS SOON ASYOU PUT IT INTO DRIVE WOULD DIE SO DISCONNECTSOLENOID PACK AND TEST AND DOES GO FORWARDNOW BUT IN LIMP IN MODE SO REPLACED SOLENOIDPACK AND RETEST STILL DIES HAS NO CODES ANDCHECK FOR TSB AND BULLETINS FOUND NOTHINGSTART A STAR CASE AND THEY RECOMMENDED TOREPLACE THE VALVE BODY REPLACE VALVE BODY ANDRETEST STILL DIES WHEN PUT INTO DRIVECONTACTED BACK STAR AND THEY SAID TO REPLACETRANS UNIT AND RETEST REPLACE TRANS ANDRETEST STILL DIES WHEN PUT INTO DRIVE SO IORDERED THE PCM AND REPLACED IT AND RETEST OKCLOSED STAR CASE AND ROAD TEST VEHICLE 10MILES AND RETURNED TO CUSTOMER Transmission - Replace - Replace 40TE/41TE equipped with 2.0-2.4 liter engine (3 - Highly Skilled) O-Ring-Skid plate equipped vehicles Pan, Oil - Related Repairs - Remove and install All Others (2 - Skilled) Solenoid Assembly - Replace 4 speed transaxle(2 - Skilled) Module, powertrain control (PCM) - Test and replace All other engines(2 - Skilled) TRANSMISSION-5 SPEED MANUAL-Replace (A) O-Ring-Skid plate equipped vehicles PAN, OIL-Remove and install (A) SOLENOID ASSEMBLY, TRANSAXLE-Replace (C) MODULE, OVERDRIVE-Test and replace (A) 441 REPLACE PCM SE LINE A SEE LINE A ENTERPRISE NO CHARGE SUBLET REPAIRS

LOP Information

LOP	LOP Description
21000601	Transmission ; Out of Vehicle Operations ; Transmission, Automatic - Replace ; 40TE/41TE - 2.0-2.4 liter engine

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
RL051192AA	BODY -TRANSMISSION	1	$364.00	No	
RL010452AD	TRANS KIT-WITH TORQUE CONVERTER	1	$2,793.00	No	
68218058AA	OIL -AUTOMATIC TRANSMISSION ATF	4	$36.40	No	
5140429AA	SOLENOID -TRANSMISSION	1	$169.40	No	
5010884AC	SEALER -NONE	1	$5.88	No	

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCDE49	DODGE JOURNEY SXT (FWD)	
Built Date	11/26/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PX8	PITCH BLACK CLEAR COAT					
Engine	ERB	3.6L V6 24V VVT ENGINE				***Seria***	[redacted]
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION				***Seria***	[redacted]

Report #	[redacted]	***System Key***	285028094	***Report Version***	1	***Open Date***	01/20/2015
Close Date	01/24/2015	***Narrative Date***	01/26/2015	***Category***	0	***Mileage***	2
MDH	112615	***Engine Built Date***	01/01/0001	***Built Date***	11/26/2014	***Advisor***	033838 Adrian Hernan
Dealer	44851	VIVA DODGE CHRYSLER JEEP					
Dealer Address	8434 GATEWAY BLVD E						
Dealer City	EL PASO			***State***	TX	***Zip***	799071513

Complaint: CUSTOMER STATES PERFORM NEW CAR PRE-DELIVERY INSPECTIONAS PER NEW CAR DELIVERY CUSTOMER STATES PERFORM NEW VEHICLE PROTECTOR PACKAGE,PAINT SEALER & WINDOW ETCHING AS PER REQUEST CUSTOMER STATES PERFORM TOTAL VEHICLE PROTECTION SERVICE CUSTOMER STATES PERFORM WHEEL LOCK INSTALLATION CUSTOMER STATES PERFORM 2 YEAR STATE SAFETY INSPECTION

Cause:

Correction: PERFORMED PRE-DELIVERY INSPECTION AS PER REQUEST PERFORMED NEW VEHICLE PROTECTOR PACKAGESERVICE AS PER REQUEST PERFORMED TVP AS PER REQUEST INSTALLED WHEEL LOCKS AS PER REQUEST PERFORMED STATE INSPECTION AS PER REQUESTSTICKER #Q04818108

