

1332446

Schott



Weisberg
Consumer Law Group, P.A.

Toll Free Nationwide: 1-888-565-3666
Corporate Office
5846 S. Flamingo Road, #290
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Writer licensed in:
Florida, Illinois;
United States District Courts for the
District of Colorado and the Western
District of Oklahoma

June 12, 2019

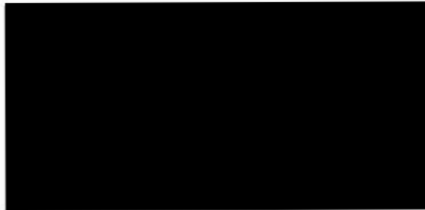
Office of the General Counsel
FCA US LLC
1000 Chrysler Drive
CIMS 485-12-32
Auburn Hills, MI 48326-2766

RECEIVED

JUN 18 2019

MILLER, CANFIELD, PADDOCK
AND STONE, P.L.C.

Re:
Our Client:
Vehicle:
VIN:
Our File Number:



Dear Sir/Madam:

Please be advised that this office represents the above-named individual regarding claims against your company pursuant to the Federal Magnuson-Moss Warranty Act, the State Lemon Law and/or the Uniform Commercial Code with regard to the above-listed vehicle.

Having been formally notified of our representation, we respectfully demand you not contact our client for any reason. Instead, please direct all future contact and correspondence to this office, and further, please consider this letter express and unequivocal revocation of any permission our client may have provided you to call them. We reserve the right to seek injunctive relief against you should you fail to honor these directives.

Enclosed please find the sales and repair records in our client's possession. As these records show, our client paid an extraordinary sum of money for a vehicle riddled with numerous non-conformities that cause a substantial impairment of the use, value and/or safety of the vehicle. The primary non-conformities include but are not limited to:

1. Defective engine/electrical system;

2. Defective transmission;
3. Defective rear window;
4. Defective brakes; and
5. Any additional complaints actually made, whether contained on your company's invoices or otherwise.

These non-conformities constitute violations of both Federal and State law, as do the inordinate amount of unsuccessful repair attempts to cure the same. Specifically, when you chose to bind our client to a written warranty limiting all remedies to repair or replacement of defective parts, you undertook the legal obligation to perform effective repairs within a reasonable amount of time. The inordinate amount of incompetent repairs within the applicable warranty period shows you failed to satisfy this obligation. Under basic principles of good faith, this means your limited remedy failed of its essential purpose. This failure caused harm for which our client intends to seek redress.

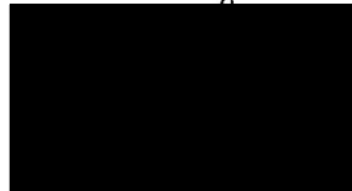
To avoid the need for litigation, we respectfully demand that you take this vehicle back, return all funds paid towards the vehicle, cancel all applicable contracts, and provide compensation for the damages sustained to date, including our client's attorneys' fees pursuant to the fee-shifting provisions of the Magnuson-Moss Warranty Act and/or Lemon Law. In exchange for meeting this demand, our client will waive all loss of use and aggravation and inconvenience damages sustained to date.

This letter also constitutes notice under U.C.C. § 2-711(3) of our client's security interest in the vehicle for return of the total amount above, plus expenses in handling and inspecting the vehicle. Until you pay this amount, our client has the right to hold the vehicle and use it to the extent necessary to preserve it, to protect its security interest, and to minimize your damages. In addition, although our client requires return of the monies identified above before substitute goods can be acquired, our client reserves the right to mitigate all parties' damages by cover and reserves the right to claim such damages here. In addition, any attempt by you or your agents to repossess the car will be wrongful and will subject you to liability for conversion and for wrongful repossession under U.C.C. §§ 9-503 and 9-507 as well as other applicable Consumer Fraud remedies. If the seller (or, if applicable the assignee, or any creditor subject to the FTC Holder Rule) has filed a financing statement covering the goods, I demand, pursuant to U.C.C. § 9-404, that you file a termination statement within ten days to terminate your security interest and forward a copy to this office. Since our client has revoked acceptance, there is no outstanding secured obligation. If you do not file a termination statement within ten days and cooperate in removing the lien, you will be liable under U.C.C. § 9-404(1) for any loss caused our client by your failure. Please also consider this letter prior direct written notification of the defects within our client's vehicle and of our client's intent to pursue a claim pursuant to the State Lemon Law. If and only if you have "final opportunity rights" under said statute, and wish to exercise said rights, you are hereby directed to contact this office within fourteen (14) days.

In conclusion, we urge you to realize that a quick resolution of this matter will save all parties a great deal of time, money and effort. To this end, although we believe the above demands are reasonable,

our client remains open-minded to a diminution in value settlement, or any other suggestions for an equitable resolution you may have. I thus encourage you to contact this office at your earliest convenience with an offer for resolution. Should you fail to do so in a timely manner, we will assume you do not seek amicable resolution and will file a claim in a court of law seeking all actual and exemplary damages available.

Best regards,



Alex Weisberg
Attorney at Law

AW/js
Enc.

CUSTOMER #:

567609

Potamkin's Planet Dodge Chrysler Jeep

* INVOICE *

9975 NW 12 Street
Miami, FL 33172
305-470-8000
Fax 786-336-1646
www.planetdodge.com
MVR 07463 MV 19136

PAGE 1

SERVICE ADVISOR: 4050 JOHNNY LORENZO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
PWC WHITE	17	RAM 2500			45000/45000	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
02/01/17 DD			15.00 17APR19		0.00	CASH
R.O. OPENED	READY					

LINE	OPCODE	TRCH	TYPE	HOURS	LIST	NET	TOTAL
A CUSTOMER IN A RENTAL AT THEIR OWN RESPONSIBILITY WITH THE POSSIBILITY OF BEING COVERED BY THEIR SERVICE CONTRACT UP TO 5 DAYS. CUSTOMER MUST RETURN WITHIN 24 HOURS UPON NOTIFICATION OR BE SUBJECT TO RENTAL CHARGES AND EXPENSES.							
RENT CUSTOMER IN A RENTAL AT THEIR OWN RESPONSIBILITY WITH THE POSSIBILITY OF BEING COVERED BY THEIR SERVICE CONTRACT UP TO 5 DAYS. CUSTOMER MUST RETURN WITHIN 24 HOURS UPON NOTIFICATION OR BE SUBJECT TO RENTAL CHARGES AND EXPENSES.							
						0.00	0.00

B Recall / CSN 1 V06: SAFETY RECALL V06 - DRAG LINK**
CAUSE: F



SUBJ PERFORM WELD AS PER V06 RECALL FOR 160433

Chrysler represents dealer and dealer to the motor vehicle repair trade by representing their facilities to which deposits are based on 10% of the total repair bill or \$65.00, whichever is less.

FR100 718 warranty is \$1.00 per inch for each inch of the State of Florida. FR403, 718S warranty is \$1.50 per inch of each inch of battery cells in the State of Florida.

PROPER CAR REPAIR AND YOUR SATISFACTION ARE MOST IMPORTANT TO US. THE WORK WE PERFORMED IS IN ACCORDANCE WITH THE MANUFACTURER'S SPECIFICATIONS. ONLY QUALITY WORKERS AND CAR PARTS CAN MAKE OR OVERHAUL ANY PREVIOUSLY MAINTAINED IS THE LEAST EXPENSIVE COST OF OPERATING YOUR CAR. LET US SHOW YOU OUR RECORDS TO PROVE IT AS MANY MICHIGAN PARTS AS POSSIBLE.

If you have any questions about your car or are dissatisfied with any repairs we performed, please contact your service advisor or our customer relations representative.

Customer hereby acknowledges receipt of above mentioned vehicle, and receipt of invoice copy hereof.

LIMITED WARRANTY: The only warranty applying to this repair is that of the manufacturer. It does not cover any other parts or labor. We are not responsible for any damage to your car or any other vehicle or property that may occur while your car is in our shop. We are not responsible for any damage to your car or any other vehicle or property that may occur while your car is in our shop.

Customer Signature

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
CASH DELIVER	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
SALES TAX	
PLEASE PAY THIS AMOUNT	

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED R - REMANUFACTURED PART
CUSTOMER COPY

CUSTOMER #:

567609

Potamkin's Planet Dodge Chrysler Jeep

INVOICE

9975 NW 12 Street Miami, FL 33172 (305) 470-8900 Fax (786) 336-1946 www.planetdodge.com MVR 07463 MV 49138

PAGE 2

SERVICE ADVISOR: 4000 JOHNNY LORENZO

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MI/FAGE IN/OUT, TAG, DEL DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes line items for labor and parts.

Table with columns: CD, U.00, 0.00. Includes a section for customer consent to receive texts.

D You consent to receiving texts from us on your cell phone at the number you have provided. You agree that we may contact you regarding service updates or offers via text. If you do not agree, you may provide a landline.

E CUSTOMER ADVISED OF ALIGNMENT RECOMMENDED DECLINED AT THIS TIME. CDA CUSTOMER ADVISED OF ALIGNMENT RECOMMENDED DECLINED AT THIS TIME. # : N

MV-38474

THE FINDINGS AND ACTIONS TAKEN TO ADDRESS MY CONCERN(S) HAVE BEEN REVIEWED WITH ME.

Table with columns: DESCRIPTION, TOTALS. Includes rows for LABOR AMOUNT, PARTS AMOUNT, GAS OIL, LUB, FLUIDS AMOUNT, MISC. CHARGES, TOTAL CHARGES, SALES TAX, and PLEASE PAY THIS AMOUNT.

CUSTOMER SIGNATURE DATE ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED H-REMANUFACTURED PART CUSTOMER COPY

CUSTOMER #: [REDACTED]

561385

Potamkin's Planet Dodge Chrysler Jeep

INVOICE

PAGE 3

3975 NW 12 Street
Miami, FL 33172
(305) 470 8000
Fax (786) 330-1940
www.planetdodge.com

SERVICE ADVISOR: [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN (OUT)	TAX	
PWQ WHITE	17	RAM 2500	[REDACTED]		42075/42186	[REDACTED]	
DE. DATE	PROD DATE	WARR. EXP.	PROMISED	PO NO	RATE	PAYMENT	INV DATE
02/21/17	01		13-65 13KMB19		0.00	CASH	12FEB19
H.O. OPENED	READY	[REDACTED]					
12:04	12FEB19	11:36	12FEB19				
LINE	OPCODE	TECH	TYER	HO.ORS	LAST	RPT	TOTAL

42075 PERFORMED LOF

[REDACTED]

CD 0.00 0.00

 NV-38474

THE FINDINGS AND ACTIONS TAKEN TO ADDRESS MY CONCERN(S) HAVE BEEN REVIEWED WITH MR.

*Amex
4P
FEB 15 2019*

DISCUSSION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
CAS. DIS. CUBE	0.00
SALES TAX	0.00
MISC. CHARGES	165.00
DISC. CHARGES	0.00
SALES TAX	10.85
PLEASE PAY THIS AMOUNT	165.85

Customer hereby acknowledges receipt of above mentioned vehicle, and receipt of invoice copy thereof.

CUSTOMER SIGNATURE _____ DATE _____

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED R=REMANUFACTURED PART
 CUSTOMER COPY



561385

Potamkin's Planet Dodge Chrysler Jeep

INVOICE

3975 NW 12 Street
Miami, FL 33172
3051 470 8000
Fax (706) 336 1646
www.planetdodge.com
MVR 07463 MV 49138

PAGE 1

SERVICE ADVISOR: 4050 JOHNNY LORENZO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN 100	TAX	
TWO WHITE	17	RAM 2500			42075/42186		
DR DATE	PRD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
02JUN17	01		13:45		0.00	CASH	15FEB19
NO OPENED	READY						
12:04	13FEB19	11:36	15FEB19				

LINE OPCODE TECH TYDE HOURS LBS ASL SOCIAL
 A Recall / CSN 2 1053: Customer Satisfaction Notification (53 - Occupant Restraint Control Module**)



(N/C)

PC: PART#: COUNT:
 CLAIM TYPE: W
 AUTH CODE:



B Recall / CSN 1 (U74: Safety Recall U74 - Tailgate Latch**)
 CAUSE:

88U74182 Safety Recall U74 - Tailgate Latch
 Install Tailgate Actuator Stop Block (3 - Skilled)



(N/C)
(N/C)

NO
 1 68448027AA ACTUATOR STOP BLOCK
 PC: PART#: COUNT:
 CLAIM TYPE: W
 AUTH CODE:

42075 U 74 RECALL DONE

DESCRIPTION	TOTALS
AMOUNT	
PARTS AMOUNT	
LAB. CH. LAB.	
SUBLET AMOUNT	
MISC CHARGES	
TOTAL CHARGES	
SALES TAX	
PI FAST-PAY THIS AMOUNT	

Customer hereby acknowledges receipt of above mentioned vehicle and receipt of invoice copy herof.