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCDH49	DODGE JOURNEY SE (FWD)	
Built Date	12/09/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PPS	FATHOM BLUE PEARL COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			***Serial***	[redacted]	
Transmission	DFF	4-SPEED AUTOMATIC VLP TRANSMISSION			***Serial***	[redacted]	

Report #	[redacted]	***System Key***	285076544	***Report Version***	1	***Open Date***	01/19/2015
Close Date	01/22/2015	***Narrative Date***	01/26/2015	***Category***	0	***Mileage***	9
MDH	120910	***Engine Built Date***	01/01/0001	***Built Date***	12/09/2014	***Advisor***	1857
Dealer	45485	ROGERS & ROGERS CHRYSLER JEEP					
Dealer Address	2329 US HIGHWAY 86						
Dealer City	IMPERIAL			***State***	CA	***Zip***	922519780

Complaint: COMPLETE PRE-DELIVERY INSPECTION (PDI) CUSTOMER REQUEST NITROGEN ON TIRES. PERFORM DETAIL NEW/USED VEHICLE SERVICE

Cause: NEW VEHICLE SYSTEMS TIRE PSI WHEN VEHICLE ARRIVED: LF_____ LR_____ RF_____ RR_____ TIRE PSI AFTER ADJUSTMENT: LF_____ LR_____ RF_____ RR_____ DETAIL SERVICE FOR NEW/USED VEHICLES

Correction: 9 PDI PERFORMED PDI Road Ready Basic Prep 9 PERFORMED NITROGEN FILL CUSTOMER AGREED TO TIRE INFLATION INSPECTION AS PER CALIFORNIA AIR RESOURSES BOARD (CARB) LAW. INSPECTION IS AT NO COST TO CUSTOMER 9 PERFORMED NEW CAR DETAIL PERFORM DETAIL NEW/USED VEHICLE SERVICE DETAIL SUPPLIES PERFORM DETAIL NEW/USED VEHICLE SERVICE MISC. SHOP CHARGES

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCDE49	DODGE JOURNEY SXT (FWD)	
Built Date	11/04/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
Engine	ERB	3.6L V6 24V VVT ENGINE			***Seria***	[redacted]	
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION			***Seria***	[redacted]	

Report #	[redacted]	***System Key***	285104746	***Report Version***	1	***Open Date***	01/20/2015
Close Date	01/26/2015	***Narrative Date***	01/26/2015	***Category***	0	***Mileage***	177
MDH	110409	***Engine Built Date***	11/06/2014	***Built Date***	11/04/2014	***Advisor***	998210
Dealer	60510	JTS CHRYSLER DODGE JEEP RAM FI					
Dealer Address	4838 SUNSET BLVD						
Dealer City	LEXINGTON			***State***	SC	***Zip***	290729253

Complaint: Customer states Check engine light on (IndicatorWarning Ligh ts - Check engine light on)

Cause: UNKNOWN

Correction: RESET SYSTEM RETESTED AND NO CODE CAME BACK

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCDR49	DODGE JOURNEY CROSSROAD (FWD)	
Built Date	07/24/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PX8	PITCH BLACK CLEAR COAT					
Engine	ERB	3.6L V6 24V VVT ENGINE				***Serial #***	[redacted]
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION				***Serial #***	[redacted]

Report #	[redacted]	***System Key***	285135779	***Report Version***	1	***Open Date***	01/20/2015
Close Date	01/23/2015	***Narrative Date***	01/26/2015	***Category***	0	***Mileage***	1,286
MDH	072413	***Engine Built Date***	12/30/2014	***Built Date***	07/24/2014	***Advisor***	10173 NAUSHAD KHAN
Dealer	68510	MALL OF GEORGIA CHRYSLER DODGE					
Dealer Address	4345 BUFORD DR						
Dealer City	BUFORD			***State***	GA	***Zip***	305183444

Complaint: Customer States VEHICLE DO NOT START AFTER DRIVING A SHORT DISTANCE AND PARKING....AND STARTING AFTER 1 HOUR OR LESS OF PARKING TIME PL CHECK PERFORM FREE VEHICLE INSPECTION RENTAL

Cause: PER REQUEST

Correction: TIGHTEN THE GROUND WIRE .VEHICLE STARTING PROPERLY...NO LONG CRANK/NOSTART ISSUE .ALL OK COMPLETED FREE INSPECTION RENTAL BY MANAGER