CUSTOMER SIGNATURE DATE

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED R=REMANUFACTURED PART
 CUSTOMER COPY



561385

Potamkin's Planet Dodge Chrysler Jeep

INVOICE

6975 NW 12 Street Miami, FL 33172 (305) 470-8000 Fax (786) 336-1616 www.planetdodge.com MVR 07483 MV 49128

PAGE 2

BUS: 305 525 4650 CELL:

SERVICE ADVISOR: 4050 JOHNNY JOHNSON

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN (OUI), TAG, DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes R.O. OPENED, READY, and TIME LOG.

C Recall / CSN 3 (V06: Safety Recall V06 - Drag Link**) NPA NO PARTS AVAILABLE AT THIS TIME.

42075 V06 RECALL NOT AVAILABLE *****

D Automatic Transmission Concern (Customer States FEELS TRANSMISSION SHIFTS HARD AROUND 20 TO 30 MPH AT THE SAME TIME THE ABS AND TRACTION LIGHT COMES) NPF NO PROBLEM FOUND

42075 STORE CODE C037-1D LEFT REAR WHEEL SPEED SENSOR CIRCUIT OF RANGE RETRIEVE STORE CODE , ERASE CODE DROVE VEHICLE FOR 111 MILES BY MANAGEMENT *****

E Essential Care Rotella T Diesel (ECCD12N) ECCD12N Essential Care Rotella T Diesel (ECCD12N) NCH: N

MISC ECCD12N CSC 155.00 155.00 *****

F 1-Service Contract Lube, Oil and Filter CAUSE: 26H60303 1-Service Contract Lube, Oil and Filter

W) 1 5083285AA FILTER-ENGINE OIL (N/C) 2 68024966PC OIL-15W40 (N/C) 2 68218941AC OIL-15W40 (N/C) PC: BATH: COUNT: CLAIM TYPE: W ALTH CODE:

Warranty information, terms and conditions, and customer acknowledgment text.

WARRANTY INFORMATION: The following applies to the parts listed in accordance with the vehicle...

Table with columns: DESCRIPTION, TOTAL, LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, SERVICE AMOUNT, MISC. CHARGES, TOTAL CHARGES, SALES TAX, PLEASE PAY THIS AMOUNT.

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED R=REMANUFACTURED PART CUSTOMER COPY

Vehicle Checkup

Recall
Oil
Brings

5547

Phone 417, 075

Service Advisor

Vehicle Year/Model

Mileage

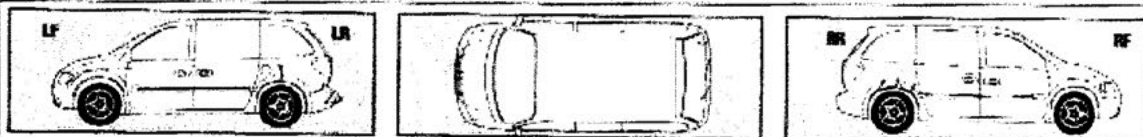
RO Number

Date

17-POINT VEHICLE CHECKUP

27-POINT VEHICLE CHECKUP

CHECKED AND OK MAY REQUIRE FUTURE ATTENTION REQUIRES IMMEDIATE ATTENTION



17-POINT VEHICLE CHECKUP

<input checked="" type="radio"/> LEFT FRONT TIRE Pressure _____ lbs Wear Pattern _____ Tread Depth _____ 32nds	<input checked="" type="radio"/> LEFT REAR TIRE Pressure _____ lbs Wear Pattern _____ Tread Depth _____ 32nds	<input checked="" type="radio"/> RIGHT REAR TIRE Pressure _____ lbs Wear Pattern _____ Tread Depth _____ 32nds	<input checked="" type="radio"/> RIGHT FRONT TIRE Pressure _____ lbs Wear Pattern _____ Tread Depth _____ 32nds
---	--	---	--

FLUIDS		LEVEL		BELTS-HOSES-FILTER-COOLING-WIPERS-LAMPS-BATTERY	
<input checked="" type="radio"/> ENGINE OIL	<input checked="" type="radio"/> FULL	<input checked="" type="radio"/> BELTS	<input checked="" type="radio"/> SERPENTINE	<input checked="" type="radio"/> POWER STEERING	<input checked="" type="radio"/>
<input checked="" type="radio"/> COOLANT	<input checked="" type="radio"/> FULL	<input checked="" type="radio"/> HOSES	<input checked="" type="radio"/> RADATOR HOSES	<input checked="" type="radio"/> HOSE HOSES	<input checked="" type="radio"/>
<input checked="" type="radio"/> BRAKE	<input checked="" type="radio"/> FULL	<input checked="" type="radio"/> POWER STEERING HOSES	<input checked="" type="radio"/> AIR CONDITIONING HOSES	<input checked="" type="radio"/>	<input checked="" type="radio"/>
<input checked="" type="radio"/> POWER STEERING	<input checked="" type="radio"/> FULL	<input checked="" type="radio"/> AIR FILTER	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
<input checked="" type="radio"/> TRANSMISSION	<input checked="" type="radio"/> FULL	<input checked="" type="radio"/> COOLING SYSTEM	<input checked="" type="radio"/> MATURED OILS	<input checked="" type="radio"/>	<input checked="" type="radio"/>
<input checked="" type="radio"/> WIPER WASHER	<input checked="" type="radio"/> FULL	<input checked="" type="radio"/> WINDSHIELD WIPERS & BLADES	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
		<input checked="" type="radio"/> LAMPS	<input checked="" type="radio"/> HEAD LAMPS	<input checked="" type="radio"/> TAIL LAMPS	<input checked="" type="radio"/>
		<input checked="" type="radio"/> BATTERY	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>

27-POINT VEHICLE CHECKUP (INCLUDES ITEMS LISTED ABOVE)

<input checked="" type="radio"/> FRONT BRAKES Left Front _____ Right Front _____	<input checked="" type="radio"/> REAR BRAKES Left Rear _____ Right Rear _____
<input checked="" type="radio"/> SHOCKS/STRUTS Front _____ Rear _____	<input checked="" type="radio"/> STEERING COMPONENTS
<input checked="" type="radio"/> TRANSFER CASE N/A _____	<input checked="" type="radio"/> U JOINTS N/A _____
<input checked="" type="radio"/> DIFFERENTIAL N/A _____	<input checked="" type="radio"/> SUSPENSION Front _____ Rear _____
<input checked="" type="radio"/> CV JOINT BOOTS Left Front _____ Right Front _____	<input checked="" type="radio"/> EXHAUST SYSTEM

NOTE: The Vehicle Checkups do not include any repairs or adjustments which may be necessary or recommended.