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCDE49	DODGE JOURNEY SXT (FWD)	
Built Date	07/25/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PW3	WHITE					
Engine	ERB	3.6L V6 24V VVT ENGINE				***Serial***	[redacted]
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION				***Serial***	[redacted]

Report #	[redacted]	***System Key***	285277713	***Report Version***	2	***Open Date***	01/26/2015
Close Date	01/27/2015	***Narrative Date***	01/29/2015	***Category***	0	***Mileage***	6,531
MDH	072523	***Engine Built Date***	09/02/2014	***Built Date***	07/25/2014	***Advisor***	834
Dealer	43943	JEFF BELZER'S DODGE					
Dealer Address	HIGHWAY 50 AND CEDAR AVENUE						
Dealer City	LAKEVILLE			***State***	MN	***Zip***	55044

Complaint: C/S OIL LIGHT IS COMING ON AND SES LIGHT AND STARTED RUNNING ROUGH. CHECK Courtesy Multi-Point Vehicle Inspection << DODGE >> SUBLET TOWING

Cause: Courtesy Multi-PointVehicle Inspection << DODGE >>

Correction: 6531 VERIFIED 9 PSI OIL PRESSURE. OILLEVEL IS 1 QT LOW.HAS CODES P06DD ENGINE OILPRESSURE CONTROL CIRCUIT STUCK OFF, P0521ENGINE OIL PRESSURE SENSOR PERFORMANCE. PERDIAG. FOUND WRONG OIL FILTER INSTALLED.REPLACED OIL FILTER AND ADDED 1 QT OIL ANDRECHECKED OK. HAS PROPER OIL PSI AND CODESARE STORED. ERASED CODES. ENGINE - Misc Repairs 6531 DONE Courtesy Multi-Point Vehicle Inspection << DODGE >> SUBLET TOWING

LOP Information is not available

Part(s) Information

Part Number	*Part Description*	*Part Quantity*	*Part Cost*	*Failed*	*Part Return Date*
68191349AB	FILTER -ENGINE OIL	1	$24.68	No	
68055890AA	OIL -5W20	1	$3.42	No	

Repair Order Detailed Report [redacted] or VIN: [redacted]

VIN	[redacted]	**Model Year**	2015	**Body**	JCER49	DODGE JOURNEY CROSSROAD (AWD)	
Built Date	12/22/2014	**Market**	U	US	**Plant**	8481	TOLUCA ASSEMBLY PLANT
Color	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
Engine	ERB	3.6L V6 24V VVT ENGINE				**Serial #**	[redacted]
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION				**Serial #**	[redacted]

Report #	[redacted]	**System Key**	285412585	**Report Version**	1	**Open Date**	01/21/2015
Close Date	01/26/2015	**Narrative Date**	01/29/2015	**Category**	0	**Mileage**	13
MDH	122211	**Engine Built Date**	01/01/0001	**Built Date**	12/22/2014	**Advisor**	49
Dealer	45417	DOWNTOWN DODGE CHRYSLER JEEP,					
Dealer Address	270 E MAIN ST						
Dealer City	VERNAL			**State**	UT	**Zip**	840782606

Complaint: PRE DELIVERY INSPECTION

Cause:

Correction: 13 PDI 85900040 100 PERFORMED PDI PRE DELIVERY INSPE

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [redacted] or VIN: [redacted]

VIN	[redacted]	**Model Year**	2015	**Body**	JCER49	DODGE JOURNEY CROSSROAD (AWD)	
Built Date	11/15/2014	**Market**	U	US	**Plant**	8481	TOLUCA ASSEMBLY PLANT
Color	PX8	PITCH BLACK CLEAR COAT					
Engine	ERB	3.6L V6 24V VVT ENGINE				**Serial #**	[redacted]
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION				**Serial #**	[redacted]

Report #	[redacted]	**System Key**	285537527	**Report Version**	1	**Open Date**	01/26/2015
Close Date	01/29/2015	**Narrative Date**	02/01/2015	**Category**	0	**Mileage**	196
MDH	111500	**Engine Built Date**	01/01/0001	**Built Date**	11/15/2014	**Advisor**	9851 JEFFREY WRIGHT
Dealer	60568	LIA CHRYSLER JEEP DODGE RAM					
Dealer Address	2110 CENTRAL AVE						
Dealer City	SCHENECTADY			**State**	NY	**Zip**	123044469

Complaint: HEATER INOPERATIVE PERFORM OIL AND FILTER SERVICE

Cause:

Correction: REPAIRED WIRING HARNESS

LOP Information

LOP	LOP Description
24651901	Air Conditioning & Heater ; Heater Core/Evaporator/Housing/Duct/Outlet/Actuator ; Filter, A/C and Heater Cabin Air Purifier

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68191349AB	FILTER -ENGINE OIL	1	$8.82	No	01/01/0001

Repair Order Detailed Report [redacted] or VIN: [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCDR49	DODGE JOURNEY CROSSROAD (FWD)	
Built Date	12/05/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PX8	PITCH BLACK CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE				***Serial #***	[redacted]
Transmission	DFF	4-SPEED AUTOMATIC VLP TRANSMISSION				***Serial #***	[redacted]

Report #	[redacted]	***System Key***	285628474	***Report Version***	1	***Open Date***	01/29/2015
Close Date	01/30/2015	***Narrative Date***	02/02/2015	***Category***	0	***Mileage***	5
MDH	120501	***Engine Built Date***	01/01/0001	***Built Date***	12/05/2014	***Advisor***	87 GEORGE T HUNT
Dealer	43197	SUPERIOR CHRYSLER DODGE JEEP R					
Dealer Address	120 U.S. HIGHWAY 158 BYPASS WE						
Dealer City	HENDERSON			***State***	NC	***Zip***	27536

Complaint: PDI NEW VEHICLE PREP (88-5388 DWRIGHT-) CUSTOMER REQUEST NC SAFTEY INSPECTION (88-5388 DWRIGHT-)

Cause:

Correction:

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [redacted] or VIN: [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCDH49	DODGE JOURNEY SE (FWD)	
Built Date	11/12/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PX8	PITCH BLACK CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			***Serial***	[redacted]	
Transmission	DFF	4-SPEED AUTOMATIC VLP TRANSMISSION			***Serial***	[redacted]	

Report #	[redacted]	***System Key***	285710622	***Report Version***	1	***Open Date***	01/12/2015
Close Date	01/28/2015	***Narrative Date***	02/02/2015	***Category***	0	***Mileage***	626
MDH	111215	***Engine Built Date***	12/31/2014	***Built Date***	11/12/2014	***Advisor***	0902
Dealer	56904	DADELAND DODGE CHRYSLER JEEP					
Dealer Address	16501 S DIXIE HWY						
Dealer City	MIAMI			***State***	FL	***Zip***	331573443

Complaint: C/S CAR SHUT OFF AND NOTHING WORKEDREMOTE ,LIGHTS DASH, ALL DID NOT WORK ABS AND TRACTION CONTROL LIGHTS AREON RED BLINKING LIGHT IS ON DASH OWNER REQUESTS VEHICLE MODULE SCAN AND INSTALL ANY AVAILABLE UPDATES FREE VEHICLE CHECKUP CUST THIS IS SECOND TIME LINE A HASHAPPENED THIS IS NOT A GARANTEE OF PAYMENT FOR A RENTAL UNLESS AUTHORIZED BY AWARRANTY CO. OR THE SERVICE MANAGER. INSURANCE AND UPGRADES ARETHE CUSTOMERS RESPONSIBILITY.

Cause: F

Correction: 626 CAPACITIVE DISCHARGE AND RELEARN THE ETC CHECKED ALL THE 5V REFERENCE ALL CHECKED OUTGOOD THEN PERFORMED A CAPACITIVE DISCHARGEDTHE BATTERY, WITH THE WI TECH RE-LEARNELECTRONIC THROTTLE CONTROL. TEST DROVE THEVEHICLE FOR SEVERAL MILES AND THE VEHICLENEVER STALLED. CHECK VEH FOR LOOSE OF POWER 626 SEE LINE A RELATED TO LINE A BODY ELECTRICAL 626 SEE LINE A RELATED TO LINE A BODY ELECTRICAL 626 THERE ARE NO UP-DATES NO UPDATES OWNER REQUESTS VEHICLE MODULE SCAN AND INSTALL ANYAVAILABLE UPDATES 626 DONE FREE VEHICLE CHECKUP ADJUSTMENTS THIS IS NOT A GARANTEE OFPAYMENT FOR A RENTAL UNLESS AUTHORIZED BY A WARRANTY CO. OR THE SERVICE MANAGER. INSURANCE AND UPGRADES ARE THE CUSTOMERS RESPONSIBILITY. WARRANTY RENTAL THIS IS NOT A GARANTEE OFPAYMENT FOR A RENTAL UNLESS AUTHORIZED BY A WARRANTY CO. OR THE SERVICE MANAGER. INSURANCE AND UPGRADES ARE THE CUSTOMERS RESPONSIBILITY. SUBLET REPAIRS