NOTES:

3873

Stick with the Specialists™

• Expert Technicians • Specialized Technology • Genuine Parts • Competitive Prices

Checkup Performed By: _____

Appointment Date: _____

ORIGINAL-CUSTOMER COPY, CANARY-DEALER FILE, PINK-FOLLOW UP FILE

17-547 7290



Planet Dodge Chrysler Jeep Fiat
9975 NW 12th ST
Miami Florida 33172
3054708000

Customer information

Street:

Zip code:

Cardholder Signature



Transaction information

Sale

Date: 02/15/2019 12:39 PM



Invoice No.: [REDACTED]

Amount: \$165.85



Response Msg: Approved



Auth Mode: Issuer

Application Name: AMERICAN EXPRESS

Processed as: AMEX

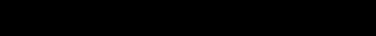
Entry Method: Chip Read



Match AVS: Not Present

Match ZIP: Not Present

Match CVV: Not Present

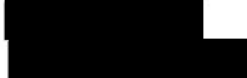


TVR: 0080008000

IAD: 064A0103602002

TSI: E800

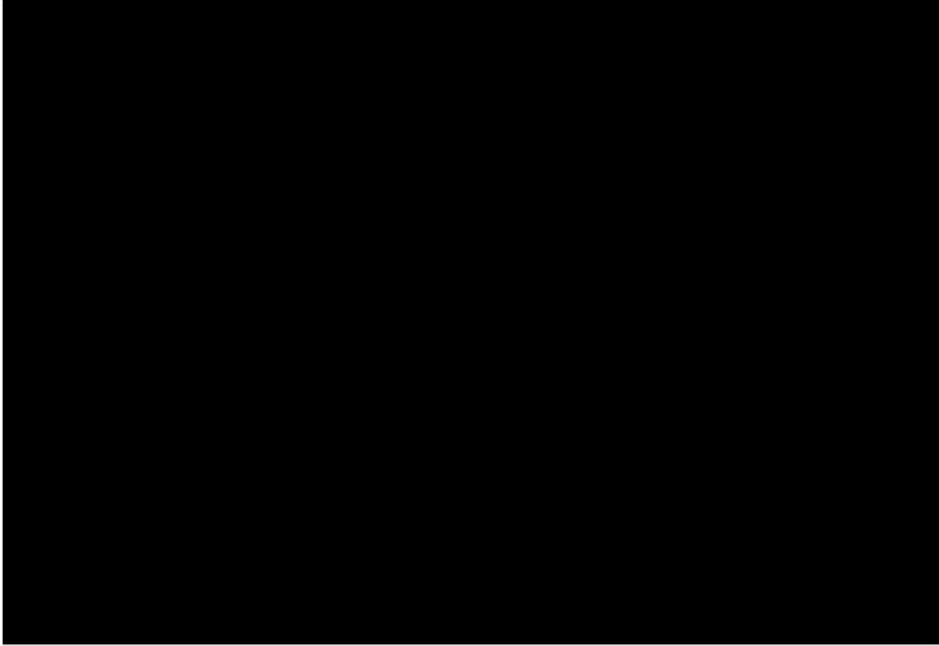
ARC: 00



I Agree to Pay Above Total Amount According to Card Issuer Agreement (Merchant Agreement if Credit Voucher).

Merchant / Customer Copy

Thank you for your business!



Potamkin's Planet Dodge Chrysler Jeep

572294

INVOICE

PAGE 3

8975 NW 12 Street
 Merrick, FL 33172
 (305) 470 8000
 Fax (305) 336-1646
 www.planetdodge.com
 MVR 07463 MV 49138

SERVICE ADVISOR: 4050 JOHNNY LORENZO

COLOR	YEAR	VIN	LICENSE	MILEAGE IN	OUT	TAX
PWO WHITE	17	RAM 2500		47391	47393	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	RD. NO.	RATE	PAYMENT
02JUN17 00			10:00	10JUN19	0.00	CASH
			READY			02JUN19
						TOTAL
16:32	02JUN19	10:00	02JUN19			
LINE	OPCODE	TECH	TYPE	HOURS		
CODE						

 6 You consent to receiving texts from us on your cell phone at the number you have provided. You agree that we may contact you regarding service updates or offers via text. If you do not agree, you may provide a landline.
 16P You consent to receiving texts from us on your cell phone at the number you have provided. You agree that we may contact you regarding service updates or offers via text. If you do not agree, you may provide a

MV-08474

THE FINDINGS AND ACTIONS TAKEN TO ADDRESS MY CONCERN(S) HAVE BEEN REVIEWED WITH ME.

Changes made to this invoice by the manufacturer apply to the vehicle. The manufacturer's responsibility for the vehicle is limited to the date of the invoice. The manufacturer's responsibility for the vehicle is limited to the date of the invoice.

WE PROMISE CAR REPAIR AND YOUR SATISFACTION ARE BOTH IMPORTANT TO US. THE WORK WE PERFORM IS IN ACCORDANCE WITH THE MANUFACTURER'S SPECIFICATIONS, GOVERNMENT REGULATIONS AND OUR POLICY OF WORKMANSHIP. MAINTENANCE IS THE LEAST EXPENSIVE COST OF OPERATING YOUR CAR. LET US SERVICE YOUR CAR REGULARLY TO PREVENT AS MANY MECHANICAL PROBLEMS AS POSSIBLE.

Customer hereby acknowledges receipt of above mentioned vehicle, and receipt of invoice copy hereat.

LABOR AMOUNT 0.00
 PARTS AMOUNT 0.00
 GAS CHARGE 0.00
 SUBLET AMOUNT 0.00
 SALES TAX 3.50
 TOTAL CHARGES 3.50

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS CHARGE	0.00
SUBLET AMOUNT	0.00
SALES TAX	3.50
TOTAL CHARGES	3.50
PLEASE PAY THIS AMOUNT	33.50

CUSTOMER SIGNATURE ID#411

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED R=REMANUFACTURED PART
 CUSTOMER COPY

CUSTOMER #:

572294

Potamkin's Planet Dodge Chrysler Jeep

INVOICE

PAGE 1

0975 NW 12 Street Miami, FL 33172 (305) 470-8000 Fax (786) 336-1646 www.planetdodge.com MVR 07463 MV 43138

SERVICE ADVISOR: 4050 JOHNNY LORENZO

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN (OLI), TAG, DEL DATE, PROD DATE, WARR. EXP, PROMISED, RT. NO., RATE, PAYMENT, INV DATE. Includes vehicle details for a 2007 RAM 2500 and a summary of work performed.