LOP Information

LOP	***LOP Description***
95400141	Special Services ; Loaner ; Loaner Car ; Standard Line Vehicles
85418007	Special Services ; Diagnostic LOP ; Charging, Starting and Wiring Systems, Trouble Not Found ; 12V Starting/Charging Systems

Part Information is not available

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCDE49	DODGE JOURNEY SXT (FWD)	
Built Date	11/04/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PAU	GRANITE CRYSTAL MET. CLEAR COAT					
Engine	ERB	3.6L V6 24V VVT ENGINE			***Seria***	[redacted]	
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION			***Seria***	[redacted]	

Report #	[redacted]	***System Key***	285731817	***Report Version***	1	***Open Date***	01/28/2015
Close Date	02/02/2015	***Narrative Date***	02/02/2015	***Category***	0	***Mileage***	177
MDH	110409	***Engine Built Date***	11/06/2014	***Built Date***	11/04/2014	***Advisor***	998210
Dealer	60510	JTS CHRYSLER DODGE JEEP RAM FI					
Dealer Address	4838 SUNSET BLVD						
Dealer City	LEXINGTON			***State***	SC	***Zip***	290729253

Complaint: CUSTOMER STATES CHECK ENGINE LIGHT ON PERFORM WORLD CLASS INSPECTION

Cause: CONNECTOR PIN NOT SEATED CORRECTLY MAINT

Correction: REMOVED PCM CONNECTOR AND REPAIRED CONNECTOR PIN, REISNTALLE AND RETESTED, VERIFIED REPAIR PERFORMED WORLD CLASS INSPECTION MAINTENANCES.

LOP Information

LOP	*LOP Description*
0894BJG2	Electrical System ; Wiring Harness Repair, Engine/Transmission and Front End ; Ground

Part Information is not available

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	**Model Year**	2015	**Body**	MKTE49	JEEP COMPASS SPORT FWD	
Built Date	11/28/2014	**Market**	U	US	**Plant**	4015	BELVIDERE ASSEMBLY PLANT
Color	PBU	TRUE BLUE PEARL COAT					
Engine	ECN	2.0L I4 DOHC 16V DUAL VVT ENGINE				**Serial #**	[redacted]
Transmission	DAV	CONTINUOUSLY VARIABLE TRANSAXLE II				**Serial #**	[redacted]

Report #	[redacted]	**System Key**	285738379	**Report Version**	1	**Open Date**	01/27/2015
Close Date	01/30/2015	**Narrative Date**	02/02/2015	**Category**	0	**Mileage**	2,905
MDH	112808	**Engine Built Date**	12/15/2014	**Built Date**	11/28/2014	**Advisor**	148
Dealer	61767	HOLLYWOOD CHRYSLER JEEP					
Dealer Address	2100 NORTH STATE ROAD 7						
Dealer City	HOLLYWOOD			**State**	FL	**Zip**	330213805

Complaint: CUSTOMER STATES THE JEEP DIES OUT IMMEDIATELY AFTER START-UP...TOWED IN

Cause: f

Correction: 2905 pcm active code asd control circuit.replaced pcm. Module, global powertrainengine controller (GPEC) - Test and replace 2.0-2.4 liter engine (2 -Skilled) Module, global powertrainengine controller (GPEC) Program New GPEC Module &Update (CVT) Continuous Variable Transmission Module

LOP Information

LOP	LOP Description
08190350	Electrical System ; Modules
08190301	Electrical System ; Modules

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
5150941AB	MODULE -POWERTRAIN CONTROL	1	$480.84	No	
05150941AB	MODULE -POWERTRAIN CONTROL	1	$480.84	No	01/01/0001

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	JCDR49	DODGE JOURNEY CROSSROAD (FWD)	
Built Date	07/24/2014	***Market***	U	US	***Plant***	8481	TOLUCA ASSEMBLY PLANT
Color	PX8	PITCH BLACK CLEAR COAT					
Engine	ERB	3.6L V6 24V VVT ENGINE				***Serial #***	[redacted]
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION				***Serial #***	[redacted]

Report #	[redacted]	***System Key***	285767710	***Report Version***	1	***Open Date***	01/29/2015
Close Date	01/31/2015	***Narrative Date***	02/02/2015	***Category***	0	***Mileage***	1,703
MDH	072413	***Engine Built Date***	12/30/2014	***Built Date***	07/24/2014	***Advisor***	10106 JANNA BAILEY
Dealer	68510	MALL OF GEORGIA CHRYSLER DODGE					
Dealer Address	4345 BUFORD DR						
Dealer City	BUFORD			***State***	GA	***Zip***	305183444

Complaint: Customer States not start - long crank time- check engine light comes on PERFORM FREE VEHICLE INSPECTION RENTAL VEHICLE

Cause: PER REQUEST

Correction: Unable to duplicate customer concern COMPLETED FREE INSPECTION

LOP Information is not available

Part Information is not available

Repair Order Detailed Report [redacted] or VIN: [redacted]

VIN	[redacted]	**Model Year**	2015	**Body**	MKTP49	JEEP COMPASS LIMITED FWD	
Built Date	08/26/2014	**Market**	U	US	**Plant**	4015	BELVIDERE ASSEMBLY PLANT
Color	PW7	BRIGHT WHITE CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE				**Serial #**	[redacted]
Transmission	DA4	6-SPEED AUTOMATIC TRANSMISSION				**Serial #**	[redacted]

Report #	[redacted]	**System Key**	285918010	**Report Version**	1	**Open Date**	02/03/2015
Close Date	02/03/2015	**Narrative Date**	02/04/2015	**Category**	0	**Mileage**	1,101
MDH	082621	**Engine Built Date**	11/03/2014	**Built Date**	08/26/2014	**Advisor**	438
Dealer	45472	CUTTER CHRYSLER DODGE JEEP RAM					
Dealer Address	777 ALA MOANA BOULEVARD						
Dealer City	HONOLULU			**State**	HI	**Zip**	968135503

Complaint:

Cause:

Correction: 1101 LOSES ELECTRICAL POWER INSTALLED BACKORDERED PART . REPLACED TIPM . RESET VEHICLECONFIGURATION. 1101 BAD RADIO CHECK RADIO CUTS OUT . RECREPLACE RADIO PER STAR CASE 811189.SIRIUS[redacted] MODEL P68245847AB

LOP Information

LOP	LOP Description
95086002	Special Services ; Battery Fee ; Supplier Radio Repair Payment
08600270	Electrical System ; Audio ; Radio/Telematics Gateway Module ; Exchange unit

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
Z8245847AB	RADIO -MULTI MEDIA	0	$0.00	No	
68232878AA	MODULE -TOTALLY INTEGRATED POWER	1	$642.25	No	

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	**Model Year**	2015	**Body**	JCDE49	DODGE JOURNEY SXT (FWD)	
Built Date	08/02/2014	**Market**	U	US	**Plant**	8481	TOLUCA ASSEMBLY PLANT
Color	PCL	BLUE STREAK PEARL COAT					
Engine	ERB	3.6L V6 24V VVT ENGINE			**Seria**	[redacted]	
Transmission	DG2	6-SPEED AUTOMATIC 62TE TRANSMISSION			**Seria**	[redacted]	

Report #	[redacted]	**System Key**	286131203	**Report Version**	1	**Open Date**	02/06/2015
Close Date	02/06/2015	**Narrative Date**	02/09/2015	**Category**	0	**Mileage**	4,781
MDH	080210	**Engine Built Date**	09/11/2014	**Built Date**	08/02/2014	**Advisor**	8005
Dealer	43026	THOMPSON CHRYSLER DODGE JEEP					
Dealer Address	124 N POINT BLVD						
Dealer City	BALTIMORE			**State**	MD	**Zip**	212241819

Complaint: BUY 1 GET 3 FREE CUSTOMER STATES HEATER ITS RUNNING COLD MULTI POINT INSPECTION

Cause: F

Correction: FIRST FREE OIL CHANGE OIL CHANGE ESSENTIAL CARE RESET HVAC SYSTEM MULTI POINT INSPECTION

LOP Information

LOP	LOP Description
95260001	Special Services ; Intl oil change ; Maintenance Allowance ; Fixed Cost Maintenance
26860303	Maintenance ; Service Contract Maintenance ; Maintenance