A General Concern #1 (PCA CASE 58698586)
CER CUSTOMER DECLINED REPAIRS

0.00 0.00

47393 VEHICLE NEEDS BATTERY, S CHECK ENGINE LIGHT IS ON CUSTOMER DECLINE BATTERYS

B Indicator/Warning Lights Concern (Customer States ABS AND TRACTION LIGHT COMES ON)

CAUSE: NO COMMUNICATION WITH ABS CONTROL MODULE INTERMITTENT 00191802 Module, anti lock brake control - Test and Replace All others (2 - Skilled)

(N/C) (N/C)

50.00

CUSTOMER PAY DEDUCTIBLE FOR LINE B
47393 NO COMMUNICATION WITH ABS CONTROL MODULE INTERMITTENT CHECK POWER AND GROUNDS READING 12.4 VOLTS CHECK CONNECTOR FOR DAMAGE BANS. REPLACE ABS MODULE PERFORM INITIATION

C Brake Systems Concern (Customer States WHILE AT A STOP LIGHT BRAKE PEDAL WENT DOWN AND TRUCK WAS PUSHING FORWARD)
S11 Brake Systems Concern (Customer states WHILE AT A STOP LIGHT BRAKE PEDAL WENT DOWN AND TRUCK WAS PUSHING FORWARD)

0.00 0.00

Chrysler requires you and profits to the motor vehicle repair facility for the manufacture of us, repairs or waste disposal, it is equal to 10% of the total repair bill or \$ 50.00, whichever is less.

15000.00 or 15000.00 for the use of the vehicle in the State of Florida. 15000.00/125 (months) = \$ 120 for the use of the manufactured battery and in the State of Florida.

UNDER CAR REPAIR AND YOUR SATISFACTION ARE BOTH IMPORTANT TO US. THE WORK WE PERFORM IS IN ACCORDANCE WITH THE MANUFACTURER'S SPECIFICATIONS, GOVERNMENT REGULATIONS AND OUR FREE OF DEFECTS. YOUR SATISFACTION IS THE MOST IMPORTANT PART OF OUR RATING. YOUR COMPLAINT SERVICE YOUR CAN RELIABLY TO PREVENT AS MANY MECHANICAL FAILURES AS POSSIBLE.

Thank you for giving your business to our Department and responsible to service your automobile. If you have any questions about your bill or our company, please call us at the number of preferred, where we will be glad to assist you in the customer service department.

Customer hereby acknowledges receipt of above mentioned vehicle, and receipt of invoice copy hereof.

WORKED WARRANTY: The only warranty applying to the work is the manufacturer's warranty. This work is covered by the manufacturer's warranty. All work performed (parts and labor) is covered. We warrant the work performed on this vehicle for 12 months or 100,000 miles, whichever comes first. We warrant the work performed on this vehicle for 12 months or 100,000 miles, whichever comes first. We warrant the work performed on this vehicle for 12 months or 100,000 miles, whichever comes first. We warrant the work performed on this vehicle for 12 months or 100,000 miles, whichever comes first.

Table with columns: DESCRIPTION, DETAILS. Includes rows for LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, FLUIDS, SUBLET AMOUNT, MISSO CHARGES, TOTAL CHARGES, SALES TAX, PLEASE PAY THIS AMOUNT.

CUSTOMER SIGNATURE (DATE)

CUSTOMER #:

572294

Potamkin's Planet Dodge Chrysler Jeep

INVOICE

PAGE 2

8975 NW 12 Street Miami, FL 33177 (305) 470 6000 Fax (756) 330 1040 www.planetdodge.com

SERVICE ADVISOR:

Table with columns: COLOR, YLAH, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG, DEL DATE, PROD. DATE, WAHR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes vehicle details like PWC WHITE, 17, RAM 2500 and invoice totals.

0 General Concern #2 [Customer States WHILE DRIVING ON THE HIGHWAY XPH DROPPED TO 20MPH]
011 General Concern #2 [Customer States WHILE DRIVING ON THE HIGHWAY MPH DROPPED TO 20MPH]

Summary table for General Concern #2 with columns: CD, 0.00, 0.00

B Brake Systems Concern [Customer States BRAKE PEDAL GOT HARD WHILE TRYING TO BRAKE AT HIGHWAY SPEED]

Summary table for Brake Systems Concern with columns: CAUSE, SOL, SEE OTHER LINE, CD, 0.00, 0.00

F CUSTOMER STATES CHECK ENGINE LIGHT IS ON-ADVISE CAUSE: P2201 AFTER TREATMENT NOX SENSOR CIRCUIT PERFORMANCE BANK 1

Summary table for Check Engine Light issue with columns: (N/C), (N/C)

47393 P2201 AFTER TREATMENT NOX SENSOR CIRCUIT PERFORMANCE BANK 1 SENSOR 1 DROVE VEHICLE PERFORM 0 FUELING EVENT 5 TIMES CODE STILL ACTIVE CHECK 1/1 SENSOR CONNECTOR PASS INSPECTION CHECK HARNESS PASS, REMOVE SENSOR CHECK FOR OIL/COOLANT PASS INSPECTION REPLACE NOX SENSOR 1/1 DROVE VEHICLE PERFORM 0 FUELING EVENT CODE WENT TO STORE BRASSY

Table with columns: DESCRIPTION, TOTALS. Includes Labor Amount, Parts Amount, Gas Oil Lube, Sublet Amount, Misc. Charges, Total Charges, Sales Tax, and Please Pay This Amount.

Customer hereby acknowledges receipt of above mentioned vehicle, and receipt of invoice copy herof. ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED R-REMANUFACTURED PART. CUSTOMER COPY



Planet Dodge Chrysler Jeep Fiat
 9975 NW 12th ST
 Miami Florida 33172
 3054708000

Customer information

Street:
 Zip code:

Transaction information

Cardholder Signature

[Redacted Cardholder Signature]

[Redacted]

Sale
 Date: 06/08/2019 3:15 PM

[Redacted]

Amount: \$53.50

[Redacted]

Response Msg: Approved

[Redacted]

Entry Method: Chip Read

[Redacted]

Reference No.: 1527800919

Match AVS: Not Present

Match ZIP: Not Present

Match CVV: Not Present

[Redacted]

ARC: 00

Client ID: 12345

[Redacted]

I request that the above Cardholder account be credited with the amount shown as 'total' because of the return of, or adjustments on, the goods, services, or other items of value described, and authorize the bank to which this credit slip is delivered to charge my account in accordance with my agreement with such bank.

Merchant / Customer Copy
 Retain this copy for statement validation.

Vehicle Checkup

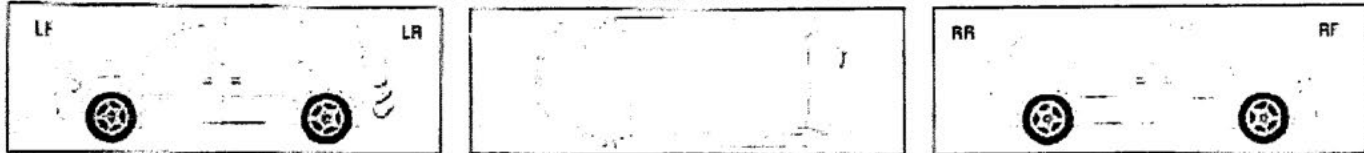
Speed Drop Brake Pads 100% 50% 5640

Phone 47392 Service Advisor _____ Vehicle Year/Model _____
 Mileage _____ RO Number _____ Date _____

17-POINT VEHICLE CHECKUP

27-POINT VEHICLE CHECKUP

CHECKED AND OK MAY REQUIRE FUTURE ATTENTION REQUIRES IMMEDIATE ATTENTION



17-POINT VEHICLE CHECKUP

<input checked="" type="radio"/> LEFT FRONT TIRE Pressure _____ lbs Wear Pattern _____ Tread Depth _____ 32nds	<input checked="" type="radio"/> LEFT REAR TIRE Pressure _____ lbs Wear Pattern _____ Tread Depth _____ 32nds	<input checked="" type="radio"/> RIGHT REAR TIRE Pressure _____ lbs Wear Pattern _____ Tread Depth _____ 32nds	<input checked="" type="radio"/> RIGHT FRONT TIRE Pressure _____ lbs Wear Pattern _____ Tread Depth _____ 32nds
---	--	---	--

FLUIDS

LEVEL

BELTS-HOSES-FILTER-COOLING-WIPERS-LAMPS-BATTERY

<input checked="" type="radio"/> ENGINE OIL <input checked="" type="radio"/> COOLANT <input checked="" type="radio"/> BRAKE <input checked="" type="radio"/> POWER STEERING <input checked="" type="radio"/> TRANSMISSION <input checked="" type="radio"/> WIPER WASHING	LEVEL [Level indicators for oil, coolant, brake, power steering, transmission, wiper washer]	BELTS Serpentine _____ Power Steering _____ OTHER _____ HOSES Radiator Hoses _____ Heater Hoses _____ Power Steering Hoses _____ Air Conditioning Hoses _____ AIR FILTER _____ COOLING SYSTEM _____ WINDSHIELD WIPERS & BLADES _____ LAMPS Head Lamps _____ Tail Lamps _____ Turn Signal Lamps _____ Parking Lamps _____ BATTERY _____
---	---	---

27-POINT VEHICLE CHECKUP (INCLUDES ITEMS LISTED ABOVE)

<input checked="" type="radio"/> FRONT BRAKES Left Front _____ Right Front _____ <input checked="" type="radio"/> SHOCKS/STRUTS Front _____ Rear _____ <input checked="" type="radio"/> TRANSFER CASE [Level indicator] _____ <input checked="" type="radio"/> DIFFERENTIAL [Level indicator] _____ <input checked="" type="radio"/> CV JOINT BOOTS Left Front _____ Right Front _____	<input checked="" type="radio"/> REAR BRAKES Left Rear _____ Right Rear _____ <input checked="" type="radio"/> STEERING COMPONENTS [Level indicator] _____ <input checked="" type="radio"/> U JOINTS [Level indicator] _____ <input checked="" type="radio"/> SUSPENSION Front _____ Rear _____ <input checked="" type="radio"/> EXHAUST SYSTEM _____
--	---

NOTE: The Vehicle Checkups do not include any repairs or adjustments which may be necessary or recommended.

NOTES:

Needs Be thurs

542390

Potamkin's Planet Dodge Chrysler Jeep

INVOICE

PAGE 1

0075 NW 12 Street Miami, FL 33172 (305) 470-8000 Fax (786) 336 1646 www.planetdodge.com MVN 07463 NV 48108

SERVICE ADVISOR: 4050 JOHNNY LORENZO

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG, DEL. DATE, PRCD. DATE, WARR. EXP., PROMISED, PO NO., HAITP, PAYMENT, NV. DATE. Includes vehicle details like '17 RAM 2500' and '29618/29658'.

Table with columns: LINE, OPCODE, PRCH TYPE, HOURS, LIST, NET, TOTAL. Includes contact info for JOHNNY LORENZO and a total amount of 0.00.

NV-08474

THE FINDINGS AND ACTIONS TAKEN TO ADDRESS MY CONCERN(S) HAVE BEEN REVIEWED WITH ME.

Table with columns: DESCRIPTION, TOTALS. Includes sections for 'WARRANTY', 'LABOR AMOUNT', 'PARTS AMOUNT', 'TAXES', 'TOTAL CHARGES', and 'PLEASE PAY THIS AMOUNT'.