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68191349AB	FILTER -ENGINE OIL	1	$6.30	No	
68055890AA	OIL -5W20	6	$2.06	No	

Repair Order Detailed Report [redacted] or VIN: [redacted]

VIN	[redacted]	**Model Year**	2015	**Body**	JCDH49	DODGE JOURNEY SE (FWD)	
Built Date	11/12/2014	**Market**	U	US	**Plant**	8481	TOLUCA ASSEMBLY PLANT
Color	PX8	PITCH BLACK CLEAR COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE			**Serial**	[redacted]	
Transmission	DFF	4-SPEED AUTOMATIC VLP TRANSMISSION			**Serial**	[redacted]	

Report #	[redacted]	**System Key**	286207619	**Report Version**	1	**Open Date**	01/24/2015
Close Date	02/05/2015	**Narrative Date**	02/09/2015	**Category**	0	**Mileage**	1,271
MDH	111215	**Engine Built Date**	12/31/2014	**Built Date**	11/12/2014	**Advisor**	0902
Dealer	56904	DADELAND DODGE CHRYSLER JEEP					
Dealer Address	16501 S DIXIE HWY						
Dealer City	MIAMI			**State**	FL	**Zip**	331573443

Complaint: C.S VEHICLE WONT START OWNER REQUESTS VEHICLE MODULE SCAN AND INSTALL ANY AVAILABLE UPDATES

Cause: F

Correction: 630 BCM VEHICLE WOULD NOT START,DISCONNECTED THE BATTERY AND RECONNECTED THEBATTERY VEHICLE STARTED, BUT WOULD STALL OUTAND VEHICLE WOULD NOT RESTART TRIED TO JUMPSTART THE VEHICLE AND NOTHING. MADE A CASEWITH CHRYSLER, WAS GUIDED TO DISCONNECTED THERFHUB AND WAIT 5 MIN'S STILL THE VEHICLEWOULD NOT START, DISCONNECTED THE BCM ANDRECONNECTED THE BCM THE VEHICLE STATED RIGHTUP, REPLACED THE BCM DUE TO INTERNAL FAILURE.AND PROGRAM THE BCM. RESTORE VEHICLECONFIGURATION. MODULE, BODY CONTROL-Replace (A) 630 THERE WERE NO UP-DATES AT THIS TIME. OWNER REQUESTS VEHICLE MODULE SCAN AND INSTALL ANY AVAILABLE UPDATES WARRANTY RENTAL OWNER REQUESTS VEHICLE MODULE SCAN AND INSTALL ANYAVAILABLE UPDATES SUBLET REPAIRS

LOP Information

LOP	LOP Description
95400141	Special Services ; Loaner ; Loaner Car ; Standard Line Vehicles
85434343	Special Services ; Goodwill Administration ; Goodwill Authorization ; Goodwill Authorization
08190250	Electrical System ; Modules ; Module, body control ; Program new Body Control Module with Software & Vehicle data
08190201	Electrical System ; Modules ; Module, body control ; All others

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Part Return Date
68226576AB	MODULE -BODY CONTROLLER	1	$211.20	No	

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	***Model Year***	2015	***Body***	MKJM49	JEEP COMPASS LATITUDE 4X4	
Built Date	11/14/2014	***Market***	U	US	***Plant***	4015	BELVIDERE ASSEMBLY PLANT
Color	PRP	DEEP CHERRY RED CRYSTAL PEARL COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE				***Serial #***	[redacted]
Transmission	DA4	6-SPEED AUTOMATIC TRANSMISSION				***Serial #***	[redacted]

Report #	[redacted]	***System Key***	286351171	***Report Version***	1	***Open Date***	02/02/2015
Close Date	02/09/2015	***Narrative Date***	02/11/2015	***Category***	0	***Mileage***	321
MDH	111411	***Engine Built Date***	02/02/2015	***Built Date***	11/14/2014	***Advisor***	74
Dealer	24243	BERTHOD MOTORS INC					
Dealer Address	400 27TH STREET						
Dealer City	GLENWOOD SPGS			***State***	CO	***Zip***	816014470

Complaint: ESC LIGHT CAME ON AND VEH SHUT OFF CUST REQUEST RENTAL VEH CALL MATT OR KEVIN @ AUTO NATION 3033844515.