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED R - REMANUFACTURED PART

CUSTOMER COPY

CUSTOMER #:

542390

Potamkin's Planet Dodge Chrysler Jeep

INVOICE

PAGE 1

9976 NW 12 Street
Miami, FL 33177
(305) 470 8000
Fax (786) 336 1646
www.planetdodge.com
MVH 07463 My 49138

SERVICE ADVISOR: 4050 JOHNNY LORENZO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
PWO WHITE	17	RAM 2500			29648 / 29654		
DEL. DATE	PHOD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV I
02JUN17 DE			15-70 27AUG18		0.00	CASH	15AUG18
R.O. OPENED	READY						
14:02 07AUG18	17:45 14AUG18						
LINK OPERATOR	TECH	TYPE	HOURS	LIST	NET	TOTAL	

A Recall / CSN 1 [U11: Safety Recall U11 - Brake Transmission Shift Interlock**]

CAUSE:

1901184 Safety Recall U11 - Brake Transmission Shift Interlock - Replace Inspect RTSI Functionality, Replace Gearshift Bracket, and Perform BCM Software Update (2017 Model Year Only)



(N/C)
(N/C)

29648 U 11 RECALL SOP BRACKET, REPROGRAM BCM..... VEHICLE UNSAFE TO DRIVE

B Recall / CSN 2 [U74: Safety Recall U74 - Tailgate Latch**] NPA NO PARTS AVAILABLE AT THIS TIME



0.00 0.00

29648 U 74 RECALL NOT AVAILABLE

C Interior Concern (Customer States DRIVER SEAT IS MAKING A SQUEAKING NOISE) NC NO CHARGE



0.00 0.00

D 1-Service Contract Lube, Oil and Filter

CAUSE:

26860303 1-Service Contract Lube, Oil and Filter



(N/C)
(N/C)
(N/C)

1 5003285AA FILTER-ENGINE OIL
2 68024966BC OIL-15W40

Example emissions label and points to the motor vehicle repair facility for...
15405/171717...
FROM CAR REPAIRS AND YOUR SATISFACTION ARE BOTH IMPORTANT TO US...
THANK YOU FOR CHOOSING OUR SERVICE DEPARTMENT...
CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE, AND RECEIPT OF INVOICE COPY HEREOF.

LIMITED WARRANTY...
CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBMIT AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
SALES TAX	
PLEASE PAY THIS AMOUNT	

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED R - RE-MANUFACTURED PART
CUSTOMER COPY

CUSTOMER #:

542390

Potamkin's Planet Dodge Chrysler Jeep

INVOICE

PAGE 2

3975 NW 17 Street Miami, FL 33172 (305) 470 8000 Fax (786) 338-1616 www.planetdodge.com MVR 07463 MV 49138

SERVICE ADVISOR: 4050 JOHNNY LORENZO

Table with columns: COLOUR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN OIL, TAG. Row 1: PWQ WHITE, 17, RAM 2500, [REDACTED], [REDACTED], 29648/29654, [REDACTED].

Table with columns: DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO, RATE, PAYMENT, INV. DATE. Row 1: 02JUN17 D, [REDACTED], [REDACTED], 15:30 07AUG18, [REDACTED], [REDACTED], CASH, 15AUG18.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL. Row 1: 2, 68218941AC, OIL-15W40, [REDACTED], [REDACTED], [REDACTED].

29648 OIL/FILTER DONE

Automatic Transmission Concern [Customer States FEELS HARD DOWN SHIFT WHILE SLOWING DOWN]

CAUSE:

21550231 Pan, Oil - Related Repairs - Remove and Install (2 - Skilled)

3601 RATOWIECKI, DIEGO A LIC#: N WD

- 1 R0033980AI VALVE (N/C)
1 6179267AD FILTERPKG TRANSMISSION OIL (N/C)
1 5013470AE 4X4 FILTER-TRANSMISSION OIL (N/C)
1 4799681 VALVE-FLOW CONTROL (N/C)
2 68218058AC OIL-AUTOMATIC TRANSMISSION ATF- (N/C)
1 5010884AD *SNAILER-NONE (N/C)

21500150 Filter, oil Main Sump and/or Cooler

By pass - Replace (3 - Highly Skilled) [REDACTED] A LIC#: N

21950154 Valve Body Valve body - 645RPF/65RPF/66RPF/68RPF - Replace (2 - Skilled)

3601 RATOWIECKI, DIEGO A LIC#: N WD

85410000 DIAGNOSTIC TIME

3601 RATOWIECKI, DIEGO A LIC#: N WD

WARRANTY INFORMATION: This invoice represents the work performed on the vehicle under the terms of the manufacturer's warranty... (N/C)

WARRANTY INFORMATION: This invoice represents the work performed on the vehicle under the terms of the manufacturer's warranty... (N/C)

Table with columns: DESCRIPTION, TOTAL. Rows: LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUB, SUBLET AMOUNT, MISC CHARGES, TOTAL CHARGES, SALES TAX, PLEASE PAY THIS AMOUNT.

Customer hereby acknowledges receipt of above mentioned vehicle, and receipt of invoice copy herof.

CUSTOMER SIGNATURE DATE

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED R-REMANUFACTURED PART CUSTOMER COPY

CUSTOMER #:

542390

Potamkin's Planet Dodge Chrysler Jeep

INVOICE

PAGE 3

9976 NW 12 Street Miami, FL 33177 (305) 470-8000 Fax (706) 335-1644 www.planetdodge.com MVR 07463 MV 49138

SERVICE ADVISOR: 4058 JOHNNY LORENZO

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, IAC, DEL DATE, PROD. DATE, WARR. EXP., PROMISE, RATE, PAYMENT, INV. DATE. Includes vehicle details like '2002 JUNE 17' and '29648'.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL. Includes work description: '181904HR Module, Engine Control (ECM) - Reprogram'.

(N/C)

29654 V BODY STICKING TRANS BANG INTO GEAR AT INT TIMES TEST DRIVE CAR W SCAN NO DTCS FLUID LEVEL OK TRANS BANG INTO GEAR COAST DOWN PERFORM FLASH UPDATE PCM FOR MULTIPLE TRANS AND SHIFTING IMPROVEMENTS THEN QUICK LEARN TEST DRIVE NOT IMPROVEMENT FOUND LIFT CAR UP REMOVE TRANS OIL PAN NO DEBRIS FOUND REMOVE V BODY PERFORM AIR PRESS TEST PASS REMOVE AND REPLACE V BODY STICKING VALVE TRANS BANG INTO GEAR REINSTALL W NEW HOLD VALVE AND FILTER INSTALL NEW REGAL PAN ADD FLUID TO LEVEL QUICK LEARN TEST DRIVE OK

F Automatic Transmission Concern (Customer Status FEELS TRANSMISSION OVER LIGHT THROTTLE BETWEEN 15 TO 20 MPH FEELS TRANS BOUNCES BETWEEN GEARS) SOL. RELATED TO LINE E 3461 RATONIECKI, DIEGO A LIC#: N CO 0.00 0.00

29648 RELATED TO LINE H G AC/Heating Concern (Customer Status AC IS NOT COOLING CORRECTLY) CAUSE: AC LOW ON FREON 24010101 System leak test and recharge - Leak Test and Correct Fill Front unit (1 - Semi-Skilled) 3854 BERMUDEZ LOMBARDEO, KENNETH LIC#: N

(N/C)

Table with columns: DESCRIPTION, TOTALS. Includes 'LABOR AMOUNT', 'PARTS AMOUNT', 'GAS OIL FLUID', 'SUBLT AMOUNT', 'MISC. CHARGES', 'TOTAL CHARGES', 'SALES TAX', 'PLEASE PAY THIS AMOUNT'. Includes a signature line with 'X'.