Cause:

Correction: 321 AUTO NATION IN DENVER HAD VEH TOWED TOTHERE LOCATION FOR REPAIRS. ELECTRICAL NOTE NOTE

LOP Information is not available

Part Information is not available

[redacted]

Repair Order Detailed Report [redacted] For VIN [redacted]

VIN	[redacted]	**Model Year**	2015	**Body**	MKJM49	JEEP COMPASS LATITUDE 4X4	
Built Date	11/14/2014	**Market**	U	US	**Plant**	4015	BELVIDERE ASSEMBLY PLANT
Color	PRP	DEEP CHERRY RED CRYSTAL PEARL COAT					
Engine	ED3	2.4L I4 DOHC 16V DUAL VVT ENGINE				**Serial #**	[redacted]
Transmission	DA4	6-SPEED AUTOMATIC TRANSMISSION				**Serial #**	[redacted]

Report #	[redacted]	**System Key**	286455378	**Report Version**	1	**Open Date**	02/03/2015
Close Date	02/09/2015	**Narrative Date**	02/12/2015	**Category**	0	**Mileage**	446
MDH	111411	**Engine Built Date**	02/02/2015	**Built Date**	11/14/2014	**Advisor**	1976
Dealer	24237	AUTONATION CHRYSLER JEEP WEST					
Dealer Address	16300 W COLFAX AVE						
Dealer City	GOLDEN			**State**	CO	**Zip**	804013855

Complaint:

Cause:

Correction: 446 C.D-- 8541000 FC= UC INSTALLED THEWIPOD AND FOUND NO CODES. I COMPLETED AINSPECTION OF PCM POWER AND GROUNDS WITH NOFAILURES FOUND. 120 MILES OF TEST DRIVES WERECOMPLETED AND WE DID GET THE CAR TO FAIL INTHE FORM OF A BUCK AND THE MILL DID TURN ONSETTING THE CODE P0344-CAMSHAFT POSITIONSENSOR INTERMITTENT - BANK 1 SENSOR 1. WITHTHE GUIDANCE OF THE I COMPLETED A INSPECTIONOF THE SENSOR, WIRING AND CAM WITH NOFAILURES FOUND. AS I WAS COMPLETED A WIRINGGIGGLE TEST I FOUND THE IF I SHOCKED THE CAMSENSOR THE CAR WOULD STALL. I REINSPECTED THESENSOR , WIRING AND CONNECTOR. I FOUND THECAM SENSOR SIGNAL WIRE (K44 CIRCUIT PIN #3)PIN TO BE FLIPPED IN THE CONNECTOR. I FIPPEDTHE PIN AND COMPLETED ALL PERFORM TESTES THATWOULD DUPLICATE THE FAILURE WITH NO FAILURES CHECK & ADVISE 446 CHRIS GRENDA AUTHORIZED TOWING VEHICLEFROM BERTHOUD MOTORS IN GLENWOOD SPRG TOAUTONATION CHRYSLER JEEP IN GOLDEN *TOWING CONNOLLYS TOWING PO#[redacted] INV#[redacted]*TOWING . SUBLET REPAIRS ENTERPRISE PO#[redacted]INV#[redacted]ENTEPRISE PO#[redacted]NVD142206 SUBLET REPAIRS . . MULTI POINT COURTESY INSPECTION PERFORMED THISVISIT MULTI POINT COURTESY INSPECTION PERFORMED THIS VISIT BATTERY CONDITION GOOD ATTHIS TIME TIRES ARE GOOD AT THIS TIME 7/32 OR GREATER

LOP Information

LOP	LOP Description
95400142	Special Services ; Loaner ; Loaner Car ; High Line Vehicles
95400141	Special Services ; Loaner ; Loaner Car ; Standard Line Vehicles
95200040	Special Services ; Towing ; Towing
85410000	Special Services ; Diagnostic LOP ; Operation diagnostics - With repair ; Must be used in conjunction with appropriate repair Labor Operation.
0894CCG2	Electrical System ; Wiring Harness Repair, Engine/Transmission and Front End ; Sending Units/Sensors
0894CCC3	Electrical System ; Wiring Harness Repair, Engine/Transmission and Front End ; Sending Units/Sensors

Part Information is not available