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED R - REMANUFACTURED PART CUSTOMER COPY

CUSTOMER #:

542390

Potamkin's Planet Dodge Chrysler Jeep

INVOICE

PAGE 1

3975 NW 12 Street Miami, FL 33172 (305) 470 8000 Fax (786) 331 1646 www.planetchrysler.com MVR 07463 MV 49138

SERVICE ADVISOR: 4050 JOHNNY LORENZO

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG, DEL. DATE, PHOD. DATE, WARR. EXP., PROMISHD, PO NO., RATE, PAYMENT, INV DATE. Includes vehicle details like 'DOD WHITE', '17', 'RAM 2500', '29548/20650', '15579'.

Table with columns: LINE, OPCODE, TRCN TYPE, HOURS, LIST, NET, TOTAL. Includes work order details like '29648 PERFORMED RECOVERY AND RECHARGE A/C SYSTEM TEST SEVERAL TIMES OK'.

29648 PERFORMED RECOVERY AND RECHARGE A/C SYSTEM TEST SEVERAL TIMES OK

H Indicator/Warning Lights Concern (Customer States ABS AND ESC AND PARKING SENSOR LIGHTS COMES ON) CAUSE: C00037-62 LEFT REAR WHEEL SPEED SENSOR ERRATIC 08141809 Sensor, wheel speed-Anti-lock brakes - Test and Replace rear left (1 - Semi-Skilled)

1 4779981AC SENSOR WHEEL SPEED FC: PART#: COUNT: CLAIM TYPE: W AUTH CODE:

(N/C) (N/C)

29648 C00037-62 LEFT REAR WHEEL SPEED SENSOR ERRATIC PERFORM CHECK WHEEL SPEED SIGNAL FOUND SIGNAL ERRATIC REPLACE WHEEL SPEED SENSOR

1 General Concern #1 (Customer States SLIDING REAR GLASS IS SLUCISH TO OPEN AND CLOSE) NO CHARGE

0.00 0.00

29648 DRY CHANNELS LUBRICATE CHANNELS

Table with columns: DESCRIPTION, TOTALS. Includes labor amount, parts amount, gas/oil/lube, misc charges, total charges, and sales tax. Includes a section for customer acknowledgment and signature.

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED R-REMANUFACTURED PART CUSTOMER COPY

Vehicle Checkup

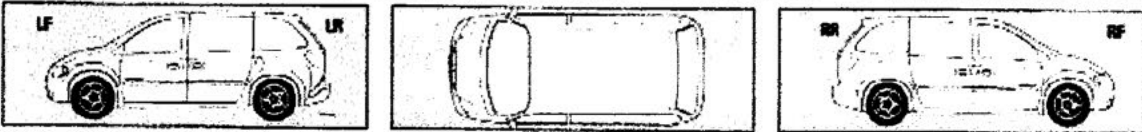
Phone 29,847
Service Advisor
Vehicle Year/Model

Mileage
RO Number
Date

17-POINT VEHICLE CHECKUP

27-POINT VEHICLE CHECKUP

CHECKED AND OK
 MAY REQUIRE FUTURE ATTENTION
 REQUIRES IMMEDIATE ATTENTION



17-POINT VEHICLE CHECKUP

<input checked="" type="radio"/> LEFT FRONT TIRE Pressure _____ lbs Wear Pattern _____ Tread Depth _____ (32nds)	<input checked="" type="radio"/> LEFT REAR TIRE Pressure _____ lbs Wear Pattern _____ Tread Depth _____ (32nds)	<input type="radio"/> RIGHT REAR TIRE Pressure _____ lbs Wear Pattern _____ Tread Depth _____ (32nds)	<input checked="" type="radio"/> RIGHT FRONT TIRE Pressure _____ lbs Wear Pattern _____ Tread Depth _____ (32nds)
---	--	--	--

FLUIDS	LEVEL	BELTS-HOSES-FILTER-COOLING-WIPERS-LAMPS-BATTERY
<input type="radio"/> ENGINE OIL	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="radio"/> BELTS Serpentine _____ Power Steering _____ Oilies _____
<input type="radio"/> COOLANT	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="radio"/> HOSES Radiator Hoses _____ Heater Hoses _____ Power Steering Hoses _____ Air Conditioning Hoses _____
<input type="radio"/> BRAKE	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="radio"/> AIR FILTER _____
<input type="radio"/> POWER STEERING	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="radio"/> COOLING SYSTEM _____
<input type="radio"/> TRANSMISSION	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="radio"/> WINDSHIELD WIPERS & BLADES _____
<input type="radio"/> WIPER WASHFLR	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="radio"/> LAMPS: Head Lamps _____ Tail Lamps _____ Turn Signal Lamps _____ Parking Lamps _____
		<input type="radio"/> BATTERY _____

27-POINT VEHICLE CHECKUP (INCLUDES ITEMS LISTED ABOVE)

<input type="radio"/> FRONT BRAKES Left Front _____ Right Front _____	<input type="radio"/> REAR BRAKES Left Rear _____ Right Rear _____
<input type="radio"/> SHOCKS/STRUTS Front _____ Rear _____	<input type="radio"/> STEERING COMPONENTS _____
<input type="radio"/> TRANSFER CASE <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="radio"/> U-JOINTS <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
<input type="radio"/> DIFFERENTIAL <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="radio"/> SUSPENSION Front _____ Rear _____
<input type="radio"/> CV JOINT BOOTS Left Front <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Right Front <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="radio"/> EXHAUST SYSTEM _____

NOTE: The Vehicle Checkups do not include any repairs or adjustments which may be necessary or recommended.

NOTES:

Stick with the Specialists™

* Expert Technicians • Specialized Technology • Genuine Parts • Computerized Diagnostics

285/80/20

Checkup Performed By: _____

Appointment Date: _____

ORIGINAL-CUSTOMER COPY, CANARY-DEALER FILE, PINK FOLLOW-UP FILE

11/14M 7290

